

Follow-up response from the Honourable John Streicker, MLA, Minister responsible for the French Language Services Directorate, Government of Yukon.

Please find this as the Yukon RCMP's response to the query from French Language Services Directorate.

- Yukon RCMP provides Public Safety Answering Point (PSAP) service for 911 in the Yukon;
- The Yukon RCMP is a Federal Institution under the *Official Languages Act*, and are defined as Federal employees with respect to the question about employees below;
- Yukon RCMP employees are subject to the *Official Languages Act* in active offer of service in the official language of the public's choice without delay and the service must be of equal quality regardless of the language, or medium of communication chosen;
- There are many ways that Yukon RCMP meet OLA requirements, including when providing an active offer of service in either Official Language, including use of designated employees or translation services where and when required, including at the PSAP.
- Yukon is not a designated Bilingual Region under the OLA, however, several public facing positions within the Yukon RCMP are designated as bilingual in order to provide active offer of service in the official language of choice and are located in designated locations and units in the Yukon, including at the PSAP.
- Also, as National Public Safety Telecommunicators Week just wrapped, it should be noted that Yukon RCMP were the PSAP for 35,560 calls to 911 in 2023.