FIGURE 6. LEADERSHIP COMPETENCIES IN RELATION TO MULTIPLE NONPROFIT STAKEHOLDERS

LEADERSHIP COMPETENCIES IN RELATION TO MULTIPLE NONPROFIT STAKEHOLDERS

INTERNAL RELATIONSHIPS
- Board
- Employees
- Volunteers
- Members

NONPROFIT GOVERNANCE & OPERATIONS
- Policy
- Finances
- Human Resources
- Service delivery
- Communications

MANAGEMENT COMPETENCIES
- Financial
- HR recruitment
- Sourcing
- Strategic planning
- Use of technology

EXTERNAL IMPACT COMPETENCIES
- Policy
- Knowledge
- Analytic
- Goal-driven
- Collaborative
- Networking

CHANGE & FUTURE-ORIENTED COMPETENCIES
- Visionary
- Anticipatory
- Environmental
- Innovative/creative

CORE LEADERSHIP QUALITIES
Ethical Integrity Resilient
Futurist Authentic
Values Mission-driven
Reliable Self-aware

EXTERNAL RELATIONSHIPS
- Government
- Funders
- Donors
- Other Nonprofits
- Private sector
- Clients
- Constituencies
- Customers
- Communities
- Public

LEADERSHIP COMPETENCIES
- Motivating
- Inspiring
- Interpersonal
- Team-building
- Participatory
- Empowering
- Delegating
- Culturally inclusive
- Problem-solving
- Conflict resolution

NONPROFIT GOVERNANCE & OPERATIONS
- IT systems
- Planning
- Evaluation

EXTERNAL RELATIONSHIPS
- Adaptive/versatile
- Facilitating
- Enabling
- Representing
- Sector value
- Negotiation