

EMERGENCY PREPAREDNESS IN CANADA

*How the fine arts of bafflegab and procrastination
hobble the people who will be trying to save you when
things get really bad...*



**A Report of the Standing Senate Committee
on National Security and Defence**

Survey Responses

**Volume 2
Second Session
Thirty-ninth Parliament
2008**

The report *Emergency Preparedness in Canada* is comprised of four volumes. The first volume contains the committee's findings, observations and recommendations. Volumes 2, 3 and 4 contain the responses to an emergency preparedness questionnaire received from 92 of the 100 municipalities surveyed by the committee.

All four volumes are available online at www.sen-sec.ca.
Hard copies are available upon request.

For more information, please contact:
Committee website: www.sen-sec.ca
Clerk of the committee: defence@sen.parl.gc.ca
Toll free: 1-800-267-7362

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MEMBERSHIP

**THE STANDING SENATE COMMITTEE ON NATIONAL SECURITY
AND DEFENCE
39th Parliament, 2nd Session**

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Melissa Radford, Maureen Shields, Jason Yung and Steven James

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Shaila Anwar and Gaëtane Lemay

INTRODUCING THE QUESTIONNAIRE RESPONSES

Volumes 2, 3 and 4 of this report contain the 92 responses that the Standing Senate Committee on National Security and Defence received to an emergency management questionnaire, in alphabetical order by municipality. This questionnaire was distributed to first responders in 100 municipalities across Canada with a minimum population of 20,000 people.

Similar to the committee's 2004 questionnaire, this was not supposed to be a scientific survey. Rather, the committee asked a range of both pointed and open-ended questions in order to give municipal officials the opportunity to comment freely on their emergency management capacity. We believe that a picture of emergency preparedness across Canada emerged from this broad-spectrum approach.

The committee received positive feedback in response to its 2004 report, which included positive comments on how useful the questionnaire responses were to its readers. Once again, the committee hopes that these responses will be used as a reference piece by:

- The media;
- First responders and emergency management organizations within these communities so that they may compare themselves to other communities of similar size;
- The people who actually live in these communities so that they may have an idea on how prepared their community is to manage a natural or man-made disaster.

The committee is grateful to all those who responded to its questionnaire and would like to extend its thanks to the first responders who provided feedback on the content of the questionnaire.

COVER LETTER ACCOMPANYING THE QUESTIONNAIRE



CANADA

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Ottawa, Ontario K1A 0A9
13 April 2007

To the Director of Emergency Management:

The Standing Senate Committee on National Security and Defence is conducting a follow-up study of our 2003 investigation of emergency preparedness across Canada. On behalf of the Committee, I am requesting your help in completing this study. In 2003, the information your municipality provided gave the Committee great insight into how first responders view emergency preparedness, and was invaluable to the publication of the Committee's report *National Emergencies: Canada's Fragile Front Lines*. Once again, the Committee turns to your municipality to help us understand its level of emergency preparedness.

Our March 2004 report *National Emergencies: Canada's Fragile Front Lines* was based on one simple question: what do first responders need in order to effectively respond to large-scale emergencies and disasters? In that report we pointed out our concern with the lack of government attention and funding to health, natural disaster and terrorist emergency preparedness. We remain concerned about these issues today.

While the Committee has heard testimony from a number of federal government officials, we found that the most helpful source of information came from men and women on the front lines – municipal first responders and emergency management officials such as yourself. Last time, questionnaires were sent to approximately 100 municipalities – those with a population exceeding 20,000. We received responses from 86 municipal emergency preparedness coordinators of 100 Canadian municipalities. The Committee would appreciate hearing from you once again.

Attached is a questionnaire that deals with the same key issues and themes that have consistently emerged since the start of our investigation in 2003. The Committee would be grateful for an update on your municipality's desired and current state of readiness including information on your emergency management organization, funding requirements, potential threats to your community, efforts to protect critical infrastructure and the state of your relationship with provincial, territorial and federal emergency management organizations.

The Committee hopes to address the responses it receives to the questionnaire in hearings at the end of June. Please e-mail your reply to defence@sen.parl.gc.ca. As in *National Emergencies: Canada's Fragile Front Lines*, which can be viewed at <http://www.sen-sec.ca>,

your municipality's responses will be reproduced verbatim. This will allow us to reflect the various views from across Canada.

I am responsible for collecting the requested information and a member of your staff can contact me via phone at (613) 995-6364 or e-mail at jamess@parl.gc.ca for further information.

I would be grateful if a response could be received prior to 15 May 2007. I will follow-up on this request with your office the week of 1 May 2007.

Thank you,

A handwritten signature in black ink, consisting of several overlapping loops and a long horizontal stroke extending to the right.

Steven James
Political and Social Affairs Division
Parliamentary Information
and Research Service

SJ/dl

Encl.

EMERGENCY MANAGEMENT QUESTIONNAIRE - 2007

There are 9 sections in this questionnaire. The questions are underlined. Please provide your answer under each question. In cases where a list of options for answers is given, please replace the “ ” with an “X”. Please feel free to insert additional comments below each question.

1) You and Your Community

1a. Please tell us who you are – name, title, and emergency management experience.

[Please-click-here-to-insert-answer/comments]

1b. How densely populated is your community (in square kilometres)

- Is your community:
 - Rural
 - Urban
 - Mixed

1c. Is your community near or does it include a:

- Major industrial facility
- Border crossing
- Port / Airport, or transportation hub
- All of the above

1d. Does your community have an emergency management organization?

- Yes No

1e. Has your community ever declared a state of local emergency as a result of a natural or human-induced event?

- Yes No
- If yes, under what conditions did your community declare a state of emergency? For example, a flood, fire, tornado, snow/ice storm, other natural disaster or man-made event?

[Please-click-here-to-insert-answer/comments]

1f. Has your province declared a state of emergency as a result of a declaration in your community of a state of local emergency?

- Yes No
- If yes, how many times has this occurred?

[Please-click-here-to-insert-answer/comments]

2) Risk Assessment

2a. Does your community conduct a risk assessment to determine the likelihood that its citizens will be affected by a natural or human-induced disaster or state of local emergency?

- Yes No
- If no, why not?

- If yes, is this risk assessment based on:
 - A provincially standardized process?
 - A federally standardized process?

[Please-click-here-to-insert-answer/comments]

2b. How often does your community conduct a risk assessment?

[Please-click-here-to-insert-answer/comments]

2c. Which departments, agencies or organizations are involved in conducting your community's risk assessment?

- Police
- Fire.....
- Paramedic
- Public Health
- Local Emergency Management Organization
- Municipal Government.....
- All of the above
- Is the province consulted? (Yes No)
- Is the federal government consulted? (Yes No)

2d. Does your community involve industry when conducting its risk assessment?

- Yes No
- If yes, how willing were they to share risk related information?

[Please-click-here-to-insert-answer/comments]

- How did this information (or lack of information) impact your risk assessment?

[Please-click-here-to-insert-answer/comments]

2e. Is a disaster or state of local emergency caused by an act of terrorism a concern for your community?

- Yes No
- If yes, does your community have a counter-terrorism response plan?
 - Yes No
 - If no, why not?
 - If yes, which organizations are involved?

[Please-click-here-to-insert-answer/comments]

3) Response Capability

3a. How prepared is your community to respond to a major emergency or disaster?

- Prepared
- Somewhat prepared
- Unprepared
- Do not know

[Please-click-here-to-insert-answer/comments]

3b. How well prepared do you think the federal government is to respond to a major disaster such as Hurricane Katrina?

- Prepared
- Somewhat prepared
- Unprepared
- Do not know

3c. How confident are you that the provincial government will support municipal emergency response efforts in the event of a disaster or declaration of a state of local emergency?

- Very confident
- Confident
- No Confidence
- Do not know

3d. Does your community have a dedicated emergency operations centre?

- Yes No
- If no, has your community specified a structure (building, office space, etc.) that will be used as an emergency operations centre?
 - Yes No
 - If yes, please describe this structure?
 - If no, why not?

[Please-click-here-to-insert-answer/comments]

3e. Has your community established an incident command structure/incident management structure (ICS/IMS) which would be utilized in case of a disaster or state of local emergency?

- Yes No
- If yes, what is it ICS/IMS, Site Management, Other

[Please-click-here-to-insert-answer/comments]

- If no, why not?

[Please-click-here-to-insert-answer/comments]

3f. Does your community have agreements in place with surrounding communities to provide assistance or request assistance in the event of a disaster or state of local emergency?

- Yes No
- If no, why not?
- Do you think such agreements are necessary?
 - Yes No
 - If you do not think such agreements are necessary, can you explain why?

[Please-click-here-to-insert-answer/comments]

3g. If a disaster was to occur in your community, how long could your community sustain itself before outside help is required?

- 24 hrs
- 48 hrs
- 72 hrs
- 96 hrs

[Please-click-here-to-insert-answer/comments]

3h. Has your community identified and stockpiled supplies that could be used in case of an emergency?

- Yes No
- Which agencies were involved in the decision making process?
 - Public Health
 - Paramedic
 - Fire.....
 - Police
 - Local Emergency Measures Organization.....
 - Provincial Emergency Measures Organization

4) Funding

4a. Who serves as your community's chief resource for funding for emergency management?

- Municipal government
- Provincial government
- Federal government

4b. Are your communities funding needs for emergency management based on a needs/risk assessment?

- Yes No
- If no, how are funding needs for emergency preparedness assessed?

[Please-click-here-to-insert-answer/comments]

4c. Is your community aware of the funding mechanisms for emergency management provided by your provincial government?

- Yes No

4d. Has your community applied for funding for emergency management from the provincial government?

- Yes No
- If yes, for what purpose?
 - Training
 - To establish an emergency measures organization
 - To purchase emergency response equipment
 - To build CBRNE-specific response capacity
 - To build HUSAR-specific response capacity
 - To build a cyber attack-specific response capacity
 - Other (please explain below).....

[Please-click-here-to-insert-answer/comments]

4e. How satisfied is your community with provincial funding mechanisms for emergency management?

- Satisfied
- Somewhat Satisfied
- Not Satisfied
- If your community is “somewhat” or “not” satisfied, can you explain why?

[Please-click-here-to-insert-answer/comments]

4f. Is your community aware of the funding mechanisms for emergency management provided by the federal government?

- Yes No

4g. Has your community applied for funding for emergency management from the federal government through the Joint Emergency Preparedness Program (JEPP)?

- Yes No
- If yes, how satisfied is your community with the JEPP?
 - Satisfied
 - Somewhat Satisfied
 - Not Satisfied
 - If you are “somewhat” or “not” satisfied with JEPP, what is wrong with the JEPP process and what changes to the process would best facilitate your community’s needs?

[Please-click-here-to-insert-answer/comments]

4h. How often has your community applied for JEPP funding? How often has your community been successful in receiving funding through the JEPP?

[Please-click-here-to-insert-answer/comments]

4i. What are your community’s main concerns/challenges regarding funding for emergency management?

[Please-click-here-to-insert-answer/comments]

5) Community Awareness

5a. Does your local government have a program in place to educate its citizens on what to do in case of a disaster?

- Yes No
- If no, why not?
- If yes, can you describe this program?

[Please-click-here-to-insert-answer/comments]

5b. Does your community have in place an emergency broadcast system?

- Yes No
- If no, why not?
- If no, what method(s) are utilized by your community to alert citizens of an impending disaster or emergency?
- If no, what changes would you make to this system or what would you do different? (For example, utilizing an entirely different approach)
- If yes, how does the system work?
- If yes, are you satisfied with this system?
 - Yes No

[Please-click-here-to-insert-answer/comments]

5c. Does your community have the ability to interrupt local and national television and radio broadcasts in order to transmit emergency-related updates or instructions?

- Yes No
- Are you satisfied with this system?
 - Yes No
- If no, what changes would you make to this system? Or, what would you do different? (For example, employing an entirely different approach)

[Please-click-here-to-insert-answer/comments]

6) First Responders

6a. Do the first responders in your community have interoperable communications systems?

- Yes No
- If no, why not?
- If yes, are these communications systems purchases based on provincial or federal standards?
 - Yes No
- How often are these systems tested and how much training is received by first responders in using interoperable channels?

[Please-click-here-to-insert-answer/comments]

6b. Are your communications systems interoperable with all departments and agencies in your province, other levels of government, and U.S. authorities where applicable?

- Yes No

6c. Does your community have the capacity to manage a Chemical, Biological, Radiological, Nuclear or Explosive (CBRNE) incident?

- Yes No

[Please-click-here-to-insert-answer/comments]

6d. Does your community have the capacity to manage a cyber attack?

- Yes No

[Please-click-here-to-insert-answer/comments]

6e. Have the emergency management personnel in your city received training at the Canadian Emergency Management College?

- Yes No
- Is the amount of training received sufficient?
- Yes No

[Please-click-here-to-insert-answer/comments]

7) Role of the Canadian Forces

7a. Is there an expectation in your community that the Canadian Forces will provide assistance to your community in the event of an emergency or disaster if necessary?

- Yes No

7b. Are community leaders or is your communities emergency management organization/ or person(s) charged with emergency preparedness aware of the existence of the Canadian Forces Canada Command?

- Yes No
- If yes, has your community liaised with Canada Command with regards to emergency preparedness?
 - Yes No
 - If no, why not?

[Please-click-here-to-insert-answer/comments]

7c. Is there a Canadian Forces Reserve Unit located in your community?

- Yes No
- If yes, are community leaders or is your community's emergency management organization or person(s) charged with emergency preparedness aware of the services that can be provided by the Reserves in the event of an emergency or disaster?
 - Yes No
 - If no, why not?
 - If yes, have Canadian Forces Reserves been included in your community's emergency planning process?
 - Yes No

[Please-click-here-to-insert-answer/comments]

8) Heavy Urban Search and Rescue (HUSAR)

8a. Does your community have HUSAR capability?

- Yes No

8b. At what level is your HUSAR deployment capability ranked?

- Category 1
- Category 2
- Category 3
- Category4
- Category5

8c. How much does it cost to sustain your HUSAR program?

[Please-click-here-to-insert-answer/comments]

8d. Are there agreements in place for your HUSAR team to provide regional support in case of disasters or emergencies?

- Yes No
- If no, why not?

[Please-click-here-to-insert-answer/comments]

8e. Is the goal of your HUSAR program to reach Category 5 deployment capability?

- Yes No
- If no, why?
- If yes, how long will it take for you to reach this level?

[Please-click-here-to-insert-answer/comments]

8f. Whose responsibility should it be to provide funding for HUSAR? (more than one can be selected)

- Municipal
- Provincial
- Federal
- All three
- Please you explain your choice

[Please-click-here-to-insert-answer/comments]

9) Critical Infrastructure Protection (CIP)

9a. Has your community identified critical infrastructure within its boundaries?

- Yes No

9b. Does your community have a plan in place to protect critical infrastructure?

- Yes No

9c. Has the federal government identified federal critical infrastructure in your community?

- Yes No
- If yes, is your community responsible for protecting federal critical infrastructure?
 - Yes No
- If yes, what assistance, financial or other, has the federal government provided your community to protect federal critical infrastructure?

[Please-click-here-to-insert-answer/comments]

9d. Has your provincial government identified provincial critical infrastructure in your community?

- Yes No
- If yes, is your community responsible for protecting provincial critical infrastructure?
 - Yes No
- If yes, what assistance, financial or other, has the provincial government provided your community to protect provincial critical infrastructure?

[Please-click-here-to-insert-answer/comments]

9e. How does your community work with the private sector to ensure the protection of critical infrastructure? Please provide concrete examples (Ex. Public-private partnerships, working groups, etc.)

[Please-click-here-to-insert-answer/comments]

Follow up Questions

1a.

Does your community have the **unilateral** ability to interrupt television and radio broadcasts in order to transmit emergency-related updates or instructions?

(Please check all that apply)

- Yes (please see 1b)
 - Local radio
 - Local television
 - National radio
 - National television
- No, not unilaterally, media cooperation is needed
- No, this is not necessary for my community

1b.

If yes, please indicate if the authority to unilaterally interrupt radio and television broadcasts has been officially granted to your community and through which mechanism:

- Provincial legislation
- Local legislation
- Other: Please elaborate

- No official authority needed

2a.

Has your community identified and/or stockpiled supplies that could be used in case of an emergency?

(Please check all that apply)

- Yes
 - Provincial emergency supplies have been identified and agreements are in place on when and how they will be used in an emergency
 - Local Private sector suppliers have been identified and agreements have been made regarding their role during an emergency
 - Stockpiled supplies (please see 2b)
 - Specialized emergency Equipment
 - Please specify
 - Medical Supplies
 - Shelter Supplies (cots and beds)
 - Food and Water
 - Other
 - Please specify
- None of the above

2b.

Are these stockpiled supplies the federal caches from the National Emergency Stockpile System (NESS)?

- Yes (please see 2c)
- No

2c.

Health Canada informed the Committee that there are about 1, 600 National Emergency Stockpile System (NESS) caches strategically located across Canada.

Do you know of this program and do you have access to a cache?

(Please check all that apply)

- Yes, I know of the NESS program
 - I have access to a NESS cache
 - I have access to a cache and can confirm its usefulness
 - I was consulted on what supplies should be stockpiled in the caches
- None of the above

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Penticton	3-215
Joliette	2-319
Woodstock	4-287
Moose Jaw	3-125
Campbell River	2-96
Stratford	4-122
Orillia	3-169
Leamington	3-36
Alma	2-22
Orangeville	3-158
Brockville	2-76
Owen Sound	3-204
Thetford Mines	4-154
Saint-Georges	3-337
Airdrie	2-12
St. Thomas	4-91

Rimouski.....	3-290
Prince Albert.....	3-237
Courtenay.....	2-197
Timmins.....	4-174
Rouyn-Noranda.....	3-302

Emergency Management Questionnaire – 2007

Abbotsford British Columbia

There are 9 sections in this questionnaire. The questions are underlined. Please provide your answer under each question. In cases where a list of options for answers is given, please replace the “ ” with an “X”. Please feel free to insert additional comments below each question.

1) You and Your Community

1a. Please tell us who you are – name, title, and emergency management experience.

Don Beer, Deputy Fire Chief Operations / Deputy Emergency Coordinator for the City of Abbotsford, BC

I have provided Emergency Coordination for the City for the past 8 years. This has included a City response to many incidents such as the Avian Influenza outbreak in 2004 and 2005; British Columbia Wildfires 2003; Fuel tanker rollover 2005; fuel pipeline rupture 2005; Fraser River freshet/ potential flood 1999 & 2007. I have created the City Emergency bylaw and operating procedures for the Emergency Operations Centre.

1b. How densely populated is your community (in square kilometres)

- Is your community:
 - Rural
 - Urban
 - Mixed X
 - 137,000 covering 143 Square miles

1c. Is your community near or does it include a:

- Major industrial facility
- Border crossing
- Port / Airport, or transportation hub
- All of the above X

1d. Does your community have an emergency management organization?

- Yes X No

1e. Has your community ever declared a state of local emergency as a result of a natural or human-induced event?

- Yes X No
- If yes, under what conditions did your community declare a state of emergency? For example, a flood, fire, tornado, snow/ice storm, other natural disaster or man-made event?

Snow Storm 1996; Fuel Tanker rollover

1f. Has your province declared a state of emergency as a result of a declaration in your community of a state of local emergency?

Abbotsford

- Yes No X
- If yes, how many times has this occurred?

[Please-click-here-to-insert-answer/comments]

2) Risk Assessment

2a. Does your community conduct a risk assessment to determine the likelihood that its citizens will be affected by a natural or human-induced disaster or state of local emergency?

- Yes No X
- If no, why not?
- If yes, is this risk assessment based on:
 - A provincially standardized process? X
 - A federally standardized process?

We have identified some specific risks within the community and planned around them.
We are working on completing a risk assessment of the whole community using the Provincial process this has been very time consuming.

2b. How often does your community conduct a risk assessment?

Trying to complete the first

2c. Which departments, agencies or organizations are involved in conducting your community's risk assessment?

- Police
- Fire.....
- Paramedic
- Public Health
- Local Emergency Management Organization
- Municipal Government.....
- All of the aboveX
- Is the province consulted? (Yes X No)
- Is the federal government consulted? (Yes No X)

2d. Does your community involve industry when conducting its risk assessment?

- Yes X No
- If yes, how willing were they to share risk related information?

So far the industries we have engaged have been willing to share the information

- How did this information (or lack of information) impact your risk assessment?

Assisted with a thorough assessment

2e. Is a disaster or state of local emergency caused by an act of terrorism a concern for your community?

- Yes X No
- If yes, does your community have a counter-terrorism response plan?
 - Yes No X
 - If no, why not?
 - If yes, which organizations are involved?

3) Response Capability

3a. How prepared is your community to respond to a major emergency or disaster?

- Prepared X
- Somewhat prepared
- Unprepared
- Do not know

[Please-click-here-to-insert-answer/comments]

3b. How well prepared do you think the federal government is to respond to a major disaster such as Hurricane Katrina?

- Prepared
- Somewhat prepared
- Unprepared
- Do not know X

3c. How confident are you that the provincial government will support municipal emergency response efforts in the event of a disaster or declaration of a state of local emergency?

- Very confident X
- Confident
- No Confidence
- Do not know

3d. Does your community have a dedicated emergency operations centre?

- Yes No X
- If no, has your community specified a structure (building, office space, etc.) that will be used as an emergency operations centre?
 - Yes X No
 - If yes, please describe this structure?
 - If no, why not?

Matsqui Centennial Auditorium can be set up as a Level III EOC in one hour. We have infrastructure in the facility in the way of Fire Sprinklers and Fire alarm system; hard wired telephones; HAM radio cabling /antenna; TV cablevision; wireless network of laptop computers; supplies vests stationary food rations, conference telephone flip charts etc.

3e. Has your community established an incident command structure/incident management structure (ICS/IMS) which would be utilized in case of a disaster or state of local emergency?

- Yes X No
- If yes, what is it ICS/IMS, Site Management, Other
British Columbia Emergency Resource Management System
- If no, why not?

[Please-click-here-to-insert-answer/comments]

Abbotsford

3f. Does your community have agreements in place with surrounding communities to provide assistance or request assistance in the event of a disaster or state of local emergency?

- Yes No
- If no, why not?
- Do you think such agreements are necessary?
 - Yes No
 - If you do not think such agreements are necessary, can you explain why?

[Please-click-here-to-insert-answer/comments]

3g. If a disaster was to occur in your community, how long could your community sustain itself before outside help is required?

- 24 hrs
- 48 hrs
- 72 hrs
- 96 hrs

Depends on the nature and extent of the disaster

3h. Has your community identified and stockpiled supplies that could be used in case of an emergency?

- Yes No
- Which agencies were involved in the decision making process?
 - Public Health
 - Paramedic
 - Fire.....
 - Police
 - Local Emergency Measures Organization.....
 - Provincial Emergency Measures Organization

The province has provided sandbags the City is storing. There is also a medical stretcher and blanket cache stored by the City of the Provincially managed Federal asset.

4) Funding

4a. Who serves as your community's chief resource for funding for emergency management?

- Municipal government
- Provincial government
- Federal government

4b. Are your communities funding needs for emergency management based on a needs/risk assessment?

- Yes No
- If no, how are funding needs for emergency preparedness assessed?

[Please-click-here-to-insert-answer/comments]

4c. Is your community aware of the funding mechanisms for emergency management provided by your provincial government?

- Yes No

4d. Has your community applied for funding for emergency management from the provincial government?

- Yes No
- If yes, for what purpose?
 - TrainingX
 - To establish an emergency measures organization
 - To purchase emergency response equipment
 - To build CBRNE-specific response capacity
 - To build HUSAR-specific response capacity
 - To build a cyber attack-specific response capacity
 - Other (please explain below).....

[Please-click-here-to-insert-answer/comments]

4e. How satisfied is your community with provincial funding mechanisms for emergency management?

- Satisfied
- Somewhat Satisfied
- Not Satisfied
- If your community is “somewhat” or “not” satisfied, can you explain why?

The JEPP application process the the Province and Federal Governments share is to difficult to work with in lining up Local government budgets. Filling out an application by October to be approved in March/April to be spent by December does not flow with local govt processes.

4f. Is your community aware of the funding mechanisms for emergency management provided by the federal government?

- Yes No

I am not sure of all Federal funding opportunities.

4g. Has your community applied for funding for emergency management from the federal government through the Joint Emergency Preparedness Program (JEPP)?

- Yes No
- If yes, how satisfied is your community with the JEPP?
 - Satisfied
 - Somewhat Satisfied
 - Not Satisfied
 - If you are “somewhat” or “not” satisfied with JEPP, what is wrong with the JEPP process and what changes to the process would best facilitate your community’s needs?

[Please-click-here-to-insert-answer/comments]

4h. How often has your community applied for JEPP funding? How often has your community been successful in receiving funding through the JEPP?

Two times for sure applied Once received

Abbotsford

- 4i. What are your community's main concerns/challenges regarding funding for emergency management?

Make the application process more streamlined

5) Community Awareness

- 5a. Does your local government have a program in place to educate its citizens on what to do in case of a disaster?

- Yes No
- If no, why not?
- If yes, can you describe this program?

[Please-click-here-to-insert-answer/comments]

- 5b. Does your community have in place an emergency broadcast system?

- Yes No
- If no, why not?
- If no, what method(s) are utilized by your community to alert citizens of an impending disaster or emergency?
- If no, what changes would you make to this system or what would you do different? (For example, utilizing an entirely different approach)
- If yes, how does the system work?
- If yes, are you satisfied with this system?
 - Yes No

Not a funding priority at this time

- 5c. Does your community have the ability to interrupt local and national television and radio broadcasts in order to transmit emergency-related updates or instructions?

- Yes No
- Are you satisfied with this system?
 - Yes No
- If no, what changes would you make to this system? Or, what would you do different? (For example, employing an entirely different approach)

[Please-click-here-to-insert-answer/comments]

6) First Responders

- 6a. Do the first responders in your community have interoperable communications systems?

- Yes No
- If no, why not?
- If yes, are these communications systems purchases based on provincial or federal standards?
 - Yes No
- How often are these systems tested and how much training is received by first responders in using interoperable channels?

[Please-click-here-to-insert-answer/comments]

6b. Are your communications systems interoperable with all departments and agencies in your province, other levels of government, and U.S. authorities where applicable?

[Please-click-here-to-insert-answer/comments]

6c. Does your community have the capacity to manage a Chemical, Biological, Radiological, Nuclear or Explosive (CBRNE) incident?

- Yes No X

[Please-click-here-to-insert-answer/comments]

6d. Does your community have the capacity to manage a cyber attack?

- Yes No X

[Please-click-here-to-insert-answer/comments]

6e. Have the emergency management personnel in your city received training at the Canadian Emergency Management College?

- Yes No X
- Is the amount of training received sufficient?
- Yes No X

[Please-click-here-to-insert-answer/comments]

7) Role of the Canadian Forces

7a. Is there an expectation in your community that the Canadian Forces will provide assistance to your community in the event of an emergency or disaster if necessary?

- Yes X No
- Through the Province deployment

7b. Are community leaders or is your communities emergency management organization/ or person(s) charged with emergency preparedness aware of the existence of the Canadian Forces Canada Command?

- Yes No X
- If yes, has your community liaised with Canada Command with regards to emergency preparedness?
 - Yes No
 - If no, why not?

[Please-click-here-to-insert-answer/comments]

7c. Is there a Canadian Forces Reserve Unit located in your community?

- Yes X No

Abbotsford

- If yes, are community leaders or is your community's emergency management organization or person(s) charged with emergency preparedness aware of the services that can be provided by the Reserves in the event of an emergency or disaster?
 - Yes No
 - If no, why not?
 - If yes, have Canadian Forces Reserves been included in your community's emergency planning process?
 - Yes No

Small contingent that again my understanding is the Federal resources are deployed through the government

8) Heavy Urban Search and Rescue (HUSAR)

8a. Does your community have HUSAR capability?

- Yes No

8b. At what level is your HUSAR deployment capability ranked?

- Category 1
- Category 2
- Category 3
- Category 4
- Category 5

8c. How much does it cost to sustain your HUSAR program?

[Please-click-here-to-insert-answer/comments]

8d. Are there agreements in place for your HUSAR team to provide regional support in case of disasters or emergencies?

- Yes No
- If no, why not?

[Please-click-here-to-insert-answer/comments]

8e. Is the goal of your HUSAR program to reach Category 5 deployment capability?

- Yes No
- If no, why?
- If yes, how long will it take for you to reach this level?

[Please-click-here-to-insert-answer/comments]

8f. Whose responsibility should it be to provide funding for HUSAR? (more than one can be selected)

- Municipal
- Provincial
- Federal
- All three

- Please you explain your choice

[Please-click-here-to-insert-answer/comments]

9) Critical Infrastructure Protection (CIP)

9a. Has your community identified critical infrastructure within its boundaries?

- Yes No

9b. Does your community have a plan in place to protect critical infrastructure?

- Yes No

9c. Has the federal government identified federal critical infrastructure in your community?

- Yes No
- If yes, is your community responsible for protecting federal critical infrastructure?
 - Yes No
- If yes, what assistance, financial or other, has the federal government provided your community to protect federal critical infrastructure?

[Please-click-here-to-insert-answer/comments]

9d. Has your provincial government identified provincial critical infrastructure in your community?

- Yes No
- If yes, is your community responsible for protecting provincial critical infrastructure?
 - Yes No
- If yes, what assistance, financial or other, has the provincial government provided your community to protect provincial critical infrastructure?

[Please-click-here-to-insert-answer/comments]

9e. How does your community work with the private sector to ensure the protection of critical infrastructure? Please provide concrete examples (Ex. Public-private partnerships, working groups, etc.)

Fes BC Hydro Teresan Gas

Abbotsford

Follow up Questions

1a.

Does your community have the **unilateral** ability to interrupt television and radio broadcasts in order to transmit emergency-related updates or instructions?

(Please check all that apply)

- Yes (please see 1b)
 - Local radio
 - Local television
 - National radio
 - National television

- No, not unilaterally, media cooperation is needed X
- No, this is not necessary for my community

1b.

If yes, please indicate if the authority to unilaterally interrupt radio and television broadcasts has been officially granted to your community and through which mechanism:

- Provincial legislation
- Local legislation
- Other: Please elaborate
- No official authority needed

N/A

2a.

Has your community identified and/or stockpiled supplies that could be used in case of an emergency?

(Please check all that apply)

- Yes X
 - Provincial emergency supplies have been identified and agreements are in place on when and how they will be used in an emergency X
 - Local Private sector suppliers have been identified and agreements have been made regarding their role during an emergency X
 - Stockpiled supplies X (please see 2b)
 - Specialized emergency Equipment
 - Please specify
 - Medical SuppliesX
 - Shelter Supplies (cots and beds)
 - Food and Water
 - Other
 - Please specify
- None of the above

2b.

Are these stockpiled supplies the federal caches from the National Emergency Stockpile System (NESS)?

- Yes X (please see 2c)

- No

2c.

Health Canada informed the Committee that there are about 1, 600 National Emergency Stockpile System (NESS) caches strategically located across Canada.

Do you know of this program and do you have access to a cache?

(Please check all that apply)

- Yes, I know of the NESS program X
 - I have access to a NESS cache X
 - I have access to a cache and can confirm its usefulness X
 - I was consulted on what supplies should be stockpiled in the caches
 - None of the above

2) Risk Assessment

2a. Does your community conduct a risk assessment to determine the likelihood that its citizens will be affected by a natural or human-induced disaster or state of local emergency?

- Yes No
- If no, why not?
- If yes, is this risk assessment based on:
 - A provincially standardized process?
 - A federally standardized process?

[Please-click-here-to-insert-answer/comments]

2b. How often does your community conduct a risk assessment?

Yearly

2c. Which departments, agencies or organizations are involved in conducting your community's risk assessment?

- PoliceX
- Fire.....X
- ParamedicX
- Public Health
- Local Emergency Management OrganizationX
- Municipal Government.....X
- All of the above
- Is the province consulted? (Yes No)
- Is the federal government consulted? (Yes No)

2d. Does your community involve industry when conducting its risk assessment?

- Yes No
- If yes, how willing were they to share risk related information?

[Please-click-here-to-insert-answer/comments]

- How did this information (or lack of information) impact your risk assessment?

[Please-click-here-to-insert-answer/comments]

2e. Is a disaster or state of local emergency caused by an act of terrorism a concern for your community?

- Yes No
- If yes, does your community have a counter-terrorism response plan?
 - Yes No
 - If no, why not?
 - If yes, which organizations are involved?

RCMP.

Airdrie

3) Response Capability

3a. How prepared is your community to respond to a major emergency or disaster?

- Prepared
- Somewhat prepared x
- Unprepared
- Do not know

[Please-click-here-to-insert-answer/comments]

3b. How well prepared do you think the federal government is to respond to a major disaster such as Hurricane Katrina?

- Prepared
- Somewhat prepared
- Unprepared x
- Do not know

3c. How confident are you that the provincial government will support municipal emergency response efforts in the event of a disaster or declaration of a state of local emergency?

- Very confident x
- Confident
- No Confidence
- Do not know

3d. Does your community have a dedicated emergency operations centre?

- Yes x No
- If no, has your community specified a structure (building, office space, etc.) that will be used as an emergency operations centre?
 - Yes No
 - If yes, please describe this structure?
 - If no, why not?

[Please-click-here-to-insert-answer/comments]

3e. Has your community established an incident command structure/incident management structure (ICS/IMS) which would be utilized in case of a disaster or state of local emergency?

- Yes No x
- If yes, what is it ICS/IMS, Site Management, Other

[Please-click-here-to-insert-answer/comments]

- If no, why not?
Working towards that goal.

3f. Does your community have agreements in place with surrounding communities to provide assistance or request assistance in the event of a disaster or state of local emergency?

- Yes No
- If no, why not?
- Do you think such agreements are necessary?
 - Yes No
 - If you do not think such agreements are necessary, can you explain why?

[Please-click-here-to-insert-answer/comments]

3g. If a disaster was to occur in your community, how long could your community sustain itself before outside help is required?

- 24 hrs
- 48 hrs
- 72 hrs
- 96 hrs

It all depends on the size and scope of the disaster.

3h. Has your community identified and stockpiled supplies that could be used in case of an emergency?

- Yes No
- Which agencies were involved in the decision making process?
 - Public Health
 - Paramedic
 - Fire.....
 - Police
 - Local Emergency Measures Organization.....
 - Provincial Emergency Measures Organization

4) Funding

4a. Who serves as your community's chief resource for funding for emergency management?

- Municipal government
- Provincial government
- Federal government

4b. Are your communities funding needs for emergency management based on a needs/risk assessment?

- Yes No
- If no, how are funding needs for emergency preparedness assessed?

[Please-click-here-to-insert-answer/comments]

4c. Is your community aware of the funding mechanisms for emergency management provided by your provincial government?

- Yes No

Airdrie

4d. Has your community applied for funding for emergency management from the provincial government?

- Yes No
- If yes, for what purpose?
 - Trainingx
 - To establish an emergency measures organization
 - To purchase emergency response equipmentx
 - To build CBRNE-specific response capacity
 - To build HUSAR-specific response capacity
 - To build a cyber attack-specific response capacity
 - Other (please explain below).....

[Please-click-here-to-insert-answer/comments]

4e. How satisfied is your community with provincial funding mechanisms for emergency management?

- Satisfied
- Somewhat Satisfied
- Not Satisfied
- If your community is “somewhat” or “not” satisfied, can you explain why?

[Please-click-here-to-insert-answer/comments]

4f. Is your community aware of the funding mechanisms for emergency management provided by the federal government?

- Yes No

4g. Has your community applied for funding for emergency management from the federal government through the Joint Emergency Preparedness Program (JEPP)?

- Yes No
- If yes, how satisfied is your community with the JEPP?
 - Satisfied
 - Somewhat Satisfied
 - Not Satisfied
 - If you are “somewhat” or “not” satisfied with JEPP, what is wrong with the JEPP process and what changes to the process would best facilitate your community’s needs?

Not enough money, to much red tape

4h. How often has your community applied for JEPP funding? How often has your community been successful in receiving funding through the JEPP?

Applied one and succeeded

4i. What are your community’s main concerns/challenges regarding funding for emergency management?

To much red tape, limited funding dollars.

5) Community Awareness

5a. Does your local government have a program in place to educate its citizens on what to do in case of a disaster?

- Yes No
- If no, why not?
- If yes, can you describe this program?

[Please-click-here-to-insert-answer/comments]

5b. Does your community have in place an emergency broadcast system?

- Yes No
- If no, why not?
- If no, what method(s) are utilized by your community to alert citizens of an impending disaster or emergency?
- If no, what changes would you make to this system or what would you do different? (For example, utilizing an entirely different approach)
- If yes, how does the system work?
- If yes, are you satisfied with this system?
 - Yes No

[Please-click-here-to-insert-answer/comments]

5c. Does your community have the ability to interrupt local and national television and radio broadcasts in order to transmit emergency-related updates or instructions?

- Yes No
- Are you satisfied with this system?
 - Yes No
- If no, what changes would you make to this system? Or, what would you do different? (For example, employing an entirely different approach)

[Please-click-here-to-insert-answer/comments]

6) First Responders

6a. Do the first responders in your community have interoperable communications systems?

- Yes No
- If no, why not? Not yet
- If yes, are these communications systems purchased based on provincial or federal standards?
 - Yes No
- How often are these systems tested and how much training is received by first responders in using interoperable channels?

Airdrie

6b. Are your communications systems interoperable with all departments and agencies in your province, other levels of government, and U.S. authorities where applicable?

no

6c. Does your community have the capacity to manage a Chemical, Biological, Radiological, Nuclear or Explosive (CBRNE) incident?

- Yes No x

[Please-click-here-to-insert-answer/comments]

6d. Does your community have the capacity to manage a cyber attack?

- Yes No x

[Please-click-here-to-insert-answer/comments]

6e. Have the emergency management personnel in your city received training at the Canadian Emergency Management College?

- Yes x No
- Is the amount of training received sufficient?
- Yes No x

[Please-click-here-to-insert-answer/comments]

7) Role of the Canadian Forces

7a. Is there an expectation in your community that the Canadian Forces will provide assistance to your community in the event of an emergency or disaster if necessary?

- Yes x No

7b. Are community leaders or is your communities emergency management organization/ or person(s) charged with emergency preparedness aware of the existence of the Canadian Forces Canada Command?

- Yes No x
- If yes, has your community liaised with Canada Command with regards to emergency preparedness?
 - Yes No
 - If no, why not?

Unaware.

7c. Is there a Canadian Forces Reserve Unit located in your community?

- Yes No x
- If yes, are community leaders or is your community's emergency management organization or person(s) charged with emergency preparedness aware of the services that can be provided by the Reserves in the event of an emergency or disaster?
 - Yes No

- If no, why not?
- If yes, have Canadian Forces Reserves been included in your community's emergency planning process?
 - Yes
 - No

[Please-click-here-to-insert-answer/comments]

8) Heavy Urban Search and Rescue (HUSAR)

8a. Does your community have HUSAR capability?

- Yes
- No

8b. At what level is your HUSAR deployment capability ranked?

- Category 1
- Category 2
- Category 3
- Category 4
- Category 5

8c. How much does it cost to sustain your HUSAR program?

[Please-click-here-to-insert-answer/comments]

8d. Are there agreements in place for your HUSAR team to provide regional support in case of disasters or emergencies?

- Yes
- No
- If no, why not?

[Please-click-here-to-insert-answer/comments]

8e. Is the goal of your HUSAR program to reach Category 5 deployment capability?

- Yes
- No
- If no, why?
- If yes, how long will it take for you to reach this level?

[Please-click-here-to-insert-answer/comments]

8f. Whose responsibility should it be to provide funding for HUSAR? (more than one can be selected)

- Municipal
- Provincial
- Federal
- All three
- Please you explain your choice

[Please-click-here-to-insert-answer/comments]

Airdrie

9) Critical Infrastructure Protection (CIP)

9a. Has your community identified critical infrastructure within its boundaries?

- Yes No

9b. Does your community have a plan in place to protect critical infrastructure?

- Yes No

9c. Has the federal government identified federal critical infrastructure in your community?

- Yes No
- If yes, is your community responsible for protecting federal critical infrastructure?
 - Yes No
- If yes, what assistance, financial or other, has the federal government provided your community to protect federal critical infrastructure?

[Please-click-here-to-insert-answer/comments]

9d. Has your provincial government identified provincial critical infrastructure in your community?

- Yes No
- If yes, is your community responsible for protecting provincial critical infrastructure?
 - Yes No
- If yes, what assistance, financial or other, has the provincial government provided your community to protect provincial critical infrastructure?

[Please-click-here-to-insert-answer/comments]

9e. How does your community work with the private sector to ensure the protection of critical infrastructure? Please provide concrete examples (Ex. Public-private partnerships, working groups, etc).

Follow up Questions

1a.

Does your community have the **unilateral** ability to interrupt television and radio broadcasts in order to transmit emergency-related updates or instructions?

(Please check all that apply)

- Yes (please see 1b)
 - Local radio
 - Local television
 - National radio
 - National television
- No, not unilaterally, media cooperation is needed
- No, this is not necessary for my community

1b.

If yes, please indicate if the authority to unilaterally interrupt radio and television broadcasts has been officially granted to your community and through which mechanism:

- Provincial legislation
- Local legislation
- Other: Please elaborate

- No official authority needed

2a.

Has your community identified and/or stockpiled supplies that could be used in case of an emergency?

(Please check all that apply)

- Yes
 - Provincial emergency supplies have been identified and agreements are in place on when and how they will be used in an emergency
 - Local Private sector suppliers have been identified and agreements have been made regarding their role during an emergency
 - Stockpiled supplies (please see 2b)
 - Specialized emergency Equipment
 - Please specify
 - Medical Supplies
 - Shelter Supplies (cots and beds)
 - Food and Water
 - Other
 - Please specify
- None of the above

2b.

Are these stockpiled supplies the federal caches from the National Emergency Stockpile System (NESS)?

- Yes (please see 2c)
- No

2c.

Health Canada informed the Committee that there are about 1, 600 National Emergency Stockpile System (NESS) caches strategically located across Canada.

Do you know of this program and do you have access to a cache?

(Please check all that apply)

- Yes, I know of the NESS program
 - I have access to a NESS cache
 - I have access to a cache and can confirm its usefulness
 - I was consulted on what supplies should be stockpiled in the caches
- None of the above

Emergency Management Questionnaire – 2007

**Alma
Quebec**

There are 9 sections in this questionnaire. The questions are underlined. Please provide your answer under each question. In cases where a list of options for answers is given, please replace the “ ” with an “X”. Please feel free to insert additional comments below each question.

1) You and Your Community

1a. Please tell us who you are – name, title, and emergency management experience.

Guy Simard, D.G

1b. How densely populated is your community (in square kilometres)

- Is your community:
 - Rural
 - Urban
 - Mixed X

1c. Is your community near or does it include a:

- Major industrial facility X
- Border crossing
- Port / Airport, or transportation hub X
- All of the above

1d. Does your community have an emergency management organization?

- Yes X No

1e. Has your community ever declared a state of local emergency as a result of a natural or human-induced event?

- Yes No X
- If yes, under what conditions did your community declare a state of emergency? For example, a flood, fire, tornado, snow/ice storm, other natural disaster or man-made event?

[Please-click-here-to-insert-answer/comments]

1f. Has your province declared a state of emergency as a result of a declaration in your community of a state of local emergency?

- Yes No X
- If yes, how many times has this occurred?

[Please-click-here-to-insert-answer/comments]

2) Risk Assessment

2a. Does your community conduct a risk assessment to determine the likelihood that its citizens will be affected by a natural or human-induced disaster or state of local emergency?

- Yes No
- If no, why not?
- If yes, is this risk assessment based on:
 - A provincially standardized process?
 - A federally standardized process?

[Please-click-here-to-insert-answer/comments]

2b. How often does your community conduct a risk assessment?

[Please-click-here-to-insert-answer/comments]

2c. Which departments, agencies or organizations are involved in conducting your community's risk assessment?

- Police
- Fire.....X
- Paramedic
- Public Health
- Local Emergency Management Organization.....X
- Municipal Government.....X
- All of the above
- Is the province consulted? (Yes No)
- Is the federal government consulted? (Yes No)

2d. Does your community involve industry when conducting its risk assessment?

- Yes No
- If yes, how willing were they to share risk related information?

[Please-click-here-to-insert-answer/comments]

- How did this information (or lack of information) impact your risk assessment?

[Please-click-here-to-insert-answer/comments]

2e. Is a disaster or state of local emergency caused by an act of terrorism a concern for your community?

- Yes No
- If yes, does your community have a counter-terrorism response plan?
 - Yes No
 - If no, why not?
 - If yes, which organizations are involved?

[Please-click-here-to-insert-answer/comments]

Alma

[Translation]

3) Response Capability

3a. How prepared is your community to respond to a major emergency or disaster?

- Prepared
- Somewhat prepared
- Unprepared
- Do not know

[Please-click-here-to-insert-answer/comments]

3b. How well prepared do you think the federal government is to respond to a major disaster such as Hurricane Katrina?

- Prepared
- Somewhat prepared
- Unprepared
- Do not know

3c. How confident are you that the provincial government will support municipal emergency response efforts in the event of a disaster or declaration of a state of local emergency?

- Very confident
- Confident
- No Confidence
- Do not know

3d. Does your community have a dedicated emergency operations centre?

- Yes No
- If no, has your community specified a structure (building, office space, etc.) that will be used as an emergency operations centre?
 - Yes No
 - If yes, please describe this structure?
 - If no, why not?

[Please-click-here-to-insert-answer/comments]

3e. Has your community established an incident command structure/incident management structure (ICS/IMS) which would be utilized in case of a disaster or state of local emergency?

- Yes No
- If yes, what is it ICS/IMS, Site Management, Other

[Please-click-here-to-insert-answer/comments]

- If no, why not?

[Please-click-here-to-insert-answer/comments]

3f. Does your community have agreements in place with surrounding communities to provide assistance or request assistance in the event of a disaster or state of local emergency?

- Yes No
- If no, why not?
- Do you think such agreements are necessary?
 - Yes No
 - If you do not think such agreements are necessary, can you explain why?

[Please-click-here-to-insert-answer/comments]

3g. If a disaster was to occur in your community, how long could your community sustain itself before outside help is required?

- 24 hrs
- 48 hrs
- 72 hrs
- 96 hrs

[Please-click-here-to-insert-answer/comments]

3h. Has your community identified and stockpiled supplies that could be used in case of an emergency?

- Yes No
- Which agencies were involved in the decision making process?
 - Public HealthX
 - Paramedic
 - Fire.....
 - Police
 - Local Emergency Measures Organization.....
 - Provincial Emergency Measures Organization

4) Funding

4a. Who serves as your community's chief resource for funding for emergency management?

- Municipal government
- Provincial government
- Federal government

4b. Are your communities funding needs for emergency management based on a needs/risk assessment?

- Yes No
- If no, how are funding needs for emergency preparedness assessed?

[Please-click-here-to-insert-answer/comments]

4c. Is your community aware of the funding mechanisms for emergency management provided by your provincial government?

- Yes No

Alma
[Translation]

4d. Has your community applied for funding for emergency management from the provincial government?

- Yes No X
- If yes, for what purpose?
 - Training
 - To establish an emergency measures organization
 - To purchase emergency response equipment
 - To build CBRNE-specific response capacity
 - To build HUSAR-specific response capacity
 - To build a cyber attack-specific response capacity
 - Other (please explain below).....

[Please-click-here-to-insert-answer/comments]

4e. How satisfied is your community with provincial funding mechanisms for emergency management?

- Satisfied
- Somewhat Satisfied
- Not Satisfied
- If your community is “somewhat” or “not” satisfied, can you explain why?

[Please-click-here-to-insert-answer/comments]

4f. Is your community aware of the funding mechanisms for emergency management provided by the federal government?

- Yes No X

4g. Has your community applied for funding for emergency management from the federal government through the Joint Emergency Preparedness Program (JEPP)?

- Yes No X
- If yes, how satisfied is your community with the JEPP?
 - Satisfied
 - Somewhat Satisfied
 - Not Satisfied
 - If you are “somewhat” or “not” satisfied with JEPP, what is wrong with the JEPP process and what changes to the process would best facilitate your community’s needs?

[Please-click-here-to-insert-answer/comments]

4h. How often has your community applied for JEPP funding? How often has your community been successful in receiving funding through the JEPP?

[Please-click-here-to-insert-answer/comments]

4i. What are your community’s main concerns/challenges regarding funding for emergency management?

[Please-click-here-to-insert-answer/comments]

5) Community Awareness

5a. Does your local government have a program in place to educate its citizens on what to do in case of a disaster?

- Yes No X
- If no, why not?
- If yes, can you describe this program?

[Please-click-here-to-insert-answer/comments]

5b. Does your community have in place an emergency broadcast system?

- Yes X No
- If no, why not?
- If no, what method(s) are utilized by your community to alert citizens of an impending disaster or emergency?
- If no, what changes would you make to this system or what would you do different? (For example, utilizing an entirely different approach)
- If yes, how does the system work?
- If yes, are you satisfied with this system?
 - Yes X No

[Please-click-here-to-insert-answer/comments]

5c. Does your community have the ability to interrupt local and national television and radio broadcasts in order to transmit emergency-related updates or instructions?

- Yes X No
- Are you satisfied with this system?
 - Yes X No
- If no, what changes would you make to this system? Or, what would you do different? (For example, employing an entirely different approach)

[Please-click-here-to-insert-answer/comments]

6) First Responders

6a. Do the first responders in your community have interoperable communications systems?

- Yes X No
- If no, why not?
- If yes, are these communications systems purchased based on provincial or federal standards?
 - Yes X No
- How often are these systems tested and how much training is received by first responders in using interoperable channels?

Basic training

Alma

[Translation]

6b. Are your communications systems interoperable with all departments and agencies in your province, other levels of government, and U.S. authorities where applicable?

Local only

6c. Does your community have the capacity to manage a Chemical, Biological, Radiological, Nuclear or Explosive (CBRNE) incident?

- Yes No X

For chemical and biological incidents, we will have soon

6d. Does your community have the capacity to manage a cyber attack?

- Yes No X

[Please-click-here-to-insert-answer/comments]

6e. Have the emergency management personnel in your city received training at the Canadian Emergency Management College?

- Yes X No
- Is the amount of training received sufficient?
- Yes X No

Only the Director has had this training

7) Role of the Canadian Forces

7a. Is there an expectation in your community that the Canadian Forces will provide assistance to your community in the event of an emergency or disaster if necessary?

- Yes X No

7b. Are community leaders or is your communities emergency management organization/ or person(s) charged with emergency preparedness aware of the existence of the Canadian Forces Canada Command?

- Yes No
- If yes, has your community liaised with Canada Command with regards to emergency preparedness?
 - Yes No
 - If no, why not?

[Please-click-here-to-insert-answer/comments]

7c. Is there a Canadian Forces Reserve Unit located in your community?

- Yes No X
- If yes, are community leaders or is your community's emergency management organization or person(s) charged with emergency preparedness aware of the services that can be provided by the Reserves in the event of an emergency or disaster?
 - Yes No

- If no, why not?
- If yes, have Canadian Forces Reserves been included in your community's emergency planning process?
 - Yes No

[Please-click-here-to-insert-answer/comments]

8) Heavy Urban Search and Rescue (HUSAR)

8a. Does your community have HUSAR capability?

- Yes No

8b. At what level is your HUSAR deployment capability ranked?

- Category 1
- Category 2
- Category 3
- Category 4
- Category 5

8c. How much does it cost to sustain your HUSAR program?

Part of the regular departmental budget

8d. Are there agreements in place for your HUSAR team to provide regional support in case of disasters or emergencies?

- Yes No
- If no, why not?

Partly, for specific responses

8e. Is the goal of your HUSAR program to reach Category 5 deployment capability?

- Yes No
- If no, why? The costs involved
- If yes, how long will it take for you to reach this level?

[Please-click-here-to-insert-answer/comments]

8f. Whose responsibility should it be to provide funding for HUSAR? (more than one can be selected)

- Municipal
- Provincial
- Federal
- All three
- Please you explain your choice

[Please-click-here-to-insert-answer/comments]

Alma
[Translation]

9) Critical Infrastructure Protection (CIP)

9a. Has your community identified critical infrastructure within its boundaries?

- Yes No X

9b. Does your community have a plan in place to protect critical infrastructure?

- Yes No X

9c. Has the federal government identified federal critical infrastructure in your community?

- Yes No X
- If yes, is your community responsible for protecting federal critical infrastructure?
 - Yes No
- If yes, what assistance, financial or other, has the federal government provided your community to protect federal critical infrastructure?

[Please-click-here-to-insert-answer/comments]

9d. Has your provincial government identified provincial critical infrastructure in your community?

- Yes No X
- If yes, is your community responsible for protecting provincial critical infrastructure?
 - Yes No
- If yes, what assistance, financial or other, has the provincial government provided your community to protect provincial critical infrastructure?

[Please-click-here-to-insert-answer/comments]

9e. How does your community work with the private sector to ensure the protection of critical infrastructure? Please provide concrete examples (Ex. Public-private partnerships, working groups, etc.)

Inventory of infrastructures and recommendations

Follow up Questions

1a.

Does your community have the **unilateral** ability to interrupt television and radio broadcasts in order to transmit emergency-related updates or instructions?

(Please check all that apply)

- Yes (please see 1b)
 - Local radio
 - Local television
 - National radio
 - National television
- No, not unilaterally, media cooperation is needed
- No, this is not necessary for my community

1b.

If yes, please indicate if the authority to unilaterally interrupt radio and television broadcasts has been officially granted to your community and through which mechanism:

- Provincial legislation
 - Local legislation
 - Other: Please elaborate
-
- No official authority needed

2a.

Has your community identified and/or stockpiled supplies that could be used in case of an emergency?

(Please check all that apply)

- Yes
 - Provincial emergency supplies have been identified and agreements are in place on when and how they will be used in an emergency
 - Local Private sector suppliers have been identified and agreements have been made regarding their role during an emergency
 - Stockpiled supplies (please see 2b)
 - Specialized emergency Equipment
 - Please specify
 - Medical Supplies
 - Shelter Supplies (cots and beds)
 - Food and Water
 - Other
 - Please specify
- None of the above

2b.

Are these stockpiled supplies the federal caches from the National Emergency Stockpile System (NESS)?

- Yes (please see 2c)
- No

2c.

Health Canada informed the Committee that there are about 1, 600 National Emergency Stockpile System (NESS) caches strategically located across Canada.

Do you know of this program and do you have access to a cache?

(Please check all that apply)

- Yes, I know of the NESS program
 - I have access to a NESS cache
 - I have access to a cache and can confirm its usefulness
 - I was consulted on what supplies should be stockpiled in the caches
- None of the above

Emergency Management Questionnaire – 2007

**Barrie
Ontario**

There are 9 sections in this questionnaire. The questions are underlined. Please provide your answer under each question. In cases where a list of options for answers is given, please replace the “ ” with an “X”. Please feel free to insert additional comments below each question.

1) You and Your Community

1a. Please tell us who you are – name, title, and emergency management experience.

B.L. Griffin, Community Emergency Planner for the City of Barrie. Emergency management experience included two years as the emergency management coordinator for ministry of the Province of Ontario, one and one-half year as an emergency management officer with Emergency Management Ontario, and 37 years in the Canadian military experience in which included support to civil assistance and humanitarian relief operations.

1b. How densely populated is your community (in square kilometres)

- Is your community:
 - Rural
 - Urban **X**
 - Mixed

1c. Is your community near or does it include a:

- Major industrial facility **X**
- Border crossing
- Port / Airport, or transportation hub **X**
- All of the above

1d. Does your community have an emergency management organization?

- Yes **X** No

1e. Has your community ever declared a state of local emergency as a result of a natural or human-induced event?

- Yes **X** No
- If yes, under what conditions did your community declare a state of emergency? For example, a flood, fire, tornado, snow/ice storm, other natural disaster or man-made event?

The City of Barrie experienced Hurricane Hazel in 1954 and a tornado which caused extensive damage and some deaths in 1985. Both occasions required external assistance.

1f. Has your province declared a state of emergency as a result of a declaration in your community of a state of local emergency?

- Yes No **X**
- If yes, how many times has this occurred?

[Please-click-here-to-insert-answer/comments]

2) Risk Assessment

2a. Does your community conduct a risk assessment to determine the likelihood that its citizens will be affected by a natural or human-induced disaster or state of local emergency?

- Yes **X** No
- If no, why not?
- If yes, is this risk assessment based on:
 - A provincially standardized process? **X**
 - A federally standardized process?

[Please-click-here-to-insert-answer/comments]

2b. How often does your community conduct a risk assessment?

The last complete assessment was done in 2004 and reviewed annually thereafter. A complete risk assessment will be conducted in 2007 as part of both a general hazards identification and risk assessment and Master Fire Plan process.

2c. Which departments, agencies or organizations are involved in conducting your community's risk assessment?

- Police **X**
- Fire..... **X**
- Paramedic
- Public Health
- Local Emergency Management Organization **X**
- Municipal Government..... **X**
- All of the above
- Is the province consulted? (Yes No **X**)
- Is the federal government consulted? (Yes No **X**)

2d. Does your community involve industry when conducting its risk assessment?

- Yes **X** No
- If yes, how willing were they to share risk related information?

Cooperation has been good as the information provided is needed for fire response planning at the minimum.

- How did this information (or lack of information) impact your risk assessment?

The information provided is an important element in producing a comprehensive assessment of the potential risks to the community.

2e. Is a disaster or state of local emergency caused by an act of terrorism a concern for your community?

Barrie

- Yes No **X**
- If yes, does your community have a counter-terrorism response plan?
 - Yes No
 - If no, why not?
 - If yes, which organizations are involved?

Acts of terrorism are recognized as a potential risk; however, such acts are not considered to pose greater risk to this community than other communities of comparable size and disposition. The potential risk of terrorist acts is addressed in public awareness programs and emergency response agencies have appropriate plans to deal with this hazard

3) Response Capability

3a. How prepared is your community to respond to a major emergency or disaster?

- Prepared
- Somewhat prepared **X**
- Unprepared
- Do not know

[Please-click-here-to-insert-answer/comments]

3b. How well prepared do you think the federal government is to respond to a major disaster such as Hurricane Katrina?

- Prepared
- Somewhat prepared **X**
- Unprepared
- Do not know

3c. How confident are you that the provincial government will support municipal emergency response efforts in the event of a disaster or declaration of a state of local emergency?

- Very confident
- Confident **X**
- No Confidence
- Do not know

3d. Does your community have a dedicated emergency operations centre?

- Yes No **X**
- If no, has your community specified a structure (building, office space, etc.) that will be used as an emergency operations centre?
 - Yes **X** No
 - If yes, please describe this structure?
 - If no, why not?

Current planning is to use the boardroom and other facilities of the Barrie Police Services Headquarters and the backup facility would be the boardroom and training room of the Fire and Emergency Service Headquarters. Both arrangements have their deficiencies; consequently a plans are being developed to create a permanent emergency operations centre away from either the Police or Fire Service Headquarters.

3e. Has your community established an incident command structure/incident management structure (ICS/IMS) which would be utilized in case of a disaster or state of local emergency?

- Yes No
- If yes, what is it ICS/IMS, Site Management, Other

The Fire Service uses the Fire Services ICS and Unified Command Structure. Implementation of a complete IMS is pending introduction by Emergency Management Ontario of the Provincial Incident Management System. However, if this is not forthcoming in the near future an interim IMS modelled on the principles used in other jurisdictions will be established.

- If no, why not?

[Please-click-here-to-insert-answer/comments]

3f. Does your community have agreements in place with surrounding communities to provide assistance or request assistance in the event of a disaster or state of local emergency?

- Yes No
- If no, why not?
- Do you think such agreements are necessary?
 - Yes No
 - If you do not think such agreements are necessary, can you explain why?

[Please-click-here-to-insert-answer/comments]

3g. If a disaster was to occur in your community, how long could your community sustain itself before outside help is required?

- 24 hrs
- 48 hrs
- 72 hrs
- 96 hrs

The Fire and Police Services have external assistance agreements in place that they implement in situations well short of a disaster, as well, health, including emergency medical services and social services are provided at all times by the County of Simcoe. Consequently any disaster would likely involve response resources that are not strictly-speaking the City's. Notwithstanding it is likely that in a major disaster the resources immediately would be strained after 24 hours and need to be augmented after 48 hours.

3h. Has your community identified and stockpiled supplies that could be used in case of an emergency?

- Yes No
- Which agencies were involved in the decision making process?
 - Public Health
 - Paramedic
 - Fire.....
 - Police

Barrie

- Local Emergency Measures Organization.....
- Provincial Emergency Measures Organization

4) Funding

4a. Who serves as your community’s chief resource for funding for emergency management?

- Municipal government **X**
- Provincial government
- Federal government

4b. Are your communities funding needs for emergency management based on a needs/risk assessment?

- Yes **X** No
- If no, how are funding needs for emergency preparedness assessed?

[Please-click-here-to-insert-answer/comments]

4c. Is your community aware of the funding mechanisms for emergency management provided by your provincial government?

- Yes **X** No

4d. Has your community applied for funding for emergency management from the provincial government?

- Yes No **X**
- If yes, for what purpose?
 - Training
 - To establish an emergency measures organization
 - To purchase emergency response equipment
 - To build CBRNE-specific response capacity
 - To build HUSAR-specific response capacity
 - To build a cyber attack-specific response capacity
 - Other (please explain below).....

The provincial government provides funding for disaster relief assistance but not for preparedness, other than through the federally funded JEPP program.

4e. How satisfied is your community with provincial funding mechanisms for emergency management?

- Satisfied
- Somewhat Satisfied
- Not Satisfied **X**
- If your community is “somewhat” or “not” satisfied, can you explain why?

Provincial legislation prescribes what municipalities must do with respect to emergency management, monitors to ensure compliance with the legislation, but provides no funding and few resources to assist municipalities achieve and maintain the requisite level of emergency management.

4f. Is your community aware of the funding mechanisms for emergency management provided by the federal government?

- Yes No

4g. Has your community applied for funding for emergency management from the federal government through the Joint Emergency Preparedness Program (JEPP)?

- Yes No
- If yes, how satisfied is your community with the JEPP?
 - Satisfied
 - Somewhat Satisfied
 - Not Satisfied
 - If you are “somewhat” or “not” satisfied with JEPP, what is wrong with the JEPP process and what changes to the process would best facilitate your community’s needs?

Timelines and process is too stringent. As a federal program, JEPP operates according to the federal fiscal year whereas municipalities budget and operate by the calendar year. This difference can be a significant hurdle when prosecuting a project that must be completed in one year yet spending is not to begin until the project has been accepted and funding authorized.

4h. How often has your community applied for JEPP funding? How often has your community been successful in receiving funding through the JEPP?

Several years ago

4i. What are your community’s main concerns/challenges regarding funding for emergency management?

Emergency management is one program amongst many that must compete for a share of the limited funds available on which the City operates. Increasing legislated requirements with respect to what municipalities must do in regards to emergency management without increasing the provision of funding assistance means that something possibly won’t be done at the time and to the standard expected.

5) Community Awareness

5a. Does your local government have a program in place to educate its citizens on what to do in case of a disaster?

- Yes No
- If no, why not?
- If yes, can you describe this program?

The public awareness program utilizes all media to inform the public about what the City is doing in regards to emergency management, about the potential hazards, and their responsibilities and how to prepare themselves and their families for emergency situations

5b. Does your community have in place an emergency broadcast system?

- Yes No
- If no, why not?

Barrie

- If no, what method(s) are utilized by your community to alert citizens of an impending disaster or emergency?
- If no, what changes would you make to this system or what would you do different? (For example, utilizing an entirely different approach)
- If yes, how does the system work?
- If yes, are you satisfied with this system?
 - Yes No

Currently, important notices and warnings of impending emergencies are disseminated to all the local media, who have been very cooperative in passing the information on to the public in a timely fashion. Potential enhancement of this approach would be to identify selected media as being the primary source for emergency information, with the others serving as back-up.

5c. Does your community have the ability to interrupt local and national television and radio broadcasts in order to transmit emergency-related updates or instructions?

- Yes No **X**
- Are you satisfied with this system?
 - Yes No
- If no, what changes would you make to this system? Or, what would you do different? (For example, employing an entirely different approach)

Cooperation from the media has not been an issue to date.

6) First Responders

6a. Do the first responders in your community have interoperable communications systems?

- Yes **X** No
- If no, why not?
- If yes, are these communications systems purchases based on provincial or federal standards?
 - Yes No **X**
- How often are these systems tested and how much training is received by first responders in using interoperable channels?

The level of training currently is insufficient.

6b. Are your communications systems interoperable with all departments and agencies in your province, other levels of government, and U.S. authorities where applicable?

No

6c. Does your community have the capacity to manage a Chemical, Biological, Radiological, Nuclear or Explosive (CBRNE) incident?

- Yes **X** No

Currently the level of response is limited; however, it is being increased.

6d. Does your community have the capacity to manage a cyber attack?

- Yes No

As the City's cyber infrastructure is maintained at competitive standards, there is a high degree of confidence that this infrastructure is resilient to hostile attack.

6e. Have the emergency management personnel in your city received training at the Canadian Emergency Management College?

- Yes No
- Is the amount of training received sufficient?
- Yes No

Although no one has as yet attended training at the Canadian Emergency Management College, some will towards the end of this calendar year. The training offered appears to be much in demand; consequently the time between identifying the need for the training and the availability of a course vacancy can quite long.

7) Role of the Canadian Forces

7a. Is there an expectation in your community that the Canadian Forces will provide assistance to your community in the event of an emergency or disaster if necessary?

- Yes No

7b. Are community leaders or is your communities emergency management organization/ or person(s) charged with emergency preparedness aware of the existence of the Canadian Forces Canada Command?

- Yes No
- If yes, has your community liaised with Canada Command with regards to emergency preparedness?
 - Yes No
 - If no, why not?

[Please-click-here-to-insert-answer/comments]

7c. Is there a Canadian Forces Reserve Unit located in your community?

- Yes No
- If yes, are community leaders or is your community's emergency management organization or person(s) charged with emergency preparedness aware of the services that can be provided by the Reserves in the event of an emergency or disaster?
 - Yes No
 - If no, why not?
 - If yes, have Canadian Forces Reserves been included in your community's emergency planning process?
 - Yes No

Requesting assistance of the Canadian Forces, both the Regular and Reserves, by municipalities in Ontario must be done through Emergency Management Ontario. As Canadian

Barrie

Forces assistance can not be guaranteed prior to an emergency their inclusion in the city's plan is only as a possible additional resource, if available.

8) Heavy Urban Search and Rescue (HUSAR)

8a. Does your community have HUSAR capability?

- Yes
- No

8b. At what level is your HUSAR deployment capability ranked?

- Category 1
- Category 2
- Category 3
- Category 4
- Category 5

8c. How much does it cost to sustain your HUSAR program?

[Please-click-here-to-insert-answer/comments]

8d. Are there agreements in place for your HUSAR team to provide regional support in case of disasters or emergencies?

- Yes
- No
- If no, why not?

[Please-click-here-to-insert-answer/comments]

8e. Is the goal of your HUSAR program to reach Category 5 deployment capability?

- Yes
- No
- If no, why?
- If yes, how long will it take for you to reach this level?

[Please-click-here-to-insert-answer/comments]

8f. Whose responsibility should it be to provide funding for HUSAR? (more than one can be selected)

- Municipal
- Provincial
- Federal
- All three
- Please you explain your choice

This is an expensive resource which many individual municipalities can only acquire through mutual aid, shared resourcing or other agreements. All levels of government should be responsible on a cost sharing basis.

9) Critical Infrastructure Protection (CIP)

9a. Has your community identified critical infrastructure within its boundaries?

- Yes No

9b. Does your community have a plan in place to protect critical infrastructure?

- Yes No

9c. Has the federal government identified federal critical infrastructure in your community?

- Yes No
- If yes, is your community responsible for protecting federal critical infrastructure?
 - Yes No
- If yes, what assistance, financial or other, has the federal government provided your community to protect federal critical infrastructure?

[Please-click-here-to-insert-answer/comments]

9d. Has your provincial government identified provincial critical infrastructure in your community?

- Yes No
- If yes, is your community responsible for protecting provincial critical infrastructure?
 - Yes No
- If yes, what assistance, financial or other, has the provincial government provided your community to protect provincial critical infrastructure?

[Please-click-here-to-insert-answer/comments]

9e. How does your community work with the private sector to ensure the protection of critical infrastructure? Please provide concrete examples (Ex. Public-private partnerships, working groups, etc.)

[Please-click-here-to-insert-answer/comments]

Follow up Questions

1a.

Does your community have the **unilateral** ability to interrupt television and radio broadcasts in order to transmit emergency-related updates or instructions?

(Please check all that apply)

- Yes (please see 1b)
 - Local radio
 - Local television
 - National radio
 - National television
- No, not unilaterally, media cooperation is needed

Barrie

- No, this is not necessary for my community

1b.

If yes, please indicate if the authority to unilaterally interrupt radio and television broadcasts has been officially granted to your community and through which mechanism:

- Provincial legislation
- Local legislation
- Other: Please elaborate

- No official authority needed

2a.

Has your community identified and/or stockpiled supplies that could be used in case of an emergency?

(Please check all that apply)

- Yes
 - Provincial emergency supplies have been identified and agreements are in place on when and how they will be used in an emergency
 - Local Private sector suppliers have been identified and agreements have been made regarding their role during an emergency **X (BEING INCLUDED IN SERVICE CONTRACTS WHEN RENEWED)**
 - Stockpiled supplies (please see 2b)
 - Specialized emergency Equipment
 - Please specify
 - Medical Supplies
 - Shelter Supplies (cots and beds)
 - Food and Water
 - Other
 - Please specify
- None of the above

2b.

Are these stockpiled supplies the federal caches from the National Emergency Stockpile System (NESS)?

- Yes (please see 2c)
- No **X**

2c.

Health Canada informed the Committee that there are about 1, 600 National Emergency Stockpile System (NESS) caches strategically located across Canada.

Do you know of this program and do you have access to a cache?

(Please check all that apply)

- Yes, I know of the NESS program
 - I have access to a NESS cache

- I have access to a cache and can confirm its usefulness
- I was consulted on what supplies should be stockpiled in the caches
- None of the above **X**

Emergency Management Questionnaire – 2007

**Belleville
Ontario**

There are 9 sections in this questionnaire. The questions are underlined. Please provide your answer under each question. In cases where a list of options for answers is given, please replace the “ ” with an “X”. Please feel free to insert additional comments below each question.

1) You and Your Community

1a. Please tell us who you are – name, title, and emergency management experience.

Gordon Gazley, Director Fire & Emergency Services, Belleville – (46 Years service-34 as Chief-18 as Hastings County Mutual Aid Coordinator -16 as Municipal Emergency Planning Coordinator)

Of the 46 years, the first 25 were with the military fire service where I was Chief of three major airbases, worked NDHQ, and was Command Fire Marshal for Training Command). The latter 21 were as the Director of Fire & Emergency Services of Belleville, Ontario

Coordinated all site fire and rescue services for leaders of the world at the Montebello Summit Conference.

Assigned by Emergency Measures Ontario to coordinate provincial assistance for Hawksbury and four surrounding Townships during the 1998 Ice Storm emergency (a number of weeks).

Have dealt with a number of large emergencies including large loss of life emergencies.

1b. How densely populated is your community (in square kilometres)

- Is your community:
 - Rural
 - Urban
 - Mixed **X**

1c. Is your community near or does it include a:

- Major industrial facility
- Border crossing
- Port / Airport, or transportation hub **X**
- All of the above

1d. Does your community have an emergency management organization?

- Yes No

1e. Has your community ever declared a state of local emergency as a result of a natural or human-induced event?

- Yes No
- If yes, under what conditions did your community declare a state of emergency? For example, a flood, fire, tornado, snow/ice storm, other natural disaster or man-made event?

Flood

1f. Has your province declared a state of emergency as a result of a declaration in your community of a state of local emergency?

- Yes No
- If yes, how many times has this occurred?

[Please-click-here-to-insert-answer/comments] **2) Risk Assessment**

2a. Does your community conduct a risk assessment to determine the likelihood that its citizens will be affected by a natural or human-induced disaster or state of local emergency?

- Yes No
- If no, why not?
- If yes, is this risk assessment based on:
 - A provincially standardized process?
 - A federally standardized process?

[Please-click-here-to-insert-answer/comments]

2b. How often does your community conduct a risk assessment?

Annually

2c. Which departments, agencies or organizations are involved in conducting your community's risk assessment?

- Police
- Fire.....
- Paramedic
- Public Health
- Local Emergency Management Organization
- Municipal Government.....
- All of the above
- Is the province consulted? (Yes No)
- Is the federal government consulted? (Yes No)

2d. Does your community involve industry when conducting its risk assessment?

- Yes No
- If yes, how willing were they to share risk related information?

[Please-click-here-to-insert-answer/comments]

- How did this information (or lack of information) impact your risk assessment?

Belleville

[Please-click-here-to-insert-answer/comments]

2e. Is a disaster or state of local emergency caused by an act of terrorism a concern for your community?

- Yes No not identified on HIRA but being re-evaluated
- If yes, does your community have a counter-terrorism response plan?
 - Yes No
 - If no, why not?
 - If yes, which organizations are involved?

[Please-click-here-to-insert-answer/comments]

3) Response Capability

3a. How prepared is your community to respond to a major emergency or disaster?

- Prepared
- Somewhat prepared
- Unprepared
- Do not know

[Please-click-here-to-insert-answer/comments]

3b. How well prepared do you think the federal government is to respond to a major disaster such as Hurricane Katrina?

- Prepared
- Somewhat prepared
- Unprepared
- Do not know

3c. How confident are you that the provincial government will support municipal emergency response efforts in the event of a disaster or declaration of a state of local emergency?

- Very confident
- Confident
- No Confidence
- Do not know

3d. Does your community have a dedicated emergency operations centre?

- Yes No
- If no, has your community specified a structure (building, office space, etc.) that will be used as an emergency operations centre?
 - Yes No
 - If yes, please describe this structure? **Dedicated Operations Centre as part of building**
 - If no, why not?

[Please-click-here-to-insert-answer/comments]

3e. Has your community established an incident command structure/incident management structure (ICS/IMS) which would be utilized in case of a disaster or state of local emergency?

- Yes No
- If yes, what is it ICS/IMS, Site Management, Other
ICS, Site Management
- If no, why not?
[Please-click-here-to-insert-answer/comments]

3f. Does your community have agreements in place with surrounding communities to provide assistance or request assistance in the event of a disaster or state of local emergency?

- Yes for Fire Service Emergencies
 - If no, why not? Should be a provincial responsibility
 - Do you think such agreements are necessary?
 - Yes No
 - If you do not think such agreements are necessary, can you explain why?
- [Please-click-here-to-insert-answer/comments]

3g. If a disaster was to occur in your community, how long could your community sustain itself before outside help is required?

- 24 hrs
- 48 hrs
- 72 hrs
- 96 hrs

[Please-click-here-to-insert-answer/comments]

3h. Has your community identified and stockpiled supplies that could be used in case of an emergency?

- Yes No
- Which agencies were involved in the decision making process?
 - Public Health
 - Paramedic
 - Fire.....
 - Police
 - Local Emergency Measures Organization.....
 - Provincial Emergency Measures Organization

Reason: Lack of definition of terms, preparation of guidelines, templates, resources, and funding by Federal and Provincial governments

4) Funding

4a. Who serves as your community’s chief resource for funding for emergency management?

- Municipal government
- Provincial government

Belleville

- Federal government

4b. Are your communities funding needs for emergency management based on a needs/risk assessment?

- Yes No
- If no, how are funding needs for emergency preparedness assessed?

Lack of Federal and Provincial funding guarantees emergency management best practices will not be accomplished

4c. Is your community aware of the funding mechanisms for emergency management provided by your provincial government?

- Yes No

4d. Has your community applied for funding for emergency management from the provincial government?

- Yes JEPP submissions go through provincial EMO No
- If yes, for what purpose?
 - Training
 - To establish an emergency measures organization
 - To purchase emergency response equipment
 - To build CBRNE-specific response capacity
 - To build HUSAR-specific response capacity
 - To build a cyber attack-specific response capacity
 - Other (please explain below)

Dedicated Phone Lines for Operation Centre

4e. How satisfied is your community with provincial funding mechanisms for emergency management?

- Satisfied
- Somewhat Satisfied
- Not Satisfied
- If your community is “somewhat” or “not” satisfied, can you explain why?

Basic emergency management premise as taught by both Federal and Provincial levels of government is that Emergency Operation Centres be equipped with dedicated phone lines. JEPP submission for same denied

4f. Is your community aware of the funding mechanisms for emergency management provided by the federal government?

- Yes No Has your community applied for funding for emergency management from the federal government through the Joint Emergency Preparedness Program (JEPP)?
- Yes No
- If yes, how satisfied is your community with the JEPP?
 - Satisfied
 - Somewhat Satisfied
 - Not Satisfied

- If you are “somewhat” or “not” satisfied with JEPP, what is wrong with the JEPP process and what changes to the process would best facilitate your community’s needs?

Basic emergency management premise as taught by both Federal and Provincial levels of government is that Emergency Operation Centres be equipped with dedicated phone lines. JEPP submission for same denied.

4g. How often has your community applied for JEPP funding? How often has your community been successful in receiving funding through the JEPP?

At least 3 times – successful at least 2 times

4h. What are your community’s main concerns/challenges regarding funding for emergency management?

Federal and provincial governments regularly introduce programs in a manner that necessitates a tremendous waste of local taxpayers money and resources. They are introduced in a manner that requires each individual municipality dedicate staff, resources and legal fees to study, interpret the requirements, seek legal opinion, and prepare their individual programs.

Downloaded programs should come with clear and definitive minimum requirements, easily applied templates, and funding to make it happen.

5) Community Awareness

5a. Does your local government have a program in place to educate its citizens on what to do in case of a disaster?

- Yes **X** No
- If no, why not?
- If yes, can you describe this program?

Media, Handouts at public events

5b. Does your community have in place an emergency broadcast system?

- Yes No **X**
- If no, why not? **Lack of Federal and Provincial Funding**
- If no, what method(s) are utilized by your community to alert citizens of an impending disaster or emergency? **Local Media**
- If no, what changes would you make to this system or what would you do different? **Dedicated federal or provincial funding**
- If yes, how does the system works?
- If yes, are you satisfied with this system?
 - Yes No **X**

Changes Required: Federal and/or Provincial leadership in the form of developing and funding nation or province wide program and template as opposed to downloading the responsibility and cost the municipal taxpayer.

Belleville

5c. Does your community have the ability to interrupt local and national television and radio broadcasts in order to transmit emergency-related updates or instructions?

- Yes No **X**
- Are you satisfied with this system?
 - Yes No **X**
- If no, what changes would you make to this system? Or, what would you do different? (For example, employing an entirely different approach)

Changes Required: Federal and/or Provincial leadership in the form of developing and funding nation or province wide program and template as opposed to downloading the responsibility and cost the municipal taxpayer. 6) First Responders

6a. Do the first responders in your community have interoperable communications systems?

- Yes **X** (Limited) No
- If no, why not? **Lack of Federal and Provincial funding**
- If yes, are these communications systems purchases based on provincial or federal standards?
 - Yes **X** No
- How often are these systems tested and how much training is received by first responders in using interoperable channels?

[Please-click-here-to-insert-answer/comments]

6b. Are your communications systems interoperable with all departments and agencies in your province, other levels of government, and U.S. authorities where applicable?

Analogue and digital interoperability within a selected range of frequencies

6c. Does your community have the capacity to manage a Chemical, Biological, Radiological, Nuclear or Explosive (CBRNE) incident?

- Yes No **X**

[Please-click-here-to-insert-answer/comments]

6d. Does your community have the capacity to manage a cyber attack?

- Yes **X** No

[Please-click-here-to-insert-answer/comments]

6e. Have the emergency management personnel in your city received training at the Canadian Emergency Management College?

- Yes **X** One many years ago No
- Is the amount of training received sufficient?
- Yes No

[Please-click-here-to-insert-answer/comments]

7) Role of the Canadian Forces

7a. Is there an expectation in your community that the Canadian Forces will provide assistance to your community in the event of an emergency or disaster if necessary?

- Yes No

7b. Are community leaders or is your communities emergency management organization/ or person(s) charged with emergency preparedness aware of the existence of the Canadian Forces Canada Command?

- Yes No
- If yes, has your community liaised with Canada Command with regards to emergency preparedness?
 - Yes No
 - If no, why not?

7c. Is there a Canadian Forces Reserve Unit located in your community?

- Yes No
- If yes, are community leaders or is your community's emergency management organization or person(s) charged with emergency preparedness aware of the services that can be provided by the Reserves in the event of an emergency or disaster?
 - Yes No
 - If no, why not?
 - If yes, have Canadian Forces Reserves been included in your community's emergency planning process?
 - Yes No
 - 8) Heavy Urban Search and Rescue (HUSAR)

8a. Does your community have HUSAR capability?

- Yes No

8b. At what level is your HUSAR deployment capability ranked?

- Category 1
- Category 2
- Category 3
- Category 4
- Category 5

8c. How much does it cost to sustain your HUSAR program?

[Please-click-here-to-insert-answer/comments]

8d. Are there agreements in place for your HUSAR team to provide regional support in case of disasters or emergencies?

Belleville

- Yes No
- If no, why not?

[Please-click-here-to-insert-answer/comments]

8e. Is the goal of your HUSAR program to reach Category 5 deployment capability?

- Yes No
- If no, why?
- If yes, how long will it take for you to reach this level?

[Please-click-here-to-insert-answer/comments]

8f. Whose responsibility should it be to provide funding for HUSAR? (more than one can be selected)

- Municipal
- Provincial **X**
- Federal **X**
- All three
- Please you explain your choice

[Please-click-here-to-insert-answer/comments]

9) Critical Infrastructure Protection (CIP)

9a. Has your community identified critical infrastructure within its boundaries?

- Yes **X** No

9b. Does your community have a plan in place to protect critical infrastructure?

- Yes No **X**

9c. Has the federal government identified federal critical infrastructure in your community?

- Yes No **Unknown**
- If yes, is your community responsible for protecting federal critical infrastructure?
 - Yes No
- If yes, what assistance, financial or other, has the federal government provided your community to protect federal critical infrastructure?

[Please-click-here-to-insert-answer/comments]

9d. Has your provincial government identified provincial critical infrastructure in your community?

- Yes No **Unknown**
- If yes, is your community responsible for protecting provincial critical infrastructure?
 - Yes No
- If yes, what assistance, financial or other, has the provincial government provided your community to protect provincial critical infrastructure?

[Please-click-here-to-insert-answer/comments]

- 9e. How does your community work with the private sector to ensure the protection of critical infrastructure? Please provide concrete examples (Ex. Public-private partnerships, working groups, etc.)

[Please-click-here-to-insert-answer/comments]

Follow up Questions

1a.

Does your community have the **unilateral** ability to interrupt television and radio broadcasts in order to transmit emergency-related updates or instructions?

(Please check all that apply)

- Yes (please see 1b)
 - Local radio
 - Local television
 - National radio
 - National television

- No, not unilaterally, media cooperation is needed X
- No, this is not necessary for my community

1b.

If yes, please indicate if the authority to unilaterally interrupt radio and television broadcasts has been officially granted to your community and through which mechanism:

- Provincial legislation
- Local legislation
- Other: Please elaborate

- No official authority needed

2a.

Has your community identified and/or stockpiled supplies that could be used in case of an emergency?

(Please check all that apply)

- Yes
 - Provincial emergency supplies have been identified and agreements are in place on when and how they will be used in an emergency
 - Local Private sector suppliers have been identified and agreements have been made regarding their role during an emergency
 - Stockpiled supplies (please see 2b)
 - Specialized emergency Equipment
 - Please specify
 - Medical Supplies
 - Shelter Supplies (cots and beds)

Belleville

- Food and Water
- Other
 - Please specify
- None of the above X

2b.

Are these stockpiled supplies the federal caches from the National Emergency Stockpile System (NESS)?

- Yes (please see 2c)
- No x

2c.

Health Canada informed the Committee that there are about 1, 600 National Emergency Stockpile System (NESS) caches strategically located across Canada.

Do you know of this program and do you have access to a cache?

(Please check all that apply)

- Yes, I know of the NESS program X
 - I have access to a NESS cache X
 - I have access to a cache and can confirm its usefulness X
 - I was consulted on what supplies should be stockpiled in the caches
- None of the above

Emergency Management Questionnaire – 2007

**Brandon
Manitoba**

There are 9 sections in this questionnaire. The questions are underlined. Please provide your answer under each question. In cases where a list of options for answers is given, please replace the “ ” with an “X”. Please feel free to insert additional comments below each question.

1) You and Your Community

1a. Please tell us who you are – name, title, and emergency management experience.

Brian Kayes, Director of Emergency Coordination, City of Brandon, 17 years experience

1b. How densely populated is your community (in square kilometres)

Brandon is the second largest City in Manitoba covering an area of approximately 67 square kilometres. It is located on the Trans-Canada Highway 200 km west of Winnipeg and 100 km north of the United States border. It is bounded by the Municipality of Cornwallis to the west, south, and southeast, by the Municipality of Elton to the north and by the Municipality of Whitehead to the northeast. According to the 2006 census the population of the City of Brandon is 41,511. Brandon is the centre of an agriculturally based trading area of 150,000 people. The City regularly hosts three large agricultural fairs and has also hosted several large sporting events. Each of these attract 1000's of visitors to the City.

- Is your community:
 - Rural
 - Urban X
 - Mixed

1c. Is your community near or does it include a:

- Major industrial facility X
- Border crossing
- Port / Airport, or transportation hub X
- All of the above

1d. Does your community have an emergency management organization?

- Yes X No

1e. Has your community ever declared a state of local emergency as a result of a natural or human-induced event?

- Yes No X

Brandon

- If yes, under what conditions did your community declare a state of emergency? For example, a flood, fire, tornado, snow/ice storm, other natural disaster or man-made event?

[Please-click-here-to-insert-answer/comments]

1f. Has your province declared a state of emergency as a result of a declaration in your community of a state of local emergency?

- Yes No X
- If yes, how many times has this occurred?

[Please-click-here-to-insert-answer/comments]

2) Risk Assessment

2a. Does your community conduct a risk assessment to determine the likelihood that its citizens will be affected by a natural or human-induced disaster or state of local emergency?

- Yes X No
- If no, why not?
- If yes, is this risk assessment based on:
 - A provincially standardized process? X
 - A federally standardized process?

[Please-click-here-to-insert-answer/comments]

2b. How often does your community conduct a risk assessment?

Risk assessment is reviewed at least annually.

2c. Which departments, agencies or organizations are involved in conducting your community's risk assessment?

- Police
- Fire.....
- Paramedic
- Public Health
- Local Emergency Management Organization
- Municipal Government.....
- All of the aboveX
- Is the province consulted? (Yes X No)
- Is the federal government consulted? (Yes X No)

2d. Does your community involve industry when conducting its risk assessment?

- Yes X No
- If yes, how willing were they to share risk related information?
- Once trust has been built and they understand you are using the information for the intended purpose they will share but you must earn and maintain this trust.

[Please-click-here-to-insert-answer/comments]

- How did this information (or lack of information) impact your risk assessment?
- It confirmed what we knew from the experience of living and working in the community. [Please-click-here-to-insert-answer/comments]

2e. Is a disaster or state of local emergency caused by an act of terrorism a concern for your community?

- Yes No
- If yes, does your community have a counter-terrorism response plan?
 - Yes No
 - If no, why not? We do not have the resources to manage this beyond the initial stages of response where we can recognize the problem and call for help. We rely on the province response team. Some of our Fire and Police members are on this team.
 - If yes, which organizations are involved?

[Please-click-here-to-insert-answer/comments]

3) Response Capability

3a. How prepared is your community to respond to a major emergency or disaster?

- Prepared
- Somewhat prepared
- Unprepared
- Do not know

[Please-click-here-to-insert-answer/comments]

3b. How well prepared do you think the federal government is to respond to a major disaster such as Hurricane Katrina?

- Prepared
- Somewhat prepared
- Unprepared
- Do not know

3c. How confident are you that the provincial government will support municipal emergency response efforts in the event of a disaster or declaration of a state of local emergency?

- Very confident
- Confident
- No Confidence
- Do not know

3d. Does your community have a dedicated emergency operations centre?

- Yes No But doubles as a training and meeting room.
- If no, has your community specified a structure (building, office space, etc.) that will be used as an emergency operations centre?
 - Yes No
 - If yes, please describe this structure?
 - If no, why not?

[Please-click-here-to-insert-answer/comments]

Brandon

3e. Has your community established an incident command structure/incident management structure (ICS/IMS) which would be utilized in case of a disaster or state of local emergency?

- Yes No
- If yes, what is it ICS/IMS, Site Management, Other
ICS is used at the site and IMS is used in our emergency operations centre
- If no, why not?
[Please-click-here-to-insert-answer/comments]

3f. Does your community have agreements in place with surrounding communities to provide assistance or request assistance in the event of a disaster or state of local emergency?

- Yes No
 - If no, why not?
 - Do you think such agreements are necessary?
 - Yes No
 - If you do not think such agreements are necessary, can you explain why?
- [Please-click-here-to-insert-answer/comments]

3g. If a disaster was to occur in your community, how long could your community sustain itself before outside help is required?

- 24 hrs
- 48 hrs
- 72 hrs
- 96 hrs

To a large extent it depends on the disaster, the season, the weather within the season and so on. You might better ask how long we could manage if we were completely isolated. This is a very difficult question to answer since some of the resources that we rely upon such as food suppliers will not share even basic information as to how long they estimate their supplies would last.

3h. Has your community identified and stockpiled supplies that could be used in case of an emergency?

- Yes No Designed to support the EOC and other emergency responders for a period of time.
- Which agencies were involved in the decision making process?
 - Public HealthX
 - ParamedicX
 - Fire.....X
 - PoliceX
 - Local Emergency Measures Organization.....X
 - Provincial Emergency Measures Organization

4) Funding

4a. Who serves as your community’s chief resource for funding for emergency management?

- Municipal government X with all public education funding coming from private donations.
- Provincial government
- Federal government

4b. Are your communities funding needs for emergency management based on a needs/risk assessment?

- Yes No X
- If no, how are funding needs for emergency preparedness assessed?
- It has not been that formalized. We have sufficient hazard exposure to warrant a program and local industry has cooperated by helping with the public education program and funding. We recognize that the public has a great deal of involvement in this and they need to be as prepared as possible in order for an effective response to be managed.

[Please-click-here-to-insert-answer/comments]

4c. Is your community aware of the funding mechanisms for emergency management provided by your provincial government?

- Yes X No

4d. Has your community applied for funding for emergency management from the provincial government?

- Yes X No
- If yes, for what purpose?
 - TrainingX
 - To establish an emergency measures organization
 - To purchase emergency response equipmentX
 - To build CBRNE-specific response capacityX
 - To build HUSAR-specific response capacity
 - To build a cyber attack-specific response capacity
 - Other (please explain below).....

[Please-click-here-to-insert-answer/comments]

4e. How satisfied is your community with provincial funding mechanisms for emergency management?

- Satisfied
- Somewhat Satisfied X
- Not Satisfied
- If your community is “somewhat” or “not” satisfied, can you explain why?
- WE have been attempting to establish a siren warning system for our community but JEPP funding is not applicable to equipment used for alerting and the expense is not manageable for us at this time.

[Please-click-here-to-insert-answer/comments]

Brandon

4f. Is your community aware of the funding mechanisms for emergency management provided by the federal government?

- Yes No

Beyond the provincially administered JEPP program that is funded by the feds, I am not aware of any applicable federal funding.

4g. Has your community applied for funding for emergency management from the federal government through the Joint Emergency Preparedness Program (JEPP)?

- Yes No
- If yes, how satisfied is your community with the JEPP?
 - Satisfied
 - Somewhat Satisfied
 - Not Satisfied
 - If you are “somewhat” or “not” satisfied with JEPP, what is wrong with the JEPP process and what changes to the process would best facilitate your community’s needs?
 - This program needs to fund alerting equipment.

[Please-click-here-to-insert-answer/comments]

4h. How often has your community applied for JEPP funding? How often has your community been successful in receiving funding through the JEPP?

4i. Yearly since 2000 and received about 50% of the time. This aspect has been good but think the program should have a wider scope and include all aspect including alerting and public education.

[Please-click-here-to-insert-answer/comments]

4j. What are your community’s main concerns/challenges regarding funding for emergency management?

4k. I would like to see funding for public surveys so we can learn what our citizens know and don’t know. Then we can design our programs to meet the need rather than guessing and hoping we are correct.

[Please-click-here-to-insert-answer/comments]

5) Community Awareness

5a. Does your local government have a program in place to educate its citizens on what to do in case of a disaster?

- Yes No
- If no, why not?

If yes, can you describe this program?

The Brandon Emergency Support Team is a partnership between Business, Industry, and the City of Brandon to provide effective community education so the general public knows what to do in

an emergency. B.E.S.T. is dedicated to increasing emergency preparedness in Brandon and surrounding area. The team was created in 1999 and continues to support both the community and team members in their emergency preparedness activities. B.E.S.T. has an active membership of some forty different parties who have contributed \$50,000 annually to the program that is coordinated by the City of Brandon=s Emergency Coordinator.

[Please-click-here-to-insert-answer/comments]

5b. Does your community have in place an emergency broadcast system?

- Yes No X
- If no, why not?
- If no, what method(s) are utilized by your community to alert citizens of an impending disaster or emergency? Police door to door, local media, two (of a required 10) siren stations that will alert a portion of the city.
- If no, what changes would you make to this system or what would you do different? (For example, utilizing and entirely different approach)
- If yes, how does the system works?
- If yes, are you satisfied with this system?
 - Yes No

[Please-click-here-to-insert-answer/comments]

5c. Does your community have the ability to interrupt local and national television and radio broadcasts in order to transmit emergency-related updates or instructions?

- Yes No X
- Are you satisfied with this system?
 - Yes No X
- If no, what changes would you make to this system? Or, what would you do different? (For example, employing an entirely different approach)

Get CRTC approval to allow this to happen.

[Please-click-here-to-insert-answer/comments]

6) First Responders

6a. Do the first responders in your community have interoperable communications systems?

- Yes X No
- If no, why not?
- If yes, are these communications systems purchases based on provincial or federal standards?
 - Yes X No
- How often are these systems tested and how much training is received by first responders in using interoperable channels?

These systems are used daily.

[Please-click-here-to-insert-answer/comments]

Brandon

6b. Are your communications systems interoperable with all departments and agencies in your province, other levels of government, and U.S. authorities where applicable? Yes

[Please-click-here-to-insert-answer/comments]

6c. Does your community have the capacity to manage a Chemical, Biological, Radiological, Nuclear or Explosive (CBRNE) incident?

- Yes No X

Require the provincial CBRN team to assist.

[Please-click-here-to-insert-answer/comments]

6d. Does your community have the capacity to manage a cyber attack?

- Yes No X

[Please-click-here-to-insert-answer/comments]

6e. Have the emergency management personnel in your city received training at the Canadian Emergency Management College?

- Yes X No
- Is the amount of training received sufficient?
- Yes No X

This program has been reduced to a few programs and no longer can meet our needs to the extent it once did. The inclusive EOC, Site management, Emergency Public Information course was excellent. The province does most of our training now.

[Please-click-here-to-insert-answer/comments]

7) Role of the Canadian Forces

7a. Is there an expectation in your community that the Canadian Forces will provide assistance to your community in the event of an emergency or disaster if necessary?

- Yes X No

7b. Are community leaders or is your communities emergency management organization/ or person(s) charged with emergency preparedness aware of the existence of the Canadian Forces Canada Command?

- Yes X No
- If yes, has your community liaised with Canada Command with regards to emergency preparedness?
 - Yes No X
 - If no, why not?

Our access to the military is through the provincial EMO.

[Please-click-here-to-insert-answer/comments]

7c. Is there a Canadian Forces Reserve Unit located in your community?

- Yes No
- If yes, are community leaders or is your community's emergency management organization or person(s) charged with emergency preparedness aware of the services that can be provided by the Reserves in the event of an emergency or disaster?
 - Yes No
 - If no, why not? Our access to the military is through MEMO
 - If yes, have Canadian Forces Reserves been included in your community's emergency planning process?
 - Yes No

[Please-click-here-to-insert-answer/comments]

8) Heavy Urban Search and Rescue (HUSAR)

8a. Does your community have HUSAR capability?

- Yes No
- We utilize the provincial team.

8b. At what level is your HUSAR deployment capability ranked?

- Category 1
- Category 2
- Category 3
- Category4
- Category5

8c. How much does it cost to sustain your HUSAR program?

[Please-click-here-to-insert-answer/comments]

8d. Are there agreements in place for your HUSAR team to provide regional support in case of disasters or emergencies?

- Yes No
- If no, why not?

[Please-click-here-to-insert-answer/comments]

8e. Is the goal of your HUSAR program to reach Category 5 deployment capability?

- Yes No
- If no, why?
- If yes, how long will it take for you to reach this level?

[Please-click-here-to-insert-answer/comments]

8f. Whose responsibility should it be to provide funding for HUSAR? (more than one can be selected)

Brandon

- Municipal
- Provincial
- Federal
- All three
- Please you explain your choice

Municipalities do not have the financial resources to afford additional programs of this scope on an ongoing basis. At one time we had a bomb disposal team but found the ongoing training and equipment needs to be beyond the financial capabilities of the city. I would expect HUSAR to be on an even larger scope.

[Please-click-here-to-insert-answer/comments]

9) Critical Infrastructure Protection (CIP)

9a. Has your community identified critical infrastructure within its boundaries?

- Yes No

9b. Does your community have a plan in place to protect critical infrastructure?

- Yes No

9c. Has the federal government identified federal critical infrastructure in your community?

- Yes No
- If yes, is your community responsible for protecting federal critical infrastructure?
 - Yes No ??? Not that we know of.
- If yes, what assistance, financial or other, has the federal government provided your community to protect federal critical infrastructure?

[Please-click-here-to-insert-answer/comments]

9d. Has your provincial government identified provincial critical infrastructure in your community?

- Yes No
- If yes, is your community responsible for protecting provincial critical infrastructure?
 - Yes No ??? not that we know of.
- If yes, what assistance, financial or other, has the provincial government provided your community to protect provincial critical infrastructure?

[Please-click-here-to-insert-answer/comments]

9e. How does your community work with the private sector to ensure the protection of critical infrastructure? Please provide concrete examples (Ex. Public-private partnerships, working groups, etc.)

9f. The City is a member of the Emergency Preparedness Committee of the Provincial Inter-Utilities Committee whose role is to ensure the utilities are prepared.

Brantford

2) Risk Assessment

2a. Does your community conduct a risk assessment to determine the likelihood that its citizens will be affected by a natural or human-induced disaster or state of local emergency?

- Yes No
- If no, why not?
- If yes, is this risk assessment based on:
 - A provincially standardized process?
 - A federally standardized process?

[Please-click-here-to-insert-answer/comments]

2b. How often does your community conduct a risk assessment?

We review our hazards annually

2c. Which departments, agencies or organizations are involved in conducting your community's risk assessment?

- Police
- Fire.....
- Paramedic
- Public Health
- Local Emergency Management Organization
- Municipal Government.....
- All of the aboveX
- Is the province consulted? (Yes No X)
- Is the federal government consulted? (Yes No X)

2d. Does your community involve industry when conducting its risk assessment?

- Yes No
- If yes, how willing were they to share risk related information?

Some companies are more then happy to be involved others won't give us any information

- How did this information (or lack of information) impact your risk assessment?

Allowed us to have a more in-depth assessment

2e. Is a disaster or state of local emergency caused by an act of terrorism a concern for your community?

- Yes No
- If yes, does your community have a counter-terrorism response plan?
 - Yes No
 - If no, why not? Terrorism isn't on our risk assessment
 - If yes, which organizations are involved?

[Please-click-here-to-insert-answer/comments]

3) Response Capability

3a. How prepared is your community to respond to a major emergency or disaster?

- Prepared
- Somewhat prepared X
- Unprepared
- Do not know

[Please-click-here-to-insert-answer/comments]

3b. How well prepared do you think the federal government is to respond to a major disaster such as Hurricane Katrina?

- Prepared
- Somewhat prepared
- Unprepared X
- Do not know

3c. How confident are you that the provincial government will support municipal emergency response efforts in the event of a disaster or declaration of a state of local emergency?

- Very confident X
- Confident
- No Confidence
- Do not know

3d. Does your community have a dedicated emergency operations centre?

- Yes X No
- If no, has your community specified a structure (building, office space, etc.) that will be used as an emergency operations centre?
 - Yes No
 - If yes, please describe this structure? Basic EOC, has assigned desks for people from various agencies, dedicated radio room, meeting room
 - If no, why not?

[Please-click-here-to-insert-answer/comments]

3e. Has your community established an incident command structure/incident management structure (ICS/IMS) which would be utilized in case of a disaster or state of local emergency?

- Yes X No
- If yes, what is it ICS/IMS, Site Management, Other
 I'm not 100% sure but I believe its Site Management
- If no, why not?

[Please-click-here-to-insert-answer/comments]

Brantford

3f. Does your community have agreements in place with surrounding communities to provide assistance or request assistance in the event of a disaster or state of local emergency?

- Yes No X
- If no, why not? Because the likelihood is if we have an emergency they will too
- Do you think such agreements are necessary?
 - Yes No X
 - If you do not think such agreements are necessary, can you explain why?

[Please-click-here-to-insert-answer/comments]

3g. If a disaster was to occur in your community, how long could your community sustain itself before outside help is required?

- 24 hrs X
- 48 hrs
- 72 hrs
- 96 hrs

[Please-click-here-to-insert-answer/comments]

3h. Has your community identified and stockpiled supplies that could be used in case of an emergency?

- Yes No X
- Which agencies were involved in the decision making process?
 - Public Health
 - Paramedic
 - Fire.....
 - Police
 - Local Emergency Measures Organization.....
 - Provincial Emergency Measures Organization

4) Funding

4a. Who serves as your community's chief resource for funding for emergency management?

- Municipal government X
- Provincial government
- Federal government

4b. Are your communities funding needs for emergency management based on a needs/risk assessment?

- Yes No X
- If no, how are funding needs for emergency preparedness assessed?

We get whatever amount council feels is necessary for the year. Usually between \$10-15,000 annually

4c. Is your community aware of the funding mechanisms for emergency management provided by your provincial government?

- Yes X No

4d. Has your community applied for funding for emergency management from the provincial government?

- Yes No
- If yes, for what purpose?
 - Training
 - To establish an emergency measures organization
 - To purchase emergency response equipment
 - To build CBRNE-specific response capacity
 - To build HUSAR-specific response capacity
 - To build a cyber attack-specific response capacity
 - Other (please explain below).....X

To establish our EOC

4e. How satisfied is your community with provincial funding mechanisms for emergency management?

- Satisfied
- Somewhat Satisfied
- Not Satisfied
- If your community is “somewhat” or “not” satisfied, can you explain why?

We received no funding towards our EOC when we were led to believe it was almost a sure thing

4f. Is your community aware of the funding mechanisms for emergency management provided by the federal government?

- Yes No

4g. Has your community applied for funding for emergency management from the federal government through the Joint Emergency Preparedness Program (JEPP)?

- Yes No
- If yes, how satisfied is your community with the JEPP?
 - Satisfied
 - Somewhat Satisfied
 - Not Satisfied
 - If you are “somewhat” or “not” satisfied with JEPP, what is wrong with the JEPP process and what changes to the process would best facilitate your community’s needs?

[Please-click-here-to-insert-answer/comments]

4h. How often has your community applied for JEPP funding? How often has your community been successful in receiving funding through the JEPP?

We applied for it once to establish our EOC and received no funding

4i. What are your community’s main concerns/challenges regarding funding for emergency management?

Brantford

Getting council to allocate us enough money to accomplish the goals we have set for our program

5) Community Awareness

5a. Does your local government have a program in place to educate its citizens on what to do in case of a disaster?

- Yes No
- If no, why not?
- If yes, can you describe this program?

We attend many public events handing out pamphlets and other literature about Emergency Management and what to do in an emergency

5b. Does your community have in place an emergency broadcast system?

- Yes No
- If no, why not?
- If no, what method(s) are utilized by your community to alert citizens of an impending disaster or emergency? Radio, TV
- If no, what changes would you make to this system or what would you do different? (For example, utilizing an entirely different approach)
- If yes, how does the system work?
- If yes, are you satisfied with this system?
 - Yes No

[Please-click-here-to-insert-answer/comments]

5c. Does your community have the ability to interrupt local and national television and radio broadcasts in order to transmit emergency-related updates or instructions?

- Yes No
- Are you satisfied with this system?
 - Yes No
- If no, what changes would you make to this system? Or, what would you do different? (For example, employing an entirely different approach)

[Please-click-here-to-insert-answer/comments]

6) First Responders

6a. Do the first responders in your community have interoperable communications systems?

- Yes No
- If no, why not? Too expensive
- If yes, are these communications systems purchases based on provincial or federal standards?
 - Yes No

- How often are these systems tested and how much training is received by first responders in using interoperable channels?

[Please-click-here-to-insert-answer/comments]

6b. Are your communications systems interoperable with all departments and agencies in your province, other levels of government, and U.S. authorities where applicable?

I don't believe they are

6c. Does your community have the capacity to manage a Chemical, Biological, Radiological, Nuclear or Explosive (CBRNE) incident?

- Yes No X

[Please-click-here-to-insert-answer/comments]

6d. Does your community have the capacity to manage a cyber attack?

- Yes No X

[Please-click-here-to-insert-answer/comments]

6e. Have the emergency management personnel in your city received training at the Canadian Emergency Management College?

- Yes X No
- Is the amount of training received sufficient?
- Yes X No

[Please-click-here-to-insert-answer/comments]

7) Role of the Canadian Forces

7a. Is there an expectation in your community that the Canadian Forces will provide assistance to your community in the event of an emergency or disaster if necessary?

- Yes No X

7b. Are community leaders or is your communities emergency management organization/ or person(s) charged with emergency preparedness aware of the existence of the Canadian Forces Canada Command?

- Yes No X
- If yes, has your community liaised with Canada Command with regards to emergency preparedness?
 - Yes No
 - If no, why not?

[Please-click-here-to-insert-answer/comments]

7c. Is there a Canadian Forces Reserve Unit located in your community?

Brantford

- Yes No
- If yes, are community leaders or is your community's emergency management organization or person(s) charged with emergency preparedness aware of the services that can be provided by the Reserves in the event of an emergency or disaster?
 - Yes No
 - If no, why not?
 - If yes, have Canadian Forces Reserves been included in your community's emergency planning process?
 - Yes No

[Please-click-here-to-insert-answer/comments]

8) Heavy Urban Search and Rescue (HUSAR)

8a. Does your community have HUSAR capability?

- Yes No

8b. At what level is your HUSAR deployment capability ranked?

- Category 1
- Category 2
- Category 3
- Category 4
- Category 5

8c. How much does it cost to sustain your HUSAR program?

[Please-click-here-to-insert-answer/comments]

8d. Are there agreements in place for your HUSAR team to provide regional support in case of disasters or emergencies?

- Yes No
- If no, why not?

[Please-click-here-to-insert-answer/comments]

8e. Is the goal of your HUSAR program to reach Category 5 deployment capability?

- Yes No
- If no, why?
- If yes, how long will it take for you to reach this level?

[Please-click-here-to-insert-answer/comments]

8f. Whose responsibility should it be to provide funding for HUSAR? (more than one can be selected)

- Municipal
- Provincial

- Federal
- All three X
- Please you explain your choice

[Please-click-here-to-insert-answer/comments]

9) Critical Infrastructure Protection (CIP)

9a. Has your community identified critical infrastructure within its boundaries?

- Yes X No

9b. Does your community have a plan in place to protect critical infrastructure?

- Yes No X

9c. Has the federal government identified federal critical infrastructure in your community?

- Yes No X
- If yes, is your community responsible for protecting federal critical infrastructure?
 - Yes No X
- If yes, what assistance, financial or other, has the federal government provided your community to protect federal critical infrastructure?

[Please-click-here-to-insert-answer/comments]

9d. Has your provincial government identified provincial critical infrastructure in your community?

- Yes X No
- If yes, is your community responsible for protecting provincial critical infrastructure?
 - Yes No X
- If yes, what assistance, financial or other, has the provincial government provided your community to protect provincial critical infrastructure?

[Please-click-here-to-insert-answer/comments]

9e. How does your community work with the private sector to ensure the protection of critical infrastructure? Please provide concrete examples (Ex. Public-private partnerships, working groups, etc.)

We haven't had the time, or the money to really sit down and set up partnerships or work along side private industries

Follow up Questions

1a.

Does your community have the **unilateral** ability to interrupt television and radio broadcasts in order to transmit emergency-related updates or instructions?

(Please check all that apply)

- Yes (please see 1b)

Brantford

- Local radio
- Local television
- National radio
- National television

- No, not unilaterally, media cooperation is needed X
- No, this is not necessary for my community

1b.

If yes, please indicate if the authority to unilaterally interrupt radio and television broadcasts has been officially granted to your community and through which mechanism:

- Provincial legislation
- Local legislation
- Other: Please elaborate

- No official authority needed

2a.

Has your community identified and/or stockpiled supplies that could be used in case of an emergency?

(Please check all that apply)

- Yes X
 - Provincial emergency supplies have been identified X
 - Local Private sector suppliers have been identified and agreements have been made regarding their role during an emergency
 - Stockpiled supplies (please see 2b)
 - Specialized emergency Equipment
 - Please specify
 - Medical Supplies
 - Shelter Supplies (cots and beds)
 - Food and Water
 - Other
 - Please specify
- None of the above

2b.

Are these stockpiled supplies the federal caches from the National Emergency Stockpile System (NESS)?

- Yes X (please see 2c)
- No

2c.

Health Canada informed the Committee that there are about 1, 600 National Emergency Stockpile System (NESS) caches strategically located across Canada.

Do you know of this program and do you have access to a cache?

(Please check all that apply)

- Yes, I know of the NESS program X
 - I have access to a NESS cache
 - I have access to a cache and can confirm its usefulness
 - I was consulted on what supplies should be stockpiled in the caches
- None of the above

Emergency Management Questionnaire – 2007

**Brockville
Ontario**

There are 9 sections in this questionnaire. The questions are underlined. Please provide your answer under each question. In cases where a list of options for answers is given, please replace the “ ” with an “X”. Please feel free to insert additional comments below each question.

1) You and Your Community

1a. Please tell us who you are – name, title, and emergency management experience.

Harry Jones, Fire Chief/CEMC – City of Brockville

1b. How densely populated is your community (in square kilometres)

- Is your community:
 - Rural
 - Urban x
 - Mixed

1c. Is your community near or does it include a:

- Major industrial facility x
- Border crossing x
- Port / Airport, or transportation hub x
- All of the above

1d. Does your community have an emergency management organization?

- Yes x No

1e. Has your community ever declared a state of local emergency as a result of a natural or human-induced event?

- Yes x No
- If yes, under what conditions did your community declare a state of emergency? For example, a flood, fire, tornado, snow/ice storm, other natural disaster or man-made event?

Ice Storm

1f. Has your province declared a state of emergency as a result of a declaration in your community of a state of local emergency?

- Yes No x
- If yes, how many times has this occurred?

2) Risk Assessment

2a. Does your community conduct a risk assessment to determine the likelihood that its citizens will be affected by a natural or human-induced disaster or state of local emergency?

- Yes x No
- If no, why not?
- If yes, is this risk assessment based on:
 - A provincially standardized process? x

- A federally standardized process?

2b. How often does your community conduct a risk assessment?

annually

2c. Which departments, agencies or organizations are involved in conducting your community's risk assessment?

- Police x.....
- Fire x.....
- Paramedic.....
- Public Health x.....
- Local Emergency Management Organization.....
- Municipal Government x.....
- All of the above.....
- Is the province consulted? (Yes x No)
- Is the federal government consulted? (Yes No)

2d. Does your community involve industry when conducting its risk assessment?

- Yes x No
- If yes, how willing were they to share risk related information?
- How did this information (or lack of information) impact your risk assessment?

2e. Is a disaster or state of local emergency caused by an act of terrorism a concern for your community?

- Yes No x
- If yes, does your community have a counter-terrorism response plan?
 - Yes No
 - If no, why not?
 - If yes, which organizations are involved?

3) Response Capability

3a. How prepared is your community to respond to a major emergency or disaster?

- Prepared x
- Somewhat prepared
- Unprepared
- Do not know

3b. How well prepared do you think the federal government is to respond to a major disaster such as Hurricane Katrina?

- Prepared
- Somewhat prepared x
- Unprepared
- Do not know

3c. How confident are you that the provincial government will support municipal emergency response efforts in the event of a disaster or declaration of a state of local emergency?

- Very confident x
- Confident

Brockville

- No Confidence
- Do not know

3d. Does your community have a dedicated emergency operations centre?

- Yes No
- If no, has your community specified a structure (building, office space, etc.) that will be used as an emergency operations centre?
 - Yes No
 - If yes, please describe this structure? Municipal building with backup power
 - If no, why not?

3e. Has your community established an incident command structure/incident management structure (ICS/IMS) which would be utilized in case of a disaster or state of local emergency?

- Yes No
- If yes, what is it ICS/IMS, Site Management, Other
IMS
- If no, why not?

3f. Does your community have agreements in place with surrounding communities to provide assistance or request assistance in the event of a disaster or state of local emergency?

- Yes No
- If no, why not?
- Do you think such agreements are necessary?
 - Yes No
 - If you do not think such agreements are necessary, can you explain why?

3g. If a disaster was to occur in your community, how long could your community sustain itself before outside help is required?

- 24 hrs
- 48 hrs
- 72 hrs
- 96 hrs

3h. Has your community identified and stockpiled supplies that could be used in case of an emergency?

- Yes No
- Which agencies were involved in the decision making process?
 - Public Health
 - Paramedic
 - Fire
 - Police
 - Local Emergency Measures Organization.....
 - Provincial Emergency Measures Organization.....

4) Funding

4a. Who serves as your community's chief resource for funding for emergency management?

- Municipal government
 - Provincial government
 - Federal government
- 4b. Are your communities funding needs for emergency management based on a needs/risk assessment?
- Yes No
 - If no, how are funding needs for emergency preparedness assessed?
- 4c. Is your community aware of the funding mechanisms for emergency management provided by your provincial government?
- Yes No
- 4d. Has your community applied for funding for emergency management from the provincial government?
- Yes No
 - If yes, for what purpose?
 - Training.....
 - To establish an emergency measures organization.....
 - To purchase emergency response equipment.....
 - To build CBRNE-specific response capacity.....
 - To build HUSAR-specific response capacity.....
 - To build a cyber attack-specific response capacity.....
 - Other (please explain below).....
- 4e. How satisfied is your community with provincial funding mechanisms for emergency management?
- Satisfied
 - Somewhat Satisfied
 - Not Satisfied
 - If your community is “somewhat” or “not” satisfied, can you explain why?
- 4f. Is your community aware of the funding mechanisms for emergency management provided by the federal government?
- Yes No
- 4g. Has your community applied for funding for emergency management from the federal government through the Joint Emergency Preparedness Program (JEPP)?
- Yes No
 - If yes, how satisfied is your community with the JEPP?
 - Satisfied
 - Somewhat Satisfied
 - Not Satisfied
 - If you are “somewhat” or “not” satisfied with JEPP, what is wrong with the JEPP process and what changes to the process would best facilitate your community’s needs?
- 4h. How often has your community applied for JEPP funding? How often has your community been successful in receiving funding through the JEPP?

Brockville

4i. What are your community's main concerns/challenges regarding funding for emergency management?

5) Community Awareness

5a. Does your local government have a program in place to educate its citizens on what to do in case of a disaster?

- Yes No
- If no, why not?
- If yes, can you describe this program?

5b. Does your community have in place an emergency broadcast system?

- Yes No
- If no, why not?
- If no, what method(s) are utilized by your community to alert citizens of an impending disaster or emergency?
- If no, what changes would you make to this system or what would you do different? (For example, utilizing an entirely different approach)
- If yes, how does the system work?
- If yes, are you satisfied with this system?
 - Yes No

5c. Does your community have the ability to interrupt local and national television and radio broadcasts in order to transmit emergency-related updates or instructions?

- Yes No
- Are you satisfied with this system?
 - Yes No
- If no, what changes would you make to this system? Or, what would you do different? (For example, employing an entirely different approach)

6) First Responders

6a. Do the first responders in your community have interoperable communications systems?

- Yes No
- If no, why not?
- If yes, are these communications systems purchased based on provincial or federal standards?
 - Yes No
- How often are these systems tested and how much training is received by first responders in using interoperable channels?

6b. Are your communications systems interoperable with all departments and agencies in your province, other levels of government, and U.S. authorities where applicable?

yes

6c. Does your community have the capacity to manage a Chemical, Biological, Radiological, Nuclear or Explosive (CBRNE) incident?

- Yes No x

6d. Does your community have the capacity to manage a cyber attack?

- Yes No x

6e. Have the emergency management personnel in your city received training at the Canadian Emergency Management College?

- Yes No x
- Is the amount of training received sufficient?
- Yes No

7) Role of the Canadian Forces

7a. Is there an expectation in your community that the Canadian Forces will provide assistance to your community in the event of an emergency or disaster if necessary?

- Yes x No

7b. Are community leaders or is your communities emergency management organization/ or person(s) charged with emergency preparedness aware of the existence of the Canadian Forces Canada Command?

- Yes x No
- If yes, has your community liaised with Canada Command with regards to emergency preparedness?
 - Yes No
 - If no, why not?

7c. Is there a Canadian Forces Reserve Unit located in your community?

- Yes x No
- If yes, are community leaders or is your community's emergency management organization or person(s) charged with emergency preparedness aware of the services that can be provided by the Reserves in the event of an emergency or disaster?
 - Yes x No
 - If no, why not?
 - If yes, have Canadian Forces Reserves been included in your community's emergency planning process?
 - Yes x No

8) Heavy Urban Search and Rescue (HUSAR)

8a. Does your community have HUSAR capability?

- Yes No x

8b. At what level is your HUSAR deployment capability ranked?

- Category 1
- Category 2
- Category 3
- Category 4
- Category 5

Brockville

- 8c. How much does it cost to sustain your HUSAR program?
- 8d. Are there agreements in place for your HUSAR team to provide regional support in case of disasters or emergencies?
- Yes No
 - If no, why not?
- 8e. Is the goal of your HUSAR program to reach Category 5 deployment capability?
- Yes No
 - If no, why?
 - If yes, how long will it take for you to reach this level?
- 8f. Whose responsibility should it be to provide funding for HUSAR? (more than one can be selected)
- Municipal
 - Provincial x
 - Federal x
 - All three
 - Please you explain your choice

9) Critical Infrastructure Protection (CIP)

- 9a. Has your community identified critical infrastructure within its boundaries?
- Yes x No
- 9b. Does your community have a plan in place to protect critical infrastructure?
- Yes x No
- 9c. Has the federal government identified federal critical infrastructure in your community?
- Yes No x
 - If yes, is your community responsible for protecting federal critical infrastructure?
 - Yes No
 - If yes, what assistance, financial or other, has the federal government provided your community to protect federal critical infrastructure?
- 9d. Has your provincial government identified provincial critical infrastructure in your community?
- Yes No x
 - If yes, is your community responsible for protecting provincial critical infrastructure?
 - Yes No
 - If yes, what assistance, financial or other, has the provincial government provided your community to protect provincial critical infrastructure?
- 9e. How does your community work with the private sector to ensure the protection of critical infrastructure? Please provide concrete examples (Ex. Public-private partnerships, working groups, etc.)

Public-private partnerships and working

Calgary

- Yes No
- If yes, under what conditions did your community declare a state of emergency? For example, a flood, fire, tornado, snow/ice storm, other natural disaster or man-made event?

June 2005 southern Alberta floods.

1f. Has your province declared a state of emergency as a result of a declaration in your community of a state of local emergency?

- Yes No
- If yes, how many times has this occurred?

[Please-click-here-to-insert-answer/comments]

2) Risk Assessment

2a. Does your community conduct a risk assessment to determine the likelihood that its citizens will be affected by a natural or human-induced disaster or state of local emergency?

- Yes No
- If no, why not?
- If yes, is this risk assessment based on:
 - A provincially standardized process?
 - A federally standardized process?

Based on CSA Z-731. Calgary is currently updating and revising its risk assessment and looking at a more municipally standardized process that is consistent with the federal standard..

2b. How often does your community conduct a risk assessment?

Our risk assessment is part of the Calgary Municipal Emergency Plan (CMEP) which is reviewed, evaluated, and updated on a continuous basis. A formal annual review of the CMEP is conducted by Calgary Disaster Services.

2c. Which departments, agencies or organizations are involved in conducting your community's risk assessment?

- Police
- Fire.....
- Paramedic
- Public Health
- Local Emergency Management OrganizationX
- Municipal Government.....
- All of the above
- Is the province consulted? (Yes No)
- Is the federal government consulted? (Yes No)

2d. Does your community involve industry when conducting its risk assessment?

- Yes No

- If yes, how willing were they to share risk related information?
 The City works closely with industry partners to ensure public safety, protection of property, and environment conservation. A positive working relationship between the public and private sector which results in proper management of information and information flow is essential.
- How did this information (or lack of information) impact your risk assessment?
 Applicable information from industry is a key element to emergency management. Our work to maintain positive relationships with private sector partners ensures sharing of information is occurring.

2e. Is a disaster or state of local emergency caused by an act of terrorism a concern for your community?

- Yes No
- If yes, does your community have a counter-terrorism response plan?
 - Yes No
 - If no, why not?
 - If yes, which organizations are involved?

Tri-services made up of Calgary Police Service, Calgary Fire Department, and Emergency Medical Services have specific operational plans to mitigate, respond, and recover to CBRNE terrorist events. These operational plans would be enacted under the umbrella of the all-hazards CMEP.

3) Response Capability

3a. How prepared is your community to respond to a major emergency or disaster?

- Prepared
- Somewhat prepared
- Unprepared
- Do not know

[Please-click-here-to-insert-answer/comments]

3b. How well prepared do you think the federal government is to respond to a major disaster such as Hurricane Katrina?

- Prepared
- Somewhat prepared
- Unprepared
- Do not know

3c. How confident are you that the provincial government will support municipal emergency response efforts in the event of a disaster or declaration of a state of local emergency?

- Very confident
- Confident
- No Confidence

Calgary

- Do not know

3d. Does your community have a dedicated emergency operations centre?

- Yes No
- If no, has your community specified a structure (building, office space, etc.) that will be used as an emergency operations centre?
 - Yes No
 - If yes, please describe this structure?
 - If no, why not?

Our municipal Emergency Operations Centre (EOC) is the central contact point for those members of the Disaster Services Agency to respond to an emergency. We also have a secondary EOC which serves as an alternate location if the primary location is unable to be used. The structure itself is made up of 3 main rooms which are the Command Room, the Radio Room, and the Operations Room.

The EOC's primary objective is to support the incident site(s). A secondary objective is to maintain an acceptable level of service to the remainder of the municipality. A third and final objective is to manage information flow. When the EOC is activated, all formal public messaging is to be coordinated and disseminated from this location.

Discussions and planning are currently taking place for a new EOC which will be operational within the next two years.

3e. Has your community established an incident command structure/incident management structure (ICS/IMS) which would be utilized in case of a disaster or state of local emergency?

- Yes No
- If yes, what is it ICS/IMS, Site Management, Other

Individual agencies and organizations within our municipality have adopted the ICS structure with future movement towards universal acceptance of both ICS and the Emergency Site Management model.

- If no, why not?

[Please-click-here-to-insert-answer/comments]

3f. Does your community have agreements in place with surrounding communities to provide assistance or request assistance in the event of a disaster or state of local emergency?

- Yes No
- If no, why not?
- Do you think such agreements are necessary?
 - Yes No
 - If you do not think such agreements are necessary, can you explain why?

[Please-click-here-to-insert-answer/comments]

3g. If a disaster was to occur in your community, how long could your community sustain itself before outside help is required?

- 24 hrs
- 48 hrs
- 72 hrs
- 96 hrs X

The answer to this question is dependent upon the situation or the disaster itself.

3h. Has your community identified and stockpiled supplies that could be used in case of an emergency?

- Yes X No
- Which agencies were involved in the decision making process?
 - Public Health
 - ParamedicX
 - Fire.....
 - Police
 - Local Emergency Measures Organization.....
 - Provincial Emergency Measures Organization

This stockpile is specific to an Infectious Disease Outbreak.
Other agencies within our municipality have smaller stockpiles of agency specific supplies to use in a large scale emergency or disaster.

4) Funding

4a. Who serves as your community’s chief resource for funding for emergency management?

- Municipal government X
- Provincial government
- Federal government

4b. Are your communities funding needs for emergency management based on a needs/risk assessment?

- Yes No X
- If no, how are funding needs for emergency preparedness assessed?

Funding needs are assessed through the municipal budget process based on requests from individual business units.

4c. Is your community aware of the funding mechanisms for emergency management provided by your provincial government?

- Yes X No

4d. Has your community applied for funding for emergency management from the provincial government?

Calgary

- Yes No
- If yes, for what purpose?
 - TrainingX
 - To establish an emergency measures organization
 - To purchase emergency response equipment
 - To build CBRNE-specific response capacityX
 - To build HUSAR-specific response capacity
 - To build a cyber attack-specific response capacity
 - Other (please explain below).....X

Applications for provincial funding from Water Services/Water Resources.

4e. How satisfied is your community with provincial funding mechanisms for emergency management?

- Satisfied
- Somewhat Satisfied
- Not Satisfied
- If your community is “somewhat” or “not” satisfied, can you explain why?

The province has not contributed to HUSAR and where they have contributed to CBRNE, it has been in the form of one-off capital funds with no contingency for operating, maintenance, or life cycling.

4f. Is your community aware of the funding mechanisms for emergency management provided by the federal government?

- Yes No

4g. Has your community applied for funding for emergency management from the federal government through the Joint Emergency Preparedness Program (JEPP)?

- Yes No
- If yes, how satisfied is your community with the JEPP?
 - Satisfied
 - Somewhat Satisfied
 - Not Satisfied
 - If you are “somewhat” or “not” satisfied with JEPP, what is wrong with the JEPP process and what changes to the process would best facilitate your community’s needs?

Where the federal government has contributed, it has been in the form of one-off capital funds with no contingency for operating, maintenance, or life cycling.

4h. How often has your community applied for JEPP funding? How often has your community been successful in receiving funding through the JEPP?

Approximately once or twice annually. We have been successful on the majority of applications.

4i. What are your community's main concerns/challenges regarding funding for emergency management?

- see 4e and 4g. Also, concern over lack of consultation at the municipal level over JEPP funding. The opportunity is frequently missed to focus funding programs such as JEPP on the sustainable development of regional resources to address critical emerging needs.

5) Community Awareness

5a. Does your local government have a program in place to educate its citizens on what to do in case of a disaster?

- Yes No
- If no, why not?
- If yes, can you describe this program?

Websites provide information to the general public on preparedness issues, including links to Public Safety Canada and the Canadian Red Cross. Public information campaigns are executed periodically to raise public awareness.

We are currently designing a community based program which will address awareness and education of citizens pertaining to emergency preparedness.

5b. Does your community have in place an emergency broadcast system?

- Yes No
- If no, why not?
- If no, what method(s) are utilized by your community to alert citizens of an impending disaster or emergency?
- If no, what changes would you make to this system or what would you do different? (For example, utilizing an entirely different approach)
- If yes, how does the system work?
- If yes, are you satisfied with this system?
 - Yes No

Emergency Public Warning System (EPWS) (through Emergency Management Alberta) as well as crisis communications through our Customer Service and Communications business unit.

5c. Does your community have the ability to interrupt local and national television and radio broadcasts in order to transmit emergency-related updates or instructions?

- Yes No
- Are you satisfied with this system?
 - Yes No
- If no, what changes would you make to this system? Or, what would you do different? (For example, employing an entirely different approach)

[Please-click-here-to-insert-answer/comments]

Calgary

6) First Responders

6a. Do the first responders in your community have interoperable communications systems?

- Yes No
- If no, why not?
- If yes, are these communications systems purchases based on provincial or federal standards?
 - Yes No
- How often are these systems tested and how much training is received by first responders in using interoperable channels?

Currently there is provincial funding and approval for the Alberta First Responders Radio Communication System. This system is designed to provide interoperability within municipalities and between municipalities and federal agencies such as the RCMP.

By mobilizing local Amateur Radio Emergency Services (ARES) in the event of a large scale, multi-agency, multi-jurisdictional disaster networks are secured, communication is supported and coordinated, and interoperability of agencies is achieved.

6b. Are your communications systems interoperable with all departments and agencies in your province, other levels of government, and U.S. authorities where applicable?

No, please see comments in 6a.

6c. Does your community have the capacity to manage a Chemical, Biological, Radiological, Nuclear or Explosive (CBRNE) incident?

- Yes No

Our Hazardous Materials Section of the Calgary Fire Department is specially trained for CBRNE incidents. This section works closely with Calgary Police Service and Emergency Medical Services to ensure properly trained personnel from these business units are also able to respond to CBRNE events in an applicable capacity. Currently the capability in Calgary could sustain a CBRNE incident for approx. 12 hours. The target set by the federal government for sustainment of such capability is 72 hours. We are planning for provincial and federal support through the JEPP program to extend our current capability to this 72 hour benchmark.

6d. Does your community have the capacity to manage a cyber attack?

- Yes No

[Please-click-here-to-insert-answer/comments]

6e. Have the emergency management personnel in your city received training at the Canadian Emergency Management College?

- Yes No

- Is the amount of training received sufficient?
- Yes No X

Capacity for City of Calgary staff to attend training at CEMC does not meet demand. The current process of large municipalities applying for vacancies/seats for courses through the provincial EMO is not working. There is disparity between the allocation of seats between small communities and large urban centres. Despite the creation of the Granville courses (specifically designed for small communities), small communities in Alberta continue to be allocated seats in the Collegetown course designed for these large urban centres, thereby displacing available opportunities for larger municipalities such as Calgary.

7) Role of the Canadian Forces

7a. Is there an expectation in your community that the Canadian Forces will provide assistance to your community in the event of an emergency or disaster if necessary?

- Yes X No

7b. Are community leaders or is your communities emergency management organization/ or person(s) charged with emergency preparedness aware of the existence of the Canadian Forces Canada Command?

- Yes No X
- If yes, has your community liaised with Canada Command with regards to emergency preparedness?
 - Yes No X
 - If no, why not?

We have liaised with our District Officer from Emergency Management Alberta (EMA) and have been introduced to the Regional Liaison Officer, Domestic Operations, Central & South-Central Alberta, Land Force Western Area Headquarters from the Department of National Defence. Our point of contact to request federal assistance is through EMA.

7c. Is there a Canadian Forces Reserve Unit located in your community?

- Yes X No
- If yes, are community leaders or is your community's emergency management organization or person(s) charged with emergency preparedness aware of the services that can be provided by the Reserves in the event of an emergency or disaster?
 - Yes X No
 - If no, why not?
 - If yes, have Canadian Forces Reserves been included in your community's emergency planning process?
 - Yes No X

[Please-click-here-to-insert-answer/comments]

Calgary

8) Heavy Urban Search and Rescue (HUSAR)

8a. Does your community have HUSAR capability?

- Yes No

8b. At what level is your HUSAR deployment capability ranked?

- Category 1
- Category 2
- Category 3
- Category 4
- Category 5

8c. How much does it cost to sustain your HUSAR program?

Approximately \$280000.00.

8d. Are there agreements in place for your HUSAR team to provide regional support in case of disasters or emergencies?

- Yes No
- If no, why not?

Currently working on an initiative to partner with responding key stakeholders.

8e. Is the goal of your HUSAR program to reach Category 5 deployment capability?

- Yes No
- If no, why?
- If yes, how long will it take for you to reach this level?

2 years.

8f. Whose responsibility should it be to provide funding for HUSAR? (more than one can be selected)

- Municipal
- Provincial
- Federal
- All three
- Please you explain your choice

Because HUSAR would be provided on a regional, provincial, and national basis, funding should come from higher levels of government.

9) Critical Infrastructure Protection (CIP)

9a. Has your community identified critical infrastructure within its boundaries?

- Yes No

9b. Does your community have a plan in place to protect critical infrastructure?

- Yes No

9c. Has the federal government identified federal critical infrastructure in your community?

- Yes No
- If yes, is your community responsible for protecting federal critical infrastructure?
 - Yes No
- If yes, what assistance, financial or other, has the federal government provided your community to protect federal critical infrastructure?

No assistance.

9d. Has your provincial government identified provincial critical infrastructure in your community?

- Yes No
- If yes, is your community responsible for protecting provincial critical infrastructure?
 - Yes No
- If yes, what assistance, financial or other, has the provincial government provided your community to protect provincial critical infrastructure?

No assistance.

9e. How does your community work with the private sector to ensure the protection of critical infrastructure? Please provide concrete examples (Ex. Public-private partnerships, working groups, etc.)

As mentioned before, partnerships between the public and private sector are in place and maintained. Key stakeholders meet regularly to discuss plans, prepare mitigation and prevention strategies, complete training to ensure preparedness, and if necessary, respond and recover to events which impact our municipality. The chance to meet at workshops such as the Critical Infrastructure Interdependencies Workshop (Feb/07 – Edmonton) allows key stakeholders from across Alberta the opportunity to share ideas and improve upon what is in place at the current time. This is done from a multi-level scope, both from the public as well as the private sector.

Follow up Questions

1a.

Does your community have the **unilateral** ability to interrupt television and radio broadcasts in order to transmit emergency-related updates or instructions?

(Please check all that apply)

- Yes (please see 1b)
 - Local radio
 - Local television
 - ~~National radio~~
 - ~~National television~~

Calgary

- No, not unilaterally, media cooperation is needed
- No, this is not necessary for my community

1b.

If yes, please indicate if the authority to unilaterally interrupt radio and television broadcasts has been officially granted to your community and through which mechanism:

- ~~Provincial legislation~~
- ~~Local legislation~~
- ~~Other: Please elaborate~~
- No official authority needed

2a.

Has your community identified and/or stockpiled supplies that could be used in case of an emergency?
(Please check all that apply)

- Yes
 - ~~Provincial emergency supplies have been identified and agreements are in place on when and how they will be used in an emergency~~
 - Local Private sector suppliers have been identified and agreements have been made regarding their role during an emergency
Yes, municipally, we have 90 service contracts with local entities involving, lodging, food, mental health, clothing (Wal Mart, Zellers),
 - Stockpiled supplies (please see 2b)
 - Specialized emergency Equipment
 - Please specify
 - Medical Supplies Yes, municipal EMS stockpiles of medical counter measures for responders and casualties (100 first responders, 100 casualties) RSDL pouches in CBRN 1st responder kit, 100 other envelopes of RSDL for Decon
 - City policy is to have stockpile of anti viral locally for pandemic or influenza
 - Shelter Supplies (cots and beds) Yes, municipally we has 200 cots, large amounts clothing (sweat suits, PJ's undergarments, socks) . Additionally, EMS has ability to shelter up to 150 people inside established infrastructure
 - ~~Food and Water~~
 - Other
 - Please specify
- ~~None of the above~~

2b.

Are these stockpiled supplies the federal caches from the National Emergency Stockpile System (NESS)?

- ~~Yes (please see 2e)~~
- No Not above material, no

2c.

Health Canada informed the Committee that there are about 1, 600 National Emergency Stockpile System (NESS) caches strategically located across Canada.

Do you know of this program and do you have access to a cache?, (Please check all that apply)

- Yes, I know of the NESS program *
 - I have access to a NESS cache we know about the program. We know we have to contact PHAC, however this has practical barriers pertaining to accessibility of PHAC representative, and their subsequent response time
 - I have access to a cache and can confirm its usefulness Indirectly, see above

- ~~○ I was consulted on what supplies should be stockpiled in the caches~~
- None of the above

*Please note: PHAC representatives who give presentations at the Government of Canada CBRN First Responder Training Program (Intermediate Level course given at the Canadian Emergency Management College in Ottawa) continue to receive very robust challenges from first responder students. Although they claim that they offer 150 mobile hospitals and that supplies physically exist, reports are that the actual vintage of these supplies is decades old. As one example, some suction apparatus dates back to Korean War vintage.

Emergency Management Questionnaire – 2007

**Campbell River
British Columbia**

There are 9 sections in this questionnaire. The questions are underlined. Please provide your answer under each question. In cases where a list of options for answers is given, please replace the “ ” with an “X”. Please feel free to insert additional comments below each question.

1) You and Your Community

1a. Please tell us who you are – name, title, and emergency management experience.

Larry Samson - Fire Chief – 12 years

1b. How densely populated is your community (in square kilometres)

- Is your community:
 - Rural
 - Urban
 - Mixed X

1c. Is your community near or does it include a:

- Major industrial facility X
- Border crossing
- Port / Airport, or transportation hub X
- All of the above

1d. Does your community have an emergency management organization?

- Yes X No

1e. Has your community ever declared a state of local emergency as a result of a natural or human-induced event?

- Yes X No
- If yes, under what conditions did your community declare a state of emergency? For example, a flood, fire, tornado, snow/ice storm, other natural disaster or man-made event?

Wildland Fire

1f. Has your province declared a state of emergency as a result of a declaration in your community of a state of local emergency?

- Yes X No
- If yes, how many times has this occurred?

1

2) Risk Assessment

2a. Does your community conduct a risk assessment to determine the likelihood that its citizens will be affected by a natural or human-induced disaster or state of local emergency?

- Yes No
- If no, why not?
- If yes, is this risk assessment based on:
 - A provincially standardized process?
 - A federally standardized process?

[Please-click-here-to-insert-answer/comments]

2b. How often does your community conduct a risk assessment?

Annual

2c. Which departments, agencies or organizations are involved in conducting your community's risk assessment?

- Police
- Fire.....X
- Paramedic
- Public Health
- Local Emergency Management OrganizationX
- Municipal Government.....X
- All of the above
- Is the province consulted? (Yes No)
- Is the federal government consulted? (Yes No)

2d. Does your community involve industry when conducting its risk assessment?

- Yes No
- If yes, how willing were they to share risk related information?

[Please-click-here-to-insert-answer/comments]

- How did this information (or lack of information) impact your risk assessment?

[Please-click-here-to-insert-answer/comments]

2e. Is a disaster or state of local emergency caused by an act of terrorism a concern for your community?

- Yes No
- If yes, does your community have a counter-terrorism response plan?
 - Yes No
 - If no, why not?
 - If yes, which organizations are involved?

[Please-click-here-to-insert-answer/comments]

3) Response Capability

3a. How prepared is your community to respond to a major emergency or disaster?

- Prepared
- Somewhat prepared

Campbell River

- Unprepared
- Do not know

[Please-click-here-to-insert-answer/comments]

3b. How well prepared do you think the federal government is to respond to a major disaster such as Hurricane Katrina?

- Prepared
- Somewhat prepared X
- Unprepared
- Do not know

3c. How confident are you that the provincial government will support municipal emergency response efforts in the event of a disaster or declaration of a state of local emergency?

- Very confident
- Confident X
- No Confidence
- Do not know

3d. Does your community have a dedicated emergency operations centre?

- Yes No X
- If no, has your community specified a structure (building, office space, etc.) that will be used as an emergency operations centre?
 - Yes X No
 - If yes, please describe this structure?
 - If no, why not?

College/high School built to post earthquake standards

3e. Has your community established an incident command structure/incident management structure (ICS/IMS) which would be utilized in case of a disaster or state of local emergency?

- Yes X No
- If yes, what is it ICS/IMS, Site Management, Other
BCERMS
- If no, why not?

[Please-click-here-to-insert-answer/comments]

3f. Does your community have agreements in place with surrounding communities to provide assistance or request assistance in the event of a disaster or state of local emergency?

- Yes X No
- If no, why not?
- Do you think such agreements are necessary?
 - Yes No

- If you do not think such agreements are necessary, can you explain why?

[Please-click-here-to-insert-answer/comments]

3g. If a disaster was to occur in your community, how long could your community sustain itself before outside help is required?

- 24 hrs
- 48 hrs
- 72 hrs X
- 96 hrs

[Please-click-here-to-insert-answer/comments]

3h. Has your community identified and stockpiled supplies that could be used in case of an emergency?

- Yes No X
- Which agencies were involved in the decision making process?
 - Public Health
 - Paramedic
 - Fire.....
 - Police
 - Local Emergency Measures Organization.....
 - Provincial Emergency Measures Organization

4) Funding

4a. Who serves as your community’s chief resource for funding for emergency management?

- Municipal government X
- Provincial government
- Federal government

4b. Are your communities funding needs for emergency management based on a needs/risk assessment?

- Yes No S
- If no, how are funding needs for emergency preparedness assessed?

Through annual budget requests

4c. Is your community aware of the funding mechanisms for emergency management provided by your provincial government?

- Yes X No

4d. Has your community applied for funding for emergency management from the provincial government?

- Yes X No
- If yes, for what purpose?
 - TrainingX
 - To establish an emergency measures organization
 - To purchase emergency response equipmentX

Campbell River

- To build CBRNE-specific response capacity
- To build HUSAR-specific response capacityX
- To build a cyber attack-specific response capacity
- Other (please explain below).....

[Please-click-here-to-insert-answer/comments]

4e. How satisfied is your community with provincial funding mechanisms for emergency management?

- Satisfied
- Somewhat Satisfied X
- Not Satisfied
- If your community is “somewhat” or “not” satisfied, can you explain why?

We can always do with more

4f. Is your community aware of the funding mechanisms for emergency management provided by the federal government?

- Yes X No

4g. Has your community applied for funding for emergency management from the federal government through the Joint Emergency Preparedness Program (JEPP)?

- Yes X No
- If yes, how satisfied is your community with the JEPP?
 - Satisfied
 - Somewhat Satisfied X
 - Not Satisfied
 - If you are “somewhat” or “not” satisfied with JEPP, what is wrong with the JEPP process and what changes to the process would best facilitate your community’s needs?

More money through the grants

4h. How often has your community applied for JEPP funding? How often has your community been successful in receiving funding through the JEPP?

Yearly

4i. What are your community’s main concerns/challenges regarding funding for emergency management?

Capital purchases

5) Community Awareness

5a. Does your local government have a program in place to educate its citizens on what to do in case of a disaster?

- Yes X No
- If no, why not?

- If yes, can you describe this program?

[Please-click-here-to-insert-answer/comments]

5b. Does your community have in place an emergency broadcast system?

- Yes No
- If no, why not?
- If no, what method(s) are utilized by your community to alert citizens of an impending disaster or emergency?
- If no, what changes would you make to this system or what would you do different? (For example, utilizing an entirely different approach)
- If yes, how does the system work? Local TV and radio
- If yes, are you satisfied with this system?
 - Yes No

[Please-click-here-to-insert-answer/comments]

5c. Does your community have the ability to interrupt local and national television and radio broadcasts in order to transmit emergency-related updates or instructions?

- Yes No
- Are you satisfied with this system?
 - Yes No
- If no, what changes would you make to this system? Or, what would you do different? (For example, employing an entirely different approach)

No clear explanation or yearly data on how the system works

6) First Responders

6a. Do the first responders in your community have interoperable communications systems?

- Yes No
- If no, why not?
- If yes, are these communications systems purchases based on provincial or federal standards?
 - Yes No
- How often are these systems tested and how much training is received by first responders in using interoperable channels?

Regularly

6b. Are your communications systems interoperable with all departments and agencies in your province, other levels of government, and U.S. authorities where applicable?

Yes

6c. Does your community have the capacity to manage a Chemical, Biological, Radiological, Nuclear or Explosive (CBRNE) incident?

- Yes No

Campbell River

[Please-click-here-to-insert-answer/comments]

6d. Does your community have the capacity to manage a cyber attack?

- Yes No X

[Please-click-here-to-insert-answer/comments]

6e. Have the emergency management personnel in your city received training at the Canadian Emergency Management College?

- Yes No X
- Is the amount of training received sufficient?
- Yes No

[Please-click-here-to-insert-answer/comments]

7) Role of the Canadian Forces

7a. Is there an expectation in your community that the Canadian Forces will provide assistance to your community in the event of an emergency or disaster if necessary?

- Yes X No

7b. Are community leaders or is your communities emergency management organization/ or person(s) charged with emergency preparedness aware of the existence of the Canadian Forces Canada Command?

- Yes No X
- If yes, has your community liaised with Canada Command with regards to emergency preparedness?
 - Yes No X
 - If no, why not?

Who do you contact for your area?

7c. Is there a Canadian Forces Reserve Unit located in your community?

- Yes No X
- If yes, are community leaders or is your community's emergency management organization or person(s) charged with emergency preparedness aware of the services that can be provided by the Reserves in the event of an emergency or disaster?
 - Yes No
 - If no, why not?
 - If yes, have Canadian Forces Reserves been included in your community's emergency planning process?
 - Yes No

[Please-click-here-to-insert-answer/comments]

8) Heavy Urban Search and Rescue (HUSAR)

8a. Does your community have HUSAR capability?

- Yes No

8b. At what level is your HUSAR deployment capability ranked?

- Category 1
- Category 2
- Category 3
- Category 4
- Category 5

8c. How much does it cost to sustain your HUSAR program?

\$15,000

8d. Are there agreements in place for your HUSAR team to provide regional support in case of disasters or emergencies?

- Yes No
- If no, why not?

[Please-click-here-to-insert-answer/comments]

8e. Is the goal of your HUSAR program to reach Category 5 deployment capability?

- Yes No
- If no, why? Manpower and training requirements
- If yes, how long will it take for you to reach this level?

[Please-click-here-to-insert-answer/comments]

8f. Whose responsibility should it be to provide funding for HUSAR? (more than one can be selected)

- Municipal
- Provincial
- Federal
- All three
- Please you explain your choice

Benefits all levels of government in the event of an incident.

9) Critical Infrastructure Protection (CIP)

9a. Has your community identified critical infrastructure within its boundaries?

- Yes No

9b. Does your community have a plan in place to protect critical infrastructure?

Campbell River

- Yes No X

9c. Has the federal government identified federal critical infrastructure in your community?

- Yes No X
- If yes, is your community responsible for protecting federal critical infrastructure?
 - Yes No
- If yes, what assistance, financial or other, has the federal government provided your community to protect federal critical infrastructure?

[Please-click-here-to-insert-answer/comments]

9d. Has your provincial government identified provincial critical infrastructure in your community?

- Yes No X
- If yes, is your community responsible for protecting provincial critical infrastructure?
 - Yes No
- If yes, what assistance, financial or other, has the provincial government provided your community to protect provincial critical infrastructure?

[Please-click-here-to-insert-answer/comments]

9e. How does your community work with the private sector to ensure the protection of critical infrastructure? Please provide concrete examples (Ex. Public-private partnerships, working groups, etc.)

[Please-click-here-to-insert-answer/comments]

Follow up Questions

1a.

Does your community have the **unilateral** ability to interrupt television and radio broadcasts in order to transmit emergency-related updates or instructions?

(Please check all that apply)

- Yes (please see 1b)
 - Local radio
 - Local television
 - National radio
 - National television
- No, not unilaterally, media cooperation is needed **X**
- No, this is not necessary for my community

1b.

If yes, please indicate if the authority to unilaterally interrupt radio and television broadcasts has been officially granted to your community and through which mechanism:

- Provincial legislation
- Local legislation
- Other: Please elaborate

- No official authority needed

2a.

Has your community identified and/or stockpiled supplies that could be used in case of an emergency?

(Please check all that apply)

- Yes
 - Provincial emergency supplies have been identified and agreements are in place on when and how they will be used in an emergency
 - Local Private sector suppliers have been identified and agreements have been made regarding their role during an emergency
 - Stockpiled supplies (please see 2b)
 - Specialized emergency Equipment
 - Please specify
 - Medical Supplies
 - Shelter Supplies (cots and beds)
 - Food and Water
 - Other
 - Please specify
- None of the above **X**

2b.

Are these stockpiled supplies the federal caches from the National Emergency Stockpile System (NESS)?

- Yes (please see 2c)
- No

2c.

Health Canada informed the Committee that there are about 1, 600 National Emergency Stockpile System (NESS) caches strategically located across Canada.

Do you know of this program and do you have access to a cache?

(Please check all that apply)

- Yes, I know of the NESS program
 - I have access to a NESS cache
 - I have access to a cache and can confirm its usefulness
 - I was consulted on what supplies should be stockpiled in the caches
- None of the above

Emergency Management Questionnaire – 2007

**Cape Breton
Nova Scotia**

There are 9 sections in this questionnaire. The questions are underlined. Please provide your answer under each question. In cases where a list of options for answers is given, please replace the “ ” with an “X”. Please feel free to insert additional comments below each question.

1) You and Your Community

1a. Please tell us who you are – name, title, and emergency management experience.

John Dilny, Emergency Management Coordinator, I have dealing with public safety for 27 years as police officer and Emergency Management Coordinator.

1b. How densely populated is your community (in square kilometres)

- Is your community:
 - Rural
 - Urban
 - Mixed X

1c. Is your community near or does it include a:

- Major industrial facility X
- Border crossing
- Port / Airport, or transportation hub X
- All of the above

1d. Does your community have an emergency management organization?

- Yes X No

1e. Has your community ever declared a state of local emergency as a result of a natural or human-induced event?

- Yes No X
- If yes, under what conditions did your community declare a state of emergency? For example, a flood, fire, tornado, snow/ice storm, other natural disaster or man-made event?

[Please-click-here-to-insert-answer/comments]

1f. Has your province declared a state of emergency as a result of a declaration in your community of a state of local emergency?

- Yes No X
- If yes, how many times has this occurred?

[Please-click-here-to-insert-answer/comments]

2) Risk Assessment

2a. Does your community conduct a risk assessment to determine the likelihood that its citizens will be affected by a natural or human-induced disaster or state of local emergency?

- Yes No
- If no, why not?
- If yes, is this risk assessment based on:
 - A provincially standardized process?
 - A federally standardized process?

The process used to conduct the hazard, risk assessment is not a provincially or federally standardized process.

2b. How often does your community conduct a risk assessment?

Every five years.

2c. Which departments, agencies or organizations are involved in conducting your community's risk assessment?

- Police
- Fire.....
- Paramedic
- Public Health
- Local Emergency Management Organization
- Municipal Government.....
- All of the aboveX
- Is the province consulted? (Yes No)
- Is the federal government consulted? (Yes No)

2d. Does your community involve industry when conducting its risk assessment?

- Yes No
- If yes, how willing were they to share risk related information?

Industry is very helpful in identify risk related information.
- How did this information (or lack of information) impact your risk assessment?

The information is very helpful in identifying resources need to response to the risk identified.

2e. Is a disaster or state of local emergency caused by an act of terrorism a concern for your community?

- Yes No
- If yes, does your community have a counter-terrorism response plan?
 - Yes No
 - If no, why not? There needs to be a better communication process for coordination from all levels of government and cost sharing as well.
 - If yes, which organizations are involved?

[Please-click-here-to-insert-answer/comments]

Cape Breton

3) Response Capability

3a. How prepared is your community to respond to a major emergency or disaster?

- Prepared
- Somewhat prepared X
- Unprepared
- Do not know

[Please-click-here-to-insert-answer/comments]

3b. How well prepared do you think the federal government is to respond to a major disaster such as Hurricane Katrina?

- Prepared
- Somewhat prepared X
- Unprepared
- Do not know

3c. How confident are you that the provincial government will support municipal emergency response efforts in the event of a disaster or declaration of a state of local emergency?

- Very confident
- Confident X
- No Confidence
- Do not know

3d. Does your community have a dedicated emergency operations centre?

- Yes No X
- If no, has your community specified a structure (building, office space, etc.) that will be used as an emergency operations centre?
 - Yes X No
 - If yes, please describe this structure?
 - If no, why not?

The administrative offices in our main civic center.

3e. Has your community established an incident command structure/incident management structure (ICS/IMS) which would be utilized in case of a disaster or state of local emergency?

- Yes X No
- If yes, what is it ICS/IMS, Site Management, Other
Emergency Site Management System

- If no, why not?

[Please-click-here-to-insert-answer/comments]

3f. Does your community have agreements in place with surrounding communities to provide assistance or request assistance in the event of a disaster or state of local emergency?

- Yes No
- If no, why not?
- Do you think such agreements are necessary?
 - Yes No
 - If you do not think such agreements are necessary, can you explain why?

[Please-click-here-to-insert-answer/comments]

3g. If a disaster was to occur in your community, how long could your community sustain itself before outside help is required?

- 24 hrs
- 48 hrs
- 72 hrs
- 96 hrs

[Please-click-here-to-insert-answer/comments]

3h. Has your community identified and stockpiled supplies that could be used in case of an emergency?

- Yes No
- Which agencies were involved in the decision making process?
 - Public HealthX
 - ParamedicX
 - Fire.....X
 - PoliceX
 - Local Emergency Measures Organization.....X
 - Provincial Emergency Measures OrganizationX

4) Funding

4a. Who serves as your community's chief resource for funding for emergency management?

- Municipal government
- Provincial government
- Federal government

4b. Are your communities funding needs for emergency management based on a needs/risk assessment?

- Yes No
- If no, how are funding needs for emergency preparedness assessed?

[Please-click-here-to-insert-answer/comments]

4c. Is your community aware of the funding mechanisms for emergency management provided by your provincial government?

- Yes No

Cape Breton

4d. Has your community applied for funding for emergency management from the provincial government?

- Yes No
- If yes, for what purpose?
 - TrainingX
 - To establish an emergency measures organizationX
 - To purchase emergency response equipmentX
 - To build CBRNE-specific response capacity
 - To build HUSAR-specific response capacity
 - To build a cyber attack-specific response capacity
 - Other (please explain below).....

The only funding for emergency management is the JEPP program.

4e. How satisfied is your community with provincial funding mechanisms for emergency management?

- Satisfied
- Somewhat Satisfied
- Not Satisfied
- If your community is “somewhat” or “not” satisfied, can you explain why?

[Please-click-here-to-insert-answer/comments]

4f. Is your community aware of the funding mechanisms for emergency management provided by the federal government?

- Yes No

4g. Has your community applied for funding for emergency management from the federal government through the Joint Emergency Preparedness Program (JEPP)?

- Yes No
- If yes, how satisfied is your community with the JEPP?
 - Satisfied
 - Somewhat Satisfied
 - Not Satisfied
 - If you are “somewhat” or “not” satisfied with JEPP, what is wrong with the JEPP process and what changes to the process would best facilitate your community’s needs?

[Please-click-here-to-insert-answer/comments]

4h. How often has your community applied for JEPP funding? How often has your community been successful in receiving funding through the JEPP?

On an average of about once every four years we apply for JEPP funding, We have been successful in receiving the funding.

4i. What are your community’s main concerns/challenges regarding funding for emergency management?

First responders should have much better access to the benefits of the JEPP funding.

5) Community Awareness

5a. Does your local government have a program in place to educate its citizens on what to do in case of a disaster?

- Yes No X
- If no, why not? As a medium size municipality having a full time Emergency Management Coordinator and being responsible for emergency preparedness and response management one is over-tasked and understaffed. Most medium and large communities should have additional staff to deal with the other components of emergency management.
- If yes, can you describe this program?

[Please-click-here-to-insert-answer/comments]

5b. Does your community have in place an emergency broadcast system?

- Yes No X
- Our community does not have the unilateral ability to interrupt on command local television and radio broadcasts in order to transmit emergency-related updates or instructions. Our plan to inform the public in the event of an emergency is mainly through the use of radio broadcasting and we also count on the cooperation of the broadcasters to do so. However the same cannot be said for television broadcast. I am not aware of any legislation, which gives the community the authority to interrupt local television, and radio broadcasts in order to transmit emergency-related updates or instructions.

If no, what method(s) are utilized by your community to alert citizens of an impending disaster or emergency? Some type of legislation would certainly help along with the responsible by the local television and radio stations to inform the community of contact inform 24/7. Local television and radio stations are not man after certain hours and therefore they should keep the community informed of the contact information.

-
- If no, what changes would you make to this system or what would you do different? (For example, utilizing and entirely different approach)
- If yes, how does the system works?
- If yes, are you satisfied with this system?
 - Yes No

[Please-click-here-to-insert-answer/comments]

5c. Does your community have the ability to interrupt local and national television and radio broadcasts in order to transmit emergency-related updates or instructions?

- Yes No X
- Are you satisfied with this system?
 - Yes No X
- If no, what changes would you make to this system? Or, what would you do different? (For example, employing an entirely different approach)

Cape Breton

As previously stated.

6) First Responders

6a. Do the first responders in your community have interoperable communications systems?

- Yes No X
- If no, why not? They operate on two separate systems.
- If yes, are these communications systems purchases based on provincial or federal standards?
 - Yes No
- How often are these systems tested and how much training is received by first responders in using interoperable channels?

[Please-click-here-to-insert-answer/comments]

6b. Are your communications systems interoperable with all departments and agencies in your province, other levels of government, and U.S. authorities where applicable?

There is a Trunk Mobile Radio system that is available for first responders in the community to use to communicate with all departments and agencies within our province.

6c. Does your community have the capacity to manage a Chemical, Biological, Radiological, Nuclear or Explosive (CBRNE) incident?

- Yes No X

[Please-click-here-to-insert-answer/comments]

6d. Does your community have the capacity to manage a cyber attack?

- Yes No X

[Please-click-here-to-insert-answer/comments]

6e. Have the emergency management personnel in your city received training at the Canadian Emergency Management College?

- Yes X No
- Is the amount of training received sufficient?
- Yes X No

[Please-click-here-to-insert-answer/comments]

7) Role of the Canadian Forces

7a. Is there an expectation in your community that the Canadian Forces will provide assistance to your community in the event of an emergency or disaster if necessary?

- Yes X No

7b. Are community leaders or is your communities emergency management organization/ or person(s) charged with emergency preparedness aware of the existence of the Canadian Forces Canada Command?

- Yes No
- If yes, has your community liaised with Canada Command with regards to emergency preparedness?
 - Yes No
 - If no, why not?

[Please-click-here-to-insert-answer/comments]

7c. Is there a Canadian Forces Reserve Unit located in your community?

- Yes No
- If yes, are community leaders or is your community's emergency management organization or person(s) charged with emergency preparedness aware of the services that can be provided by the Reserves in the event of an emergency or disaster?
 - Yes No
 - If no, why not?
 - If yes, have Canadian Forces Reserves been included in your community's emergency planning process?
 - Yes No

[Please-click-here-to-insert-answer/comments]

8) Heavy Urban Search and Rescue (HUSAR)

8a. Does your community have HUSAR capability?

- Yes No

8b. At what level is your HUSAR deployment capability ranked?

- Category 1
- Category 2
- Category 3
- Category4
- Category5

8c. How much does it cost to sustain your HUSAR program?

[Please-click-here-to-insert-answer/comments]

8d. Are there agreements in place for your HUSAR team to provide regional support in case of disasters or emergencies?

- Yes No
- If no, why not?

[Please-click-here-to-insert-answer/comments]

Cape Breton

8e. Is the goal of your HUSAR program to reach Category 5 deployment capability?

- Yes No
- If no, why?
- If yes, how long will it take for you to reach this level?

[Please-click-here-to-insert-answer/comments]

8f. Whose responsibility should it be to provide funding for HUSAR? (more than one can be selected)

- Municipal
- Provincial
- Federal
- All three X
- Please you explain your choice

The federal government should ensure ongoing support for HUSAR Teams.

9) Critical Infrastructure Protection (CIP)

9a. Has your community identified critical infrastructure within its boundaries?

- Yes X No

9b. Does your community have a plan in place to protect critical infrastructure?

- Yes X No

9c. Has the federal government identified federal critical infrastructure in your community?

- Yes No X
- If yes, is your community responsible for protecting federal critical infrastructure?
 - Yes No
- If yes, what assistance, financial or other, has the federal government provided your community to protect federal critical infrastructure?

[Please-click-here-to-insert-answer/comments]

9d. Has your provincial government identified provincial critical infrastructure in your community?

- Yes X No
- If yes, is your community responsible for protecting provincial critical infrastructure?
 - Yes X No
- If yes, what assistance, financial or other, has the provincial government provided your community to protect provincial critical infrastructure?

No financial assistance has been given.

9e. How does your community work with the private sector to ensure the protection of critical infrastructure? Please provide concrete examples (Ex. Public-private partnerships, working groups, etc.)

Partnerships have been formed through working groups to identify and for protection of critical infrastructure.

Follow up Questions

1a.

Does your community have the **unilateral** ability to interrupt television and radio broadcasts in order to transmit emergency-related updates or instructions?

(Please check all that apply)

- Yes (please see 1b)
 - Local radio
 - Local television
 - National radio
 - National television
- No, not unilaterally, media cooperation is needed
- No, this is not necessary for my community

1b.

If yes, please indicate if the authority to unilaterally interrupt radio and television broadcasts has been officially granted to your community and through which mechanism:

- Provincial legislation
- Local legislation
- Other: Please elaborate

- No official authority needed

2a.

Has your community identified and/or stockpiled supplies that could be used in case of an emergency?

(Please check all that apply)

- Yes
 - Provincial emergency supplies have been identified and agreements are in place on when and how they will be used in an emergency
 - Local Private sector suppliers have been identified and agreements have been made regarding their role during an emergency
 - Stockpiled supplies (please see 2b)
 - Specialized emergency Equipment
 - Please specify
 - Medical Supplies
 - Shelter Supplies (cots and beds)
 - Food and Water
 - Other

Cape Breton

- Please specify
- None of the above

2b.

Are these stockpiled supplies the federal caches from the National Emergency Stockpile System (NESS)?

- Yes (please see 2c)
- No

2c.

Health Canada informed the Committee that there are about 1, 600 National Emergency Stockpile System (NESS) caches strategically located across Canada.

Do you know of this program and do you have access to a cache?

(Please check all that apply)

- Yes, I know of the NESS program
 - I have access to a NESS cache
 - I have access to a cache and can confirm its usefulness
 - I was consulted on what supplies should be stockpiled in the caches
- None of the above

Emergency Management Questionnaire – 2007

**Charlottetown
Prince Edward Island**

There are 9 sections in this questionnaire. The questions are underlined. Please provide your answer under each question. In cases where a list of options for answers is given, please replace the “ ” with an “X”. Please feel free to insert additional comments below each question.

1) You and Your Community

1a. Please tell us who you are – name, title, and emergency management experience.

William (Bill) G. Hogan

City of Charlottetown Fire Department

Fire Services Manager (Fire Chief)

- Responsible for the administration and operational activities of the Charlottetown Fire Department
- Emergency Measure Planning & Operations.
- Past-President P.E.I. Firefighters Association.
- Member National Fire Protection Association.
- Past Vice-President Maritime Fire Chiefs Association.
- Member Canadian Fire Chiefs Association.
- Member International Fire Chiefs Association.
- Instructor PEI Firefighters School.
- Developed the P.E.I. Haz-Mat Response Team.
- Member PEI 911 Development Committee.
- Past-Regional Vice President International Rescue and Emergency Care Association.

1b. How densely populated is your community (in square kilometres)

- Is your community:
 - Rural

Charlottetown

- Urban x
- Mixed

1c. Is your community near or does it include a:

- Major industrial facility x
- Border crossing
- Port / Airport, or transportation hub x
- All of the above

1d. Does your community have an emergency management organization?

- Yes x No

1e. Has your community ever declared a state of local emergency as a result of a natural or human-induced event?

- Yes x No
- If yes, under what conditions did your community declare a state of emergency? mple, **tidal surge, flood, fire, Hurricane, snow/ice storm**

1f. Has your province declared a state of emergency as a result of a declaration in your community of a state of local emergency?

- Yes x No
- If yes, how many times has this occurred?

Hurricane Juan & White Juan

2) Risk Assessment

2a. Does your community conduct a risk assessment to determine the likelihood that its citizens will be affected by a natural or human-induced disaster or state of local emergency?

- Yes x No
- If no, why not?
- If yes, is this risk assessment based on:
 - A provincially standardized process?
 - A federally standardized process?

NFPA 1600

2b. How often does your community conduct a risk assessment?

Annually

2c. Which departments, agencies or organizations are involved in conducting your community's risk assessment?

- PoliceX
- Fire.....X
- Paramedic
- Public Health
- Local Emergency Management OrganizationX
- Municipal Government.....X

- All of the above
- Is the province consulted? (Yes No x)
- Is the federal government consulted? (Yes No x)

2d. Does your community involve industry when conducting its risk assessment?

- Yes No x
- If yes, how willing were they to share risk related information?
[Please-click-here-to-insert-answer/comments]
- How did this information (or lack of information) impact your risk assessment?
[Please-click-here-to-insert-answer/comments]

2e. Is a disaster or state of local emergency caused by an act of terrorism a concern for your community?

- Yes x No
- If yes, does your community have a counter-terrorism response plan?
 - Yes x No
 - If no, why not?
 - If yes, which organizations are involved?

City Police & RCMP, L Division.

3) Response Capability

3a. How prepared is your community to respond to a major emergency or disaster?

- Prepared x
 - Somewhat prepared
 - Unprepared
 - Do not know
- Emergency planning, EOC's, access to Fed/Prov. Eoc, Evacuation Centers, emergency power, Emergency response contracts.

3b. How well prepared do you think the federal government is to respond to a major disaster such as Hurricane Katrina?

- Prepared x
- Somewhat prepared
- Unprepared
- Do not know

3c. How confident are you that the provincial government will support municipal emergency response efforts in the event of a disaster or declaration of a state of local emergency?

- Very confident x
- Confident
- No Confidence
- Do not know

3d. Does your community have a dedicated emergency operations centre?

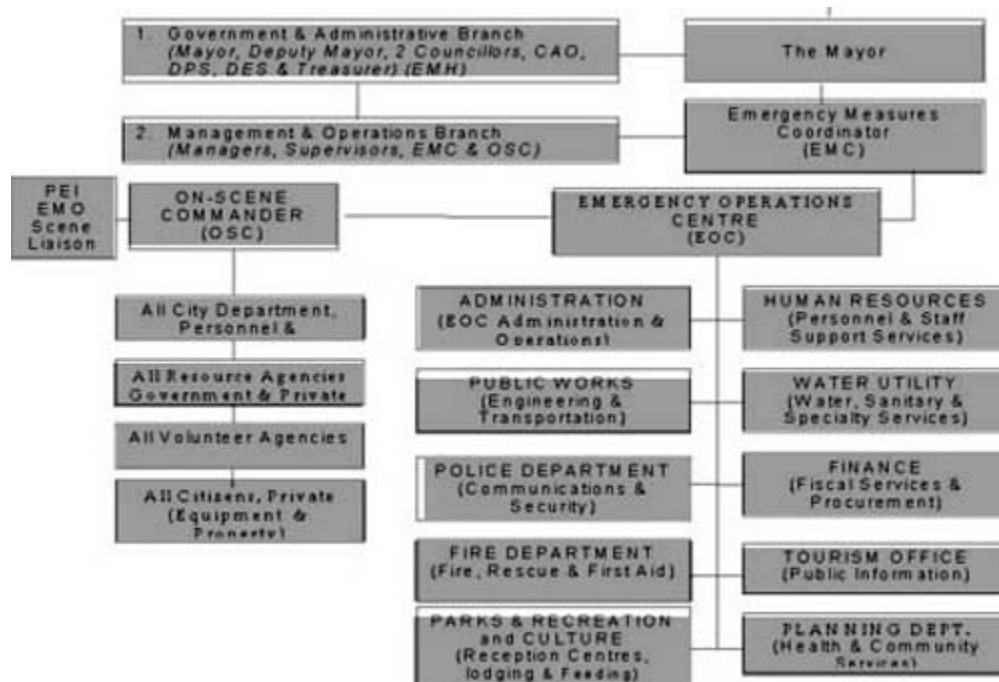
Charlottetown

- Yes No x
- If no, has your community specified a structure (building, office space, etc.) that will be used as an emergency operations centre?
 - Yes x No
 - If yes, please describe this structure?
 - If no, why not?

City Hall, includes operations area, radio room, kitchen, conference rooms, bathrooms and office areas. Emergency power is provided by a diesel generator with an emergency fuel reserve sufficient for 5 days.

3e. Has your community established an incident command structure/incident management structure (ICS/IMS) which would be utilized in case of a disaster or state of local emergency?

- Yes x No
- If yes, what is it ICS/IMS, Site Management, Other



[Please-click-here-to-insert-answer/comments]

- If no, why not?

[Please-click-here-to-insert-answer/comments]

3f. Does your community have agreements in place with surrounding communities to provide assistance or request assistance in the event of a disaster or state of local emergency?

- Yes x No
- If no, why not?
- Do you think such agreements are necessary?
 - Yes x No
 - If you do not think such agreements are necessary, can you explain why?

[Please-click-here-to-insert-answer/comments]

3g. If a disaster was to occur in your community, how long could your community sustain itself before outside help is required?

- 24 hrs
- 48 hrs
- 72 hrs x Based on past experience.
- 96 hrs

[Please-click-here-to-insert-answer/comments]

3h. Has your community identified and stockpiled supplies that could be used in case of an emergency?

- Yes x No
- Which agencies were involved in the decision making process?
 - Public Health
 - Paramedic
 - Fire.....
 - Police
 - Local Emergency Measures Organization.....x
 - Provincial Emergency Measures Organizationx
 - Red Cross by contract.

4) Funding

4a. Who serves as your community’s chief resource for funding for emergency management?

- Municipal government x
- Provincial government x Training
- Federal government x JEPP

4b. Are your communities funding needs for emergency management based on a needs/risk assessment?

- Yes X No
- If no, how are funding needs for emergency preparedness assessed?

[Please-click-here-to-insert-answer/comments]

4c. Is your community aware of the funding mechanisms for emergency management provided by your provincial government?

- Yes X No

4d. Has your community applied for funding for emergency management from the provincial government?

- Yes x No
- If yes, for what purpose?
 - Trainingx
 - To establish an emergency measures organizationx
 - To purchase emergency response equipmentx
 - To build CBRNE-specific response capacityx

Charlottetown

- To build HUSAR-specific response capacity.....
- To build a cyber attack-specific response capacity
- Other (please explain below).....

[Please-click-here-to-insert-answer/comments]

4e. How satisfied is your community with provincial funding mechanisms for emergency management?

- Satisfied x
- Somewhat Satisfied
- Not Satisfied
- If your community is “somewhat” or “not” satisfied, can you explain why?

[Please-click-here-to-insert-answer/comments]

4f. Is your community aware of the funding mechanisms for emergency management provided by the federal government?

- Yes x No

4g. Has your community applied for funding for emergency management from the federal government through the Joint Emergency Preparedness Program (JEPP)?

- Yes x No
- If yes, how satisfied is your community with the JEPP?
 - Satisfied x
 - Somewhat Satisfied
 - Not Satisfied
 - If you are “somewhat” or “not” satisfied with JEPP, what is wrong with the JEPP process and what changes to the process would best facilitate your community’s needs?

[Please-click-here-to-insert-answer/comments]

4h. How often has your community applied for JEPP funding? How often has your community been successful in receiving funding through the JEPP?

Several projects over the past 20 yrs. at least twice in the past few years.

4i. What are your community’s main concerns/challenges regarding funding for emergency management?

[Please-click-here-to-insert-answer/comments]

5) Community Awareness

5a. Does your local government have a program in place to educate its citizens on what to do in case of a disaster?

- Yes x No
- If no, why not?
- If yes, can you describe this program?

Web Page:

This section includes information on Emergency Planning, Storm Surges, Hurricanes and the City of Charlottetown Emergency Measures Organizational Chart. Site also includes Evacuation Plan, Emergency Response kit, and links to other info.

5b. Does your community have in place an emergency broadcast system?

- Yes No
- If no, why not?
- If no, what method(s) are utilized by your community to alert citizens of an impending disaster or emergency? Local Radio & TV
- If no, what changes would you make to this system or what would you do different? (For example, utilizing an entirely different approach)
- If yes, how does the system work?
- If yes, are you satisfied with this system?
 - Yes No

[Please-click-here-to-insert-answer/comments]

5c. Does your community have the ability to interrupt local and national television and radio broadcasts in order to transmit emergency-related updates or instructions?

- Yes No
- Are you satisfied with this system?
 - Yes No
- If no, what changes would you make to this system? Or, what would you do different? (For example, employing an entirely different approach)

[Please-click-here-to-insert-answer/comments]

6) First Responders

6a. Do the first responders in your community have interoperable communications systems?

- Yes No
- If no, why not?
- If yes, are these communications systems purchased based on provincial or federal standards?
 - Yes No
- How often are these systems tested and how much training is received by first responders in using interoperable channels?

Tested daily as part of the Fire Department operations used daily by all city Departments.

6b. Are your communications systems interoperable with all departments and agencies in your province, other levels of government, and U.S. authorities where applicable?

Trunk radio system for provincial departments.

Charlottetown

6c. Does your community have the capacity to manage a Chemical, Biological, Radiological, Nuclear or Explosive (CBRNE) incident?

- Yes No

•911 to dispatch local police &/or Fire

- Police & Fire to conduct risk assessment
- If required Police will request FMO or Environment Dept.
- If require FMO or ED will request Team

•As per NFPA 472

(Professional Competence of responders to Hazardous Materials Incidents)

- Analyzing the Incident
- Managing the Incident
- Planning the Response
- Implementing a Response
- Terminating the Incident

Does your community have the capacity to manage a cyber attack?

- Yes No

[Please-click-here-to-insert-answer/comments]

6e. Have the emergency management personnel in your city received training at the Canadian Emergency Management College?

- Yes No
- Is the amount of training received sufficient?
- Yes No

[Please-click-here-to-insert-answer/comments]

7) Role of the Canadian Forces

7a. Is there an expectation in your community that the Canadian Forces will provide assistance to your community in the event of an emergency or disaster if necessary?

- Yes No

7b. Are community leaders or is your communities emergency management organization/ or person(s) charged with emergency preparedness aware of the existence of the Canadian Forces Canada Command?

- Yes No
- If yes, has your community liaised with Canada Command with regards to emergency preparedness?
 - Yes No
 - If no, why not?

7c. Is there a Canadian Forces Reserve Unit located in your community?

- Yes No
- If yes, are community leaders or is your community's emergency management organization or person(s) charged with emergency preparedness aware of the services that can be provided by the Reserves in the event of an emergency or disaster?
 - Yes No
 - If no, why not?
 - If yes, have Canadian Forces Reserves been included in your community's emergency planning process?
 - Yes No

[Please-click-here-to-insert-answer/comments]

8) Heavy Urban Search and Rescue (HUSAR)

8a. Does your community have HUSAR capability?

- Yes No

8b. At what level is your HUSAR deployment capability ranked?

- Category 1
- Category 2
- Category 3
- Category4
- Category5

8c. How much does it cost to sustain your HUSAR program?

[Please-click-here-to-insert-answer/comments]

8d. Are there agreements in place for your HUSAR team to provide regional support in case of disasters or emergencies?

- Yes No
- If no, why not?

[Please-click-here-to-insert-answer/comments]

8e. Is the goal of your HUSAR program to reach Category 5 deployment capability?

- Yes No
- If no, why?
- If yes, how long will it take for you to reach this level?

[Please-click-here-to-insert-answer/comments]

8f. Whose responsibility should it be to provide funding for HUSAR? (more than one can be selected)

- Municipal

Charlottetown

- Provincial
- Federal
- All three
- Please you explain your choice

[Please-click-here-to-insert-answer/comments]

9) Critical Infrastructure Protection (CIP)

9a. Has your community identified critical infrastructure within its boundaries?

- Yes No

9b. Does your community have a plan in place to protect critical infrastructure?

- Yes No

9c. Has the federal government identified federal critical infrastructure in your community?

- Yes No
- If yes, is your community responsible for protecting federal critical infrastructure?
 - Yes No
- If yes, what assistance, financial or other, has the federal government provided your community to protect federal critical infrastructure?

[Please-click-here-to-insert-answer/comments]

9d. Has your provincial government identified provincial critical infrastructure in your community?

- Yes No
- If yes, is your community responsible for protecting provincial critical infrastructure?
 - Yes No
- If yes, what assistance, financial or other, has the provincial government provided your community to protect provincial critical infrastructure?

[Please-click-here-to-insert-answer/comments]

9e. How does your community work with the private sector to ensure the protection of critical infrastructure? Please provide concrete examples (Ex. Public-private partnerships, working groups, etc.)

Follow up Questions

1a.

Does your community have the **unilateral** ability to interrupt television and radio broadcasts in order to transmit emergency-related updates or instructions?

(Please check all that apply)

- Yes (please see 1b)
 - Local radio
 - Local television
 - National radio
 - National television

- No, not unilaterally, media cooperation is needed √ *Local Radio station is staffed 24/7 and we have access to their news room.*
- No, this is not necessary for my community

1b.

If yes, please indicate if the authority to unilaterally interrupt radio and television broadcasts has been officially granted to your community and through which mechanism:

- Provincial legislation
- Local legislation
- Other: Please elaborate

- No official authority needed

2a.

Has your community identified and/or stockpiled supplies that could be used in case of an emergency?

(Please check all that apply)

- Yes √
 - Provincial emergency supplies have been identified and agreements are in place on when and how they will be used in an emergency
 - Local Private sector suppliers have been identified and agreements have been made regarding their role during an emergency
 - Stockpiled supplies √ (please see 2b)
 - Specialized emergency Equipment
 - Please specify
 - Medical Supplies
 - Shelter Supplies (cots and beds) √ *Contract with Red Cross*
 - Food and Water √ *Contract with Red Cross*
 - Other
 - Please specify
- None of the above

Charlottetown

2b.

Are these stockpiled supplies the federal caches from the National Emergency Stockpile System (NESS)?

- Yes (please see 2c)
- No ✓

2c.

Health Canada informed the Committee that there are about 1, 600 National Emergency Stockpile System (NESS) caches strategically located across Canada.

Do you know of this program and do you have access to a cache?

(Please check all that apply)

- Yes, I know of the NESS program ✓
 - I have access to a NESS cache ✓ *PEI EMO has made us aware of the caches and we are to contact them if we need access to them.*
 - I have access to a cache and can confirm its usefulness
 - I was consulted on what supplies should be stockpiled in the caches
- None of the above

Chatham

2) Risk Assessment

2a. Does your community conduct a risk assessment to determine the likelihood that its citizens will be affected by a natural or human-induced disaster or state of local emergency?

- Yes No
- If no, why not?
- If yes, is this risk assessment based on:
 - A provincially standardized process?
 - A federally standardized process?

Risk Assessment and Hazard Identification as per Emergency Management Ontario best practices.

2b. How often does your community conduct a risk assessment?

Reviewed yearly.

2c. Which departments, agencies or organizations are involved in conducting your community's risk assessment?

- Police
- Fire.....
- Paramedic
- Public Health
- Local Emergency Management Organization
- Municipal Government.....
- All of the aboveX
- Is the province consulted? (Yes No)
- Is the federal government consulted? (Yes No)

2d. Does your community involve industry when conducting its risk assessment?

- Yes No
- If yes, how willing were they to share risk related information?
[Please-click-here-to-insert-answer/comments]
- How did this information (or lack of information) impact your risk assessment?
[Please-click-here-to-insert-answer/comments]

2e. Is a disaster or state of local emergency caused by an act of terrorism a concern for your community?

- Yes No
- If yes, does your community have a counter-terrorism response plan?
 - Yes No
 - If no, why not?
 - If yes, which organizations are involved?

This plan is exclusive to the Chatham-Kent Police Service.

3) Response Capability

3a. How prepared is your community to respond to a major emergency or disaster?

- Prepared X
- Somewhat prepared
- Unprepared
- Do not know

[Please-click-here-to-insert-answer/comments]

3b. How well prepared do you think the federal government is to respond to a major disaster such as Hurricane Katrina?

- Prepared
- Somewhat prepared X
- Unprepared
- Do not know

3c. How confident are you that the provincial government will support municipal emergency response efforts in the event of a disaster or declaration of a state of local emergency?

- Very confident
- Confident X
- No Confidence
- Do not know

3d. Does your community have a dedicated emergency operations centre?

- Yes No X
- If no, has your community specified a structure (building, office space, etc.) that will be used as an emergency operations centre?
 - Yes X No
 - If yes, please describe this structure?
 - If no, why not?

This EOC is a large meeting room that has been modified to accommodate the Community Control Group. It has projectors and additional fax/phone lines. The communications room has a dedicated storage locker for the EOC supplies.

3e. Has your community established an incident command structure/incident management structure (ICS/IMS) which would be utilized in case of a disaster or state of local emergency?

- Yes X No
- If yes, what is it ICS/IMS, Site Management, Other
 - ICS as per the Ontario Fire Marshal's office
- If no, why not?

[Please-click-here-to-insert-answer/comments]

Chatham

3f. Does your community have agreements in place with surrounding communities to provide assistance or request assistance in the event of a disaster or state of local emergency?

- Yes No
- If no, why not?
- Do you think such agreements are necessary?
 - Yes No
 - If you do not think such agreements are necessary, can you explain why?

Emergencies can be larger or more complex than is expected. Additional help may also be needed if the emergency runs for an extended period of time.

3g. If a disaster was to occur in your community, how long could your community sustain itself before outside help is required?

- 24 hrs
- 48 hrs
- 72 hrs
- 96 hrs

[Please-click-here-to-insert-answer/comments]

3h. Has your community identified and stockpiled supplies that could be used in case of an emergency?

- Yes No
- Which agencies were involved in the decision making process?
 - Public Health
 - Paramedic
 - Fire.....
 - Police
 - Local Emergency Measures Organization.....
 - Provincial Emergency Measures Organization

4) Funding

4a. Who serves as your community's chief resource for funding for emergency management?

- Municipal government
- Provincial government
- Federal government

4b. Are your communities funding needs for emergency management based on a needs/risk assessment?

- Yes No
- If no, how are funding needs for emergency preparedness assessed?

[Please-click-here-to-insert-answer/comments]

4c. Is your community aware of the funding mechanisms for emergency management provided by your provincial government?

- Yes No

4d. Has your community applied for funding for emergency management from the provincial government?

- Yes No
- If yes, for what purpose?
 - TrainingX
 - To establish an emergency measures organization
 - To purchase emergency response equipmentX
 - To build CBRNE-specific response capacity
 - To build HUSAR-specific response capacity
 - To build a cyber attack-specific response capacity
 - Other (please explain below).....X

Light Urban Search and Rescue equipment and marine rescue equipment.

4e. How satisfied is your community with provincial funding mechanisms for emergency management?

- Satisfied
- Somewhat Satisfied
- Not Satisfied
- If your community is “somewhat” or “not” satisfied, can you explain why?

Easier forms and processes are needed.

4f. Is your community aware of the funding mechanisms for emergency management provided by the federal government?

- Yes No

4g. Has your community applied for funding for emergency management from the federal government through the Joint Emergency Preparedness Program (JEPP)?

- Yes No
- If yes, how satisfied is your community with the JEPP?
 - Satisfied
 - Somewhat Satisfied
 - Not Satisfied
 - If you are “somewhat” or “not” satisfied with JEPP, what is wrong with the JEPP process and what changes to the process would best facilitate your community’s needs?

Easier forms and quicker decisions regarding projects.

4h. How often has your community applied for JEPP funding? How often has your community been successful in receiving funding through the JEPP?

We usually apply every year. Successful most of the time.

4i. What are your community’s main concerns/challenges regarding funding for emergency management?

Chatham

Our biggest challenge is obtaining the matching portion of the grant funding. Projects are usually viewed as “nice to have” rather than “must have”.

5) Community Awareness

5a. Does your local government have a program in place to educate its citizens on what to do in case of a disaster?

- Yes No
- If no, why not?
- If yes, can you describe this program?

We have a public awareness program that provides emergency information through various formats to the general public. This includes web site information, publications provided by the Federal Government and speaking engagements.

5b. Does your community have in place an emergency broadcast system?

- Yes No
- If no, why not? No ability to broadcast information.
- If no, what method(s) are utilized by your community to alert citizens of an impending disaster or emergency? We use existing private radio companies.
- If no, what changes would you make to this system or what would you do different? (For example, utilizing and entirely different approach)
- If yes, how does the system works?
- If yes, are you satisfied with this system?
 - Yes No

[Please-click-here-to-insert-answer/comments]

5c. Does your community have the ability to interrupt local and national television and radio broadcasts in order to transmit emergency-related updates or instructions?

- Yes No
- Are you satisfied with this system?
 - Yes No
- If no, what changes would you make to this system? Or, what would you do different? (For example, employing an entirely different approach)

We work with the constraints of the private contractors. If they choose to interrupt the broadcasts they will. If not it will wait until the usual news reports.

6) First Responders

6a. Do the first responders in your community have interoperable communications systems?

- Yes No
- If no, why not?
- If yes, are these communications systems purchases based on provincial or federal standards?
 - Yes No

- How often are these systems tested and how much training is received by first responders in using interoperable channels?

Systems are checked yearly.

6b. Are your communications systems interoperable with all departments and agencies in your province, other levels of government, and U.S. authorities where applicable?

yes, only local 1st responders have Provincial common channels included.

6c. Does your community have the capacity to manage a Chemical, Biological, Radiological, Nuclear or Explosive (CBRNE) incident?

- Yes No X

[Please-click-here-to-insert-answer/comments]

6d. Does your community have the capacity to manage a cyber attack?

- Yes No X

[Please-click-here-to-insert-answer/comments]

6e. Have the emergency management personnel in your city received training at the Canadian Emergency Management College?

- Yes X No
- Is the amount of training received sufficient?
- Yes No X

Additional courses should be offered at the college.

Many personnel have asked to attend the college but there are basically only two courses available.

7) Role of the Canadian Forces

7a. Is there an expectation in your community that the Canadian Forces will provide assistance to your community in the event of an emergency or disaster if necessary?

- Yes X No

7b. Are community leaders or is your communities emergency management organization/ or person(s) charged with emergency preparedness aware of the existence of the Canadian Forces Canada Command?

- Yes X No
- If yes, has your community liaised with Canada Command with regards to emergency preparedness?
 - Yes X No
 - If no, why not?

[Please-click-here-to-insert-answer/comments]

Chatham

7c. Is there a Canadian Forces Reserve Unit located in your community?

- Yes No
- If yes, are community leaders or is your community's emergency management organization or person(s) charged with emergency preparedness aware of the services that can be provided by the Reserves in the event of an emergency or disaster?
 - Yes No
 - If no, why not?
 - If yes, have Canadian Forces Reserves been included in your community's emergency planning process?
 - Yes No

[Please-click-here-to-insert-answer/comments]

8) Heavy Urban Search and Rescue (HUSAR)

8a. Does your community have HUSAR capability?

- Yes No

8b. At what level is your HUSAR deployment capability ranked?

- Category 1
- Category 2
- Category 3
- Category 4
- Category 5

8c. How much does it cost to sustain your HUSAR program?

[Please-click-here-to-insert-answer/comments]

8d. Are there agreements in place for your HUSAR team to provide regional support in case of disasters or emergencies?

- Yes No
- If no, why not?

[Please-click-here-to-insert-answer/comments]

8e. Is the goal of your HUSAR program to reach Category 5 deployment capability?

- Yes No
- If no, why?
- If yes, how long will it take for you to reach this level?

[Please-click-here-to-insert-answer/comments]

8f. Whose responsibility should it be to provide funding for HUSAR? (more than one can be selected)

- Municipal

- Provincial
- Federal
- All three
- Please you explain your choice

[Please-click-here-to-insert-answer/comments]

9) Critical Infrastructure Protection (CIP)

9a. Has your community identified critical infrastructure within its boundaries?

- Yes No

9b. Does your community have a plan in place to protect critical infrastructure?

- Yes No

9c. Has the federal government identified federal critical infrastructure in your community?

- Yes No
- If yes, is your community responsible for protecting federal critical infrastructure?
 - Yes No
- If yes, what assistance, financial or other, has the federal government provided your community to protect federal critical infrastructure?

[Please-click-here-to-insert-answer/comments]

9d. Has your provincial government identified provincial critical infrastructure in your community?

- Yes No
- If yes, is your community responsible for protecting provincial critical infrastructure?
 - Yes No
- If yes, what assistance, financial or other, has the provincial government provided your community to protect provincial critical infrastructure?

[Please-click-here-to-insert-answer/comments]

9e. How does your community work with the private sector to ensure the protection of critical infrastructure? Please provide concrete examples (Ex. Public-private partnerships, working groups, etc.)

[Please-click-here-to-insert-answer/comments]

Follow up Questions

1a.

Does your community have the **unilateral** ability to interrupt television and radio broadcasts in order to transmit emergency-related updates or instructions?

(Please check all that apply)

- Yes (please see 1b)
 - Local radio
 - Local television
 - National radio
 - National television

- No, not unilaterally, media cooperation is needed **X**
- No, this is not necessary for my community

1b.

If yes, please indicate if the authority to unilaterally interrupt radio and television broadcasts has been officially granted to your community and through which mechanism:

- Provincial legislation
- Local legislation
- Other: Please elaborate

- No official authority needed

2a.

Has your community identified and/or stockpiled supplies that could be used in case of an emergency?

(Please check all that apply)

- Yes
 - Provincial emergency supplies have been identified and agreements are in place on when and how they will be used in an emergency
 - Local Private sector suppliers have been identified and agreements have been made regarding their role during an emergency
 - Stockpiled supplies (please see 2b)
 - Specialized emergency Equipment
 - Please specify
 - Medical Supplies
 - Shelter Supplies (cots and beds)
 - Food and Water
 - Other
 - Please specify

- None of the above **X**

2b.

Are these stockpiled supplies the federal caches from the National Emergency Stockpile System (NESS)?

- Yes (please see 2c)
- No **X**

2c.

Health Canada informed the Committee that there are about 1, 600 National Emergency Stockpile System (NESS) caches strategically located across Canada.

Do you know of this program and do you have access to a cache?

(Please check all that apply)

- Yes, I know of the NESS program
 - I have access to a NESS cache
 - I have access to a cache and can confirm its usefulness
 - I was consulted on what supplies should be stockpiled in the caches
- None of the above **X**

Emergency Management Questionnaire – 2007

**Chilliwack
British Columbia**

There are 9 sections in this questionnaire. The questions are underlined. Please provide your answer under each question. In cases where a list of options for answers is given, please replace the “ ” with an “X”. Please feel free to insert additional comments below each question.

1) You and Your Community

1a. Please tell us who you are – name, title, and emergency management experience.

[Please-click-here-to-insert-answer/comments]

1b. How densely populated is your community (in square kilometres)

- Is your community:
 - Rural
 - Urban
 - Mixed X

1c. Is your community near or does it include a:

- Major industrial facility
- Border crossing X
- Port / Airport, or transportation hub
- All of the above

1d. Does your community have an emergency management organization?

- Yes X No

1e. Has your community ever declared a state of local emergency as a result of a natural or human-induced event?

- Yes No X
- If yes, under what conditions did your community declare a state of emergency? For example, a flood, fire, tornado, snow/ice storm, other natural disaster or man-made event?

[Please-click-here-to-insert-answer/comments]

1f. Has your province declared a state of emergency as a result of a declaration in your community of a state of local emergency?

- Yes X No
- If yes, how many times has this occurred?

This has occurred only a couple of times both before our current government was in place. In recent times (past 25 years) our community has not had to declare a state of local emergency.

2) Risk Assessment

2a. Does your community conduct a risk assessment to determine the likelihood that its citizens will be affected by a natural or human-induced disaster or state of local emergency?

- Yes No
- If no, why not?
- If yes, is this risk assessment based on:
 - A provincially standardized process?
 - A federally standardized process?

We use the PEP risk assessment tool via the internet.

2b. How often does your community conduct a risk assessment?

It was done this spring and otherwise the last assessment had been done in 1991. Our plans are to conduct an assessment every two years.

2c. Which departments, agencies or organizations are involved in conducting your community's risk assessment?

- Police
- Fire.....
- Paramedic
- Public Health
- Local Emergency Management Organization
- Municipal Government.....
- All of the aboveX
- Is the province consulted? (Yes No)
- Is the federal government consulted? (Yes No)

2d. Does your community involve industry when conducting its risk assessment?

- Yes No
- If yes, how willing were they to share risk related information?

Our main industrial component is the agricultural sector. They are an integral part of our Emergency Management organization.

- How did this information (or lack of information) impact your risk assessment?

The information allowed us to fully understand the degree of emergency planning and mitigative works performed at the agricultural sectors level..

2e. Is a disaster or state of local emergency caused by an act of terrorism a concern for your community?

- Yes No
- If yes, does your community have a counter-terrorism response plan?
 - Yes No
 - If no, why not? Our organization is still in its infancy and to date we are relying on our RCMP force to handle this hazard. As time goes on I can envision a more coordinated response to this type of hazard.
 - If yes, which organizations are involved?

Chilliwack

[Please-click-here-to-insert-answer/comments]

3) Response Capability

3a. How prepared is your community to respond to a major emergency or disaster?

- Prepared
- Somewhat prepared X
- Unprepared
- Do not know

We are quite resilient to many hazards that we face and in other events we are poorly prepared. As our program has only just begun I expect to see the community more disaster resilient as time goes on,

3b. How well prepared do you think the federal government is to respond to a major disaster such as Hurricane Katrina?

- Prepared
- Somewhat prepared
- Unprepared X
- Do not know

3c. How confident are you that the provincial government will support municipal emergency response efforts in the event of a disaster or declaration of a state of local emergency?

- Very confident
- Confident X
- No Confidence
- Do not know

3d. Does your community have a dedicated emergency operations centre?

- Yes No X
- If no, has your community specified a structure (building, office space, etc.) that will be used as an emergency operations centre?
 - Yes X No
 - If yes, please describe this structure?
 - If no, why not?

Our EOC located at one of our paid on call Fire Halls. The rooms are shared as a Fire department training facility but are convertible to a fully operational EOC. To set up the rooms takes approximately 25 minutes.

3e. Has your community established an incident command structure/incident management structure (ICS/IMS) which would be utilized in case of a disaster or state of local emergency?

- Yes X No
- If yes, what is it ICS/IMS, Site Management, Other

British Columbia Emergency Response Management System (BCERMS)

- If no, why not?
[Please-click-here-to-insert-answer/comments]

3f. Does your community have agreements in place with surrounding communities to provide assistance or request assistance in the event of a disaster or state of local emergency?

- Yes No
- If no, why not?
- Do you think such agreements are necessary?
 - Yes No
 - If you do not think such agreements are necessary, can you explain why?

[Please-click-here-to-insert-answer/comments]

3g. If a disaster was to occur in your community, how long could your community sustain itself before outside help is required?

- 24 hrs
- 48 hrs
- 72 hrs
- 96 hrs

Depending on the nature of the event and the resultant impact on our transportation system this self reliance period of time may be longer.

3h. Has your community identified and stockpiled supplies that could be used in case of an emergency?

- Yes No (We are currently working on this initiative with all the following agencies.)
- Which agencies were involved in the decision making process?
 - Public Health
 - Paramedic
 - Fire.....
 - Police
 - Local Emergency Measures Organization.....
 - Provincial Emergency Measures Organization

4) Funding

4a. Who serves as your community’s chief resource for funding for emergency management?

- Municipal government
- Provincial government
- Federal government

4b. Are your communities funding needs for emergency management based on a needs/risk assessment?

- Yes No
- If no, how are funding needs for emergency preparedness assessed?

Chilliwack

[Please-click-here-to-insert-answer/comments]

4c. Is your community aware of the funding mechanisms for emergency management provided by your provincial government?

- Yes No

4d. Has your community applied for funding for emergency management from the provincial government?

- Yes No
- If yes, for what purpose?
 - TrainingX
 - To establish an emergency measures organization
 - To purchase emergency response equipmentX
 - To build CBRNE-specific response capacity
 - To build HUSAR-specific response capacity
 - To build a cyber attack-specific response capacity
 - Other (please explain below).....

4e. How satisfied is your community with provincial funding mechanisms for emergency management?

- Satisfied
- Somewhat Satisfied
- Not Satisfied
- If your community is “somewhat” or “not” satisfied, can you explain why?

There is money available for response and to a lesser degree recovery. Where there is a distinct lack of funding is on the preparedness portion. There is no funding available for public education and this is precisely where the funding is most needed.

4f. Is your community aware of the funding mechanisms for emergency management provided by the federal government?

- Yes No

4g. Has your community applied for funding for emergency management from the federal government through the Joint Emergency Preparedness Program (JEPP)?

- Yes No
- If yes, how satisfied is your community with the JEPP?
 - Satisfied
 - Somewhat Satisfied
 - Not Satisfied
 - If you are “somewhat” or “not” satisfied with JEPP, what is wrong with the JEPP process and what changes to the process would best facilitate your community’s needs?

[Please-click-here-to-insert-answer/comments]

4h. How often has your community applied for JEPP funding? How often has your community been successful in receiving funding through the JEPP?

Twice for both questions, as far as I know.

4i. What are your community's main concerns/challenges regarding funding for emergency management?

Our main concerns remain public education (including establishing neighbourhood programs) and the funding (cost sharing) needed to establish stockpiles of emergency supplies.

5) Community Awareness

5a. Does your local government have a program in place to educate its citizens on what to do in case of a disaster?

- Yes No
- If no, why not?
- If yes, can you describe this program?

We utilize local media resources to reach out to the community with pertinent individual and neighbourhood emergency preparedness messaging. Currently we do this monthly. We also deliver community preparedness presentations, on demand, to any local group free of charge.

5b. Does your community have in place an emergency broadcast system?

- Yes No
- If no, why not? This was not a priority in the past.
- If no, what method(s) are utilized by your community to alert citizens of an impending disaster or emergency? We do have a very close relationship with the local media and in particular we will and have used both local radio and television stations to deliver timely alerts.
- If no, what changes would you make to this system or what would you do different? (For example, utilizing an entirely different approach)
- If yes, how does the system work?
- If yes, are you satisfied with this system?
 - Yes No

I would hope that we would be able to become part of the proposed CANALERT system at least to address the weather events. I would also hope that this system would be flexible enough to be able to send area messaging out to those people impacted by other hazards.

5c. Does your community have the ability to interrupt local and national television and radio broadcasts in order to transmit emergency-related updates or instructions?

- Yes No
- Are you satisfied with this system?
 - Yes No
- If no, what changes would you make to this system? Or, what would you do different? (For example, employing an entirely different approach)

Chilliwack

[Please-click-here-to-insert-answer/comments]

6) First Responders

6a. Do the first responders in your community have interoperable communications systems?

- Yes No X
- If no, why not? Both the police and ambulance services have systems that do not allow for interoperability. (incripted)
- If yes, are these communications systems purchases based on provincial or federal standards?
 - Yes No
- How often are these systems tested and how much training is received by first responders in using interoperable channels?

[Please-click-here-to-insert-answer/comments]

6b. Are your communications systems interoperable with all departments and agencies in your province, other levels of government, and U.S. authorities where applicable?

NO

6c. Does your community have the capacity to manage a Chemical, Biological, Radiological, Nuclear or Explosive (CBRNE) incident?

- Yes No X

We do not have the capacity to maintain a CBRNE response system but we are entering into an agreement with a neighbouring community for HazMat events.

6d. Does your community have the capacity to manage a cyber attack?

- Yes No X

[Please-click-here-to-insert-answer/comments]

6e. Have the emergency management personnel in your city received training at the Canadian Emergency Management College?

- Yes No X
- Is the amount of training received sufficient?
- Yes No X

Actually some of our team has received training from the College, in the past but in recent times we have used courses offered locally by the Justice Institute. I do feel that we would benefit by training with more national input.

7) Role of the Canadian Forces

7a. Is there an expectation in your community that the Canadian Forces will provide assistance to your community in the event of an emergency or disaster if necessary?

- Yes No

7b. Are community leaders or is your communities emergency management organization/ or person(s) charged with emergency preparedness aware of the existence of the Canadian Forces Canada Command?

- Yes No
- If yes, has your community liaised with Canada Command with regards to emergency preparedness?
 - Yes No
 - If no, why not?

[Please-click-here-to-insert-answer/comments]

7c. Is there a Canadian Forces Reserve Unit located in your community?

- Yes No
- If yes, are community leaders or is your community’s emergency management organization or person(s) charged with emergency preparedness aware of the services that can be provided by the Reserves in the event of an emergency or disaster?
 - Yes No
 - If no, why not?
 - If yes, have Canadian Forces Reserves been included in your community’s emergency planning process?
 - Yes No

Currently we have only an ASU located in our community, of which we have no relationship. We have recently liaised with the Canadian Forces Reserve units in preparing for their deployment in the event of a major flood event in our region. These Liaison Officers became a welcome addition to our weekly planning meetings.

8) Heavy Urban Search and Rescue (HUSAR)

8a. Does your community have HUSAR capability?

- Yes No

8b. At what level is your HUSAR deployment capability ranked?

- Category 1
- Category 2
- Category 3
- Category 4
- Category 5

8c. How much does it cost to sustain your HUSAR program?

Chilliwack

[Please-click-here-to-insert-answer/comments]

8d. Are there agreements in place for your HUSAR team to provide regional support in case of disasters or emergencies?

- Yes No
- If no, why not?

[Please-click-here-to-insert-answer/comments]

8e. Is the goal of your HUSAR program to reach Category 5 deployment capability?

- Yes No
- If no, why?
- If yes, how long will it take for you to reach this level?

[Please-click-here-to-insert-answer/comments]

8f. Whose responsibility should it be to provide funding for HUSAR? (more than one can be selected)

- Municipal
- Provincial
- Federal
- All three
- Please you explain your choice

[Please-click-here-to-insert-answer/comments]

9) Critical Infrastructure Protection (CIP)

9a. Has your community identified critical infrastructure within its boundaries?

- Yes X No (Municipal only)

9b. Does your community have a plan in place to protect critical infrastructure?

- Yes X No (Municipal only)

9c. Has the federal government identified federal critical infrastructure in your community?

- Yes No X
- If yes, is your community responsible for protecting federal critical infrastructure?
 - Yes No
- If yes, what assistance, financial or other, has the federal government provided your community to protect federal critical infrastructure?

If this has been done our organization is unaware of it.

9d. Has your provincial government identified provincial critical infrastructure in your community?

- Yes No X
- If yes, is your community responsible for protecting provincial critical infrastructure?
 - Yes No
- If yes, what assistance, financial or other, has the provincial government provided your community to protect provincial critical infrastructure?

Again, if this has been done our organization is unaware of it.

9e. How does your community work with the private sector to ensure the protection of critical infrastructure? Please provide concrete examples (Ex. Public-private partnerships, working groups, etc.)

We currently do not work with the private sector but would welcome any examples of how this type of a partnership works in other jurisdictions.

Follow up Questions

1a.

Does your community have the **unilateral** ability to interrupt television and radio broadcasts in order to transmit emergency-related updates or instructions?

(Please check all that apply)

- Yes (please see 1b)
 - Local radio
 - Local television
 - National radio
 - National television
- No, not unilaterally, media cooperation is needed X
- No, this is not necessary for my community

1b.

If yes, please indicate if the authority to unilaterally interrupt radio and television broadcasts has been officially granted to your community and through which mechanism:

- Provincial legislation
- Local legislation
- Other: Please elaborate

- No official authority needed

2a.

Has your community identified and/or stockpiled supplies that could be used in case of an emergency?

(Please check all that apply)

- Yes
 - Provincial emergency supplies have been identified and agreements are in place on when and how they will be used in an emergency

Chilliwack

- Local Private sector suppliers have been identified and agreements have been made regarding their role during an emergency
- Stockpiled supplies (please see 2b)
 - Specialized emergency Equipment
 - Please specify
 - Medical Supplies
 - Shelter Supplies (cots and beds)
 - Food and Water
 - Other
 - Please specify
- None of the above X

2b.

Are these stockpiled supplies the federal caches from the National Emergency Stockpile System (NESS)?

- Yes (please see 2c)
- No

2c.

Health Canada informed the Committee that there are about 1, 600 National Emergency Stockpile System (NESS) caches strategically located across Canada.

Do you know of this program and do you have access to a cache?

(Please check all that apply)

- Yes, I know of the NESS program
 - I have access to a NESS cache
 - I have access to a cache and can confirm its usefulness
 - I was consulted on what supplies should be stockpiled in the caches
- None of the above X

Clarington

2) Risk Assessment

2a. Does your community conduct a risk assessment to determine the likelihood that its citizens will be affected by a natural or human-induced disaster or state of local emergency?

- Yes No
- If no, why not?
- If yes, is this risk assessment based on:
 - A provincially standardized process?
 - A federally standardized process?

[Please-click-here-to-insert-answer/comments]

2b. How often does your community conduct a risk assessment?

It is reviewed each year

2c. Which departments, agencies or organizations are involved in conducting your community's risk assessment?

- PoliceX
- Fire.....X
- ParamedicX
- Public Health
- Local Emergency Management OrganizationX
- Municipal Government.....X
- All of the above
- Is the province consulted? (Yes No)
- Is the federal government consulted? (Yes No)

2d. Does your community involve industry when conducting its risk assessment?

- Yes No
- If yes, how willing were they to share risk related information?

Have had no problems so far.

- How did this information (or lack of information) impact your risk assessment?

More of an awareness update, ability to ask questions and see what types of response and resources they would have .

2e. Is a disaster or state of local emergency caused by an act of terrorism a concern for your community?

- Yes No
- If yes, does your community have a counter-terrorism response plan?
 - Yes No
 - If no, why not?
 - If yes, which organizations are involved?

Regional Police, along with OPP and RCMP

3) Response Capability

3a. How prepared is your community to respond to a major emergency or disaster?

- Prepared
- Somewhat prepared x
- Unprepared
- Do not know

[Please-click-here-to-insert-answer/comments]

3b. How well prepared do you think the federal government is to respond to a major disaster such as Hurricane Katrina?

- Prepared
- Somewhat prepared x
- Unprepared
- Do not know

3c. How confident are you that the provincial government will support municipal emergency response efforts in the event of a disaster or declaration of a state of local emergency?

- Very confident
- Confident x
- No Confidence
- Do not know

3d. Does your community have a dedicated emergency operations centre?

- Yes x No
- If no, has your community specified a structure (building, office space, etc.) that will be used as an emergency operations centre?
 - Yes No
 - If yes, please describe this structure?
 - If no, why not?

[Please-click-here-to-insert-answer/comments]

3e. Has your community established an incident command structure/incident management structure (ICS/IMS) which would be utilized in case of a disaster or state of local emergency?

- Yes x No
- If yes, what is it ICS/IMS, Site Management, Other
 Follow the IMS Model
- If no, why not?

[Please-click-here-to-insert-answer/comments]

3f. Does your community have agreements in place with surrounding communities to provide assistance or request assistance in the event of a disaster or state of local emergency?

- Yes x No
- If no, why not?

Clarington

- Do you think such agreements are necessary?
 - Yes No
 - If you do not think such agreements are necessary, can you explain why?

[Please-click-here-to-insert-answer/comments]

3g. If a disaster was to occur in your community, how long could your community sustain itself before outside help is required?

- 24 hrs
- 48 hrs
- 72 hrs
- 96 hrs

Tough one to answer unless you know what type of disaster

3h. Has your community identified and stockpiled supplies that could be used in case of an emergency?

- Yes No
- Which agencies were involved in the decision making process?
 - Public Health
 - Paramedic
 - Fire.....x
 - Police
 - Local Emergency Measures Organization.....
 - Provincial Emergency Measures Organization

4) Funding

4a. Who serves as your community's chief resource for funding for emergency management?

- Municipal government
- Provincial government
- Federal government

4b. Are your communities funding needs for emergency management based on a needs/risk assessment?

- Yes No
- If no, how are funding needs for emergency preparedness assessed?

[Please-click-here-to-insert-answer/comments]

4c. Is your community aware of the funding mechanisms for emergency management provided by your provincial government?

- Yes No

4d. Has your community applied for funding for emergency management from the provincial government?

- Yes No
- If yes, for what purpose?
 - Training

- To establish an emergency measures organization
- To purchase emergency response equipment
- To build CBRNE-specific response capacity
- To build HUSAR-specific response capacity
- To build a cyber attack-specific response capacity
- Other (please explain below).....

Assisted with purchase of equipment for the EOC, Antenna

4e. How satisfied is your community with provincial funding mechanisms for emergency management?

- Satisfied
- Somewhat Satisfied x
- Not Satisfied
- If your community is “somewhat” or “not” satisfied, can you explain why?

[Please-click-here-to-insert-answer/comments]

4f. Is your community aware of the funding mechanisms for emergency management provided by the federal government?

- Yes No x

4g. Has your community applied for funding for emergency management from the federal government through the Joint Emergency Preparedness Program (JEPP)?

- Yes x No
- If yes, how satisfied is your community with the JEPP?
 - Satisfied
 - Somewhat Satisfied x
 - Not Satisfied
 - If you are “somewhat” or “not” satisfied with JEPP, what is wrong with the JEPP process and what changes to the process would best facilitate your community’s needs?

Process and timelines, does not coincide with municipal budget process’s, often takes a long time to know if you have been successful

4h. How often has your community applied for JEPP funding? How often has your community been successful in receiving funding through the JEPP?

Several times, once over the past 4-5 years.

4i. What are your community’s main concerns/challenges regarding funding for emergency management?

Often for what it allows? Local needs are not always the provincial or Federal need

Clarington

5) Community Awareness

5a. Does your local government have a program in place to educate its citizens on what to do in case of a disaster?

- Yes No
- If no, why not?
- If yes, can you describe this program?

Brochures, pamphlets, advertising etc.

5b. Does your community have in place an emergency broadcast system?

- Yes No
- If no, why not?
- If no, what method(s) are utilized by your community to alert citizens of an impending disaster or emergency?
- If no, what changes would you make to this system or what would you do different? (For example, utilizing an entirely different approach)
- If yes, how does the system work?
- If yes, are you satisfied with this system?
 - Yes No

Soon will have an alerting system in around the Nuclear Plant- 3km.

5c. Does your community have the ability to interrupt local and national television and radio broadcasts in order to transmit emergency-related updates or instructions?

- Yes No
- Are you satisfied with this system?
 - Yes No
- If no, what changes would you make to this system? Or, what would you do different? (For example, employing an entirely different approach)

[Please-click-here-to-insert-answer/comments]

6) First Responders

6a. Do the first responders in your community have interoperable communications systems?

- Yes No
- If no, why not?
- If yes, are these communications systems purchased based on provincial or federal standards?
 - Yes No
- How often are these systems tested and how much training is received by first responders in using interoperable channels?

We test our radio system daily. We patch monthly with adjacent fire departments, and several times a year test our patch with Regional Police

6b. Are your communications systems interoperable with all departments and agencies in your province, other levels of government, and U.S. authorities where applicable?

To a certain degree I would say yes. Mainly Regional and Provincial.

6c. Does your community have the capacity to manage a Chemical, Biological, Radiological, Nuclear or Explosive (CBRNE) incident?

- Yes No

With the assistance of Ontario Power Generation, as well provincial CBRN team in Toronto.

6d. Does your community have the capacity to manage a cyber attack?

- Yes No

Would seek assistance from EMO/ possibly

6e. Have the emergency management personnel in your city received training at the Canadian Emergency Management College?

- Yes No
- Is the amount of training received sufficient?
- Yes No

[Please-click-here-to-insert-answer/comments]

7) Role of the Canadian Forces

7a. Is there an expectation in your community that the Canadian Forces will provide assistance to your community in the event of an emergency or disaster if necessary?

- Yes No

7b. Are community leaders or is your communities emergency management organization/ or person(s) charged with emergency preparedness aware of the existence of the Canadian Forces Canada Command?

- Yes No
- If yes, has your community liaised with Canada Command with regards to emergency preparedness?
 - Yes No
 - If no, why not?

[Please-click-here-to-insert-answer/comments]

7c. Is there a Canadian Forces Reserve Unit located in your community?

- Yes No
- If yes, are community leaders or is your community's emergency management organization or person(s) charged with emergency preparedness aware of the services that can be provided by the Reserves in the event of an emergency or disaster?

Clarington

- Yes No
- If no, why not?
- If yes, have Canadian Forces Reserves been included in your community's emergency planning process?
 - Yes No

[Please-click-here-to-insert-answer/comments]

8) Heavy Urban Search and Rescue (HUSAR)

8a. Does your community have HUSAR capability?

- Yes No

8b. At what level is your HUSAR deployment capability ranked?

- Category 1
- Category 2
- Category 3
- Category4
- Category5

8c. How much does it cost to sustain your HUSAR program?

[Please-click-here-to-insert-answer/comments]

8d. Are there agreements in place for your HUSAR team to provide regional support in case of disasters or emergencies?

- Yes No
- If no, why not?

[Please-click-here-to-insert-answer/comments]

8e. Is the goal of your HUSAR program to reach Category 5 deployment capability?

- Yes No
- If no, why?
- If yes, how long will it take for you to reach this level?

[Please-click-here-to-insert-answer/comments]

8f. Whose responsibility should it be to provide funding for HUSAR? (more than one can be selected)

- Municipal
- Provincial
- Federal
- All three
- Please you explain your choice

[Please-click-here-to-insert-answer/comments]

9) Critical Infrastructure Protection (CIP)

9a. Has your community identified critical infrastructure within its boundaries?

- Yes No

9b. Does your community have a plan in place to protect critical infrastructure?

- Yes No

9c. Has the federal government identified federal critical infrastructure in your community?

- Yes No
- If yes, is your community responsible for protecting federal critical infrastructure?
 - Yes No
- If yes, what assistance, financial or other, has the federal government provided your community to protect federal critical infrastructure?

Our Regional Emergency Management Office may be aware I just cannot recall seeing anything.

9d. Has your provincial government identified provincial critical infrastructure in your community?

- Yes No
- If yes, is your community responsible for protecting provincial critical infrastructure?
 - Yes No
- If yes, what assistance, financial or other, has the provincial government provided your community to protect provincial critical infrastructure?

In our Regional critical infrastructure it is mentioned I believe

9e. How does your community work with the private sector to ensure the protection of critical infrastructure? Please provide concrete examples (Ex. Public-private partnerships, working groups, etc.)

We work with such partners as OPG, Durham Region, local business's such as Good Year, Detox etc.

1a- I believe we have the ability to ask them to send message, not sure what you mean unilateral. Local only

1b- I believe it is with

2a-

2b- no

2c-

Follow up Questions

1a.

Does your community have the **unilateral** ability to interrupt television and radio broadcasts in order to transmit emergency-related updates or instructions?

(Please check all that apply)

Clarington

- Yes (please see 1b)
 - Local radio
 - Local television
 - National radio
 - National television
- No, not unilaterally, media cooperation is needed X
- No, this is not necessary for my community

1b.

If yes, please indicate if the authority to unilaterally interrupt radio and television broadcasts has been officially granted to your community and through which mechanism:

- Provincial legislation
 - Local legislation
 - Other: Please elaborate
-
- No official authority needed

2a.

Has your community identified and/or stockpiled supplies that could be used in case of an emergency?

(Please check all that apply)

- Yes X
 - Provincial emergency supplies have been identified and agreements are in place on when and how they will be used in an emergency
 - Local Private sector suppliers have been identified and agreements have been made regarding their role during an emergency
 - Stockpiled supplies (please see 2b)
 - Specialized emergency Equipment
 - Please specify
 - Medical Supplies
 - Shelter Supplies (cots and beds)
 - Food and Water
 - Other X Currently working on contingency plans and some stock piling. Fuel and things like Sand and salt are some of the things being considered.
 - Please specify
- None of the above

2b.

Are these stockpiled supplies the federal caches from the National Emergency Stockpile System (NESS)?

- Yes (please see 2c)
- No X

2c.

Health Canada informed the Committee that there are about 1, 600 National Emergency Stockpile System (NESS) caches strategically located across Canada.

Do you know of this program and do you have access to a cache?

(Please check all that apply)

- Yes, I know of the NESS program
 - I have access to a NESS cache
 - I have access to a cache and can confirm its usefulness
 - I was consulted on what supplies should be stockpiled in the caches
- None of the above X Not aware of the program

Emergency Management Questionnaire – 2007

**Colchester
Nova Scotia**

There are 9 sections in this questionnaire. The questions are underlined. Please provide your answer under each question. In cases where a list of options for answers is given, please replace the “ ” with an “X”. Please feel free to insert additional comments below each question.

1) You and Your Community

1a. Please tell us who you are – name, title, and emergency management experience.

Carl A Shaw

Regional management coordinator for Colchester, Truro and Stewiacke

I have directly involved with emergency management for 9 years and fire emergency for 30 yrs

1b. How densely populated is your community (in square kilometres)

- Is your community:
 - Rural
 - Urban
 - Mixed X

1c. Is your community near or does it include a:

- Major industrial facility
- Border crossing
- Port / Airport, or transportation hub
- All of the above

1d. Does your community have an emergency management organization?

- Yes X No

1e. Has your community ever declared a state of local emergency as a result of a natural or human-induced event?

- Yes X No
- If yes, under what conditions did your community declare a state of emergency? For example, a flood, fire, tornado, snow/ice storm, other natural disaster or man-made event?

During the floods of 2003 we had to move people out of flooded areas and restrict people from re-entering these areas

1f. Has your province declared a state of emergency as a result of a declaration in your community of a state of local emergency?

- Yes No X

- If yes, how many times has this occurred?

[Please-click-here-to-insert-answer/comments]

2) Risk Assessment

2a. Does your community conduct a risk assessment to determine the likelihood that its citizens will be affected by a natural or human-induced disaster or state of local emergency?

- Yes X No
- If no, why not?
- If yes, is this risk assessment based on:
 - A provincially standardized process?
 - A federally standardized process?

[Please-click-here-to-insert-answer/comments]

2b. How often does your community conduct a risk assessment?

Every 2 years

2c. Which departments, agencies or organizations are involved in conducting your community's risk assessment?

- Police
- Fire.....
- Paramedic
- Public Health
- Local Emergency Management Organization
- Municipal Government.....
- All of the above X
- Is the province consulted? (Yes No)
- Is the federal government consulted? (Yes No)

2d. Does your community involve industry when conducting its risk assessment?

- Yes No X
- If yes, how willing were they to share risk related information?

[Please-click-here-to-insert-answer/comments]

- How did this information (or lack of information) impact your risk assessment?

[Please-click-here-to-insert-answer/comments]

2e. Is a disaster or state of local emergency caused by an act of terrorism a concern for your community?

- Yes No X
- If yes, does your community have a counter-terrorism response plan?
 - Yes No
 - If no, why not?
 - If yes, which organizations are involved?

Terrorism is a concern but because of the non-strategic location the possibility of an attack is unlikely

Colchester

3) Response Capability

3a. How prepared is your community to respond to a major emergency or disaster?

- Prepared
- Somewhat prepared
- Unprepared
- Do not know

[Please-click-here-to-insert-answer/comments]

3b. How well prepared do you think the federal government is to respond to a major disaster such as Hurricane Katrina?

- Prepared
- Somewhat prepared
- Unprepared
- Do not know

3c. How confident are you that the provincial government will support municipal emergency response efforts in the event of a disaster or declaration of a state of local emergency?

- Very confident
- Confident
- No Confidence
- Do not know

3d. Does your community have a dedicated emergency operations centre?

- Yes No
- If no, has your community specified a structure (building, office space, etc.) that will be used as an emergency operations centre?
 - Yes No
 - If yes, please describe this structure?
 - If no, why not?

[Please-click-here-to-insert-answer/comments]

3e. Has your community established an incident command structure/incident management structure (ICS/IMS) which would be utilized in case of a disaster or state of local emergency?

- Yes No
- If yes, what is it ICS/IMS, Site Management, Other

[Please-click-here-to-insert-answer/comments]

- If no, why not?

[Please-click-here-to-insert-answer/comments]

3f. Does your community have agreements in place with surrounding communities to provide assistance or request assistance in the event of a disaster or state of local emergency?

- Yes X No
- If no, why not?
- Do you think such agreements are necessary?
 - Yes No
 - If you do not think such agreements are necessary, can you explain why?

[Please-click-here-to-insert-answer/comments]

3g. If a disaster was to occur in your community, how long could your community sustain itself before outside help is required?

- 24 hrs
- 48 hrs
- 72 hrs X
- 96 hrs

[Please-click-here-to-insert-answer/comments]

3h. Has your community identified and stockpiled supplies that could be used in case of an emergency?

- Yes No X
- Which agencies were involved in the decision making process?
 - Public Health
 - Paramedic
 - Fire.....
 - Police
 - Local Emergency Measures Organization.....
 - Provincial Emergency Measures Organization

4) Funding

4a. Who serves as your community’s chief resource for funding for emergency management?

- Municipal government X
- Provincial government
- Federal government

4b. Are your communities funding needs for emergency management based on a needs/risk assessment?

- Yes X No
- If no, how are funding needs for emergency preparedness assessed?

[Please-click-here-to-insert-answer/comments]

4c. Is your community aware of the funding mechanisms for emergency management provided by your provincial government?

- Yes X No

5) Community Awareness

5a. Does your local government have a program in place to educate its citizens on what to do in case of a disaster?

- Yes X No
- If no, why not?
- If yes, can you describe this program?

Radio and newspaper coverage as well as getting to target groups to emphasize 72 hours of preparedness

5b. Does your community have in place an emergency broadcast system?

- Yes No X
- If no, why not?
- If no, what method(s) are utilized by your community to alert citizens of an impending disaster or emergency? Local radio station
- If no, what changes would you make to this system or what would you do different? (For example, utilizing an entirely different approach)
- If yes, how does the system work?
- If yes, are you satisfied with this system?
 - Yes No

[Please-click-here-to-insert-answer/comments]

5c. Does your community have the ability to interrupt local and national television and radio broadcasts in order to transmit emergency-related updates or instructions?

- Yes No X
- Are you satisfied with this system?
 - Yes No
- If no, what changes would you make to this system? Or, what would you do different? (For example, employing an entirely different approach)

The radio station is only manned during days, but I can get to key radio personnel after hours to have the station go on air live

6) First Responders

6a. Do the first responders in your community have interoperable communications systems?

- Yes X No
- If no, why not?
- If yes, are these communications systems purchases based on provincial or federal standards?
 - Yes No
- How often are these systems tested and how much training is received by first responders in using interoperable channels?

Colchester

Purchases are based on a provincial standard. Systems are tested on a regular basis but more first responders lack good training in the use of equipment.

6b. Are your communications systems interoperable with all departments and agencies in your province, other levels of government, and U.S. authorities where applicable?

Yes, the communications system is interoperable with other government agencies but again most user lack the training to do so.

6c. Does your community have the capacity to manage a Chemical, Biological, Radiological, Nuclear or Explosive (CBRNE) incident?

- Yes X No

Some capable through our Special Hazards Response Unit

6d. Does your community have the capacity to manage a cyber attack?

- Yes No X

[Please-click-here-to-insert-answer/comments]

6e. Have the emergency management personnel in your city received training at the Canadian Emergency Management College?

- Yes No
- Is the amount of training received sufficient?
- Yes No

Some have received training at the Canadian Emergency Management College, but not enough and a greater selection of courses are needed to fulfil our needs.

7) Role of the Canadian Forces

7a. Is there an expectation in your community that the Canadian Forces will provide assistance to your community in the event of an emergency or disaster if necessary?

- Yes X No by a few people but not everyone

7b. Are community leaders or is your communities emergency management organization/ or person(s) charged with emergency preparedness aware of the existence of the Canadian Forces Canada Command?

- Yes X No
- If yes, has your community liaised with Canada Command with regards to emergency preparedness?
 - Yes X No
 - If no, why not?

We have met on a number of occasions to network and discuss the role of the military might play in an emergency in our area

7c. Is there a Canadian Forces Reserve Unit located in your community?

- Yes No
- If yes, are community leaders or is your community's emergency management organization or person(s) charged with emergency preparedness aware of the services that can be provided by the Reserves in the event of an emergency or disaster?
 - Yes No
 - If no, why not?
 - If yes, have Canadian Forces Reserves been included in your community's emergency planning process?
 - Yes No

We are aware of the support we might get from the reserve unit but its not included on our planning committee

8) Heavy Urban Search and Rescue (HUSAR)

8a. Does your community have HUSAR capability?

- Yes No

8b. At what level is your HUSAR deployment capability ranked?

- Category 1
- Category 2
- Category 3
- Category4
- Category5

8c. How much does it cost to sustain your HUSAR program?

[Please-click-here-to-insert-answer/comments]

8d. Are there agreements in place for your HUSAR team to provide regional support in case of disasters or emergencies?

- Yes No
- If no, why not?

[Please-click-here-to-insert-answer/comments]

8e. Is the goal of your HUSAR program to reach Category 5 deployment capability?

- Yes No
- If no, why?
- If yes, how long will it take for you to reach this level?

[Please-click-here-to-insert-answer/comments]

8f. Whose responsibility should it be to provide funding for HUSAR? (more than one can be selected)

Colchester

- Municipal
- Provincial
- Federal
- All three
- Please you explain your choice

[Please-click-here-to-insert-answer/comments]

9) Critical Infrastructure Protection (CIP)

9a. Has your community identified critical infrastructure within its boundaries?

- Yes No

9b. Does your community have a plan in place to protect critical infrastructure?

- Yes No

9c. Has the federal government identified federal critical infrastructure in your community?

- Yes No
- If yes, is your community responsible for protecting federal critical infrastructure?
 - Yes No
- If yes, what assistance, financial or other, has the federal government provided your community to protect federal critical infrastructure?

[Please-click-here-to-insert-answer/comments]

9d. Has your provincial government identified provincial critical infrastructure in your community?

- Yes No
- If yes, is your community responsible for protecting provincial critical infrastructure?
 - Yes No
- If yes, what assistance, financial or other, has the provincial government provided your community to protect provincial critical infrastructure?

[Please-click-here-to-insert-answer/comments]

9e. How does your community work with the private sector to ensure the protection of critical infrastructure? Please provide concrete examples (Ex. Public-private partnerships, working groups, etc.)

The municipalities have taken steps to look after infrastructure with there own resources were feasible

Follow up Questions

1a.

Does your community have the **unilateral** ability to interrupt television and radio broadcasts in order to transmit emergency-related updates or instructions?

(Please check all that apply)

- Yes (please see 1b)
 - Local radio
 - Local television
 - National radio
 - National television
- No, not unilaterally, media cooperation is needed
- No, this is not necessary for my community

We do not have the ability to interrupt television and radio broadcasts in our area. There have been some things done on a provincial level but I am not certain of the outcome of these discussions. I can get information out on the radio in the day time; but, at night the station is run by computer. I do have the phone numbers of the news director and station manager who I can call and they will go to the station and broad cast information.

1b.

If yes, please indicate if the authority to unilaterally interrupt radio and television broadcasts has been officially granted to your community and through which mechanism:

- Provincial legislation
- Local legislation
- Other: Please elaborate
- No official authority needed

I am of the opinion that the authority to allow radio or television broadcasts to be interrupted is controlled by CFTC, maybe I am wrong!!!

2a.

Has your community identified and/or stockpiled supplies that could be used in case of an emergency?

(Please check all that apply)

- Yes
 - Provincial emergency supplies have been identified and agreements are in place on when and how they will be used in an emergency
 - Local Private sector suppliers have been identified and agreements have been made regarding their role during an emergency
 - Stockpiled supplies (please see 2b)
 - Specialized emergency Equipment
 - Please specify
 - Medical Supplies
 - Shelter Supplies (cots and beds)
 - Food and Water
 - Other
 - Please specify
- None of the above

Colchester

We have identified some of the supplies we might need in an emergency, and were they are available from private suppliers (food - local distribution centre and water local bottling plant) Shelter supplies - Red Cross. Some agreements are in place.

2b.

Are these stockpiled supplies the federal caches from the National Emergency Stockpile System (NESS)?

- Yes (please see 2c)
- No

I know nothing about the National Emergency Stockpile System and if we are looking at the same suppliers it is by coincidence.

2c.

Health Canada informed the Committee that there are about 1, 600 National Emergency Stockpile System (NESS) caches strategically located across Canada.

Do you know of this program and do you have access to a cache?

(Please check all that apply)

- Yes, I know of the NESS program
 - I have access to a NESS cache
 - I have access to a cache and can confirm its usefulness
 - I was consulted on what supplies should be stockpiled in the caches
- None of the above

If there is a cache in my area I do not have any knowledge about it, as to where it is or what is contained in it.

Emergency Management Questionnaire – 2007

Coquitlam British Columbia

There are 9 sections in this questionnaire. The questions are underlined. Please provide your answer under each question. In cases where a list of options for answers is given, please replace the “ ” with an “X”. Please feel free to insert additional comments below each question.

1) You and Your Community

1a. Please tell us who you are – name, title, and emergency management experience.

Dorit Mason, Manager Emergency Programs, City of Coquitlam. In the emergency management field for close to 15 years in different capacities.

1b. How densely populated is your community (in square kilometres)

- Is your community:
 - Rural
 - Urban
 - Mixed X 121.68 square kilometres. Majority of it is urban; however there is a section to the north east that is currently rural but in the process of being developed for higher density housing. Approximately 115,000 people live in the City.

1c. Is your community near or does it include a:

- Major industrial facility X not specifically although there is a fairly significant industrial/business park area.
- Border crossing
- Port / Airport, or transportation hub
- All of the above

1d. Does your community have an emergency management organization?

- Yes X No

1e. Has your community ever declared a state of local emergency as a result of a natural or human-induced event?

- Yes No X
- If yes, under what conditions did your community declare a state of emergency? For example, a flood, fire, tornado, snow/ice storm, other natural disaster or man-made event?

[Please-click-here-to-insert-answer/comments]

1f. Has your province declared a state of emergency as a result of a declaration in your community of a state of local emergency?

- Yes No X

Coquitlam

- If yes, how many times has this occurred?

[Please-click-here-to-insert-answer/comments]

2) Risk Assessment

2a. Does your community conduct a risk assessment to determine the likelihood that its citizens will be affected by a natural or human-induced disaster or state of local emergency?

- Yes No
- If no, why not?
- If yes, is this risk assessment based on:
 - A provincially standardized process? Yes
 - A federally standardized process?

A consultant was hired to assess the hazards, risks and vulnerability of the community. Funding was obtained in part through the JEPP program (thank you).

2b. How often does your community conduct a risk assessment?

The last one was conducted in 2005. There are no immediate plans to redo this assessment within the near future.

2c. Which departments, agencies or organizations are involved in conducting your community's risk assessment?

- Police
- Fire.....
- Paramedic
- Public Health
- Local Emergency Management Organization
- Municipal Government.....
- All of the above
- Is the province consulted? (Yes No)
- Is the federal government consulted? (Yes No)

2d. Does your community involve industry when conducting its risk assessment?

- Yes No X, have not done so in the past
- If yes, how willing were they to share risk related information?

[Please-click-here-to-insert-answer/comments]

- How did this information (or lack of information) impact your risk assessment?

Business is critical for communities. If there is a failure in major business, it could result in a secondary disaster for a community. Therefore business resiliency is very important for community resiliency. Coquitlam is not dependent on one industry to ensure survival of the community. However, the products and processes within some of the companies would be important to know as this might increase the hazards within the community.

2e. Is a disaster or state of local emergency caused by an act of terrorism a concern for your community?

- Yes somewhat No

Coquitlam

Our primary EOC is located within our City hall in the training rooms. These rooms can easily be converted when necessary to accommodate the EOC. A secondary EOC is located at our Works Yard and is within the lunch room that would be converted if required.

3e. Has your community established an incident command structure/incident management structure (ICS/IMS) which would be utilized in case of a disaster or state of local emergency?

- Yes X No
- If yes, what is it ICS/IMS, Site Management, Other

The City of Coquitlam follows the BC Emergency Response Management System. Using this system allows us to easily communicate with other municipalities and the Province.

- If no, why not?

[Please-click-here-to-insert-answer/comments]

3f. Does your community have agreements in place with surrounding communities to provide assistance or request assistance in the event of a disaster or state of local emergency?

- Yes No
- If no, why not?
- Do you think such agreements are necessary?
 - Yes No
 - If you do not think such agreements are necessary, can you explain why?

[Please-click-here-to-insert-answer/comments]

3g. If a disaster was to occur in your community, how long could your community sustain itself before outside help is required?

- 24 hrs
- 48 hrs
- 72 hrs
- 96 hrs

[Please-click-here-to-insert-answer/comments]

3h. Has your community identified and stockpiled supplies that could be used in case of an emergency?

- Yes No
- Which agencies were involved in the decision making process?
 - Public Health
 - Paramedic
 - Fire.....
 - Police
 - Local Emergency Measures Organization.....
 - Provincial Emergency Measures Organization

4) Funding

4a. Who serves as your community’s chief resource for funding for emergency management?

- Municipal government X
- Provincial government The province does provide access to funding through disaster financial assistance if criteria are met.
- Federal government

4b. Are your communities funding needs for emergency management based on a needs/risk assessment?

- Yes No X
- If no, how are funding needs for emergency preparedness assessed?
A specific needs/risk assessment was never conducted.

4c. Is your community aware of the funding mechanisms for emergency management provided by your provincial government?

- Yes X No

4d. Has your community applied for funding for emergency management from the provincial government?

- Yes X No
- If yes, for what purpose?
 - Training X
 - To establish an emergency measures organization
 - To purchase emergency response equipment
 - To build CBRNE-specific response capacity
 - To build HUSAR-specific response capacity
 - To build a cyber attack-specific response capacity
 - Other (please explain below)

The City of Coquitlam has received grants through the Union of BC Municipalities to assist in developing plans and training for our Emergency Social Services and for assessments of interface wildfire areas.

4e. How satisfied is your community with provincial funding mechanisms for emergency management?

- Satisfied
- Somewhat Satisfied X
- Not Satisfied
- If your community is “somewhat” or “not” satisfied, can you explain why?

Not everything that a community feels may be of relevance is eligible. The amount of money available is also limited for each project.

4f. Is your community aware of the funding mechanisms for emergency management provided by the federal government?

- Yes X No

Coquitlam

4g. Has your community applied for funding for emergency management from the federal government through the Joint Emergency Preparedness Program (JEPP)?

- Yes X No
- If yes, how satisfied is your community with the JEPP?
 - Satisfied
 - Somewhat Satisfied X
 - Not Satisfied
 - If you are “somewhat” or “not” satisfied with JEPP, what is wrong with the JEPP process and what changes to the process would best facilitate your community’s needs?

The City of Coquitlam greatly appreciates the funds that have been provided by JEPP for the completion of projects. The criteria however for the projects is limiting and should be reconsidered. Under Section 2.2 of the JEPP Guidelines, the projects that are eligible for funding include “Emergency Plans –or updating emergency plans (once every five years). A hazard, risk and vulnerability analysis is considered as part of this section. If a community conducts a hazard, risk and vulnerability analysis and receives funding, the next year it is not eligible to receive funds to write plans. In Coquitlam, we wrote our own disaster response plan in house, received money to conduct a hazard, risk and vulnerability analysis and then applied to get funding two years later to complete detailed evacuation plans using the highest identified hazards. Unfortunately, the application was rejected because we had received money to conduct the HRVA. I would greatly appreciate a review of the project eligibility and a consideration to decrease the length of time between eligible applications for plan writing.

4h. How often has your community applied for JEPP funding? How often has your community been successful in receiving funding through the JEPP?

Since I have been with the City, we have applied for funds in 2005 (successful), 2006 (successful), 2007 (unsuccessful).

4i. What are your community’s main concerns/challenges regarding funding for emergency management?

That funds expended are deemed worthwhile. As major emergencies and disasters do not occur very often, it is sometimes difficult to justify the expense. Emergency management is like insurance and must be seen to be valuable.

5) Community Awareness

5a. Does your local government have a program in place to educate its citizens on what to do in case of a disaster?

- Yes X No
- If no, why not?
- If yes, can you describe this program?

The City of Coquitlam has a program called ‘HEROS’ which provides education to the public. Courses include 1) personal, family, community preparedness, 2) post-earthquake rapid damage assessment course, 3) disaster preparedness for pets, 4) emergency preparedness for business, 5) outdoor recreation safety, and others as requested. These

courses are offered throughout the year and are advertised in the local newspaper. It is difficult to engage the public to attend. The City of Coquitlam website (www.coquitlam.ca) also has information on emergency preparedness for those that have computers to access the web.

5b. Does your community have in place an emergency broadcast system?

- Yes No X
- If no, why not?
- If no, what method(s) are utilized by your community to alert citizens of an impending disaster or emergency?
- If no, what changes would you make to this system or what would you do different? (For example, utilizing an entirely different approach)
- If yes, how does the system work?
- If yes, are you satisfied with this system?
 - Yes No

Currently the City would use physical methods such as door-to-door campaigns, loudspeakers on emergency vehicles, public announcements to the media and on our website, etc. Investigation of alternative means to alert the public is currently ongoing. Technical methods must be cost effective and useable during emergencies. The potential Canalert is of interest, but it is not known how long away this system is before it is available. Any technical system should also have the capability of cross-boundary use and therefore this type of system would be better to come from a provincial or higher authority that could then be utilized when required by a municipality. The use of 911 data is encouraging as in the past, phone based systems have relied solely on white pages data and this is out of date as soon as it is published. Cost is also another factor as the system is likely to be used infrequently but is critical when needed.

5c. Does your community have the ability to interrupt local and national television and radio broadcasts in order to transmit emergency-related updates or instructions?

- Yes No X
- Are you satisfied with this system?
 - Yes No
- If no, what changes would you make to this system? Or, what would you do different? (For example, employing an entirely different approach)

This type of a system would be very useful.

6) First Responders

6a. Do the first responders in your community have interoperable communications systems?

- Yes X No X
- If no, why not? see below
- If yes, are these communications systems purchases based on provincial or federal standards?
 - Yes No

Coquitlam

- How often are these systems tested and how much training is received by first responders in using interoperable channels?

There is some interoperability capability directly between RCMP and BC Ambulance through the ECOMM system although it is not certain how frequently this has been used. Coquitlam Fire/Rescue is in the process of reviewing their radio system and identifying a new system. Interoperability will be a function within this new system. The City of Coquitlam also has an emergency command vehicle which has communications equipment that provides interoperability. In addition, during an emergency, it provides a location for response agencies to meet and establish unified command if necessary.

6b. Are your communications systems interoperable with all departments and agencies in your province, other levels of government, and U.S. authorities where applicable?

Radio frequencies could be programmed into radios if permission is provided by the licence holder. This also raises the issue of licence fees for all emergency functions be it support for first responders, emergency planners, search and rescue, Emergency Operations Centres, or other with the objective of communications during emergencies. Industry Canada is currently trying to ensure that there are licenses for all radios and charging fees. When identifying what these radios are used for, consideration should be given to the cost of the licences and should reflect the public benefit to life-safety. Hence the fee charged should only be expected if there are costs uniquely attributable. A review of the licensing structure would be beneficial to meet this public policy objective. Coquitlam Emergency Programs would be willing to participate and contribute to such an initiative.

6c. Does your community have the capacity to manage a Chemical, Biological, Radiological, Nuclear or Explosive (CBRNE) incident?

- Yes No X

We do not have a team that is specific for CBRNE; however, Coquitlam Fire/Rescue does have a hazardous materials team that has received training in various areas. We anticipate that 4 members of our Hazmat team will be going to the CBRNE course in Ottawa and are just awaiting final confirmation.

6d. Does your community have the capacity to manage a cyber attack?

- Yes X No

[Please-click-here-to-insert-answer/comments]

6e. Have the emergency management personnel in your city received training at the Canadian Emergency Management College?

- Yes X No X
- Is the amount of training received sufficient?
- Yes No

I believe that some individuals have been sent there previously. Since I have been at the City, no individuals have gone to the Canadian Emergency Management College. Training that has been made available to individuals has been through the Provincial

Emergency Program and is offered by the BC Justice Institute. Training opportunities are always appreciated.

7) Role of the Canadian Forces

7a. Is there an expectation in your community that the Canadian Forces will provide assistance to your community in the event of an emergency or disaster if necessary?

- Yes No

7b. Are community leaders or is your communities emergency management organization/ or person(s) charged with emergency preparedness aware of the existence of the Canadian Forces Canada Command?

- Yes No
- If yes, has your community liaised with Canada Command with regards to emergency preparedness?
 - Yes No
 - If no, why not?

If these resources would be required, the City of Coquitlam would access them through the Provincial Emergency Program. There is some interaction at the regional level through DND representation at the Regional Emergency Planning Committee (a local committee of emergency managers and there is a representative at the table). At this venue, information is provided on their capability and they are made aware of what is occurring within the municipalities with regards to emergency preparedness, response and recovery issues.

7c. Is there a Canadian Forces Reserve Unit located in your community?

- Yes No
- If yes, are community leaders or is your community’s emergency management organization or person(s) charged with emergency preparedness aware of the services that can be provided by the Reserves in the event of an emergency or disaster?
 - Yes No
 - If no, why not?
 - If yes, have Canadian Forces Reserves been included in your community’s emergency planning process?
 - Yes No

[Please-click-here-to-insert-answer/comments]

8) Heavy Urban Search and Rescue (HUSAR)

8a. Does your community have HUSAR capability?

- Yes No

8b. At what level is your HUSAR deployment capability ranked?

- Category 1
- Category 2

Coquitlam

- Category 3
- Category4
- Category5

8c. How much does it cost to sustain your HUSAR program?

[Please-click-here-to-insert-answer/comments]

8d. Are there agreements in place for your HUSAR team to provide regional support in case of disasters or emergencies?

- Yes No
- If no, why not?

[Please-click-here-to-insert-answer/comments]

8e. Is the goal of your HUSAR program to reach Category 5 deployment capability?

- Yes No
- If no, why?
- If yes, how long will it take for you to reach this level?

[Please-click-here-to-insert-answer/comments]

8f. Whose responsibility should it be to provide funding for HUSAR? (more than one can be selected)

- Municipal
- Provincial X
- Federal X
- All three
- Please you explain your choice

HUSAR teams are highly trained and specialized resources that are expensive to maintain. Most municipalities would not have the funds available to maintain a HUSAR team but may on occasion require there services. It would therefore make sense for HUSAR teams to be a regional, provincial or federal resource that could be deployed where needed. The service should be available to any municipality that needs it. Having a team imbedded within a specific municipality would work as long as it is realized they are a resource to others as well.

9) Critical Infrastructure Protection (CIP)

9a. Has your community identified critical infrastructure within its boundaries?

- Yes X No Specifically identified for municipal Critical Infrastructure. There is however a large number of CI that is owned by others that has not been thoroughly investigated by the City (i.e., hydro facilities, high pressure gas lines, etc.)

9b. Does your community have a plan in place to protect critical infrastructure?

- Yes No Through an assessment of the City’s critical infrastructure there is an understanding of what is the most critical and this will assist in response and recovery priorities.

9c. Has the federal government identified federal critical infrastructure in your community?

- Yes No not to the best of my knowledge
- If yes, is your community responsible for protecting federal critical infrastructure?
 - Yes No
- If yes, what assistance, financial or other, has the federal government provided your community to protect federal critical infrastructure?

[Please-click-here-to-insert-answer/comments]

9d. Has your provincial government identified provincial critical infrastructure in your community?

- Yes No not to the best of my knowledge
- If yes, is your community responsible for protecting provincial critical infrastructure?
 - Yes No
- If yes, what assistance, financial or other, has the provincial government provided your community to protect provincial critical infrastructure?

[Please-click-here-to-insert-answer/comments]

9e. How does your community work with the private sector to ensure the protection of critical infrastructure? Please provide concrete examples (Ex. Public-private partnerships, working groups, etc.)

Through the Joint Emergency Liaison Committee, Critical Infrastructure Working Group, there has been a closer relationships developed with private organizations. This initiative follows the 10 CI sectors identified by the Public Safety Canada and has been supplemented to reflect ratings up to and including communities. This means that the tool is much easier to use and more applicable at the municipal level.

Follow up Questions

1a.

Does your community have the **unilateral** ability to interrupt television and radio broadcasts in order to transmit emergency-related updates or instructions?

(Please check all that apply)

- Yes (please see 1b)
 - Local radio
 - Local television
 - National radio
 - National television
- No, not unilaterally, media cooperation is needed
- No, this is not necessary for my community

Coquitlam

1b.

If yes, please indicate if the authority to unilaterally interrupt radio and television broadcasts has been officially granted to your community and through which mechanism:

- Provincial legislation
- Local legislation
- Other: Please elaborate

- No official authority needed

2a.

Has your community identified and/or stockpiled supplies that could be used in case of an emergency?

(Please check all that apply)

- Yes
 - Provincial emergency supplies have been identified and agreements are in place on when and how they will be used in an emergency
 - Local Private sector suppliers have been identified and agreements have been made regarding their role during an emergency Yes through our Emergency social services group, private suppliers have been contacted to provide assistance to evacuees if their products were required (i.e., food, shelter, clothing, etc.). This is not stockpiled materials other than what is in stock for these organizations
 - Stockpiled supplies (please see 2b)
 - Specialized emergency Equipment
 - Please specify
 - Medical Supplies
 - Shelter Supplies (cots and beds)
 - Food and Water
 - Other
 - Please specify
- None of the above

2b.

Are these stockpiled supplies the federal caches from the National Emergency Stockpile System (NESS)?

- Yes (please see 2c)
- No

2c.

Health Canada informed the Committee that there are about 1,600 National Emergency Stockpile System (NESS) caches strategically located across Canada.

Do you know of this program and do you have access to a cache?

(Please check all that apply)

- Yes, I know of the NESS program

Coquitlam

- Yes through BC Ambulance as it is located at the Riverview Hospital grounds within Coquitlam. I have access to a NESS cache
- I have access to a cache and can confirm its usefulness
- I was consulted on what supplies should be stockpiled in the caches
- None of the above

Emergency Management Questionnaire – 2007

**Cornwall
Ontario**

There are 9 sections in this questionnaire. The questions are underlined. Please provide your answer under each question. In cases where a list of options for answers is given, please replace the “ ” with an “X”. Please feel free to insert additional comments below each question.

1) You and Your Community

1a. Please tell us who you are – name, title, and emergency management experience.

Lisa Harvey, City of Cornwall Community Emergency Management Coordinator (CEMC)

1b. How densely populated is your community (in square kilometres)

- Is your community:
 - Rural
 - Urban
 - Mixed X (738 persons per square kilometres)

1c. Is your community near or does it include a:

- Major industrial facility X
- Border crossing X
- Port / Airport, or transportation hub X
- All of the above X

1d. Does your community have an emergency management organization?

- Yes X No

1e. Has your community ever declared a state of local emergency as a result of a natural or human-induced event?

- Yes X No
- If yes, under what conditions did your community declare a state of emergency? For example, a flood, fire, tornado, snow/ice storm, other natural disaster or man-made event?

1998 Ice Storm an Emergency was Declared

1f. Has your province declared a state of emergency as a result of a declaration in your community of a state of local emergency?

- Yes X No
- If yes, how many times has this occurred?

Ice Storm in Eastern Ontario – Province Declared an emergency

2) Risk Assessment

2a. Does your community conduct a risk assessment to determine the likelihood that its citizens will be affected by a natural or human-induced disaster or state of local emergency?

- Yes No
- If no, why not?
- If yes, is this risk assessment based on:
 - A provincially standardized process?
 - A federally standardized process?

Followed EMO standards and process - HIRA

2b. How often does your community conduct a risk assessment?

Annually

2c. Which departments, agencies or organizations are involved in conducting your community's risk assessment?

- Police
- Fire.....
- Paramedic
- Public Health
- Local Emergency Management Organization
- Municipal Government.....
- All of the aboveX
- Is the province consulted? (Yes No)
- Is the federal government consulted? (Yes No)

2d. Does your community involve industry when conducting its risk assessment?

- Yes No
- If yes, how willing were they to share risk related information?

Very – Cornwall has gathered data which we use in our GIS system. Picture of industry site, which include chemical data

- How did this information (or lack of information) impact your risk assessment?

Greatly improved assessment as Chemicals are top on our hazard list.

2e. Is a disaster or state of local emergency caused by an act of terrorism a concern for your community?

- Yes No
- If yes, does your community have a counter-terrorism response plan?
 - Yes No
 - If no, why not?
 - If yes, which organizations are involved?

City of Cornwall Community Police has a policy/contingency plan in place concerning acts of terrorism

Cornwall

3) Response Capability

3a. How prepared is your community to respond to a major emergency or disaster?

- Prepared
- Somewhat prepared X
- Unprepared
- Do not know

[Please-click-here-to-insert-answer/comments]

3b. How well prepared do you think the federal government is to respond to a major disaster such as Hurricane Katrina?

- Prepared
- Somewhat prepared X
- Unprepared
- Do not know

3c. How confident are you that the provincial government will support municipal emergency response efforts in the event of a disaster or declaration of a state of local emergency?

- Very confident
- Confident X
- No Confidence
- Do not know

3d. Does your community have a dedicated emergency operations centre?

- Yes No X
- If no, has your community specified a structure (building, office space, etc.) that will be used as an emergency operations centre?
 - Yes X No
 - If yes, please describe this structure? City Hall
 - If no, why not?

3e. Has your community established an incident command structure/incident management structure (ICS/IMS) which would be utilized in case of a disaster or state of local emergency?

- Yes X No
- If yes, what is it ICS/IMS, Site Management, Other
 - ICS/IMS – incident command structure is set up within each department but we have not yet implemented this system for the EOC or in the City Emergency Plan
- If no, why not?
 - Waiting for federal/provincial guidelines

3f. Does your community have agreements in place with surrounding communities to provide assistance or request assistance in the event of a disaster or state of local emergency?

- Yes No
- If no, why not? (Fire has mutual assistance agreements)
- Do you think such agreements are necessary?
 - Yes No
 - If you do not think such agreements are necessary, can you explain why?

[Please-click-here-to-insert-answer/comments]

3g. If a disaster was to occur in your community, how long could your community sustain itself before outside help is required?

- 24 hrs
- 48 hrs
- 72 hrs (Depends on the emergency.)
- 96 hrs

3h. Has your community identified and stockpiled supplies that could be used in case of an emergency?

- Yes No
- Which agencies were involved in the decision making process?
 - Public HealthX
 - ParamedicX
 - Fire.....
 - Police
 - Local Emergency Measures Organization.....
 - Provincial Emergency Measures Organization

4) Funding

4a. Who serves as your community’s chief resource for funding for emergency management?

- Municipal government
- Provincial government - JEPP
- Federal government - JEPP

4b. Are your communities funding needs for emergency management based on a needs/risk assessment?

- Yes No
- If no, how are funding needs for emergency preparedness assessed?

[Please-click-here-to-insert-answer/comments]

4c. Is your community aware of the funding mechanisms for emergency management provided by your provincial government?

- Yes (JEPP) No

Cornwall

4d. Has your community applied for funding for emergency management from the provincial government?

- Yes (JEPP) No
- If yes, for what purpose?
 - TrainingX
 - To establish an emergency measures organization
 - To purchase emergency response equipmentX
 - To build CBRNE-specific response capacityX
 - To build HUSAR-specific response capacity
 - To build a cyber attack-specific response capacity
 - Other (please explain below).....

[Please-click-here-to-insert-answer/comments]

4e. How satisfied is your community with provincial funding mechanisms for emergency management?

- Satisfied
- Somewhat Satisfied
- Not Satisfied
- If your community is “somewhat” or “not” satisfied, can you explain why?

The JEPP process in place at this time discourages applications for smaller projects such as table top exercises or improvements to the EOC demonstrated by the fact if a municipality is accepted for these minor projects they will not be approved for larger projects such as a generator or HAZ-MAT equipment. I believe this to be a flaw in the approval process.

4f. Is your community aware of the funding mechanisms for emergency management provided by the federal government?

- Yes No

4g. Has your community applied for funding for emergency management from the federal government through the Joint Emergency Preparedness Program (JEPP)?

- Yes No
- If yes, how satisfied is your community with the JEPP?
 - Satisfied
 - Somewhat Satisfied
 - Not Satisfied
 - If you are “somewhat” or “not” satisfied with JEPP, what is wrong with the JEPP process and what changes to the process would best facilitate your community’s needs?

See above – application for JEPP now goes through province then to federal government

4h. How often has your community applied for JEPP funding? How often has your community been successful in receiving funding through the JEPP?

Apply annually.

4i. What are your community's main concerns/challenges regarding funding for emergency management?

5) Community Awareness

5a. Does your local government have a program in place to educate its citizens on what to do in case of a disaster?

- Yes No
- If no, why not?
- If yes, can you describe this program?

Follow requirements of the Emergency Management and Civil Protection Act

5b. Does your community have in place an emergency broadcast system?

- Yes No
- If no, why not?
- If no, what method(s) are utilized by your community to alert citizens of an impending disaster or emergency?
- If no, what changes would you make to this system or what would you do different? (For example, utilizing an entirely different approach)
- If yes, how does the system work? Recorded message can be sent to citizens via the telephone. American Emergency Notification System (AEN)
- If yes, are you satisfied with this system?
 - Yes No

Although I am somewhat satisfied with AEN, I would like to explore the possibility of accessing reverse 9-1-1 and what infrastructure would be needed in order to have our own alerting system.

5c. Does your community have the ability to interrupt local and national television and radio broadcasts in order to transmit emergency-related updates or instructions?

- Yes (local cable) No
- Are you satisfied with this system?
 - Yes No
- If no, what changes would you make to this system? Or, what would you do different? (For example, employing an entirely different approach)

[Please-click-here-to-insert-answer/comments]

6) First Responders

6a. Do the first responders in your community have interoperable communications systems?

- Yes No
- If no, why not? Cost and system access
- If yes, are these communications systems purchases based on provincial or federal standards?

Cornwall

- Yes No
- How often are these systems tested and how much training is received by first responders in using interoperable channels?

[Please-click-here-to-insert-answer/comments]

6b. Are your communications systems interoperable with all departments and agencies in your province, other levels of government, and U.S. authorities where applicable?

No

6c. Does your community have the capacity to manage a Chemical, Biological, Radiological, Nuclear or Explosive (CBRNE) incident?

- Yes X No

Provincially recognized Level II HAZ-MAT team

6d. Does your community have the capacity to manage a cyber attack?

- Yes No X

[Please-click-here-to-insert-answer/comments]

6e. Have the emergency management personnel in your city received training at the Canadian Emergency Management College?

- Yes X No
- Is the amount of training received sufficient?
- Yes X No

Although responded positively, the college in my opinion should offer a Media Relations program (Emergency Information Coordinator training)

7) Role of the Canadian Forces

7a. Is there an expectation in your community that the Canadian Forces will provide assistance to your community in the event of an emergency or disaster if necessary?

- Yes X (large scale) No

7b. Are community leaders or is your communities emergency management organization/ or person(s) charged with emergency preparedness aware of the existence of the Canadian Forces Canada Command?

- Yes X No
- If yes, has your community liaised with Canada Command with regards to emergency preparedness?
 - Yes X No
 - If no, why not?

Lisa Harvey, Cornwall CEMC, has liaised with Sergeant James Borer, Cornwall S.D. G. Highlanders Armoury. Lisa has also completed the Domestic Operations Exercise at the Canadian Land Force Command & Staff College in Kingston (June 4-8 2007)

7c. Is there a Canadian Forces Reserve Unit located in your community?

- Yes No
- If yes, are community leaders or is your community's emergency management organization or person(s) charged with emergency preparedness aware of the services that can be provided by the Reserves in the event of an emergency or disaster?
 - Yes No
 - If no, why not?
 - If yes, have Canadian Forces Reserves been included in your community's emergency planning process?
 - Yes No

Have attended meetings, training and we share information

8) Heavy Urban Search and Rescue (HUSAR)

8a. Does your community have HUSAR capability?

- Yes No

8b. At what level is your HUSAR deployment capability ranked?

- Category 1
- Category 2
- Category 3
- Category 4
- Category 5

8c. How much does it cost to sustain your HUSAR program?

[Please-click-here-to-insert-answer/comments]

8d. Are there agreements in place for your HUSAR team to provide regional support in case of disasters or emergencies?

- Yes No
- If no, why not?

City of Cornwall, once emergency is declared, would contact EMO requesting the HUSAR team deployment to our area if needed.

8e. Is the goal of your HUSAR program to reach Category 5 deployment capability?

- Yes No
- If no, why?
- If yes, how long will it take for you to reach this level?

[Please-click-here-to-insert-answer/comments]

Cornwall

8f. Whose responsibility should it be to provide funding for HUSAR? (more than one can be selected)

- Municipal
- Provincial
- Federal X
- All three
- Please you explain your choice

This team can be deployed anywhere therefore cost to maintain should not be at the local level.

9) Critical Infrastructure Protection (CIP)

9a. Has your community identified critical infrastructure within its boundaries?

- Yes X No

9b. Does your community have a plan in place to protect critical infrastructure?

- Yes No X

9c. Has the federal government identified federal critical infrastructure in your community?

- Yes No X
- If yes, is your community responsible for protecting federal critical infrastructure?
 - Yes No
- If yes, what assistance, financial or other, has the federal government provided your community to protect federal critical infrastructure?

[Please-click-here-to-insert-answer/comments]

9d. Has your provincial government identified provincial critical infrastructure in your community?

- Yes No X
- If yes, is your community responsible for protecting provincial critical infrastructure?
 - Yes No
- If yes, what assistance, financial or other, has the provincial government provided your community to protect provincial critical infrastructure?

[Please-click-here-to-insert-answer/comments]

9e. How does your community work with the private sector to ensure the protection of critical infrastructure? Please provide concrete examples (Ex. Public-private partnerships, working groups, etc.)

[Please-click-here-to-insert-answer/comments]

Follow up Questions

1a.

Does your community have the **unilateral** ability to interrupt television and radio broadcasts in order to transmit emergency-related updates or instructions?

(Please check all that apply)

- Yes (please see 1b)
 - Local radio
 - Local television
 - National radio
 - National television
- No, not unilaterally, media cooperation is needed
- No, this is not necessary for my community

1b.

If yes, please indicate if the authority to unilaterally interrupt radio and television broadcasts has been officially granted to your community and through which mechanism:

- Provincial legislation
- Local legislation
- Other: Please elaborate
- No official authority needed No official authority needed. The manager of Cogeco, Cornwall office, and I met and I was trained and supplied with passwords so I can interrupt system from any computer via the internet. This system is tested annually.

2a.

Has your community identified and/or stockpiled supplies that could be used in case of an emergency?

(Please check all that apply)

- Yes
 - Provincial emergency supplies have been identified and agreements are in place on when and how they will be used in an emergency
 - Local Private sector suppliers have been identified and agreements have been made regarding their role during an emergency
 - Stockpiled supplies (please see 2b)
 - Specialized emergency Equipment
 - Please specify
 - Medical Supplies
 - Shelter Supplies (cots and beds)
 - Food and Water
 - Other
- Please specify EMS Cornwall Department have stockpiled supplies for their department use.
- Cornwall has access to two NESS caches
 -
- None of the above

Cornwall

2b.

Are these stockpiled supplies the federal caches from the National Emergency Stockpile System (NESS)?

- Yes (please see 2c)
- No

2c.

Health Canada informed the Committee that there are about 1, 600 National Emergency Stockpile System (NESS) caches strategically located across Canada.

Do you know of this program and do you have access to a cache?

(Please check all that apply)

- Yes, I know of the NESS program X
 - I have access to a NESS cache X
 - I have access to a cache and can confirm its usefulness
 - I was consulted on what supplies should be stockpiled in the caches
- None of the above

Emergency Management Questionnaire – 2007

Courtenay British Columbia

There are 9 sections in this questionnaire. The questions are underlined. Please provide your answer under each question. In cases where a list of options for answers is given, please replace the “ ” with an “X”. Please feel free to insert additional comments below each question.

1) You and Your Community

1a. Please tell us who you are – name, title, and emergency management experience.

Mike Fournier Comox Valley Emergency Program Coordinator for the last 12 years

1b. How densely populated is your community (in square kilometres)

- Is your community:
 - Rural
 - Urban x
 - Mixed

1c. Is your community near or does it include a:

- Major industrial facility
- Border crossing
- Port / Airport, or transportation hub x
- All of the above

1d. Does your community have an emergency management organization?

- Yes x No

1e. Has your community ever declared a state of local emergency as a result of a natural or human-induced event?

- Yes No x
- If yes, under what conditions did your community declare a state of emergency? For example, a flood, fire, tornado, snow/ice storm, other natural disaster or man-made event?

[Please-click-here-to-insert-answer/comments]

1f. Has your province declared a state of emergency as a result of a declaration in your community of a state of local emergency?

- Yes No x
- If yes, how many times has this occurred?

[Please-click-here-to-insert-answer/comments]

Courtenay

2) Risk Assessment

2a. Does your community conduct a risk assessment to determine the likelihood that its citizens will be affected by a natural or human-induced disaster or state of local emergency?

- Yes No
- If no, why not?
- If yes, is this risk assessment based on:
 - A provincially standardized process?
 - A federally standardized process?

[Please-click-here-to-insert-answer/comments]

2b. How often does your community conduct a risk assessment?

Once every 5 years or when new response needed (like for Pandemic Influenza)

2c. Which departments, agencies or organizations are involved in conducting your community's risk assessment?

- Police
- Fire.....
- Paramedic
- Public Health
- Local Emergency Management Organization
- Municipal Government.....
- All of the abovex
- Is the province consulted? (Yes No)
- Is the federal government consulted? (Yes No)

2d. Does your community involve industry when conducting its risk assessment?

- Yes No
- If yes, how willing were they to share risk related information?

Willing to share their emergency plan but not their risk assessment.

- How did this information (or lack of information) impact your risk assessment?
More assumptions

2e. Is a disaster or state of local emergency caused by an act of terrorism a concern for your community?

- Yes No
- If yes, does your community have a counter-terrorism response plan?
 - Yes No
 - If no, why not?
 - If yes, which organizations are involved?

RCMP, Fire, EHS, Custom, CFB Comox and Comox Airport

3) Response Capability

3a. How prepared is your community to respond to a major emergency or disaster?

- Prepared
- Somewhat prepared x
- Unprepared
- Do not know

[Please-click-here-to-insert-answer/comments]

3b. How well prepared do you think the federal government is to respond to a major disaster such as Hurricane Katrina?

- Prepared
- Somewhat prepared
- Unprepared x
- Do not know

3c. How confident are you that the provincial government will support municipal emergency response efforts in the event of a disaster or declaration of a state of local emergency?

- Very confident x
- Confident
- No Confidence
- Do not know

3d. Does your community have a dedicated emergency operations centre?

- Yes x No
- If no, has your community specified a structure (building, office space, etc.) that will be used as an emergency operations centre?
 - Yes No
 - If yes, please describe this structure?
 - If no, why not?

[Please-click-here-to-insert-answer/comments]

3e. Has your community established an incident command structure/incident management structure (ICS/IMS) which would be utilized in case of a disaster or state of local emergency?

- Yes x No
- If yes, what is it ICS/IMS, Site Management, Other
 BCERMS British Columbia Emergency Management System
- If no, why not?

[Please-click-here-to-insert-answer/comments]

3f. Does your community have agreements in place with surrounding communities to provide assistance or request assistance in the event of a disaster or state of local emergency?

- Yes x No
- If no, why not?

Courtenay

- Do you think such agreements are necessary?
 - Yes No
 - If you do not think such agreements are necessary, can you explain why?

[Please-click-here-to-insert-answer/comments]

3g. If a disaster was to occur in your community, how long could your community sustain itself before outside help is required?

- 24 hrs
- 48 hrs
- 72 hrs
- 96 hrs

We preach 72 hrs to the public

3h. Has your community identified and stockpiled supplies that could be used in case of an emergency?

- Yes No
- Which agencies were involved in the decision making process?
 - Public HealthX
 - ParamedicX
 - Fire.....X
 - PoliceX
 - Local Emergency Measures Organization.....X
 - Provincial Emergency Measures OrganizationX

4) Funding

4a. Who serves as your community’s chief resource for funding for emergency management?

- Municipal government
- Provincial government
- Federal government

4b. Are your communities funding needs for emergency management based on a needs/risk assessment?

- Yes No
- If no, how are funding needs for emergency preparedness assessed?

[Please-click-here-to-insert-answer/comments]

4c. Is your community aware of the funding mechanisms for emergency management provided by your provincial government?

- Yes No

4d. Has your community applied for funding for emergency management from the provincial government?

- Yes No
- If yes, for what purpose?
 - TrainingX

- To establish an emergency measures organizationx
- To purchase emergency response equipmentx
- To build CBRNE-specific response capacity
- To build HUSAR-specific response capacity
- To build a cyber attack-specific response capacity
- Other (please explain below).....
- Tsunami planning and First Nation Emer planning

4e. How satisfied is your community with provincial funding mechanisms for emergency management?

- Satisfied
- Somewhat Satisfied x
- Not Satisfied
- If your community is “somewhat” or “not” satisfied, can you explain why?

Could always use more

4f. Is your community aware of the funding mechanisms for emergency management provided by the federal government?

- Yes x No

4g. Has your community applied for funding for emergency management from the federal government through the Joint Emergency Preparedness Program (JEPP)?

- Yes x No
- If yes, how satisfied is your community with the JEPP?
 - Satisfied
 - Somewhat Satisfied x
 - Not Satisfied
 - If you are “somewhat” or “not” satisfied with JEPP, what is wrong with the JEPP process and what changes to the process would best facilitate your community’s needs?

[Please-click-here-to-insert-answer/comments]

4h. How often has your community applied for JEPP funding? How often has your community been successful in receiving funding through the JEPP?

We apply every year and get at least one grant per year

4i. What are your community’s main concerns/challenges regarding funding for emergency management?

Overhead expenses

Courtenay

5) Community Awareness

5a. Does your local government have a program in place to educate its citizens on what to do in case of a disaster?

- Yes No
- If no, why not?
- If yes, can you describe this program?

NEPP Neighborhood Emergency Preparedness Program (two 3 hr courses)

5b. Does your community have in place an emergency broadcast system?

- Yes No
- If no, why not? expense
- If no, what method(s) are utilized by your community to alert citizens of an impending disaster or emergency? Door to door, mobile siren, radio stations
- If no, what changes would you make to this system or what would you do different? (For example, utilizing an entirely different approach) Automated telephone messages
- If yes, how does the system work?
- If yes, are you satisfied with this system?
 - Yes No

[Please-click-here-to-insert-answer/comments]

5c. Does your community have the ability to interrupt local and national television and radio broadcasts in order to transmit emergency-related updates or instructions?

- Yes No
- Are you satisfied with this system?
 - Yes No
- If no, what changes would you make to this system? Or, what would you do different? (For example, employing an entirely different approach)

[Please-click-here-to-insert-answer/comments]

6) First Responders

6a. Do the first responders in your community have interoperable communications systems?

- Yes No
- If no, why not?
- If yes, are these communications systems purchased based on provincial or federal standards?
 - Yes No
- How often are these systems tested and how much training is received by first responders in using interoperable channels?

During exercises

6b. Are your communications systems interoperable with all departments and agencies in your province, other levels of government, and U.S. authorities where applicable?

No only between our local agencies

6c. Does your community have the capacity to manage a Chemical, Biological, Radiological, Nuclear or Explosive (CBRNE) incident?

- Yes No

CFB Comox has a mobile team that could be requested through PEP

6d. Does your community have the capacity to manage a cyber attack?

- Yes No

[Please-click-here-to-insert-answer/comments]

6e. Have the emergency management personnel in your city received training at the Canadian Emergency Management College?

- Yes No
- Is the amount of training received sufficient?
- Yes No

Only received Public Information Officer

7) Role of the Canadian Forces

7a. Is there an expectation in your community that the Canadian Forces will provide assistance to your community in the event of an emergency or disaster if necessary?

- Yes No

7b. Are community leaders or is your communities emergency management organization/ or person(s) charged with emergency preparedness aware of the existence of the Canadian Forces Canada Command?

- Yes No
- If yes, has your community liaised with Canada Command with regards to emergency preparedness?
 - Yes No
 - If no, why not?

[Please-click-here-to-insert-answer/comments]

7c. Is there a Canadian Forces Reserve Unit located in your community?

- Yes No
- If yes, are community leaders or is your community's emergency management organization or person(s) charged with emergency preparedness aware of the services that can be provided by the Reserves in the event of an emergency or disaster?
 - Yes No

Courtenay

- If no, why not?
- If yes, have Canadian Forces Reserves been included in your community's emergency planning process?
 - Yes
 - No

[Please-click-here-to-insert-answer/comments]

8) Heavy Urban Search and Rescue (HUSAR)

8a. Does your community have HUSAR capability?

- Yes
- No

8b. At what level is your HUSAR deployment capability ranked?

- Category 1
- Category 2
- Category 3
- Category 4
- Category 5

8c. How much does it cost to sustain your HUSAR program?

[Please-click-here-to-insert-answer/comments]

8d. Are there agreements in place for your HUSAR team to provide regional support in case of disasters or emergencies?

- Yes
- No
- If no, why not?

[Please-click-here-to-insert-answer/comments]

8e. Is the goal of your HUSAR program to reach Category 5 deployment capability?

- Yes
- No
- If no, why?
- If yes, how long will it take for you to reach this level?

[Please-click-here-to-insert-answer/comments]

8f. Whose responsibility should it be to provide funding for HUSAR? (more than one can be selected)

- Municipal
- Provincial
- Federal
- All three
- Please you explain your choice

[Please-click-here-to-insert-answer/comments]

9) Critical Infrastructure Protection (CIP)

9a. Has your community identified critical infrastructure within its boundaries?

- Yes No

9b. Does your community have a plan in place to protect critical infrastructure?

- Yes No

9c. Has the federal government identified federal critical infrastructure in your community?

- Yes No
- If yes, is your community responsible for protecting federal critical infrastructure?
 - Yes No
- If yes, what assistance, financial or other, has the federal government provided your community to protect federal critical infrastructure?

[Please-click-here-to-insert-answer/comments]

9d. Has your provincial government identified provincial critical infrastructure in your community?

- Yes No
- If yes, is your community responsible for protecting provincial critical infrastructure?
 - Yes No
- If yes, what assistance, financial or other, has the provincial government provided your community to protect provincial critical infrastructure?

[Please-click-here-to-insert-answer/comments]

9e. How does your community work with the private sector to ensure the protection of critical infrastructure? Please provide concrete examples (Ex. Public-private partnerships, working groups, etc.)

Work closely with two large extended Care facility,

Follow up Questions

1a.

Does your community have the **unilateral** ability to interrupt television and radio broadcasts in order to transmit emergency-related updates or instructions?

(Please check all that apply)

- Yes (please see 1b)
 - Local radio
 - Local television
 - National radio
 - National television
- No, not unilaterally, media cooperation is needed X
- No, this is not necessary for my community

Courtenay

1b.

If yes, please indicate if the authority to unilaterally interrupt radio and television broadcasts has been officially granted to your community and through which mechanism:

- Provincial legislation
- Local legislation
- Other: Please elaborate

- No official authority needed

2a.

Has your community identified and/or stockpiled supplies that could be used in case of an emergency?

(Please check all that apply)

- Yes
 - Provincial emergency supplies have been identified and agreements are in place on when and how they will be used in an emergency
 - Local Private sector suppliers have been identified and agreements have been made regarding their role during an emergency
 - Stockpiled supplies (please see 2b)
 - Specialized emergency Equipment
 - Please specify
 - Medical Supplies
 - Shelter Supplies (cots and beds)
 - Food and Water
 - Other
 - Please specify
- None of the above

2b.

Are these stockpiled supplies the federal caches from the National Emergency Stockpile System (NESS)?

- Yes (please see 2c)
- No

2c.

Health Canada informed the Committee that there are about 1, 600 National Emergency Stockpile System (NESS) caches strategically located across Canada.

Do you know of this program and do you have access to a cache?

(Please check all that apply)

- Yes, I know of the NESS program
 - I have access to a NESS cache
 - I have access to a cache and can confirm its usefulness
 - I was consulted on what supplies should be stockpiled in the caches
- None of the above

Drummondville

[Translation]

2) Risk Assessment

2a. Does your community conduct a risk assessment to determine the likelihood that its citizens will be affected by a natural or human-induced disaster or state of local emergency?

- Yes No *The work is partly done, and is always a work in progress*

- If no, why not?
- If yes, is this risk assessment based on:
 - A provincially standardized process?
 - A federally standardized process?

The work was not done with a standardized process

2b. How often does your community conduct a risk assessment?

The first assessment is in progress

2c. Which departments, agencies or organizations are involved in conducting your community's risk assessment?

- Police
- Fire.....X
- Paramedic
- Public Health
- Local Emergency Management Organization
- Municipal Government.....X
- All of the above
- Is the province consulted? (Yes No X)
- Is the federal government consulted? (Yes No X)

2d. Does your community involve industry when conducting its risk assessment?

- Yes No
- If yes, how willing were they to share risk related information?
[Please-click-here-to-insert-answer/comments]
- How did this information (or lack of information) impact your risk assessment?
[Please-click-here-to-insert-answer/comments]

2e. Is a disaster or state of local emergency caused by an act of terrorism a concern for your community?

- Yes No
- If yes, does your community have a counter-terrorism response plan?
 - Yes No
 - If no, why not? *The criminal aspects of any such act are the responsibility of the Sûreté du Québec. Non-criminal aspects are covered under the city's response plan*
 -
 - If yes, which organizations are involved?

3) Response Capability

3a. How prepared is your community to respond to a major emergency or disaster?

- Prepared
- Somewhat prepared X
- Unprepared
- Do not know

[Please-click-here-to-insert-answer/comments]

3b. How well prepared do you think the federal government is to respond to a major disaster such as Hurricane Katrina?

- Prepared
- Somewhat prepared X
- Unprepared
- Do not know

3c. How confident are you that the provincial government will support municipal emergency response efforts in the event of a disaster or declaration of a state of local emergency?

- Very confident X
- Confident
- No Confidence
- Do not know

3d. Does your community have a dedicated emergency operations centre?

- Yes No X
- If no, has your community specified a structure (building, office space, etc.) that will be used as an emergency operations centre?
 - Yes X No *City Hall / Fire Station / City Workshops*
Other buildings belonging to partners
 - If yes, please describe this structure?
 - If no, why not?

[Please-click-here-to-insert-answer/comments]

3e. Has your community established an incident command structure/incident management structure (ICS/IMS) which would be utilized in case of a disaster or state of local emergency?

- Yes X No
- If yes, what is it ICS/IMS, Site Management, Other
Administrative command structure with site management

- If no, why not?

[Please-click-here-to-insert-answer/comments]

Drummondville

[Translation]

3f. Does your community have agreements in place with surrounding communities to provide assistance or request assistance in the event of a disaster or state of local emergency?

- Yes No X
- If no, why not? *Work on emergency measures
has not yet progressed to this point*
- Do you think such agreements are necessary?
 - Yes X No
 - If you do not think such agreements are necessary, can you explain why?

[Please-click-here-to-insert-answer/comments]

3g. If a disaster was to occur in your community, how long could your community sustain itself before outside help is required?

- 24 hrs
- 48 hrs
- 72 hrs
- 96 hrs

*Difficult to answer without knowing the scope of the disaster.
It could range from 24 hours to complete self-sufficiency*

3h. Has your community identified and stockpiled supplies that could be used in case of an emergency?

- Yes No X
- Which agencies were involved in the decision making process?
 - Public HealthX
 - Paramedic
 - Fire.....X
 - Police
 - Local Emergency Measures Organization.....
 - Provincial Emergency Measures OrganizationX *Red Cross*

4) Funding

4a. Who serves as your community's chief resource for funding for emergency management?

- Municipal government X
- Provincial government X
- Federal government

4b. Are your communities funding needs for emergency management based on a needs/risk assessment?

- Yes X No
- If no, how are funding needs for emergency preparedness assessed?

[Please-click-here-to-insert-answer/comments]

4c. Is your community aware of the funding mechanisms for emergency management provided by your provincial government?

- Yes No

4d. Has your community applied for funding for emergency management from the provincial government?

- Yes No
- If yes, for what purpose?
 - Training
 - To establish an emergency measures organization
 - To purchase emergency response equipment
 - To build CBRNE-specific response capacity
 - To build HUSAR-specific response capacity
 - To build a cyber attack-specific response capacity
 - Other (please explain below).....

Financial contribution to costs incurred in handling damage and/or preventive measures

4e. How satisfied is your community with provincial funding mechanisms for emergency management?

- Satisfied *Only for the item in the previous question*
- Somewhat Satisfied
- Not Satisfied
- If your community is “somewhat” or “not” satisfied, can you explain why?

[Please-click-here-to-insert-answer/comments]

4f. Is your community aware of the funding mechanisms for emergency management provided by the federal government?

- Yes No *Only the JEPP*
-

4g. Has your community applied for funding for emergency management from the federal government through the Joint Emergency Preparedness Program (JEPP)?

- Yes No
- If yes, how satisfied is your community with the JEPP?
 - Satisfied
 - Somewhat Satisfied
 - Not Satisfied
 - If you are “somewhat” or “not” satisfied with JEPP, what is wrong with the JEPP process and what changes to the process would best facilitate your community’s needs?

[Please-click-here-to-insert-answer/comments]

4h. How often has your community applied for JEPP funding? How often has your community been successful in receiving funding through the JEPP?

No application has been made

Drummondville

[Translation]

4i. What are your community's main concerns/challenges regarding funding for emergency management?

Upgrading the local action plan to meet national objectives requires significant investment, especially in human resources

A new expense for municipalities. Major centres in regions required to do more than their share

5) Community Awareness

5a. Does your local government have a program in place to educate its citizens on what to do in case of a disaster?

- Yes No X
- If no, why not? *The City has not yet examined this area*
- If yes, can you describe this program?

[Please-click-here-to-insert-answer/comments]

5b. Does your community have in place an emergency broadcast system?

- Yes No X
- If no, why not? *The City has not yet dealt with this area*
- If no, what method(s) are utilized by your community to alert citizens of an impending disaster or emergency? *Radio and TV. Fire Department*
- If no, what changes would you make to this system or what would you do different? (For example, utilizing an entirely different approach) *Using the local cable company and/or automatic server-based emergency calls*
- If yes, how does the system work?
- If yes, are you satisfied with this system?
 - Yes No

[Please-click-here-to-insert-answer/comments]

5c. Does your community have the ability to interrupt local and national television and radio broadcasts in order to transmit emergency-related updates or instructions?

- Yes No X
- Are you satisfied with this system?
 - Yes X No
- If no, what changes would you make to this system? Or, what would you do different? (For example, employing an entirely different approach)

Emergency calling by on-line server enables the sector affected by the disaster or the incident to be specifically targeted

6) First Responders

6a. Do the first responders in your community have interoperable communications systems?

- Yes No
- If no, why not?
- If yes, are these communications systems purchases based on provincial or federal standards?
 - Yes No *Some match the specifications required by Canadian Forces*
- How often are these systems tested and how much training is received by first responders in using interoperable channels?

Daily as part of the equipment

6b. Are your communications systems interoperable with all departments and agencies in your province, other levels of government, and U.S. authorities where applicable?

No

6c. Does your community have the capacity to manage a Chemical, Biological, Radiological, Nuclear or Explosive (CBRNE) incident?

- Yes No

Only for a chemical incident

6d. Does your community have the capacity to manage a cyber attack?

- Yes No

[Please-click-here-to-insert-answer/comments]

6e. Have the emergency management personnel in your city received training at the Canadian Emergency Management College?

- Yes No
- Is the amount of training received sufficient?
- Yes No

[Please-click-here-to-insert-answer/comments]

7) Role of the Canadian Forces

7a. Is there an expectation in your community that the Canadian Forces will provide assistance to your community in the event of an emergency or disaster if necessary?

- Yes No

7b. Are community leaders or is your communities emergency management organization/ or person(s) charged with emergency preparedness aware of the existence of the Canadian Forces Canada Command?

Drummondville

[Translation]

- Yes No
- If yes, has your community liaised with Canada Command with regards to emergency preparedness?
 - Yes No
 - If no, why not?

Communications were established when a disaster occurred

7c. Is there a Canadian Forces Reserve Unit located in your community?

- Yes No
- If yes, are community leaders or is your community's emergency management organization or person(s) charged with emergency preparedness aware of the services that can be provided by the Reserves in the event of an emergency or disaster?
 - Yes No
 - If no, why not? *This has not been checked to date*
 - If yes, have Canadian Forces Reserves been included in your community's emergency planning process?
 - Yes No

[Please-click-here-to-insert-answer/comments]

8) Heavy Urban Search and Rescue (HUSAR)

8a. Does your community have HUSAR capability?

- Yes No

8b. At what level is your HUSAR deployment capability ranked?

- Category 1
- Category 2
- Category 3 *N/A*
- Category 4
- Category 5

8c. How much does it cost to sustain your HUSAR program?

N/A

8d. Are there agreements in place for your HUSAR team to provide regional support in case of disasters or emergencies?

- Yes No
- If no, why not?

Does not exist

8e. Is the goal of your HUSAR program to reach Category 5 deployment capability?

- Yes No

- If no, why? *Does not exist*
- If yes, how long will it take for you to reach this level?

[Please-click-here-to-insert-answer/comments]

8f. Whose responsibility should it be to provide funding for HUSAR? (more than one can be selected)

- Municipal
- Provincial
- Federal
- All three X
- Please you explain your choice

As part of regional cost-sharing.

Investigative responsibility lies with the Sûreté du Québec and the City looks after rescue through its Fire Department. The City contributes financially to the Government of Quebec for its territory to be served by the Sûreté du Québec

9) Critical Infrastructure Protection (CIP)

9a. Has your community identified critical infrastructure within its boundaries?

- Yes X No

9b. Does your community have a plan in place to protect critical infrastructure?

- Yes X No X *Only partially*

9c. Has the federal government identified federal critical infrastructure in your community?

- Yes X No *At the Drummond Institution*
- If yes, is your community responsible for protecting federal critical infrastructure?
 - Yes X No *Partially, with the Fire Department*
- If yes, what assistance, financial or other, has the federal government provided your community to protect federal critical infrastructure?

The Drummond Institution has its own fire equipment and looks after its own safety

9d. Has your provincial government identified provincial critical infrastructure in your community?

- Yes X No *Dam / Generating Station*
- If yes, is your community responsible for protecting provincial critical infrastructure?
 - Yes X No X *Partially, Fire Department*
- If yes, what assistance, financial or other, has the provincial government provided your community to protect provincial critical infrastructure?

None, the government looks after its own safety

Drummondville
[Translation]

- 9e. How does your community work with the private sector to ensure the protection of critical infrastructure? Please provide concrete examples (Ex. Public-private partnerships, working groups, etc.)

The private sector is asked for special cooperation in providing services around the clock in an emergency

An up-to-date phone list of private sector resources is maintained by the City in the event of an emergency

Follow up Questions

(Community did not submit responses to follow up questions)

Edmonton

2) Risk Assessment

2a. Does your community conduct a risk assessment to determine the likelihood that its citizens will be affected by a natural or human-induced disaster or state of local emergency?

- Yes No
- If no, why not?
- If yes, is this risk assessment based on:
 - A provincially standardized process?
 - A federally standardized process?

[Please-click-here-to-insert-answer/comments]

2b. How often does your community conduct a risk assessment?

Every 10 years.

2c. Which departments, agencies or organizations are involved in conducting your community's risk assessment?

- Police
- Fire.....
- Paramedic
- Public Health
- Local Emergency Management Organization
- Municipal Government.....
- All of the abovex
- Is the province consulted? (Yes No x)
- Is the federal government consulted? (Yes No x)

2d. Does your community involve industry when conducting its risk assessment?

- Yes No
- If yes, how willing were they to share risk related information?

We keep our questions pretty general.
- How did this information (or lack of information) impact your risk assessment?

It didn't.

2e. Is a disaster or state of local emergency caused by an act of terrorism a concern for your community?

- Yes No
- If yes, does your community have a counter-terrorism response plan?
 - Yes No
 - If no, why not?
 - If yes, which organizations are involved?

See 2c above.

3) Response Capability

3a. How prepared is your community to respond to a major emergency or disaster?

- Prepared x
- Somewhat prepared
- Unprepared
- Do not know

[Please-click-here-to-insert-answer/comments]

3b. How well prepared do you think the federal government is to respond to a major disaster such as Hurricane Katrina?

- Prepared
- Somewhat prepared
- Unprepared
- Do not know x

3c. How confident are you that the provincial government will support municipal emergency response efforts in the event of a disaster or declaration of a state of local emergency?

- Very confident
- Confident
- No Confidence
- Do not know x

Simple answer. I haven't seen either organization respond to a major event in the recent past I have no idea how prepared they are. Anything else would be speculation.

3d. Does your community have a dedicated emergency operations centre?

- Yes x No
- If no, has your community specified a structure (building, office space, etc.) that will be used as an emergency operations centre?
 - Yes No
 - If yes, please describe this structure?
 - We have a dedicate EOC located in one of our major ambulance stations.
 - If no, why not?

[Please-click-here-to-insert-answer/comments]

3e. Has your community established an incident command structure/incident management structure (ICS/IMS) which would be utilized in case of a disaster or state of local emergency?

- Yes x No
- If yes, what is it ICS/IMS, Site Management, Other
 - ICS
- If no, why not?

Edmonton

[Please-click-here-to-insert-answer/comments]

3f. Does your community have agreements in place with surrounding communities to provide assistance or request assistance in the event of a disaster or state of local emergency?

- Yes No
- If no, why not?
- Do you think such agreements are necessary?
 - Yes No
 - If you do not think such agreements are necessary, can you explain why?

[Please-click-here-to-insert-answer/comments]

3g. If a disaster was to occur in your community, how long could your community sustain itself before outside help is required?

- 24 hrs
- 48 hrs
- 72 hrs
- 96 hrs

3h. Has your community identified and stockpiled supplies that could be used in case of an emergency?

- Yes No
- Which agencies were involved in the decision making process?
 - Public Health
 - Paramedic
 - Fire.....
 - Police
 - Local Emergency Measures Organization.....
 - Provincial Emergency Measures Organization

4) Funding

4a. Who serves as your community’s chief resource for funding for emergency management?

- Municipal government
- Provincial government
- Federal government

4b. Are your communities funding needs for emergency management based on a needs/risk assessment?

- Yes No
- If no, how are funding needs for emergency preparedness assessed?

[Please-click-here-to-insert-answer/comments]

4c. Is your community aware of the funding mechanisms for emergency management provided by your provincial government?

- Yes No

4d. Has your community applied for funding for emergency management from the provincial government?

- Yes No x
- If yes, for what purpose?
 - Training
 - To establish an emergency measures organization
 - To purchase emergency response equipment
 - To build CBRNE-specific response capacity
 - To build HUSAR-specific response capacity
 - To build a cyber attack-specific response capacity
 - Other (please explain below).....

Alberta does not provide funding to municipalities with more than 20,000 persons.

4e. How satisfied is your community with provincial funding mechanisms for emergency management?

- Satisfied
- Somewhat Satisfied
- Not Satisfied x
- If your community is “somewhat” or “not” satisfied, can you explain why?

See 4d

4f. Is your community aware of the funding mechanisms for emergency management provided by the federal government?

- Yes x No

4g. Has your community applied for funding for emergency management from the federal government through the Joint Emergency Preparedness Program (JEPP)?

- Yes x No
- If yes, how satisfied is your community with the JEPP?
 - Satisfied
 - Somewhat Satisfied
 - Not Satisfied x
 - If you are “somewhat” or “not” satisfied with JEPP, what is wrong with the JEPP process and what changes to the process would best facilitate your community’s needs?

The amounts available are too small and the process is too restrictive.

4h. How often has your community applied for JEPP funding? How often has your community been successful in receiving funding through the JEPP?

We normally apply annually and have been successful each time.

4i. What are your community’s main concerns/challenges regarding funding for emergency management?

Edmonton

No concerns regarding funding from the municipality. We would like to see sustained funding from the federal and provincial governments rather than grants.

5) Community Awareness

5a. Does your local government have a program in place to educate its citizens on what to do in case of a disaster?

- Yes No
- If no, why not?
- If yes, can you describe this program?

We have a community emergency preparedness program that focuses on preparing the majority of our citizens to be self-sufficient during an emergency so we can address the issues of the remaining minority who really need our help.

5b. Does your community have in place an emergency broadcast system?

- Yes No
- If no, why not?
- If no, what method(s) are utilized by your community to alert citizens of an impending disaster or emergency?
- If no, what changes would you make to this system or what would you do different? (For example, utilizing an entirely different approach)
- If yes, how does the system work? Alberta Emergency Public Warning System. We can interrupt radio and TV transmission with emergency messages.
- If yes, are you satisfied with this system?
 - Yes No

[Please-click-here-to-insert-answer/comments]

5c. Does your community have the ability to interrupt local and national television and radio broadcasts in order to transmit emergency-related updates or instructions?

- Yes No
- Are you satisfied with this system?
 - Yes No
- If no, what changes would you make to this system? Or, what would you do different? (For example, employing an entirely different approach)

[Please-click-here-to-insert-answer/comments]

6) First Responders

6a. Do the first responders in your community have interoperable communications systems?

- Yes No
- If no, why not?
- If yes, are these communications systems purchased based on provincial or federal standards?
 - Yes No

- How often are these systems tested and how much training is received by first responders in using interoperable channels?

There are mutual channels available on first responder radios but they are seldom used.

6b. Are your communications systems interoperable with all departments and agencies in your province, other levels of government, and U.S. authorities where applicable?

No

6c. Does your community have the capacity to manage a Chemical, Biological, Radiological, Nuclear or Explosive (CBRNE) incident?

- Yes No

Of course, what does “manage” mean? We have the capability to respond to an event and assess it.

6d. Does your community have the capacity to manage a cyber attack?

- Yes No

[Please-click-here-to-insert-answer/comments]

6e. Have the emergency management personnel in your city received training at the Canadian Emergency Management College?

- Yes No
- Is the amount of training received sufficient?
- Yes No

Approximately one person every three or four years. Not much in a city of over 700,000

7) Role of the Canadian Forces

7a. Is there an expectation in your community that the Canadian Forces will provide assistance to your community in the event of an emergency or disaster if necessary?

- Yes No

7b. Are community leaders or is your communities emergency management organization/ or person(s) charged with emergency preparedness aware of the existence of the Canadian Forces Canada Command?

- Yes No
- If yes, has your community liaised with Canada Command with regards to emergency preparedness?
 - Yes No
 - If no, why not?

[Please-click-here-to-insert-answer/comments]

Edmonton

7c. Is there a Canadian Forces Reserve Unit located in your community?

- Yes No
- If yes, are community leaders or is your community's emergency management organization or person(s) charged with emergency preparedness aware of the services that can be provided by the Reserves in the event of an emergency or disaster?
 - Yes No
 - If no, why not?
 - If yes, have Canadian Forces Reserves been included in your community's emergency planning process?
 - Yes No

8) Heavy Urban Search and Rescue (HUSAR)

8a. Does your community have HUSAR capability?

- Yes No

8b. At what level is your HUSAR deployment capability ranked?

- Category 1
- Category 2
- Category 3
- Category 4
- Category 5

8c. How much does it cost to sustain your HUSAR program?

[Please-click-here-to-insert-answer/comments]

8d. Are there agreements in place for your HUSAR team to provide regional support in case of disasters or emergencies?

- Yes No
- If no, why not?

[Please-click-here-to-insert-answer/comments]

8e. Is the goal of your HUSAR program to reach Category 5 deployment capability?

- Yes No
- If no, why?
- If yes, how long will it take for you to reach this level?

[Please-click-here-to-insert-answer/comments]

8f. Whose responsibility should it be to provide funding for HUSAR? (more than one can be selected)

- Municipal
- Provincial
- Federal

- All three
- Please you explain your choice

[Please-click-here-to-insert-answer/comments]

9) Critical Infrastructure Protection (CIP)

9a. Has your community identified critical infrastructure within its boundaries?

- Yes No

9b. Does your community have a plan in place to protect critical infrastructure?

- Yes No

9c. Has the federal government identified federal critical infrastructure in your community?

- Yes No
- If yes, is your community responsible for protecting federal critical infrastructure?
 - Yes No
- If yes, what assistance, financial or other, has the federal government provided your community to protect federal critical infrastructure?

None

9d. Has your provincial government identified provincial critical infrastructure in your community?

- Yes No
- If yes, is your community responsible for protecting provincial critical infrastructure?
 - Yes No
- If yes, what assistance, financial or other, has the provincial government provided your community to protect provincial critical infrastructure?

None

9e. How does your community work with the private sector to ensure the protection of critical infrastructure? Please provide concrete examples (Ex. Public-private partnerships, working groups, etc.)

Very informal

Follow up Questions

1a.

Does your community have the **unilateral** ability to interrupt television and radio broadcasts in order to transmit emergency-related updates or instructions?

(Please check all that apply)

- Yes (please see 1b)
 - Local radio

Edmonton

- Local television x
- National radio
- National television

- No, not unilaterally, media cooperation is needed
- No, this is not necessary for my community

1b.

If yes, please indicate if the authority to unilaterally interrupt radio and television broadcasts has been officially granted to your community and through which mechanism:

- Provincial legislation
- Local legislation
- Other: Please elaborate

- No official authority needed x

2a.

Has your community identified and/or stockpiled supplies that could be used in case of an emergency?

(Please check all that apply)

- Yes x
 - Provincial emergency supplies have been identified and agreements are in place on when and how they will be used in an emergency
 - X Local Private sector suppliers have been identified and agreements have been made regarding their role during an emergency
 - Stockpiled supplies (please see 2b)
 - Specialized emergency Equipment
 - Please specify
 - Medical Supplies
 - Shelter Supplies (cots and beds) x
 - Food and Water
 - Other
 - Please specify
- None of the above

2b.

Are these stockpiled supplies the federal caches from the National Emergency Stockpile System (NESS)?

- Yes (please see 2c)
- No x

2c.

Health Canada informed the Committee that there are about 1, 600 National Emergency Stockpile System (NESS) caches strategically located across Canada.

Do you know of this program and do you have access to a cache?

(Please check all that apply)

- Yes, I know of the NESS program x
 - I have access to a NESS cache
 - I have access to a cache and can confirm its usefulness
 - I was consulted on what supplies should be stockpiled in the caches
- None of the above

Emergency Management Questionnaire – 2007

**Gatineau
Quebec**

There are 9 sections in this questionnaire. The questions are underlined. Please provide your answer under each question. In cases where a list of options for answers is given, please replace the “ ” with an “X”. Please feel free to insert additional comments below each question.

1) You and Your Community

1a. Please tell us who you are – name, title, and emergency management experience.

Jacques Rathwell, in charge of the Bureau de la sécurité civile (office of city safety), 10 years of experience

1b. How densely populated is your community (in square kilometres)

- Is your community:
 - Rural
 - Urban
 - Mixed X

1c. Is your community near or does it include a:

- Major industrial facility X
- Border crossing
- Port / Airport, or transportation hub
- All of the above

1d. Does your community have an emergency management organization?

- Yes X No

1e. Has your community ever declared a state of local emergency as a result of a natural or human-induced event?

- Yes No X
- If yes, under what conditions did your community declare a state of emergency? For example, a flood, fire, tornado, snow/ice storm, other natural disaster or man-made event?

[Please-click-here-to-insert-answer/comments]

1f. Has your province declared a state of emergency as a result of a declaration in your community of a state of local emergency?

- Yes No X
- If yes, how many times has this occurred?

[Please-click-here-to-insert-answer/comments]

2) Risk Assessment

2a. Does your community conduct a risk assessment to determine the likelihood that its citizens will be affected by a natural or human-induced disaster or state of local emergency?

- Yes No
- If no, why not?
- If yes, is this risk assessment based on:
 - A provincially standardized process?
 - A federally standardized process?

We used a guide produced by the Ministère de la Sécurité publique du Québec (provincial public safety ministry) when we carried out our vulnerability assessment in 2003.

2b. How often does your community conduct a risk assessment?

As needed when new information leads us to believe that our risk assessment needs to be updated.

2c. Which departments, agencies or organizations are involved in conducting your community's risk assessment?

- PoliceX
- Fire.....X
- Paramedic
- Public HealthX
- Local Emergency Management OrganizationX
- Municipal Government.....
- All of the above
- Is the province consulted? (Yes No)
- Is the federal government consulted? (Yes No)

2d. Does your community involve industry when conducting its risk assessment?

- Yes No
- If yes, how willing were they to share risk related information?

Some businesses share information, others are reluctant. We have established a Joint Municipal-Industry Committee in order to work in collaboration with industry and to harmonize our response plans

- How did this information (or lack of information) impact your risk assessment?

Lack of information does not allow an adequate analysis of the risks posed by some industries. So it is extremely difficult to plan appropriate response

2e. Is a disaster or state of local emergency caused by an act of terrorism a concern for your community?

- Yes No
- If yes, does your community have a counter-terrorism response plan?
 - Yes No
 - If no, why not?
 - If yes, which organizations are involved?

Gatineau
[Translation]

Emergency services, the municipal public safety organization, and partners.

3) Response Capability

3a. How prepared is your community to respond to a major emergency or disaster?

- Prepared
- Somewhat prepared
- Unprepared
- Do not know

Our community has a public safety plan, 15 plans for specific operations, and an evacuation and containment plan. A number of training sessions and exercises have been held to better prepare city response workers.

3b. How well prepared do you think the federal government is to respond to a major disaster such as Hurricane Katrina?

- Prepared
- Somewhat prepared
- Unprepared
- Do not know

3c. How confident are you that the provincial government will support municipal emergency response efforts in the event of a disaster or declaration of a state of local emergency?

- Very confident
- Confident
- No Confidence
- Do not know

3d. Does your community have a dedicated emergency operations centre?

- Yes No
- If no, has your community specified a structure (building, office space, etc.) that will be used as an emergency operations centre?
 - Yes No
 - If yes, please describe this structure?
 - If no, why not?

Our community has a main coordination centre and an alternate centre

3e. Has your community established an incident command structure/incident management structure (ICS/IMS) which would be utilized in case of a disaster or state of local emergency?

- Yes No
- If yes, what is it ICS/IMS, Site Management, Other

Emergency site management according to the model recommended by the Ministère de la Sécurité publique du Québec (provincial public safety ministry)

- If no, why not?
[Please-click-here-to-insert-answer/comments]

3f. Does your community have agreements in place with surrounding communities to provide assistance or request assistance in the event of a disaster or state of local emergency?

- Yes No
- If no, why not?
- Do you think such agreements are necessary?
 - Yes No
 - If you do not think such agreements are necessary, can you explain why?

[Please-click-here-to-insert-answer/comments]

3g. If a disaster was to occur in your community, how long could your community sustain itself before outside help is required?

- 24 hrs
- 48 hrs
- 72 hrs
- 96 hrs

It is difficult to answer, because, depending on the scope of the disaster, the community's ability to respond could quickly be exceeded

3h. Has your community identified and stockpiled supplies that could be used in case of an emergency?

- Yes No
- Which agencies were involved in the decision making process?
 - Public HealthX
 - Paramedic
 - Fire.....
 - Police
 - Local Emergency Measures Organization.....
 - Provincial Emergency Measures Organization

4) Funding

4a. Who serves as your community's chief resource for funding for emergency management?

- Municipal government
- Provincial government
- Federal government

4b. Are your communities funding needs for emergency management based on a needs/risk assessment?

- Yes No
- If no, how are funding needs for emergency preparedness assessed?

Gatineau
[Translation]

At the moment, there is no funding needs assessment. Under the public safety model that will soon be required by the Quebec government, the community will have to identify concrete action. It will be possible to calculate funding needs at that time.

4c. Is your community aware of the funding mechanisms for emergency management provided by your provincial government?

- Yes No

4d. Has your community applied for funding for emergency management from the provincial government?

- Yes No
- If yes, for what purpose?
 - TrainingX
 - To establish an emergency measures organization
 - To purchase emergency response equipment
 - To build CBRNE-specific response capacityX
 - To build HUSAR-specific response capacity
 - To build a cyber attack-specific response capacity
 - Other (please explain below).....

[Please-click-here-to-insert-answer/comments]

4e. How satisfied is your community with provincial funding mechanisms for emergency management?

- Satisfied
- Somewhat Satisfied
- Not Satisfied
- If your community is “somewhat” or “not” satisfied, can you explain why?

Funds are very limited and few projects are approved

4f. Is your community aware of the funding mechanisms for emergency management provided by the federal government?

- Yes No

4g. Has your community applied for funding for emergency management from the federal government through the Joint Emergency Preparedness Program (JEPP)?

- Yes No
- If yes, how satisfied is your community with the JEPP?
 - Satisfied
 - Somewhat Satisfied
 - Not Satisfied
 - If you are “somewhat” or “not” satisfied with JEPP, what is wrong with the JEPP process and what changes to the process would best facilitate your community’s needs?

Funds are very limited and few projects are approved

- 4h. How often has your community applied for JEPP funding? How often has your community been successful in receiving funding through the JEPP?

Our community made five applications. Only one was approved and funded

- 4i. What are your community's main concerns/challenges regarding funding for emergency management?

Emergency management budgets are minuscule. It is difficult to obtain funding for potential disasters when communities have to deal with urgent problems and insufficient funds on a daily basis

5) Community Awareness

- 5a. Does your local government have a program in place to educate its citizens on what to do in case of a disaster?

- Yes No
- If no, why not?
- If yes, can you describe this program?

We publish and distribute a practical guide to emergency measures; there are articles in the city magazine, and a page on the city's website

- 5b. Does your community have in place an emergency broadcast system?

- Yes No
- If no, why not? A plan is presently being studied
- If no, what method(s) are utilized by your community to alert citizens of an impending disaster or emergency? The media, going door-to-door, etc.
- If no, what changes would you make to this system or what would you do different? (For example, utilizing an entirely different approach)
- If yes, how does the system work?
- If yes, are you satisfied with this system?
 - Yes No

[Please-click-here-to-insert-answer/comments]

- 5c. Does your community have the ability to interrupt local and national television and radio broadcasts in order to transmit emergency-related updates or instructions?

- Yes No
- Are you satisfied with this system?
 - Yes No
- If no, what changes would you make to this system? Or, what would you do different? (For example, employing an entirely different approach)

[Please-click-here-to-insert-answer/comments]

Gatineau
[Translation]

6) First Responders

6a. Do the first responders in your community have interoperable communications systems?

- Yes No
- If no, why not?
- If yes, are these communications systems purchases based on provincial or federal standards?
 - Yes No
- How often are these systems tested and how much training is received by first responders in using interoperable channels?

The city rents the technology platform on which the system is based. Under the terms of the tender and the subsequent contract, the system must be functional at all times. The first responders have all been trained on the new communication system

6b. Are your communications systems interoperable with all departments and agencies in your province, other levels of government, and U.S. authorities where applicable?

The system is the same as the one used by the Quebec government. The Sûreté du Québec is also using it. The Ministère du Transport, des Parcs et de la Faune (transportation, parks and wildlife) are going to move to the system shortly

6c. Does your community have the capacity to manage a Chemical, Biological, Radiological, Nuclear or Explosive (CBRNE) incident?

- Yes No

The City of Gatineau has been identified by the Quebec government as a site for a specialized CBRN team. The team should be operational in 2008 after their training is complete

6d. Does your community have the capacity to manage a cyber attack?

- Yes No

While we have no specific plan for managing a cyber attack, we feel that we have sufficient resources to do so

6e. Have the emergency management personnel in your city received training at the Canadian Emergency Management College?

- Yes No
- Is the amount of training received sufficient?
- Yes No

[Please-click-here-to-insert-answer/comments]

7) Role of the Canadian Forces

7a. Is there an expectation in your community that the Canadian Forces will provide assistance to your community in the event of an emergency or disaster if necessary?

- Yes No

7b. Are community leaders or is your communities emergency management organization/ or person(s) charged with emergency preparedness aware of the existence of the Canadian Forces Canada Command?

- Yes No
- If yes, has your community liaised with Canada Command with regards to emergency preparedness?
 - Yes No
 - If no, why not?

[Please-click-here-to-insert-answer/comments]

7c. Is there a Canadian Forces Reserve Unit located in your community?

- Yes No
- If yes, are community leaders or is your community's emergency management organization or person(s) charged with emergency preparedness aware of the services that can be provided by the Reserves in the event of an emergency or disaster?
 - Yes No
 - If no, why not?
 - If yes, have Canadian Forces Reserves been included in your community's emergency planning process?
 - Yes No

[Please-click-here-to-insert-answer/comments]

8) Heavy Urban Search and Rescue (HUSAR)

8a. Does your community have HUSAR capability?

- Yes No

8b. At what level is your HUSAR deployment capability ranked?

- Category 1
- Category 2
- Category 3
- Category 4
- Category 5

8c. How much does it cost to sustain your HUSAR program?

[Please-click-here-to-insert-answer/comments]

Gatineau
[Translation]

8d. Are there agreements in place for your HUSAR team to provide regional support in case of disasters or emergencies?

- Yes No
- If no, why not?

[Please-click-here-to-insert-answer/comments]

8e. Is the goal of your HUSAR program to reach Category 5 deployment capability?

- Yes No
- If no, why?
- If yes, how long will it take for you to reach this level?

[Please-click-here-to-insert-answer/comments]

8f. Whose responsibility should it be to provide funding for HUSAR? (more than one can be selected)

- Municipal
- Provincial
- Federal
- All three
- Please you explain your choice

[Please-click-here-to-insert-answer/comments]

9) Critical Infrastructure Protection (CIP)

9a. Has your community identified critical infrastructure within its boundaries?

- Yes No X

9b. Does your community have a plan in place to protect critical infrastructure?

- Yes No X

9c. Has the federal government identified federal critical infrastructure in your community?

- Yes No X
- If yes, is your community responsible for protecting federal critical infrastructure?
 - Yes No
- If yes, what assistance, financial or other, has the federal government provided your community to protect federal critical infrastructure?

[Please-click-here-to-insert-answer/comments]

9d. Has your provincial government identified provincial critical infrastructure in your community?

- Yes No X
- If yes, is your community responsible for protecting provincial critical infrastructure?

- Yes No
- If yes, what assistance, financial or other, has the provincial government provided your community to protect provincial critical infrastructure?

[Please-click-here-to-insert-answer/comments]

9e. How does your community work with the private sector to ensure the protection of critical infrastructure? Please provide concrete examples (Ex. Public-private partnerships, working groups, etc.)

[Please-click-here-to-insert-answer/comments]

Follow up Questions

1a.

Does your community have the **unilateral** ability to interrupt television and radio broadcasts in order to transmit emergency-related updates or instructions?

(Please check all that apply)

- Yes (please see 1b)
 - Local radio
 - Local television
 - National radio
 - National television
- No, not unilaterally, media cooperation is needed X
- No, this is not necessary for my community

1b.

If yes, please indicate if the authority to unilaterally interrupt radio and television broadcasts has been officially granted to your community and through which mechanism:

- Provincial legislation
- Local legislation
- Other: Please elaborate

- No official authority needed

2a.

Has your community identified and/or stockpiled supplies that could be used in case of an emergency?

(Please check all that apply)

- Yes X
 - Provincial emergency supplies have been identified and agreements are in place on when and how they will be used in an emergency
 - Local Private sector suppliers have been identified and agreements have been made regarding their role during an emergency
 - Stockpiled supplies (please see 2b)
 - Specialized emergency Equipment

Gatineau
[Translation]

- Please specify
 - Medical Supplies X
 - Shelter Supplies (cots and beds) X
 - Food and Water
 - Other
 - Please specify
- None of the above

2b.

Are these stockpiled supplies the federal caches from the National Emergency Stockpile System (NESS)?

- Yes X (please see 2c)
- No

2c.

Health Canada informed the Committee that there are about 1, 600 National Emergency Stockpile System (NESS) caches strategically located across Canada.

Do you know of this program and do you have access to a cache?

(Please check all that apply)

- Yes, I know of the NESS program X
 - I have access to a NESS cache X
 - I have access to a cache and can confirm its usefulness X
 - I was consulted on what supplies should be stockpiled in the caches
- None of the above

Emergency Management Questionnaire – 2007

**Granby
Quebec**

There are 9 sections in this questionnaire. The questions are underlined. Please provide your answer under each question. In cases where a list of options for answers is given, please replace the “ ” with an “X”. Please feel free to insert additional comments below each question.

1) You and Your Community

1a. Please tell us who you are – name, title, and emergency management experience.

Robert Duval, administrative coordinator

1b. How densely populated is your community (in square kilometres)

- Is your community:
 - Rural
 - Urban
 - Mixed X

1c. Is your community near or does it include a:

- Major industrial facility X
- Border crossing
- Port / Airport, or transportation hub
- All of the above

1d. Does your community have an emergency management organization?

- Yes X No

1e. Has your community ever declared a state of local emergency as a result of a natural or human-induced event?

- Yes X No
- If yes, under what conditions did your community declare a state of emergency? For example, a flood, fire, tornado, snow/ice storm, other natural disaster or man-made event?

Ice Storm 1998

1f. Has your province declared a state of emergency as a result of a declaration in your community of a state of local emergency?

- Yes X No
- If yes, how many times has this occurred?

Ice Storm

Granby
[Translation]

2) Risk Assessment

2a. Does your community conduct a risk assessment to determine the likelihood that its citizens will be affected by a natural or human-induced disaster or state of local emergency?

- Yes No X
- If no, why not?
- If yes, is this risk assessment based on:
 - A provincially standardized process?
 - A federally standardized process?

[Please-click-here-to-insert-answer/comments]

2b. How often does your community conduct a risk assessment?

[Please-click-here-to-insert-answer/comments]

2c. Which departments, agencies or organizations are involved in conducting your community's risk assessment?

- Police
- Fire.....
- Paramedic
- Public Health
- Local Emergency Management Organization
- Municipal Government.....
- All of the above
- Is the province consulted? (Yes No)
- Is the federal government consulted? (Yes No)

2d. Does your community involve industry when conducting its risk assessment?

- Yes No
- If yes, how willing were they to share risk related information?

[Please-click-here-to-insert-answer/comments]

- How did this information (or lack of information) impact your risk assessment?

[Please-click-here-to-insert-answer/comments]

2e. Is a disaster or state of local emergency caused by an act of terrorism a concern for your community?

- Yes X No
- If yes, does your community have a counter-terrorism response plan?
 - Yes No X
 - If no, why not?
 - If yes, which organizations are involved?

[Please-click-here-to-insert-answer/comments]

3) Response Capability

3a. How prepared is your community to respond to a major emergency or disaster?

- Prepared
- Somewhat prepared X
- Unprepared
- Do not know

[Please-click-here-to-insert-answer/comments]

3b. How well prepared do you think the federal government is to respond to a major disaster such as Hurricane Katrina?

- Prepared
- Somewhat prepared
- Unprepared X
- Do not know

3c. How confident are you that the provincial government will support municipal emergency response efforts in the event of a disaster or declaration of a state of local emergency?

- Very confident
- Confident X
- No Confidence
- Do not know

3d. Does your community have a dedicated emergency operations centre?

- Yes X No
- If no, has your community specified a structure (building, office space, etc.) that will be used as an emergency operations centre?
 - Yes No
 - If yes, please describe this structure?
 - If no, why not?

Several, in different places...communications, generator, etc.

3e. Has your community established an incident command structure/incident management structure (ICS/IMS) which would be utilized in case of a disaster or state of local emergency?

- Yes No X
- If yes, what is it ICS/IMS, Site Management, Other

[Please-click-here-to-insert-answer/comments]

- If no, why not?
???

Granby
[Translation]

3f. Does your community have agreements in place with surrounding communities to provide assistance or request assistance in the event of a disaster or state of local emergency?

- Yes No
- If no, why not?
- Do you think such agreements are necessary?
 - Yes No
 - If you do not think such agreements are necessary, can you explain why?

[Please-click-here-to-insert-answer/comments]

3g. If a disaster was to occur in your community, how long could your community sustain itself before outside help is required?

- 24 hrs
- 48 hrs
- 72 hrs
- 96 hrs

[Please-click-here-to-insert-answer/comments]

3h. Has your community identified and stockpiled supplies that could be used in case of an emergency?

- Yes No
- Which agencies were involved in the decision making process?
 - Public HealthX
 - Paramedic
 - Fire.....X
 - PoliceX
 - Local Emergency Measures Organization.....X
 - Provincial Emergency Measures OrganizationX

4) Funding

4a. Who serves as your community's chief resource for funding for emergency management?

- Municipal government
- Provincial government
- Federal government

4b. Are your communities funding needs for emergency management based on a needs/risk assessment?

- Yes No
- If no, how are funding needs for emergency preparedness assessed?

Ad hoc

4c. Is your community aware of the funding mechanisms for emergency management provided by your provincial government?

- Yes No

4d. Has your community applied for funding for emergency management from the provincial government?

- Yes No X
- If yes, for what purpose?
 - Training
 - To establish an emergency measures organization
 - To purchase emergency response equipment
 - To build CBRNE-specific response capacity
 - To build HUSAR-specific response capacity
 - To build a cyber attack-specific response capacity
 - Other (please explain below).....

[Please-click-here-to-insert-answer/comments]

4e. How satisfied is your community with provincial funding mechanisms for emergency management?

- Satisfied
- Somewhat Satisfied
- Not Satisfied
- If your community is “somewhat” or “not” satisfied, can you explain why?

?????

4f. Is your community aware of the funding mechanisms for emergency management provided by the federal government?

- Yes No X

4g. Has your community applied for funding for emergency management from the federal government through the Joint Emergency Preparedness Program (JEPP)?

- Yes No X
- If yes, how satisfied is your community with the JEPP?
 - Satisfied
 - Somewhat Satisfied
 - Not Satisfied
 - If you are “somewhat” or “not” satisfied with JEPP, what is wrong with the JEPP process and what changes to the process would best facilitate your community’s needs?

[Please-click-here-to-insert-answer/comments]

4h. How often has your community applied for JEPP funding? How often has your community been successful in receiving funding through the JEPP?

Not done

4i. What are your community’s main concerns/challenges regarding funding for emergency management?

The budget is limited

Granby
[Translation]

5) Community Awareness

5a. Does your local government have a program in place to educate its citizens on what to do in case of a disaster?

- Yes No
- If no, why not?
- If yes, can you describe this program?

Local media

5b. Does your community have in place an emergency broadcast system?

- Yes No
- If no, why not?
- If no, what method(s) are utilized by your community to alert citizens of an impending disaster or emergency?
- If no, what changes would you make to this system or what would you do different? (For example, utilizing an entirely different approach)
- If yes, how does the system work?
- If yes, are you satisfied with this system?
 - Yes No

[Please-click-here-to-insert-answer/comments]

5c. Does your community have the ability to interrupt local and national television and radio broadcasts in order to transmit emergency-related updates or instructions?

- Yes local No
- Are you satisfied with this system?
 - Yes No ????
- If no, what changes would you make to this system? Or, what would you do different? (For example, employing an entirely different approach)

[Please-click-here-to-insert-answer/comments]

6) First Responders

6a. Do the first responders in your community have interoperable communications systems?

- Yes No
- If no, why not? Cost
- If yes, are these communications systems purchased based on provincial or federal standards?
 - Yes No
- How often are these systems tested and how much training is received by first responders in using interoperable channels?

[Please-click-here-to-insert-answer/comments]

6b. Are your communications systems interoperable with all departments and agencies in your province, other levels of government, and U.S. authorities where applicable?

No

6c. Does your community have the capacity to manage a Chemical, Biological, Radiological, Nuclear or Explosive (CBRNE) incident?

- Yes No

I don't think so

6d. Does your community have the capacity to manage a cyber attack?

- Yes No

I don't think so

6e. Have the emergency management personnel in your city received training at the Canadian Emergency Management College?

- Yes No X
- Is the amount of training received sufficient?
- Yes No

[Please-click-here-to-insert-answer/comments]

7) Role of the Canadian Forces

7a. Is there an expectation in your community that the Canadian Forces will provide assistance to your community in the event of an emergency or disaster if necessary?

- Yes X No

7b. Are community leaders or is your communities emergency management organization/ or person(s) charged with emergency preparedness aware of the existence of the Canadian Forces Canada Command?

- Yes X No
- If yes, has your community liaised with Canada Command with regards to emergency preparedness?
 - Yes No X
 - If no, why not?

[Please-click-here-to-insert-answer/comments]

7c. Is there a Canadian Forces Reserve Unit located in your community?

- Yes No X
- If yes, are community leaders or is your community's emergency management organization or person(s) charged with emergency preparedness aware of the services that can be provided by the Reserves in the event of an emergency or disaster?
 - Yes No X

Granby
[Translation]

- If no, why not? You tell me
- If yes, have Canadian Forces Reserves been included in your community's emergency planning process?
 - Yes
 - No

[Please-click-here-to-insert-answer/comments]

8) Heavy Urban Search and Rescue (HUSAR)

8a. Does your community have HUSAR capability?

- Yes
- No
- What is it?

8b. At what level is your HUSAR deployment capability ranked?

- Category 1
 - Category 2
 - Category 3
 - Category 4
 - Category 5
- ????????????????????????????????

8c. How much does it cost to sustain your HUSAR program?

[Please-click-here-to-insert-answer/comments]

8d. Are there agreements in place for your HUSAR team to provide regional support in case of disasters or emergencies?

- Yes
- No
- If no, why not?

[Please-click-here-to-insert-answer/comments]

8e. Is the goal of your HUSAR program to reach Category 5 deployment capability?

- Yes
- No
- If no, why?
- If yes, how long will it take for you to reach this level?

[Please-click-here-to-insert-answer/comments]

8f. Whose responsibility should it be to provide funding for HUSAR? (more than one can be selected)

- Municipal
- Provincial
- Federal
- All three
- Please you explain your choice

[Please-click-here-to-insert-answer/comments]

9) Critical Infrastructure Protection (CIP)

9a. Has your community identified critical infrastructure within its boundaries?

- Yes No

9b. Does your community have a plan in place to protect critical infrastructure?

- Yes No

9c. Has the federal government identified federal critical infrastructure in your community?

- Yes No
- If yes, is your community responsible for protecting federal critical infrastructure?
 - Yes No
- If yes, what assistance, financial or other, has the federal government provided your community to protect federal critical infrastructure?

[Please-click-here-to-insert-answer/comments]

9d. Has your provincial government identified provincial critical infrastructure in your community?

- Yes No
- If yes, is your community responsible for protecting provincial critical infrastructure?
 - Yes No
- If yes, what assistance, financial or other, has the provincial government provided your community to protect provincial critical infrastructure?

[Please-click-here-to-insert-answer/comments]

9e. How does your community work with the private sector to ensure the protection of critical infrastructure? Please provide concrete examples (Ex. Public-private partnerships, working groups, etc.)

[Please-click-here-to-insert-answer/comments]

Follow up Questions

1a.

Does your community have the **unilateral** ability to interrupt television and radio broadcasts in order to transmit emergency-related updates or instructions?

(Please check all that apply)

- Yes (please see 1b)
 - Local radio
 - Local television
 - National radio
 - National television
- No, not unilaterally, media cooperation is needed

Granby
[Translation]

- No, this is not necessary for my community

1b.

If yes, please indicate if the authority to unilaterally interrupt radio and television broadcasts has been officially granted to your community and through which mechanism:

- Provincial legislation
- Local legislation
- Other: Please elaborate

- No official authority needed

2a.

Has your community identified and/or stockpiled supplies that could be used in case of an emergency?

(Please check all that apply)

- Yes
 - Provincial emergency supplies have been identified and agreements are in place on when and how they will be used in an emergency
 - Local Private sector suppliers have been identified and agreements have been made regarding their role during an emergency
 - X Stockpiled supplies (please see 2b)
 - Specialized emergency Equipment
 - Please specify
 - Medical SuppliesX
 - Shelter Supplies (cots and beds) X
 - Food and Water
 - Other
 - Please specify
- None of the above

2b.

Are these stockpiled supplies the federal caches from the National Emergency Stockpile System (NESS)?

- Yes (please see 2c)
- No X

2c.

Health Canada informed the Committee that there are about 1, 600 National Emergency Stockpile System (NESS) caches strategically located across Canada.

Do you know of this program and do you have access to a cache?

(Please check all that apply)

- Yes, I know of the NESS program
 - I have access to a NESS cache
 - I have access to a cache and can confirm its usefulness

- I was consulted on what supplies should be stockpiled in the caches
- None of the above X

Emergency Management Questionnaire – 2007

**Grande Prairie
Alberta**

There are 9 sections in this questionnaire. The questions are underlined. Please provide your answer under each question. In cases where a list of options for answers is given, please replace the “ ” with an “X”. Please feel free to insert additional comments below each question.

1) You and Your Community

1a. Please tell us who you are – name, title, and emergency management experience.

Bill Walker – Protective Services Director. I have over 30 years experience responding to emergencies within the fire and disaster services processes of the City of Grande Prairie and region. I currently oversee the activities of the Fire Department, the RCMP, Enforcement Services and Ambulance Services for the City of Grande Prairie. I am also the Deputy Director of Disaster Services and have lead the disaster planning processes for the city and region for 20 years.

1b. How densely populated is your community (in square kilometres)

- Is your community:
 - Rural
 - Urban x
 - Mixed

Population of the City is 47,076 with an area of approximately 24 square miles. The community is urban in nature and serves as a service center for the region, which has a population of over 250,000.

1c. Is your community near or does it include a:

- Major industrial facility x
- Border crossing
- Port / Airport, or transportation hub x
- All of the above

We have major industry within the city as well as within the region. We are approximately 140 km from the Alberta/BC border. The City of Grande Prairie is a transportation hub for the air traffic for the north. Major industry in the City and area includes oil and gas exploration and processing, lumber and pulp processing, agricultural related industries, tourism and industries within the City of Grande Prairie to service the region (north-western Alberta and north-eastern British Columbia). There is potential for a mass casualty incident in the area.

1d. Does your community have an emergency management organization?

- Yes x No

1e. Has your community ever declared a state of local emergency as a result of a natural or human-induced event?

- Yes No
- If yes, under what conditions did your community declare a state of emergency? For example, a flood, fire, tornado, snow/ice storm, other natural disaster or man-made event?

Floods, tornado, water system failure for 4 days, hazardous material incidents, water contamination

1f. Has your province declared a state of emergency as a result of a declaration in your community of a state of local emergency?

- Yes No
- If yes, how many times has this occurred?

[Please-click-here-to-insert-answer/comments]

2) Risk Assessment

2a. Does your community conduct a risk assessment to determine the likelihood that its citizens will be affected by a natural or human-induced disaster or state of local emergency?

- Yes No
- If no, why not?
- If yes, is this risk assessment based on:
 - A provincially standardized process?
 - A federally standardized process?

[Please-click-here-to-insert-answer/comments]

2b. How often does your community conduct a risk assessment?

Has not been completed for a number of years. Will be conducted as part of the move towards a regional plan and process.

2c. Which departments, agencies or organizations are involved in conducting your community's risk assessment?

- PoliceX
- Fire.....X
- ParamedicX
- Public HealthX
- Local Emergency Management OrganizationX
- Municipal Government.....X
- All of the aboveX
- Is the province consulted? (Yes No)
- Is the federal government consulted? (Yes No)

2d. Does your community involve industry when conducting its risk assessment?

- Yes No
- If yes, how willing were they to share risk related information?

Somewhat

Grande Prairie

- How did this information (or lack of information) impact your risk assessment?

[Please-click-here-to-insert-answer/comments]

2e. Is a disaster or state of local emergency caused by an act of terrorism a concern for your community?

- Yes No
- If yes, does your community have a counter-terrorism response plan?
 - Yes No
 - If no, why not? Not seen as a priority. Will likely be included in future planning.
 - If yes, which organizations are involved?

[Please-click-here-to-insert-answer/comments]

3) Response Capability

3a. How prepared is your community to respond to a major emergency or disaster?

- Prepared
- Somewhat prepared
- Unprepared
- Do not know

The City of Grande Prairie has actively supported improvements to all emergency services and disaster services within the last 10 years. We have initiated a regional process to ensure all municipalities are planning together and recognize the reliance on each other for disaster services. We have an up to date peacetime emergency operations plan and a number of component plans. These plans are updated regularly and improvements continue to be made each time they are reviewed.

3b. How well prepared do you think the federal government is to respond to a major disaster such as Hurricane Katrina?

- Prepared
- Somewhat prepared
- Unprepared
- Do not know

3c. How confident are you that the provincial government will support municipal emergency response efforts in the event of a disaster or declaration of a state of local emergency?

- Very confident
- Confident
- No Confidence
- Do not know Limited history of assistance

3d. Does your community have a dedicated emergency operations centre?

- Yes No We also have a back-up EOC
- If no, has your community specified a structure (building, office space, etc.) that will be used as an emergency operations centre?
 - Yes No

- If yes, please describe this structure?
- If no, why not?

[Please-click-here-to-insert-answer/comments]

3e. Has your community established an incident command structure/incident management structure (ICS/IMS) which would be utilized in case of a disaster or state of local emergency?

- Yes No
- If yes, what is it ICS/IMS, Site Management, Other
Site management has been the focus. We are in the process of training and moving to an ICS model
- If no, why not?

[Please-click-here-to-insert-answer/comments]

3f. Does your community have agreements in place with surrounding communities to provide assistance or request assistance in the event of a disaster or state of local emergency?

- Yes No
- If no, why not?
- Do you think such agreements are necessary?
 - Yes No
 - If you do not think such agreements are necessary, can you explain why?

[Please-click-here-to-insert-answer/comments]

3g. If a disaster was to occur in your community, how long could your community sustain itself before outside help is required?

- 24 hrs
- 48 hrs
- 72 hrs
- 96 hrs

[Please-click-here-to-insert-answer/comments]

3h. Has your community identified and stockpiled supplies that could be used in case of an emergency?

- Yes No
- Which agencies were involved in the decision making process?
 - Public HealthX
 - ParamedicX
 - Fire.....X
 - PoliceX
 - Local Emergency Measures Organization.....X
 - Provincial Emergency Measures Organization

4g. Has your community applied for funding for emergency management from the federal government through the Joint Emergency Preparedness Program (JEPP)?

- Yes No
- If yes, how satisfied is your community with the JEPP?
 - Satisfied
 - Somewhat Satisfied
 - Not Satisfied
 - If you are “somewhat” or “not” satisfied with JEPP, what is wrong with the JEPP process and what changes to the process would best facilitate your community’s needs?

Same as province

4h. How often has your community applied for JEPP funding? How often has your community been successful in receiving funding through the JEPP?

Every 2 years or so based on projects

4i. What are your community’s main concerns/challenges regarding funding for emergency management?

- No base funding for ongoing processes.
- Funding continues to be focused on individual projects rather than encouraging regional approaches.
- No infrastructure model for key components (communication, training, management tools, software and hardware).

5) Community Awareness

5a. Does your local government have a program in place to educate its citizens on what to do in case of a disaster?

- Yes No Limited
- If no, why not?
- If yes, can you describe this program?

Information on website only

5b. Does your community have in place an emergency broadcast system?

- Yes No
- If no, why not?
- If no, what method(s) are utilized by your community to alert citizens of an impending disaster or emergency?
- If no, what changes would you make to this system or what would you do different? (For example, utilizing an entirely different approach)
- If yes, how does the system work?
- If yes, are you satisfied with this system?
 - Yes No

Grande Prairie

Provincial system is accessed by key players. But need to have GIS based system to provide direct notification.

5c. Does your community have the ability to interrupt local and national television and radio broadcasts in order to transmit emergency-related updates or instructions?

- Yes No
- Are you satisfied with this system?
 - Yes No
- If no, what changes would you make to this system? Or, what would you do different? (For example, employing an entirely different approach)

Limited access to media, especially due to satellite television and radio.

6) First Responders

6a. Do the first responders in your community have interoperable communications systems?

- Yes No Some
- If no, why not?
- If yes, are these communications systems purchases based on provincial or federal standards?
 - Yes No
- How often are these systems tested and how much training is received by first responders in using interoperable channels?

Planning underway by the province for a system

6b. Are your communications systems interoperable with all departments and agencies in your province, other levels of government, and U.S. authorities where applicable?

No

6c. Does your community have the capacity to manage a Chemical, Biological, Radiological, Nuclear or Explosive (CBRNE) incident?

- Yes No

[Please-click-here-to-insert-answer/comments]

6d. Does your community have the capacity to manage a cyber attack?

- Yes No

[Please-click-here-to-insert-answer/comments]

6e. Have the emergency management personnel in your city received training at the Canadian Emergency Management College?

- Yes No
- Is the amount of training received sufficient?
- Yes No

[Please-click-here-to-insert-answer/comments]

7) Role of the Canadian Forces

7a. Is there an expectation in your community that the Canadian Forces will provide assistance to your community in the event of an emergency or disaster if necessary?

- Yes No

7b. Are community leaders or is your communities emergency management organization/ or person(s) charged with emergency preparedness aware of the existence of the Canadian Forces Canada Command?

- Yes No
- If yes, has your community liaised with Canada Command with regards to emergency preparedness?
 - Yes No
 - If no, why not?

Unaware of it

7c. Is there a Canadian Forces Reserve Unit located in your community?

- Yes No
- If yes, are community leaders or is your community's emergency management organization or person(s) charged with emergency preparedness aware of the services that can be provided by the Reserves in the event of an emergency or disaster?
 - Yes No
 - If no, why not?
 - If yes, have Canadian Forces Reserves been included in your community's emergency planning process?
 - Yes No

[Please-click-here-to-insert-answer/comments]

8) Heavy Urban Search and Rescue (HUSAR)

8a. Does your community have HUSAR capability?

- Yes No

8b. At what level is your HUSAR deployment capability ranked?

- Category 1
- Category 2
- Category 3
- Category 4
- Category 5

8c. How much does it cost to sustain your HUSAR program?

Grande Prairie

[Please-click-here-to-insert-answer/comments]

8d. Are there agreements in place for your HUSAR team to provide regional support in case of disasters or emergencies?

- Yes No
- If no, why not?

[Please-click-here-to-insert-answer/comments]

8e. Is the goal of your HUSAR program to reach Category 5 deployment capability?

- Yes No
- If no, why?
- If yes, how long will it take for you to reach this level?

[Please-click-here-to-insert-answer/comments]

8f. Whose responsibility should it be to provide funding for HUSAR? (more than one can be selected)

- Municipal
- Provincial x
- Federal x
- All three
- Please you explain your choice

[Please-click-here-to-insert-answer/comments]

9) Critical Infrastructure Protection (CIP)

9a. Has your community identified critical infrastructure within its boundaries?

- Yes x No

Limited process to do so

9b. Does your community have a plan in place to protect critical infrastructure?

- Yes No x

9c. Has the federal government identified federal critical infrastructure in your community?

- Yes No x
- If yes, is your community responsible for protecting federal critical infrastructure?
 - Yes No x
- If yes, what assistance, financial or other, has the federal government provided your community to protect federal critical infrastructure?

None

9d. Has your provincial government identified provincial critical infrastructure in your community?

- Yes No x
- If yes, is your community responsible for protecting provincial critical infrastructure?
 - Yes No
- If yes, what assistance, financial or other, has the provincial government provided your community to protect provincial critical infrastructure?

[Please-click-here-to-insert-answer/comments]

9e. How does your community work with the private sector to ensure the protection of critical infrastructure? Please provide concrete examples (Ex. Public-private partnerships, working groups, etc.)

Not a focus at this time

Follow up Questions

1a.

Does your community have the **unilateral** ability to interrupt television and radio broadcasts in order to transmit emergency-related updates or instructions?

(Please check all that apply)

- Yes (please see 1b)
 - Local radio
 - Local television
 - National radio
 - National television
- No, not unilaterally, media cooperation is needed
- No, this is not necessary for my community

1b.

If yes, please indicate if the authority to unilaterally interrupt radio and television broadcasts has been officially granted to your community and through which mechanism:

- Provincial legislation
- Local legislation
- Other: Please elaborate

- No official authority needed

2a.

Has your community identified and/or stockpiled supplies that could be used in case of an emergency?

(Please check all that apply)

- Yes

Grande Prairie

- Provincial emergency supplies have been identified and agreements are in place on when and how they will be used in an emergency
- Local Private sector suppliers have been identified and agreements have been made regarding their role during an emergency
- Stockpiled supplies (please see 2b)
 - Specialized emergency Equipment
 - Please specify
 - Medical Supplies
 - Shelter Supplies (cots and beds)
 - Food and Water
 - Other
 - Please specify
- None of the above

2b.

Are these stockpiled supplies the federal caches from the National Emergency Stockpile System (NESS)?

- Yes (please see 2c)
- No

2c.

Health Canada informed the Committee that there are about 1, 600 National Emergency Stockpile System (NESS) caches strategically located across Canada.

Do you know of this program and do you have access to a cache?

(Please check all that apply)

- Yes, I know of the NESS program
 - I have access to a NESS cache
 - I have access to a cache and can confirm its usefulness
 - I was consulted on what supplies should be stockpiled in the caches
- None of the above

Emergency Management Questionnaire – 2007

**Greater Sudbury
Ontario**

There are 9 sections in this questionnaire. The questions are underlined. Please provide your answer under each question. In cases where a list of options for answers is given, please replace the “ ” with an “X”. Please feel free to insert additional comments below each question.

1) You and Your Community

1a. Please tell us who you are – name, title, and emergency management experience.

City of Greater Sudbury
Lynn Fortin, CEMC
2 years

1b. How densely populated is your community (in square kilometres)

- Is your community:
 - Rural
 - Urban
 - Mixed X

1c. Is your community near or does it include a:

- Major industrial facility X
- Border crossing
- Port / Airport, or transportation hub X
- All of the above

1d. Does your community have an emergency management organization?

- Yes X No

1e. Has your community ever declared a state of local emergency as a result of a natural or human-induced event?

- Yes No X
- If yes, under what conditions did your community declare a state of emergency? For example, a flood, fire, tornado, snow/ice storm, other natural disaster or man-made event?

[Please-click-here-to-insert-answer/comments]

1f. Has your province declared a state of emergency as a result of a declaration in your community of a state of local emergency?

- Yes No X
- If yes, how many times has this occurred?

[Please-click-here-to-insert-answer/comments]

Greater Sudbury

2) Risk Assessment

2a. Does your community conduct a risk assessment to determine the likelihood that its citizens will be affected by a natural or human-induced disaster or state of local emergency?

- Yes No
- If no, why not?
- If yes, is this risk assessment based on:
 - A provincially standardized process?
 - A federally standardized process?

We modified the template to include additional information

2b. How often does your community conduct a risk assessment?

Annually

2c. Which departments, agencies or organizations are involved in conducting your community's risk assessment?

- Police
- Fire.....
- Paramedic
- Public Health
- Local Emergency Management Organization
- Municipal Government.....
- All of the aboveX
- Is the province consulted? (Yes No)
- Is the federal government consulted? (Yes No)

2d. Does your community involve industry when conducting its risk assessment?

- Yes No
- If yes, how willing were they to share risk related information?

No issues

- How did this information (or lack of information) impact your risk assessment?

Provided a private sector view point

2e. Is a disaster or state of local emergency caused by an act of terrorism a concern for your community?

- Yes No
- If yes, does your community have a counter-terrorism response plan?
 - Yes No
 - If no, why not?
 - If yes, which organizations are involved?

Police

3) Response Capability

3a. How prepared is your community to respond to a major emergency or disaster?

- Prepared
- Somewhat prepared X
- Unprepared
- Do not know

[Please-click-here-to-insert-answer/comments]

3b. How well prepared do you think the federal government is to respond to a major disaster such as Hurricane Katrina?

- Prepared
- Somewhat prepared
- Unprepared X
- Do not know

3c. How confident are you that the provincial government will support municipal emergency response efforts in the event of a disaster or declaration of a state of local emergency?

- Very confident
- Confident
- No Confidence X
- Do not know

3d. Does your community have a dedicated emergency operations centre?

- Yes X No
- If no, has your community specified a structure (building, office space, etc.) that will be used as an emergency operations centre?
 - Yes No
 - If yes, please describe this structure?
 - If no, why not?

Our EOC is housed in a renovated high school which is now a protective services centre, EMS, Police, Fire, and Emergency Management. We have renovated an area on the second floor to accommodate the EOC. The EOC has independent phone, computer systems. Back up generator power.

3e. Has your community established an incident command structure/incident management structure (ICS/IMS) which would be utilized in case of a disaster or state of local emergency?

- Yes X No
- If yes, what is it ICS/IMS, Site Management, Other

We are currently training key staff to an IMS for the EOC. We have not yet dealt with IMS for site.

- If no, why not?

[Please-click-here-to-insert-answer/comments]

Greater Sudbury

3f. Does your community have agreements in place with surrounding communities to provide assistance or request assistance in the event of a disaster or state of local emergency?

- Yes No X
- If no, why not? We have not yet contacted neighbouring communities. We are waiting to complete the EOC with all the policies and procedure to see how the communities would fit into the plan.
- Do you think such agreements are necessary?
 - Yes X No
 - If you do not think such agreements are necessary, can you explain why?

Greater Sudbury is the largest community in Northern Ontario. Our closest neighbour is North Bay who is 1.5 hours away. Should we or they require assistance we need to react immediately and not get delayed by procedural issues.

3g. If a disaster was to occur in your community, how long could your community sustain itself before outside help is required?

- 24 hrs
- 48 hrs
- 72 hrs X
- 96 hrs

[Please-click-here-to-insert-answer/comments]

3h. Has your community identified and stockpiled supplies that could be used in case of an emergency?

- Yes No X
- Which agencies were involved in the decision making process?
 - Public Health
 - Paramedic
 - Fire.....
 - Police
 - Local Emergency Measures Organization.....
 - Provincial Emergency Measures Organization

4) Funding

4a. Who serves as your community's chief resource for funding for emergency management?

- Municipal government X
- Provincial government
- Federal government

4b. Are your communities funding needs for emergency management based on a needs/risk assessment?

- Yes X No
- If no, how are funding needs for emergency preparedness assessed?

[Please-click-here-to-insert-answer/comments]

4c. Is your community aware of the funding mechanisms for emergency management provided by your provincial government?

- Yes X No

4d. Has your community applied for funding for emergency management from the provincial government?

- Yes X No
- If yes, for what purpose?
 - TrainingX
 - To establish an emergency measures organizationX
 - To purchase emergency response equipmentX
 - To build CBRNE-specific response capacityX
 - To build HUSAR-specific response capacity
 - To build a cyber attack-specific response capacity
 - Other (please explain below).....X

Generators and construction of the EOC

4e. How satisfied is your community with provincial funding mechanisms for emergency management?

- Satisfied
- Somewhat Satisfied
- Not Satisfied X
- If your community is “somewhat” or “not” satisfied, can you explain why?

Long, difficult process. Approvals take too long.

4f. Is your community aware of the funding mechanisms for emergency management provided by the federal government?

- Yes X No

4g. Has your community applied for funding for emergency management from the federal government through the Joint Emergency Preparedness Program (JEPP)?

- Yes X No
- If yes, how satisfied is your community with the JEPP?
 - Satisfied
 - Somewhat Satisfied X
 - Not Satisfied
 - If you are “somewhat” or “not” satisfied with JEPP, what is wrong with the JEPP process and what changes to the process would best facilitate your community’s needs?

Long, difficult process. Approvals take too long

4h. How often has your community applied for JEPP funding? How often has your community been successful in receiving funding through the JEPP?

I have records from 2004. We have been successful in getting funding every year

Greater Sudbury

4i. What are your community's main concerns/challenges regarding funding for emergency management?

Expectations from the public. They believe that the city will provide assistance immediately during an emergency. Council is unwilling to provide capital dollars for the development of a comprehensive program.

5) Community Awareness

5a. Does your local government have a program in place to educate its citizens on what to do in case of a disaster?

- Yes No
- If no, why not?
- If yes, can you describe this program?

Website, school program, brochures, public events, mall displays,

5b. Does your community have in place an emergency broadcast system?

- Yes No
- If no, why not?
- If no, what method(s) are utilized by your community to alert citizens of an impending disaster or emergency?
- If no, what changes would you make to this system or what would you do different? (For example, utilizing an entirely different approach)
- If yes, how does the system work?
- If yes, are you satisfied with this system?
 - Yes No

Funding not available. We feel that public alerting systems have some shortfall that still need to be resolved. With the approval of gaining access to 911 data we will re-evaluate our position.

Currently we use CBC-CBON radio as our emergency broadcast stations. We use all the media outlets available to us. We use the city's website.

5c. Does your community have the ability to interrupt local and national television and radio broadcasts in order to transmit emergency-related updates or instructions?

- Yes No
- Are you satisfied with this system?
 - Yes No
- If no, what changes would you make to this system? Or, what would you do different? (For example, employing an entirely different approach)

[Please-click-here-to-insert-answer/comments]

6) First Responders

6a. Do the first responders in your community have interoperable communications systems?

- Yes No X
- If no, why not?
- If yes, are these communications systems purchases based on provincial or federal standards?
 - Yes No
- How often are these systems tested and how much training is received by first responders in using interoperable channels?

Current systems are not compatible. We do have 10 encrypted radios that can be deployed to an emergency site and the EOC.

6b. Are your communications systems interoperable with all departments and agencies in your province, other levels of government, and U.S. authorities where applicable?

No

6c. Does your community have the capacity to manage a Chemical, Biological, Radiological, Nuclear or Explosive (CBRNE) incident?

- Yes No X

[Please-click-here-to-insert-answer/comments]

6d. Does your community have the capacity to manage a cyber attack?

- Yes No X

[Please-click-here-to-insert-answer/comments]

6e. Have the emergency management personnel in your city received training at the Canadian Emergency Management College?

- Yes Y No
- Is the amount of training received sufficient?
- Yes No X

[Please-click-here-to-insert-answer/comments]

7) Role of the Canadian Forces

7a. Is there an expectation in your community that the Canadian Forces will provide assistance to your community in the event of an emergency or disaster if necessary?

- Yes X No

7b. Are community leaders or is your communities emergency management organization/ or person(s) charged with emergency preparedness aware of the existence of the Canadian Forces Canada Command?

Greater Sudbury

- Yes No
- If yes, has your community liaised with Canada Command with regards to emergency preparedness?
 - Yes No
 - If no, why not?

[Please-click-here-to-insert-answer/comments]

7c. Is there a Canadian Forces Reserve Unit located in your community?

- Yes No
- If yes, are community leaders or is your community's emergency management organization or person(s) charged with emergency preparedness aware of the services that can be provided by the Reserves in the event of an emergency or disaster?
 - Yes No
 - If no, why not?
 - If yes, have Canadian Forces Reserves been included in your community's emergency planning process?
 - Yes No

I've never been provided with any information

8) Heavy Urban Search and Rescue (HUSAR)

8a. Does your community have HUSAR capability?

- Yes No

8b. At what level is your HUSAR deployment capability ranked?

- Category 1
- Category 2
- Category 3
- Category 4
- Category 5

8c. How much does it cost to sustain your HUSAR program?

[Please-click-here-to-insert-answer/comments]

8d. Are there agreements in place for your HUSAR team to provide regional support in case of disasters or emergencies?

- Yes No
- If no, why not?

[Please-click-here-to-insert-answer/comments]

8e. Is the goal of your HUSAR program to reach Category 5 deployment capability?

- Yes No

- If no, why?
- If yes, how long will it take for you to reach this level?

[Please-click-here-to-insert-answer/comments]

8f. Whose responsibility should it be to provide funding for HUSAR? (more than one can be selected)

- Municipal
- Provincial
- Federal
- All three
- Please you explain your choice

[Please-click-here-to-insert-answer/comments]

9) Critical Infrastructure Protection (CIP)

9a. Has your community identified critical infrastructure within its boundaries?

- Yes No

9b. Does your community have a plan in place to protect critical infrastructure?

- Yes No

9c. Has the federal government identified federal critical infrastructure in your community?

- Yes No
- If yes, is your community responsible for protecting federal critical infrastructure?
 - Yes No ?
- If yes, what assistance, financial or other, has the federal government provided your community to protect federal critical infrastructure?

[Please-click-here-to-insert-answer/comments]

9d. Has your provincial government identified provincial critical infrastructure in your community?

- Yes No
- If yes, is your community responsible for protecting provincial critical infrastructure?
 - Yes No ?
- If yes, what assistance, financial or other, has the provincial government provided your community to protect provincial critical infrastructure?

[Please-click-here-to-insert-answer/comments]

9e. How does your community work with the private sector to ensure the protection of critical infrastructure? Please provide concrete examples (Ex. Public-private partnerships, working groups, etc.)

Greater Sudbury

Currently we have no formal agreements with any private sector. We do have industry & private sector representation on our Community Management Program committee.

Follow up Questions

1a.

Does your community have the **unilateral** ability to interrupt television and radio broadcasts in order to transmit emergency-related updates or instructions?

(Please check all that apply)

- Yes (please see 1b)
 - Local radio
 - Local television
 - National radio
 - National television

- **No, not unilaterally, media cooperation is needed X**
- No, this is not necessary for my community

1b.

If yes, please indicate if the authority to unilaterally interrupt radio and television broadcasts has been officially granted to your community and through which mechanism:

- Provincial legislation
- Local legislation
- Other: Please elaborate

- No official authority needed

2a.

Has your community identified and/or stockpiled supplies that could be used in case of an emergency?

(Please check all that apply)

- Yes
 - Provincial emergency supplies have been identified and agreements are in place on when and how they will be used in an emergency
 - Local Private sector suppliers have been identified and agreements have been made regarding their role during an emergency
 - Stockpiled supplies (please see 2b)
 - Specialized emergency Equipment
 - Please specify
 - Medical Supplies
 - Shelter Supplies (cots and beds)
 - Food and Water
 - Other
 - Please specify

- **None of the above X**

2b.

Are these stockpiled supplies the federal caches from the National Emergency Stockpile System (NESS)?

- Yes (please see 2c)
- No

2c.

Health Canada informed the Committee that there are about 1, 600 National Emergency Stockpile System (NESS) caches strategically located across Canada.

Do you know of this program and do you have access to a cache?

(Please check all that apply)

- Yes, I know of the NESS program
 - I have access to a NESS cache
 - I have access to a cache and can confirm its usefulness
 - I was consulted on what supplies should be stockpiled in the caches
- **None of the above X**

Emergency Management Questionnaire – 2007

**Guelph
Ontario**

There are 9 sections in this questionnaire. The questions are underlined. Please provide your answer under each question. In cases where a list of options for answers is given, please replace the “ ” with an “X”. Please feel free to insert additional comments below each question.

1) You and Your Community

1a. Please tell us who you are – name, title, and emergency management experience.

**Harry Dunning, Community Emergency Management Coordinator, City of Guelph.
Retired Guelph Police Service officer, six years as CEMC.**

1b. How densely populated is your community (in square kilometres)

86.72 sq. kilometres

- Is your community:
 - Rural
 - Urban **X**
 - Mixed

1c. Is your community near or does it include a:

- Major industrial facility **X**
- Border crossing
- Port / Airport, or transportation hub **X Rail, roads.**
- All of the above

1d. Does your community have an emergency management organization?

- Yes **X** No

1e. Has your community ever declared a state of local emergency as a result of a natural or human-induced event?

- Yes No **X**
- If yes, under what conditions did your community declare a state of emergency? For example, a flood, fire, tornado, snow/ice storm, other natural disaster or man-made event?

[Please-click-here-to-insert-answer/comments]

1f. Has your province declared a state of emergency as a result of a declaration in your community of a state of local emergency?

- Yes No **X**
- If yes, how many times has this occurred?

[Please-click-here-to-insert-answer/comments]

2) Risk Assessment

2a. Does your community conduct a risk assessment to determine the likelihood that its citizens will be affected by a natural or human-induced disaster or state of local emergency?

- Yes No
- If no, why not?
- If yes, is this risk assessment based on:
 - A provincially standardized process?
 - A federally standardized process?

We utilized the process put forward to us by Emergency Management Ontario.

2b. How often does your community conduct a risk assessment?

We review our Hazard Identification and Risk Assessment on a yearly basis.

2c. Which departments, agencies or organizations are involved in conducting your community's risk assessment?

- Police
- Fire.....
- Paramedic
- Public Health
- Local Emergency Management Organization
- Municipal Government.....
- All of the above
- Is the province consulted? (Yes No) **The province reviews and approves our work yearly.**
- Is the federal government consulted? (Yes No)

2d. Does your community involve industry when conducting its risk assessment?

- Yes No
- If yes, how willing were they to share risk related information?

We have an industry / municipal liaison group that meets to share information on emergency management issues. Industry provides information relevant to community risks for the use of first response agencies.

- How did this information (or lack of information) impact your risk assessment?

It helps us to understand and plan for risk in the community.

2e. Is a disaster or state of local emergency caused by an act of terrorism a concern for your community?

- Yes No
- If yes, does your community have a counter-terrorism response plan?
 - Yes No
 - If no, why not? **While this is no doubt a concern for all community's it has not been identified as one of our top risks.**
 - If yes, which organizations are involved?

Guelph

[Please-click-here-to-insert-answer/comments]

3) Response Capability

3a. How prepared is your community to respond to a major emergency or disaster?

- Prepared
- Somewhat prepared
- Unprepared
- Do not know

[Please-click-here-to-insert-answer/comments]

3b. How well prepared do you think the federal government is to respond to a major disaster such as Hurricane Katrina?

- Prepared
- Somewhat prepared
- Unprepared
- Do not know

3c. How confident are you that the provincial government will support municipal emergency response efforts in the event of a disaster or declaration of a state of local emergency?

- Very confident
- Confident
- No Confidence
- Do not know

3d. Does your community have a dedicated emergency operations centre?

- Yes No
- If no, has your community specified a structure (building, office space, etc.) that will be used as an emergency operations centre?
 - Yes No
 - If yes, please describe this structure? **We have identified both a primary and a secondary emergency operations centre in buildings affiliated with the municipality. Both are backed up by auxiliary power generation. We have communications, back-up 9-1-1, etc.**
 - If no, why not?

[Please-click-here-to-insert-answer/comments]

3e. Has your community established an incident command structure/incident management structure (ICS/IMS) which would be utilized in case of a disaster or state of local emergency?

- Yes No
- If yes, what is it ICS/IMS, Site Management, Other

We currently use the site management system in conjunction with our emergency operations control group. We are moving toward the incident management system as Emergency Management Ontario rolls it out.

- If no, why not?

[Please-click-here-to-insert-answer/comments]

3f. Does your community have agreements in place with surrounding communities to provide assistance or request assistance in the event of a disaster or state of local emergency?

- Yes No
- **We don't have them with all communities. We have provided a draft agreement to a neighbouring community and hope to have it signed.**
- Do you think such agreements are necessary?
 - Yes No
 - If you do not think such agreements are necessary, can you explain why?

[Please-click-here-to-insert-answer/comments]

3g. If a disaster was to occur in your community, how long could your community sustain itself before outside help is required?

- 24 hrs
- 48 hrs
- 72 hrs
- 96 hrs

It is difficult to quantify this answer in hours. I would say it would depend on the magnitude and type of emergency.

3h. Has your community identified and stockpiled supplies that could be used in case of an emergency?

- Yes No
- Which agencies were involved in the decision making process?
 - Public Health
 - Paramedic**X**
 - Fire.....
 - Police
 - Local Emergency Measures Organization.....**X**
 - Provincial Emergency Measures Organization

4) Funding

4a. Who serves as your community's chief resource for funding for emergency management?

- Municipal government
- Provincial government
- Federal government

4b. Are your communities funding needs for emergency management based on a needs/risk assessment?

- If you are “somewhat” or “not” satisfied with JEPP, what is wrong with the JEPP process and what changes to the process would best facilitate your community’s needs?

Payment seems to take a long time after all the paperwork has been submitted. If it is a significant amount requiring audit it takes even longer.

4h. How often has your community applied for JEPP funding? How often has your community been successful in receiving funding through the JEPP?

Community applies each year (during my tenure) and is successful the majority of the time. Have been turned down a couple of times. Re-applied once and was approved.

4i. What are your community’s main concerns/challenges regarding funding for emergency management?

That major cost be supported and that legislated requirements driven down to the municipal level (like training) be supported.

5) Community Awareness

5a. Does your local government have a program in place to educate its citizens on what to do in case of a disaster?

- Yes No
- If no, why not?
- If yes, can you describe this program?

We have a large area on our website at Guelph.ca and duplicate material in our library system. We hold an annual emergency preparedness day and are preparing an emergency preparedness booklet for distribution to all households. We have public service announcements on local radio. We do lectures to community groups on request.

5b. Does your community have in place an emergency broadcast system?

- Yes No
- If no, why not?
- If no, what method(s) are utilized by your community to alert citizens of an impending disaster or emergency?
- If no, what changes would you make to this system or what would you do different? (For example, utilizing an entirely different approach)
- If yes, how does the system work? **The system draws telephone data from mapping and submits it with a recorded message to a high speed dialling system.**
- If yes, are you satisfied with this system?
 - Yes No

We have not had to use it in a real emergency yet so it is difficult to provide a proper evaluation.

5c. Does your community have the ability to interrupt local and national television and radio broadcasts in order to transmit emergency-related updates or instructions?

Guelph

- Yes No **X**
- Are you satisfied with this system?
 - Yes No **X**
- **We would like to be able to interrupt programming or to add an information crawl on television viewed locally.**

[Please-click-here-to-insert-answer/comments]

6) First Responders

6a. Do the first responders in your community have interoperable communications systems?

- Yes **X** No
- If no, why not?
- If yes, are these communications systems purchases based on provincial or federal standards?
 - Yes **X** No
- How often are these systems tested and how much training is received by first responders in using interoperable channels?

First response agencies have their own testing and training schedules. New hires receive training on the system. Practical use is ongoing. Exercises utilize interoperability features.

6b. Are your communications systems interoperable with all departments and agencies in your province, other levels of government, and U.S. authorities where applicable?

The police have access to a provincial common channel as do the fire department. Through telephone, computer, satellite and amateur radio we can interact with Emergency Management Ontario.

6c. Does your community have the capacity to manage a Chemical, Biological, Radiological, Nuclear or Explosive (CBRNE) incident?

- Yes **X** No

6d. Does your community have the capacity to manage a cyber attack?

- Yes **X** No

We have measures in place to protect against and notify us in the event of a cyber attack. Should one take place we would undertake mitigation activities.

6e. Have the emergency management personnel in your city received training at the Canadian Emergency Management College?

- Yes **X** No
- Is the amount of training received sufficient?
- Yes **X** No

It is difficult for smaller communities to access the available CBRNE training due to the demand for the spots and the team concept which is required.

7) Role of the Canadian Forces

7a. Is there an expectation in your community that the Canadian Forces will provide assistance to your community in the event of an emergency or disaster if necessary?

- Yes No

7b. Are community leaders or is your communities emergency management organization/ or person(s) charged with emergency preparedness aware of the existence of the Canadian Forces Canada Command?

- Yes No
- If yes, has your community liaised with Canada Command with regards to emergency preparedness?
 - Yes No
 - If no, why not?

[Please-click-here-to-insert-answer/comments]

7c. Is there a Canadian Forces Reserve Unit located in your community?

- Yes No
- If yes, are community leaders or is your community's emergency management organization or person(s) charged with emergency preparedness aware of the services that can be provided by the Reserves in the event of an emergency or disaster?
 - Yes No
 - If no, why not?
 - If yes, have Canadian Forces Reserves been included in your community's emergency planning process?
 - Yes No

We have met with liaison personnel and included them in exercises, opportunities for training, etc.

8) Heavy Urban Search and Rescue (HUSAR)

8a. Does your community have HUSAR capability?

- Yes No **Training a confined space team at this time. They have some equipment. We would look to Toronto HUSAR team for assistance.**

8b. At what level is your HUSAR deployment capability ranked?

- Category 1
- Category 2
- Category 3
- Category 4
- Category 5

Guelph

8c. How much does it cost to sustain your HUSAR program?

[Please-click-here-to-insert-answer/comments]

8d. Are there agreements in place for your HUSAR team to provide regional support in case of disasters or emergencies?

- Yes No
- If no, why not?

[Please-click-here-to-insert-answer/comments]

8e. Is the goal of your HUSAR program to reach Category 5 deployment capability?

- Yes No
- If no, why?
- If yes, how long will it take for you to reach this level?

[Please-click-here-to-insert-answer/comments]

8f. Whose responsibility should it be to provide funding for HUSAR? (more than one can be selected)

- Municipal
- Provincial
- Federal
- All three
- Please you explain your choice

[Please-click-here-to-insert-answer/comments]

9) Critical Infrastructure Protection (CIP)

9a. Has your community identified critical infrastructure within its boundaries?

- Yes **X** No

9b. Does your community have a plan in place to protect critical infrastructure?

- Yes **X** No Business continuity planning. One other initiative currently underway.

9c. Has the federal government identified federal critical infrastructure in your community?

- Yes No **X – we have not been notified of any.**
- If yes, is your community responsible for protecting federal critical infrastructure?
 - Yes No
- If yes, what assistance, financial or other, has the federal government provided your community to protect federal critical infrastructure?

[Please-click-here-to-insert-answer/comments]

9d. Has your provincial government identified provincial critical infrastructure in your community?

- Yes No
- If yes, is your community responsible for protecting provincial critical infrastructure?
 - Yes No – **other than police, fire, ems response.**
- If yes, what assistance, financial or other, has the provincial government provided your community to protect provincial critical infrastructure?

[Please-click-here-to-insert-answer/comments]

9e. How does your community work with the private sector to ensure the protection of critical infrastructure? Please provide concrete examples (Ex. Public-private partnerships, working groups, etc.)

Private sector owners of critical infrastructure have assured us they have business continuity plans in place and have provided emergency contact information to allow interaction during an emergency.

Follow up Questions

1a.

Does your community have the **unilateral** ability to interrupt television and radio broadcasts in order to transmit emergency-related updates or instructions?

(Please check all that apply)

- Yes (please see 1b)
 - Local radio
 - Local television
 - National radio
 - National television
- No, not unilaterally, media cooperation is needed XX
- No, this is not necessary for my community

1b.

If yes, please indicate if the authority to unilaterally interrupt radio and television broadcasts has been officially granted to your community and through which mechanism:

- Provincial legislation
- Local legislation
- Other: Please elaborate

- No official authority needed

2a.

Has your community identified and/or stockpiled supplies that could be used in case of an emergency?

Guelph

(Please check all that apply)

- Yes XX
 - Provincial emergency supplies have been identified and agreements are in place on when and how they will be used in an emergency
 - Local Private sector suppliers have been identified and agreements have been made regarding their role during an emergency X- Agreements with fuel distribution network.
 - Stockpiled supplies (please see 2b)
 - Specialized emergency Equipment
 - Please specify
 - Medical Supplies – Community Care Access Centre stores pandemic supplies in our facilities.
 - Shelter Supplies (cots and beds) X – Canadian Red Cross store cots, blankets and comfort kits in our facilities.
 - Food and Water
 - Other
 - Please specify
- None of the above

2b.

Are these stockpiled supplies the federal caches from the National Emergency Stockpile System (NESS)?

- Yes (please see 2c)
- No X

2c.

Health Canada informed the Committee that there are about 1, 600 National Emergency Stockpile System (NESS) caches strategically located across Canada.

Do you know of this program and do you have access to a cache?

(Please check all that apply)

- Yes, I know of the NESS program XX
 - I have access to a NESS cache
 - I have access to a cache and can confirm its usefulness
 - I was consulted on what supplies should be stockpiled in the caches
- None of the above

Emergency Management Questionnaire – 2007

Halifax Nova Scotia

There are 9 sections in this questionnaire. The questions are underlined. Please provide your answer under each question. In cases where a list of options for answers is given, please replace the “ ” with an “X”. Please feel free to insert additional comments below each question.

1) You and Your Community

1a. Please tell us who you are – name, title, and emergency management experience.

*Barry Manuel
Emergency Measures Coordinator
Halifax Regional Municipality
(I have been the Coordinator for the HRM since 1997 and have a strong emergency management background in preparedness and actual large scale responses)*

1b. How densely populated is your community (in square kilometres)

- Is your community:
 - Rural
 - Urban
 - *Mixed (area approximately 5000 square kilometres)*

1c. Is your community near or does it include a:

- Major industrial facility *Yes*
- Border crossing *No*
- Port / Airport, or transportation hub **All three**
- All of the above

1d. Does your community have an emergency management organization?

- *Yes* No

1e. Has your community ever declared a state of local emergency as a result of a natural or human-induced event?

- *Yes* No
- If yes, under what conditions did your community declare a state of emergency? For example, a flood, fire, tornado, snow/ice storm, other natural disaster or man-made event?

During Hurricane Juan in 2003 the municipality declared a State of Local Emergency

1f. Has your province declared a state of emergency as a result of a declaration in your community of a state of local emergency?

Halifax

- Yes *No*
- If yes, how many times has this occurred?

2) Risk Assessment

2a. Does your community conduct a risk assessment to determine the likelihood that its citizens will be affected by a natural or human-induced disaster or state of local emergency?

- **Yes** *No*
- If no, why not?
- If yes, is this risk assessment based on:
 - A provincially standardized process?
 - A federally standardized process?

The province is currently developing a Hazards, Risk and Vulnerability Assessment (HRVA) standard

2b. How often does your community conduct a risk assessment?

The last risk assessment was done in 1990, updated in 1996 and again in 1999. Currently a tender is being prepared for a full HRVA to be done in 2007

2c. Which departments, agencies or organizations are involved in conducting your community's risk assessment?

- Police
- Fire.....
- Paramedic
- Public Health
- Local Emergency Management Organization
- Municipal Government.....
- All of the above
- Is the province consulted? (Yes No)
- Is the federal government consulted? (Yes No)

Current stakeholders: Fire, Police, Public Works, Water Commission, EMO, DND, Port Authority, Procurement. The provincial EMO is consulted. Other federal, non-government and private sector agencies will be consulted as required.

2d. Does your community involve industry when conducting its risk assessment?

- **Yes** *No*
- If yes, how willing were they to share risk related information?

No issues arising from the 1990, 1996, 1999 risk assessment

- How did this information (or lack of information) impact your risk assessment?

It is expected that industry will be less forthcoming with information in the 2007 HRVA due to changes in world events post-9/11. If this occurs, it will have a major impact on the functionality of the HRVA in industrial and surrounding areas.

2e. Is a disaster or state of local emergency caused by an act of terrorism a concern for your community?

- **Yes** No
- If yes, does your community have a counter-terrorism response plan?
 - **Yes** No
 - If no, why not?
 - If yes, which organizations are involved?

Police, Fire, Paramedic, EMO

3) Response Capability

3a. How prepared is your community to respond to a major emergency or disaster?

- ***Prepared***
- Somewhat prepared
- Unprepared
- Do not know

Our plan has been utilized in the past on several large scale emergency events and has proven to be effective.

3b. How well prepared do you think the federal government is to respond to a major disaster such as Hurricane Katrina?

- Prepared
- ***Somewhat prepared***
- Unprepared
- Do not know

The federal government needs to understand and accept its role during a large scale emergency response and recovery event and as well needs to develop better liaisons between responding federal agencies headquartered outside of the region and local offices of the same federal organizations.

3c. How confident are you that the provincial government will support municipal emergency response efforts in the event of a disaster or declaration of a state of local emergency?

- ***Very confident***
- Confident
- No Confidence
- Do not know

The present provincial EMO has always supported this municipality in any emergency response to the highest level

3d. Does your community have a dedicated emergency operations centre?

- **Yes** No
- If no, has your community specified a structure (building, office space, etc.) that will be used as an emergency operations centre?
 - Yes No
 - If yes, please describe this structure?
 - If no, why not?

[Please-click-here-to-insert-answer/comments]

Halifax

3e. Has your community established an incident command structure/incident management structure (ICS/IMS) which would be utilized in case of a disaster or state of local emergency?

- Yes No
- If yes, what is it ICS/IMS, Site Management, Other

ICS is a functional system for all agencies to work towards and is based on commanding resources. However, many times the municipality is tasked to mitigate an event when it does not control (command) all of the responding agencies or resources. In times like those, it has to manage not command. That is why the HRM in addition to Incident Command employs Emergency Site Management (ESM) principals as taught by the Canadian Emergency Management College. These principals teach how to manage commanders versus trying to command resources not under municipal control. Note: ESM cannot stand alone, it is merely another layer over the top of any command or management system or systems, but it is designed to work with multiple, divergent command systems. ESM has worked well for the municipality many times since it was first used during the crash of Swissair 111 in 1998.

- If no, why not?

[Please-click-here-to-insert-answer/comments]

3f. Does your community have agreements in place with surrounding communities to provide assistance or request assistance in the event of a disaster or state of local emergency?

- Yes No
- If no, why not?
- Do you think such agreements are necessary?
 - Yes No
 - If you do not think such agreements are necessary, can you explain why?

[Please-click-here-to-insert-answer/comments]

3g. If a disaster was to occur in your community, how long could your community sustain itself before outside help is required?

- 24 hrs
- 48 hrs
- 72 hrs
- 96 hrs

This is wholly dependent on the nature of the event and there is no clear definition of the word “disaster” used in this context. It really should focus around what services are to be provided to the residents and at what level. Then, the municipality would need to prioritize these services as some services can be reduced or cut for short periods of time, allowing additional resources to be re-directed to the identified essential and/or mission critical services.

3h. Has your community identified and stockpiled supplies that could be used in case of an emergency?

- Yes No
- Which agencies were involved in the decision making process?
 - Public Health
 - Paramedic
 - Fire.....
 - Police
 - Local Emergency Measures Organization.....
 - Provincial Emergency Measures Organization

It is better to identify and locate critical supplies that would be needed rather than to blindly stockpile. Many supplies have a shelf life and stockpiling supplies that are not used or rotated out, is by itself inefficient. It would be better to locate these supplies in advance and have procedures to ensure their acquisition and use when needed.

Part of the business continuity planning process that each municipality and each department within each municipality should be practicing would be to determine what critical resources/supplies each department/service needs in order to provide its essential and mission critical services. Above and beyond that, the local EMOs can then determine what overall supplies, if any would be needed outside of individual departments.

As an example, during 9/11 this municipality needed 8000 cots for the stranded passengers. It is not an efficient use of money for every municipality to stockpile thousands of cots in anticipation of someday having a need. It is more efficient to determine where the cots are and how they can be accessed in an emergency (which was successfully done during the event).

4) Funding

4a. Who serves as your community's chief resource for funding for emergency management?

- **Municipal government**
- Provincial government
- Federal government

4b. Are your communities funding needs for emergency management based on a needs/risk assessment?

- Yes No
- If no, how are funding needs for emergency preparedness assessed?

Funding needs are based on a combination of the risk assessment and after-action reports generated out of prior large scale emergency responses.

4c. Is your community aware of the funding mechanisms for emergency management provided by your provincial government?

- **Yes** No

4d. Has your community applied for funding for emergency management from the provincial government?

Halifax

- **Yes** No
- If yes, for what purpose?
 - Training
 - To establish an emergency measures organization
 - To purchase emergency response equipment
 - To build CBRNE-specific response capacity
 - To build HUSAR-specific response capacity
 - To build a cyber attack-specific response capacity
 - Other (please explain below).....

The municipality was able to access provincial cost sharing funding on several occasion in order to purchase additional generators to be use in support of emergency response related “comfort” or “warming” centres.

4e. How satisfied is your community with provincial funding mechanisms for emergency management?

- Satisfied
- **Somewhat Satisfied**
- Not Satisfied
- If your community is “somewhat” or “not” satisfied, can you explain why?

Municipalities are required to submit balanced budgets and oftentimes emergency management funding is cut in order to allow the municipality to provide existing day-to-day services. Therefore there should be more emergency management-specific funding opportunities made available to municipalities by the provincial government to allow municipalities to attain a higher standard of preparedness.

4f. Is your community aware of the funding mechanisms for emergency management provided by the federal government?

- **Yes** No

4g. Has your community applied for funding for emergency management from the federal government through the Joint Emergency Preparedness Program (JEPP)?

- **Yes** No
- If yes, how satisfied is your community with the JEPP?
 - Satisfied
 - Somewhat Satisfied
 - **Not Satisfied**
 - If you are “somewhat” or “not” satisfied with JEPP, what is wrong with the JEPP process and what changes to the process would best facilitate your community’s needs?

The province does not receive enough JEPP monies from the federal government to allow it to fund a large enough percentage of municipal JEPP applications.

The current JEPP application process at the provincial level requires the municipalities to submit proposals in advance of municipal budgets being set and with the large portion of current funding denials due to the lack of federal funding, there is often a lot of uncertainty

for the municipality during budget deliberations as to whether it will be granted the JEPP application funding should the municipal portion of the funding be approved.

This could be resolved by having more monies added to the JEPP program thereby increasing the likelihood of application approval and/or having JEPP applications approved at the provincial level before municipal budgeting deliberations start.

- 4h. How often has your community applied for JEPP funding? How often has your community been successful in receiving funding through the JEPP?

The municipality has applied several times over the years with a moderate success rate, although, if any of the changes mentioned in the last question were implemented, the municipality would apply additional JEPP funding.

- 4i. What are your community's main concerns/challenges regarding funding for emergency management?

Not enough human resources to do maintain the levels of preparedness required.

5) Community Awareness

- 5a. Does your local government have a program in place to educate its citizens on what to do in case of a disaster?

- Yes No
- If no, why not?
- If yes, can you describe this program?

We have created local planning groups called "Joint Emergency Management" teams or JEMs. Each JEM team is trained in emergency preparedness at the family level as well as coordination, through EMO of the communities needs during an emergency event. At present, JEMs are only in the rural areas, but the idea has merit in an urban setting as well and needs to be expanded.

- 5b. Does your community have in place an emergency broadcast system?

- Yes No
- If no, why not?
- If no, what method(s) are utilized by your community to alert citizens of an impending disaster or emergency?
- If no, what changes would you make to this system or what would you do different? (For example, utilizing an entirely different approach)
- If yes, how does the system work?
- If yes, are you satisfied with this system?
 - Yes No

The municipality uses several methods to alert. It has agreements with local radio broadcasters to place Amateur Radio operators in radio stations so that emergency messages sent by the municipality can be received by the broadcaster even if normal telecommunication

Halifax

infrastructure is compromised. In addition, most if not all local radio broadcasters had added back-up power generation at both their studios and broadcast tower sites.

The municipality also has an agreement with one local radio broadcaster that specializes in pre-recorded travel and information messaging that will allow EMO to take over the broadcast bandwidth of the station in an emergency for the purpose of sending public service announcements. There is also specialized equipment that allows the municipality the ability to do “direct-to-air” in the event of an urgent need to get a message out and the unavailability of contacting station personnel.

The municipality is also trying to coordinate with broadcasters to locate emergency public service announcements (PSA) at specific times during the hour, so that residents, operation on battery powered radios can tune in at a known time to listen to the PSA and thereby conserve battery life instead of listening to 58 minutes of commercial programming in order to hear the 3 minutes for the PSA and wasting the radio battery.

The municipality has a commercial telephone dialling system that will allow it to send messages out to pre-determined groups of people and allow them to respond with an acknowledgment of message receipt. The system will make 72 calls simultaneously and is user friendly.

5c. Does your community have the ability to interrupt local and national television and radio broadcasts in order to transmit emergency-related updates or instructions?

- Yes *No*
- Are you satisfied with this system?
 - Yes *No*
- If no, what changes would you make to this system? Or, what would you do different? (For example, employing an entirely different approach)

This needs to be implemented at a national level with mandatory compliance by broadcasters and re-broadcasters. Protocols need to be established to determine who can initiate an emergency broadcast message and how fast can it be added to the system.

In addition, consideration also has to be given to residents who are not watching television or listening to radio at the time as well as patrons in shopping areas, sports and convention facilities for example.

6) First Responders

6a. Do the first responders in your community have interoperable communications systems?

- *Yes* *No*
- If no, why not?
- If yes, are these communications systems purchases based on provincial or federal standards?
 - Yes *No*
- How often are these systems tested and how much training is received by first responders in using interoperable channels?

There is not enough radio interoperability training currently in place. The province has created a radio interoperability working group to develop solutions.

6b. Are your communications systems interoperable with all departments and agencies in your province, other levels of government, and U.S. authorities where applicable?

Some, not all, however, the system has other features like “patching” which will also allow radio interoperability.

6c. Does your community have the capacity to manage a Chemical, Biological, Radiological, Nuclear or Explosive (CBRNE) incident?

- **Yes** No

[Please-click-here-to-insert-answer/comments]

6d. Does your community have the capacity to manage a cyber attack?

- **Yes** No

[Please-click-here-to-insert-answer/comments]

6e. Have the emergency management personnel in your city received training at the Canadian Emergency Management College?

- **Yes** No
- Is the amount of training received sufficient?
- **Yes** *No*

The training is sufficient at the college and the training program allows students from across the country to meet, learn and network with each other. This is the first start to creating a national standard that would allow people who are trained in large scale emergency management to be moved from an unaffected portion of the country to an area that is in need of that trained resource, which is similar to wildland fire fighters. However, in the meantime, there are not enough training opportunities (seats) made available to the municipalities to fill their existing needs.

7) Role of the Canadian Forces

7a. Is there an expectation in your community that the Canadian Forces will provide assistance to your community in the event of an emergency or disaster if necessary?

- **Yes** No

7b. Are community leaders or is your communities emergency management organization/ or person(s) charged with emergency preparedness aware of the existence of the Canadian Forces Canada Command?

- **Yes** No
- If yes, has your community liaised with Canada Command with regards to emergency preparedness?
 - **Yes** No

Halifax

- If no, why not?

Members of the Canadian Forces (CF) sit on many of this municipality's emergency management committees and working groups and as well many CF members partake in municipal EMO training, workshops and emergency exercises.

7c. Is there a Canadian Forces Reserve Unit located in your community?

- **Yes** No
- If yes, are community leaders or is your community's emergency management organization or person(s) charged with emergency preparedness aware of the services that can be provided by the Reserves in the event of an emergency or disaster?
 - **Yes** No
 - If no, why not?
 - If yes, have Canadian Forces Reserves been included in your community's emergency planning process?
 - **Yes** No

Reservists and regular forces are treated the same and the municipalities. The municipality spends time developing military liaison officers who become specialized in the municipal emergency management program and also, by their service, are knowledgeable in military protocols, thereby providing the link needed to the municipality. The province is also part of this protocol.

8) Heavy Urban Search and Rescue (HUSAR)

8a. Does your community have HUSAR capability?

- **Yes** No

8b. At what level is your HUSAR deployment capability ranked?

- Category 1
- Category 2
- Category 3
- Category 4
- Category 5

8c. How much does it cost to sustain your HUSAR program?

[Please-click-here-to-insert-answer/comments]

8d. Are there agreements in place for your HUSAR team to provide regional support in case of disasters or emergencies?

- **Yes** No
- If no, why not?

[Please-click-here-to-insert-answer/comments]

8e. Is the goal of your HUSAR program to reach Category 5 deployment capability?

Halifax

The 2007 HRVA will be used to determine ownership of critical infrastructure, its relationship to the municipality and its citizens and the pathway needed to ensure its continued provision.

Follow up Questions

1a.

Does your community have the **unilateral** ability to interrupt television and radio broadcasts in order to transmit emergency-related updates or instructions?

(Please check all that apply)

- Yes (please see 1b)
 - Local radio
 - Local television
 - National radio
 - National television

- No, not unilaterally, media cooperation is needed X
- No, this is not necessary for my community

1b.

If yes, please indicate if the authority to unilaterally interrupt radio and television broadcasts has been officially granted to your community and through which mechanism:

- Provincial legislation
- Local legislation
- Other: Please elaborate

- No official authority needed

2a.

Has your community identified and/or stockpiled supplies that could be used in case of an emergency?

(Please check all that apply)

- Yes
 - Provincial emergency supplies have been identified and agreements are in place on when and how they will be used in an emergency
 - Local Private sector suppliers have been identified and agreements have been made regarding their role during an emergency
 - Stockpiled supplies (please see 2b)
 - Specialized emergency Equipment X
 - Please specify (Generators)
 - Medical Supplies X
 - Shelter Supplies (cots and beds) X
 - Food and Water X**
 - Other
 - Please specify

- None of the above

2b.

Are these stockpiled supplies the federal caches from the National Emergency Stockpile System (NESS)?

- Yes (please see 2c)
- No

2c.

Health Canada informed the Committee that there are about 1,600 National Emergency Stockpile System (NESS) caches strategically located across Canada.

Do you know of this program and do you have access to a cache?

(Please check all that apply)

- Yes, I know of the NESS program
 - I have access to a NESS cache
 - I have access to a cache and can confirm its usefulness
 - I was consulted on what supplies should be stockpiled in the caches
- None of the above

****NOTE:** There are a tremendous amount of resources in our country that can be brought to bear in an emergency. One needs to be careful not to stockpile resources that are readily available. Once resources are stockpiled, they require maintenance to ensure that the materials remain in an operational readiness state. There is little value in having a resource on paper that is years out of date or unusable. With current emergency legislation, governments have the ability to commandeer resources in times of crises and to deploy them for the greater good. One needs to balance the urge to stockpile and the end result of hoarding. A better system would be to identify critical resources and then have a tracking system in place that would show where they were throughout the province (and ultimately the country) at all times. This tracking system would be accessible to all levels of government and NGOs to search and also to maintain their segments. This would be a more efficient use of resources than stockpiling material away and allowing it to age.

Emergency Management Questionnaire – 2007

**Halton Hills
Ontario**

There are 9 sections in this questionnaire. The questions are underlined. Please provide your answer under each question. In cases where a list of options for answers is given, please replace the “ ” with an “X”. Please feel free to insert additional comments below each question.

1) You and Your Community

1a. Please tell us who you are – name, title, and emergency management experience.

Deputy Chief Harry Olivieri, Halton Hills Fire & Protection Services
CEMC Town of Halton Hills

1b. How densely populated is your community (in square kilometres)

- Is your community:
 - Rural
 - Urban
 - Mixed X

1c. Is your community near or does it include a:

- Major industrial facility X
- Border crossing
- Port / Airport, or transportation hub
- All of the above

1d. Does your community have an emergency management organization?

- Yes X No

1e. Has your community ever declared a state of local emergency as a result of a natural or human-induced event?

- Yes No X
- If yes, under what conditions did your community declare a state of emergency? For example, a flood, fire, tornado, snow/ice storm, other natural disaster or man-made event?

[Please-click-here-to-insert-answer/comments]

1f. Has your province declared a state of emergency as a result of a declaration in your community of a state of local emergency?

- Yes No X
- If yes, how many times has this occurred?

[Please-click-here-to-insert-answer/comments]

2) Risk Assessment

2a. Does your community conduct a risk assessment to determine the likelihood that its citizens will be affected by a natural or human-induced disaster or state of local emergency?

- Yes No
- If no, why not?
- If yes, is this risk assessment based on:
 - A provincially standardized process?
 - A federally standardized process?

[Please-click-here-to-insert-answer/comments]

2b. How often does your community conduct a risk assessment?

yearly

2c. Which departments, agencies or organizations are involved in conducting your community's risk assessment?

- PoliceX
- Fire.....X
- Paramedic
- Public Health
- Local Emergency Management OrganizationX
- Municipal Government.....X
- All of the above
- Is the province consulted? (Yes No)
- Is the federal government consulted? (Yes No)

2d. Does your community involve industry when conducting its risk assessment?

- Yes No
- If yes, how willing were they to share risk related information?

[Please-click-here-to-insert-answer/comments]

- How did this information (or lack of information) impact your risk assessment?

[Please-click-here-to-insert-answer/comments]

2e. Is a disaster or state of local emergency caused by an act of terrorism a concern for your community?

- Yes No
- If yes, does your community have a counter-terrorism response plan?
 - Yes No
 - If no, why not?
 - If yes, which organizations are involved?

[Please-click-here-to-insert-answer/comments]

Halton Hills

3) Response Capability

3a. How prepared is your community to respond to a major emergency or disaster?

- Prepared
- Somewhat prepared
- Unprepared
- Do not know

[Please-click-here-to-insert-answer/comments]

3b. How well prepared do you think the federal government is to respond to a major disaster such as Hurricane Katrina?

- Prepared
- Somewhat prepared
- Unprepared
- Do not know

3c. How confident are you that the provincial government will support municipal emergency response efforts in the event of a disaster or declaration of a state of local emergency?

- Very confident
- Confident
- No Confidence
- Do not know

3d. Does your community have a dedicated emergency operations centre?

- Yes No
- If no, has your community specified a structure (building, office space, etc.) that will be used as an emergency operations centre?
 - Yes No
 - If yes, please describe this structure?
 - If no, why not?

Main Fire Station

3e. Has your community established an incident command structure/incident management structure (ICS/IMS) which would be utilized in case of a disaster or state of local emergency?

- Yes No
- If yes, what is it ICS/IMS, Site Management, Other

[Please-click-here-to-insert-answer/comments]

- If no, why not?

Waiting for Provincial direction

3f. Does your community have agreements in place with surrounding communities to provide assistance or request assistance in the event of a disaster or state of local emergency?

- Yes No
- If no, why not?
- Do you think such agreements are necessary?
 - Yes No
 - If you do not think such agreements are necessary, can you explain why?

[Please-click-here-to-insert-answer/comments]

3g. If a disaster was to occur in your community, how long could your community sustain itself before outside help is required?

- 24 hrs
- 48 hrs
- 72 hrs
- 96 hrs

This is difficult to answer as it would depend on the situation

3h. Has your community identified and stockpiled supplies that could be used in case of an emergency?

- Yes No
- Which agencies were involved in the decision making process?
 - Public Health
 - Paramedic
 - Fire.....X
 - Police
 - Local Emergency Measures Organization.....X
 - Provincial Emergency Measures Organization

4) Funding

4a. Who serves as your community’s chief resource for funding for emergency management?

- Municipal government
- Provincial government
- Federal government

4b. Are your communities funding needs for emergency management based on a needs/risk assessment?

- Yes No
- If no, how are funding needs for emergency preparedness assessed?

At this time as identified on on as need basis)

4c. Is your community aware of the funding mechanisms for emergency management provided by your provincial government?

- Yes No

Halton Hills

4d. Has your community applied for funding for emergency management from the provincial government?

- Yes No X
- If yes, for what purpose?
 - Training
 - To establish an emergency measures organization
 - To purchase emergency response equipment
 - To build CBRNE-specific response capacity
 - To build HUSAR-specific response capacity
 - To build a cyber attack-specific response capacity
 - Other (please explain below).....

[Please-click-here-to-insert-answer/comments]

4e. How satisfied is your community with provincial funding mechanisms for emergency management?

- Satisfied
- Somewhat Satisfied
- Not Satisfied X
- If your community is “somewhat” or “not” satisfied, can you explain why?

Too stringent

4f. Is your community aware of the funding mechanisms for emergency management provided by the federal government?

- Yes X No

4g. Has your community applied for funding for emergency management from the federal government through the Joint Emergency Preparedness Program (JEPP)?

- Yes No X
- If yes, how satisfied is your community with the JEPP?
 - Satisfied
 - Somewhat Satisfied
 - Not Satisfied
 - If you are “somewhat” or “not” satisfied with JEPP, what is wrong with the JEPP process and what changes to the process would best facilitate your community’s needs?

[Please-click-here-to-insert-answer/comments]

4h. How often has your community applied for JEPP funding? How often has your community been successful in receiving funding through the JEPP?

Not applied

4i. What are your community’s main concerns/challenges regarding funding for emergency management?

Incre4sed funding parameters

5) Community Awareness

5a. Does your local government have a program in place to educate its citizens on what to do in case of a disaster?

- Yes No
- If no, why not?
- If yes, can you describe this program?

[Please-click-here-to-insert-answer/comments]

5b. Does your community have in place an emergency broadcast system?

- Yes No
- If no, why not?
- If no, what method(s) are utilized by your community to alert citizens of an impending disaster or emergency?
- If no, what changes would you make to this system or what would you do different? (For example, utilizing an entirely different approach)
- If yes, how does the system work?
- If yes, are you satisfied with this system?
 - Yes No

[Please-click-here-to-insert-answer/comments]

5c. Does your community have the ability to interrupt local and national television and radio broadcasts in order to transmit emergency-related updates or instructions?

- Yes No
- Are you satisfied with this system?
 - Yes No
- If no, what changes would you make to this system? Or, what would you do different? (For example, employing an entirely different approach)

[Please-click-here-to-insert-answer/comments]

6) First Responders

6a. Do the first responders in your community have interoperable communications systems?

- Yes No
- If no, why not?
- If yes, are these communications systems purchased based on provincial or federal standards?
 - Yes No
- How often are these systems tested and how much training is received by first responders in using interoperable channels?

Systems are used daily

Halton Hills

6b. Are your communications systems interoperable with all departments and agencies in your province, other levels of government, and U.S. authorities where applicable?

no

6c. Does your community have the capacity to manage a Chemical, Biological, Radiological, Nuclear or Explosive (CBRNE) incident?

- Yes No X

Would use provincial based system

6d. Does your community have the capacity to manage a cyber attack?

- Yes X No

[Please-click-here-to-insert-answer/comments]

6e. Have the emergency management personnel in your city received training at the Canadian Emergency Management College?

- Yes No X
- Is the amount of training received sufficient?
- Yes X No

[Please-click-here-to-insert-answer/comments]

7) Role of the Canadian Forces

7a. Is there an expectation in your community that the Canadian Forces will provide assistance to your community in the event of an emergency or disaster if necessary?

- Yes No X

7b. Are community leaders or is your communities emergency management organization/ or person(s) charged with emergency preparedness aware of the existence of the Canadian Forces Canada Command?

- Yes X No
- If yes, has your community liaised with Canada Command with regards to emergency preparedness?
 - Yes X No
 - If no, why not?

[Please-click-here-to-insert-answer/comments]

7c. Is there a Canadian Forces Reserve Unit located in your community?

- Yes No X
- If yes, are community leaders or is your community's emergency management organization or person(s) charged with emergency preparedness aware of the services that can be provided by the Reserves in the event of an emergency or disaster?
 - Yes No

- If no, why not?
- If yes, have Canadian Forces Reserves been included in your community's emergency planning process?
 - Yes No

[Please-click-here-to-insert-answer/comments]

8) Heavy Urban Search and Rescue (HUSAR)

8a. Does your community have HUSAR capability?

- Yes No

8b. At what level is your HUSAR deployment capability ranked?

- Category 1
- Category 2
- Category 3
- Category 4
- Category 5

8c. How much does it cost to sustain your HUSAR program?

Difficult to appraise as is part of regular training

8d. Are there agreements in place for your HUSAR team to provide regional support in case of disasters or emergencies?

- Yes No
- If no, why not?

[Please-click-here-to-insert-answer/comments]

8e. Is the goal of your HUSAR program to reach Category 5 deployment capability?

- Yes No
- If no, why?
- If yes, how long will it take for you to reach this level?

We have access to regional & provincial system

8f. Whose responsibility should it be to provide funding for HUSAR? (more than one can be selected)

- Municipal
- Provincial
- Federal
- All three
- Please you explain your choice

[Please-click-here-to-insert-answer/comments]

Halton Hills

9) Critical Infrastructure Protection (CIP)

9a. Has your community identified critical infrastructure within its boundaries?

- Yes No

9b. Does your community have a plan in place to protect critical infrastructure?

- Yes No

9c. Has the federal government identified federal critical infrastructure in your community?

- Yes No
- If yes, is your community responsible for protecting federal critical infrastructure?
 - Yes No
- If yes, what assistance, financial or other, has the federal government provided your community to protect federal critical infrastructure?

[Please-click-here-to-insert-answer/comments]

9d. Has your provincial government identified provincial critical infrastructure in your community?

- Yes No
- If yes, is your community responsible for protecting provincial critical infrastructure?
 - Yes No
- If yes, what assistance, financial or other, has the provincial government provided your community to protect provincial critical infrastructure?

[Please-click-here-to-insert-answer/comments]

9e. How does your community work with the private sector to ensure the protection of critical infrastructure? Please provide concrete examples (Ex. Public-private partnerships, working groups, etc.)

[Please-click-here-to-insert-answer/comments]

Follow up Questions

1a.

Does your community have the **unilateral** ability to interrupt television and radio broadcasts in order to transmit emergency-related updates or instructions?

(Please check all that apply)

- Yes (please see 1b)
 - Local radio
 - Local television
 - National radio
 - National television
- No, not unilaterally, media cooperation is needed

- No, this is not necessary for my community

1b.

If yes, please indicate if the authority to unilaterally interrupt radio and television broadcasts has been officially granted to your community and through which mechanism:

- Provincial legislation
- Local legislation
- Other: Please elaborate

- No official authority needed

2a.

Has your community identified and/or stockpiled supplies that could be used in case of an emergency?

(Please check all that apply)

- Yes X
 - Provincial emergency supplies have been identified and agreements are in place on when and how they will be used in an emergency
 - Local Private sector suppliers have been identified and agreements have been made regarding their role during an emergency
 - Stockpiled supplies X (please see 2b)
 - Specialized emergency Equipment X
 - Please specify – fire related & public works
 - Medical Supplies x
 - Shelter Supplies (cots and beds) x
 - Food and Waterx
 - Other
 - Please specify
- None of the above

2b.

Are these stockpiled supplies the federal caches from the National Emergency Stockpile System (NESS)?

- Yes (please see 2c)
- No x

2c.

Health Canada informed the Committee that there are about 1, 600 National Emergency Stockpile System (NESS) caches strategically located across Canada.

Do you know of this program and do you have access to a cache?

(Please check all that apply)

- Yes, I know of the NESS program
 - I have access to a NESS cache
 - I have access to a cache and can confirm its usefulness

Halton Hills

- I was consulted on what supplies should be stockpiled in the caches
- None of the above x

Emergency Management Questionnaire – 2007

**Hamilton
Ontario**

There are 9 sections in this questionnaire. The questions are underlined. Please provide your answer under each question. In cases where a list of options for answers is given, please replace the “ ” with an “X”. Please feel free to insert additional comments below each question.

1) You and Your Community

1a. Please tell us who you are – name, title, and emergency management experience.

City of Hamilton, Ontario

Richard Kinchlea, Emergency Management Coordinator (CEMC)
 Employed by City of Hamilton since Oct., 2004
 Started as assistant EMC, began ‘acting’ in April ‘06, full time Sept. ‘06
 Approximately 5 years experience prior over 15 year period
 Performed undergraduate work in the field

Carla McCracken, Emergency Management Coordinator (Alternate CEMC)
 Employed by City of Hamilton since Sept., ‘06
 Approximately 3 years experience prior
 Performed graduate work in the field (Masters)

1b. How densely populated is your community (in square kilometres)

- Is your community:
 - Rural
 - Urban
 - Mixed X

1c. Is your community near or does it include a:

- Major industrial facility X
- Border crossing
- Port / Airport, or transportation hub X
- All of the above

1d. Does your community have an emergency management organization?

- Yes X No

1e. Has your community ever declared a state of local emergency as a result of a natural or human-induced event?

- Yes No X

Hamilton

- If yes, under what conditions did your community declare a state of emergency? For example, a flood, fire, tornado, snow/ice storm, other natural disaster or man-made event?

We have never ‘officially’ declared an emergency, preferring to handle crises to the best of our ability before seeking assistance. We average about 1 – 2 EOC activations a year for various reasons (Tornado, water treatment plant problems, ambulance shortage).

1f. Has your province declared a state of emergency as a result of a declaration in your community of a state of local emergency?

- Yes No X
- If yes, how many times has this occurred?

[Please-click-here-to-insert-answer/comments]

2) Risk Assessment

2a. Does your community conduct a risk assessment to determine the likelihood that its citizens will be affected by a natural or human-induced disaster or state of local emergency?

- Yes X No
- If no, why not?
- If yes, is this risk assessment based on:
 - A provincially standardized process? X
 - A federally standardized process?

Currently, redoing our process to be more detailed than provincial model

2b. How often does your community conduct a risk assessment?

Risk Assessment last performed in '04, reviewed annually since.

2c. Which departments, agencies or organizations are involved in conducting your community’s risk assessment?

- PoliceX
- Fire.....X
- ParamedicX
- Public HealthX
- Local Emergency Management OrganizationX
- Municipal Government.....X
- All of the aboveX
- Is the province consulted? (Yes X No)
- Is the federal government consulted? (Yes No X)

2d. Does your community involve industry when conducting its risk assessment?

- Yes X No
- If yes, how willing were they to share risk related information?

So far, pretty open as specific identifying information has not been required and aggregate information is available for many cases. This does not include critical infrastructure assessment which will present greater problems. However, may loom up in our current process.

- How did this information (or lack of information) impact your risk assessment?

[Please-click-here-to-insert-answer/comments]

2e. Is a disaster or state of local emergency caused by an act of terrorism a concern for your community?

- Yes No
- If yes, does your community have a counter-terrorism response plan?
 - Yes No
 - If no, why not?
 - If yes, which organizations are involved?

Yes, but not fully developed. Another project that is in the works.

3) Response Capability

3a. How prepared is your community to respond to a major emergency or disaster?

- Prepared
- Somewhat prepared
- Unprepared
- Do not know

Of course, that depends upon what you consider “major”. We are prepared to face anything up to and including a ‘Katrina’, the success of such respond will depend heavily on the circumstances, internal and external resources available and timing of the arrival of external resources.

3b. How well prepared do you think the federal government is to respond to a major disaster such as Hurricane Katrina?

- Prepared
- Somewhat prepared
- Unprepared
- Do not know

3c. How confident are you that the provincial government will support municipal emergency response efforts in the event of a disaster or declaration of a state of local emergency?

- Very confident
- Confident
- No Confidence
- Do not know

3d. Does your community have a dedicated emergency operations centre?

- Yes No
- If no, has your community specified a structure (building, office space, etc.) that will be used as an emergency operations centre?
 - Yes No
 - If yes, please describe this structure?
 - If no, why not?

Hamilton

Our primary and alternate EOCs are ‘leveraged’ facilities with understandings in place that give such uses priority in the vent of crises

3e. Has your community established an incident command structure/incident management structure (ICS/IMS) which would be utilized in case of a disaster or state of local emergency?

- Yes No X
- If yes, what is it ICS/IMS, Site Management, Other
 [Please-click-here-to-insert-answer/comments]

- If no, why not?

We have an agreement in principle to implement an IMS model but are waiting on direction / guidelines from the province.

3f. Does your community have agreements in place with surrounding communities to provide assistance or request assistance in the event of a disaster or state of local emergency?

- Yes X No
- If no, why not?
- Do you think such agreements are necessary?
 - Yes No X
 - If you do not think such agreements are necessary, can you explain why?

I think they are a very good idea, but not a necessity. It is not the ‘necessary’ responsibility of neighbouring municipalities to assist each other. Further, in wide scale emergencies, such assistance may not be available and therefore cannot be counted on 100%. The agreements are a useful tool’ in a toolkit of contingencies.

3g. If a disaster was to occur in your community, how long could your community sustain itself before outside help is required?

- 24 hrs
- 48 hrs
- 72 hrs
- 96 hrs

Can’t answer this. Highly depends on the scope and nature of the emergency. If we lost all power, it would be much shorter, but we survived 3 days of outage during the blackout.

3h. Has your community identified and stockpiled supplies that could be used in case of an emergency?

- Yes X No
- Which agencies were involved in the decision making process?
 - Public HealthX
 - ParamedicX
 - Fire.....X
 - PoliceX
 - Local Emergency Measures Organization.....X

- Provincial Emergency Measures OrganizationX

4) Funding

4a. Who serves as your community’s chief resource for funding for emergency management?

- Municipal government X
- Provincial government
- Federal government

4b. Are your communities funding needs for emergency management based on a needs/risk assessment?

- Yes No X
- If no, how are funding needs for emergency preparedness assessed?

Annual work plan agreed to through municipal government, including legislated responsibilities.

4c. Is your community aware of the funding mechanisms for emergency management provided by your provincial government?

- Yes X No

4d. Has your community applied for funding for emergency management from the provincial government?

- Yes X No
- If yes, for what purpose?
 - TrainingX
 - To establish an emergency measures organizationX
 - To purchase emergency response equipmentX
 - To build CBRNE-specific response capacityX
 - To build HUSAR-specific response capacityX
 - To build a cyber attack-specific response capacity
 - Other (please explain below).....

These are from JEPP – not aware of any specific provincial funding programs.

4e. How satisfied is your community with provincial funding mechanisms for emergency management?

- Satisfied
- Somewhat Satisfied
- Not Satisfied X
- If your community is “somewhat” or “not” satisfied, can you explain why?

There are none.

4f. Is your community aware of the funding mechanisms for emergency management provided by the federal government?

- Yes X No

Hamilton

4g. Has your community applied for funding for emergency management from the federal government through the Joint Emergency Preparedness Program (JEPP)?

- Yes No
- If yes, how satisfied is your community with the JEPP?
 - Satisfied
 - Somewhat Satisfied
 - Not Satisfied
 - If you are “somewhat” or “not” satisfied with JEPP, what is wrong with the JEPP process and what changes to the process would best facilitate your community’s needs?

Not nearly enough allocated nationwide (JEPP) – restrictive process – difficult administration.

Allocate a reasonable amount of money (\$5M nationwide is pitiful). Raise the federal contribution percentage (75%+) – change philosophy to building resilient and responsive programs, do not tie it to specific elements (ie. not just communications or response vehicles, but include analysis and studies, salaries, anything that improves the level of emergency management to that expected post 9/11, post Katrina) – align the administration to the municipal budget process.

4h. How often has your community applied for JEPP funding? How often has your community been successful in receiving funding through the JEPP?

Generally apply for 3-4 projects per year, approximately 75% successful over time.

4i. What are your community’s main concerns/challenges regarding funding for emergency management?

That it is barely useful enough to apply for. Does not help build a program but injects a small amount of money against very necessary items that would be purchased anyway.

5) Community Awareness

5a. Does your local government have a program in place to educate its citizens on what to do in case of a disaster?

- Yes No
- If no, why not?
- If yes, can you describe this program?

We have various channels including newspaper inserts, Community Emergency Response Volunteer (CERV) training, special lectures and website.

5b. Does your community have in place an emergency broadcast system?

- Yes No
- If no, why not?
- If no, what method(s) are utilized by your community to alert citizens of an impending disaster or emergency?

- If no, what changes would you make to this system or what would you do different? (For example, utilizing and entirely different approach)
- If yes, how does the system works?
- If yes, are you satisfied with this system?
 - Yes No

Under extreme pressure, we could utilise our IP phone system and contact centre to reverse it for outbound calls. However, for any standard technology solution we investigated, the cost of implementation and maintenance would be high and the quality of the phone number database low. Instead we opt for using media, city channels (website, call centre, employees), door to door notification and response vehicles and personnel.

5c. Does your community have the ability to interrupt local and national television and radio broadcasts in order to transmit emergency-related updates or instructions?

- Yes No
- Are you satisfied with this system?
 - Yes No
- If no, what changes would you make to this system? Or, what would you do different? (For example, employing an entirely different approach)

We have agreements with local media to broadcast emergency information.

6) First Responders

6a. Do the first responders in your community have interoperable communications systems?

- Yes No
- If no, why not?
- If yes, are these communications systems purchases based on provincial or federal standards?
 - Yes No
- How often are these systems tested and how much training is received by first responders in using interoperable channels?

Our trunk radio system (police, fire and public works) is programmable for interoperability. Units are used operationally, little training is required. I don't know if they are based on any specific standard.

6b. Are your communications systems interoperable with all departments and agencies in your province, other levels of government, and U.S. authorities where applicable?

No

6c. Does your community have the capacity to manage a Chemical, Biological, Radiological, Nuclear or Explosive (CBRNE) incident?

- Yes No

We can 'manage' one, but we cannot technically respond to one.

Hamilton

6d. Does your community have the capacity to manage a cyber attack?

- Yes No

Again, dependant upon the scope and scale of attack, however, we have a large and robust ITS department that would perform well under the circumstances.

6e. Have the emergency management personnel in your city received training at the Canadian Emergency Management College?

- Yes No
- Is the amount of training received sufficient?
- Yes No

Foundational only, lacking in depth and detail. Does not cover current best practices and emergency methodologies.

7) Role of the Canadian Forces

7a. Is there an expectation in your community that the Canadian Forces will provide assistance to your community in the event of an emergency or disaster if necessary?

- Yes No

7b. Are community leaders or is your communities emergency management organization/ or person(s) charged with emergency preparedness aware of the existence of the Canadian Forces Canada Command?

- Yes No
- If yes, has your community liaised with Canada Command with regards to emergency preparedness?
 - Yes No
 - If no, why not?

[Please-click-here-to-insert-answer/comments]

7c. Is there a Canadian Forces Reserve Unit located in your community?

- Yes No
- If yes, are community leaders or is your community's emergency management organization or person(s) charged with emergency preparedness aware of the services that can be provided by the Reserves in the event of an emergency or disaster?
 - Yes No
 - If no, why not?
 - If yes, have Canadian Forces Reserves been included in your community's emergency planning process?
 - Yes No

We are still in the early stages of liaising with our CCPLO

8) Heavy Urban Search and Rescue (HUSAR)

8a. Does your community have HUSAR capability?

- Yes No X

8b. At what level is your HUSAR deployment capability ranked?

- Category 1
- Category 2
- Category 3
- Category4
- Category5

8c. How much does it cost to sustain your HUSAR program?

[Please-click-here-to-insert-answer/comments]

8d. Are there agreements in place for your HUSAR team to provide regional support in case of disasters or emergencies?

- Yes No
- If no, why not?

[Please-click-here-to-insert-answer/comments]

8e. Is the goal of your HUSAR program to reach Category 5 deployment capability?

- Yes No
- If no, why?
- If yes, how long will it take for you to reach this level?

[Please-click-here-to-insert-answer/comments]

8f. Whose responsibility should it be to provide funding for HUSAR? (more than one can be selected)

- Municipal
- Provincial
- Federal
- All three X
- Please you explain your choice

Resources for equipment, training and maintenance are high. It is to the benefit of all that capability be in place, therefore the responsibility of all to fund.

9) Critical Infrastructure Protection (CIP)

9a. Has your community identified critical infrastructure within its boundaries?

- Yes X No

Hamilton

9b. Does your community have a plan in place to protect critical infrastructure?

- Yes No X

A work in progress. Many plans exist covering off many elements of CI, but not ‘overarching’ plan exists.

9c. Has the federal government identified federal critical infrastructure in your community?

- Yes No X

• If yes, is your community responsible for protecting federal critical infrastructure?

- Yes No

• If yes, what assistance, financial or other, has the federal government provided your community to protect federal critical infrastructure?

Not that we’re aware of.

9d. Has your provincial government identified provincial critical infrastructure in your community?

- Yes X No

• If yes, is your community responsible for protecting provincial critical infrastructure?

- Yes No X

• If yes, what assistance, financial or other, has the provincial government provided your community to protect provincial critical infrastructure?

Only on a spot basis (court houses).

9e. How does your community work with the private sector to ensure the protection of critical infrastructure? Please provide concrete examples (Ex. Public-private partnerships, working groups, etc.)

Major channel is through our Emergency Preparedness Advisory Committee (EPAC) that comprises most of our major community partners, including port, airport, hospitals, industry (CAER), business, education, etc. This group shares and integrates information and provides subcommittee work for special projects.

Follow up Questions

1a.

Does your community have the **unilateral** ability to interrupt television and radio broadcasts in order to transmit emergency-related updates or instructions?

(Please check all that apply)

- Yes (please see 1b)
 - Local radio
 - Local television
 - National radio
 - National television

- No, not unilaterally, media cooperation is needed

- No, this is not necessary for my community

1b.

If yes, please indicate if the authority to unilaterally interrupt radio and television broadcasts has been officially granted to your community and through which mechanism:

- Provincial legislation
- Local legislation
- Other: Please elaborate

- No official authority needed

2a.

Has your community identified and/or stockpiled supplies that could be used in case of an emergency?

(Please check all that apply)

- Yes
 - Provincial emergency supplies have been identified and agreements are in place on when and how they will be used in an emergency
 - Local Private sector suppliers have been identified and agreements have been made regarding their role during an emergency
 - Stockpiled supplies (please see 2b)
 - Specialized emergency Equipment
 - Please specify
 - Medical Supplies
 - Shelter Supplies (cots and beds)
 - Food and Water
 - Other
 - Please specify
 - HAZMAT consumable supplies (foam, etc)
- None of the above

2b.

Are these stockpiled supplies the federal caches from the National Emergency Stockpile System (NESS)?

- Yes (please see 2c)
- No

2c.

Health Canada informed the Committee that there are about 1, 600 National Emergency Stockpile System (NESS) caches strategically located across Canada.

Do you know of this program and do you have access to a cache?

(Please check all that apply)

- Yes, I know of the NESS program
 - I have access to a NESS cache

Hamilton

- I have access to a cache and can confirm its usefulness
 - I was consulted on what supplies should be stockpiled in the caches
- None of the above

Emergency Management Questionnaire – 2007

**Joliette
Quebec**

There are 9 sections in this questionnaire. The questions are underlined. Please provide your answer under each question. In cases where a list of options for answers is given, please replace the “ ” with an “X”. Please feel free to insert additional comments below each question.

1) You and Your Community

1a. Please tell us who you are – name, title, and emergency management experience.

Robert Pépin Directeur du service des incendies (head of fire department) for Joliette

1b. How densely populated is your community (in square kilometres)

- Is your community:
 - Rural
 - Urban X 17 km²
 - Mixed

1c. Is your community near or does it include a:

- Major industrial facility X Yes
- Border crossing
- Port / Airport, or transportation hub
- All of the above

1d. Does your community have an emergency management organization?

- Yes X No

1e. Has your community ever declared a state of local emergency as a result of a natural or human-induced event?

- Yes No X
- If yes, under what conditions did your community declare a state of emergency? For example, a flood, fire, tornado, snow/ice storm, other natural disaster or man-made event?

[Please-click-here-to-insert-answer/comments]

1f. Has your province declared a state of emergency as a result of a declaration in your community of a state of local emergency?

- Yes No X
- If yes, how many times has this occurred?

[Please-click-here-to-insert-answer/comments]

2) Risk Assessment

2a. Does your community conduct a risk assessment to determine the likelihood that its citizens will be affected by a natural or human-induced disaster or state of local emergency?

- Yes No
- If no, why not?
- If yes, is this risk assessment based on:
 - A provincially standardized process?
 - A federally standardized process?

[Please-click-here-to-insert-answer/comments]

2b. How often does your community conduct a risk assessment?

Every five years, or whenever a new threat occurs

2c. Which departments, agencies or organizations are involved in conducting your community's risk assessment?

- Police
- Fire.....
- Paramedic
- Public Health
- Local Emergency Management Organization
- Municipal Government.....
- All of the aboveX
- Is the province consulted? (Yes No X)
- Is the federal government consulted? (Yes No X)

2d. Does your community involve industry when conducting its risk assessment?

- Yes No
- If yes, how willing were they to share risk related information?

[Please-click-here-to-insert-answer/comments]

- How did this information (or lack of information) impact your risk assessment?

[Please-click-here-to-insert-answer/comments]

2e. Is a disaster or state of local emergency caused by an act of terrorism a concern for your community?

- Yes No
- If yes, does your community have a counter-terrorism response plan?
 - Yes No
 - If no, why not?
 - If yes, which organizations are involved?

We are in the preparatory stages of a counter-terrorism plan

3) Response Capability

3a. How prepared is your community to respond to a major emergency or disaster?

- Prepared
- Somewhat prepared X
- Unprepared
- Do not know

[Please-click-here-to-insert-answer/comments]

3b. How well prepared do you think the federal government is to respond to a major disaster such as Hurricane Katrina?

- Prepared
- Somewhat prepared
- Unprepared X
- Do not know

3c. How confident are you that the provincial government will support municipal emergency response efforts in the event of a disaster or declaration of a state of local emergency?

- Very confident
- Confident X
- No Confidence
- Do not know

3d. Does your community have a dedicated emergency operations centre?

- Yes X No
- If no, has your community specified a structure (building, office space, etc.) that will be used as an emergency operations centre?
 - Yes No
 - If yes, please describe this structure?
 - If no, why not?

Yes, the centre is located in the police and fire station. It has good communications and the tools necessary for emergency measures (digital maps, board etc.)

3e. Has your community established an incident command structure/incident management structure (ICS/IMS) which would be utilized in case of a disaster or state of local emergency?

- Yes X No
- If yes, what is it ICS/IMS, Site Management, Other
Site Management
- If no, why not?

[Please-click-here-to-insert-answer/comments]

Joliette
[Translation]

3f. Does your community have agreements in place with surrounding communities to provide assistance or request assistance in the event of a disaster or state of local emergency?

- Yes No X
- If no, why not?
- Do you think such agreements are necessary?
 - Yes No X
 - If you do not think such agreements are necessary, can you explain why?

The size of our community does not require agreements. Agreements can be quickly made in the event of a disaster

3g. If a disaster was to occur in your community, how long could your community sustain itself before outside help is required?

- 24 hrs X
- 48 hrs
- 72 hrs
- 96 hrs

[Please-click-here-to-insert-answer/comments]

3h. Has your community identified and stockpiled supplies that could be used in case of an emergency?

- Yes X No
- Which agencies were involved in the decision making process?
 - Public Health
 - Paramedic
 - Fire.....
 - Police
 - Local Emergency Measures Organization.....X
 - Provincial Emergency Measures Organization

4) Funding

4a. Who serves as your community's chief resource for funding for emergency management?

- Municipal government X
- Provincial government
- Federal government

4b. Are your communities funding needs for emergency management based on a needs/risk assessment?

- Yes X No
- If no, how are funding needs for emergency preparedness assessed?

[Please-click-here-to-insert-answer/comments]

4c. Is your community aware of the funding mechanisms for emergency management provided by your provincial government?

- Yes X No

4d. Has your community applied for funding for emergency management from the provincial government?

- Yes No X
- If yes, for what purpose?
 - Training
 - To establish an emergency measures organization
 - To purchase emergency response equipment
 - To build CBRNE-specific response capacity
 - To build HUSAR-specific response capacity
 - To build a cyber attack-specific response capacity
 - Other (please explain below).....

[Please-click-here-to-insert-answer/comments]

4e. How satisfied is your community with provincial funding mechanisms for emergency management?

- Satisfied X
- Somewhat Satisfied
- Not Satisfied
- If your community is “somewhat” or “not” satisfied, can you explain why?

[Please-click-here-to-insert-answer/comments]

4f. Is your community aware of the funding mechanisms for emergency management provided by the federal government?

- Yes No X

4g. Has your community applied for funding for emergency management from the federal government through the Joint Emergency Preparedness Program (JEPP)?

- Yes No X
- If yes, how satisfied is your community with the JEPP?
 - Satisfied
 - Somewhat Satisfied
 - Not Satisfied
 - If you are “somewhat” or “not” satisfied with JEPP, what is wrong with the JEPP process and what changes to the process would best facilitate your community’s needs?

[Please-click-here-to-insert-answer/comments]

4h. How often has your community applied for JEPP funding? How often has your community been successful in receiving funding through the JEPP?

Never

4i. What are your community’s main concerns/challenges regarding funding for emergency management?

None at the moment

Joliette
[Translation]

5) Community Awareness

5a. Does your local government have a program in place to educate its citizens on what to do in case of a disaster?

- Yes No
- If no, why not?
- If yes, can you describe this program?

Local radio

5b. Does your community have in place an emergency broadcast system?

- Yes No
- If no, why not?
- If no, what method(s) are utilized by your community to alert citizens of an impending disaster or emergency?
- If no, what changes would you make to this system or what would you do different? (For example, utilizing an entirely different approach)
- If yes, how does the system work?
- If yes, are you satisfied with this system?
 - Yes No

[Please-click-here-to-insert-answer/comments]

5c. Does your community have the ability to interrupt local and national television and radio broadcasts in order to transmit emergency-related updates or instructions?

- Yes No
- Are you satisfied with this system?
 - Yes No
- If no, what changes would you make to this system? Or, what would you do different? (For example, employing an entirely different approach)

[Please-click-here-to-insert-answer/comments]

6) First Responders

6a. Do the first responders in your community have interoperable communications systems?

- Yes No
- If no, why not?
- If yes, are these communications systems purchases based on provincial or federal standards?
 - Yes No
- How often are these systems tested and how much training is received by first responders in using interoperable channels?

Police, fire and coordinating radio communication tested frequently

6b. Are your communications systems interoperable with all departments and agencies in your province, other levels of government, and U.S. authorities where applicable?

Don't know

6c. Does your community have the capacity to manage a Chemical, Biological, Radiological, Nuclear or Explosive (CBRNE) incident?

- Yes No

Yes, but only a minor one

6d. Does your community have the capacity to manage a cyber attack?

- Yes No

Don't know

6e. Have the emergency management personnel in your city received training at the Canadian Emergency Management College?

- Yes No
- Is the amount of training received sufficient?
- Yes No

Yes for long-time employees, not for new ones. Training for new employees is planned

7) Role of the Canadian Forces

7a. Is there an expectation in your community that the Canadian Forces will provide assistance to your community in the event of an emergency or disaster if necessary?

- Yes No

7b. Are community leaders or is your communities emergency management organization/ or person(s) charged with emergency preparedness aware of the existence of the Canadian Forces Canada Command?

- Yes No
- If yes, has your community liaised with Canada Command with regards to emergency preparedness?
 - Yes No
 - If no, why not?

We were approached by a Canadian Forces representative

7c. Is there a Canadian Forces Reserve Unit located in your community?

- Yes No
- If yes, are community leaders or is your community's emergency management organization or person(s) charged with emergency preparedness aware of the services that can be provided by the Reserves in the event of an emergency or disaster?

Joliette

[Translation]

- Yes No
- If no, why not?
- If yes, have Canadian Forces Reserves been included in your community's emergency planning process?
 - Yes No

[Please-click-here-to-insert-answer/comments]

8) Heavy Urban Search and Rescue (HUSAR)

8a. Does your community have HUSAR capability?

- Yes No

8b. At what level is your HUSAR deployment capability ranked?

- Category 1
- Category 2
- Category 3
- Category4
- Category5

8c. How much does it cost to sustain your HUSAR program?

[Please-click-here-to-insert-answer/comments]

8d. Are there agreements in place for your HUSAR team to provide regional support in case of disasters or emergencies?

- Yes No
- If no, why not?

[Please-click-here-to-insert-answer/comments]

8e. Is the goal of your HUSAR program to reach Category 5 deployment capability?

- Yes No
- If no, why?
- If yes, how long will it take for you to reach this level?

[Please-click-here-to-insert-answer/comments]

8f. Whose responsibility should it be to provide funding for HUSAR? (more than one can be selected)

- Municipal
- Provincial
- Federal
- All three
- Please you explain your choice

[Please-click-here-to-insert-answer/comments]

9) Critical Infrastructure Protection (CIP)

9a. Has your community identified critical infrastructure within its boundaries?

- Yes No X

9b. Does your community have a plan in place to protect critical infrastructure?

- Yes No X

9c. Has the federal government identified federal critical infrastructure in your community?

- Yes No X
- If yes, is your community responsible for protecting federal critical infrastructure?
 - Yes No
- If yes, what assistance, financial or other, has the federal government provided your community to protect federal critical infrastructure?

[Please-click-here-to-insert-answer/comments]

9d. Has your provincial government identified provincial critical infrastructure in your community?

- Yes No X
- If yes, is your community responsible for protecting provincial critical infrastructure?
 - Yes No
- If yes, what assistance, financial or other, has the provincial government provided your community to protect provincial critical infrastructure?

[Please-click-here-to-insert-answer/comments]

9e. How does your community work with the private sector to ensure the protection of critical infrastructure? Please provide concrete examples (Ex. Public-private partnerships, working groups, etc.)

[Please-click-here-to-insert-answer/comments]

Follow up Questions

1a.

Does your community have the **unilateral** ability to interrupt television and radio broadcasts in order to transmit emergency-related updates or instructions?

(Please check all that apply)

- Yes X (please see 1b)
 - Local radio X
 - Local television
 - National radio
 - National television

Joliette

[Translation]

- No, not unilaterally, media cooperation is needed
- No, this is not necessary for my community

1b.

If yes, please indicate if the authority to unilaterally interrupt radio and television broadcasts has been officially granted to your community and through which mechanism:

- Provincial legislation
- Local legislation
- Other: Please elaborate X
Agreement with local radio

- No official authority needed X

2a.

Has your community identified and/or stockpiled supplies that could be used in case of an emergency?

(Please check all that apply)

- Yes X
 - Provincial emergency supplies have been identified and agreements are in place on when and how they will be used in an emergency
 - X Local private sector suppliers have been identified and agreements have been made about the roles they would play in an emergency
 - Stockpiled supplies (please see 2b)
 - Specialized emergency Equipment
 - Please specify
 - Medical Supplies
 - Shelter Supplies (cots and beds)
 - Food and Water
 - Other
 - Please specify
- None of the above

2b.

Are these stockpiled supplies the federal caches from the National Emergency Stockpile System (NESS)?

- Yes (please see 2c)
- No X

2c.

Health Canada informed the Committee that there are about 1, 600 National Emergency Stockpile System (NESS) caches strategically located across Canada.

Do you know of this program and do you have access to a cache?

(Please check all that apply)

- Yes, I know of the NESS program X

- I have access to a NESS cache X
 - I have access to a cache and can confirm its usefulness
 - I was consulted on what supplies should be stockpiled in the caches
- None of the above

Emergency Management Questionnaire – 2007

**Kamloops
British Columbia**

There are 9 sections in this questionnaire. The questions are underlined. Please provide your answer under each question. In cases where a list of options for answers is given, please replace the “ ” with an “X”. Please feel free to insert additional comments below each question.

1) You and Your Community

1a. Please tell us who you are – name, title, and emergency management experience.

Ron McColl, Manager of Corporate Programs and Projects, City Of Kamloops
One of my roles is the Emergency Co-ordinator for the City.

1b. How densely populated is your community (in square kilometres)

- Is your community: 273 persons per sq. kilo. Population: 81,300. Area: 297 sq. k.
 - Rural
 - Urban X
 - Mixed X

1c. Is your community near or does it include a:

- Major industrial facility X
- Border crossing
- Port / Airport, or transportation hub X
- All of the above

1d. Does your community have an emergency management organization?

- Yes X No

1e. Has your community ever declared a state of local emergency as a result of a natural or human-induced event?

- Yes No X
- If yes, under what conditions did your community declare a state of emergency? For example, a flood, fire, tornado, snow/ice storm, other natural disaster or man-made event?

The province declared a state of emergency as a result of the 2003 fires in B.C. and a portion of the City of Kamloops was covered by that state of emergency.

1f. Has your province declared a state of emergency as a result of a declaration in your community of a state of local emergency?

- Yes No X
- If yes, how many times has this occurred?

[Please-click-here-to-insert-answer/comments]

2) Risk Assessment

2a. Does your community conduct a risk assessment to determine the likelihood that its citizens will be affected by a natural or human-induced disaster or state of local emergency?

- Yes No
- If no, why not?
- If yes, is this risk assessment based on:
 - A provincially standardized process?
 - A federally standardized process?

The City of Kamloops conducted a Hazard Risk Vulnerability Analysis in 2006.

2b. How often does your community conduct a risk assessment?

HRVA is reviewed each year.

2c. Which departments, agencies or organizations are involved in conducting your community's risk assessment?

- PoliceX
- Fire.....X
- ParamedicX
- Public HealthX
- Local Emergency Management OrganizationX
- Municipal Government.....X
- All of the aboveX
- Is the province consulted? (Yes No)
- Is the federal government consulted? (Yes No

2d. Does your community involve industry when conducting its risk assessment?

- Yes No
- If yes, how willing were they to share risk related information?

We have found industry to be very co-operative throughout the process.

- How did this information (or lack of information) impact your risk assessment?

The process of consulting with industry and taking them through a series of questions regarding risk provided a mutual understanding of what each party is concerned about in regard to the hazards in our community. Often times the questions led to areas that were not previously understood as risks or led to myths being removed.

2e. Is a disaster or state of local emergency caused by an act of terrorism a concern for your community?

- Yes No It is not among our top 5 Hazards. There are vulnerabilities that mitigation has reduced the risks.
- If yes, does your community have a counter-terrorism response plan?
 - Yes No
 - If no, why not?
 - If yes, which organizations are involved?

Kamloops

The RCMP have their own plans regarding counter terrorism but since it has not been identified as a top hazard we are not developing further emergency preparedness plans around terrorism unless terrorism were to be identified as a major issue in our risk analysis.

3) Response Capability

3a. How prepared is your community to respond to a major emergency or disaster?

- Prepared
- Somewhat prepared
- Unprepared
- Do not know

[Please-click-here-to-insert-answer/comments]

3b. How well prepared do you think the federal government is to respond to a major disaster such as Hurricane Katrina?

- Prepared
- Somewhat prepared
- Unprepared
- Do not know

3c. How confident are you that the provincial government will support municipal emergency response efforts in the event of a disaster or declaration of a state of local emergency?

- Very confident
- Confident
- No Confidence
- Do not know

3d. Does your community have a dedicated emergency operations centre?

- Yes No We are in the process of developing a new space for our EOC.
- If no, has your community specified a structure (building, office space, etc.) that will be used as an emergency operations centre?
 - Yes No
 - If yes, please describe this structure?
 - If no, why not?

[Please-click-here-to-insert-answer/comments]

3e. Has your community established an incident command structure/incident management structure (ICS/IMS) which would be utilized in case of a disaster or state of local emergency?

- Yes No
- If yes, what is it ICS/IMS, Site Management, Other

The lead first responder organization would set up the incident command system at the site level.

- If no, why not?
[Please-click-here-to-insert-answer/comments]

3f. Does your community have agreements in place with surrounding communities to provide assistance or request assistance in the event of a disaster or state of local emergency?

- Yes No
- If no, why not?
- Do you think such agreements are necessary?
 - Yes No
 - If you do not think such agreements are necessary, can you explain why?

[Please-click-here-to-insert-answer/comments]

3g. If a disaster was to occur in your community, how long could your community sustain itself before outside help is required?

- 24 hrs
- 48 hrs
- 72 hrs
- 96 hrs

It would really depend on the nature of the disaster so I find it not possible to answer the question with any accuracy.

3h. Has your community identified and stockpiled supplies that could be used in case of an emergency?

- Yes No
- Which agencies were involved in the decision making process?
 - Public Health
 - ParamedicX
 - Fire.....
 - Police
 - Local Emergency Measures Organization.....X
 - Provincial Emergency Measures OrganizationX

4) Funding

4a. Who serves as your community’s chief resource for funding for emergency management?

- Municipal government
- Provincial government
- Federal government

4b. Are your communities funding needs for emergency management based on a needs/risk assessment?

- Yes No
- If no, how are funding needs for emergency preparedness assessed?

Base funding for emergency preparedness is provided by the municipal government and this is based on the need to provide for a preparedness standard that is legislated by the provincial government. Training, emergency plan development, some equipment purchases, and

Kamloops

HRVA, and public materials on emergency preparedness are generally provided by the federal governments.

4c. Is your community aware of the funding mechanisms for emergency management provided by your provincial government?

- Yes No

4d. Has your community applied for funding for emergency management from the provincial government?

- Yes No
- If yes, for what purpose?
 - TrainingX
 - To establish an emergency measures organizationX To purchase emergency response equipment.....X
 - To build CBRNE-specific response capacity
 - To build HUSAR-specific response capacity
 - To build a cyber attack-specific response capacity
 - Other (please explain below).....

[Please-click-here-to-insert-answer/comments]

4e. How satisfied is your community with provincial funding mechanisms for emergency management?

- Satisfied
- Somewhat Satisfied
- Not Satisfied
- If your community is “somewhat” or “not” satisfied, can you explain why?

Funding provided through UBCM seems to work well for us as the application approval process is geared to the municipal structure.

4f. Is your community aware of the funding mechanisms for emergency management provided by the federal government?

- Yes No

4g. Has your community applied for funding for emergency management from the federal government through the Joint Emergency Preparedness Program (JEPP)?

- Yes No
- If yes, how satisfied is your community with the JEPP?
 - Satisfied
 - Somewhat Satisfied
 - Not Satisfied
 - If you are “somewhat” or “not” satisfied with JEPP, what is wrong with the JEPP process and what changes to the process would best facilitate your community’s needs?

Applications are due in October and we do not hear until April of the following year.

4h. How often has your community applied for JEPP funding? How often has your community been successful in receiving funding through the JEPP?

The City has received JEPP funding for the past two years,

4i. What are your community's main concerns/challenges regarding funding for emergency management?

Warning systems for Hazardous material spills are something that need to be tackled on a national basis as truck and rail transportation of dangerous goods are not easily dealt with by the local government.

5) Community Awareness

5a. Does your local government have a program in place to educate its citizens on what to do in case of a disaster?

- Yes No
- If no, why not?
- If yes, can you describe this program?

We send out preparedness messages in conjunction with Emergency Preparedness Week and we host neighbourhood and individual preparedness workshops as part of the emergency preparedness program.

5b. Does your community have in place an emergency broadcast system?

- Yes No x
- If no, why not?
- If no, what method(s) are utilized by your community to alert citizens of an impending disaster or emergency? Private Media
- If no, what changes would you make to this system or what would you do different? (For example, utilizing an entirely different approach)
- If yes, how does the system work?
- If yes, are you satisfied with this system?
 - Yes No

[Please-click-here-to-insert-answer/comments]

5c. Does your community have the ability to interrupt local and national television and radio broadcasts in order to transmit emergency-related updates or instructions?

- Yes X No
- Are you satisfied with this system?
 - Yes X No
- If no, what changes would you make to this system? Or, what would you do different? (For example, employing an entirely different approach)

[Please-click-here-to-insert-answer/comments]

Kamloops

6) First Responders

6a. Do the first responders in your community have interoperable communications systems?

- Yes No
- If no, why not?
- If yes, are these communications systems purchases based on provincial or federal standards?
 - Yes No
- How often are these systems tested and how much training is received by first responders in using interoperable channels?

Tested annually.

6b. Are your communications systems interoperable with all departments and agencies in your province, other levels of government, and U.S. authorities where applicable?

No

6c. Does your community have the capacity to manage a Chemical, Biological, Radiological, Nuclear or Explosive (CBRNE) incident?

- Yes No

We have a HAZMAT Team and can respond to many emergencies but the size and nature of the event could make the event beyond our control quickly. There are no warning systems in place.

6d. Does your community have the capacity to manage a cyber attack?

- Yes No

While there are vulnerabilities there are some protections in place and manual backups contemplated.

6e. Have the emergency management personnel in your city received training at the Canadian Emergency Management College?

- Yes No
- Is the amount of training received sufficient?
- Yes No

[Please-click-here-to-insert-answer/comments]

7) Role of the Canadian Forces

7a. Is there an expectation in your community that the Canadian Forces will provide assistance to your community in the event of an emergency or disaster if necessary?

- Yes No

7b. Are community leaders or is your communities emergency management organization/ or person(s) charged with emergency preparedness aware of the existence of the Canadian Forces Canada Command?

- Yes No
- If yes, has your community liaised with Canada Command with regards to emergency preparedness?
 - Yes No
 - If no, why not?

Direct contact with Canada Command would be organized through the province. The request may be initiated by the local Community but the request for Armed forces would be done through the province.

7c. Is there a Canadian Forces Reserve Unit located in your community?

- Yes No
- If yes, are community leaders or is your community's emergency management organization or person(s) charged with emergency preparedness aware of the services that can be provided by the Reserves in the event of an emergency or disaster?
 - Yes No
 - If no, why not?
 - If yes, have Canadian Forces Reserves been included in your community's emergency planning process?
 - Yes No

[Please-click-here-to-insert-answer/comments]

8) Heavy Urban Search and Rescue (HUSAR)

8a. Does your community have HUSAR capability?

- Yes No

8b. At what level is your HUSAR deployment capability ranked?

- Category 1
- Category 2
- Category 3
- Category4
- Category5

8c. How much does it cost to sustain your HUSAR program?

[Please-click-here-to-insert-answer/comments]

8d. Are there agreements in place for your HUSAR team to provide regional support in case of disasters or emergencies?

- Yes No
- If no, why not?

Kamloops

[Please-click-here-to-insert-answer/comments]

8e. Is the goal of your HUSAR program to reach Category 5 deployment capability?

- Yes No
- If no, why?
- If yes, how long will it take for you to reach this level?

[Please-click-here-to-insert-answer/comments]

8f. Whose responsibility should it be to provide funding for HUSAR? (more than one can be selected)

- Municipal
- Provincial
- Federal
- All three
- Please you explain your choice

[Please-click-here-to-insert-answer/comments]

9) Critical Infrastructure Protection (CIP)

9a. Has your community identified critical infrastructure within its boundaries?

- Yes No

9b. Does your community have a plan in place to protect critical infrastructure?

- Yes No

9c. Has the federal government identified federal critical infrastructure in your community?

- Yes No
- If yes, is your community responsible for protecting federal critical infrastructure?
 - Yes No
- If yes, what assistance, financial or other, has the federal government provided your community to protect federal critical infrastructure?

[Please-click-here-to-insert-answer/comments]

9d. Has your provincial government identified provincial critical infrastructure in your community?

- Yes No
- If yes, is your community responsible for protecting provincial critical infrastructure?
 - Yes No
- If yes, what assistance, financial or other, has the provincial government provided your community to protect provincial critical infrastructure?

[Please-click-here-to-insert-answer/comments]

9e. How does your community work with the private sector to ensure the protection of critical infrastructure? Please provide concrete examples (Ex. Public-private partnerships, working groups, etc.)

[Please-click-here-to-insert-answer/comments]

Follow up Questions

1a.

Does your community have the **unilateral** ability to interrupt television and radio broadcasts in order to transmit emergency-related updates or instructions?

(Please check all that apply)

- Yes (please see 1b)
 - Local radio
 - Local television
 - National radio
 - National television

- No, not unilaterally, media cooperation is needed X
- No, this is not necessary for my community

1b.

If yes, please indicate if the authority to unilaterally interrupt radio and television broadcasts has been officially granted to your community and through which mechanism:

- Provincial legislation
- Local legislation
- Other: Please elaborate

- No official authority needed

2a.

Has your community identified and/or stockpiled supplies that could be used in case of an emergency?

(Please check all that apply)

- Yes X
 - Provincial emergency supplies have been identified and agreements are in place on when and how they will be used in an emergency
 - Local Private sector suppliers have been identified and agreements have been made regarding their role during an emergency
 - Stockpiled supplies (please see 2b)
 - Specialized emergency Equipment
 - Please specify
 - Medical Supplies X
 - Shelter Supplies (cots and beds) X
 - Food and Water
 - Other X

Kamloops

- Please specify Sand bags and sand bag filler
- None of the above

2b.

Are these stockpiled supplies the federal caches from the National Emergency Stockpile System (NESS)?

- Yes (please see 2c)
- No X

2c.

Health Canada informed the Committee that there are about 1, 600 National Emergency Stockpile System (NESS) caches strategically located across Canada.

Do you know of this program and do you have access to a cache?

(Please check all that apply)

- Yes, I know of the NESS program
 - I have access to a NESS cache
 - I have access to a cache and can confirm its usefulness
 - I was consulted on what supplies should be stockpiled in the caches
- None of the above X

Emergency Management Questionnaire – 2007

**Kingston
Ontario**

1 **Emergency Management Questionnaire – 2007**
2

3 There are 9 sections in this questionnaire. The questions are underlined. Please provide your
4 answer under each question. In cases where a list of options for answers is given, please replace
5 the “□” with an “X”. Please feel free to insert additional comments below each question.

6
7 **1) You and Your Community**

*John Cross
Manager, Emergency Services
Kingston Fire & Rescue.
OFFICE OF EMERGENCY MANAGEMENT
6 yrs. EM experience*

8
9 1a. Please tell us who you are – name, title, and emergency management experience.

10 [Please-click-here-to-insert-answer/comments]

11
12 1b. How densely populated is your community (in square kilometres)

- 13 • Is your community:
14 ▪ Rural
15 ▪ Urban
16 ▪ Mixed

17
18 1c. Is your community near or does it include a:

- 19 • Major industrial facility
20 • Border crossing
21 • Port / Airport, or transportation hub
22 • All of the above

23
24 1d. Does your community have an emergency management organization?

- 25 • Yes No *The City of Kingston has an Office of
26 Emergency Management.*

27 1e. Has your community ever declared a state of local emergency as a result of a natural or
28 human-induced event?

- 29 • Yes No
30 • If yes, under what conditions did your community declare a state of emergency? For
31 example, a flood, fire, tornado, snow/ice storm, other natural disaster or man-made
32 event? *ICE STORM JAN '98
ELECTRICAL BLACKOUT AUG '03*

33 [Please-click-here-to-insert-answer/comments]
34 1f. Has your province declared a state of emergency as a result of a declaration in your
35 community of a state of local emergency?

- 36 • Yes No
37 • If yes, how many times has this occurred?

38 [Please-click-here-to-insert-answer/comments]

1 **2) Risk Assessment**

2

3 2a. Does your community conduct a risk assessment to determine the likelihood that its citizens
4 will be affected by a natural or human-induced disaster or state of local emergency?

- 5 • Yes No
- 6 • If no, why not?
- 7 • If yes, is this risk assessment based on:
- 8 ▪ A provincially standardized process?
- 9 ▪ A federally standardized process?

10 [Please-click-here-to-insert-answer/comments]

11

12 2b. How often does your community conduct a risk assessment?

13 [Please-click-here-to-insert-answer/comments]

14

15 2c. Which departments, agencies or organizations are involved in conducting your
16 community's risk assessment?

- 17 • Police.....
- 18 • Fire
- 19 • Paramedic.....
- 20 • Public Health.....
- 21 • Local Emergency Management Organization.....
- 22 • Municipal Government
- 23 • All of the above.....
- 24 • Is the province consulted? (Yes No)
- 25 • Is the federal government consulted? (Yes No)

EMERGENCY MANAGEMENT
DATA

26

27 2d. Does your community involve industry when conducting its risk assessment?

- 28 • Yes No
- 29 • If yes, how willing were they to share risk related information?

30 [Please-click-here-to-insert-answer/comments]

- 31 • How did this information (or lack of information) impact your risk assessment?

32 [Please-click-here-to-insert-answer/comments]

33

34 2e. Is a disaster or state of local emergency caused by an act of terrorism a concern for your
35 community?

- 36 • Yes No
- 37 • If yes, does your community have a counter-terrorism response plan?
- 38 ▪ Yes No *In Progress*
- 39 ▪ If no, why not?
- 40 ▪ If yes, which organizations are involved?

41 [Please-click-here-to-insert-answer/comments]

1 **3) Response Capability**

2
3 3a. How prepared is your community to respond to a major emergency or disaster?

- 4 • Prepared
- 5 • Somewhat prepared
- 6 • Unprepared
- 7 • Do not know

8 [Please-click-here-to-insert-answer/comments]

The City of Kingston is continuing to develop the capacity to respond to major emergencies. Although we are making steady progress, a major disaster may overwhelm

9
10 3b. How well prepared do you think the federal government is to respond to a major disaster such as Hurricane Katrina?

- 12 • Prepared
- 13 • Somewhat prepared
- 14 • Unprepared
- 15 • Do not know

the local response capacity.

16
17 3c. How confident are you that the provincial government will support municipal emergency response efforts in the event of a disaster or declaration of a state of local emergency?

- 19 • Very confident
- 20 • Confident
- 21 • No Confidence
- 22 • Do not know

If the disaster affects multiple communities at the same time.

23
24 3d. Does your community have a dedicated emergency operations centre?

- 25 • Yes No
- 26 • If no, has your community specified a structure (building, office space, etc.) that will be used as an emergency operations centre?
- 27 ▪ Yes No
- 28 ▪ If yes, please describe this structure?
- 29 ▪ If no, why not?

30 [Please-click-here-to-insert-answer/comments]

Dedicated EOC within the Kingston Fire & Rescue Headquarters building.

31
32
33 3e. Has your community established an incident command structure/incident management structure (ICS/IMS) which would be utilized in case of a disaster or state of local emergency?

- 36 • Yes No
- 37 • If yes, what is it ICS/IMS, Site Management, Other

38 [Please-click-here-to-insert-answer/comments]

- 39 • If no, why not?

40 [Please-click-here-to-insert-answer/comments]

Awaiting final approval of the Provincial IMS template/process. Once Emergency Management Ontario...

1 3f. Does your community have agreements in place with surrounding communities to provide
2 assistance or request assistance in the event of a disaster or state of local emergency?

- 3 • Yes No *Fire Mutual Aid*
4 • If no, why not?
5 • Do you think such agreements are necessary?
6 ▪ Yes No
7 ▪ If you do not think such agreements are necessary, can you explain why?

8 [Please-click-here-to-insert-answer/comments]
9

10 3g. If a disaster was to occur in your community, how long could your community sustain itself
11 before outside help is required?

- 12 • 24 hrs
13 • 48 hrs
14 • 72 hrs
15 • 96 hrs

16 [Please-click-here-to-insert-answer/comments]

17 3h. Has your community identified and stockpiled supplies that could be used in case of an
18 emergency?

- 19 • Yes No
20 • Which agencies were involved in the decision making process?
21 ▪ Public Health.....
22 ▪ Paramedic.....
23 ▪ Fire.....
24 ▪ Police.....
25 ▪ Local Emergency Measures Organization.....
26 ▪ Provincial Emergency Measures Organization.....
27

1 **4) Funding**

2
3 4a. Who serves as your community's chief resource for funding for emergency management?

- 4 • Municipal government
- 5 • Provincial government
- 6 • Federal government

7
8 4b. Are your communities funding needs for emergency management based on a needs/risk assessment?

- 9 • Yes No
- 10 • If no, how are funding needs for emergency preparedness assessed?

11
12 *Municipal Budget Process.* [Please-click-here-to-insert-answer/comments]

13
14 4c. Is your community aware of the funding mechanisms for emergency management provided by your provincial government?

- 15 • Yes No

16
17
18 4d. Has your community applied for funding for emergency management from the provincial government?

- 19 • Yes No
- 20 • If yes, for what purpose?
- 21 ▪ Training
- 22 ▪ To establish an emergency measures organization
- 23 ▪ To purchase emergency response equipment
- 24 ▪ To build CBRNE-specific response capacity
- 25 ▪ To build HUSAR-specific response capacity
- 26 ▪ To build a cyber attack-specific response capacity
- 27 ▪ Other (please explain below)

28
29 [Please-click-here-to-insert-answer/comments]

30 4e. How satisfied is your community with provincial funding mechanisms for emergency management?

- 31 • Satisfied
- 32 • Somewhat Satisfied
- 33 • Not Satisfied
- 34 • If your community is "somewhat" or "not" satisfied, can you explain why?

35
36 [Please-click-here-to-insert-answer/comments]
37 *The Province of Ontario (via EMO) does not provide any direct*
38 4f. Is your community aware of the funding mechanisms for emergency management provided by the federal government? *emergency management funding to*
39 *municipalities in*
40 *Ontario.*

- 40 • Yes No

1 4g. Has your community applied for funding for emergency management from the federal
2 government through the Joint Emergency Preparedness Program (JEPP)?

- 3 • Yes No
4 • If yes, how satisfied is your community with the JEPP?
5 ▪ Satisfied
6 ▪ Somewhat Satisfied
7 ▪ Not Satisfied
8 ▪ If you are "somewhat" or "not" satisfied with JEPP, what is wrong with the JEPP
9 process and what changes to the process would best facilitate your community's

10 needs? *Funding limits & cost share ratios are unrealistic*
11 *Very bureaucratic and cumbersome application & approval process.*
12 [Please-click-here-to-insert-answer/comments]

13 4h. How often has your community applied for JEPP funding? How often has your community
14 been successful in receiving funding through the JEPP?

15 [Please-click-here-to-insert-answer/comments]

17 4i. What are your community's main concerns/challenges regarding funding for emergency
18 management?

19 [Please-click-here-to-insert-answer/comments]

20 • *No legislation beyond the Province of Ontario's
essential level standards/regulations.
Prov/Feds must legislate communities to
develop the operational response capacity to
meet local risks/hazards, and provide
financial supports.*

1 **5) Community Awareness**

2

3 5a. Does your local government have a program in place to educate its citizens on what to do in
4 case of a disaster?

5 • Yes No *In Progress*

6 • If no, why not?

7 • If yes, can you describe this program?

Program geared to meet essential level requirements only.

[Please-click-here-to-insert-answer/comments]

8

9

10 5b. Does your community have in place an emergency broadcast system?

11 • Yes No

12 • If no, why not? *LACK OF FUNDING*

13 • If no, what method(s) are utilized by your community to alert citizens of an impending
14 disaster or emergency? *DOOR-TO-DOOR, LOCAL MEDIA ETC.*

15 • If no, what changes would you make to this system or what would you do different?
16 (For example, utilizing an entirely different approach)

17 • If yes, how does the system work?

18 • If yes, are you satisfied with this system?

19 ▪ Yes No

The Province/Feds need to establish and fund one system for the entire Province. (public alerting)

[Please-click-here-to-insert-answer/comments]

20 *Works well in small localized incidents only.*

21

22 5c. Does your community have the ability to interrupt local and national television and radio
23 broadcasts in order to transmit emergency-related updates or instructions?

24 • Yes No

25 • Are you satisfied with this system?

26 ▪ Yes No

27 • If no, what changes would you make to this system? Or, what would you do different?
28 (For example, employing an entirely different approach)

[Please-click-here-to-insert-answer/comments]

29

30

1 **6) First Responders**

2
3 6a. Do the first responders in your community have interoperable communications systems?

- 4 • Yes No *Police, Fire, Utilities Kingston, and City*
- 5 • If no, why not? *Operation: Department can accept an emergency*
- 6 • If yes, are these communications systems purchases based on provincial or federal
- 7 standards?
- 8 ▪ Yes No
- 9 • How often are these systems tested and how much training is received by first
- 10 responders in using interoperable channels?

11 [Please-click-here-to-insert-answer/comments] .
12 *In conjunction with emergency exercises.*

13 6b. Are your communications systems interoperable with all departments and agencies in your

14 province, other levels of government, and U.S. authorities where applicable?

15 *No.*

[Please-click-here-to-insert-answer/comments]

17 6c. Does your community have the capacity to manage a Chemical, Biological, Radiological,

18 Nuclear or Explosive (CBRNE) incident?

- 19 • Yes No
- 20 *No local/municipal Hazard team.* [Please-click-here-to-insert-answer/comments]

22 6d. Does your community have the capacity to manage a cyber attack?

- 23 • Yes No
- 24 [Please-click-here-to-insert-answer/comments]

26 6e. Have the emergency management personnel in your city received training at the Canadian

- 27 Emergency Management College?
- 28 • Yes No
- 29 • Is the amount of training received sufficient?
- 30 • Yes No

31 [Please-click-here-to-insert-answer/comments]

32

1 **6) First Responders**

2
3 6a. Do the first responders in your community have interoperable communications systems?

- 4 • Yes No *Police, Fire, Utilities Kingston, and City*
- 5 • If no, why not? *Operation: Department can accept an emergency*
- 6 • If yes, are these communications systems purchases based on provincial or federal
- 7 standards?
- 8 ▪ Yes No
- 9 • How often are these systems tested and how much training is received by first
- 10 responders in using interoperable channels?

11 [Please-click-here-to-insert-answer/comments] .
12 *In conjunction with emergency exercises.*

13 6b. Are your communications systems interoperable with all departments and agencies in your

14 province, other levels of government, and U.S. authorities where applicable?

15 *No.*

[Please-click-here-to-insert-answer/comments]

17 6c. Does your community have the capacity to manage a Chemical, Biological, Radiological,

18 Nuclear or Explosive (CBRNE) incident?

19 • Yes No

20 *No local/municipal Hazard team.* [Please-click-here-to-insert-answer/comments]

22 6d. Does your community have the capacity to manage a cyber attack?

23 • Yes No

[Please-click-here-to-insert-answer/comments]

26 6e. Have the emergency management personnel in your city received training at the Canadian

27 Emergency Management College?

- 28 • Yes No
- 29 • Is the amount of training received sufficient?
- 30 • Yes No

31 [Please-click-here-to-insert-answer/comments]

32

1 **7) Role of the Canadian Forces**

2

3 7a. Is there an expectation in your community that the Canadian Forces will provide assistance
4 to your community in the event of an emergency or disaster if necessary?

- 5 • Yes No

6

7 7b. Are community leaders or is your communities emergency management organization/ or
8 person(s) charged with emergency preparedness aware of the existence of the Canadian
9 Forces Canada Command?

- 10 • Yes No

11 • If yes, has your community liaised with Canada Command with regards to emergency
12 preparedness?

- 13 ▪ Yes No

14 ▪ If no, why not?

15 [Please-click-here-to-insert-answer/comments]

16

17 7c. Is there a Canadian Forces Reserve Unit located in your community?

- 18 • Yes No

19 • If yes, are community leaders or is your community's emergency management
20 organization or person(s) charged with emergency preparedness aware of the services
21 that can be provided by the Reserves in the event of an emergency or disaster?

- 22 ▪ Yes No

23 ▪ If no, why not?

24 ▪ If yes, have Canadian Forces Reserves been included in your community's
25 emergency planning process?

- 26 ○ Yes No

27 [Please-click-here-to-insert-answer/comments]

28

1 **8) Heavy Urban Search and Rescue (HUSAR)**

2
3 8a. Does your community have HUSAR capability?

- 4 • Yes No

5
6 8b. At what level is your HUSAR deployment capability ranked?

- 7 • Category 1
8 • Category 2
9 • Category 3
10 • Category 4
11 • Category 5

12
13 8c. How much does it cost to sustain your HUSAR program?

14 [Please-click-here-to-insert-answer/comments]

15
16 8d. Are there agreements in place for your HUSAR team to provide regional support in case of
17 disasters or emergencies?

- 18 • Yes No
19 • If no, why not?

20 [Please-click-here-to-insert-answer/comments]

21
22 8e. Is the goal of your HUSAR program to reach Category 5 deployment capability?

- 23 • Yes No
24 • If no, why?
25 • If yes, how long will it take for you to reach this level?

26 [Please-click-here-to-insert-answer/comments]

27
28 8f. Whose responsibility should it be to provide funding for HUSAR? (more than one can be
29 selected)

- 30 • Municipal
31 • Provincial
32 • Federal
33 • All three
34 • Please you explain your choice

35 [Please-click-here-to-insert-answer/comments]

36

1 **9) Critical Infrastructure Protection (CIP)**

2
3 9a. Has your community identified critical infrastructure within its boundaries?

- 4 • Yes No

5
6 9b. Does your community have a plan in place to protect critical infrastructure?

- 7 • Yes No

8
9 9c. Has the federal government identified federal critical infrastructure in your community?

- 10 • Yes No
- 11 • If yes, is your community responsible for protecting federal critical infrastructure?
- 12 ▪ Yes No
- 13 • If yes, what assistance, financial or other, has the federal government provided your
- 14 community to protect federal critical infrastructure?

15 [Please-click-here-to-insert-answer/comments]

16
17 9d. Has your provincial government identified provincial critical infrastructure in your

- 18 community?
- 19 • Yes No
- 20 • If yes, is your community responsible for protecting provincial critical infrastructure?
- 21 ▪ Yes No
- 22 • If yes, what assistance, financial or other, has the provincial government provided your
- 23 community to protect provincial critical infrastructure?

24 [Please-click-here-to-insert-answer/comments]

25
26 9e. How does your community work with the private sector to ensure the protection of critical

27 infrastructure? Please provide concrete examples (Ex. Public-private partnerships, working

28 groups, etc.)

29 [Please-click-here-to-insert-answer/comments]

• On an individual agency to agency basis.

• Private sector agencies are invited, depending on the objectives of the exercise, to municipal emergency exercises.

Follow up Questions

1a.

Does your community have the **unilateral** ability to interrupt television and radio broadcasts in order to transmit emergency-related updates or instructions?

(Please check all that apply)

- Yes (please see 1b)
 - Local radio
 - Local television
 - National radio
 - National television
- No, not unilaterally, media cooperation is needed
- No, this is not necessary for my community

1b.

If yes, please indicate if the authority to unilaterally interrupt radio and television broadcasts has been officially granted to your community and through which mechanism:

- Provincial legislation
- Local legislation
- Other: Please elaborate

- No official authority needed

2a.

Has your community identified and/or stockpiled supplies that could be used in case of an emergency?

(Please check all that apply)

- Yes
 - Provincial emergency supplies have been identified and agreements are in place on when and how they will be used in an emergency
 - Local Private sector suppliers have been identified and agreements have been made regarding their role during an emergency
 - Stockpiled supplies (please see 2b)
 - Specialized emergency Equipment
 - Please specify
 - Medical Supplies
 - Shelter Supplies (cots and beds)
 - Food and Water
 - Other *Evacuation Centre Kits, Family Reunification (R & I) Kits.*
 - Please specify
- None of the above

2b.

Are these stockpiled supplies the federal caches from the National Emergency Stockpile System (NESS)?

- Yes (please see 2c)
- No

2c.

Health Canada informed the Committee that there are about 1, 600 National Emergency Stockpile System (NESS) caches strategically located across Canada.

Do you know of this program and do you have access to a cache?

(Please check all that apply)

- Yes, I know of the NESS program
 - I have access to a NESS cache
 - I have access to a cache and can confirm its usefulness
 - I was consulted on what supplies should be stockpiled in the caches
- None of the above