EMERGENCY PREPAREDNESS IN CANADA

How the fine arts of bafflegab and procrastination hobble the people who will be trying to save you when things get really bad…

A Report of the Standing Senate Committee on National Security and Defence

Survey Responses

Volume 3

Second Session
Thirty-ninth Parliament
2008

The report *Emergency Preparedness in Canada* is comprised of four volumes.
The first volume contains the committee's findings, observations and recommendations.
Volumes 2, 3 and 4 contain the responses to an emergency preparedness questionnaire received
from 92 of the 100 municipalities surveyed by the committee.

All four volumes are available online at www.sen-sec.ca.
Hard copies are available upon request.

For more information, please contact:
Committee website: www.sen-sec.ca
Clerk of the committee: defence@sen.parl.gc.ca
Toll free: 1-800-267-7362

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THE STANDING SENATE COMMITTEE ON NATIONAL SECURITY AND DEFENCE
39th Parliament, 2nd Session

The Honourable Colin Kenny
Chair

The Honourable David Tkachuk
Deputy Chair

and

The Honourable Senators:

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*The Honourable Marjory Lebreton, P.C.,
(or the Honourable Gerald Comeau)
*The Honourable Céline Hervieux-Payette, P.C.
(or the Honourable Claudette Tardif)
*Ex Officio Members

Other Senators who have participated from time to time on this study:
The Honourable Senators Dallaire, Downe, Massicotte, Nolin, Peterson
and Segal

Special Advisors to the Committee:
MGen (ret) Keith McDonald and Barry Denofsky

Library of Parliament Research Staff:
Melissa Radford, Maureen Shields, Jason Yung and Steven James

Clerks of the Committee:
Shaila Anwar and Gaëtane Lemay

Volumes 2, 3 and 4 of this report contain the 92 responses that the Standing Senate Committee on National Security and Defence received to an emergency management questionnaire, in alphabetical order by municipality. This questionnaire was distributed to first responders in 100 municipalities across Canada with a minimum population of 20,000 people.

Similar to the committee's 2004 questionnaire, this was not supposed to be a scientific survey. Rather, the committee asked a range of both pointed and open-ended questions in order to give municipal officials the opportunity to comment freely on their emergency management capacity. We believe that a picture of emergency preparedness across Canada emerged from this broad-spectrum approach.

The committee received positive feedback in response to its 2004 report, which included positive comments on how useful the questionnaire responses were to its readers. Once again, the committee hopes that these responses will be used as a reference piece by:

- The media;
- First responders and emergency management organizations within these communities so that they may compare themselves to other communities of similar size;
- The people who actually live in these communities so that they may have an idea on how prepared their community is to manage a natural or man-made disaster.

The committee is grateful to all those who responded to its questionnaire and would like to extend its thanks to the first responders who provided feedback on the content of the questionnaire.

CANADA

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Ottawa, Ontario K1A 0A9
13 April 2007

To the Director of Emergency Management:

The Standing Senate Committee on National Security and Defence is conducting a follow-up study of our 2003 investigation of emergency preparedness across Canada. On behalf of the Committee, I am requesting your help in completing this study. In 2003, the information your municipality provided gave the Committee great insight into how first responders view emergency preparedness, and was invaluable to the publication of the Committee's report *National Emergencies: Canada's Fragile Front Lines*. Once again, the Committee turns to your municipality to help us understand its level of emergency preparedness.

Our March 2004 report *National Emergencies: Canada's Fragile Front Lines* was based on one simple question: what do first responders need in order to effectively respond to large-scale emergencies and disasters? In that report we pointed out our concern with the lack of government attention and funding to health, natural disaster and terrorist emergency preparedness. We remain concerned about these issues today.

While the Committee has heard testimony from a number of federal government officials, we found that the most helpful source of information came from men and women on the front lines – municipal first responders and emergency management officials such as yourself. Last time, questionnaires were sent to approximately 100 municipalities – those with a population exceeding 20,000. We received responses from 86 municipal emergency preparedness coordinators of 100 Canadian municipalities. The Committee would appreciate hearing from you once again.
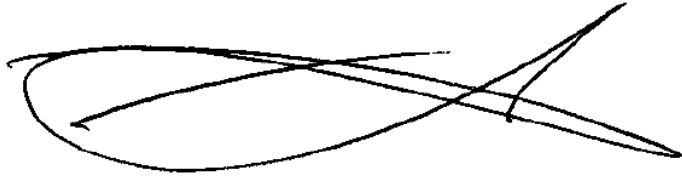
Attached is a questionnaire that deals with the same key issues and themes that have consistently emerged since the start of our investigation in 2003. The Committee would be grateful for an update on your municipality's desired and current state of readiness including information on your emergency management organization, funding requirements, potential threats to your community, efforts to protect critical infrastructure and the state of your relationship with provincial, territorial and federal emergency management organizations.

The Committee hopes to address the responses it receives to the questionnaire in hearings at the end of June. Please e-mail your reply to defence@sen.parl.gc.ca. As in *National Emergencies: Canada's Fragile Front Lines*, which can be viewed at http://www.sen-sec.ca, your municipality's responses will be reproduced verbatim. This will allow us to reflect the various views from across Canada.

I am responsible for collecting the requested information and a member of your staff can contact me via phone at (613) 995-6364 or e-mail at jamess@parl.gc.ca for further information.

I would be grateful if a response could be received prior to 15 May 2007. I will follow-up on this request with your office the week of 1 May 2007.

Thank you,

Steven James
Political and Social Affairs Division
Parliamentary Information
  and Research Service

SJ/dl

Encl.

There are 9 sections in this questionnaire. The questions are underlined. Please provide your answer under each question. In cases where a list of options for answers is given, please replace the " " with an "X". Please feel free to insert additional comments below each question.

1) You and Your Community

1a. <u>Please tell us who you are – name, title, and emergency management experience.</u>

<div align="center">[Please-click-here-to-insert-answer/comments]</div>

1b. <u>How densely populated is your community (in square kilometres)</u>

- Is your community:
    - Rural
    - Urban
    - Mixed

1c. <u>Is your community near or does it include a:</u>

- Major industrial facility
- Border crossing
- Port / Airport, or transportation hub
- All of the above

1d. <u>Does your community have an emergency management organization?</u>

- Yes   No

1e. <u>Has your community ever declared a state of local emergency as a result of a natural or human-induced event?</u>

- Yes   No
- If yes, under what conditions did your community declare a state of emergency? For example, a flood, fire, tornado, snow/ice storm, other natural disaster or man-made event?

<div align="center">[Please-click-here-to-insert-answer/comments]</div>

1f. <u>Has your province declared a state of emergency as a result of a declaration in your community of a state of local emergency</u>?

- Yes   No
- If yes, how many times has this occurred?

<div align="center">[Please-click-here-to-insert-answer/comments]</div>

2) Risk Assessment

2a. <u>Does your community conduct a risk assessment to determine the likelihood that its citizens will be affected by a natural or human-induced disaster or state of local emergency</u>?

- Yes   No
- If no, why not?

- If yes, is this risk assessment based on:
  - A provincially standardized process?
  - A federally standardized process?

[Please-click-here-to-insert-answer/comments]

2b. How often does your community conduct a risk assessment?

[Please-click-here-to-insert-answer/comments]

2c. Which departments, agencies or organizations are involved in conducting your community's risk assessment?

- Police ....
- Fire...
- Paramedic ....
- Public Health ....
- Local Emergency Management Organization ....
- Municipal Government...
- All of the above ....
- Is the province consulted? (Yes   No   )
- Is the federal government consulted? (Yes   No   )

2d. Does your community involve industry when conducting its risk assessment?

- Yes   No
- If yes, how willing were they to share risk related information?

[Please-click-here-to-insert-answer/comments]

- How did this information (or lack of information) impact your risk assessment?

[Please-click-here-to-insert-answer/comments]

2e. Is a disaster or state of local emergency caused by an act of terrorism a concern for your community?

- Yes   No
- If yes, does your community have a counter-terrorism response plan?
  - Yes   No
  - If no, why not?
  - If yes, which organizations are involved?

[Please-click-here-to-insert-answer/comments]

3) Response Capability

3a. How prepared is your community to respond to a major emergency or disaster?

- Prepared
- Somewhat prepared
- Unprepared
- Do not know

[Please-click-here-to-insert-answer/comments]

3b. How well prepared do you think the federal government is to respond to a major disaster such as Hurricane Katrina?

- Prepared
- Somewhat prepared
- Unprepared
- Do not know

3c. How confident are you that the provincial government will support municipal emergency response efforts in the event of a disaster or declaration of a state of local emergency?

- Very confident
- Confident
- No Confidence
- Do not know

3d. Does your community have a dedicated emergency operations centre?

- Yes   No
- If no, has your community specified a structure (building, office space, etc.) that will be used as an emergency operations centre?
    - Yes   No
    - If yes, please describe this structure?
    - If no, why not?

        [Please-click-here-to-insert-answer/comments]

3e. Has your community established an incident command structure/incident management structure (ICS/IMS) which would be utilized in case of a disaster or state of local emergency?

- Yes   No
- If yes, what is it ICS/IMS, Site Management, Other

    [Please-click-here-to-insert-answer/comments]

- If no, why not?

    [Please-click-here-to-insert-answer/comments]

3f. Does your community have agreements in place with surrounding communities to provide assistance or request assistance in the event of a disaster or state of local emergency?

- Yes   No
- If no, why not?
- Do you think such agreements are necessary?
    - Yes   No
    - If you do not think such agreements are necessary, can you explain why?

        [Please-click-here-to-insert-answer/comments]

3g. If a disaster was to occur in your community, how long could your community sustain itself before outside help is required?

- 24 hrs
- 48 hrs

- 72 hrs
- 96 hrs

[Please-click-here-to-insert-answer/comments]

3h. Has your community identified and stockpiled supplies that could be used in case of an emergency?

- Yes   No
- Which agencies were involved in the decision making process?
  - Public Health ....
  - Paramedic ....
  - Fire...
  - Police ....
  - Local Emergency Measures Organization............................
  - Provincial Emergency Measures Organization ....

4) Funding

4a. Who serves as your community's chief resource for funding for emergency management?

- Municipal government
- Provincial government
- Federal government

4b. Are your communities funding needs for emergency management based on a needs/risk assessment?

- Yes   No
- If no, how are funding needs for emergency preparedness assessed?

[Please-click-here-to-insert-answer/comments]

4c. Is your community aware of the funding mechanisms for emergency management provided by your provincial government?

- Yes   No

4d. Has your community applied for funding for emergency management from the provincial government?

- Yes   No
- If yes, for what purpose?
  - Training ....
  - To establish an emergency measures organization ....
  - To purchase emergency response equipment ....
  - To build CBRNE-specific response capacity ....
  - To build HUSAR-specific response capacity...........................
  - To build a cyber attack-specific response capacity ....
  - Other (please explain below)...

[Please-click-here-to-insert-answer/comments]

4e. How satisfied is your community with provincial funding mechanisms for emergency management?

- Satisfied
- Somewhat Satisfied

- Not Satisfied
- If your community is "somewhat" or "not" satisfied, can you explain why?

[Please-click-here-to-insert-answer/comments]

4f. Is your community aware of the funding mechanisms for emergency management provided by the federal government?

- Yes   No

4g. Has your community applied for funding for emergency management from the federal government through the Joint Emergency Preparedness Program (JEPP)?

- Yes   No
- If yes, how satisfied is your community with the JEPP?
  - Satisfied
  - Somewhat Satisfied
  - Not Satisfied
  - If you are "somewhat" or "not" satisfied with JEPP, what is wrong with the JEPP process and what changes to the process would best facilitate your community's needs?

[Please-click-here-to-insert-answer/comments]

4h. How often has your community applied for JEPP funding? How often has your community been successful in receiving funding through the JEPP?

[Please-click-here-to-insert-answer/comments]

4i. What are your community's main concerns/challenges regarding funding for emergency management?

[Please-click-here-to-insert-answer/comments]

5) Community Awareness

5a. Does your local government have a program in place to educate its citizens on what to do in case of a disaster?

- Yes   No
- If no, why not?
- If yes, can you describe this program?

[Please-click-here-to-insert-answer/comments]

5b. Does your community have in place an emergency broadcast system?

- Yes   No
- If no, why not?
- If no, what method(s) are utilized by your community to alert citizens of an impending disaster or emergency?
- If no, what changes would you make to this system or what would you do different? (For example, utilizing and entirely different approach)

- If yes, how does the system works?
- If yes, are you satisfied with this system?
  - Yes   No

[Please-click-here-to-insert-answer/comments]

5c. <u>Does your community have the ability to interrupt local and national television and radio broadcasts in order to transmit emergency-related updates or instructions</u>?

- Yes   No
- Are you satisfied with this system?
  - Yes   No
- If no, what changes would you make to this system? Or, what would you do different? (For example, employing an entirely different approach)

[Please-click-here-to-insert-answer/comments]

6) First Responders

6a. <u>Do the first responders in your community have interoperable communications systems?</u>

- Yes   No
- If no, why not?
- If yes, are these communications systems purchases based on provincial or federal standards?
  - Yes   No
- How often are these systems tested and how much training is received by first responders in using interoperable channels?

[Please-click-here-to-insert-answer/comments]

6b. <u>Are your communications systems interoperable with all departments and agencies in your province, other levels of government, and U.S. authorities where applicable?</u>

- Yes   No

[Please-click-here-to-insert-answer/comments]

6c. <u>Does your community have the capacity to manage a Chemical, Biological, Radiological, Nuclear or Explosive (CBRNE) incident?</u>

- Yes   No

[Please-click-here-to-insert-answer/comments]

6d. <u>Does your community have the capacity to manage a cyber attack?</u>

- Yes   No

[Please-click-here-to-insert-answer/comments]

6e. <u>Have the emergency management personnel in your city received training at the Canadian Emergency Management College?</u>

- Yes   No
- Is the amount of training received sufficient?
- Yes   No

[Please-click-here-to-insert-answer/comments]

7) Role of the Canadian Forces

7a. Is there an expectation in your community that the Canadian Forces will provide assistance to your community in the event of an emergency or disaster if necessary?

- Yes   No

7b. Are community leaders or is your communities emergency management organization/ or person(s) charged with emergency preparedness aware of the existence of the Canadian Forces Canada Command?

- Yes   No
- If yes, has your community liaised with Canada Command with regards to emergency preparedness?
  - Yes   No
  - If no, why not?

[Please-click-here-to-insert-answer/comments]

7c. Is there a Canadian Forces Reserve Unit located in your community?

- Yes   No
- If yes, are community leaders or is your community's emergency management organization or person(s) charged with emergency preparedness aware of the services that can be provided by the Reserves in the event of an emergency or disaster?
  - Yes   No
  - If no, why not?
  - If yes, have Canadian Forces Reserves been included in your community's emergency planning process?
    - Yes   No

[Please-click-here-to-insert-answer/comments]

8) Heavy Urban Search and Rescue (HUSAR)

8a. Does your community have HUSAR capability?

- Yes   No

8b. At what level is your HUSAR deployment capability ranked?

- Category 1
- Category 2
- Category 3
- Category4
- Category5

8c.   How much does it cost to sustain your   HUSAR program?

[Please-click-here-to-insert-answer/comments]

8d.   Are there agreements in place for your HUSAR team to provide regional support in case of disasters or emergencies?

- Yes   No
- If no, why not?

[Please-click-here-to-insert-answer/comments]

8e.   Is the goal of your HUSAR program to reach Category 5 deployment capability?

- Yes   No
- If no, why?
- If yes, how long will it take for you to reach this level?

[Please-click-here-to-insert-answer/comments]

8f.   Whose responsibility should it be to provide funding for HUSAR? (more than one can be selected)

- Municipal
- Provincial
- Federal
- All three
- Please you explain your choice

[Please-click-here-to-insert-answer/comments]

9) Critical Infrastructure Protection (CIP)

9a.   Has your community identified critical infrastructure within its boundaries?

- Yes   No

9b.   Does your community have a plan in place to protect critical infrastructure?

- Yes   No

9c.   Has the federal government identified federal critical infrastructure in your community?

- Yes   No
- If yes, is your community responsible for protecting federal critical infrastructure?
  - Yes   No
- If yes, what assistance, financial or other, has the federal government provided your community to protect federal critical infrastructure?

[Please-click-here-to-insert-answer/comments]

9d.   Has your provincial government identified provincial critical infrastructure in your community?

- Yes   No
- If yes, is your community responsible for protecting provincial critical infrastructure?
    - Yes   No
- If yes, what assistance, financial or other, has the provincial government provided your community to protect provincial critical infrastructure?

[Please-click-here-to-insert-answer/comments]

9e. <u>How does your community work with the private sector to ensure the protection of critical infrastructure? Please provide concrete examples (Ex. Public-private partnerships, working groups, etc.)</u>

[Please-click-here-to-insert-answer/comments]

<u>Follow up Questions</u>

1a.
Does your community have the **unilateral** ability to interrupt television and radio broadcasts in order to transmit emergency-related updates or instructions?
(Please check all that apply)
- Yes   (please see 1b)
    - Local radio
    - Local television
    - National radio
    - National television

- No, not unilaterally, media cooperation is needed
- No, this is not necessary for my community

1b.
If yes, please indicate if the authority to unilaterally interrupt radio and television broadcasts has been officially granted to your community and through which mechanism:
- Provincial legislation
- Local legislation
- Other: Please elaborate

- No official authority needed

2a.
Has your community identified and/or stockpiled supplies that could be used in case of an emergency?
(Please check all that apply)
- Yes
    - Provincial emergency supplies have been identified and agreements are in place on when and how they will be used in an emergency
    - Local Private sector suppliers have been identified and agreements have been made regarding their role during an emergency
    - Stockpiled supplies   (please see 2b)

- Specialized emergency   Equipment
  - Please specify
- Medical Supplies
- Shelter Supplies (cots and beds)
- Food and Water
- Other
  - Please specify
- None of the above

2b.
Are these stockpiled supplies the federal caches from the National Emergency Stockpile System (NESS)?

- Yes   (please see 2c)
- No

2c.
Health Canada informed the Committee that there are about 1, 600 National Emergency Stockpile System (NESS) caches strategically located across Canada.
Do you know of this program and do you have access to a cache?
(Please check all that apply)

- Yes, I know of the NESS program
  - I have access to a NESS cache
  - I have access to a cache and can confirm its usefulness
  - I was consulted on what supplies should be stockpiled in the caches
- None of the above

MUNICIPALITIES IN ALPHABETICAL ORDER

Volume 2

Volume 3

Volume 4

MUNICIPALITIES IN ALPHABETICAL ORDER BY PROVINCE AND CITY

(volume number - page number)

ONTARIO

PRINCE EDWARD ISLAND

QUEBEC

SASKATCHEWAN

MUNICIPALITIES BY POPULATION SIZE

VERY SMALL (20,000 - 49,999)

Emergency Management Questionnaire – 2007

Kitchener
Ontario

There are 9 sections in this questionnaire. The questions are underlined. Please provide your answer under each question. In cases where a list of options for answers is given, please replace the " " with an "X". Please feel free to insert additional comments below each question.

1) You and Your Community

1a. Please tell us who you are – name, title, and emergency management experience.

My name is Steve Usher, I am a Deputy Fire Chief with the Kitchener Fire Department. I have 23 years of fire fighting experience and was recently designated as the CEMC for the City of Kitchener.

1b. How densely populated is your community (in square kilometres) 52.18 sq. miles

- Is your community:
  - Rural
  - Urban
  - Mixed   X

1c. Is your community near or does it include a:

- Major industrial facility   X
- Border crossing
- Port / Airport, or transportation hub   X
- All of the above

1d. Does your community have an emergency management organization?

- Yes   X   No

1e. Has your community ever declared a state of local emergency as a result of a natural or human-induced event?

- Yes   No X
- If yes, under what conditions did your community declare a state of emergency? For example, a flood, fire, tornado, snow/ice storm, other natural disaster or man-made event?

[Please-click-here-to-insert-answer/comments]

1f. Has your province declared a state of emergency as a result of a declaration in your community of a state of local emergency?

- Yes   No X
- If yes, how many times has this occurred?

[Please-click-here-to-insert-answer/comments]

1

Kitchener

2) Risk Assessment

2a. Does your community conduct a risk assessment to determine the likelihood that its citizens will be affected by a natural or human-induced disaster or state of local emergency?

- Yes X   No
- If no, why not?
- If yes, is this risk assessment based on:
  - A provincially standardized process?   X
  - A federally standardized process?

     The Kitchener Fire Department utilizes the HIRA model created by Emergency Management Ontario.

2b. How often does your community conduct a risk assessment?

     In accordance with the Emergency Management Act, the Kitchener Fire Department reviews and updates the HIRA on an annual basis and submits it to the EMO for review and/or approval.

2c. Which departments, agencies or organizations are involved in conducting your community's risk assessment?

- Police X
- Fire..X
- Paramedic X
- Public Health X
- Local Emergency Management Organization X
- Municipal Government..X
- All of the above X
- Is the province consulted? (Yes   No X)
- Is the federal government consulted? (Yes   No X)

2d. Does your community involve industry when conducting its risk assessment?

- Yes X   No
- If yes, how willing were they to share risk related information?

     The Emergency Working Committee and sub-committees consulted external agencies who provided valuable information in the creation of the HIRA document.
- How did this information (or lack of information) impact your risk assessment?

     It is essential to creating a complete document to obtain information and perspectives from many different agencies to identify as many different potential risks possible.

2e. Is a disaster or state of local emergency caused by an act of terrorism a concern for your community?

- Yes X   No
- If yes, does your community have a counter-terrorism response plan?
  - Yes X   No
  - If no, why not?
  - If yes, which organizations are involved?

Local emergency services, such as Police, Fire, and Ambulance are capable of responding to a disaster caused by an act of terrorism.

3) Response Capability

3a. How prepared is your community to respond to a major emergency or disaster?

- Prepared   X
- Somewhat prepared
- Unprepared
- Do not know

   The City of Kitchener has a comprehensive Emergency Plan and emergency resources that are well staffed, equipped and trained to respond to major emergencies in the Municipality.

3b. How well prepared do you think the federal government is to respond to a major disaster such as Hurricane Katrina?

- Prepared
- Somewhat prepared   X
- Unprepared
- Do not know

3c. How confident are you that the provincial government will support municipal emergency response efforts in the event of a disaster or declaration of a state of local emergency?

- Very confident
- Confident   X
- No Confidence
- Do not know

3d. Does your community have a dedicated emergency operations centre?

- Yes   No   X
- If no, has your community specified a structure (building, office space, etc.) that will be used as an emergency operations centre?
  - Yes   X   No
  - If yes, please describe this structure?
  - If no, why not?

     The City of Kitchener utilizes City Hall as a primary EOC and Fire Department Headquarters as a backup EOC.

3e. Has your community established an incident command structure/incident management structure (ICS/IMS) which would be utilized in case of a disaster or state of local emergency?

- Yes   X   No
- If yes, what is it ICS/IMS, Site Management, Other

Kitchener

In the event of a local emergency, an on-scene Incident Commander is in charge of the tactics and resources on scene to mitigate the emergency with the assistance of an Emergency Site Manager, who is part of the Community Control Group. The CEMC and the rest of the Community Control Group respond to the EOC and assist the Emergency Site Manager with the required resources through their respective divisions.

- If no, why not?

[Please-click-here-to-insert-answer/comments]

3f. Does your community have agreements in place with surrounding communities to provide assistance or request assistance in the event of a disaster or state of local emergency?

- Yes   X   No
- If no, why not?
- Do you think such agreements are necessary?
  - Yes   X   No
  - If you do not think such agreements are necessary, can you explain why?

[Please-click-here-to-insert-answer/comments]

3g. If a disaster was to occur in your community, how long could your community sustain itself before outside help is required?

- 24 hrs
- 48 hrs
- 72 hrs   X
- 96 hrs

Public awareness has educated individuals and families to be self sufficient with 72 hour emergency kits. Depending on the nature and scale of the emergency this time frame could be shorter or longer.

3h. Has your community identified and stockpiled supplies that could be used in case of an emergency?

- Yes   X   No
- Which agencies were involved in the decision making process?
  - Public Health X
  - Paramedic X
  - Fire...X
  - Police X
  - Local Emergency Measures Organization...........................X
  - Provincial Emergency Measures Organization ....

4) Funding

4a. Who serves as your community's chief resource for funding for emergency management?

- Municipal government   X
- Provincial government
- Federal government

4b. Are your communities funding needs for emergency management based on a needs/risk assessment?

- Yes   X   No
- If no, how are funding needs for emergency preparedness assessed?

[Please-click-here-to-insert-answer/comments]

4c. Is your community aware of the funding mechanisms for emergency management provided by your provincial government?

- Yes   X   No

4d. Has your community applied for funding for emergency management from the provincial government?

- Yes   No   X
- If yes, for what purpose?
  - Training ....
  - To establish an emergency measures organization ....
  - To purchase emergency response equipment ....
  - To build CBRNE-specific response capacity ....
  - To build HUSAR-specific response capacity ....
  - To build a cyber attack-specific response capacity ....
  - Other (please explain below)...

[Please-click-here-to-insert-answer/comments]

4e. How satisfied is your community with provincial funding mechanisms for emergency management?

- Satisfied
- Somewhat Satisfied
- Not Satisfied   X
- If your community is "somewhat" or "not" satisfied, can you explain why?

There is not enough information that has been made available regarding the level of funding and the mechanisms to obtain it.

4f. Is your community aware of the funding mechanisms for emergency management provided by the federal government?

- Yes   No   X

4g. Has your community applied for funding for emergency management from the federal government through the Joint Emergency Preparedness Program (JEPP)?

- Yes   No   X
- If yes, how satisfied is your community with the JEPP?
  - Satisfied
  - Somewhat Satisfied
  - Not Satisfied

Kitchener

- If you are "somewhat" or "not" satisfied with JEPP, what is wrong with the JEPP process and what changes to the process would best facilitate your community's needs?

  [Please-click-here-to-insert-answer/comments]

4h. <u>How often has your community applied for JEPP funding? How often has your community been successful in receiving funding through the JEPP?</u>

  [Please-click-here-to-insert-answer/comments]

4i. <u>What are your community's main concerns/challenges regarding funding for emergency management?</u>

  [Please-click-here-to-insert-answer/comments]

5) Community Awareness

5a. <u>Does your local government have a program in place to educate its citizens on what to do in case of a disaster</u>?

- Yes X   No
- If no, why not?
- If yes, can you describe this program?

  The Emergency Management Program contains a public education component that involves distributing educational material to the public through the Kitchener Record and a public display set up during Emergency Preparedness week. In addition, fire crews distribute 10,000 emergency preparedness pamphlets while conducting home fire safety audits each year.

5b. <u>Does your community have in place an emergency broadcast system?</u>

- Yes X   No
- If no, why not?
- If no, what method(s) are utilized by your community to alert citizens of an impending disaster or emergency?
- If no, what changes would you make to this system or what would you do different? (For example, utilizing and entirely different approach)
- If yes, how does the system works?
- If yes, are you satisfied with this system?
  - Yes X   No

  In co-operation with CKCO TV and local radio stations, it is possible to interrupt local and national television and radio broadcasts in order to transmit emergency-related updates and/or instructions. Testing of the system seems to indicate that the system would meet our needs in the event of an emergency.

5c. <u>Does your community have the ability to interrupt local and national television and radio broadcasts in order to transmit emergency-related updates or instructions?</u>

- Yes   X   No
- Are you satisfied with this system?
  - Yes   X   No
- If no, what changes would you make to this system? Or, what would you do different? (For example, employing an entirely different approach)

[Please-click-here-to-insert-answer/comments]

6) First Responders

6a. Do the first responders in your community have interoperable communications systems?

- Yes   X   No
- If no, why not?
- If yes, are these communications systems purchases based on provincial or federal standards?
  - Yes   No   X
- How often are these systems tested and how much training is received by first responders in using interoperable channels?

Communications systems are used on a daily basis and interoperable channels are a matter of selecting the appropriate talk group on the radio.

6b. Are your communications systems interoperable with all departments and agencies in your province, other levels of government, and U.S. authorities where applicable?

I'm not aware of the type of communications systems used outside our Region.

6c. Does your community have the capacity to manage a Chemical, Biological, Radiological, Nuclear or Explosive (CBRNE) incident?

- Yes   X   No

The Region does have a CBRN Team and the necessary equipment to respond to a CBRN incident.

6d. Does your community have the capacity to manage a cyber attack?

- Yes   No

Unknown

6e. Have the emergency management personnel in your city received training at the Canadian Emergency Management College?

- Yes   X   No
- Is the amount of training received sufficient?
- Yes   No   X

All members of a CEMPC and CCG should have this training.

Kitchener

7) Role of the Canadian Forces

7a. Is there an expectation in your community that the Canadian Forces will provide assistance to your community in the event of an emergency or disaster if necessary?

- Yes   X   No

7b. Are community leaders or is your communities emergency management organization/ or person(s) charged with emergency preparedness aware of the existence of the Canadian Forces Canada Command?

- Yes   No   X
- If yes, has your community liaised with Canada Command with regards to emergency preparedness?
  - Yes   No
  - If no, why not?

> [Please-click-here-to-insert-answer/comments]

7c. Is there a Canadian Forces Reserve Unit located in your community?

- Yes   X   No
- If yes, are community leaders or is your community's emergency management organization or person(s) charged with emergency preparedness aware of the services that can be provided by the Reserves in the event of an emergency or disaster?
  - Yes   No   X
  - If no, why not?
  - If yes, have Canadian Forces Reserves been included in your community's emergency planning process?
    - o Yes   No

> Lack of information flow.

8) Heavy Urban Search and Rescue (HUSAR)

8a. Does your community have HUSAR capability?

- Yes   No   X

8b. At what level is your HUSAR deployment capability ranked?

- Category 1
- Category 2
- Category 3
- Category4
- Category5

8c. How much does it cost to sustain your HUSAR program?

> [Please-click-here-to-insert-answer/comments]

8d. Are there agreements in place for your HUSAR team to provide regional support in case of disasters or emergencies?

- Yes   No
- If no, why not?

[Please-click-here-to-insert-answer/comments]

8e. Is the goal of your HUSAR program to reach Category 5 deployment capability?

- Yes   No
- If no, why?
- If yes, how long will it take for you to reach this level?

[Please-click-here-to-insert-answer/comments]

8f. Whose responsibility should it be to provide funding for HUSAR? (more than one can be selected)

- Municipal
- Provincial
- Federal
- All three
- Please you explain your choice

[Please-click-here-to-insert-answer/comments]

9) Critical Infrastructure Protection (CIP)

9a.   Has your community identified critical infrastructure within its boundaries?

- Yes X   No

9b.   Does your community have a plan in place to protect critical infrastructure?

- Yes X   No

9c.   Has the federal government identified federal critical infrastructure in your community?

- Yes   No
- If yes, is your community responsible for protecting federal critical infrastructure?
  - Yes   No
- If yes, what assistance, financial or other, has the federal government provided your community to protect federal critical infrastructure?

Unknown

9d.   Has your provincial government identified provincial critical infrastructure in your community?

- Yes   No
- If yes, is your community responsible for protecting provincial critical infrastructure?

Kitchener

- ▪ Yes   No
  - • If yes, what assistance, financial or other, has the provincial government provided your community to protect provincial critical infrastructure?

Unknown

9e.   <u>How does your community work with the private sector to ensure the protection of critical infrastructure? Please provide concrete examples (Ex. Public-private partnerships, working groups, etc.)</u>

Kitchener Fire Department crews complete tactical surveys and familiarization tours of businesses to ensure processes and hazards are understood so that mitigation of an emergency is as efficient as possible. This process is also helpful in identifying critical infrastructure that may not be currently listed in the report. Through public education initiatives, businesses are directed to complete business continuity planning to ensure as little disruption of service as possible in the event of an emergency.

Follow up Questions

1a.
Does your community have the **unilateral** ability to interrupt television and radio broadcasts in order to transmit emergency-related updates or instructions?
(Please check all that apply)
- • Yes   (please see 1b)
  - o Local radio
  - o Local television
  - o National radio
  - o National television

- • No, not unilaterally, media cooperation is needed X
- • No, this is not necessary for my community

1b.
If yes, please indicate if the authority to unilaterally interrupt radio and television broadcasts has been officially granted to your community and through which mechanism:
- • Provincial legislation
- • Local legislation
- • Other: Please elaborate

- • No official authority needed

2a.
Has your community identified and/or stockpiled supplies that could be used in case of an emergency?
(Please check all that apply)
- • Yes X

- o Provincial emergency supplies have been identified and agreements are in place on when and how they will be used in an emergency X
  - o Local Private sector suppliers have been identified and agreements have been made regarding their role during an emergency
  - o Stockpiled supplies   (please see 2b)
    - ▪ Specialized emergency Equipment
      - • Please specify
    - ▪ Medical Supplies
    - ▪ Shelter Supplies (cots and beds)
    - ▪ Food and Water
    - ▪ Other
      - • Please specify
- None of the above

2b.
Are these stockpiled supplies the federal caches from the National Emergency Stockpile System (NESS)?

- Yes X (please see 2c)
- No

2c.
Health Canada informed the Committee that there are about 1, 600 National Emergency Stockpile System (NESS) caches strategically located across Canada.
Do you know of this program and do you have access to a cache?
(Please check all that apply)

- Yes, I know of the NESS program X
  - o I have access to a NESS cache X
  - o I have access to a cache and can confirm its usefulness
  - o I was consulted on what supplies should be stockpiled in the caches
- None of the above

Emergency Management Questionnaire – 2007

Langley
British Columbia

There are 9 sections in this questionnaire. The questions are underlined. Please provide your answer under each question. In cases where a list of options for answers is given, please replace the " " with an "X". Please feel free to insert additional comments below each question.

1) You and Your Community

1a.   Please tell us who you are – name, title, and emergency management experience.

> Ginger Sherlock, Emergency Planning Coordinator, City and Township of Langley
> Executive Director, EPICC – Emergency Preparedness for Industry and Commerce Council
> CIRT Member / Correctional Officer over 10 years with response experience
> ESS Volunteer since 1999 – assisting in RC during fire evacuations locally & Fire Storm 2003 in Kamloops (Reception Centre jobs – R&R, R&R supervisor, debriefing volunteers and staff, documentation sorter, security, etc.)
> Assisting in PREOC during 2004 avian outbreak and 2006 storm surges

1b.   How densely populated is your community (in square kilometres)

- Is your community:
  - Rural
  - Urban
  - Mixed   X

1c.   Is your community near or does it include a:

- Major industrial facility
- Border crossing
- Port / Airport, or transportation hub
- All of the above   X

1d.   Does your community have an emergency management organization?

- Yes   X   No

1e.   Has your community ever declared a state of local emergency as a result of a natural or human-induced event?

- Yes   No   X
- If yes, under what conditions did your community declare a state of emergency? For example, a flood, fire, tornado, snow/ice storm, other natural disaster or man-made event?

> [Please-click-here-to-insert-answer/comments]

1f.   Has your province declared a state of emergency as a result of a declaration in your community of a state of local emergency?

- Yes   No   X
- If yes, how many times has this occurred?

<div align="center">[Please-click-here-to-insert-answer/comments]</div>

2) Risk Assessment

2a.   Does your community conduct a risk assessment to determine the likelihood that its citizens will be affected by a natural or human-induced disaster or state of local emergency?

- Yes   X   No
- If no, why not?
- If yes, is this risk assessment based on:
  - A provincially standardized process?   X
  - A federally standardized process?

<div align="center">Yet, we need to add to this simple document, as it does not get specific enough for local concern – it is a starting point – which we are grateful for.</div>

2b.   How often does your community conduct a risk assessment?

<div align="center">Once a year – not as in-depth as it should be - that would take 4 months!</div>

2c.   Which departments, agencies or organizations are involved in conducting your community's risk assessment?

- Police ....
- Fire..
- Paramedic ....
- Public Health ....
- Local Emergency Management Organization X
- Municipal Government..
- All of the above ....
- Is the province consulted? (Yes X   No   )
- Is the federal government consulted? (Yes   No X) wish to be? Let me know!

2d.   Does your community involve industry when conducting its risk assessment?

- Yes   X   No
- If yes, how willing were they to share risk related information?

<div align="center">During the concern of the Fraser River Freshet flood potential, industry was very open in allowing tours, showing what mitigation had been done, where there was still concern, and they were well aware of water levels, when they needed to clear out, etc.</div>

- How did this information (or lack of information) impact your risk assessment?

<div align="center">Was wonderful! Allowed for a very comprehensive snapshot of the Langley area that would be potentially affected and we knew who was doing what and when, all trigger points were coordinated, and assistance offered to those needing material moved to higher ground, etc.</div>

Langley

2e. Is a disaster or state of local emergency caused by an act of terrorism a concern for your community?

- Yes X No - but not as high as Burnaby or Vancouver or Richmond; our profile is much lower.
- If yes, does your community have a counter-terrorism response plan?
  - Yes X No - ours is more 'all hazards' but we would follow the RCMP's lead and expertise in this matter
  - If no, why not?
  - If yes, which organizations are involved?

    RCMP, Langley detachment, BC Ambulance, Fraser Health Authority, School District, Fire and City and Township staff, Emergency Social Services Directors, First Nations Emergency Coordinators (we have two different bands within Langley).

3) Response Capability

3a. How prepared is your community to respond to a major emergency or disaster?

- Prepared x
- Somewhat prepared
- Unprepared
- Do not know

  We have over 100 volunteers, and the staff – although lack in training – are very dedicated and sincere in their focus. We have an EOC and booklets and guidelines and step-by-step instructions, and we conduct training and exercises yearly.

3b. How well prepared do you think the federal government is to respond to a major disaster such as Hurricane Katrina?

- Prepared x – the involvement shown by the federal armed forces during the 'preparation' for what could have been the 'worse case' flood in history, was both encouraging and set the standard for how serious to take this threat! Thank you for validating our concerns and showing your support, physically!
- Somewhat prepared
- Unprepared
- Do not know

3c. How confident are you that the provincial government will support municipal emergency response efforts in the event of a disaster or declaration of a state of local emergency?

- Very confident X – no question or hesitation on this conviction!
- Confident
- No Confidence
- Do not know

3d. Does your community have a dedicated emergency operations centre?

- Yes X No
- If no, has your community specified a structure (building, office space, etc.) that will be used as an emergency operations centre?

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- Yes   No
- If yes, please describe this structure?
- If no, why not?

[Please-click-here-to-insert-answer/comments]

3e. Has your community established an incident command structure/incident management structure (ICS/IMS) which would be utilized in case of a disaster or state of local emergency?

- Yes   x   No
- If yes, what is it ICS/IMS, Site Management, Other

  ICS – is this not Canada wide?...oh, I have much to learn! ☺

- If no, why not?

  [Please-click-here-to-insert-answer/comments]

3f. Does your community have agreements in place with surrounding communities to provide assistance or request assistance in the event of a disaster or state of local emergency?

- Yes   X   No
- If no, why not?
- Do you think such agreements are necessary?
    - Yes   X   No
    - If you do not think such agreements are necessary, can you explain why?

  Was very useful during the flood potential (again, using this latest scenario to pull examples) as we share a valley with our neighbouring municipality, City of Abbotsford. We had to coordinate our trigger levels so that the citizens were being evacuated at the same time and we offered to host the Reception Centre that would process all evacuated from valley.

3g. If a disaster was to occur in your community, how long could your community sustain itself before outside help is required?

- 24 hrs
- 48 hrs
- 72 hrs   X
- 96 hrs

  I would like to say 96 hours, but as I just started in January of this year, I am still learning much, and am not sure how prepared the citizens are – generally they tend to down play or not acknowledge the importance of self reliance (strange, as many of them are farmers!) I find this duel personality an oddity – will keep you posted.

3h. Has your community identified and stockpiled supplies that could be used in case of an emergency?

- Yes   X   No
- Which agencies were involved in the decision making process?
    - Public Health X
    - Paramedic X

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Langley

- Fire..X
- Police ....
- Local Emergency Measures Organization.........................X
- Provincial Emergency Measures Organization X

4) Funding

4a. <u>Who serves as your community's chief resource for funding for emergency management?</u>

- Municipal government   X
- Provincial government
- Federal government

4b. <u>Are your communities funding needs for emergency management based on a needs/risk assessment?</u>

- Yes   X   No
- If no, how are funding needs for emergency preparedness assessed?

    [Please-click-here-to-insert-answer/comments]

4c. <u>Is your community aware of the funding mechanisms for emergency management provided by your provincial government?</u>

- Yes   No   - not sure…maybe my bosses (both Fire Chiefs) but I doubt many others are aware, and I am still learning.

4d. <u>Has your community applied for funding for emergency management from the provincial government</u>?

- Yes   X   No
- If yes, for what purpose?
    - Training X
    - To establish an emergency measures organization ....
    - To purchase emergency response equipment............................X
    - To build CBRNE-specific response capacity ....
    - To build HUSAR-specific response capacity...........................
    - To build a cyber attack-specific response capacity ....
    - Other (please explain below)...

    [Please-click-here-to-insert-answer/comments]

4e. <u>How satisfied is your community with provincial funding mechanisms for emergency management?</u>

- Satisfied
- Somewhat Satisfied
- Not Satisfied   X
- If your community is "somewhat" or "not" satisfied, can you explain why?

    When measured steps taken by municipalities to ensure protocols and training are in place – there should be a way of granting that municipality with a bonus, or full funding – and there should be a way of acknowledging 'non-compliance' as well. Leaving the funding to municipalities allows for gaps, as there is the constant struggle for upper buy-in to ensure training, time allocated for staff to do this training, and staffing to coordinate volunteer aspects

ensured. Right now, this is not happening across the board in BC – some municipalities have the Emergency Coordinator (EC) answering to the CAO, where buy-in is much easier; others such as ours, has the EC answering to the Fire Chief, where buy-in becomes watered down with Fire priorities and the Responder mentality (you understand this, right?).

4f. Is your community aware of the funding mechanisms for emergency management provided by the federal government?

- Yes X - JEPP   No   X – do you have a list? Website that shares all that we can apply for? Is JEPP the only one?

4g. Has your community applied for funding for emergency management from the federal government through the Joint Emergency Preparedness Program (JEPP)?

- Yes X   No
- If yes, how satisfied is your community with the JEPP?
  - Satisfied
  - Somewhat Satisfied
  - Not Satisfied
  - If you are "somewhat" or "not" satisfied with JEPP, what is wrong with the JEPP process and what changes to the process would best facilitate your community's needs?

Need to find out more about this. Cannot input, as I wasn't here – Langley did not apply last year for funding. Will not miss this year's opportunity.

4h. How often has your community applied for JEPP funding? How often has your community been successful in receiving funding through the JEPP?

Unknown at this end – do you know? Would love to know if you find out, and I will document for the program, as predecessor did not keep track of this data. Thank you.

4i. What are your community's main concerns/challenges regarding funding for emergency management?

It is really challenging having a staff of 1.5 full-time. There is so much being missed, such as work with the school district and local businesses, plus a full scale Neighbourhood Emergency Preparedness Program (NOT coordinated at this time for Langley) – we have ideas and plans to include these important aspects for our community, but lack the time and bodies to ensure such ideas become more than lines on paper.

5) Community Awareness

5a. Does your local government have a program in place to educate its citizens on what to do in case of a disaster?

- Yes X   No
- If no, why not?
- If yes, can you describe this program?

We do have a website– we hand out pamphlets, conduct seminars and have display booths during community events.

Langley

5b. <u>Does your community have in place an emergency broadcast system?</u>

- Yes   No   X
- If no, why not?
- If no, what method(s) are utilized by your community to alert citizens of an impending disaster or emergency? – right now, it is door to door. Am looking into this. Again, funding will become a factor as one tries to sell its importance on a local level…could this not be coordinated at a regional level? Just asking the question – sorry!
- If no, what changes would you make to this system or what would you do different? (For example, utilizing and entirely different approach) we are looking at what is available out there, and hopefully we can put forth a proposal in fall. Would JEPP fund such an endeavour?
- If yes, how does the system works?
- If yes, are you satisfied with this system?
  - Yes   No

   – do you have stats on what systems are out there and what percentages of communities are happy with systems, etc. Sharing this data with us would be much appreciated.

5c. <u>Does your community have the ability to interrupt local and national television and radio broadcasts in order to transmit emergency-related updates or instructions</u>?

- Yes   No   X
- Are you satisfied with this system?
  - Yes   No
- If no, what changes would you make to this system? Or, what would you do different? (For example, employing an entirely different approach)

   Again, this is related to above. Would this not happen on a Regional Level? We would communicate to our local media, and if the emergency is local only, but important enough, we would have all the media one could handle already here, in the way. I know what you refer to, yet with satellite dishes and cable channels, very few individuals *watch* local stations for something to do, and satellite does not allow local stations on it – I have tried. As a notification system – I would find this inadequate; much coordination for very few notified.

6) First Responders

6a. <u>Do the first responders in your community have interoperable communications systems?</u>

- Yes   No   X
- If no, why not? Apparently we need to have the same radios and same frequency for all.
- If yes, are these communications systems purchases based on provincial or federal standards?
  - Yes   No
- How often are these systems tested and how much training is received by first responders in using interoperable channels?

   If you have information on this, I would be grateful! I asked about this gap in the spring, and they told me we could not do this without purchasing radios for everyone, as we have local,

regional and provincial responders and they all use different systems and different 'bands'. Leaning lots – I would LOVE if you could come and spend a day with me!

6b. <u>Are your communications systems interoperable with all departments and agencies in your province, other levels of government, and U.S. authorities where applicable?</u>

NO

6c. <u>Does your community have the capacity to manage a Chemical, Biological, Radiological, Nuclear or Explosive (CBRNE) incident?</u>

- Yes   X   No

We have a train run through our communities 16 times a day that carries chemicals – we are prepared.

6d. <u>Does your community have the capacity to manage a cyber attack?</u>

- Yes   X   No

Being honest – am not sure! Both communities do back up – but would be interesting to know to what extent the damage is before re-booting, etc….

6e. <u>Have the emergency management personnel in your city received training at the Canadian Emergency Management College?</u>

- Yes   No   X
- Is the amount of training received sufficient?
- Yes   No   X

Many upper management individuals do not buy-in (such as one of my CAOs) and so training and time to train (both are issues unto themselves) are not happening at this level.

7) Role of the Canadian Forces

7a. <u>Is there an expectation in your community that the Canadian Forces will provide assistance to your community in the event of an emergency or disaster if necessary?</u>

- Yes   X   No

7b. <u>Are community leaders or is your communities emergency management organization/ or person(s) charged with emergency preparedness aware of the existence of the Canadian Forces Canada Command?</u>

- Yes   X   No
- If yes, has your community liaised with Canada Command with regards to emergency preparedness?
  - Yes   X   No
  - If no, why not?

And it was a very positive experience! For both the liaison officers and our municipal staff – thank you!

Langley

7c. Is there a Canadian Forces Reserve Unit located in your community?

- Yes   No   X
- If yes, are community leaders or is your community's emergency management organization or person(s) charged with emergency preparedness aware of the services that can be provided by the Reserves in the event of an emergency or disaster?
  - Yes   No
  - If no, why not?
  - If yes, have Canadian Forces Reserves been included in your community's emergency planning process?
    - Yes   No

    How do we go about getting a reserve unit staged here?... ☺

8) Heavy Urban Search and Rescue (HUSAR)

8a. Does your community have HUSAR capability?

- Yes   No   X

8b. At what level is your HUSAR deployment capability ranked?

- Category 1
- Category 2
- Category 3
- Category4
- Category5

8c. How much does it cost to sustain your HUSAR program?

    Vancouver is closest one, although we do share a Fraser Regional Search & Rescue Team with Abbotsford.

8d. Are there agreements in place for your HUSAR team to provide regional support in case of disasters or emergencies?

- Yes   No
- If no, why not?

                              N/A

8e. Is the goal of your HUSAR program to reach Category 5 deployment capability?

- Yes   No
- If no, why?
- If yes, how long will it take for you to reach this level?

                    [Please-click-here-to-insert-answer/comments]

8f. Whose responsibility should it be to provide funding for HUSAR? (more than one can be selected)

- Municipal

- Provincial
- Federal
- All three
- Please you explain your choice

Don't give it to municipalities – we won't ever get one! As it is we do not have a S&R team of our own, and Langley does not put into it what Abbotsford contributes…I still need to look at guidelines and arguments to challenge this current status-quo!

9) Critical Infrastructure Protection (CIP)

9a.   Has your community identified critical infrastructure within its boundaries?

- Yes   X   No

9b.   Does your community have a plan in place to protect critical infrastructure?

- Yes   X   No

9c.   Has the federal government identified federal critical infrastructure in your community?

- Yes   No   X – *if they have, they have not shared this with us….*
- If yes, is your community responsible for protecting federal critical infrastructure?
  - Yes   No
- If yes, what assistance, financial or other, has the federal government provided your community to protect federal critical infrastructure?

[Please-click-here-to-insert-answer/comments]

9d.   Has your provincial government identified provincial critical infrastructure in your community?

- Yes   X   No
- If yes, is your community responsible for protecting provincial critical infrastructure?
  - Yes X   No   - *yes and no, as depends on hazard, responders, etc.*
- If yes, what assistance, financial or other, has the provincial government provided your community to protect provincial critical infrastructure?

Will need to look into this, but I am sure it is funded the same as responding to all disasters, under the same guidelines and support.

9e.   How does your community work with the private sector to ensure the protection of critical infrastructure? Please provide concrete examples (Ex. Public-private partnerships, working groups, etc.)

Something that looks great on paper, yet implementation has not occurred due to lack of staff and time.

Langley

<u>**Follow up Questions**</u>

1a.
Does your community have the **unilateral** ability to interrupt television and radio broadcasts in order to transmit emergency-related updates or instructions?
(Please check all that apply)
- Yes   (please see 1b)
    - o Local radio
    - o Local television
    - o National radio
    - o National television

- No, not unilaterally, media cooperation is needed x
- No, this is not necessary for my community

1b.
If yes, please indicate if the authority to unilaterally interrupt radio and television broadcasts has been officially granted to your community and through which mechanism:
- Provincial legislation
- Local legislation
- Other: Please elaborate

- No official authority needed

2a.
Has your community identified and/or stockpiled supplies that could be used in case of an emergency?
(Please check all that apply)
- Yes
    - o Provincial emergency supplies have been identified and agreements are in place on when and how they will be used in an emergency
    - o Local Private sector suppliers have been identified and agreements have been made regarding their role during an emergency
    - o Stockpiled supplies   (please see 2b)
        - ▪ Specialized emergency Equipment
            - Please specify
        - ▪ Medical Supplies
        - ▪ Shelter Supplies (cots and beds)
        - ▪ Food and Water
        - ▪ Other
            - Please specify
- None of the above x

2b.
Are these stockpiled supplies the federal caches from the National Emergency Stockpile System (NESS)?

- Yes   (please see 2c)
- No

2c.
Health Canada informed the Committee that there are about 1, 600 National Emergency Stockpile System (NESS) caches strategically located across Canada.
Do you know of this program and do you have access to a cache?
(Please check all that apply)

- Yes, I know of the NESS program x –
    o I have access to a NESS cache x – a container with 200 cots & blankets.
    o I have access to a cache and can confirm its usefulness
    o I was consulted on what supplies should be stockpiled in the caches
- None of the above

Emergency Management Questionnaire – 2007

Laval
Quebec

There are 9 sections in this questionnaire. The questions are underlined. Please provide your answer under each question. In cases where a list of options for answers is given, please replace the " " with an "X". Please feel free to insert additional comments below each question.

1) You and Your Community

1a. <u>Please tell us who you are – name, title, and emergency management experience.</u>

This form was completed by Jean-Paul Renaud, police inspector and currently responsible for "public safety and emergency measures" in the " Service de protection des citoyens" (residents' protection department) at the City of Laval. The "Mesures d'urgence et support logistique" (MUSL) unit has been part of my division since 2004. I have been involved with public safety since 2006

1b. <u>How densely populated is your community (in square kilometres)</u>

- Is your community:
  - Rural
  - Urban
  - Mixed   X

  Our population density is 1532 inhabitants per square kilometre

1c. <u>Is your community near or does it include a:</u>

- Major industrial facility   X
- Border crossing
- Port / Airport, or transportation hub
- All of the above

1d. <u>Does your community have an emergency management organization?</u>

- Yes   X   No

1e. <u>Has your community ever declared a state of local emergency as a result of a natural or human-induced event?</u>

- Yes   X   No
- If yes, under what conditions did your community declare a state of emergency? For example, a flood, fire, tornado, snow/ice storm, other natural disaster or man-made event?

The City of Laval declared a state of emergency in January 2004 by Resolution 2004/39, because of winter flooding (frazil ice) on the Rivière des Prairies and the Rivière des Mille-Îles

1f. <u>Has your province declared a state of emergency as a result of a declaration in your community of a state of local emergency</u>?

- Yes   No   X
- If yes, how many times has this occurred?

Though a state of emergency was not declared, the Ministère de la sécurité publique (provincial public safety ministry) activated its financial assistance program under the Loi sur la sécurité civile (provincial public safety act) following several disasters. Several requests for financial assistance have been processed for the City of Laval and its residents under this program for natural disasters such as:

Drought in 1983, Resolutions CE-84/3227 and CE-84/8333
Flooding on July 14, 1987, Resolutions CE-87/6734, CE-87/7540 and CE-87/7977
Spring flooding in 1991, Resolution CE-91/3379
Violent winds in the spring and summer of 1994, Resolution CE-94/6425
Flooding on or about January 19, 1996, Resolution CE-96/649
Flooding on November 8 and 9, 1996, Resolutions CE-96/689 and CE-96/7690
Flooding in December 1997 and the winter and spring of 1998, Resolution CE-98/2045
Ice storm of January 5 to 9, 1998, Resolutions CE-98/273 and CE-98/274
Winter flooding (frazil ice) in January 2004, Resolution CE-2004/624

2) Risk Assessment

2a. <u>Does your community conduct a risk assessment to determine the likelihood that its citizens will be affected by a natural or human-induced disaster or state of local emergency</u>?

- Yes X   No
- If no, why not?
- If yes, is this risk assessment based on:
  - A provincially standardized process?   X
  - A federally standardized process?

For fires, using the risk coverage model provided for under the Loi sur la sécurité incendie (provincial fire safety act), we use a defined grid to evaluate the fire risk in buildings only. There are four categories of risk, from Low to Very High. The risk category determines the amount of human and material resources to be dispatched to the scene

Elsewhere, committees work with various public safety partners to assess risks of a number of different kinds. (Pandemic, drinking water, heatwave, etc.)

2b. <u>How often does your community conduct a risk assessment?</u>

Assessments are conducted in various areas with the resources already in place, according to availability

Laval
[Translation]

2c. Which departments, agencies or organizations are involved in conducting your
community's risk assessment?

- Police X
- Fire...X
- Paramedic X
- Public Health X
- Local Emergency Management Organization X
- Municipal Government..X
- All of the above X
- Is the province consulted? (Yes X   No   )
- Is the federal government consulted? (Yes   No X)

2d. Does your community involve industry when conducting its risk assessment?

- Yes   No   X
- If yes, how willing were they to share risk related information?

    Our present work does not include private industries, as they have no legal obligation
    to the city

- How did this information (or lack of information) impact your risk assessment?

    No information, no impact

2e. Is a disaster or state of local emergency caused by an act of terrorism a concern for your
community?

- Yes   X   No
- If yes, does your community have a counter-terrorism response plan?
  - Yes   No
  - If no, why not?
  - If yes, which organizations are involved?

    A simulation exercise during which all first response resources were deployed was held
in November 2006. The objective was to exceed the response capabilities of the City of Laval in
the event of a terrorist attack in Laval Metro stations. The exercise served to clarify the links
between the various partners in order for each to clearly understand its role and the roles of its
partners in a crisis situation. Service levels specified in the Loi de police du Québec (provincial
police act) were clarified for terrorist situations with the RCMP, the Sûreté du Québec, the
Montreal Police Service and the Service de protection des citoyens de Laval

3) Response Capability

3a. How prepared is your community to respond to a major emergency or disaster?

- Prepared   X
- Somewhat prepared
- Unprepared
- Do not know

Answering this question requires knowing the scope of the hazards in our jurisdiction and all the resources available to manage the consequences of a major disaster. The City of Laval's risk assessment is not yet complete

3b. How well prepared do you think the federal government is to respond to a major disaster such as Hurricane Katrina?

- Prepared   X
- Somewhat prepared
- Unprepared
- Do not know

3c. How confident are you that the provincial government will support municipal emergency response efforts in the event of a disaster or declaration of a state of local emergency?

- Very confident   X
- Confident
- No Confidence
- Do not know

3d. Does your community have a dedicated emergency operations centre?

- Yes   X   No
- If no, has your community specified a structure (building, office space, etc.) that will be used as an emergency operations centre?
  - Yes   X   No
  - If yes, please describe this structure?
  - If no, why not?

Laval has a permanent emergency measures coordination centre. This is independent of the 9-1-1 call centre and its backup centre. The city also has a mobile command post

3e. Has your community established an incident command structure/incident management structure (ICS/IMS) which would be utilized in case of a disaster or state of local emergency?

- Yes   X   No
- If yes, what is it ICS/IMS, Site Management, Other

    The incident command structure is well defined and has been put to the test on several occasions.

- If no, why not?

    [Please-click-here-to-insert-answer/comments]

3f. Does your community have agreements in place with surrounding communities to provide assistance or request assistance in the event of a disaster or state of local emergency?

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Laval
[Translation]

- Yes   X   No
- If no, why not?
- Do you think such agreements are necessary?
  - Yes   X   No
  - If you do not think such agreements are necessary, can you explain why?

Several service agreements for fire and rescue coverage are in place for fire safety. The Loi sur la police au Québec clearly defines the level of service and the responsibilities of the various departments

3g. If a disaster was to occur in your community, how long could your community sustain itself before outside help is required?

- 24 hrs
- 48 hrs
- 72 hrs
- 96 hrs   X

> Depending on the scope of the disaster, the city would use its resources in matters under its jurisdiction, before calling on outside help. Calls for specific services (hazardous materials, confined spaces etc.) would be made without delay

3h. Has your community identified and stockpiled supplies that could be used in case of an emergency?

- Yes   X   No
- Which agencies were involved in the decision making process?
  - Public Health X
  - Paramedic ....
  - Fire...X
  - Police X
  - Local Emergency Measures Organization..........................X
  - Provincial Emergency Measures Organization X

4) Funding

4a. Who serves as your community's chief resource for funding for emergency management?

- Municipal government   X
- Provincial government
- Federal government

4b. Are your communities funding needs for emergency management based on a needs/risk assessment?

- Yes   X   No
- If no, how are funding needs for emergency preparedness assessed?

> [Please-click-here-to-insert-answer/comments]

4c. Is your community aware of the funding mechanisms for emergency management provided by your provincial government?

- Yes   X   No

4d. <u>Has your community applied for funding for emergency management from the provincial government</u>?

- Yes   X   No
- If yes, for what purpose?
  - Training X
  - To establish an emergency measures organization ....
  - To purchase emergency response equipment X
  - To build CBRNE-specific response capacity ....
  - To build HUSAR-specific response capacity............................
  - To build a cyber attack-specific response capacity ....
  - Other (please explain below)..

[Please-click-here-to-insert-answer/comments]

4e. <u>How satisfied is your community with provincial funding mechanisms for emergency management?</u>

- Satisfied   X
- Somewhat Satisfied
- Not Satisfied
- If your community is "somewhat" or "not" satisfied, can you explain why?

City of Laval resource people could use more information on these programs

4f. <u>Is your community aware of the funding mechanisms for emergency management provided by the federal government?</u>

- Yes   No   X

4g. <u>Has your community applied for funding for emergency management from the federal government through the Joint Emergency Preparedness Program (JEPP)?</u>

- Yes   X   No
- If yes, how satisfied is your community with the JEPP?
  - Satisfied   X
  - Somewhat Satisfied
  - Not Satisfied
  - If you are "somewhat" or "not" satisfied with JEPP, what is wrong with the JEPP process and what changes to the process would best facilitate your community's needs?

[Please-click-here-to-insert-answer/comments]

4h. <u>How often has your community applied for JEPP funding? How often has your community been successful in receiving funding through the JEPP?</u>

Twice, once in 1999 to acquire a mobile command post (Resolutions CE-98/7466 and CE-99/57) and in December 2005 for a municipal program of public safety exercises (Resolution CE-2005/10536).

Laval
[Translation]

4i. <u>What are your community's main concerns/challenges regarding funding for emergency management?</u>

Lack of information, little-known federal program

5) Community Awareness

5a. <u>Does your local government have a program in place to educate its citizens on what to do in case of a disaster</u>?

- Yes   X   No
- If no, why not?
- If yes, can you describe this program?

On its Internet portal, the City of Laval has on-line information for citizens, and links to sites providing information on emergency situations. In time of crisis, resource people are brought on board and are briefed on the situation so that they can answer questions from the public

5b. <u>Does your community have in place an emergency broadcast system?</u>

- Yes   No   X
- If no, why not?
- If no, what method(s) are utilized by your community to alert citizens of an impending disaster or emergency?
- If no, what changes would you make to this system or what would you do different? (For example, utilizing and entirely different approach)
- If yes, how does the system works?
- If yes, are you satisfied with this system?
  - Yes   No

We are looking at available ways to broadcast warning messages, but at present we use media spokespeople, public meetings, and we distribute information either by mail or by door-to-door delivery.

5c. <u>Does your community have the ability to interrupt local and national television and radio broadcasts in order to transmit emergency-related updates or instructions</u>?

- Yes   No   X
- Are you satisfied with this system?
  - Yes   No
- If no, what changes would you make to this system? Or, what would you do different? (For example, employing an entirely different approach)

We are monitoring developments in the technology that distributes messages of this kind to the public and hope to make use of it in due course

6) First Responders

6a. Do the first responders in your community have interoperable communications systems?

- Yes X   No
- If no, why not?
- If yes, are these communications systems purchases based on provincial or federal standards?
  - Yes X   No
- How often are these systems tested and how much training is received by first responders in using interoperable channels?

    The communications systems used by municipal responders are interoperable and communications are managed by a common communication centre (The City of Laval's 9-1-1 call centre)

6b. Are your communications systems interoperable with all departments and agencies in your province, other levels of government, and U.S. authorities where applicable?

    We are checking this before undertaking operational tests

6c. Does your community have the capacity to manage a Chemical, Biological, Radiological, Nuclear or Explosive (CBRNE) incident?

- Yes   No X

    Although first responders in the City of Laval have basic training in this area, the Quebec government has given grants to three cities for the purpose, one of which is our neighbour city Montreal

6d. Does your community have the capacity to manage a cyber attack?

- Yes X   No

    The City of Laval's systems and technology service is on the cutting edge of technological advancement and maintains contact with a number of organizations in order to maintain a high level of protection according to established standards

6e. Have the emergency management personnel in your city received training at the Canadian Emergency Management College?

- Yes   No
- Is the amount of training received sufficient?
- Yes   No X

    The staff responsible for public safety and emergency measures is in constant flux through turnover and other changes. Training has to be an on-going process.

Laval
[Translation]

7) Role of the Canadian Forces

7a. Is there an expectation in your community that the Canadian Forces will provide assistance to your community in the event of an emergency or disaster if necessary?

- Yes   X   No

7b. Are community leaders or is your communities emergency management organization/ or person(s) charged with emergency preparedness aware of the existence of the Canadian Forces Canada Command?

- Yes   X   No
- If yes, has your community liaised with Canada Command with regards to emergency preparedness?
  - Yes   No
  - If no, why not?

  Meetings were held with my predecessor and further meetings must be held with those who will take my place when I leave at the end of May 2007

7c. Is there a Canadian Forces Reserve Unit located in your community?

- Yes   X   No
- If yes, are community leaders or is your community's emergency management organization or person(s) charged with emergency preparedness aware of the services that can be provided by the Reserves in the event of an emergency or disaster?
  - Yes   No
  - If no, why not?
  - If yes, have Canadian Forces Reserves been included in your community's emergency planning process?
    - Yes   No   X

    Meetings should be held

8) Heavy Urban Search and Rescue (HUSAR)

8a. Does your community have HUSAR capability?

- Yes   No   X

8b. At what level is your HUSAR deployment capability ranked?
- Category 1
- Category 2
- Category 3
- Category4
- Category5

8c. How much does it cost to sustain your HUSAR program?

[Please-click-here-to-insert-answer/comments]

8d. Are there agreements in place for your HUSAR team to provide regional support in case of disasters or emergencies?

- Yes   No
- If no, why not?

> [Please-click-here-to-insert-answer/comments]

8e. Is the goal of your HUSAR program to reach Category 5 deployment capability?

- Yes   No
- If no, why?
- If yes, how long will it take for you to reach this level?

> [Please-click-here-to-insert-answer/comments]

8f. Whose responsibility should it be to provide funding for HUSAR? (more than one can be selected)

- Municipal
- Provincial
- Federal
- All three
- Please you explain your choice

> [Please-click-here-to-insert-answer/comments]

9) Critical Infrastructure Protection (CIP)

9a.   Has your community identified critical infrastructure within its boundaries?

- Yes   No

9b. Does your community have a plan in place to protect critical infrastructure?

- Yes   No   X

9c. Has the federal government identified federal critical infrastructure in your community?

- Yes   No
- If yes, is your community responsible for protecting federal critical infrastructure?
  - Yes   No   X
- If yes, what assistance, financial or other, has the federal government provided your community to protect federal critical infrastructure?

> [Please-click-here-to-insert-answer/comments]

9d. Has your provincial government identified provincial critical infrastructure in your community?

- Yes   No

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Laval
[Translation]

- If yes, is your community responsible for protecting provincial critical infrastructure?
  - Yes   No X
- If yes, what assistance, financial or other, has the provincial government provided your community to protect provincial critical infrastructure?

[Please-click-here-to-insert-answer/comments]

9e. <u>How does your community work with the private sector to ensure the protection of critical infrastructure? Please provide concrete examples (Ex. Public-private partnerships, working groups, etc.)</u>

To be determined

Follow up Questions

1a.
Does your community have the **unilateral** ability to interrupt television and radio broadcasts in order to transmit emergency-related updates or instructions?
(Please check all that apply)
- Yes   (please see 1b)
  - Local radio
  - Local television
  - National radio
  - National television

- No, not unilaterally, media cooperation is needed
- No, this is not necessary for my community

1b.
If yes, please indicate if the authority to unilaterally interrupt radio and television broadcasts has been officially granted to your community and through which mechanism:
- Provincial legislation
- Local legislation
- Other: Please elaborate

- No official authority needed

2a.
Has your community identified and/or stockpiled supplies that could be used in case of an emergency?
(Please check all that apply)
- Yes
  - Provincial emergency supplies have been identified and agreements are in place on when and how they will be used in an emergency
  - Local Private sector suppliers have been identified and agreements have been made regarding their role during an emergency

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- o Stockpiled supplies   (please see 2b)
  - ▪ Specialized emergency Equipment
    - • Please specify
  - ▪ Medical Supplies
  - ▪ Shelter Supplies (cots and beds)
  - ▪ Food and Water
  - ▪ Other
    - • Please specify
- • None of the above

2b.
Are these stockpiled supplies the federal caches from the National Emergency Stockpile System (NESS)?

- • Yes   (please see 2c)
- • No

2c.
Health Canada informed the Committee that there are about 1, 600 National Emergency Stockpile System (NESS) caches strategically located across Canada.
Do you know of this program and do you have access to a cache?
(Please check all that apply)

- • Yes, I know of the NESS program
  - o I have access to a NESS cache
  - o I have access to a cache and can confirm its usefulness
  - o I was consulted on what supplies should be stockpiled in the caches
- • None of the above

Emergency Management Questionnaire – 2007

Leamington
Ontario

There are 9 sections in this questionnaire. The questions are underlined. Please provide your answer under each question. In cases where a list of options for answers is given, please replace the " " with an "X". Please feel free to insert additional comments below each question.

1) You and Your Community

1a. Please tell us who you are – name, title, and emergency management experience.

Deputy Chief Charles (Chuck) Parsons
Community Emergency Management Coordinator

1b. How densely populated is your community (in square kilometres)

- Is your community:
  - Rural
  - Urban
  - Mixed   x

1c. Is your community near or does it include a:

- Major industrial facility   x
- Border crossing
- Port / Airport, or transportation hub   x
- All of the above

1d. Does your community have an emergency management organization?

- Yes   x   No

1e. Has your community ever declared a state of local emergency as a result of a natural or human-induced event?

- Yes   No   x
- If yes, under what conditions did your community declare a state of emergency? For example, a flood, fire, tornado, snow/ice storm, other natural disaster or man-made event?

[Please-click-here-to-insert-answer/comments]

1f. Has your province declared a state of emergency as a result of a declaration in your community of a state of local emergency?

- Yes   No   x
- If yes, how many times has this occurred?

[Please-click-here-to-insert-answer/comments]

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2) Risk Assessment

2a. Does your community conduct a risk assessment to determine the likelihood that its citizens will be affected by a natural or human-induced disaster or state of local emergency?

- Yes   x   No
- If no, why not?
- If yes, is this risk assessment based on:
  - A provincially standardized process?   x
  - A federally standardized process?

[Please-click-here-to-insert-answer/comments]

2b. How often does your community conduct a risk assessment?

History, interviews and local research

2c. Which departments, agencies or organizations are involved in conducting your community's risk assessment?

- Police x
- Fire..x
- Paramedic x
- Public Health x
- Local Emergency Management Organization x
- Municipal Government..x
- All of the above x
- Is the province consulted? (Yes x   No   )
- Is the federal government consulted? (Yes   No x)

2d. Does your community involve industry when conducting its risk assessment?

- Yes   x   No
- If yes, how willing were they to share risk related information?

Very Cooperative accept for Bell Canada

- How did this information (or lack of information) impact your risk assessment?

Telephone Infrastructure has limited identifiaction

2e. Is a disaster or state of local emergency caused by an act of terrorism a concern for your community?

- Yes   No   x
- If yes, does your community have a counter-terrorism response plan?
  - Yes   No
  - If no, why not?
  - If yes, which organizations are involved?

[Please-click-here-to-insert-answer/comments]

Leamington

3) Response Capability

3a. How prepared is your community to respond to a major emergency or disaster?

- Prepared
- Somewhat prepared   x
- Unprepared
- Do not know

              [Please-click-here-to-insert-answer/comments]

3b. How well prepared do you think the federal government is to respond to a major disaster such as Hurricane Katrina?

- Prepared
- Somewhat prepared
- Unprepared   x
- Do not know

3c. How confident are you that the provincial government will support municipal emergency response efforts in the event of a disaster or declaration of a state of local emergency?

- Very confident
- Confident   x
- No Confidence
- Do not know

3d. Does your community have a dedicated emergency operations centre?

- Yes   No   x
- If no, has your community specified a structure (building, office space, etc.) that will be used as an emergency operations centre?
  - Yes   x   No
  - If yes, please describe this structure? Meeting room in a municipal building which is set up and prepared for emergency operations
  - If no, why not?

              [Please-click-here-to-insert-answer/comments]

3e. Has your community established an incident command structure/incident management structure (ICS/IMS) which would be utilized in case of a disaster or state of local emergency?

- Yes   No   x
- If yes, what is it ICS/IMS, Site Management, Other

       [Please-click-here-to-insert-answer/comments]

- If no, why not?

       Preparing to see what provincial requirements will consist of

3f. <u>Does your community have agreements in place with surrounding communities to provide assistance or request assistance in the event of a disaster or state of local emergency?</u>

- Yes   No   x
- If no, why not?
- Do you think such agreements are necessary?
    - Yes   x   No
    - If you do not think such agreements are necessary, can you explain why?

[Please-click-here-to-insert-answer/comments]

3g. <u>If a disaster was to occur in your community, how long could your community sustain itself before outside help is required?</u>

- 24 hrs
- 48 hrs   x
- 72 hrs
- 96 hrs

[Please-click-here-to-insert-answer/comments]

3h. <u>Has your community identified and stockpiled supplies that could be used in case of an emergency?</u>

- Yes   No   x
- Which agencies were involved in the decision making process?
    - Public Health ....
    - Paramedic ....
    - Fire..
    - Police ....
    - Local Emergency Measures Organization...........................
    - Provincial Emergency Measures Organization ....

4) Funding

4a. <u>Who serves as your community's chief resource for funding for emergency management?</u>

- Municipal government   x
- Provincial government
- Federal government

4b. <u>Are your communities funding needs for emergency management based on a needs/risk assessment?</u>

- Yes   No   x
- If no, how are funding needs for emergency preparedness assessed?

Current budget and provincial requirements

4c. <u>Is your community aware of the funding mechanisms for emergency management provided by your provincial government?</u>

- Yes   x   No

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4d. Has your community applied for funding for emergency management from the provincial government?

- Yes   No   x
- If yes, for what purpose?
  - Training ....
  - To establish an emergency measures organization ....
  - To purchase emergency response equipment ....
  - To build CBRNE-specific response capacity ....
  - To build HUSAR-specific response capacity...........................
  - To build a cyber attack-specific response capacity ....
  - Other (please explain below)...

<p align="center">No funding available</p>

4e. How satisfied is your community with provincial funding mechanisms for emergency management?

- Satisfied
- Somewhat Satisfied
- Not Satisfied   x
- If your community is "somewhat" or "not" satisfied, can you explain why?

<p align="center">There are no funds available</p>

4f. Is your community aware of the funding mechanisms for emergency management provided by the federal government?

- Yes   x   No

4g. Has your community applied for funding for emergency management from the federal government through the Joint Emergency Preparedness Program (JEPP)?

- Yes   x   No
- If yes, how satisfied is your community with the JEPP?
  - Satisfied
  - Somewhat Satisfied
  - Not Satisfied
  - If you are "somewhat" or "not" satisfied with JEPP, what is wrong with the JEPP process and what changes to the process would best facilitate your community's needs?

<p align="center">Unsure as it was prior to my position</p>

4h. How often has your community applied for JEPP funding? How often has your community been successful in receiving funding through the JEPP?

<p align="center">Have not applied very often</p>

4i. What are your community's main concerns/challenges regarding funding for emergency management?

<p align="center">[Please-click-here-to-insert-answer/comments]</p>

5) Community Awareness

5a. <u>Does your local government have a program in place to educate its citizens on what to do in case of a disaster</u>?

- Yes   x   No
- If no, why not?
- If yes, can you describe this program?

> Multiple awareness campaigns through public education and media outlets

5b. <u>Does your community have in place an emergency broadcast system?</u>

- Yes   No   x
- If no, why not?
- If no, what method(s) are utilized by your community to alert citizens of an impending disaster or emergency? Reverse 911
- If no, what changes would you make to this system or what would you do different? (For example, utilizing and entirely different approach)
- If yes, how does the system works?
- If yes, are you satisfied with this system?
  - Yes   No

> [Please-click-here-to-insert-answer/comments]

5c. <u>Does your community have the ability to interrupt local and national television and radio broadcasts in order to transmit emergency-related updates or instructions</u>?

- Yes   No   x
- Are you satisfied with this system?
  - Yes   No
- If no, what changes would you make to this system? Or, what would you do different? (For example, employing an entirely different approach)

> [Please-click-here-to-insert-answer/comments]

6) First Responders

6a. <u>Do the first responders in your community have interoperable communications systems?</u>

- Yes   No   x
- If no, why not? Joint fire and police dispatch centre
- If yes, are these communications systems purchases based on provincial or federal standards?
  - Yes   No
- How often are these systems tested and how much training is received by first responders in using interoperable channels?

> I believe that communications should be done through a site command structure as taught at the federal and provincial level. Often interoperability provides the tools to do what we have been taught not to do.

Leamington

6b. <u>Are your communications systems interoperable with all departments and agencies in your province, other levels of government, and U.S. authorities where applicable?</u>

<div align="center">No</div>

6c. <u>Does your community have the capacity to manage a Chemical, Biological, Radiological, Nuclear or Explosive (CBRNE) incident?</u>

- Yes   No   x

<div align="center">[Please-click-here-to-insert-answer/comments]</div>

6d. <u>Does your community have the capacity to manage a cyber attack?</u>

- Yes   No   x

<div align="center">[Please-click-here-to-insert-answer/comments]</div>

6e. <u>Have the emergency management personnel in your city received training at the Canadian Emergency Management College?</u>

- Yes x   No
- Is the amount of training received sufficient?
- Yes   x   No

<div align="center">Excellent training opportunities – could be expanded</div>

7) Role of the Canadian Forces

7a. <u>Is there an expectation in your community that the Canadian Forces will provide assistance to your community in the event of an emergency or disaster if necessary?</u>

- Yes   No   x

7b. <u>Are community leaders or is your communities emergency management organization/ or person(s) charged with emergency preparedness aware of the existence of the Canadian Forces Canada Command?</u>

- Yes   x   No
- If yes, has your community liaised with Canada Command with regards to emergency preparedness?
  - Yes   No   x
  - If no, why not?

<div align="center">Never had the opportunity</div>

7c. <u>Is there a Canadian Forces Reserve Unit located in your community?</u>

- Yes   No   x
- If yes, are community leaders or is your community's emergency management organization or person(s) charged with emergency preparedness aware of the services that can be provided by the Reserves in the event of an emergency or disaster?

- Yes   No
- If no, why not?
- If yes, have Canadian Forces Reserves been included in your community's emergency planning process?
  - Yes   No

[Please-click-here-to-insert-answer/comments]

8) Heavy Urban Search and Rescue (HUSAR)

8a. Does your community have HUSAR capability?

- Yes   No   x

8b. At what level is your HUSAR deployment capability ranked?

- Category 1
- Category 2
- Category 3
- Category4
- Category5

8c. How much does it cost to sustain your HUSAR program?

[Please-click-here-to-insert-answer/comments]

8d. Are there agreements in place for your HUSAR team to provide regional support in case of disasters or emergencies?

- Yes   No   x
- If no, why not?

Provincially run

8e. Is the goal of your HUSAR program to reach Category 5 deployment capability?

- Yes   No
- If no, why?
- If yes, how long will it take for you to reach this level?

[Please-click-here-to-insert-answer/comments]

8f. Whose responsibility should it be to provide funding for HUSAR? (more than one can be selected)

- Municipal
- Provincial   x
- Federal
- All three
- Please you explain your choice

[Please-click-here-to-insert-answer/comments]

Leamington

9) Critical Infrastructure Protection (CIP)

9a.   Has your community identified critical infrastructure within its boundaries?

- Yes   x   No

9b.   Does your community have a plan in place to protect critical infrastructure?

- Yes   x   No

9c.   Has the federal government identified federal critical infrastructure in your community?

- Yes   x   No
- If yes, is your community responsible for protecting federal critical infrastructure?
  - Yes   x   No
- If yes, what assistance, financial or other, has the federal government provided your community to protect federal critical infrastructure?

<div align="center">none</div>

9d.   Has your provincial government identified provincial critical infrastructure in your community?

- Yes   No   x
- If yes, is your community responsible for protecting provincial critical infrastructure?
  - Yes   No
- If yes, what assistance, financial or other, has the provincial government provided your community to protect provincial critical infrastructure?

<div align="center">[Please-click-here-to-insert-answer/comments]</div>

9e.   How does your community work with the private sector to ensure the protection of critical infrastructure? Please provide concrete examples (Ex. Public-private partnerships, working groups, etc.)

<div align="center">[Please-click-here-to-insert-answer/comments]</div>

Emergency Management Questionnaire – 2007

Lethbridge
Alberta

There are 9 sections in this questionnaire. The questions are underlined. Please provide your answer under each question. In cases where a list of options for answers is given, please replace the " " with an "X". Please feel free to insert additional comments below each question.

1) You and Your Community

1a. Please tell us who you are – name, title, and emergency management experience.

Mike Ross, Deputy Chief-Support Services
Coordinator Disaster Services for the City Of Lethbridge for 5 years

1b. How densely populated is your community (in square kilometres)

- Is your community:
  - Rural
  - Urban   X
  - Mixed

1c. Is your community near or does it include a:

- Major industrial facility
- Border crossing
- Port / Airport, or transportation hub
- All of the above   X

1d. Does your community have an emergency management organization?

- Yes   X   No

1e. Has your community ever declared a state of local emergency as a result of a natural or human-induced event?

- Yes   X   No
- If yes, under what conditions did your community declare a state of emergency? For example, a flood, fire, tornado, snow/ice storm, other natural disaster or man-made event?

Flooding

1f. Has your province declared a state of emergency as a result of a declaration in your community of a state of local emergency?

- Yes   No   X
- If yes, how many times has this occurred?

[Please-click-here-to-insert-answer/comments]

45

Leathbridge

2) Risk Assessment

2a. Does your community conduct a risk assessment to determine the likelihood that its citizens will be affected by a natural or human-induced disaster or state of local emergency?

- Yes   X   No
- If no, why not?
- If yes, is this risk assessment based on:
  - A provincially standardized process?   X
  - A federally standardized process?

[Please-click-here-to-insert-answer/comments]

2b. How often does your community conduct a risk assessment?

Every 5 years

2c. Which departments, agencies or organizations are involved in conducting your community's risk assessment?

- Police X
- Fire...X
- Paramedic X
- Public Health X
- Local Emergency Management Organization ....
- Municipal Government..
- All of the above X
- Is the province consulted? (Yes X   No   )
- Is the federal government consulted? (Yes   No X)

2d. Does your community involve industry when conducting its risk assessment?

- Yes X   No
- If yes, how willing were they to share risk related information?

Fairly willing

- How did this information (or lack of information) impact your risk assessment?

[Please-click-here-to-insert-answer/comments]

2e. Is a disaster or state of local emergency caused by an act of terrorism a concern for your community?

- Yes   No X
- If yes, does your community have a counter-terrorism response plan?
  - Yes   No
  - If no, why not?
  - If yes, which organizations are involved?

We are a mid sized City in rural Southern Alberta, while we understand the potential of a terrorist act, our assets are such that it would be of limited value for publicity

3) Response Capability

3a. <u>How prepared is your community to respond to a major emergency or disaster?</u>

- Prepared   X
- Somewhat prepared
- Unprepared
- Do not know

[Please-click-here-to-insert-answer/comments]

3b. <u>How well prepared do you think the federal government is to respond to a major disaster such as Hurricane Katrina?</u>

- Prepared
- Somewhat prepared   X
- Unprepared
- Do not know

3c. <u>How confident are you that the provincial government will support municipal emergency response efforts in the event of a disaster or declaration of a state of local emergency?</u>

- Very confident
- Confident   X
- No Confidence
- Do not know

3d. <u>Does your community have a dedicated emergency operations centre?</u>

- Yes   X   No
- If no, has your community specified a structure (building, office space, etc.) that will be used as an emergency operations centre?
  - Yes   No
  - If yes, please describe this structure?
  - If no, why not?

[Please-click-here-to-insert-answer/comments]

3e. <u>Has your community established an incident command structure/incident management structure (ICS/IMS) which would be utilized in case of a disaster or state of local emergency?</u>

- Yes   No   X
- If yes, what is it ICS/IMS, Site Management, Other

[Please-click-here-to-insert-answer/comments]

- If no, why not?

We are in the process of bringing ICS to the community. All members of the Fire department are trained to ICS 200, the police dept. are taking ICS training this fall. It will be rolled out to the rest of City staff over the next year or so.

Leathbridge

3f. Does your community have agreements in place with surrounding communities to provide assistance or request assistance in the event of a disaster or state of local emergency?

- Yes X   No
- If no, why not?
- Do you think such agreements are necessary?
  - Yes X   No
  - If you do not think such agreements are necessary, can you explain why?

    [Please-click-here-to-insert-answer/comments]

3g. If a disaster was to occur in your community, how long could your community sustain itself before outside help is required?

- 24 hrs   X
- 48 hrs
- 72 hrs
- 96 hrs

    [Please-click-here-to-insert-answer/comments]

3h. Has your community identified and stockpiled supplies that could be used in case of an emergency?

- Yes X   No
- Which agencies were involved in the decision making process?
  - Public Health X
  - Paramedic X
  - Fire...X
  - Police X
  - Local Emergency Measures Organization...........................X
  - Provincial Emergency Measures Organization X

4) Funding

4a. Who serves as your community's chief resource for funding for emergency management?

- Municipal government   X
- Provincial government
- Federal government

4b. Are your communities funding needs for emergency management based on a needs/risk assessment?

- Yes   No   X
- If no, how are funding needs for emergency preparedness assessed?

    Budgeted for in the Municipal budget

4c. Is your community aware of the funding mechanisms for emergency management provided by your provincial government?

- Yes X   No

4d. Has your community applied for funding for emergency management from the provincial government?

- Yes X   No
- If yes, for what purpose?
  - Training ....
  - To establish an emergency measures organization ....
  - To purchase emergency response equipment X
  - To build CBRNE-specific response capacity ....
  - To build HUSAR-specific response capacity...........................
  - To build a cyber attack-specific response capacity ....
  - Other (please explain below)...

    [Please-click-here-to-insert-answer/comments]

4e. How satisfied is your community with provincial funding mechanisms for emergency management?

- Satisfied
- Somewhat Satisfied   X
- Not Satisfied
- If your community is "somewhat" or "not" satisfied, can you explain why?

  There are still issue with CBRNE funding and training which have been ongoing since 2002

4f. Is your community aware of the funding mechanisms for emergency management provided by the federal government?

- Yes X   No

4g. Has your community applied for funding for emergency management from the federal government through the Joint Emergency Preparedness Program (JEPP)?

- Yes X   No
- If yes, how satisfied is your community with the JEPP?
  - Satisfied   X
  - Somewhat Satisfied
  - Not Satisfied
  - If you are "somewhat" or "not" satisfied with JEPP, what is wrong with the JEPP process and what changes to the process would best facilitate your community's needs?

    [Please-click-here-to-insert-answer/comments]

4h. How often has your community applied for JEPP funding? How often has your community been successful in receiving funding through the JEPP?

    Twice AND WE WERE SUCCESFUL BOTH TIMES

4i. What are your community's main concerns/challenges regarding funding for emergency management?

Leathbridge

Basically for training purposes, funding for training is limited to communities under 20,000 people and yet if there was a wide spread event, people would come to us as a regional capital.

5) Community Awareness

5a. Does your local government have a program in place to educate its citizens on what to do in case of a disaster?

- Yes X   No
- If no, why not?
- If yes, can you describe this program?

  It is more of a public awareness program rather than a full blown training program.

5b. Does your community have in place an emergency broadcast system?

- Yes X   No
- If no, why not?
- If no, what method(s) are utilized by your community to alert citizens of an impending disaster or emergency?
- If no, what changes would you make to this system or what would you do different? (For example, utilizing and entirely different approach)
- If yes, how does the system works?
- If yes, are you satisfied with this system?
  - Yes X   No

  We use the provincial Emergency Public warning system

5c. Does your community have the ability to interrupt local and national television and radio broadcasts in order to transmit emergency-related updates or instructions?

- Yes X   No
- Are you satisfied with this system?
  - Yes X   No
- If no, what changes would you make to this system? Or, what would you do different? (For example, employing an entirely different approach)

  [Please-click-here-to-insert-answer/comments]

6) First Responders

6a. Do the first responders in your community have interoperable communications systems?

- Yes   No X
- If no, why not? We are currently building a 800mghz interoperable system
- If yes, are these communications systems purchases based on provincial or federal standards?
  - Yes   No

- How often are these systems tested and how much training is received by first responders in using interoperable channels?

[Please-click-here-to-insert-answer/comments]

6b. Are your communications systems interoperable with all departments and agencies in your province, other levels of government, and U.S. authorities where applicable?

No

6c. Does your community have the capacity to manage a Chemical, Biological, Radiological, Nuclear or Explosive (CBRNE) incident?

- Yes   No   X

[Please-click-here-to-insert-answer/comments]

6d. Does your community have the capacity to manage a cyber attack?

- Yes   No   X

[Please-click-here-to-insert-answer/comments]

6e. Have the emergency management personnel in your city received training at the Canadian Emergency Management College?

- Yes   X   No
- Is the amount of training received sufficient?
- Yes   No   X

[Please-click-here-to-insert-answer/comments]

7) Role of the Canadian Forces

7a. Is there an expectation in your community that the Canadian Forces will provide assistance to your community in the event of an emergency or disaster if necessary?

- Yes   X   No

7b. Are community leaders or is your communities emergency management organization/ or person(s) charged with emergency preparedness aware of the existence of the Canadian Forces Canada Command?

- Yes   X   No
- If yes, has your community liaised with Canada Command with regards to emergency preparedness?
  - Yes   X   No
  - If no, why not?

[Please-click-here-to-insert-answer/comments]

7c. Is there a Canadian Forces Reserve Unit located in your community?

Leathbridge

- Yes   X   No
- If yes, are community leaders or is your community's emergency management organization or person(s) charged with emergency preparedness aware of the services that can be provided by the Reserves in the event of an emergency or disaster?
  - Yes   X   No
  - If no, why not?
  - If yes, have Canadian Forces Reserves been included in your community's emergency planning process?
    - Yes   X   No

    Although access to this resource is managed through our Provincial EMO

8) Heavy Urban Search and Rescue (HUSAR)

8a.   Does your community have HUSAR capability?

- Yes   No   X

8b.   At what level is your HUSAR deployment capability ranked?

- Category 1
- Category 2
- Category 3
- Category4
- Category5

8c.   How much does it cost to sustain your HUSAR program?

[Please-click-here-to-insert-answer/comments]

8d.   Are there agreements in place for your HUSAR team to provide regional support in case of disasters or emergencies?

- Yes   No
- If no, why not?

[Please-click-here-to-insert-answer/comments]

8e.   Is the goal of your HUSAR program to reach Category 5 deployment capability?

- Yes   No
- If no, why?
- If yes, how long will it take for you to reach this level?

[Please-click-here-to-insert-answer/comments]

8f.   Whose responsibility should it be to provide funding for HUSAR? (more than one can be selected)

- Municipal
- Provincial

- Federal
- All three
- Please you explain your choice

[Please-click-here-to-insert-answer/comments]

9) Critical Infrastructure Protection (CIP)

9a.   Has your community identified critical infrastructure within its boundaries?

- Yes   X   No

9b.   Does your community have a plan in place to protect critical infrastructure?

- Yes   X   No

9c.   Has the federal government identified federal critical infrastructure in your community?

- Yes   No   X
- If yes, is your community responsible for protecting federal critical infrastructure?
  - Yes   No
- If yes, what assistance, financial or other, has the federal government provided your community to protect federal critical infrastructure?

[Please-click-here-to-insert-answer/comments]

9d.   Has your provincial government identified provincial critical infrastructure in your community?

- Yes   No
- If yes, is your community responsible for protecting provincial critical infrastructure?
  - Yes   No
- If yes, what assistance, financial or other, has the provincial government provided your community to protect provincial critical infrastructure?

I can answer this question as I am unaware that the government has identified critical infrastructure

9e.   How does your community work with the private sector to ensure the protection of critical infrastructure? Please provide concrete examples (Ex. Public-private partnerships, working groups, etc.)

Through Public private partnerships and working groups.

Follow up Questions

1a.
Does your community have the **unilateral** ability to interrupt television and radio broadcasts in order to transmit emergency-related updates or instructions?
(Please check all that apply)

Leathbridge

- Yes   (please see 1b)
  Local radio X
  Local television X
  o   National radio
  o   National television

- No, not unilaterally, media cooperation is needed
- No, this is not necessary for my community

1b.
If yes, please indicate if the authority to unilaterally interrupt radio and television broadcasts has been officially granted to your community and through which mechanism:
- Provincial legislation X
- Local legislation
- Other: Please elaborate

- No official authority needed

2a.
Has your community identified and/or stockpiled supplies that could be used in case of an emergency?
(Please check all that apply)
- Yes X
  o   Provincial emergency supplies have been identified and agreements are in place on when and how they will be used in an emergency
  o   Local Private sector suppliers have been identified and agreements have been made regarding their role during an emergency
  X Stockpiled supplies   (please see 2b)
    ▪   Specialized emergency Equipment
      • Please specify
    ▪   Medical Supplies X
    ▪   Shelter Supplies (cots and beds) X
    ▪   Food and Water
    ▪   Other
      • Please specify
- None of the above

2b.
Are these stockpiled supplies the federal caches from the National Emergency Stockpile System (NESS)?

- Yes X (please see 2c)
- No

2c.

Health Canada informed the Committee that there are about 1, 600 National Emergency Stockpile System (NESS) caches strategically located across Canada.
Do you know of this program and do you have access to a cache?
(Please check all that apply)

- Yes, I know of the NESS program X
  - I have access to a NESS cache X
  - I have access to a cache and can confirm its usefulness X
  - I was consulted on what supplies should be stockpiled in the caches
- None of the above

Emergency Management Questionnaire – 2007

London
Ontario

There are 9 sections in this questionnaire. The questions are underlined. Please provide your answer under each question. In cases where a list of options for answers is given, please replace the " " with an "X". Please feel free to insert additional comments below each question.

1) You and Your Community

1a. Please tell us who you are – name, title, and emergency management experience.

Dave O'Brien, CEMC

1b. How densely populated is your community (in square kilometres)

- Is your community:
  - Rural
  - **Urban   X**
  - Mixed

1c. Is your community near or does it include a:

- **Major industrial facility   X**
- Border crossing
- **Port / Airport, or transportation hub   X**
- All of the above

1d. Does your community have an emergency management organization?

- **Yes   X**   No

1e. Has your community ever declared a state of local emergency as a result of a natural or human-induced event?

- Yes   **No   X**
- If yes, under what conditions did your community declare a state of emergency? For example, a flood, fire, tornado, snow/ice storm, other natural disaster or man-made event?

[Please-click-here-to-insert-answer/comments]

1f. Has your province declared a state of emergency as a result of a declaration in your community of a state of local emergency?

- Yes   **No   X**
- If yes, how many times has this occurred?

[Please-click-here-to-insert-answer/comments]

2) Risk Assessment

2a. Does your community conduct a risk assessment to determine the likelihood that its citizens will be affected by a natural or human-induced disaster or state of local emergency?

- **Yes X**   No
- If no, why not?
- If yes, is this risk assessment based on:
  - A provincially standardized process?   **X**
  - A federally standardized process?

[Please-click-here-to-insert-answer/comments]

2b. How often does your community conduct a risk assessment?

Every two years

2c. Which departments, agencies or organizations are involved in conducting your community's risk assessment?

- Police ....**X**
- Fire..**X**
- Paramedic ....**X**
- Public Health ....**X**
- Local Emergency Management Organization ....**X**
- Municipal Government...**X**
- All of the above X
- Is the province consulted? (Yes   No **X**)
- Is the federal government consulted? (Yes   No **X**)

2d. Does your community involve industry when conducting its risk assessment?

- Yes   **No X**
- If yes, how willing were they to share risk related information?

[Please-click-here-to-insert-answer/comments]

- How did this information (or lack of information) impact your risk assessment?

[Please-click-here-to-insert-answer/comments]

2e. Is a disaster or state of local emergency caused by an act of terrorism a concern for your community?

- Yes   **No X**
- If yes, does your community have a counter-terrorism response plan?
  - Yes   No
  - If no, why not?
  - If yes, which organizations are involved?

[Please-click-here-to-insert-answer/comments]

London

3) Response Capability

3a. How prepared is your community to respond to a major emergency or disaster?

- Prepared
- Somewhat prepared   **X**
- Unprepared
- Do not know

> [Please-click-here-to-insert-answer/comments]

3b. How well prepared do you think the federal government is to respond to a major disaster such as Hurricane Katrina?

- Prepared
- Somewhat prepared   **X**
- Unprepared
- Do not know

3c. How confident are you that the provincial government will support municipal emergency response efforts in the event of a disaster or declaration of a state of local emergency?

- Very confident
- Confident   **X**
- No Confidence
- Do not know

3d. Does your community have a dedicated emergency operations centre?

- **Yes X**   No
- If no, has your community specified a structure (building, office space, etc.) that will be used as an emergency operations centre?
  - Yes   No
  - If yes, please describe this structure?
  - If no, why not?

> [Please-click-here-to-insert-answer/comments]

3e. Has your community established an incident command structure/incident management structure (ICS/IMS) which would be utilized in case of a disaster or state of local emergency?

- **Yes X**   No
- If yes, what is it ICS/IMS, **Site Management**, Other

> [Please-click-here-to-insert-answer/comments]

- If no, why not?

> [Please-click-here-to-insert-answer/comments]

3f. Does your community have agreements in place with surrounding communities to provide assistance or request assistance in the event of a disaster or state of local emergency?

- Yes **X**   **No**
- If no, why not?
- Do you think such agreements are necessary?
  - **Yes X**   No
  - If you do not think such agreements are necessary, can you explain why?

    [Please-click-here-to-insert-answer/comments]

3g. If a disaster was to occur in your community, how long could your community sustain itself before outside help is required?

- 24 hrs
- 48 hrs
- **72 hrs   X**
- 96 hrs

    [Please-click-here-to-insert-answer/comments]

3h. Has your community identified and stockpiled supplies that could be used in case of an emergency?

- Yes   **No   X**
- Which agencies were involved in the decision making process?
  - Public Health ....
  - Paramedic ....
  - Fire...
  - Police ....
  - Local Emergency Measures Organization...........................**X**
  - Provincial Emergency Measures Organization ....

4) Funding

4a. Who serves as your community's chief resource for funding for emergency management?

- Municipal government   **X**
- Provincial government
- Federal government

4b. Are your communities funding needs for emergency management based on a needs/risk assessment?

- Yes   **No   X**
- If no, how are funding needs for emergency preparedness assessed?

    [Please-click-here-to-insert-answer/comments]

4c. Is your community aware of the funding mechanisms for emergency management provided by your provincial government?

- **Yes X**   No

London

4d. Has your community applied for funding for emergency management from the provincial government?

- Yes   **No   X**
- If yes, for what purpose?
  - Training ....
  - To establish an emergency measures organization ....
  - To purchase emergency response equipment ....
  - To build CBRNE-specific response capacity ....
  - To build HUSAR-specific response capacity ....
  - To build a cyber attack-specific response capacity ....
  - Other (please explain below)..

  [Please-click-here-to-insert-answer/comments]

4e. How satisfied is your community with provincial funding mechanisms for emergency management?

- Satisfied
- Somewhat Satisfied
- Not Satisfied   **X**
- If your community is "somewhat" or "not" satisfied, can you explain why?

  [Please-click-here-to-insert-answer/comments]

4f. Is your community aware of the funding mechanisms for emergency management provided by the federal government?

- **Yes   X**   No

4g. Has your community applied for funding for emergency management from the federal government through the Joint Emergency Preparedness Program (JEPP)?

- Yes   **No   X**
- If yes, how satisfied is your community with the JEPP?
  - Satisfied
  - Somewhat Satisfied
  - Not Satisfied   **X**
  - If you are "somewhat" or "not" satisfied with JEPP, what is wrong with the JEPP process and what changes to the process would best facilitate your community's needs?

  [Please-click-here-to-insert-answer/comments]

4h. How often has your community applied for JEPP funding? How often has your community been successful in receiving funding through the JEPP?

  [Please-click-here-to-insert-answer/comments]

4i. What are your community's main concerns/challenges regarding funding for emergency management?

  [Please-click-here-to-insert-answer/comments]

5) Community Awareness

5a. Does your local government have a program in place to educate its citizens on what to do in case of a disaster?

- **Yes X**   No
- If no, why not?
- If yes, can you describe this program?

EP week

5b. Does your community have in place an emergency broadcast system?

- Yes   **No X**
- If no, why not?
- If no, what method(s) are utilized by your community to alert citizens of an impending disaster or emergency? (Radio, TV, Cable, Web sites
- If no, what changes would you make to this system or what would you do different? (For example, utilizing and entirely different approach)
- If yes, how does the system works?
- If yes, are you satisfied with this system?
  - Yes   No

[Please-click-here-to-insert-answer/comments]

5c. Does your community have the ability to interrupt local and national television and radio broadcasts in order to transmit emergency-related updates or instructions?

- Yes   **No X**
- Are you satisfied with this system?
  - Yes   **No X**
- If no, what changes would you make to this system? Or, what would you do different? (For example, employing an entirely different approach)

[Please-click-here-to-insert-answer/comments]

6) First Responders

6f. Do the first responders in your community have interoperable communications systems?

- **Yes X**   No
- If no, why not?
- If yes, are these communications systems purchases based on provincial or federal standards?
  - Yes   **No X**
- How often are these systems tested and how much training is received by first responders in using interoperable channels?

0

London

6g. Are your communications systems interoperable with all departments and agencies in your province, other levels of government, and U.S. authorities where applicable?

NO

6h. Does your community have the capacity to manage a Chemical, Biological, Radiological, Nuclear or Explosive (CBRNE) incident?

- Yes   **No   X**

[Please-click-here-to-insert-answer/comments]

6i. Does your community have the capacity to manage a cyber attack?

- Yes   **No   X**

[Please-click-here-to-insert-answer/comments]

6j. Have the emergency management personnel in your city received training at the Canadian Emergency Management College?

- **Yes X**   No
- Is the amount of training received sufficient?
- Yes   **No   X**

[Please-click-here-to-insert-answer/comments]

7) Role of the Canadian Forces

7a. Is there an expectation in your community that the Canadian Forces will provide assistance to your community in the event of an emergency or disaster if necessary?

- **Yes X**   No

7b. Are community leaders or is your communities emergency management organization/ or person(s) charged with emergency preparedness aware of the existence of the Canadian Forces Canada Command?

- **Yes X**   No
- If yes, has your community liaised with Canada Command with regards to emergency preparedness?
  - **Yes X**   No
  - If no, why not?

[Please-click-here-to-insert-answer/comments]

7c. Is there a Canadian Forces Reserve Unit located in your community?

- **Yes X**   No
- If yes, are community leaders or is your community's emergency management organization or person(s) charged with emergency preparedness aware of the services that can be provided by the Reserves in the event of an emergency or disaster?
  - **Yes X**   No

▪ If no, why not?
▪ If yes, have Canadian Forces Reserves been included in your community's emergency planning process?
    o **Yes X**   No

[Please-click-here-to-insert-answer/comments]

8) Heavy Urban Search and Rescue (HUSAR)

8a. Does your community have HUSAR capability?

- Yes   **No X**

8b. At what level is your HUSAR deployment capability ranked?

- Category 1
- Category 2
- Category 3
- Category4
- Category5

8c. How much does it cost to sustain your HUSAR program?

[Please-click-here-to-insert-answer/comments]

8d. Are there agreements in place for your HUSAR team to provide regional support in case of disasters or emergencies?

- Yes   No
- If no, why not?

[Please-click-here-to-insert-answer/comments]

8e. Is the goal of your HUSAR program to reach Category 5 deployment capability?

- Yes   No
- If no, why?
- If yes, how long will it take for you to reach this level?

[Please-click-here-to-insert-answer/comments]

8f. Whose responsibility should it be to provide funding for HUSAR? (more than one can be selected)

- Municipal
- Provincial
- Federal
- **All three   X**
- Please you explain your choice

[Please-click-here-to-insert-answer/comments]

London

9) Critical Infrastructure Protection (CIP)

9a.   <u>Has your community identified critical infrastructure within its boundaries?</u>

- **Yes   X**   No

9b.   <u>Does your community have a plan in place to protect critical infrastructure?</u>

- Yes   **No   X**

9c.   <u>Has the federal government identified federal critical infrastructure in your community?</u>

- Yes   **No   X**
- If yes, is your community responsible for protecting federal critical infrastructure?
  - Yes   No
- If yes, what assistance, financial or other, has the federal government provided your community to protect federal critical infrastructure?

    [Please-click-here-to-insert-answer/comments]

9d.   <u>Has your provincial government identified provincial critical infrastructure in your community?</u>

- Yes   **No   X**
- If yes, is your community responsible for protecting provincial critical infrastructure?
  - Yes   No
- If yes, what assistance, financial or other, has the provincial government provided your community to protect provincial critical infrastructure?

    [Please-click-here-to-insert-answer/comments]

9e.   <u>How does your community work with the private sector to ensure the protection of critical infrastructure? Please provide concrete examples (Ex. Public-private partnerships, working groups, etc.)</u>

    [Please-click-here-to-insert-answer/comments]

<u>Follow up Questions</u>

1a.
Does your community have the **unilateral** ability to interrupt television and radio broadcasts in order to transmit emergency-related updates or instructions?
(Please check all that apply)

- Yes   (please see 1b)
  - o Local radio
  - o Local television
  - o National radio
  - o National television

- No, not unilaterally, media cooperation is needed ☒
- No, this is not necessary for my community

1b.
If yes, please indicate if the authority to unilaterally interrupt radio and television broadcasts has been officially granted to your community and through which mechanism:
- Provincial legislation
- Local legislation
- Other: Please elaborate

- No official authority needed

2a.
Has your community identified and/or stockpiled supplies that could be used in case of an emergency?
(Please check all that apply)
- Yes
  - ○ Provincial emergency supplies have been identified and agreements are in place on when and how they will be used in an emergency
  - ○ Local Private sector suppliers have been identified and agreements have been made regarding their role during an emergency
  - ○ Stockpiled supplies   (please see 2b)
    - ▪ Specialized emergency Equipment
      - Please specify
    - ▪ Medical Supplies
    - ▪ Shelter Supplies (cots and beds) ☒
    - ▪ Food and Water
    - ▪ Other
      - Please specify
- None of the above

2b.
Are these stockpiled supplies the federal caches from the National Emergency Stockpile System (NESS)?

- Yes   (please see 2c)
- No ☒

2c.
Health Canada informed the Committee that there are about 1, 600 National Emergency Stockpile System (NESS) caches strategically located across Canada.
Do you know of this program and do you have access to a cache?
(Please check all that apply)

- Yes, I know of the NESS program ☒
  - ○ I have access to a NESS cache
  - ○ I have access to a cache and can confirm its usefulness
  - ○ I was consulted on what supplies should be stockpiled in the caches
- None of the above

Emergency Management Questionnaire – 2007 **Longueuil** Quebec

There are 9 sections in this questionnaire. The questions are underlined. Please provide your answer under each question. In cases where a list of options for answers is given, please replace the " " with an "X". Please feel free to insert additional comments below each question.

1) You and Your Community

1a. Please tell us who you are – name, title, and emergency management experience.

- Jacques Babin, chief of emergency measures for the City of Longueuil for three years City of Montreal, 25 years, fire safety service officer (response 14 years, training management 5 years, strategic and tactical planning 3 years , equipment research and development 3 years)

- Ministère de la sécurité publique du Québec (provincial public safety ministry), 3 years, fire and public safety consultant

1b. How densely populated is your community (in square kilometres)
- Is your community:
  - Rural
  - Urban   X
  - Mixed

1c. Is your community near or does it include a:

- Major industrial facility   X
- Border crossing
- Port / Airport, or transportation hub   X
- All of the above

1d. Does your community have an emergency management organization?

- Yes   X   No

1e. Has your community ever declared a state of local emergency as a result of a natural or human-induced event?

- Yes   X   No
- If yes, under what conditions did your community declare a state of emergency? For example, a flood, fire, tornado, snow/ice storm, other natural disaster or man-made event?

Ice storm 1998

1f. Has your province declared a state of emergency as a result of a declaration in your community of a state of local emergency?

- Yes   No   X
- If yes, how many times has this occurred?

[Please-click-here-to-insert-answer/comments]

2) Risk Assessment

2a. Does your community conduct a risk assessment to determine the likelihood that its citizens will be affected by a natural or human-induced disaster or state of local emergency?

- Yes X   No
- If no, why not?
- If yes, is this risk assessment based on:
  - A provincially standardized process?   X
  - A federally standardized process?

Communities will be able to systematically assess the threats in their area through the risk coverage model provided by the pubic safety ministry. In the meantime, we are assessing our more urgent threats mostly according to federal Environmental Emergency Regulations

2b. How often does your community conduct a risk assessment?

Gradually according to priorities

2c. Which departments, agencies or organizations are involved in conducting your community's risk assessment?

- Police X
- Fire...X
- Paramedic X
- Public Health X
- Local Emergency Management Organization X
- Municipal Government..X
- All of the above X
- Is the province consulted? (Yes X   No   )
- Is the federal government consulted? (Yes X   No   )

2d. Does your community involve industry when conducting its risk assessment?

- Yes X   No
- If yes, how willing were they to share risk related information?

Industries do not generally refuse to participate. But they are reluctant to pass on confidential information

- How did this information (or lack of information) impact your risk assessment?

Information is not always forthcoming, but given that assessing the risk of major disasters is still a long-term process, I am sure that things should improve in the future in a participatory way that will create a true culture of public safety

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Longueuil
[Translation]

2e. Is a disaster or state of local emergency caused by an act of terrorism a concern for your community?

- Yes X   No
- If yes, does your community have a counter-terrorism response plan?
  - Yes   No X
  - If no, why not?
  - If yes, which organizations are involved?

Priority! Money!

3) Response Capability

3a. How prepared is your community to respond to a major emergency or disaster?

- Prepared   X
- Somewhat prepared
- Unprepared
- Do not know

The city of Longueuil is gradually preparing its public safety plan, training staff, and creating a true culture of public safety in harmony with provincial and federal regulations. But these are still conspicuous by their absence with the result that we have to work by consensus within the confines of our limited legal authority

3b. How well prepared do you think the federal government is to respond to a major disaster such as Hurricane Katrina?

- Prepared
- Somewhat prepared   X
- Unprepared
- Do not know

3c. How confident are you that the provincial government will support municipal emergency response efforts in the event of a disaster or declaration of a state of local emergency?

- Very confident   X
- Confident
- No Confidence
- Do not know

3d. Does your community have a dedicated emergency operations centre?

- Yes X   No
- If no, has your community specified a structure (building, office space, etc.) that will be used as an emergency operations centre?
  - Yes   No
  - If yes, please describe this structure?
  - If no, why not?

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As its front line, the city has its own emergency coordination centre located in City Hall. In addition, we have recently acquired a mobile command post (motor home)

3e. Has your community established an incident command structure/incident management structure (ICS/IMS) which would be utilized in case of a disaster or state of local emergency?

- Yes X   No
- If yes, what is it ICS/IMS, Site Management, Other

> The fire department uses a command structure similar to ICS, as does the police force; the operational structure for an emergency response calls for an integrated command to be established right at the site of the disaster.

- If no, why not?

[Please-click-here-to-insert-answer/comments]

3f. Does your community have agreements in place with surrounding communities to provide assistance or request assistance in the event of a disaster or state of local emergency?

- Yes X   No
- If no, why not?
- Do you think such agreements are necessary?
  - Yes X   No
  - If you do not think such agreements are necessary, can you explain why?

[Please-click-here-to-insert-answer/comments]

3g. If a disaster was to occur in your community, how long could your community sustain itself before outside help is required?

- 24 hrs
- 48 hrs
- 72 hrs   X
- 96 hrs

[Please-click-here-to-insert-answer/comments]

3h. Has your community identified and stockpiled supplies that could be used in case of an emergency?

- Yes X   No
- Which agencies were involved in the decision making process?
  - Public Health X
  - Paramedic X
  - Fire..
  - Police ....
  - Local Emergency Measures Organization...........................X
  - Provincial Emergency Measures Organization X

Longueuil
[Translation]

4) Funding

4a. Who serves as your community's chief resource for funding for emergency management?

- Municipal government   X
- Provincial government
- Federal government

4b. Are your communities funding needs for emergency management based on a needs/risk assessment?

- Yes   No   X
- If no, how are funding needs for emergency preparedness assessed?

    According to the availability of budgets and the priority given to public safety and emergency measures

4c. Is your community aware of the funding mechanisms for emergency management provided by your provincial government?

- Yes   X   No

4d. Has your community applied for funding for emergency management from the provincial government?

- Yes   X   No
- If yes, for what purpose?
  - Training X
  - To establish an emergency measures organization ....
  - To purchase emergency response equipment X
  - To build CBRNE-specific response capacity ....
  - To build HUSAR-specific response capacity...........................
  - To build a cyber attack-specific response capacity ....
  - Other (please explain below)...X

    generator

4e. How satisfied is your community with provincial funding mechanisms for emergency management?

- Satisfied
- Somewhat Satisfied
- Not Satisfied   X
- If your community is "somewhat" or "not" satisfied, can you explain why?

    Organizing emergency measures requires more funds than are available

4f. Is your community aware of the funding mechanisms for emergency management provided by the federal government?

- Yes   No X

4g. Has your community applied for funding for emergency management from the federal government through the Joint Emergency Preparedness Program (JEPP)?

- Yes   X   No
- If yes, how satisfied is your community with the JEPP?
  - Satisfied
  - Somewhat Satisfied
  - Not Satisfied   X
  - If you are "somewhat" or "not" satisfied with JEPP, what is wrong with the JEPP process and what changes to the process would best facilitate your community's needs?

Generator turned down

4h. How often has your community applied for JEPP funding? How often has your community been successful in receiving funding through the JEPP?

Once

4i. What are your community's main concerns/challenges regarding funding for emergency management?

The main concern in the purchase of specialized equipment is directly related to the various hazards and threats that can arise. Examples are equipment for hazardous material response, rope rescue equipment, an alarm system for the public that involves an automatic telephone notification system

5) Community Awareness

5a. Does your local government have a program in place to educate its citizens on what to do in case of a disaster?

- Yes   No   X
- If no, why not?
- If yes, can you describe this program?

[Please-click-here-to-insert-answer/comments]

5b. Does your community have in place an emergency broadcast system?

- Yes   No   X
- If no, why not?
- If no, what method(s) are utilized by your community to alert citizens of an impending disaster or emergency?
- If no, what changes would you make to this system or what would you do different? (For example, utilizing and entirely different approach)
- If yes, how does the system works?
- If yes, are you satisfied with this system?
  - Yes   No

Presently, we use the media in general, with one local radio station (103.3 FM) serving as our official emergency radio station, a call centre where residents can phone for information

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Longueuil
[Translation]

5c. <u>Does your community have the ability to interrupt local and national television and radio broadcasts in order to transmit emergency-related updates or instructions</u>?

- Yes   No   X
- Are you satisfied with this system?
  - Yes   No
- If no, what changes would you make to this system? Or, what would you do different? (For example, employing an entirely different approach)

    We are presently working on doing this with radio station CHAA 103.3 FM

6) First Responders

6a. <u>Do the first responders in your community have interoperable communications systems?</u>

- Yes   X   No
- If no, why not?
- If yes, are these communications systems purchases based on provincial or federal standards?
  - Yes   No
- How often are these systems tested and how much training is received by first responders in using interoperable channels?

                    yes

6b. <u>Are your communications systems interoperable with all departments and agencies in your province, other levels of government, and U.S. authorities where applicable?</u>

                    no

6c. <u>Does your community have the capacity to manage a Chemical, Biological, Radiological, Nuclear or Explosive (CBRNE) incident?</u>

- Yes   No   X

            [Please-click-here-to-insert-answer/comments]

6d. <u>Does your community have the capacity to manage a cyber attack?</u>

- Yes   No   X

            [Please-click-here-to-insert-answer/comments]

6e. <u>Have the emergency management personnel in your city received training at the Canadian Emergency Management College?</u>

- Yes   X   No
- Is the amount of training received sufficient?
- Yes   No   X

            [Please-click-here-to-insert-answer/comments]

7) Role of the Canadian Forces

7a. Is there an expectation in your community that the Canadian Forces will provide assistance to your community in the event of an emergency or disaster if necessary?

- Yes X   No

7b. Are community leaders or is your communities emergency management organization/ or person(s) charged with emergency preparedness aware of the existence of the Canadian Forces Canada Command?

- Yes X   No
- If yes, has your community liaised with Canada Command with regards to emergency preparedness?
  - Yes X   No
  - If no, why not?

> [Please-click-here-to-insert-answer/comments]

7c. Is there a Canadian Forces Reserve Unit located in your community?

- Yes X   No
- If yes, are community leaders or is your community's emergency management organization or person(s) charged with emergency preparedness aware of the services that can be provided by the Reserves in the event of an emergency or disaster?
  - Yes X   No
  - If no, why not?
  - If yes, have Canadian Forces Reserves been included in your community's emergency planning process?
    - o Yes   No X

> We are working on this with Major St-Denis

8) Heavy Urban Search and Rescue (HUSAR)

8a. Does your community have HUSAR capability?

- Yes   No X

8b. At what level is your HUSAR deployment capability ranked?

- Category 1
- Category 2
- Category 3
- Category4
- Category5

8c. How much does it cost to sustain your HUSAR program?

> [Please-click-here-to-insert-answer/comments]

Longueuil
[Translation]

8d. Are there agreements in place for your HUSAR team to provide regional support in case of disasters or emergencies?

- Yes   No
- If no, why not?

[Please-click-here-to-insert-answer/comments]

8e. Is the goal of your HUSAR program to reach Category 5 deployment capability?

- Yes   No
- If no, why?
- If yes, how long will it take for you to reach this level?

[Please-click-here-to-insert-answer/comments]

8f. Whose responsibility should it be to provide funding for HUSAR? (more than one can be selected)

- Municipal
- Provincial
- Federal
- All three
- Please you explain your choice

[Please-click-here-to-insert-answer/comments]

9) Critical Infrastructure Protection (CIP)

9a.   Has your community identified critical infrastructure within its boundaries?

- Yes   X   No

9b. Does your community have a plan in place to protect critical infrastructure?

- Yes   No   X

9c. Has the federal government identified federal critical infrastructure in your community?

- Yes   No   X
- If yes, is your community responsible for protecting federal critical infrastructure?
  - Yes   No
- If yes, what assistance, financial or other, has the federal government provided your community to protect federal critical infrastructure?

[Please-click-here-to-insert-answer/comments]

9d. Has your provincial government identified provincial critical infrastructure in your community?

- Yes   No   X
- If yes, is your community responsible for protecting provincial critical infrastructure?
  - Yes   No

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- If yes, what assistance, financial or other, has the provincial government provided your community to protect provincial critical infrastructure?

[Please-click-here-to-insert-answer/comments]

9e.   How does your community work with the private sector to ensure the protection of critical infrastructure? Please provide concrete examples (Ex. Public-private partnerships, working groups, etc.)

We don't

Follow up Questions

(Community did not submit responses to follow up questions)

Emergency Management Questionnaire – 2007

Medicine Hat
Alberta

There are 9 sections in this questionnaire. The questions are underlined. Please provide your answer under each question. In cases where a list of options for answers is given, please replace the " " with an "X". Please feel free to insert additional comments below each question.

1) You and Your Community

1a. Please tell us who you are – name, title, and emergency management experience.

Albert Bizio, Public Services Commissioner
City of Medicine Hat
Past Disaster Services involvement includes acting as a manager for the Water & Sewer
Utility during Medicine Hat's record 1995 flood as well as acting in the same capacity for the
City's Municipal Works (Public Works) Dept. in the 2005 flood.
Training has been received at the Canadian Emergency Management College.

1b. How densely populated is your community (in square kilometres)

- Is your community:
  - Rural
  - Urban   x
  - Mixed

1c. Is your community near or does it include a:

- Major industrial facility   x
- Border crossing
- Port / Airport, or transportation hub   x
- All of the above

1d. Does your community have an emergency management organization?

- Yes   x   No

1e. Has your community ever declared a state of local emergency as a result of a natural or human-induced event?

- Yes   x   No
- If yes, under what conditions did your community declare a state of emergency? For example, a flood, fire, tornado, snow/ice storm, other natural disaster or man-made event?

Train derailment and flood conditions

1f. Has your province declared a state of emergency as a result of a declaration in your community of a state of local emergency?

- Yes   No   x

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Medicine Hat

- If yes, how many times has this occurred?

[Please-click-here-to-insert-answer/comments]

2) Risk Assessment

2f. Does your community conduct a risk assessment to determine the likelihood that its citizens will be affected by a natural or human-induced disaster or state of local emergency?

- Yes   x   No
- If no, why not?
- If yes, is this risk assessment based on:
  - A provincially standardized process?   x
  - A federally standardized process?

[Please-click-here-to-insert-answer/comments]

2g. How often does your community conduct a risk assessment?

Every 10 years

2h. Which departments, agencies or organizations are involved in conducting your community's risk assessment?

- Police ....
- Fire..
- Paramedic ....
- Public Health ....
- Local Emergency Management Organization ....
- Municipal Government...
- All of the above x
- Is the province consulted? (Yes   No x)
- Is the federal government consulted? (Yes   No x)

2i. Does your community involve industry when conducting its risk assessment?

- Yes   x   No
- If yes, how willing were they to share risk related information?

Very participatory

- How did this information (or lack of information) impact your risk assessment?

Greatly, we retain a copy of the industry plans and periodically exercise the plan with industries

2j. Is a disaster or state of local emergency caused by an act of terrorism a concern for your community?

- Yes   No   x
- If yes, does your community have a counter-terrorism response plan?
  - Yes   No
  - If no, why not?
  - If yes, which organizations are involved?

[Please-click-here-to-insert-answer/comments]

3) Response Capability

3a. <u>How prepared is your community to respond to a major emergency or disaster?</u>

- Prepared   x
- Somewhat prepared
- Unprepared
- Do not know

[Please-click-here-to-insert-answer/comments]

3b. <u>How well prepared do you think the federal government is to respond to a major disaster such as Hurricane Katrina?</u>

- Prepared
- Somewhat prepared   x
- Unprepared
- Do not know

3c. <u>How confident are you that the provincial government will support municipal emergency response efforts in the event of a disaster or declaration of a state of local emergency?</u>

- Very confident   x
- Confident
- No Confidence
- Do not know

3d. <u>Does your community have a dedicated emergency operations centre?</u>

- Yes   x   No
- If no, has your community specified a structure (building, office space, etc.) that will be used as an emergency operations centre?
  - Yes   No
  - If yes, please describe this structure?
  - If no, why not?

[Please-click-here-to-insert-answer/comments]

3e. <u>Has your community established an incident command structure/incident management structure (ICS/IMS) which would be utilized in case of a disaster or state of local emergency?</u>

- Yes   x   No
- If yes, what is it ICS/IMS, Site Management, Other

  Regional structure that employs IMS/ICS and ESM site coord

- If no, why not?

  [Please-click-here-to-insert-answer/comments]

3f. <u>Does your community have agreements in place with surrounding communities to provide assistance or request assistance in the event of a disaster or state of local emergency?</u>

Medicine Hat

- Yes   x   No
- If no, why not?
- Do you think such agreements are necessary?
  - Yes   x   No
  - If you do not think such agreements are necessary, can you explain why?

> [Please-click-here-to-insert-answer/comments]

3g. <u>If a disaster was to occur in your community, how long could your community sustain itself before outside help is required?</u>

- 24 hrs
- 48 hrs
- 72 hrs
- 96 hrs   x

> Depends on the nature and severity of an event but past experience illustrated that we are fully capable of managing for an extended period of time – 96 hours plus

3h. <u>Has your community identified and stockpiled supplies that could be used in case of an emergency?</u>

- Yes   x   No
- Which agencies were involved in the decision making process?
  - Public Health x
  - Paramedic x
  - Fire...
  - Police ....
  - Local Emergency Measures Organization............................x
  - Provincial Emergency Measures Organization ....

4) Funding

4a. <u>Who serves as your community's chief resource for funding for emergency management?</u>

- Municipal government   x
- Provincial government
- Federal government

4b. <u>Are your communities funding needs for emergency management based on a needs/risk assessment?</u>

- Yes   x   No
- If no, how are funding needs for emergency preparedness assessed?

> [Please-click-here-to-insert-answer/comments]

4c. <u>Is your community aware of the funding mechanisms for emergency management provided by your provincial government?</u>

- Yes   x   No

4d. <u>Has your community applied for funding for emergency management from the provincial government?</u>

- Yes   x   No
- If yes, for what purpose?
  - Training x
  - To establish an emergency measures organization ....
  - To purchase emergency response equipment x
  - To build CBRNE-specific response capacity x
  - To build HUSAR-specific response capacity............................
  - To build a cyber attack-specific response capacity ....
  - Other (please explain below)..

<div align="center">[Please-click-here-to-insert-answer/comments]</div>

4e. How satisfied is your community with provincial funding mechanisms for emergency management?

- Satisfied
- Somewhat Satisfied
- Not Satisfied   x
- If your community is "somewhat" or "not" satisfied, can you explain why?

    Unable as a City to access funding since grants are restricted to communities of <20,000

4f. Is your community aware of the funding mechanisms for emergency management provided by the federal government?

- Yes   x   No

4g. Has your community applied for funding for emergency management from the federal government through the Joint Emergency Preparedness Program (JEPP)?

- Yes   x   No
- If yes, how satisfied is your community with the JEPP?
  - Satisfied
  - Somewhat Satisfied   x
  - Not Satisfied
  - If you are "somewhat" or "not" satisfied with JEPP, what is wrong with the JEPP process and what changes to the process would best facilitate your community's needs?

    Grant approvals are generally restricted to communications equipment

4h. How often has your community applied for JEPP funding? How often has your community been successful in receiving funding through the JEPP?

<div align="center">Three times, successful twice.</div>

4i. What are your community's main concerns/challenges regarding funding for emergency management?

<div align="center">Grants should be expanded to include EOC upgrades, training, seminars and regionally standardizing radio communications</div>

5) Community Awareness

Medicine Hat

5a. Does your local government have a program in place to educate its citizens on what to do in case of a disaster?

- Yes x   No
- If no, why not?
- If yes, can you describe this program?

    Various group presentations are conducted and family education information pamphlets and booklets are available

5b. Does your community have in place an emergency broadcast system?

- Yes x   No
- If no, why not?
- If no, what method(s) are utilized by your community to alert citizens of an impending disaster or emergency?
- If no, what changes would you make to this system or what would you do different? (For example, utilizing and entirely different approach)
- If yes, how does the system works?
- If yes, are you satisfied with this system?
    - Yes x   No

    The system is a Provincial emergency broadcast system that can be initiated by local authorities as well as the Province

5c. Does your community have the ability to interrupt local and national television and radio broadcasts in order to transmit emergency-related updates or instructions?

- Yes x   No
- Are you satisfied with this system?
    - Yes x   No
- If no, what changes would you make to this system? Or, what would you do different? (For example, employing an entirely different approach)

    [Please-click-here-to-insert-answer/comments]

6) First Responders

6a. Do the first responders in your community have interoperable communications systems?

- Yes x   No
- If no, why not?
- If yes, are these communications systems purchases based on provincial or federal standards?
    - Yes   No
- How often are these systems tested and how much training is received by first responders in using interoperable channels?

    [Please-click-here-to-insert-answer/comments]

6b. Are your communications systems interoperable with all departments and agencies in your province, other levels of government, and U.S. authorities where applicable?

> No. Most use VHF technology but Fire and Police are using 800 MHZ radios

6c. Does your community have the capacity to manage a Chemical, Biological, Radiological, Nuclear or Explosive (CBRNE) incident?

- Yes x   No

> Some equipment provided by Province but funding for training remains an issue

6d. Does your community have the capacity to manage a cyber attack?

- Yes x   No

> [Please-click-here-to-insert-answer/comments]

6e. Have the emergency management personnel in your city received training at the Canadian Emergency Management College?

- Yes x   No
- Is the amount of training received sufficient?
- Yes   No   x

> Insufficient training slots is a challenge in that we cannot get enough people on the courses

7) Role of the Canadian Forces

7a. Is there an expectation in your community that the Canadian Forces will provide assistance to your community in the event of an emergency or disaster if necessary?

- Yes   No   x

7b. Are community leaders or is your communities emergency management organization/ or person(s) charged with emergency preparedness aware of the existence of the Canadian Forces Canada Command?

- Yes x   No
- If yes, has your community liaised with Canada Command with regards to emergency preparedness?
  - Yes   No   x
  - If no, why not?

> Preliminary discussions in the past with local DND authorities indicate that Federal assistance will not be automatic and that the process to access such resources is cumbersome

7c. Is there a Canadian Forces Reserve Unit located in your community?

- Yes x   No

Medicine Hat

- If yes, are community leaders or is your community's emergency management organization or person(s) charged with emergency preparedness aware of the services that can be provided by the Reserves in the event of an emergency or disaster?
    - Yes   No   x
    - If no, why not?
    - If yes, have Canadian Forces Reserves been included in your community's emergency planning process?
        - o Yes   No

    As above, reservists are Federal assets and local reserve unit cannot actively commit to local planning

8) Heavy Urban Search and Rescue (HUSAR)

8a. Does your community have HUSAR capability?

- Yes   No   x

8b. At what level is your HUSAR deployment capability ranked?

- Category 1
- Category 2
- Category 3
- Category4
- Category5

8c. How much does it cost to sustain your HUSAR program?

[Please-click-here-to-insert-answer/comments]

8d. Are there agreements in place for your HUSAR team to provide regional support in case of disasters or emergencies?

- Yes   No
- If no, why not?

[Please-click-here-to-insert-answer/comments]

8e. Is the goal of your HUSAR program to reach Category 5 deployment capability?

- Yes   No
- If no, why?
- If yes, how long will it take for you to reach this level?

[Please-click-here-to-insert-answer/comments]

8f. Whose responsibility should it be to provide funding for HUSAR? (more than one can be selected)

- Municipal
- Provincial
- Federal

- All three
- Please you explain your choice

[Please-click-here-to-insert-answer/comments]

9) Critical Infrastructure Protection (CIP)

9a.   Has your community identified critical infrastructure within its boundaries?

- Yes   x   No

9b.   Does your community have a plan in place to protect critical infrastructure?

- Yes   No   x

9c.   Has the federal government identified federal critical infrastructure in your community?

- Yes   x   No
- If yes, is your community responsible for protecting federal critical infrastructure?
  - Yes   No   x
- If yes, what assistance, financial or other, has the federal government provided your community to protect federal critical infrastructure?

[Please-click-here-to-insert-answer/comments]

9d.   Has your provincial government identified provincial critical infrastructure in your community?

- Yes   x   No
- If yes, is your community responsible for protecting provincial critical infrastructure?
  - Yes   No   x
- If yes, what assistance, financial or other, has the provincial government provided your community to protect provincial critical infrastructure?

[Please-click-here-to-insert-answer/comments]

9e.   How does your community work with the private sector to ensure the protection of critical infrastructure? Please provide concrete examples (Ex. Public-private partnerships, working groups, etc.)

Regular disaster planning meetings. Of late, the focus on community planning has been related to Pandemic planning. The groups include, school districts, Chamber of Commerce, industries and Regional Health authorities

Medicine Hat

Follow up Questions

1a.
Does your community have the **unilateral** ability to interrupt television and radio broadcasts in order to transmit emergency-related updates or instructions?
(Please check all that apply)
- Yes √ (please see 1b)
  - o Local radio √
  - o Local television √
  - o National radio
  - o National television

- No, not unilaterally, media cooperation is needed
- No, this is not necessary for my community

1b.
If yes, please indicate if the authority to unilaterally interrupt radio and television broadcasts has been officially granted to your community and through which mechanism:
- Provincial legislation   √
- Local legislation
- Other: Please elaborate

- No official authority needed

2a.
Has your community identified and/or stockpiled supplies that could be used in case of an emergency?
(Please check all that apply)
- Yes   √
  - o Provincial emergency supplies have been identified and agreements are in place on when and how they will be used in an emergency
  - o Local Private sector suppliers have been identified and agreements have been made regarding their role during an emergency
  - o Stockpiled supplies   (please see 2b)
    - Specialized emergency Equipment   √ *(Vehicles, radios, EOC equipment)*
      - Please specify
    - Medical Supplies   √ *(Array of military pattern first aid kits)*
    - Shelter Supplies (cots and beds)   √
    - Food and Water
    - Other
      - Please specify
- None of the above

2b.
Are these stockpiled supplies the federal caches from the National Emergency Stockpile System (NESS)?

- Yes   √ *(some are and some are locally acquired)* (please see 2c)
- No

2c.
Health Canada informed the Committee that there are about 1, 600 National Emergency
Stockpile System (NESS) caches strategically located across Canada.
Do you know of this program and do you have access to a cache?
(Please check all that apply)

- Yes, I know of the NESS program   √
  - I have access to a NESS cache   *(No, it was removed from the City by Health Canada a couple of years ago and no information offered as to where it went or how it could be accessed)*
  - I have access to a cache and can confirm its usefulness
  - I was consulted on what supplies should be stockpiled in the caches
- None of the above

Emergency Management Questionnaire – 2007

Milton
Ontario

There are 9 sections in this questionnaire. The questions are underlined. Please provide your answer under each question. In cases where a list of options for answers is given, please replace the " " with an "X". Please feel free to insert additional comments below each question.

1) You and Your Community

1a.   Please tell us who you are – name, title, and emergency management experience.

Larry Brassard, Fire Chief, Town of Milton

1b.   How densely populated is your community (in square kilometres)

- Is your community:
  - Rural
  - Urban
  - Mixed   X

1c.   Is your community near or does it include a:

- Major industrial facility   X
- Border crossing
- Port / Airport, or transportation hub   X
- All of the above

1d.   Does your community have an emergency management organization?

- Yes   X   No

1e.   Has your community ever declared a state of local emergency as a result of a natural or human-induced event?

- Yes   No   X
- If yes, under what conditions did your community declare a state of emergency? For example, a flood, fire, tornado, snow/ice storm, other natural disaster or man-made event?

Not in recent memory

1f.   Has your province declared a state of emergency as a result of a declaration in your community of a state of local emergency?

- Yes   No   X
- If yes, how many times has this occurred?

[Please-click-here-to-insert-answer/comments]

2) Risk Assessment

2a. Does your community conduct a risk assessment to determine the likelihood that its citizens will be affected by a natural or human-induced disaster or state of local emergency?

- Yes   X   No
- If no, why not?
- If yes, is this risk assessment based on:
  - A provincially standardized process?   X
  - A federally standardized process?

[Please-click-here-to-insert-answer/comments]

2b. How often does your community conduct a risk assessment?

Reviewed yearly, conducting fresh assessment this year.

2c. Which departments, agencies or organizations are involved in conducting your community's risk assessment?

- Police X
- Fire..X
- Paramedic X
- Public Health ....
- Local Emergency Management Organization X
- Municipal Government...X
- All of the above ....
- Is the province consulted? (Yes X   No   )
- Is the federal government consulted? (Yes   No X)

2d. Does your community involve industry when conducting its risk assessment?

- Yes   X   No
- If yes, how willing were they to share risk related information?

Never polled

- How did this information (or lack of information) impact your risk assessment?

Enhances the content

2e. Is a disaster or state of local emergency caused by an act of terrorism a concern for your community?

- Yes   X   No
- If yes, does your community have a counter-terrorism response plan?
  - Yes   No
  - If no, why not?
  - If yes, which organizations are involved?

Unsure…initial response is primarily a police function in so far as "counter-terrorism is concerned, and policing services are delivered on a Regional basis

Milton

3) Response Capability

3a. How prepared is your community to respond to a major emergency or disaster?

- Prepared   X
- Somewhat prepared
- Unprepared
- Do not know

[Please-click-here-to-insert-answer/comments]

3b. How well prepared do you think the federal government is to respond to a major disaster such as Hurricane Katrina?

- Prepared
- Somewhat prepared
- Unprepared   X
- Do not know

3c. How confident are you that the provincial government will support municipal emergency response efforts in the event of a disaster or declaration of a state of local emergency?

- Very confident   X
- Confident
- No Confidence
- Do not know

3d. Does your community have a dedicated emergency operations centre?

- Yes   No   X
- If no, has your community specified a structure (building, office space, etc.) that will be used as an emergency operations centre?
  - Yes   X   No
  - If yes, please describe this structure?
  - If no, why not?

    Regional EOC with telecommunications, emergency power etc.

3e. Has your community established an incident command structure/incident management structure (ICS/IMS) which would be utilized in case of a disaster or state of local emergency?

- Yes   No   X
- If yes, what is it ICS/IMS, Site Management, Other

    [Please-click-here-to-insert-answer/comments]

- If no, why not?

    Waiting for Provincial guidelines

3f. Does your community have agreements in place with surrounding communities to provide assistance or request assistance in the event of a disaster or state of local emergency?

- Yes   X   No
- If no, why not?
- Do you think such agreements are necessary?
  - Yes   X   No
  - If you do not think such agreements are necessary, can you explain why?

[Please-click-here-to-insert-answer/comments]

3g. If a disaster was to occur in your community, how long could your community sustain itself before outside help is required?

- 24 hrs
- 48 hrs
- 72 hrs   X
- 96 hrs

But depends on the nature and extent of the emergency

3h. Has your community identified and stockpiled supplies that could be used in case of an emergency?

- Yes   No   X
- Which agencies were involved in the decision making process?
  - Public Health ....
  - Paramedic ....
  - Fire...
  - Police ....
  - Local Emergency Measures Organization...........................
  - Provincial Emergency Measures Organization ....

4) Funding

4a. Who serves as your community's chief resource for funding for emergency management?

- Municipal government   X
- Provincial government
- Federal government

4b. Are your communities funding needs for emergency management based on a needs/risk assessment?

- Yes   No   X
- If no, how are funding needs for emergency preparedness assessed?

Assessed on a priority basis vs other community needs

4c. Is your community aware of the funding mechanisms for emergency management provided by your provincial government?

- Yes   No   X

4d. Has your community applied for funding for emergency management from the provincial government?

Milton

- Yes   X No
- If yes, for what purpose?
  - Training ....
  - To establish an emergency measures organization ....
  - To purchase emergency response equipment ....
  - To build CBRNE-specific response capacity ....
  - To build HUSAR-specific response capacity ....
  - To build a cyber attack-specific response capacity ....
  - Other (please explain below) ....

    EOC equipment, however the Provincial program is cumbersome and difficult to access

4e. How satisfied is your community with provincial funding mechanisms for emergency management?

- Satisfied
- Somewhat Satisfied
- Not Satisfied   X
- If your community is "somewhat" or "not" satisfied, can you explain why?

    Insufficiently rescourced for meaningful contributions on a local level

4f. Is your community aware of the funding mechanisms for emergency management provided by the federal government?

- YesX No

4g. Has your community applied for funding for emergency management from the federal government through the Joint Emergency Preparedness Program (JEPP)?

- Yes   No   X
- If yes, how satisfied is your community with the JEPP?
  - Satisfied
  - Somewhat Satisfied
  - Not Satisfied   X
  - If you are "somewhat" or "not" satisfied with JEPP, what is wrong with the JEPP process and what changes to the process would best facilitate your community's needs?

    More money should be available, less bureaucracy should be involved, 100% funding should be available

4h. How often has your community applied for JEPP funding? How often has your community been successful in receiving funding through the JEPP?

    At least 2 applications in recent memory, one partially approved

4i. What are your community's main concerns/challenges regarding funding for emergency management?

    [Please-click-here-to-insert-answer/comments]

5) Community Awareness

5a. <u>Does your local government have a program in place to educate its citizens on what to do in case of a disaster</u>?

- Yes   X   No
- If no, why not?
- If yes, can you describe this program?

See. www.milton.ca

5b. <u>Does your community have in place an emergency broadcast system?</u>

- Yes   No   X
- If no, why not?
- If no, what method(s) are utilized by your community to alert citizens of an impending disaster or emergency? Media Releases
- If no, what changes would you make to this system or what would you do different? (For example, utilizing and entirely different approach)
- If yes, how does the system works?
- If yes, are you satisfied with this system?
  - Yes   No

[Please-click-here-to-insert-answer/comments]

5c. <u>Does your community have the ability to interrupt local and national television and radio broadcasts in order to transmit emergency-related updates or instructions</u>?

- Yes   No   N
- Are you satisfied with this system?
  - Yes   No
- If no, what changes would you make to this system? Or, what would you do different? (For example, employing an entirely different approach)

[Please-click-here-to-insert-answer/comments]

6) First Responders

6a. <u>Do the first responders in your community have interoperable communications systems?</u>

- Yes   X   No
- If no, why not?
- If yes, are these communications systems purchases based on provincial or federal standards?
  - Yes   No   X
- How often are these systems tested and how much training is received by first responders in using interoperable channels?

Virtually never tested, and little training has been done.

Milton

6b. Are your communications systems interoperable with all departments and agencies in your province, other levels of government, and U.S. authorities where applicable?

[Please-click-here-to-insert-answer/comments]

6c. Does your community have the capacity to manage a Chemical, Biological, Radiological, Nuclear or Explosive (CBRNE) incident?

- Yes　　　　No　X

[Please-click-here-to-insert-answer/comments]

6d. Does your community have the capacity to manage a cyber attack?

- Yes　　　　No　X

[Please-click-here-to-insert-answer/comments]

6e. Have the emergency management personnel in your city received training at the Canadian Emergency Management College?

- Yes　X　　No
- Is the amount of training received sufficient?
- Yes　X　　No

Some have, some have not

7) Role of the Canadian Forces

7a. Is there an expectation in your community that the Canadian Forces will provide assistance to your community in the event of an emergency or disaster if necessary?

- Yes　X　　No

7b. Are community leaders or is your communities emergency management organization/ or person(s) charged with emergency preparedness aware of the existence of the Canadian Forces Canada Command?

- Yes　X　　No
- If yes, has your community liaised with Canada Command with regards to emergency preparedness?
  - Yes　　　　No　X
  - If no, why not?

No opportunity, bureaucratic obstacles

7c. Is there a Canadian Forces Reserve Unit located in your community?

- Yes　　　　NoX
- If yes, are community leaders or is your community's emergency management organization or person(s) charged with emergency preparedness aware of the services that can be provided by the Reserves in the event of an emergency or disaster?
  - Yes　　　　No

- If no, why not?
- If yes, have Canadian Forces Reserves been included in your community's emergency planning process?
  o Yes   No X

  [Please-click-here-to-insert-answer/comments]

8) Heavy Urban Search and Rescue (HUSAR)

8a. <u>Does your community have HUSAR capability?</u>

- Yes   No X

8b. <u>At what level is your HUSAR deployment capability ranked?</u>

- Category 1
- Category 2
- Category 3
- Category4
- Category5

8c. <u>How much does it cost to sustain your HUSAR program?</u>

[Please-click-here-to-insert-answer/comments]

8d. <u>Are there agreements in place for your HUSAR team to provide regional support in case of disasters or emergencies?</u>

- Yes   No
- If no, why not?

[Please-click-here-to-insert-answer/comments]

8e. <u>Is the goal of your HUSAR program to reach Category 5 deployment capability?</u>

- Yes   No
- If no, why?
- If yes, how long will it take for you to reach this level?

[Please-click-here-to-insert-answer/comments]

8f. <u>Whose responsibility should it be to provide funding for HUSAR? (more than one can be selected)</u>

- Municipal
- Provincial
- Federal
- All three
- Please you explain your choice

[Please-click-here-to-insert-answer/comments]

Milton

9) Critical Infrastructure Protection (CIP)

9a. Has your community identified critical infrastructure within its boundaries?

- Yes   X   No

9b.   Does your community have a plan in place to protect critical infrastructure?

- Yes   No   X

9c.   Has the federal government identified federal critical infrastructure in your community?

- Yes   No
- If yes, is your community responsible for protecting federal critical infrastructure?
  - Yes   No
- If yes, what assistance, financial or other, has the federal government provided your community to protect federal critical infrastructure?

      Don't know what the federal gov has done to identify risks in our community

9d.   Has your provincial government identified provincial critical infrastructure in your community?

- Yes   No
- If yes, is your community responsible for protecting provincial critical infrastructure?
  - Yes   No
- If yes, what assistance, financial or other, has the provincial government provided your community to protect provincial critical infrastructure?

      See 9c

9e.   How does your community work with the private sector to ensure the protection of critical infrastructure? Please provide concrete examples (Ex. Public-private partnerships, working groups, etc.)

      [Please-click-here-to-insert-answer/comments]

Follow up Questions

1a.
Does your community have the **unilateral** ability to interrupt television and radio broadcasts in order to transmit emergency-related updates or instructions?
(Please check all that apply)

- Yes   (please see 1b)
  - Local radio
  - Local television
  - National radio
  - National television

- No, not unilaterally, media cooperation is needed X

- No, this is not necessary for my community

1b.
If yes, please indicate if the authority to unilaterally interrupt radio and television broadcasts has been officially granted to your community and through which mechanism:
- Provincial legislation
- Local legislation
- Other: Please elaborate
- No official authority needed

2a.
Has your community identified and/or stockpiled supplies that could be used in case of an emergency?
(Please check all that apply)
- Yes
  - Provincial emergency supplies have been identified and agreements are in place on when and how they will be used in an emergency
  - Local Private sector suppliers have been identified and agreements have been made regarding their role during an emergency
  - Stockpiled supplies   (please see 2b)
    - Specialized emergency Equipment
      - Please specify
    - Medical Supplies
    - Shelter Supplies (cots and beds)
    - Food and Water
    - Other
      - Please specify
- None of the above X

2b.
Are these stockpiled supplies the federal caches from the National Emergency Stockpile System (NESS)?

- Yes   (please see 2c)
- No

2c.
Health Canada informed the Committee that there are about 1, 600 National Emergency Stockpile System (NESS) caches strategically located across Canada.
Do you know of this program and do you have access to a cache?
(Please check all that apply)

- Yes, I know of the NESS program
  - I have access to a NESS cache
  - I have access to a cache and can confirm its usefulness
  - I was consulted on what supplies should be stockpiled in the caches
- None of the above X

Emergency Management Questionnaire – 2007

Moncton
New Brunswick

There are 9 sections in this questionnaire. The questions are underlined. Please provide your answer under each question. In cases where a list of options for answers is given, please replace the " " with an "X". Please feel free to insert additional comments below each question.

1) You and Your Community

1a. Please tell us who you are – name, title, and emergency management experience.

My name is John Allain. I am the Director of Emergency Planning for the City of Moncton. Appointed by Moncton City Council in October 1983, this position is part of my regular responsibilities and duties as a member of the City's senior management team.

In addition, I hold a commission in the Canadian Forces Reserves with the rank of Lieutenant Colonel. I have been certified in all available emergency management courses offered by the Emergency Preparedness College, the NB EMO and the Canadian Forces.

1b. How densely populated is your community (in square kilometres)

Canada's newest CMA and metropolitan area has 122,500 citizens with an additional 30,000 within 20 minutes of the municipal boundary. The tri city area is 661.99 sq Km.

- Is your community:
    - Rural
    - Urban
    - Mixed   X

1c. Is your community near or does it include a:

- Major industrial facility   X
- Border crossing
- Port / Airport, or transportation hub   X
- All of the above

1d. Does your community have an emergency management organization?

- Yes   X   No

1e. Has your community ever declared a state of local emergency as a result of a natural or human-induced event?

- Yes   X   No

- If yes, under what conditions did your community declare a state of emergency? For example, a flood, fire, tornado, snow/ice storm, other natural disaster or man-made event?

No formal state was declared, however all components of an emergency response and operations under a fully staffed emergency operations centre was executed 7 times in the last 10 years. This is the highest rate in Atlantic Canada to address the following threats, events and emergency responses.

- Floods (2) including evacuations

- Ice Storm (1) 6 days, 35,000 homes

- 911 Operations 2,300 people, 5 days

- International Summit. The Francophone Summit had 53 heads of state, 5,500 delegates & media.

- Hurrican (1) Hortense, 160 Km winds

- Snow Storm (1) 5.5 ft (165 cm) in 2 days (serious secondary affects)

- Post 911 Anthrax (1) 13 responses

1f. Has your province declared a state of emergency as a result of a declaration in your community of a state of local emergency?

- Yes   No   X
- If yes, how many times has this occurred?

During 911, the provincial & EMO tasked the Emergency Response Operations to the City of Moncton.
2) Risk Assessment

2a. Does your community conduct a risk assessment to determine the likelihood that its citizens will be affected by a natural or human-induced disaster or state of local emergency?

- Yes   X   No
- If no, why not?
- If yes, is this risk assessment based on:
  - A provincially standardized process?
  - A federally standardized process?   X

2b. How often does your community conduct a risk assessment?

Risk assessments are conducted every 36 months bases on standards developed at the

Canadian Emergency Preparedness College. The City utilizes as a template. However, these

Moncton

templates have not been updated post 911 or disseminated to municipalities to the best of my

knowledge.

2c. <u>Which departments, agencies or organizations are involved in conducting your community's risk assessment?</u>

- Police ....
- Fire..
- Paramedic ....
- Public Health ....
- Local Emergency Management Organization ....
- Municipal Government..
- All of the above X
- Is the province consulted? (Yes X   No   )
- Is the federal government consulted? (Yes   No X)

2d. <u>Does your community involve industry when conducting its risk assessment?</u>

- Yes   X   No
- If yes, how willing were they to share risk related information?

This is a recent occurrence in the last 30 months since we began pandemic planning.

- How did this information (or lack of information) impact your risk assessment?

It is not possible to conduct an assessment with considerable depth without industry involvement.

Primary areas include

a.   Food supply

b.   Logistics, including transportation of persons and goods, fuels

c. Critical Infrastructure, including power, communications, health care and security.

2e. <u>Is a disaster or state of local emergency caused by an act of terrorism a concern for your community?</u>

- Yes   X   No
- If yes, does your community have a counter-terrorism response plan?
  - Yes   No   X
  - If no, why not?
  - If yes, which organizations are involved?

Metro Moncton is home to Canada's newest international airport and part of Canada's Strategic Airport System. In addition, it is home to Canada's largest flight college in North America with a high percentage from foreign countries including a strategic partnership with

the University of Beiging. Both international carriers (Puralator and Fed Ex) operate large sorting and traffic hubs for New England and Europe. All surface freight through the east/west corridor goes through Moncton. A major offshore natural gas pipeline to New England transits Moncton

If no…………costs.

3) Response Capability

3a. How prepared is your community to respond to a major emergency or disaster?

- Prepared   X
- Somewhat prepared
- Unprepared
- Do not know

3b. How well prepared do you think the federal government is to respond to a major disaster such as Hurricane Katrina?

- Prepared
- Somewhat prepared
- Unprepared   X
- Do not know

3c. How confident are you that the provincial government will support municipal emergency response efforts in the event of a disaster or declaration of a state of local emergency?

- Very confident
- Confident
- No Confidence
- Do not know   X

3d. Does your community have a dedicated emergency operations centre?

- Yes   No   X
- If no, has your community specified a structure (building, office space, etc.) that will be used as an emergency operations centre?
  - Yes   X   No
  - If yes, please describe this structure?
  - If no, why not?

The primary operations centre is located at Moncton City Hall. The entire top floor does not have offices; therefore it can be converted in just one (1) hour, complete with communications, GIS and security. The facility was designed specifically with this capability when built in 1997. It is checked every 90 days and is equipped with kitchen, shower and sleeping quarters.   Moncton has 2 secondary Emergency Operation Centres. The capabilities are adequate.

Moncton

3e. Has your community established an incident command structure/incident management structure (ICS/IMS) which would be utilized in case of a disaster or state of local emergency?

- Yes   No   X
- If yes, what is it ICS/IMS, Site Management, Other

   [Please-click-here-to-insert-answer/comments]

- If no, why not?

The Province briefed us in 2006. It was felt that national and regional emergencies would be well served by this concept in operations………..however, local emergencies with little or no national or regional significance would not be a priority operationally and financially. The partnership wasn't there.

3f. Does your community have agreements in place with surrounding communities to provide assistance or request assistance in the event of a disaster or state of local emergency?

- Yes X   No
- If no, why not?
- Do you think such agreements are necessary?
  - Yes X   No
  - If you do not think such agreements are necessary, can you explain why?

3g. If a disaster was to occur in your community, how long could your community sustain itself before outside help is required?

- 24 hrs
- 48 hrs
- 72 hrs
- 96 hrs   X

We have sustained operations for 3 weeks and did not require assistance. Contingent upon the nature of the emergency and impact (whether mutual aid agreements are exercisable from surrounding communities that are not affected) have a major impact on effectiveness. Broader threats such as pandemic and national and regional supply chains may limit our communities' ability to sustain emergency operations for a prolonged period of time. The scope and impact may also limit or negate the ability to exercise mutual aid agreements. Regional weather related emergencies have already proven this principle.

3h. Has your community identified and stockpiled supplies that could be used in case of an emergency?

- Yes X   No
- Which agencies were involved in the decision making process?
  - Public Health ....
  - Paramedic ....
  - Fire..
  - Police ....
  - Local Emergency Measures Organization...........................X

- Provincial Emergency Measures Organization ....

There are considerable limitations when dealing with none conventional emergencies such as public health where stockpiles are established on a national scale.

Moreover, the ability to access routine physical items such as stretchers are very inefficient. I need 55 stretchers. It took two (2) days to round them up with significant red tape.

4) Funding

4a. <u>Who serves as your community's chief resource for funding for emergency management?</u>

- Municipal government   X
- Provincial government
- Federal government

4b. <u>Are your communities funding needs for emergency management based on a needs/risk assessment?</u>

- Yes   X   No
- If no, how are funding needs for emergency preparedness assessed?

[Please-click-here-to-insert-answer/comments]

4c. <u>Is your community aware of the funding mechanisms for emergency management provided by your provincial government?</u>

- Yes   X   No

4d. <u>Has your community applied for funding for emergency management from the provincial government</u>?

- Yes   X   No
- If yes, for what purpose?
  - Training ....
  - To establish an emergency measures organization ....
  - To purchase emergency response equipment ....
  - To build CBRNE-specific response capacity X
  - To build HUSAR-specific response capacity ....
  - To build a cyber attack-specific response capacity ....
  - Other (please explain below)...

[Please-click-here-to-insert-answer/comments]

4e. <u>How satisfied is your community with provincial funding mechanisms for emergency management?</u>

- Satisfied
- Somewhat Satisfied
- Not Satisfied   X
- If your community is "somewhat" or "not" satisfied, can you explain why?

Funding programs are limited to federal/provincial initiatives and priorities. Without federal involvement, I believe such programs and priorities would not exist.

Needs of the municipality are kept to a strict set of criteria that often does not reflect the priorities of the municipality. The programs are templated rather than ' need assessment ' driven.

4f. Is your community aware of the funding mechanisms for emergency management provided by the federal government?

- Yes X   No

4g. Has your community applied for funding for emergency management from the federal government through the Joint Emergency Preparedness Program (JEPP)?

- Yes X   No
- If yes, how satisfied is your community with the JEPP?
    - Satisfied
    - Somewhat Satisfied
    - Not Satisfied   X
    - If you are "somewhat" or "not" satisfied with JEPP, what is wrong with the JEPP process and what changes to the process would best facilitate your community's needs?

The JEPP program has proven somewhat beneficial but does not address a municipality's priorities especially post 911 and pandemic planning.

4h. How often has your community applied for JEPP funding? How often has your community been successful in receiving funding through the JEPP?

Once in 10 years for HAZMAT.

4i. What are your community's main concerns/challenges regarding funding for emergency management?

Funding should be based on needs assessments with the province taking leadership in Key areas with resources to address programs. There are clearly common short falls in all regions of the province where a common policy and initiative would help. These areas include:

(a)   enhancing GIS capabilities and shared data (especially shared data)

(b)   co-ordinating resources to maximize value for money.

(c)   funding for enhanced training and response.

(d)   flexibility to address costly conversions such as auxiliary power.

(e)   regional structure for regional responses

(f)   broader working groups to include provincial departments with little funding but important contributions.

5) Community Awareness

5a. <u>Does your local government have a program in place to educate its citizens on what to do in case of a disaster</u>?

- Yes   X   No
- If no, why not?
- If yes, can you describe this program?

The City possesses a series of dedicated 1-800 numbers. During 911, we were able to provide info in 6 languages. We include standard info on web sites and are currently setting up ' black sites' that can be activated and 'up and running' in minutes with pre-packaged info. This is the most effective way to address pandemic measures.

5b. <u>Does your community have in place an emergency broadcast system?</u>

- Yes   X   No   X
- If no, why not?
- If no, what method(s) are utilized by your community to alert citizens of an impending disaster or emergency?
- If no, what changes would you make to this system or what would you do different? (For example, utilizing and entirely different approach)
- If yes, how does the system works?
- If yes, are you satisfied with this system?
  - Yes   No

All broadcast systems in this region still routinely test their system. We currently work with systems in both official languages and provide them with current information and contacts.

Public affairs and emergency communications currently receive high priority by media outlets. During all previous emergency responses, outreach whether general, area or event specific have been handled with excellent results.

We are very satisfied with the system and media support.

5c. <u>Does your community have the ability to interrupt local and national television and radio broadcasts in order to transmit emergency-related updates or instructions</u>?

- Yes   X   No
- Are you satisfied with this system?
  - Yes   X   No
- If no, what changes would you make to this system? Or, what would you do different? (For example, employing an entirely different approach)

[Please-click-here-to-insert-answer/comments]

Moncton

6) First Responders

6a. Do the first responders in your community have interoperable communications systems?

- Yes X   No
- If no, why not?
- If yes, are these communications systems purchases based on provincial or federal standards?
  - Yes X   No
- How often are these systems tested and how much training is received by first responders in using interoperable channels?

They are continually upgraded as required. Training is ongoing.

6b. Are your communications systems interoperable with all departments and agencies in your province, other levels of government, and U.S. authorities where applicable?

In the case of first responders yes. However, there are certain security limitations. Because Greater Moncton is policed by the Codiac Regional RCMP, in bound communications are guarded.

6c. Does your community have the capacity to manage a Chemical, Biological, Radiological, Nuclear or Explosive (CBRNE) incident?

- Yes   No X

Only lower level chemical and HAZMAT.

6d. Does your community have the capacity to manage a cyber attack?

- Yes   No X

[Please-click-here-to-insert-answer/comments]

6e. Have the emergency management personnel in your city received training at the Canadian Emergency Management College?

- Yes X   No
- Is the amount of training received sufficient?
- Yes   No X

The Canadian Emergency Preparedness College does not offer in-depth training for Emergency Management personnel beyond general ESM and EOC courses. These have been reallocated to the provinces in order to allow the College to generate more specialized training and certification programs post 911. There is an urgent need for the college to increase its' involvement in the area of specialized training and certification of Emergency Managers.

7) Role of the Canadian Forces

7a. Is there an expectation in your community that the Canadian Forces will provide assistance to your community in the event of an emergency or disaster if necessary?

- Yes   No   X

Over the years, the relationship between community and the military as best described as exemplary. However, due to the demand and composition of the local units, they have been depleted by countless oversees deployments.

Many communities assume the assistance is there………and the military are always helpful. However, the degree of assistance is contingent upon the type of unit garrisoned in any municipality. ie are they combat arms, logistical or engineering?

7b. Are community leaders or is your communities emergency management organization/ or person(s) charged with emergency preparedness aware of the existence of the Canadian Forces Canada Command?

- Yes X   No
- If yes, has your community liaised with Canada Command with regards to emergency preparedness?
  - Yes X   No
  - If no, why not?

[Please-click-here-to-insert-answer/comments]

7c. Is there a Canadian Forces Reserve Unit located in your community?

- Yes X   No
- If yes, are community leaders or is your community's emergency management organization or person(s) charged with emergency preparedness aware of the services that can be provided by the Reserves in the event of an emergency or disaster?
  - Yes X   No
  - If no, why not?
  - If yes, have Canadian Forces Reserves been included in your community's emergency planning process?
    - o Yes X   No

All too often, local commanders must wait for clearance to act. When a state of local emergency is declared, a military liaison officer should be tasked to the Emergency Operation Centre without the need for authority. Any further action would be based on his or her ability to anticipate requests and communication with the chain of command.

8) Heavy Urban Search and Rescue (HUSAR)

8a. Does your community have HUSAR capability?

- Yes   No   X

8b. At what level is your HUSAR deployment capability ranked?

Moncton

- Category 1   X
- Category 2
- Category 3
- Category4
- Category5

8c. How much does it cost to sustain your HUSAR program?

N/A

8d. Are there agreements in place for your HUSAR team to provide regional support in case of disasters or emergencies?

- Yes   No   X
- If no, why not?

Cost & resources

8e. Is the goal of your HUSAR program to reach Category 5 deployment capability?

- Yes   No   X
- If no, why?
- If yes, how long will it take for you to reach this level?

Cost & resources

8f. Whose responsibility should it be to provide funding for HUSAR? (more than one can be selected)

- Municipal
- Provincial
- Federal
- All three   X
- Please you explain your choice

The levels of HUSAR capabilities should reflect the funding source.

- Municipal capable should be funded by municipalities

- Regional capable by municipal/provincial partnership

- Provincial capable should be funded by the province

- National & International capable by the federal government.

9) Critical Infrastructure Protection (CIP)

9a.   Has your community identified critical infrastructure within its boundaries?

- Yes X   No

9b.   Does your community have a plan in place to protect critical infrastructure?

- Yes X   No

9c.   Has the federal government identified federal critical infrastructure in your community?

- Yes   No X
- If yes, is your community responsible for protecting federal critical infrastructure?
  - Yes   No
- If yes, what assistance, financial or other, has the federal government provided your community to protect federal critical infrastructure?

Uncertain.

We have never been asked to participate.

The reasons I believe are twofold.

(1)   The nature of federal government offices throughout the country is to be brief senior management as events develop. They have no ability to be part of any response and no resources to be a player. Emergency plans in local offices are based on the assumption that local authorities will assist. These have never been formalized. Only one Department, Transport Canada have forwarded their emergency response plan for review and comment.

(2)   The most stated reason is the lack of a security clearance. When told that I posses one, they don't know how to react.

Senior emergency managers must be required to hold a federal security clearance and must be part of federal government planning to address specific and local needs. The assumption that we will be there to assist and their ability to report 'up the chain' accurately is not factual.

Additional:

This is where the Emergency Preparedness College and the federal Department of Public Security can play a very important leadership role..

These two (2) key components outlined above would have the effect of breaking a log jam and a host of other problems that have limited many response related activities.

9d.   Has your provincial government identified provincial critical infrastructure in your community?

- Yes   No
- If yes, is your community responsible for protecting provincial critical infrastructure?

Moncton

- ▪ Yes   No
- If yes, what assistance, financial or other, has the provincial government provided your community to protect provincial critical infrastructure?

Same as 9C

9e.   <u>How does your community work with the private sector to ensure the protection of critical infrastructure? Please provide concrete examples (Ex. Public-private partnerships, working groups, etc.)</u>

We have a number of working groups and frequent tabletop excerses to address specific issues. i.e. International Airport bi-monthly. Moncton is home to the largest private/public water treatment facility in Canada with US Filter. Routine co-ordination is an important component of the relationship.

Off all potential emergency scenarios, the most recent, pandemic planning has scored the most need for public/private dialogue and has proved very effective. The very need of this interdependency can open the door for successful ventures in other Key areas. However, it should also be pointed out that the private sector is not the only partnership.   Absent from the equation are Crown Corporations i.e.   CN, Canada Post etc…….

    Allow me to give you an example.

The City of Moncton is presently working on demographic mapping as part of an immunization plan. Census Canada has provided 12 age groupings for 3 countries representing 188,000 people. Unless we can plot postal codes to the 5th digit (for privacy protection) we are unable to assess the impact of 'at risk' age groupings and to co-ordinate their immunization therapy during a pandemic. Accordingly, we would have to accept a 'hit and miss' approach that will undoubtedly cause echoes (the resurgence of the virus several times before final abatement). This occurred during the SARS epidemic. By knowing the number of 'at risk' ages within a given area, immunization can occur on an orderly basis, with vaccine shipment pre-planned and secured. The alternatives are all hit and miss and create problems such as

- prolonged infection rates

- security, and

- the risk of multiple outbreaks in already treated areas

Moreover, no government level has address the subject of economic impacts and the need to apply countermeasures to protect local, regional and national economies. Since Health Canada is the lead agency, they have no mandate to require their personnel to address impacts the are not health related, but have potential negative outcomes that can impede a regions

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economic health long after a pandemic. The fiscal implications are much more costly than the actual threat.

Follow up Questions

1a.
Does your community have the **unilateral** ability to interrupt television and radio broadcasts in order to transmit emergency-related updates or instructions?
(Please check all that apply)
- Yes   (please see 1b)
  - o Local radio
  - o Local television
  - o National radio
  - o National television

- No, not unilaterally, media cooperation is needed   X
- 1a. No unilateral ability.We have never needed.All radio and television stations have given us full co-op including the frequency of broadcast.A formalized policy or agreement has never been required.
- No, this is not necessary for my community
-

1b.
If yes, please indicate if the authority to unilaterally interrupt radio and television broadcasts has been officially granted to your community and through which mechanism:
- Provincial legislation
- Local legislation
- Other: Please elaborate

- No official authority needed

2a.
Has your community identified and/or stockpiled supplies that could be used in case of an emergency?
(Please check all that apply)
- Yes   X
- 2a. Yes we are currently stockpiling protective gear for pandemic emergencies.We also have a quantity of sandbags.
  - o Provincial emergency supplies have been identified and agreements are in place on when and how they will be used in an emergency
  - o Local Private sector suppliers have been identified and agreements have been made regarding their role during an emergency
  - o Stockpiled supplies   (please see 2b)
    - ▪ Specialized emergency Equipment   X
      - • Please specify

Moncton

- ▪ Medical Supplies   X
- ▪ Shelter Supplies (cots and beds)
- ▪ Food and Water
- ▪ Other
    - • Please specify
- • None of the above

2b.
Are these stockpiled supplies the federal caches from the National Emergency Stockpile System (NESS)?

- • Yes   (please see 2c)
- • No   X

2c.
Health Canada informed the Committee that there are about 1, 600 National Emergency Stockpile System (NESS) caches strategically located across Canada.
Do you know of this program and do you have access to a cache?
(Please check all that apply)

- • Yes, I know of the NESS program   X
    - o I have access to a NESS cache
    - o I have access to a cache and can confirm its usefulness
    - o I was consulted on what supplies should be stockpiled in the caches
- • None of the above

Emergency Management Questionnaire – 2007

Montreal
Quebec

There are 9 sections in this questionnaire. The questions are underlined. Please provide your answer under each question. In cases where a list of options for answers is given, please replace the "   " with an "X". Please feel free to insert additional comments below each question.

1) You and Your Community

1a.   Please tell us who you are – name, title, and emergency management experience.

Valérie Gagnon, Chef de division (department head), Centre de sécurité civile de la Ville de Montréal (City of Montreal public safety centre).
10 years experience in public saftey: management of several incidents, ice storm, flooding, accident involving a hazardous material…

1b.   How densely populated is your community (in square kilometres)

- Is your community:
  - Rural
  - Urban   X
  - Mixed

1c.   Is your community near or does it include a:

- Major industrial facility   X
- Border crossing
- Port / Airport, or transportation hub   X
- All of the above

1d.   Does your community have an emergency management organization?

- Yes   X   No

1e.   Has your community ever declared a state of local emergency as a result of a natural or human-induced event?

- Yes   No   X   because this was impossible to do before 2001 because the section of the Loi sur la securité civile (provincial public safety act) was repealed
- If yes, under what conditions did your community declare a state of emergency? For example, a flood, fire, tornado, snow/ice storm, other natural disaster or man-made event?

[Please-click-here-to-insert-answer/comments]

1f.   Has your province declared a state of emergency as a result of a declaration in your community of a state of local emergency?

- Yes   No
- If yes, how many times has this occurred?

                    [Please-click-here-to-insert-answer/comments]

2) Risk Assessment

2a. Does your community conduct a risk assessment to determine the likelihood that its citizens will be affected by a natural or human-induced disaster or state of local emergency?

- Yes X   No
- If no, why not?
- If yes, is this risk assessment based on:
  - A provincially standardized process?
  - A federally standardized process?

                    Developed from best practices in the area

2b. How often does your community conduct a risk assessment?

                    It all depends on the threat and on how the threat situation changes

2c. Which departments, agencies or organizations are involved in conducting your community's risk assessment?

- Police ....
- Fire...
- Paramedic ....
- Public Health ....
- Local Emergency Management Organization ....
- Municipal Government..
- All of the above X
- Is the province consulted? (Yes X   No   )
- Is the federal government consulted? (Yes X   No   )

2d. Does your community involve industry when conducting its risk assessment?

- Yes X   No
- If yes, how willing were they to share risk related information?

     In general, very good cooperation on matters involving the amounts of significant hazardous materials (ie in excess of the threshold levels in the Environmental Emergency regulations) specifically through a joint community/industry committee (an idea that originally came from Canada's former MIACC). However, some companies and managers of essential infrastructures are not at all helpful in providing precise data and coordinates for life support systems. It therefore becomes quite difficult to evaluate real impacts and possible domino effects and the relationships between networks

- How did this information (or lack of information) impact your risk assessment?

                    See above

2e. <u>Is a disaster or state of local emergency caused by an act of terrorism a concern for your community?</u>

- Yes   X   No
- If yes, does your community have a counter-terrorism response plan?
    - Yes   X   No
    - If no, why not?
    - If yes, which organizations are involved?

    Public Safety, Police, Fire, Paramedic, Health and Public Services, Public Health, Public Transit, Armed Forces

3) Response Capability

3a. <u>How prepared is your community to respond to a major emergency or disaster?</u>

- Prepared   X
- Somewhat prepared
- Unprepared
- Do not know

            [Please-click-here-to-insert-answer/comments]

3b. <u>How well prepared do you think the federal government is to respond to a major disaster such as Hurricane Katrina?</u>

- Prepared
- Somewhat prepared   X
- Unprepared
- Do not know

3c. <u>How confident are you that the provincial government will support municipal emergency response efforts in the event of a disaster or declaration of a state of local emergency?</u>

- Very confident
- Confident   X
- No Confidence
- Do not know

3d. <u>Does your community have a dedicated emergency operations centre?</u>

- Yes   X   No
- If no, has your community specified a structure (building, office space, etc.) that will be used as an emergency operations centre?
    - Yes   No
    - If yes, please describe this structure?
    - If no, why not?

            [Please-click-here-to-insert-answer/comments]

3e. Has your community established an incident command structure/incident management structure (ICS/IMS) which would be utilized in case of a disaster or state of local emergency?

- Yes   X   No
- If yes, what is it ICS/IMS, Site Management, Other

> Public safety coordinator (strategic level), Site management, borough or city director (tactical level), Commanders, Chiefs or others in mobile command posts

- If no, why not?

> [Please-click-here-to-insert-answer/comments]

3f. Does your community have agreements in place with surrounding communities to provide assistance or request assistance in the event of a disaster or state of local emergency?

- Yes   X   No
- If no, why not?
- Do you think such agreements are necessary?
  - Yes   X   No
  - If you do not think such agreements are necessary, can you explain why?

> [Please-click-here-to-insert-answer/comments]

3g. If a disaster was to occur in your community, how long could your community sustain itself before outside help is required?

- 24 hrs
- 48 hrs
- 72 hrs
- 96 hrs   X

> Depending on the nature and the scope of the disaster

3h. Has your community identified and stockpiled supplies that could be used in case of an emergency?

- Yes   X   No
- Which agencies were involved in the decision making process?
  - Public Health X
  - Paramedic X
  - Fire..X
  - Police X
  - Local Emergency Measures Organization..........................X
  - Provincial Emergency Measures Organization X

4) Funding

4a. Who serves as your community's chief resource for funding for emergency management?

- Municipal government   X
- Provincial government   X
- Federal government   X

4b. Are your communities funding needs for emergency management based on a needs/risk assessment?

- Yes   X   No
- If no, how are funding needs for emergency preparedness assessed?

> [Please-click-here-to-insert-answer/comments]

4c. Is your community aware of the funding mechanisms for emergency management provided by your provincial government?

- Yes   X   No

4d. Has your community applied for funding for emergency management from the provincial government?

- Yes   X   No
- If yes, for what purpose?
  - Training X
  - To establish an emergency measures organization ....
  - To purchase emergency response equipment ....
  - To build CBRNE-specific response capacity ....
  - To build HUSAR-specific response capacity...........................
  - To build a cyber attack-specific response capacity ....
  - Other (please explain below)...

> [Please-click-here-to-insert-answer/comments]

4e. How satisfied is your community with provincial funding mechanisms for emergency management?

- Satisfied
- Somewhat Satisfied   X
- Not Satisfied
- If your community is "somewhat" or "not" satisfied, can you explain why?

> [Please-click-here-to-insert-answer/comments]

4f. Is your community aware of the funding mechanisms for emergency management provided by the federal government?

- Yes   X   No

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[Translation]

4g. Has your community applied for funding for emergency management from the federal government through the Joint Emergency Preparedness Program (JEPP)?

- Yes   X   No
- If yes, how satisfied is your community with the JEPP?
  - Satisfied
  - Somewhat Satisfied   X
  - Not Satisfied
  - If you are "somewhat" or "not" satisfied with JEPP, what is wrong with the JEPP process and what changes to the process would best facilitate your community's needs?

It takes far too long to get an answer and the waiting does not correspond to the stages of city budgeting; so a project can spread over two budgets

4h. How often has your community applied for JEPP funding? How often has your community been successful in receiving funding through the JEPP?

Several (more than 3)

4i. What are your community's main concerns/challenges regarding funding for emergency management?

The Montreal region is home to almost half the population of Quebec. It is a centre for major industrial and commercial activities, so the funding must match

5) Community Awareness

5a. Does your local government have a program in place to educate its citizens on what to do in case of a disaster?

- Yes   No   X
- If no, why not?
- If yes, can you describe this program?

[Please-click-here-to-insert-answer/comments]

5b. Does your community have in place an emergency broadcast system?

- Yes   X   No
- If no, why not?
- If no, what method(s) are utilized by your community to alert citizens of an impending disaster or emergency?
- If no, what changes would you make to this system or what would you do different? (For example, utilizing and entirely different approach)
- If yes, how does the system works?   Sirens are intalled in some industries where a toxic threat exists. When a spill occurs, the plant sounds its siren; at the same time, an alarm sounds at the fire department headquarters, which begins communications by radio. This whole process takes four minutes.
-

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- If yes, are you satisfied with this system?
  - Yes   X   No

     [Please-click-here-to-insert-answer/comments]

5c. Does your community have the ability to interrupt local and national television and radio broadcasts in order to transmit emergency-related updates or instructions?

- Yes   X   No
- Are you satisfied with this system?
  - Yes   X   No
- If no, what changes would you make to this system? Or, what would you do different? (For example, employing an entirely different approach)

     [Please-click-here-to-insert-answer/comments]

6) First Responders

6a. Do the first responders in your community have interoperable communications systems?

- Yes   X   No
- If no, why not?
- If yes, are these communications systems purchases based on provincial or federal standards?
  - Yes   X   No
- How often are these systems tested and how much training is received by first responders in using interoperable channels?

     The RENIR system is being implemented

6b. Are your communications systems interoperable with all departments and agencies in your province, other levels of government, and U.S. authorities where applicable?

     The RENIR system is being implemented, but it has this capability

6c. Does your community have the capacity to manage a Chemical, Biological, Radiological, Nuclear or Explosive (CBRNE) incident?

- Yes   X   No

     [Please-click-here-to-insert-answer/comments]

6d. Does your community have the capacity to manage a cyber attack?

- Yes   No   X

     [Please-click-here-to-insert-answer/comments]

6e. Have the emergency management personnel in your city received training at the Canadian Emergency Management College?

- Yes   X   No
- Is the amount of training received sufficient?

Montreal
[Translation]

- Yes   No   X

The training is clearly out of date

7) Role of the Canadian Forces

7a. Is there an expectation in your community that the Canadian Forces will provide assistance to your community in the event of an emergency or disaster if necessary?

- Yes   X in extreme cases   No

7b. Are community leaders or is your communities emergency management organization/ or person(s) charged with emergency preparedness aware of the existence of the Canadian Forces Canada Command?

- Yes   X   No
- If yes, has your community liaised with Canada Command with regards to emergency preparedness?
  - Yes X   No   X
  - If no, why not?

As we understand it, most agreements are made between federal and provincial governments, not directly with municipalities. For some specific threats like terrorism, the Forces participate in response planning with our municipal agencies

7c. Is there a Canadian Forces Reserve Unit located in your community?

- Yes   X   No
- If yes, are community leaders or is your community's emergency management organization or person(s) charged with emergency preparedness aware of the services that can be provided by the Reserves in the event of an emergency or disaster?
  - Yes   X, to some extent No
  - If no, why not?
  - If yes, have Canadian Forces Reserves been included in your community's emergency planning process?
    - Yes X, for some threats including terrorism   No

[Please-click-here-to-insert-answer/comments]

8) Heavy Urban Search and Rescue (HUSAR)

8a. Does your community have HUSAR capability?

- Yes   No   X

8b. At what level is your HUSAR deployment capability ranked?

- Category 1
- Category 2
- Category 3
- Category4

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- Category5

8c. How much does it cost to sustain your HUSAR program?

[Please-click-here-to-insert-answer/comments]

8d. Are there agreements in place for your HUSAR team to provide regional support in case of disasters or emergencies?

- Yes   No
- If no, why not?

[Please-click-here-to-insert-answer/comments]

8e. Is the goal of your HUSAR program to reach Category 5 deployment capability?

- Yes   No
- If no, why?
- If yes, how long will it take for you to reach this level?

[Please-click-here-to-insert-answer/comments]

8f. Whose responsibility should it be to provide funding for HUSAR? (more than one can be selected)

- Municipal
- Provincial
- Federal
- All three
- Please you explain your choice

[Please-click-here-to-insert-answer/comments]

9) Critical Infrastructure Protection (CIP)

9a. Has your community identified critical infrastructure within its boundaries?

- Yes   X   No

9b. Does your community have a plan in place to protect critical infrastructure?

- Yes   No   X, but our Public Safety Plan is intended to protect all essential infrastructures

9c. Has the federal government identified federal critical infrastructure in your community?

- Yes   No   X, no official federal role with civic safety authorities
- If yes, is your community responsible for protecting federal critical infrastructure?
  - Yes   No   X no official request has been made to civic safety authorities
- If yes, what assistance, financial or other, has the federal government provided your community to protect federal critical infrastructure?

Montreal
[Translation]

[Please-click-here-to-insert-answer/comments]

9d. Has your provincial government identified provincial critical infrastructure in your community?

- Yes   No   X, no official provincial role with civic safety authorities
- If yes, is your community responsible for protecting provincial critical infrastructure?
  - Yes   No   X, no official federal role with civic safety authorities
- If yes, what assistance, financial or other, has the provincial government provided your community to protect provincial critical infrastructure?

[Please-click-here-to-insert-answer/comments]

9e. How does your community work with the private sector to ensure the protection of critical infrastructure? Please provide concrete examples (Ex. Public-private partnerships, working groups, etc.)

We work closely with the Centre risque et performance at the Polytechnique de Montréal where several managers of essential infrastructures are located (drinking water, telecommunications, electricity, gas, etc.). The objectives are to fully understand how the essential infrastructures work, the relationships between them, and the domino effect when service is interrupted. Everything is done with the ultimate aim of preventing and reducing the negative effects as much as possible

Follow up Questions

1a.
Does your community have the **unilateral** ability to interrupt television and radio broadcasts in order to transmit emergency-related updates or instructions?
(Please check all that apply)

- Yes   (please see 1b)
  - Local radio
  - Local television
  - National radio
  - National television

- No, not unilaterally, media cooperation is needed X
- No, this is not necessary for my community

1b.
If yes, please indicate if the authority to unilaterally interrupt radio and television broadcasts has been officially granted to your community and through which mechanism:

- Provincial legislation
- Local legislation
- Other: Please elaborate

- No official authority needed

2a.
Has your community identified and/or stockpiled supplies that could be used in case of an emergency?
(Please check all that apply)
- Yes X

    o Provincial emergency supplies have been identified and agreements are in place on when and how they will be used in an emergency X   *Some supplies are available throughout the region from various ministries (sandbags, cots, blankets, etc.)*

    - Local Private sector suppliers have been identified and agreements have been made regarding their role during an emergency X   *Yes, the City's Purchasing Department has agreements with suppliers, as do all boroughs and de-amagamated municipalities*

    o Stockpiled supplies   (please see 2b)
        ▪ Specialized emergency Equipment X
            - Please specify   Mobile response unit
        ▪ Medical Supplies X   Stretchers, vaccine, etc.
        ▪ Shelter Supplies (cots and beds)   X   Red Cross
        ▪ Food and Water X   We work with humanitarian and community organizations which, in some cases, operate food banks
        ▪
        ▪ Other
            - Please specify
- None of the above

2b.
Are these stockpiled supplies the federal caches from the National Emergency Stockpile System (NESS)?

- Yes   (please see 2c)
- No

2c.
Health Canada informed the Committee that there are about 1, 600 National Emergency
Stockpile System (NESS) caches strategically located across Canada.
Do you know of this program and do you have access to a cache?
(Please check all that apply)

- Yes, I know of the NESS program
    o I have access to a NESS cache X There are two *(National emergency stockpile*

> *system NESS). To get access to them, we have to contact our partners in the Agence de santé et des services sociaux de Montréal (Montreal health and social service agency) who deal with Health Canada.*

- o
- o I have access to a cache and can confirm its usefulness
- o I was consulted on what supplies should be stockpiled in the caches
  - None of the above

Emergency Management Questionnaire – 2007

Moose Jaw
Saskatchewan

There are 9 sections in this questionnaire. The questions are underlined. Please provide your answer under each question. In cases where a list of options for answers is given, please replace the " " with an "X". Please feel free to insert additional comments below each question.

1) You and Your Community

1a.   Please tell us who you are – name, title, and emergency management experience.

My name is Randy Crashley. I am the Deputy Chief of the Moose Jaw Fire Department. I have been newly appointed to this position, but have been a career fire fighter for 32 years, having served as Lieutenant, Captain and Platoon Commander. I have attended the following courses related to Emergency Preparedness:
1. Emergency Health Services Planning.
2. Basic Emergency Preparedness.
3. Emergency Site Management.
4. Emergency Operations Centre. (April 30/07-May 4/07)
I am the EMO Coordinator for our city and chair several committees such as Emergency Social Services, Valleyviw Emergency Planning Committee, and many volunteer groups. Over the course of my career I have attended many emergencies in which I have been the Incident Commander and mitigated them to their conclusion.

[Please-click-here-to-insert-answer/comments]

1b.   How densely populated is your community (in square kilometres)

- Is your community:
  - Rural
  - Urban
  - Mixed   X

The city limits covers an area of 46.81 square kilometres and the population is approximately 34,000 people. Moose Jaw is an Urban Centre that has a trading area of approximately 75,000 people for goods and services. The community is a re-fuelling depot for the Canadian Pacific Railway and also supports a large tourism industry during the summer months.

1c.   Is your community near or does it include a:

- Major industrial facility   X
- Border crossing
- Port / Airport, or transportation hub   X
- All of the above

The city has become a major transportation hub, with both the Trans-Canada highway and highway #2 intersecting in the city. These highways have both become major arteries for the transportation of goods across the province and country. The Canadian Pacific Railway has a re-fuelling and repair shops depot which is the largest between Calgary and Winnipeg. Other major

industries within the city include Moose Jaw Asphalt, GATX (railcar repair), XL Beef, General Cable and Canadian Armed Forces Base 15 Wing.

1d. Does your community have an emergency management organization?

- Yes X   No

1e. Has your community ever declared a state of local emergency as a result of a natural or human-induced event?

- Yes X   No

The city has experienced a number of Natural and Manmade disasters over the years where EMO were involved. The city is located in a valley intersected by three rivers, the Moose Jaw River, Thunder Creek and Spring Creek. This makes the city susceptible to flooding during the spring run off which has forced the evacuation of residents in the effected areas. The years 1974, 1978, 1996, 1997, and 1999 are times when flooding occurred causing EMO to be activated.
One manmade disaster occurred in 1980 when an oil storage tank containing crude oil ruptured, igniting the product and several surrounding businesses for several blocks.

- If yes, under what conditions did your community declare a state of emergency? For example, a flood, fire, tornado, snow/ice storm, other natural disaster or man-made event?

[Please-click-here-to-insert-answer/comments]

1f. Has your province declared a state of emergency as a result of a declaration in your community of a state of local emergency?

- Yes   No X
- If yes, how many times has this occurred?

[Please-click-here-to-insert-answer/comments]

2) Risk Assessment

2a. Does your community conduct a risk assessment to determine the likelihood that its citizens will be affected by a natural or human-induced disaster or state of local emergency?

- Yes X   No
- If no, why not?
- If yes, is this risk assessment based on:
  - A provincially standardized process?   X
  - A federally standardized process?

2b. How often does your community conduct a risk assessment?

This would vary depending on what new industry would locate within the community. It may require an annual review.

2c. Which departments, agencies or organizations are involved in conducting your community's risk assessment?

- Police ....
- Fire...
- Paramedic ....

- Public Health ....
- Local Emergency Management Organization ....
- Municipal Government..
- All of the above X
- Is the province consulted? (Yes X   No   )
- Is the federal government consulted? (Yes   No X)

2d. <u>Does your community involve industry when conducting its risk assessment?</u>

- Yes   X   No
- If yes, how willing were they to share risk related information?

> Industry has been a willing and cooperative partner.

- How did this information (or lack of information) impact your risk assessment?

> This information assisted in the risk assessment in that it identified the numerous hazardous materials that flow through our community either by rail or transport.

2e. <u>Is a disaster or state of local emergency caused by an act of terrorism a concern for your community?</u>

- Yes   No X
- If yes, does your community have a counter-terrorism response plan?
  - Yes   No
  - If no, why not?
  - If yes, which organizations are involved?

> Terrorism has been considered, but is not viewed as a high risk in our risk assessment.

3) Response Capability

3a. <u>How prepared is your community to respond to a major emergency or disaster?</u>

- Prepared
- Somewhat prepared   X
- Unprepared
- Do not know
  I believe that our major industrial sector is prepared. Many have disaster plans in place and practise them routinely. The general pubic are somewhat prepared but require more educating.

3b. <u>How well prepared do you think the federal government is to respond to a major disaster such as Hurricane Katrina?</u>

- Prepared
- Somewhat prepared
- Unprepared
- Do not know   X

3c. <u>How confident are you that the provincial government will support municipal emergency response efforts in the event of a disaster or declaration of a state of local emergency?</u>

- Very confident   X

Moose Jaw

- Confident
- No Confidence
- Do not know

3d. <u>Does your community have a dedicated emergency operations centre?</u>

- Yes X   No
- If no, has your community specified a structure (building, office space, etc.) that will be used as an emergency operations centre?
  - Yes   No
  - If yes, please describe this structure?
  - If no, why not?

  In Moose Jaw we have a dedicated Emergency Operating Centre in a room at City Hall containing radios, maps, telephone lines and a media scrum area.

3e. <u>Has your community established an incident command structure/incident management structure (ICS/IMS) which would be utilized in case of a disaster or state of local emergency?</u>

- Yes X   No
- If yes, what is it ICS/IMS, Site Management, Other

  Our community has established an incident command structure.

- If no, why not?

  [Please-click-here-to-insert-answer/comments]

3f. <u>Does your community have agreements in place with surrounding communities to provide assistance or request assistance in the event of a disaster or state of local emergency?</u>

- Yes X   No
- If no, why not?
- Do you think such agreements are necessary?
  - Yes X   No
  - If you do not think such agreements are necessary, can you explain why?

  I believe mutual agreements are a vital part of your disaster planning. These agreements give your community access to resources (ie: manpower, equipment, and technical professionals etc.) that you normally would not have available to you.

3g. <u>If a disaster was to occur in your community, how long could your community sustain itself before outside help is required?</u>

- 24 hrs
- 48 hrs
- 72 hrs
- 96 hrs   X

  Our community could handle an evacuation of 1 – 1000 people with no outside assistance. An evacuation of 10,000 or more would tax our abilities. Should we

encounter a major conflagration involving multiple structures or an earthquake, outside help would be required.

3h. Has your community identified and stockpiled supplies that could be used in case of an emergency?

- Yes X   No
- Which agencies were involved in the decision making process?
  - Public Health X
  - Paramedic X
  - Fire...X
  - Police X
  - Local Emergency Measures Organization............................X
  - Provincial Emergency Measures Organization X

4) Funding

4a. Who serves as your community's chief resource for funding for emergency management?

- Municipal government   X
- Provincial government   X
- Federal government   X

4b. Are your communities funding needs for emergency management based on a needs/risk assessment?

- Yes X   No
- If no, how are funding needs for emergency preparedness assessed?

  [Please-click-here-to-insert-answer/comments]

4c. Is your community aware of the funding mechanisms for emergency management provided by your provincial government?

- Yes X   No

4d. Has your community applied for funding for emergency management from the provincial government?

- Yes X   No
- If yes, for what purpose?
  - Training ....
  - To establish an emergency measures organization ....
  - To purchase emergency response equipment...........................
  - To build CBRNE-specific response capacity ....
  - To build HUSAR-specific response capacity...........................
  - To build a cyber attack-specific response capacity ....
  - Other (please explain below)...

  Funding was requested from the Provincial Government during the flood years.

4e. How satisfied is your community with provincial funding mechanisms for emergency management?

- Satisfied   X
- Somewhat Satisfied

Moose Jaw

- Not Satisfied
- If your community is "somewhat" or "not" satisfied, can you explain why?

[Please-click-here-to-insert-answer/comments]

4f. <u>Is your community aware of the funding mechanisms for emergency management provided by the federal government?</u>

- Yes   X   No

4g. <u>Has your community applied for funding for emergency management from the federal government through the Joint Emergency Preparedness Program (JEPP)?</u>

- Yes   X   No
- If yes, how satisfied is your community with the JEPP?
  - Satisfied   X
  - Somewhat Satisfied
  - Not Satisfied
  - If you are "somewhat" or "not" satisfied with JEPP, what is wrong with the JEPP process and what changes to the process would best facilitate your community's needs?

[Please-click-here-to-insert-answer/comments]

4h. <u>How often has your community applied for JEPP funding? How often has your community been successful in receiving funding through the JEPP?</u>

Our community has applied and received JEPP funding on two occasions. Once for a Emergency Response Vehicle and once for a Hazardous Materials trailer.

4i. <u>What are your community's main concerns/challenges regarding funding for emergency management?</u>

Funding for additional training at the local level would be an improvement. Communities want and need to practise their disaster plan , however, budgets are restricted and agencies are reluctant to cover costs for their organization. Additional funding at the local area would alleviate this.

5) Community Awareness

5a. <u>Does your local government have a program in place to educate its citizens on what to do in case of a disaster?</u>

- Yes   No X
- If no, why not?
- If yes, can you describe this program?

The communities focus appears to be to educate local groups, business, and organizations how to respond to emergencies, rather than individuals. This is more cost effective and a broader scope of the population is reached.

5b. <u>Does your community have in place an emergency broadcast system?</u>

- Yes   No   X
- If no, why not?
- If no, what method(s) are utilized by your community to alert citizens of an impending disaster or emergency?
- If no, what changes would you make to this system or what would you do different? (For example, utilizing and entirely different approach)
- If yes, how does the system works?
- If yes, are you satisfied with this system?
  - Yes   No

> Our community does not have in place an emergency broadcast system. Radio and TV are used to notify our community of an impending disaster. If local communications are disrupted the news media in Regina are used.

5c. <u>Does your community have the ability to interrupt local and national television and radio broadcasts in order to transmit emergency-related updates or instructions</u>?

- Yes X   No
- Are you satisfied with this system?
  - Yes   X   No
- If no, what changes would you make to this system? Or, what would you do different? (For example, employing an entirely different approach)

> [Please-click-here-to-insert-answer/comments]

6) First Responders

6a. <u>Do the first responders in your community have interoperable communications systems?</u>

- Yes   X   No
- If no, why not?
- If yes, are these communications systems purchases based on provincial or federal standards?
  - Yes   No
- How often are these systems tested and how much training is received by first responders in using interoperable channels?

> All first responders (police, fire, and EMS) in our community have interoperable communications which are use routinely.

6b. <u>Are your communications systems interoperable with all departments and agencies in your province, other levels of government, and U.S. authorities where applicable?</u>

> No. Only at the local level.

6c. <u>Does your community have the capacity to manage a Chemical, Biological, Radiological, Nuclear or Explosive (CBRNE) incident?</u>

- Yes   No   X

Moose Jaw

> At present we do not have the ability to manage a CBRNE incident other than to set up a hot zone and secure the area.

6d. Does your community have the capacity to manage a cyber attack?

- Yes   X   No

> I believe we have capabilities to manage a cyber attack.

6e. Have the emergency management personnel in your city received training at the Canadian Emergency Management College?

- Yes   X   No
- Is the amount of training received sufficient?
- Yes   X   No

> I believe that the training received at the College is sufficient, however funding for training at the local level needs improvement.

7) Role of the Canadian Forces

7a. Is there an expectation in your community that the Canadian Forces will provide assistance to your community in the event of an emergency or disaster if necessary?

- Yes X   No

7b. Are community leaders or is your communities emergency management organization/ or person(s) charged with emergency preparedness aware of the existence of the Canadian Forces Canada Command?

- Yes   X   No
- If yes, has your community liaised with Canada Command with regards to emergency preparedness?
  - Yes   X   No
  - If no, why not?

> Moose Jaw is fortunate to have 15 Wing in our community and have accessed their manpower and resources on numerous occasions.

7c. Is there a Canadian Forces Reserve Unit located in your community?

- Yes   X   No
- If yes, are community leaders or is your community's emergency management organization or person(s) charged with emergency preparedness aware of the services that can be provided by the Reserves in the event of an emergency or disaster?
  - Yes   X   No
  - If no, why not?
  - If yes, have Canadian Forces Reserves been included in your community's emergency planning process?
    - o   Yes   X   No

> [Please-click-here-to-insert-answer/comments]

8) Heavy Urban Search and Rescue (HUSAR)

8a. Does your community have HUSAR capability?

- Yes   No   X

We have a local Search and Rescue Team but is not a HUSAR

8b. At what level is your HUSAR deployment capability ranked?

- Category 1
- Category 2
- Category 3
- Category4
- Category5

8c. How much does it cost to sustain your HUSAR program?

We have a local Search and Rescue organization, but do not have a HUSAR.

8d. Are there agreements in place for your HUSAR team to provide regional support in case of disasters or emergencies?

- Yes   No X
- If no, why not?

N/A

8e. Is the goal of your HUSAR program to reach Category 5 deployment capability?

- Yes   No
- If no, why?
- If yes, how long will it take for you to reach this level?

N/A

8f. Whose responsibility should it be to provide funding for HUSAR? (more than one can be selected)

- Municipal
- Provincial
- Federal
- All three   X
- Please you explain your choice

Shared responsibility, therefore it should be cost shared through the levels of government.

9) Critical Infrastructure Protection (CIP)

9a. Has your community identified critical infrastructure within its boundaries?

- Yes   No   X

Moose Jaw

9b.   Does your community have a plan in place to protect critical infrastructure?

- Yes   No   X

9c.   Has the federal government identified federal critical infrastructure in your community?

- Yes   No   X
- If yes, is your community responsible for protecting federal critical infrastructure?
  - Yes   No X
- If yes, what assistance, financial or other, has the federal government provided your community to protect federal critical infrastructure?

[Please-click-here-to-insert-answer/comments]

9d.   Has your provincial government identified provincial critical infrastructure in your community?

- Yes   No   X
- If yes, is your community responsible for protecting provincial critical infrastructure?
  - Yes   No
- If yes, what assistance, financial or other, has the provincial government provided your community to protect provincial critical infrastructure?

[Please-click-here-to-insert-answer/comments]

9e.   How does your community work with the private sector to ensure the protection of critical infrastructure? Please provide concrete examples (Ex. Public-private partnerships, working groups, etc.)

We have not provided for protection of critical infrastructure in our Emergency Plan.

Follow up Questions

1a.
Does your community have the **unilateral** ability to interrupt television and radio broadcasts in order to transmit emergency-related updates or instructions?
(Please check all that apply)
- Yes   (please see 1b)
  - o Local radio
  - o Local television
  - o National radio
  - o National television

- No, not unilaterally, media cooperation is needed (X)
- No, this is not necessary for my community

1b.
If yes, please indicate if the authority to unilaterally interrupt radio and television broadcasts has been officially granted to your community and through which mechanism:

- Provincial legislation
- Local legislation
- Other: Please elaborate

- No official authority needed

2a.
Has your community identified and/or stockpiled supplies that could be used in case of an emergency?
(Please check all that apply)
- Yes (X)

(X)   Provincial emergency supplies have been identified and agreements are in place on when and how they will be used in an emergency
    o Local Private sector suppliers have been identified and agreements have been made regarding their role during an emergency
    o Stockpiled supplies   (please see 2b)
        ▪ Specialized emergency Equipment (X)
            - Please specify
            Emergency Hospital
        ▪ Medical Supplies
        ▪ Shelter Supplies (cots and beds)
        ▪ Food and Water
        ▪ Other
            - Please specify
- None of the above

2b.
Are these stockpiled supplies the federal caches from the National Emergency Stockpile System (NESS)?

- Yes (X)   (please see 2c)
- No

2c.
Health Canada informed the Committee that there are about 1, 600 National Emergency Stockpile System (NESS) caches strategically located across Canada.
Do you know of this program and do you have access to a cache?
(Please check all that apply)

- Yes, I know of the NESS program
    o I have access to a NESS cache
    o I have access to a cache and can confirm its usefulness
    o I was consulted on what supplies should be stockpiled in the caches
- None of the above

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Emergency Management Questionnaire – 2007

Nanaimo
British Columbia

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There are 9 sections in this questionnaire. The questions are underlined. Please provide your answer under each question. In cases where a list of options for answers is given, please replace the " " with an "X". Please feel free to insert additional comments below each question.

1) You and Your Community

1a.　Please tell us who you are – name, title, and emergency management experience.

<div align="center">

Ron Lambert, Fire Chief
7 years emergency management experience

</div>

1b.　How densely populated is your community (in square kilometres)

- Is your community:
  - Rural
  - Urban　X
  - Mixed

1c.　Is your community near or does it include a:

- Major industrial facility　　　　　　　X
- Border crossing
- Port / Airport, or transportation hub　　X
- All of the above

1d.　Does your community have an emergency management organization?

- Yes　X　　　No

1e.　Has your community ever declared a state of local emergency as a result of a natural or human-induced event?

- Yes　　　　　No　X
- If yes, under what conditions did your community declare a state of emergency? For example, a flood, fire, tornado, snow/ice storm, other natural disaster or man-made event?

<div align="center">

[Please-click-here-to-insert-answer/comments]

</div>

1f.　Has your province declared a state of emergency as a result of a declaration in your community of a state of local emergency?

- Yes　　　　　No　X
- If yes, how many times has this occurred?

<div align="center">

[Please-click-here-to-insert-answer/comments]

</div>

2) Risk Assessment

2a. Does your community conduct a risk assessment to determine the likelihood that its citizens will be affected by a natural or human-induced disaster or state of local emergency?

- Yes X   No
- If no, why not?
- If yes, is this risk assessment based on:
  - A provincially standardized process?
  - A federally standardized process?

Process formula: Probability X Consequence = Risk

2b. How often does your community conduct a risk assessment?

Every 2 years

2c. Which departments, agencies or organizations are involved in conducting your community's risk assessment?

- Police ....
- Fire..
- Paramedic ....
- Public Health ....
- Local Emergency Management Organization ....
- Municipal Government...
- All of the above X
- Is the province consulted? (Yes   No X)
- Is the federal government consulted? (Yes   No X)

2d. Does your community involve industry when conducting its risk assessment?

- Yes X   No
- If yes, how willing were they to share risk related information?

Very accomodating

- How did this information (or lack of information) impact your risk assessment?

Assisted in identifying frequency and consequence

2e. Is a disaster or state of local emergency caused by an act of terrorism a concern for your community?

- Yes   No X
- If yes, does your community have a counter-terrorism response plan?
  - Yes   No
  - If no, why not? Not a major centre and no confirmation as to probability
  - If yes, which organizations are involved?

[Please-click-here-to-insert-answer/comments]

Nanaimo

3) Response Capability

3a. How prepared is your community to respond to a major emergency or disaster?

- Prepared
- Somewhat prepared   X
- Unprepared
- Do not know

                    [Please-click-here-to-insert-answer/comments]

3b. How well prepared do you think the federal government is to respond to a major disaster such as Hurricane Katrina?

- Prepared
- Somewhat prepared
- Unprepared   X
- Do not know

3c. How confident are you that the provincial government will support municipal emergency response efforts in the event of a disaster or declaration of a state of local emergency?

- Very confident
- Confident   X
- No Confidence   X
- Do not know

3d. Does your community have a dedicated emergency operations centre?

- Yes   X   No
- If no, has your community specified a structure (building, office space, etc.) that will be used as an emergency operations centre?
  - Yes   No
  - If yes, please describe this structure?
  - If no, why not?

                    [Please-click-here-to-insert-answer/comments]

3e. Has your community established an incident command structure/incident management structure (ICS/IMS) which would be utilized in case of a disaster or state of local emergency?

- Yes   X   No
- If yes, what is it ICS/IMS, Site Management, Other

        Incident Command System – National Wildland Coordinating Group for Site Level
        British Columbia Emergency Response Management System – Site Support

- If no, why not?

        [Please-click-here-to-insert-answer/comments]

3f. <u>Does your community have agreements in place with surrounding communities to provide assistance or request assistance in the event of a disaster or state of local emergency?</u>

- Yes   X   No
- If no, why not?
- Do you think such agreements are necessary?
  - Yes   X   No
  - If you do not think such agreements are necessary, can you explain why?

[Please-click-here-to-insert-answer/comments]

3g. <u>If a disaster was to occur in your community, how long could your community sustain itself before outside help is required?</u>

- 24 hrs
- 48 hrs   X
- 72 hrs
- 96 hrs

[Please-click-here-to-insert-answer/comments]

3h. <u>Has your community identified and stockpiled supplies that could be used in case of an emergency?</u>

- Yes   X (Somewhat) No
- Which agencies were involved in the decision making process?
  - Public Health ....
  - Paramedic ....
  - Fire...
  - Police ....
  - Local Emergency Measures Organization...........................x
  - Provincial Emergency Measures Organization ....

4) Funding

4a. <u>Who serves as your community's chief resource for funding for emergency management?</u>

- Municipal government   X
- Provincial government
- Federal government

4b. <u>Are your communities funding needs for emergency management based on a needs/risk assessment?</u>

- Yes   No   X
- If no, how are funding needs for emergency preparedness assessed?

Status quo

4c. <u>Is your community aware of the funding mechanisms for emergency management provided by your provincial government?</u>

- Yes   X   No

Nanaimo

4d. Has your community applied for funding for emergency management from the provincial government?

- Yes   X   No
- If yes, for what purpose?
  - Training X
  - To establish an emergency measures organization ....
  - To purchase emergency response equipment X
  - To build CBRNE-specific response capacity ....
  - To build HUSAR-specific response capacity...........................
  - To build a cyber attack-specific response capacity ....
  - Other (please explain below)..

[Please-click-here-to-insert-answer/comments]

4e. How satisfied is your community with provincial funding mechanisms for emergency management?

- Satisfied
- Somewhat Satisfied
- Not Satisfied   X
- If your community is "somewhat" or "not" satisfied, can you explain why?

Restrictive

4f. Is your community aware of the funding mechanisms for emergency management provided by the federal government?

- Yes   x   No

4g. Has your community applied for funding for emergency management from the federal government through the Joint Emergency Preparedness Program (JEPP)?

- Yes   X   No
- If yes, how satisfied is your community with the JEPP?
  - Satisfied
  - Somewhat Satisfied   X
  - Not Satisfied
  - If you are "somewhat" or "not" satisfied with JEPP, what is wrong with the JEPP process and what changes to the process would best facilitate your community's needs?

Very restrictive, only annually (which conflicts with municipal budget cycle) and significant delays experienced

4h. How often has your community applied for JEPP funding? How often has your community been successful in receiving funding through the JEPP?

Do not have data available

4i. What are your community's main concerns/challenges regarding funding for emergency management?

Do enough 'marketing' for personal preparedness and business continuity

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5) Community Awareness

5a. <u>Does your local government have a program in place to educate its citizens on what to do in case of a disaster</u>?

- Yes   X   No
- If no, why not?
- If yes, can you describe this program?

  1 EPC (insufficient)

5b. <u>Does your community have in place an emergency broadcast system?</u>

- Yes   X   No
- If no, why not?
- If no, what method(s) are utilized by your community to alert citizens of an impending disaster or emergency?
- If no, what changes would you make to this system or what would you do different? (For example, utilizing and entirely different approach)
- If yes, how does the system works? - Cooperation with local media for emergency broadcasts
- If yes, are you satisfied with this system?
  - Yes   No   X

  [Please-click-here-to-insert-answer/comments]

5c. <u>Does your community have the ability to interrupt local and national television and radio broadcasts in order to transmit emergency-related updates or instructions</u>?

- Yes   No   X
- Are you satisfied with this system?
  - Yes   No   X
- If no, what changes would you make to this system? Or, what would you do different? (For example, employing an entirely different approach)

  Alter CRTC regulations to ensure such systems are in place

6) First Responders

6a. <u>Do the first responders in your community have interoperable communications systems?</u>

- Yes   X   No
- If no, why not?
- If yes, are these communications systems purchases based on provincial or federal standards?
  - Yes   No   X
- How often are these systems tested and how much training is received by first responders in using interoperable channels?

  Annual training

Nanaimo

6b. Are your communications systems interoperable with all departments and agencies in your province, other levels of government, and U.S. authorities where applicable?

> No. Interoperability should be based on command structure!

6c. Does your community have the capacity to manage a Chemical, Biological, Radiological, Nuclear or Explosive (CBRNE) incident?

- Yes   No   X

> [Please-click-here-to-insert-answer/comments]

6d. Does your community have the capacity to manage a cyber attack?

- Yes   No   X

> [Please-click-here-to-insert-answer/comments]

6e. Have the emergency management personnel in your city received training at the Canadian Emergency Management College?

- Yes   No   X
- Is the amount of training received sufficient?
- Yes   No   X

> [Please-click-here-to-insert-answer/comments]

7) Role of the Canadian Forces

7a. Is there an expectation in your community that the Canadian Forces will provide assistance to your community in the event of an emergency or disaster if necessary?

- Yes   No   X – Not in a timely manner

7b. Are community leaders or is your communities emergency management organization/ or person(s) charged with emergency preparedness aware of the existence of the Canadian Forces Canada Command?

- Yes   No   X
- If yes, has your community liaised with Canada Command with regards to emergency preparedness?
  - Yes   No
  - If no, why not?

> [Please-click-here-to-insert-answer/comments]

7c. Is there a Canadian Forces Reserve Unit located in your community?

- Yes   No   X
- If yes, are community leaders or is your community's emergency management organization or person(s) charged with emergency preparedness aware of the services that can be provided by the Reserves in the event of an emergency or disaster?

- Yes   No
- If no, why not?
- If yes, have Canadian Forces Reserves been included in your community's emergency planning process?
  o Yes   No

[Please-click-here-to-insert-answer/comments]

8) Heavy Urban Search and Rescue (HUSAR)

8a. Does your community have HUSAR capability?

- Yes   No   X

8b. At what level is your HUSAR deployment capability ranked?

- Category 1
- Category 2
- Category 3
- Category4
- Category5

8c. How much does it cost to sustain your HUSAR program?

[Please-click-here-to-insert-answer/comments]

8d. Are there agreements in place for your HUSAR team to provide regional support in case of disasters or emergencies?

- Yes   No   X
- If no, why not?

[Please-click-here-to-insert-answer/comments]

8e. Is the goal of your HUSAR program to reach Category 5 deployment capability?

- Yes   X   No
- If no, why?
- If yes, how long will it take for you to reach this level?

Unknown – require federal leadership

8f. Whose responsibility should it be to provide funding for HUSAR? (more than one can be selected)

- Municipal
- Provincial
- Federal   x
- All three
- Please you explain your choice

HUSAR needs to based on a 'regionalized' structure for all areas

Nanaimo

9) Critical Infrastructure Protection (CIP)

9a. Has your community identified critical infrastructure within its boundaries?

- Yes   X   No

9b. Does your community have a plan in place to protect critical infrastructure?

- Yes   No   X

9c. Has the federal government identified federal critical infrastructure in your community?

- Yes   No   X
- If yes, is your community responsible for protecting federal critical infrastructure?
  - Yes   No
- If yes, what assistance, financial or other, has the federal government provided your community to protect federal critical infrastructure?

[Please-click-here-to-insert-answer/comments]

9d. Has your provincial government identified provincial critical infrastructure in your community?

- Yes   No   X
- If yes, is your community responsible for protecting provincial critical infrastructure?
  - Yes   No
- If yes, what assistance, financial or other, has the provincial government provided your community to protect provincial critical infrastructure?

[Please-click-here-to-insert-answer/comments]

9e. How does your community work with the private sector to ensure the protection of critical infrastructure? Please provide concrete examples (Ex. Public-private partnerships, working groups, etc.)

[Please-click-here-to-insert-answer/comments]

Follow up Questions

1a.
Does your community have the **unilateral** ability to interrupt television and radio broadcasts in order to transmit emergency-related updates or instructions?
(Please check all that apply)

- Yes   (please see 1b)
  - Local radio   X
  - Local television
  - National radio
  - National television

- No, not unilaterally, media cooperation is needed
- No, this is not necessary for my community

1b.
If yes, please indicate if the authority to unilaterally interrupt radio and television broadcasts has been officially granted to your community and through which mechanism:
- Provincial legislation
- Local legislation
- Other: Please elaborate   X
  Agreement with local radio station only.

- No official authority needed

2a.
Has your community identified and/or stockpiled supplies that could be used in case of an emergency?
(Please check all that apply)
- Yes
  - o Provincial emergency supplies have been identified and agreements are in place on when and how they will be used in an emergency
  - o Local Private sector suppliers have been identified and agreements have been made regarding their role during an emergency
  - o Stockpiled supplies   (please see 2b)
    - Specialized emergency Equipment
      - Please specify
    - Medical Supplies
    - Shelter Supplies (cots and beds)
    - Food and Water
    - Other
      - Please specify
- None of the above   X

2b.
Are these stockpiled supplies the federal caches from the National Emergency Stockpile System (NESS)?

- Yes   (please see 2c)
- No   X

2c.
Health Canada informed the Committee that there are about 1, 600 National Emergency Stockpile System (NESS) caches strategically located across Canada.
Do you know of this program and do you have access to a cache?
(Please check all that apply)

- Yes, I know of the NESS program
  - o I have access to a NESS cache

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Nanaimo

- o I have access to a cache and can confirm its usefulness
- o I was consulted on what supplies should be stockpiled in the caches
- None of the above   X

Emergency Management Questionnaire – 2007

North Bay
Ontario

There are 9 sections in this questionnaire. The questions are underlined. Please provide your answer under each question. In cases where a list of options for answers is given, please replace the " " with an "X". Please feel free to insert additional comments below each question.

1) You and Your Community

1a. Please tell us who you are – name, title, and emergency management experience.

Ted McCullough CEMC and Fire Chief, Fire Chief for 23 years and CEMC since 1993, City of North Bay.

1b. How densely populated is your community (in square kilometres)

- Is your community:
  - Rural
  - Urban
  - Mixed   x

1c. Is your community near or does it include a:

- Major industrial facility
- Border crossing
- Port / Airport, or transportation hub   x
- All of the above

1d. Does your community have an emergency management organization?

- Yes   x   No

1e. Has your community ever declared a state of local emergency as a result of a natural or human-induced event?

- Yes   No   x
- If yes, under what conditions did your community declare a state of emergency? For example, a flood, fire, tornado, snow/ice storm, other natural disaster or man-made event?

[Please-click-here-to-insert-answer/comments]

1f. Has your province declared a state of emergency as a result of a declaration in your community of a state of local emergency?

- Yes   No   x
- If yes, how many times has this occurred?

[Please-click-here-to-insert-answer/comments]

North Bay

2) Risk Assessment

2a. Does your community conduct a risk assessment to determine the likelihood that its citizens will be affected by a natural or human-induced disaster or state of local emergency?

- Yes x   No
- If no, why not?
- If yes, is this risk assessment based on:
  - A provincially standardized process?
  - A federally standardized process?

[Please-click-here-to-insert-answer/comments]

2b. How often does your community conduct a risk assessment?

Bi annually

2c. Which departments, agencies or organizations are involved in conducting your community's risk assessment?

- Police ....
- Fire...
- Paramedic ....
- Public Health ....
- Local Emergency Management Organization ....
- Municipal Government...
- All of the above x
- Is the province consulted? (Yes x   No   )
- Is the federal government consulted? (Yes   No x)

2d. Does your community involve industry when conducting its risk assessment?

- Yes x   No
- If yes, how willing were they to share risk related information?

Very co-operative.

- How did this information (or lack of information) impact your risk assessment?

Helpful

2e. Is a disaster or state of local emergency caused by an act of terrorism a concern for your community?

- Yes x   No
- If yes, does your community have a counter-terrorism response plan?
  - Yes   No   x
  - If no, why not?
  - If yes, which organizations are involved?

CFB North Bay and an airport are here. These could be targets.

3) Response Capability

3a. <u>How prepared is your community to respond to a major emergency or disaster?</u>

- Prepared   x
- Somewhat prepared
- Unprepared
- Do not know

> [Please-click-here-to-insert-answer/comments]

3b. <u>How well prepared do you think the federal government is to respond to a major disaster such as Hurricane Katrina?</u>

- Prepared
- Somewhat prepared
- Unprepared   x
- Do not know

3c. <u>How confident are you that the provincial government will support municipal emergency response efforts in the event of a disaster or declaration of a state of local emergency?</u>

- Very confident
- Confident x   No Confidence
- Do not know

3d. <u>Does your community have a dedicated emergency operations centre?</u>

- Yes x   No
- If no, has your community specified a structure (building, office space, etc.) that will be used as an emergency operations centre?
  - Yes   No
  - If yes, please describe this structure?
  - If no, why not?

> [Please-click-here-to-insert-answer/comments]

3e. <u>Has your community established an incident command structure/incident management structure (ICS/IMS) which would be utilized in case of a disaster or state of local emergency?</u>

- Yes x   No
- If yes, what is it ICS/IMS, Site Management, Other

    IMS

- If no, why not?

    [Please-click-here-to-insert-answer/comments]

3f. Does your community have agreements in place with surrounding communities to provide assistance or request assistance in the event of a disaster or state of local emergency?

- Yes   x   No
- If no, why not?
- Do you think such agreements are necessary?
  - Yes   x   No
  - If you do not think such agreements are necessary, can you explain why?

    Helpful to share resources.

3g. If a disaster was to occur in your community, how long could your community sustain itself before outside help is required?

- 24 hrs   x
- 48 hrs
- 72 hrs
- 96 hrs

        Would really depend on the time of year and nature of the emergency.

3h. Has your community identified and stockpiled supplies that could be used in case of an emergency?

- Yes   No   x
- Which agencies were involved in the decision making process?
  - Public Health ....
  - Paramedic ....
  - Fire...
  - Police ....
  - Local Emergency Measures Organization...........................
  - Provincial Emergency Measures Organization ....

4) Funding

4a. Who serves as your community's chief resource for funding for emergency management?

- Municipal government   x
- Provincial government
- Federal government

4b. Are your communities funding needs for emergency management based on a needs/risk assessment?

- Yes   No   x
- If no, how are funding needs for emergency preparedness assessed?

    Available resources are scarce, what little we have is through assistance of JEPP.

4c. Is your community aware of the funding mechanisms for emergency management provided by your provincial government?

- Yes   x   No

4d. Has your community applied for funding for emergency management from the provincial government?

- Yes   x   No
- If yes, for what purpose?
  - Training x
  - To establish an emergency measures organization x
  - To purchase emergency response equipment............................x
  - To build CBRNE-specific response capacity x
  - To build HUSAR-specific response capacity...........................
  - To build a cyber attack-specific response capacity ....
  - Other (please explain below)...

  [Please-click-here-to-insert-answer/comments]

4e. How satisfied is your community with provincial funding mechanisms for emergency management?

- Satisfied
- Somewhat Satisfied
- Not Satisfied   x
- If your community is "somewhat" or "not" satisfied, can you explain why?

  The 45/55 split is insufficient as is the selection criteria, eg;training.

4f. Is your community aware of the funding mechanisms for emergency management provided by the federal government?

- Yes   x   No

4g. Has your community applied for funding for emergency management from the federal government through the Joint Emergency Preparedness Program (JEPP)?

- Yes   x   No
- If yes, how satisfied is your community with the JEPP?
  - Satisfied
  - Somewhat Satisfied
  - Not Satisfied   x
  - If you are "somewhat" or "not" satisfied with JEPP, what is wrong with the JEPP process and what changes to the process would best facilitate your community's needs?

  [Please-click-here-to-insert-answer/comments]

4h. How often has your community applied for JEPP funding? How often has your community been successful in receiving funding through the JEPP?

  Every year, some funding.

4i. What are your community's main concerns/challenges regarding funding for emergency management?

  Funding for suitable back-up hydro generation to mitigate ice storm or major blackout is neede, cost prohibitive.

North Bay

5) Community Awareness

5a. <u>Does your local government have a program in place to educate its citizens on what to do in case of a disaster</u>?

- Yes   x   No
- If no, why not?
- If yes, can you describe this program?

  Public Education program base on the Ontario Emergency Management requirements.

5b. <u>Does your community have in place an emergency broadcast system?</u>

- Yes   No   x
- If no, why not? Funding
- If no, what method(s) are utilized by your community to alert citizens of an impending disaster or emergency? Local Media
- If no, what changes would you make to this system or what would you do different? (For example, utilizing and entirely different approach)
- If yes, how does the system works?
- If yes, are you satisfied with this system?
  - Yes   No

                [Please-click-here-to-insert-answer/comments]

5c. <u>Does your community have the ability to interrupt local and national television and radio broadcasts in order to transmit emergency-related updates or instructions</u>?

- Yes   No   x
- Are you satisfied with this system?
  - Yes   No
- If no, what changes would you make to this system? Or, what would you do different? (For example, employing an entirely different approach)

  We can request the assistance of local media but we cannot demand their assistance.

6) First Responders

6a. <u>Do the first responders in your community have interoperable communications systems?</u>

- Yes   No   x
- If no, why not? Funding
- If yes, are these communications systems purchases based on provincial or federal standards?
  - Yes   No
- How often are these systems tested and how much training is received by first responders in using interoperable channels?

                [Please-click-here-to-insert-answer/comments]

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6b. Are your communications systems interoperable with all departments and agencies in your province, other levels of government, and U.S. authorities where applicable?

> Police, Fire and Ambulance have province wide capabilities within their respective agencies.

6c. Does your community have the capacity to manage a Chemical, Biological, Radiological, Nuclear or Explosive (CBRNE) incident?

- Yes   x   No

> Fire is trained and equipped to Level 2 through an MOU with the province.

6d. Does your community have the capacity to manage a cyber attack?

- Yes   No   x[Please-click-here-to-insert-answer/comments]

6e. Have the emergency management personnel in your city received training at the Canadian Emergency Management College?

- Yes   x   No
- Is the amount of training received sufficient?
- Yes   No   x More personnel require this training.

> [Please-click-here-to-insert-answer/comments]

7) Role of the Canadian Forces

7a. Is there an expectation in your community that the Canadian Forces will provide assistance to your community in the event of an emergency or disaster if necessary?

- Yes   x   No   (unofficially !)

7b. Are community leaders or is your communities emergency management organization/ or person(s) charged with emergency preparedness aware of the existence of the Canadian Forces Canada Command?

- Yes   x   No
- If yes, has your community liaised with Canada Command with regards to emergency preparedness?
  - Yes   No   Not sure.
  - If no, why not?

> [Please-click-here-to-insert-answer/comments]

7c. Is there a Canadian Forces Reserve Unit located in your community?

- Yes   No   Don't know.
- If yes, are community leaders or is your community's emergency management organization or person(s) charged with emergency preparedness aware of the services that can be provided by the Reserves in the event of an emergency or disaster?
  - Yes   No

North Bay

  - ▪ If no, why not?
  - ▪ If yes, have Canadian Forces Reserves been included in your community's emergency planning process?
    - o Yes   No

> [Please-click-here-to-insert-answer/comments]

8) Heavy Urban Search and Rescue (HUSAR)

8a. Does your community have HUSAR capability?

  - Yes   No   x

8b. At what level is your HUSAR deployment capability ranked?

  - Category 1
  - Category 2
  - Category 3
  - Category4
  - Category5

8c. How much does it cost to sustain your HUSAR program?

> [Please-click-here-to-insert-answer/comments]

8d. Are there agreements in place for your HUSAR team to provide regional support in case of disasters or emergencies?

  - Yes   No
  - If no, why not?

> [Please-click-here-to-insert-answer/comments]

8e. Is the goal of your HUSAR program to reach Category 5 deployment capability?

  - Yes   No
  - If no, why?
  - If yes, how long will it take for you to reach this level?

> [Please-click-here-to-insert-answer/comments]

8f. Whose responsibility should it be to provide funding for HUSAR? (more than one can be selected)

  - Municipal
  - Provincial
  - Federal
  - All three
  - Please you explain your choice

> [Please-click-here-to-insert-answer/comments]

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9) Critical Infrastructure Protection (CIP)

9a.   <u>Has your community identified critical infrastructure within its boundaries?</u>

- Yes   x   No

9b.   <u>Does your community have a plan in place to protect critical infrastructure?</u>

- Yes   x   No

9c.   <u>Has the federal government identified federal critical infrastructure in your community?</u>

- Yes   No   Don't know.
- If yes, is your community responsible for protecting federal critical infrastructure?
  - Yes   No
- If yes, what assistance, financial or other, has the federal government provided your community to protect federal critical infrastructure?

    [Please-click-here-to-insert-answer/comments]

9d.   <u>Has your provincial government identified provincial critical infrastructure in your community?</u>

- Yes   No   I would imagine so.
- If yes, is your community responsible for protecting provincial critical infrastructure?
  - Yes   No
- If yes, what assistance, financial or other, has the provincial government provided your community to protect provincial critical infrastructure?

    [Please-click-here-to-insert-answer/comments]

9e.   <u>How does your community work with the private sector to ensure the protection of critical infrastructure? Please provide concrete examples (Ex. Public-private partnerships, working groups, etc.) Former PTSC informally still in place through our CEMPC.</u>

    [Please-click-here-to-insert-answer/comments]

<u>Follow up Questions</u>

1a.
Does your community have the **unilateral** ability to interrupt television and radio broadcasts in order to transmit emergency-related updates or instructions?
(Please check all that apply)

- Yes   (please see 1b)
  - o Local radio
  - o Local television
  - o National radio
  - o National television

- No, not unilaterally, media cooperation is needed X

North Bay

- No, this is not necessary for my community

1b.
If yes, please indicate if the authority to unilaterally interrupt radio and television broadcasts has been officially granted to your community and through which mechanism:
- Provincial legislation
- Local legislation
- Other: Please elaborate

- No official authority needed

2a.
Has your community identified and/or stockpiled supplies that could be used in case of an emergency?
(Please check all that apply)
- Yes
    - Provincial emergency supplies have been identified and agreements are in place on when and how they will be used in an emergency
    - Local Private sector suppliers have been identified and agreements have been made regarding their role during an emergency
    - Stockpiled supplies   (please see 2b)
        - Specialized emergency Equipment
            - Please specify
        - Medical Supplies
        - Shelter Supplies (cots and beds)
        - Food and Water
        - OtherX
            - Please specify ;NBFES is a Level 2 CBRNE Team under a MOU with Office of the Fire Marshal.
- None of the above

2b.
Are these stockpiled supplies the federal caches from the National Emergency Stockpile System (NESS)?

- Yes   (please see 2c)
- No X

2c.
Health Canada informed the Committee that there are about 1, 600 National Emergency Stockpile System (NESS) caches strategically located across Canada.
Do you know of this program and do you have access to a cache?
(Please check all that apply)

- Yes, I know of the NESS program   X
    - I have access to a NESS cache

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- o I have access to a cache and can confirm its usefulness
  - o I was consulted on what supplies should be stockpiled in the caches
- None of the above   X

Emergency Management Questionnaire – 2007

Orangeville
Ontario

There are 9 sections in this questionnaire. The questions are underlined. Please provide your answer under each question. In cases where a list of options for answers is given, please replace the " " with an "X". Please feel free to insert additional comments below each question.

1) You and Your Community

1a. <u>Please tell us who you are – name, title, and emergency management experience.</u>

<div align="center">

Andy Macintosh
Fire Chief / Dufferin Fire Coordinator / CEMC
Been involved in emergency management for the past 18 years

</div>

1b. <u>How densely populated is your community (in square kilometres)</u>

- Is your community:
  - Rural
  - Urban
  - Mixed   X

1c. <u>Is your community near or does it include a:</u>

- Major industrial facility   X
- Border crossing
- Port / Airport, or transportation hub
- All of the above

1d. <u>Does your community have an emergency management organization?</u>

- Yes   X   No

1e. <u>Has your community ever declared a state of local emergency as a result of a natural or human-induced event?</u>

- Yes   No   X
- If yes, under what conditions did your community declare a state of emergency? For example, a flood, fire, tornado, snow/ice storm, other natural disaster or man-made event?

<div align="center">

[Please-click-here-to-insert-answer/comments]

</div>

1f. <u>Has your province declared a state of emergency as a result of a declaration in your community of a state of local emergency</u>?

- Yes   No   X
- If yes, how many times has this occurred?

<div align="center">

[Please-click-here-to-insert-answer/comments]

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</div>

2) Risk Assessment

2a. Does your community conduct a risk assessment to determine the likelihood that its citizens will be affected by a natural or human-induced disaster or state of local emergency?

- Yes X   No
- If no, why not?
- If yes, is this risk assessment based on:
  - A provincially standardized process?   X
  - A federally standardized process?

[Please-click-here-to-insert-answer/comments]

2b. How often does your community conduct a risk assessment?

Once (ever)

2c. Which departments, agencies or organizations are involved in conducting your community's risk assessment?

- Police ....
- Fire...X
- Paramedic ....
- Public Health ....
- Local Emergency Management Organization ....
- Municipal Government...
- All of the above ....
- Is the province consulted? (Yes X   No   )
- Is the federal government consulted? (Yes   No   )

2d. Does your community involve industry when conducting its risk assessment?

- Yes   No X
- If yes, how willing were they to share risk related information?

[Please-click-here-to-insert-answer/comments]
- How did this information (or lack of information) impact your risk assessment?

[Please-click-here-to-insert-answer/comments]

2e. Is a disaster or state of local emergency caused by an act of terrorism a concern for your community?

- Yes   No X
- If yes, does your community have a counter-terrorism response plan?
  - Yes   No
  - If no, why not?
  - If yes, which organizations are involved?

No because we found it low on our risk of priorities while during our risk assessment

Orangeville

3) Response Capability

3a. How prepared is your community to respond to a major emergency or disaster?

- Prepared   X
- Somewhat prepared
- Unprepared
- Do not know

[Please-click-here-to-insert-answer/comments]

3b. How well prepared do you think the federal government is to respond to a major disaster such as Hurricane Katrina?

- Prepared
- Somewhat prepared   X
- Unprepared
- Do not know

3c. How confident are you that the provincial government will support municipal emergency response efforts in the event of a disaster or declaration of a state of local emergency?

- Very confident   X
- Confident
- No Confidence
- Do not know

3d. Does your community have a dedicated emergency operations centre?

- Yes   X   No
- If no, has your community specified a structure (building, office space, etc.) that will be used as an emergency operations centre?
  - Yes   No
  - If yes, please describe this structure?
  - If no, why not?

Basement of our local Ambulance Base, approx 3 yrs old

3e. Has your community established an incident command structure/incident management structure (ICS/IMS) which would be utilized in case of a disaster or state of local emergency?

- Yes   X   No
- If yes, what is it ICS/IMS, Site Management, Other

   IMS

- If no, why not?

[Please-click-here-to-insert-answer/comments]

3f. <u>Does your community have agreements in place with surrounding communities to provide assistance or request assistance in the event of a disaster or state of local emergency?</u>

- Yes   X   No
- If no, why not?
- Do you think such agreements are necessary?
  - Yes   No
  - If you do not think such agreements are necessary, can you explain why?

[Please-click-here-to-insert-answer/comments]

3g. <u>If a disaster was to occur in your community, how long could your community sustain itself before outside help is required?</u>

- 24 hrs
- 48 hrs   X
- 72 hrs
- 96 hrs

[Please-click-here-to-insert-answer/comments]

3h. <u>Has your community identified and stockpiled supplies that could be used in case of an emergency?</u>

- Yes   X   No
- Which agencies were involved in the decision making process?
  - Public Health X
  - Paramedic X
  - Fire...X
  - Police X
  - Local Emergency Measures Organization...........................X
  - Provincial Emergency Measures Organization X

4) Funding

4a. <u>Who serves as your community's chief resource for funding for emergency management?</u>

- Municipal government   X
- Provincial government
- Federal government

4b. <u>Are your communities funding needs for emergency management based on a needs/risk assessment?</u>

- Yes   X   No
- If no, how are funding needs for emergency preparedness assessed?

[Please-click-here-to-insert-answer/comments]

4c. <u>Is your community aware of the funding mechanisms for emergency management provided by your provincial government?</u>

- Yes   X   No

Orangeville

4d. Has your community applied for funding for emergency management from the provincial government?

- Yes   No   X
- If yes, for what purpose?
  - Training ....
  - To establish an emergency measures organization ....
  - To purchase emergency response equipment............................
  - To build CBRNE-specific response capacity............................
  - To build HUSAR-specific response capacity............................
  - To build a cyber attack-specific response capacity ....
  - Other (please explain below)...

[Please-click-here-to-insert-answer/comments]

4e. How satisfied is your community with provincial funding mechanisms for emergency management?

- Satisfied
- Somewhat Satisfied   X
- Not Satisfied
- If your community is "somewhat" or "not" satisfied, can you explain why?

It would always be nice to have more funds available for training

4f. Is your community aware of the funding mechanisms for emergency management provided by the federal government?

- Yes   X   No

4g. Has your community applied for funding for emergency management from the federal government through the Joint Emergency Preparedness Program (JEPP)?

- Yes   X   No
- If yes, how satisfied is your community with the JEPP?
  - Satisfied
  - Somewhat Satisfied   X
  - Not Satisfied
  - If you are "somewhat" or "not" satisfied with JEPP, what is wrong with the JEPP process and what changes to the process would best facilitate your community's needs?

Process takes too long, too uncertain, financial commitment w/o certainty of receiving funds

4h. How often has your community applied for JEPP funding? How often has your community been successful in receiving funding through the JEPP?

Approx 5 times / approx 3 times successful

4i. What are your community's main concerns/challenges regarding funding for emergency management?

the lack of funding for training purposes

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5) Community Awareness

5a. Does your local government have a program in place to educate its citizens on what to do in case of a disaster?

- Yes   X   No
- If no, why not?
- If yes, can you describe this program?

   We work with the County that distributes such things as calendars and regular emergency information to the public

5b. Does your community have in place an emergency broadcast system?

- Yes   No   X
- If no, why not?   We have no local radio station in our area
- If no, what method(s) are utilized by your community to alert citizens of an impending disaster or emergency?
- If no, what changes would you make to this system or what would you do different? (For example, utilizing and entirely different approach)
- If yes, how does the system works?
- If yes, are you satisfied with this system?
  - Yes   No

   [Please-click-here-to-insert-answer/comments]

5c. Does your community have the ability to interrupt local and national television and radio broadcasts in order to transmit emergency-related updates or instructions?

- Yes   No   X
- Are you satisfied with this system?
  - Yes   No   X
- If no, what changes would you make to this system? Or, what would you do different? (For example, employing an entirely different approach)

   Not satisfied because we are not able to transmit emergency-related updates or instructions

6) First Responders

6a. Do the first responders in your community have interoperable communications systems?

- Yes   No   X
- If no, why not?   We do not have the available funding.
- If yes, are these communications systems purchases based on provincial or federal standards?
  - Yes   No
- How often are these systems tested and how much training is received by first responders in using interoperable channels?

Orangeville

<div style="text-align:center">[Please-click-here-to-insert-answer/comments]</div>

6b. Are your communications systems interoperable with all departments and agencies in your province, other levels of government, and U.S. authorities where applicable?

<div style="text-align:center">[Please-click-here-to-insert-answer/comments]</div>

6c. Does your community have the capacity to manage a Chemical, Biological, Radiological, Nuclear or Explosive (CBRNE) incident?

- Yes   No   X

<div style="text-align:center">We are trained to the Awareness Level</div>

6d. Does your community have the capacity to manage a cyber attack?

- Yes   No   unknown

<div style="text-align:center">[Please-click-here-to-insert-answer/comments]</div>

6e. Have the emergency management personnel in your city received training at the Canadian Emergency Management College?

- Yes   X   No
- Is the amount of training received sufficient?
- Yes   X   No

<div style="text-align:center">[Please-click-here-to-insert-answer/comments]</div>

7) Role of the Canadian Forces

7a. Is there an expectation in your community that the Canadian Forces will provide assistance to your community in the event of an emergency or disaster if necessary?

- Yes   X   No

7b. Are community leaders or is your communities emergency management organization/ or person(s) charged with emergency preparedness aware of the existence of the Canadian Forces Canada Command?

- Yes   X No
- If yes, has your community liaised with Canada Command with regards to emergency preparedness?
  - Yes   No   X
  - If no, why not?

<div style="text-align:center">Because there is no Canadian Forces Reserve Unit in our community</div>

7c. Is there a Canadian Forces Reserve Unit located in your community?

- Yes   No   X

<div style="text-align:center">164</div>

- If yes, are community leaders or is your community's emergency management organization or person(s) charged with emergency preparedness aware of the services that can be provided by the Reserves in the event of an emergency or disaster?
  - Yes   No
  - If no, why not?
  - If yes, have Canadian Forces Reserves been included in your community's emergency planning process?
    - Yes   No   X

[Please-click-here-to-insert-answer/comments]

8) Heavy Urban Search and Rescue (HUSAR)

8a.   Does your community have HUSAR capability?

- Yes   No   X

8b.   At what level is your HUSAR deployment capability ranked?

- Category 1
- Category 2
- Category 3
- Category4
- Category5

8c.   How much does it cost to sustain your HUSAR program?

[Please-click-here-to-insert-answer/comments]

8d.   Are there agreements in place for your HUSAR team to provide regional support in case of disasters or emergencies?

- Yes   No
- If no, why not?

[Please-click-here-to-insert-answer/comments]

8e.   Is the goal of your HUSAR program to reach Category 5 deployment capability?

- Yes   No
- If no, why?
- If yes, how long will it take for you to reach this level?

[Please-click-here-to-insert-answer/comments]

8f.   Whose responsibility should it be to provide funding for HUSAR? (more than one can be selected)

- Municipal
- Provincial
- Federal   X

Orangeville

- All three
- Please you explain your choice

[Please-click-here-to-insert-answer/comments]

9) Critical Infrastructure Protection (CIP)

9a.   Has your community identified critical infrastructure within its boundaries?

- Yes   X   No

9b.   Does your community have a plan in place to protect critical infrastructure?

- Yes   No   X

9c.   Has the federal government identified federal critical infrastructure in your community?

- Yes   No   X
- If yes, is your community responsible for protecting federal critical infrastructure?
  - Yes   No
- If yes, what assistance, financial or other, has the federal government provided your community to protect federal critical infrastructure?

[Please-click-here-to-insert-answer/comments]

9d.   Has your provincial government identified provincial critical infrastructure in your community?

- Yes   No   X
- If yes, is your community responsible for protecting provincial critical infrastructure?
  - Yes   No
- If yes, what assistance, financial or other, has the provincial government provided your community to protect provincial critical infrastructure?

[Please-click-here-to-insert-answer/comments]

9e.   How does your community work with the private sector to ensure the protection of critical infrastructure? Please provide concrete examples (Ex. Public-private partnerships, working groups, etc.)

[Please-click-here-to-insert-answer/comments]

Follow up Questions

1a.
Does your community have the **unilateral** ability to interrupt television and radio broadcasts in order to transmit emergency-related updates or instructions?
(Please check all that apply)
- Yes   (please see 1b)
  - Local radio

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- o Local television
- o National radio
- o National television

- No, not unilaterally, media cooperation is needed   X
- No, this is not necessary for my community

1b.
If yes, please indicate if the authority to unilaterally interrupt radio and television broadcasts has been officially granted to your community and through which mechanism:
- Provincial legislation
- Local legislation
- Other: Please elaborate

- No official authority needed

2a.
Has your community identified and/or stockpiled supplies that could be used in case of an emergency?
(Please check all that apply)
- Yes
  - o Provincial emergency supplies have been identified and agreements are in place on when and how they will be used in an emergency
  - o Local Private sector suppliers have been identified and agreements have been made regarding their role during an emergency
  - o Stockpiled supplies   (please see 2b)
    - Specialized emergency Equipment
      - Please specify
    - Medical Supplies
    - Shelter Supplies (cots and beds)
    - Food and Water
    - Other
      - Please specify
- None of the above   X

2b.
Are these stockpiled supplies the federal caches from the National Emergency Stockpile System (NESS)?

- Yes   (please see 2c)
- No

2c.
Health Canada informed the Committee that there are about 1, 600 National Emergency Stockpile System (NESS) caches strategically located across Canada.
Do you know of this program and do you have access to a cache?

Orangeville

(Please check all that apply)

- Yes, I know of the NESS program
  - o   I have access to a NESS cache
  - o   I have access to a cache and can confirm its usefulness
  - o   I was consulted on what supplies should be stockpiled in the caches
- None of the above   X

Orillia

Emergency Management Questionnaire – 2007

Orillia
Ontario

There are 9 sections in this questionnaire. The questions are underlined. Please provide your answer under each question. In cases where a list of options for answers is given, please replace the " " with an "X". Please feel free to insert additional comments below each question.

1) You and Your Community

1a. <u>Please tell us who you are – name, title, and emergency management experience.</u>

Fire Chief Trent Elyea CMMIII, CFEI, Fire Services Executive. City of Orillia. I have been the Fire Chief and Community Emergency Manager for the City since 2002. I have had training in all aspects of emergencies from various organizations including Emergency Measures Ontario, Ontario Fire College, Ontario Provincial Police, etc.

1b. <u>How densely populated is your community (in square kilometres)</u>

- Is your community:
  - Rural
  - Urban   x 30-35,000 in 10.25 sq miles
  - Mixed

1c. <u>Is your community near or does it include a:</u>

- Major industrial facility
- Border crossing
- Port / Airport, or transportation hub   x Major highway
- All of the above

1d. <u>Does your community have an emergency management organization?</u>

- Yes   x   No

1e. <u>Has your community ever declared a state of local emergency as a result of a natural or human-induced event?</u>

- Yes   No   x
- If yes, under what conditions did your community declare a state of emergency? For example, a flood, fire, tornado, snow/ice storm, other natural disaster or man-made event?

[Please-click-here-to-insert-answer/comments]

1f. <u>Has your province declared a state of emergency as a result of a declaration in your community of a state of local emergency?</u>

- Yes   No   x

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Orillia

- If yes, how many times has this occurred?

[Please-click-here-to-insert-answer/comments]

2) Risk Assessment

2a. Does your community conduct a risk assessment to determine the likelihood that its citizens will be affected by a natural or human-induced disaster or state of local emergency?

- Yes   x   No
- If no, why not?
- If yes, is this risk assessment based on:
  - A provincially standardized process?   x
  - A federally standardized process?

2b. How often does your community conduct a risk assessment?

Reviewed annually

2c. Which departments, agencies or organizations are involved in conducting your community's risk assessment?

- Police x
- Fire...x
- Paramedic x
- Public Health x
- Local Emergency Management Organization x
- Municipal Government...x
- All of the above x
- Is the province consulted? (Yes x   No   )
- Is the federal government consulted? (Yes   No x)

2d. Does your community involve industry when conducting its risk assessment?

- Yes   No   x
- If yes, how willing were they to share risk related information?

[Please-click-here-to-insert-answer/comments]

- How did this information (or lack of information) impact your risk assessment?

We have partnerships with some industry that deal with emergencies on a day to day basis that can be carried over into large scale emergencies.

2e. Is a disaster or state of local emergency caused by an act of terrorism a concern for your community?

- Yes   x   No
- If yes, does your community have a counter-terrorism response plan?
  - Yes   No   x
  - If no, why not?
  - If yes, which organizations are involved?

We have the Ontario Provincial Police Headquarters within the city. It creates an issue for potential terrorists target or for a target for anyone who may feel wronged by the

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organization. We are working extensively with them to harden the facility but we have no authority within the building. Same Ministry and the Queen cannot charge the Queen.

3) Response Capability

3a. How prepared is your community to respond to a major emergency or disaster?

- Prepared   x
- Somewhat prepared
- Unprepared
- Do not know

I think given the resources we are as prepared as we can be can be. If the disaster is one where we can depend on outside assistance then we will likely be ok. If we are cutoff and totally dependant upon ourselves I think the resources may be stretched beyond what is required. I would suggest many municipalities are within that realm as well. It would depend on how others around us were effected.

3b. How well prepared do you think the federal government is to respond to a major disaster such as Hurricane Katrina?

- Prepared
- Somewhat prepared
- Unprepared   x
- Do not know

3c. How confident are you that the provincial government will support municipal emergency response efforts in the event of a disaster or declaration of a state of local emergency?

- Very confident
- Confident   x They will send someone from EMO to assist
- No Confidence
- Do not know

3d. Does your community have a dedicated emergency operations centre?

- Yes x   No
- If no, has your community specified a structure (building, office space, etc.) that will be used as an emergency operations centre?
  - Yes   No
  - If yes, please describe this structure?
  - If no, why not?

        The main Fire department headquarters is the primary EOC.

3e. Has your community established an incident command structure/incident management structure (ICS/IMS) which would be utilized in case of a disaster or state of local emergency?

- Yes   No X
- If yes, what is it ICS/IMS, Site Management, Other

We still use the Incident Command Structure that has been inherent within the fire service for 100 years. It works and everyone is familiar with it.

- If no, why not?

    See above

3f. <u>Does your community have agreements in place with surrounding communities to provide assistance or request assistance in the event of a disaster or state of local emergency?</u>

- Yes   No   x
- If no, why not?
- Do you think such agreements are necessary?
    - Yes   x   No
    - If you do not think such agreements are necessary, can you explain why?

    We are in the process of this right now. We have started discussions and have a template for such. The biggest issue is how to house large numbers of people. Sheltering will be an issue if it is required for any length of time. There are lots of venues available but none with stand by power. Surrounding areas cannot support large numbers for long durations as well. Schools cannot be depended upon and we have been told in our County they are not available for sheltering. The other issue with schools is that they seasonal and depending on the time of year they are occupied by students. We are in discussions to rectify this at this time.

3g. <u>If a disaster was to occur in your community, how long could your community sustain itself before outside help is required?</u>

- 24 hrs   x
- 48 hrs   x
- 72 hrs
- 96 hrs

    I think that is a difficult question. It depends on the type of disaster and where within the city it occurs.

3h. <u>Has your community identified and stockpiled supplies that could be used in case of an emergency?</u>

- Yes   No   x
- Which agencies were involved in the decision making process?
    - Public Health ....
    - Paramedic ....
    - Fire...
    - Police ....
    - Local Emergency Measures Organization...........................
    - Provincial Emergency Measures Organization ....

We have control of all the fuel depots in the community and have made concessions with the larger stores for supplies but we do not have a plan.

4) Funding

4a. Who serves as your community's chief resource for funding for emergency management?

- Municipal government   x It's the only funding
- Provincial government
- Federal government

4b. Are your communities funding needs for emergency management based on a needs/risk assessment?

- Yes   x   No
- If no, how are funding needs for emergency preparedness assessed?

    [Please-click-here-to-insert-answer/comments]

4c. Is your community aware of the funding mechanisms for emergency management provided by your provincial government?

- Yes   x   No

4d. Has your community applied for funding for emergency management from the provincial government?

- Yes   x   No
- If yes, for what purpose?
    - Training ....
    - To establish an emergency measures organization ....
    - To purchase emergency response equipment x
    - To build CBRNE-specific response capacity ....
    - To build HUSAR-specific response capacity...........................
    - To build a cyber attack-specific response capacity ....
    - Other (please explain below)...

    The Federal government, through JEPP funding has assisted in the past for projects.

4e. How satisfied is your community with provincial funding mechanisms for emergency management?

- Satisfied
- Somewhat Satisfied   x
- Not Satisfied
- If your community is "somewhat" or "not" satisfied, can you explain why?

    The issue with funding such as JEPP is that it is not on the same rotation as municipal budgets. It is extremely hard to try to anticipate something without a commitment.

4f. Is your community aware of the funding mechanisms for emergency management provided by the federal government?

- Yes   x   No   But for municipalities our size it just isn't going to happen.

4g. Has your community applied for funding for emergency management from the federal government through the Joint Emergency Preparedness Program (JEPP)?

Orillia

- Yes   x   No
- If yes, how satisfied is your community with the JEPP?
  - Satisfied
  - Somewhat Satisfied   x
  - Not Satisfied
  - If you are "somewhat" or "not" satisfied with JEPP, what is wrong with the JEPP process and what changes to the process would best facilitate your community's needs?

    There should be more emphasis put into projects that reflect the real need of communities.

4h. How often has your community applied for JEPP funding? How often has your community been successful in receiving funding through the JEPP?

By need, and we have only been successful twice that I am aware of. One of the grants we returned it because of lack of funding on our side.

4i. What are your community's main concerns/challenges regarding funding for emergency management?

There has been to much emphasis given to HUSAR and PERT and those types of entities with the focus on terrorism. It has come abundantly clear over the past few years that the real threat to municipalities is the weather. If you look at the costs associated with disasters within the country it has not been terrorism but mother nature. This is not to say that we cannot be diligent in our efforts towards terrorism but to many people are profiting from it and to much money is being spent on it when the real killer has been the weather

5) Community Awareness

5a. Does your local government have a program in place to educate its citizens on what to do in case of a disaster?

- Yes   x   No
- If no, why not?
- If yes, can you describe this program?

We use lectures, use public transit signs and hand out pamphlets. Our city web site has a lot of info on personal preparation and in fact that is what we teach. Look after yourself so we can look after those in real need.

5b. Does your community have in place an emergency broadcast system?

- Yes   No   x
- If no, why not?
- If no, what method(s) are utilized by your community to alert citizens of an impending disaster or emergency?
- If no, what changes would you make to this system or what would you do different? (For example, utilizing and entirely different approach)
- If yes, how does the system works?
- If yes, are you satisfied with this system?

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▪ Yes   No

We have communication with the local radio station and they provided standby power for their systems since the blackout.

5c. Does your community have the ability to interrupt local and national television and radio broadcasts in order to transmit emergency-related updates or instructions?

- Yes   x   No
- Are you satisfied with this system?
  - ▪ Yes   No   x
- If no, what changes would you make to this system? Or, what would you do different? (For example, employing an entirely different approach)

  There is no commitment other than community commitment on their behalf to allow us access to their system.

6) First Responders

6a. Do the first responders in your community have interoperable communications systems?

- Yes   No   x
- If no, why not?
- If yes, are these communications systems purchases based on provincial or federal standards?
  - ▪ Yes   No
- How often are these systems tested and how much training is received by first responders in using interoperable channels?

  Our police are Provincial, our ambulance is County and we are municipal. All three operate on different systems and have totally different operating abilities.

6b. Are your communications systems interoperable with all departments and agencies in your province, other levels of government, and U.S. authorities where applicable?

No

6c. Does your community have the capacity to manage a Chemical, Biological, Radiological, Nuclear or Explosive (CBRNE) incident?

- Yes   No   x

  If the Ontario Provincial Police units are available we may get some assistance

6d. Does your community have the capacity to manage a cyber attack?

- Yes   No   x

  [Please-click-here-to-insert-answer/comments]

6e. Have the emergency management personnel in your city received training at the Canadian Emergency Management College?

Orillia

- Yes　　　No　x
- Is the amount of training received sufficient?
- Yes　　　No　x

> The majority of the staff involved at that level are either senior staff and department heads and elected officials. Trying to schedule them into something like that is impossible. It is difficult enough to train them at a local level. The elected officials are transient and therefore it usually comes back to the people who run the city day to day to advise them on the best choices during an emergency.

7) Role of the Canadian Forces

7a. Is there an expectation in your community that the Canadian Forces will provide assistance to your community in the event of an emergency or disaster if necessary?

- Yes　　　No　x

7b. Are community leaders or is your communities emergency management organization/ or person(s) charged with emergency preparedness aware of the existence of the Canadian Forces Canada Command?

- Yes　x　　　No
- If yes, has your community liaised with Canada Command with regards to emergency preparedness?
    - Yes　x　　No
    - If no, why not?

    [Please-click-here-to-insert-answer/comments]

7c. Is there a Canadian Forces Reserve Unit located in your community?

- Yes　　　No　x
- If yes, are community leaders or is your community's emergency management organization or person(s) charged with emergency preparedness aware of the services that can be provided by the Reserves in the event of an emergency or disaster?
    - Yes　x　　No
    - If no, why not?
    - If yes, have Canadian Forces Reserves been included in your community's emergency planning process?
        o Yes　　　No　x

There is still some speculation on their ability to provide resources in a timely manner.

8) Heavy Urban Search and Rescue (HUSAR)

8a. Does your community have HUSAR capability?

- Yes　　　No　x

8b. At what level is your HUSAR deployment capability ranked?

- Category 1
- Category 2
- Category 3
- Category4
- Category5

8c. How much does it cost to sustain your HUSAR program?

[Please-click-here-to-insert-answer/comments]

8d. Are there agreements in place for your HUSAR team to provide regional support in case of disasters or emergencies?

- Yes   No
- If no, why not?

[Please-click-here-to-insert-answer/comments]

8e. Is the goal of your HUSAR program to reach Category 5 deployment capability?

- Yes   No
- If no, why?
- If yes, how long will it take for you to reach this level?

[Please-click-here-to-insert-answer/comments]

8f. Whose responsibility should it be to provide funding for HUSAR? (more than one can be selected)

- Municipal
- Provincial
- Federal   x
- All three
- Please you explain your choice

[Please-click-here-to-insert-answer/comments]

9) Critical Infrastructure Protection (CIP)

9a.   Has your community identified critical infrastructure within its boundaries?

- Yes   x   No

9b.   Does your community have a plan in place to protect critical infrastructure?

- Yes   x   No

9c.   Has the federal government identified federal critical infrastructure in your community?

- Yes   No   x
- If yes, is your community responsible for protecting federal critical infrastructure?
  - Yes   No

Orillia

- If yes, what assistance, financial or other, has the federal government provided your community to protect federal critical infrastructure?

[Please-click-here-to-insert-answer/comments]

9d.   Has your provincial government identified provincial critical infrastructure in your community?

- Yes x   No
- If yes, is your community responsible for protecting provincial critical infrastructure?
  - Yes x   No
- If yes, what assistance, financial or other, has the provincial government provided your community to protect provincial critical infrastructure?

None, we have taken it upon ourselves to work with the Ontario Provincial Police to harden their general headquarters.

9e.   How does your community work with the private sector to ensure the protection of critical infrastructure? Please provide concrete examples (Ex. Public-private partnerships, working groups, etc.)

[Please-click-here-to-insert-answer/comments]

Follow up Questions

1a.
Does your community have the **unilateral** ability to interrupt television and radio broadcasts in order to transmit emergency-related updates or instructions?
(Please check all that apply)
- Yes   (please see 1b)
  - Local radio   x
  - Local television
  - National radio
  - National television

- No, not unilaterally, media cooperation is needed
- No, this is not necessary for my community

1b.
If yes, please indicate if the authority to unilaterally interrupt radio and television broadcasts has been officially granted to your community and through which mechanism:
- Provincial legislation
- Local legislation
- Other: Please elaborate   We have an agreement with them

- No official authority needed

2a.

Has your community identified and/or stockpiled supplies that could be used in case of an emergency?

(Please check all that apply)

- Yes   x
    o Provincial emergency supplies have been identified and agreements are in place on when and how they will be used in an emergency
    o Local Private sector suppliers have been identified and agreements have been made regarding their role during an emergency
    o Stockpiled supplies   (please see 2b)
        ▪ Specialized emergency Equipment
            • Please specify
        ▪ Medical Supplies
        ▪ Shelter Supplies (cots and beds)
        ▪ Food and Water
        ▪ Other   We control all fuel
            • Please specify
- None of the above

2b.

Are these stockpiled supplies the federal caches from the National Emergency Stockpile System (NESS)?

- Yes   (please see 2c)
- No

2c.

Health Canada informed the Committee that there are about 1, 600 National Emergency Stockpile System (NESS) caches strategically located across Canada.
Do you know of this program and do you have access to a cache?
(Please check all that apply)

- Yes, I know of the NESS program
    o I have access to a NESS cache
    o I have access to a cache and can confirm its usefulness
    o I was consulted on what supplies should be stockpiled in the caches
- None of the above

If the caches referred to are the ones with the field hospitals they are of little use during an emergency. The complexity and age of the equipment will create some logistical issues and the supplies in the cache are from the Korean and Vietnam wars. There may be some things within the cache that may of use but they are so outdated they will likely not be adequate.

Emergency Management Questionnaire – 2007
Oshawa
Ontario

Emergency Management Questionnaire – 2007

There are 9 sections in this questionnaire. The questions are underlined. Please provide your answer under each question. In cases where a list of options for answers is given, please replace the " " with an "X". Please feel free to insert additional comments below each question.

1) You and Your Community

1a. <u>Please tell us who you are – name, title, and emergency management experience.</u>

Steve Meringer, Fire Chief, Community Emergency Management Coordinator, 9 years experience in Emergency Planning.

1b. <u>How densely populated is your community (in square kilometres)</u>

- Is your community:
  - Rural
  - Urban
  - Mixed   **X**

1c. <u>Is your community near or does it include a:</u>

- Major industrial facility   **X**
- Border crossing
- Port / Airport, or transportation hub   **X**
- All of the above

1d. <u>Does your community have an emergency management organization?</u>

- Yes **X**   No

1e. <u>Has your community ever declared a state of local emergency as a result of a natural or human-induced event?</u>

- Yes **X**   No
- If yes, under what conditions did your community declare a state of emergency? For example, a flood, fire, tornado, snow/ice storm, other natural disaster or man-made event?

2003 Blackout

1f. <u>Has your province declared a state of emergency as a result of a declaration in your community of a state of local emergency</u>?

- Yes   No   **X**
- If yes, how many times has this occurred?

[Please-click-here-to-insert-answer/comments]

2) Risk Assessment

2a. Does your community conduct a risk assessment to determine the likelihood that its citizens will be affected by a natural or human-induced disaster or state of local emergency?

- Yes   **X**   No
- If no, why not?
- If yes, is this risk assessment based on:
  - A provincially standardized process?   **X**
  - A federally standardized process?

[Please-click-here-to-insert-answer/comments]

2b. How often does your community conduct a risk assessment?

Reviewed Annually.

2c. Which departments, agencies or organizations are involved in conducting your community's risk assessment?

- Police ....
- Fire..
- Paramedic ....
- Public Health ....
- Local Emergency Management Organization ....
- Municipal Government..
- All of the above ....**X**
- Is the province consulted? (Yes   No **X**)
- Is the federal government consulted? (Yes   No **X**)

2d. Does your community involve industry when conducting its risk assessment?

- Yes   **X**   No
- If yes, how willing were they to share risk related information?

Yes, as long as information remained confidential

- How did this information (or lack of information) impact your risk assessment?

Most information related to how emergency affected their operation.

2e. Is a disaster or state of local emergency caused by an act of terrorism a concern for your community?

- Yes   **X**   No
- If yes, does your community have a counter-terrorism response plan?
  - Yes   **X**   No
  - If no, why not?
  - If yes, which organizations are involved?

It is a concern but not identified as a High Risk. This is covered in the General Plan.

3) Response Capability

Oshawa

3a. How prepared is your community to respond to a major emergency or disaster?

- Prepared **X**
- Somewhat prepared
- Unprepared
- Do not know

[Please-click-here-to-insert-answer/comments]

3b. How well prepared do you think the federal government is to respond to a major disaster such as Hurricane Katrina?

- Prepared
- Somewhat prepared
- Unprepared
- Do not know **X**

3c. How confident are you that the provincial government will support municipal emergency response efforts in the event of a disaster or declaration of a state of local emergency?

- Very confident
- Confident **X**
- No Confidence
- Do not know

3d. Does your community have a dedicated emergency operations centre?

- Yes   No **X**
- If no, has your community specified a structure (building, office space, etc.) that will be used as an emergency operations centre?
  - Yes **X**   No
  - If yes, please describe this structure?
  - If no, why not?

  Community Centre, backup power, large rooms with breakout rooms. All necessary items such as phones, computers, etc. stored onsite.

3e. Has your community established an incident command structure/incident management structure (ICS/IMS) which would be utilized in case of a disaster or state of local emergency?

- Yes **X**   No
- If yes, what is it ICS/IMS, Site Management, Other

  Combination of both.

- If no, why not?

  [Please-click-here-to-insert-answer/comments]

3f. Does your community have agreements in place with surrounding communities to provide assistance or request assistance in the event of a disaster or state of local emergency?

- Yes **X**   No

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- If no, why not?
- Do you think such agreements are necessary?
    - Yes **X**   No
    - If you do not think such agreements are necessary, can you explain why?

[Please-click-here-to-insert-answer/comments]

3g. If a disaster was to occur in your community, how long could your community sustain itself before outside help is required?

- 24 hrs
- 48 hrs
- 72 hrs   **X**
- 96 hrs

[Please-click-here-to-insert-answer/comments]

3h. Has your community identified and stockpiled supplies that could be used in case of an emergency?

- Yes **X**   No   "**All areas below stock substantial inventory".**
- Which agencies were involved in the decision making process?
    - Public Health ....**X**
    - Paramedic ....**X**
    - Fire..**X**
    - Police ....**X**
    - Local Emergency Measures Organization...........................**X**
    - Provincial Emergency Measures Organization ....**X**

4) Funding

4a. Who serves as your community's chief resource for funding for emergency management?

- Municipal government   **X**
- Provincial government
- Federal government

4b. Are your communities funding needs for emergency management based on a needs/risk assessment?

- Yes **X**   No
- If no, how are funding needs for emergency preparedness assessed?

[Please-click-here-to-insert-answer/comments]

4c. Is your community aware of the funding mechanisms for emergency management provided by your provincial government?

- Yes **X**   No

4d. Has your community applied for funding for emergency management from the provincial government?

- Yes **X**   No
- If yes, for what purpose?
    - Training ....**X**
    - To establish an emergency measures organization ....

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Oshawa

- To purchase emergency response equipment ....
- To build CBRNE-specific response capacity ....
- To build HUSAR-specific response capacity ....
- To build a cyber attack-specific response capacity ....
- Other (please explain below)...**X**

Funding for a Plan Development Consultant.

4e. How satisfied is your community with provincial funding mechanisms for emergency management?

- Satisfied
- Somewhat Satisfied
- Not Satisfied   **X**
- If your community is "somewhat" or "not" satisfied, can you explain why?

JEPP Funding timelines do not fit Municipal timelines.

4f. Is your community aware of the funding mechanisms for emergency management provided by the federal government?

- Yes   No **X**

4g. Has your community applied for funding for emergency management from the federal government through the Joint Emergency Preparedness Program (JEPP)?

- Yes **X**   No
- If yes, how satisfied is your community with the JEPP?
    - Satisfied
    - Somewhat Satisfied
    - Not Satisfied   **X**
    - If you are "somewhat" or "not" satisfied with JEPP, what is wrong with the JEPP process and what changes to the process would best facilitate your community's needs?

See #4e. above. Also initially we were denied funding but went ahead with project. Funding was then approved but cancelled once I confirmed we went ahead with project.

4h. How often has your community applied for JEPP funding? How often has your community been successful in receiving funding through the JEPP?

Applied twice and approved once.

4i. What are your community's main concerns/challenges regarding funding for emergency management?

Funding should follow Municipal Budget timelines.
Funding should not be cancelled if project moves ahead without JEPP prior approval. Oshawa was moving ahead with project iregardless of funding and had to move forward to keep project on time. Once JEPP was made aware project had started, approval was denied.

5) Community Awareness

5a. Does your local government have a program in place to educate its citizens on what to do in case of a disaster?

- Yes **X**   No
- If no, why not?
- If yes, can you describe this program?

   Public Awareness Program using mall displays, brochure distribution, newspaper stories.

5b. Does your community have in place an emergency broadcast system?

- Yes **X**   No
- If no, why not?
- If no, what method(s) are utilized by your community to alert citizens of an impending disaster or emergency?
- If no, what changes would you make to this system or what would you do different? (For example, utilizing and entirely different approach)
- If yes, how does the system works?
- If yes, are you satisfied with this system?
   - Yes   No

   Nuclear notification currently but additional notification is now available through television after recent CRTC approval.

5c. Does your community have the ability to interrupt local and national television and radio broadcasts in order to transmit emergency-related updates or instructions?

- Yes **X**   No
- Are you satisfied with this system?
   - Yes   No
- If no, what changes would you make to this system? Or, what would you do different? (For example, employing an entirely different approach)

   Hasn't been used yet but all communities have this ability with the CRTC approving of "The Weather Network" system.

Oshawa

6) First Responders

6a. Do the first responders in your community have interoperable communications systems?

- Yes **X**   No
- If no, why not?
- If yes, are these communications systems purchases based on provincial or federal standards?
  - Yes **X**   No
- How often are these systems tested and how much training is received by first responders in using interoperable channels?

Quarterly

6b. Are your communications systems interoperable with all departments and agencies in your province, other levels of government, and U.S. authorities where applicable?

NO

6c. Does your community have the capacity to manage a Chemical, Biological, Radiological, Nuclear or Explosive (CBRNE) incident?

- Yes **X**   No

To a limited degree with assistance from other levels of government.

6d. Does your community have the capacity to manage a cyber attack?

- Yes   No

Unknown

6e. Have the emergency management personnel in your city received training at the Canadian Emergency Management College?

- Yes **X**   No
- Is the amount of training received sufficient?
- Yes   No

I haven't sent staff for training for the past few years.
Previously the lack of proper scheduling by the College made it too difficult.
Attendees were not confirmed until a week or two before the start date. This is too short of notice for Senior City Staff. Perhaps improvements have been made since then.

7) Role of the Canadian Forces

7a. <u>Is there an expectation in your community that the Canadian Forces will provide assistance to your community in the event of an emergency or disaster if necessary?</u>

- Yes **X**   No

7b. <u>Are community leaders or is your communities emergency management organization/ or person(s) charged with emergency preparedness aware of the existence of the Canadian Forces Canada Command?</u>

- Yes   No **X**
- If yes, has your community liaised with Canada Command with regards to emergency preparedness?
  - Yes   No **X**
  - If no, why not?

> [Please-click-here-to-insert-answer/comments]

7c. <u>Is there a Canadian Forces Reserve Unit located in your community?</u>

- Yes **X**   No
- If yes, are community leaders or is your community's emergency management organization or person(s) charged with emergency preparedness aware of the services that can be provided by the Reserves in the event of an emergency or disaster?
  - Yes   No **X**
  - If no, why not? **Haven't met with representatives.**
  - If yes, have Canadian Forces Reserves been included in your community's emergency planning process?
    - Yes   No

> [Please-click-here-to-insert-answer/comments]

8) Heavy Urban Search and Rescue (HUSAR)

8a. <u>Does your community have HUSAR capability?</u>

- Yes   No **X**

8b. <u>At what level is your HUSAR deployment capability ranked?</u>

- Category 1
- Category 2
- Category 3
- Category4
- Category5

8c. <u>How much does it cost to sustain your HUSAR program?</u>

> [Please-click-here-to-insert-answer/comments]

8d. <u>Are there agreements in place for your HUSAR team to provide regional support in case of disasters or emergencies?</u>

Oshawa
- Yes   No
- If no, why not?

[Please-click-here-to-insert-answer/comments]

8e. Is the goal of your HUSAR program to reach Category 5 deployment capability?

- Yes   No
- If no, why?
- If yes, how long will it take for you to reach this level?

[Please-click-here-to-insert-answer/comments]

8f. Whose responsibility should it be to provide funding for HUSAR? (more than one can be selected)

- Municipal
- Provincial   **X**
- Federal   **X**
- All three
- Please you explain your choice

[Please-click-here-to-insert-answer/comments]

9) Critical Infrastructure Protection (CIP)

9a. Has your community identified critical infrastructure within its boundaries?

- Yes **X**   No

9b. Does your community have a plan in place to protect critical infrastructure?

- Yes **X**   No

9c. Has the federal government identified federal critical infrastructure in your community?

- Yes   No   **X**
- If yes, is your community responsible for protecting federal critical infrastructure?
  - Yes   No
- If yes, what assistance, financial or other, has the federal government provided your community to protect federal critical infrastructure?

[Please-click-here-to-insert-answer/comments]

9d. Has your provincial government identified provincial critical infrastructure in your community?

- Yes   No   **X**
- If yes, is your community responsible for protecting provincial critical infrastructure?
  - Yes   No
- If yes, what assistance, financial or other, has the provincial government provided your community to protect provincial critical infrastructure?

[Please-click-here-to-insert-answer/comments]

9e. How does your community work with the private sector to ensure the protection of critical infrastructure? Please provide concrete examples (Ex. Public-private partnerships, working groups, etc.)

No formal partnerships at this time.

Follow up Questions

1a.
Does your community have the **unilateral** ability to interrupt television and radio broadcasts in order to transmit emergency-related updates or instructions?
(Please check all that apply)
- Yes   (please see 1b)
  - o Local radio
  - o Local television
  - o National radio
  - o National television

- No, not unilaterally, media cooperation is needed X
- No, this is not necessary for my community

1b.
If yes, please indicate if the authority to unilaterally interrupt radio and television broadcasts has been officially granted to your community and through which mechanism:
- Provincial legislation
- Local legislation
- Other: Please elaborate

- No official authority needed

2a.
Has your community identified and/or stockpiled supplies that could be used in case of an emergency?
(Please check all that apply)
- Yes
  - o Provincial emergency supplies have been identified and agreements are in place on when and how they will be used in an emergency
  - o Local Private sector suppliers have been identified and agreements have been made regarding their role during an emergency X
  - o Stockpiled supplies   (please see 2b)
    - ▪ Specialized emergency Equipment
      - Please specify
    - ▪ Medical Supplies
    - ▪ Shelter Supplies (cots and beds)
    - ▪ Food and Water
    - ▪ Other
      - Please specify
- None of the above

Oshawa

2b.
Are these stockpiled supplies the federal caches from the National Emergency Stockpile System (NESS)?

- Yes   (please see 2c)
- No

2c.
Health Canada informed the Committee that there are about 1, 600 National Emergency Stockpile System (NESS) caches strategically located across Canada.
Do you know of this program and do you have access to a cache?
(Please check all that apply)

- Yes, I know of the NESS program
    - o I have access to a NESS cache
    - o I have access to a cache and can confirm its usefulness
    - o I was consulted on what supplies should be stockpiled in the caches
- None of the above X

Emergency Management Questionnaire – 2007

Ottawa
Ontario

There are 9 sections in this questionnaire. The questions are underlined. Please provide your answer under each question. In cases where a list of options for answers is given, please replace the " " with an "X". Please feel free to insert additional comments below each question.

1) You and Your Community

1a. Please tell us who you are – name, title, and emergency management experience.

John Ash, Manager Office of Emergency Management, President -International Association of Emergency Managers Canada

1b. How densely populated is your community (in square kilometres)

- Is your community:
  - Rural
  - Urban
  - Mixed   X

1c. Is your community near or does it include a:

- Major industrial facility
- Border crossing
- Port / Airport, or transportation hub   X
- All of the above

1d. Does your community have an emergency management organization?

- Yes   X   No

1e. Has your community ever declared a state of local emergency as a result of a natural or human-induced event?

- Yes   X   No
- If yes, under what conditions did your community declare a state of emergency? For example, a flood, fire, tornado, snow/ice storm, other natural disaster or man-made event?

1998 Ice Storm, 2002 Black Out

1f. Has your province declared a state of emergency as a result of a declaration in your community of a state of local emergency?

- Yes   X   No
- If yes, how many times has this occurred?

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Ottawa

2) Risk Assessment

2a. <u>Does your community conduct a risk assessment to determine the likelihood that its citizens will be affected by a natural or human-induced disaster or state of local emergency?</u>

- Yes X   No
- If no, why not?
- If yes, is this risk assessment based on:
  - A provincially standardized process?   X
  - A federally standardized process?

> The City of Ottawa conducted a vulnerability analysis in 2002, which predated provincial standard. The City's vulnerability analysis assesses data on the probability and consequences of various hazards as well as City's response capability and capacity to each hazard. A series of sub factors was determined for each category to which a numerical value was provided, allowing a rating and subsequent prioritization risks while factoring the City's preparedness.   The City plans on refreshing its vulnerability analysis in 2007- 2007to aid in evaluating success of current activity as well as prioritizing future activity. Provincial standard requires the identification of the probability and consequences at a basic level.

2b. <u>How often does your community conduct a risk assessment?</u>

> Scheduled every 5 years

2c. <u>Which departments, agencies or organizations are involved in conducting your community's risk assessment?</u>

- Police ....
- Fire...
- Paramedic ....
- Public Health ....
- Local Emergency Management Organization ....
- Municipal Government...
- All of the above X
- Is the province consulted? (Yes   X   No) **but   provided   little input/leadership (added J ash)**
- Is the federal government consulted? (Yes X   No) **but provided little to no input/leadership (added J ash)**

2d. <u>Does your community involve industry when conducting its risk assessment?</u>

- Yes X   No
- If yes, how willing were they to share risk related information?

> Industry was hesitant to provide detailed risk related information stating concerns information might become public resulting in compromise of sensitive or competitive edge information.

- How did this information (or lack of information) impact your risk assessment?

> The lack of detail resulted in subjective assessment or assessments not considering relevant information that could impact the municipality.

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2e. <u>Is a disaster or state of local emergency caused by an act of terrorism a concern for your community?</u>

- Yes   X   No
- If yes, does your community have a counter-terrorism response plan?
  - Yes   X   No
  - If no, why not?
  - If yes, which organizations are involved?

 All City of Ottawa departments were involved in the development of City's all-hazard plan, which include responding to, and preparing for terrorist activity. To support the City's ability to respond a intelligence dissemination protocol involving All policing and Emergency Response entities within the National Capital (Municipal - City of Ottawa & Gatineau, Provincial - Ontario & Quebec Federal (RCMP, CSIS, NCR Military Police, CBSA, PSC) is being developed.

3) Response Capability

3a. <u>How prepared is your community to respond to a major emergency or disaster?</u>

- Prepared
- Somewhat prepared   X
- Unprepared
- Do not know
   Significant progress has been made in improving response capacity and capability (purchase of equipment, development of response plans, hiring of additional responder staff). Progress is continuing on implementing additional activities to enhance response capability and capacity as well as municipal continuity of operations, however fiscal and human resource limitations accompanied by difficulty maintaining stakeholder engagement in have tempered the progress of some initiatives.

3b. <u>How well prepared do you think the federal government is to respond to a major disaster such as Hurricane Katrina?</u>

- Prepared
- Somewhat prepared
- Unprepared   X
- Do not know

3c. <u>How confident are you that the provincial government will support municipal emergency response efforts in the event of a disaster or declaration of a state of local emergency?</u>

- Very confident
- Confident   X
- No Confidence
- Do not know

3d. <u>Does your community have a dedicated emergency operations centre?</u>

- Yes   X   No
- If no, has your community specified a structure (building, office space, etc.) that will be used as an emergency operations centre?

- Yes   No
- If yes, please describe this structure?
- If no, why not?

    The City of Ottawa has an established EOC. However plans are in progress to construct a new EOC that addresses command and control integration, resiliency and expanded space requirements to aid in managing complex events considering the requirements to involve multiple agencies/ levels of government.

3e. <u>Has your community established an incident command structure/incident management structure (ICS/IMS) which would be utilized in case of a disaster or state of local emergency?</u>

- Yes X   No
- If yes, what is it ICS/IMS, Site Management, Other

    Currently transitioning from Site Management to ICS/IMS

- If no, why not?

    [Please-click-here-to-insert-answer/comments]

3f. <u>Does your community have agreements in place with surrounding communities to provide assistance or request assistance in the event of a disaster or state of local emergency?</u>

- Yes X   No
- If no, why not?
- Do you think such agreements are necessary?
  - Yes X   No
  - If you do not think such agreements are necessary, can you explain why?

    [Please-click-here-to-insert-answer/comments]

3g. <u>If a disaster was to occur in your community, how long could your community sustain itself before outside help is required?</u>

- 24 hrs
- 48 hrs
- 72 hrs   X
- 96 hrs

    The City of Ottawa is focused on sustaining services during emergency events for 72 hours, however depending on the scope and impact of the emergency assistance may be required will before the 72 hour timeline.
<u>Has your community identified and stockpiled supplies that could be used in case of an emergency?</u>

- Yes X   No
- Which agencies were involved in the decision making process?
  - Public Health X
  - Paramedic X
  - Fire..X
  - Police X

- Local Emergency Measures Organization............................X
- Provincial Emergency Measures Organization X

4) Funding

4a. <u>Who serves as your community's chief resource for funding for emergency management?</u>

- Municipal government   X
- Provincial government
- Federal government

4b. <u>Are your communities funding needs for emergency management based on a needs/risk assessment?</u>

- Yes   X   No
- If no, how are funding needs for emergency preparedness assessed?

> [Please-click-here-to-insert-answer/comments]

4c. <u>Is your community aware of the funding mechanisms for emergency management provided by your provincial government?</u>

- Yes   X   No

4d. <u>Has your community applied for funding for emergency management from the provincial government</u>?

- Yes   No   X
- If yes, for what purpose?
  - Training ....
  - To establish an emergency measures organization ....
  - To purchase emergency response equipment ....
  - To build CBRNE-specific response capacity ....
  - To build HUSAR-specific response capacity...........................
  - To build a cyber attack-specific response capacity ....
  - Other (please explain below)..

    The Province does not have a grant/funding program. Ontario only provides funding for specific response capability and capacity. (Example 1: agreements established with the City and Ontario Fire Marshals Office to provide level 3 CBRNE/HAZMAT responses to Ontario Communities. Annual funding is provided to support this capability understanding the City may be required to respond outside City. Example 2: Ontario Ministry of Health has established a funding agreement with Ottawa Paramedic service to provide CBRNE training to Ontario Paramedics and some health services. The funding from MoH aids in building internal expertise and equipment.)

4e. <u>How satisfied is your community with provincial funding mechanisms for emergency management?</u>

- Satisfied
- Somewhat Satisfied   X
- Not Satisfied
- If your community is "somewhat" or "not" satisfied, can you explain why?

Ottawa

The Province of Ontario has implemented regulatory changes to it Emergency Management Legislation requiring municipalities to conform to specific standards. Future legislative changes will address full spectrum of emergency management: prevention/mitigation, preparedness, response and recovery (including continuity of Operations). The legislation is a positive step that is highlighting gaps and requirements. However municipalities are required to absorb the cost of addressing emergency management needs. Although funding is available for specific areas as noted above the funding is limited to specific response capability and only available to limited communities. A broader funding strategy is required to align with current and future legislative requirements to raise the level of emergency management activities provincially and nationally.

4f. <u>Is your community aware of the funding mechanisms for emergency management provided by the federal government?</u>

- Yes X   No

4g. <u>Has your community applied for funding for emergency management from the federal government through the Joint Emergency Preparedness Program (JEPP)?</u>

- Yes X   No
- If yes, how satisfied is your community with the JEPP?
   - Satisfied
   - Somewhat Satisfied   X
   - Not Satisfied
   - If you are "somewhat" or "not" satisfied with JEPP, what is wrong with the JEPP process and what changes to the process would best facilitate your community's needs?

The time to process funding is significant (in some cases 2-3 years) although it is understood that steps are being taken to establish a 6-month turnaround time. The Federal government has the opportunity to work with the Provinces and Municipalities to establish a grant process that is based on building geographical specific emergency management capacity and capability (risk assessments should drive grant structure and eligibility with the goal of addressing local provincial and federal capacity and capability) Emergency management goes beyond equipment for response. Federal/Provincial funding should contribute to the building of activity along the full spectrum of emergency management: prevention/mitigation, preparedness, response and recovery (including continuity of operations)

4h. <u>How often has your community applied for JEPP funding? How often has your community been successful in receiving funding through the JEPP?</u>

Yearly applications are submitted, with a 60-70% approval rate based on the funding categories identified.

4i. <u>What are your community's main concerns/challenges regarding funding for emergency management?</u>

The City of Ottawa is committed to addressing all areas of Emergency Management prevention/mitigation, preparedness, response and recovery (including continuity of operations) and has invested significant funds and staffing hours to progress towards is goals. Investment in

all areas of emergency management (not just response) will help drive a more holistic approach to emergency preparedness resulting in more resilient communities which contribute to a safer Canada.

5) Community Awareness

5a. <u>Does your local government have a program in place to educate its citizens on what to do in case of a disaster</u>?

- Yes X   No
- If no, why not?
- If yes, can you describe this program?

   The City of Ottawa has taken a community peer to peer approach to public emergency preparedness. Education material has been developed for public and businesses. Community and business leaders are offered free training in the City's Are You Ready? Program. Trainers are provided access to free material and presentation equipment. To date over 60 community/ business leaders have been trained who are actively training in the community. The program consists of modules that address various areas of emergency preparedness (basic emergency preparedness, basic first aid and fire suppression, emergency preparedness for businesses, emergency preparedness and pandemic)

5b. <u>Does your community have in place an emergency broadcast system?</u>

- Yes   No X
- If no, why not? The City is in progress of establishing a community alert/notification system; Activity was delayed pending outcome of CRTC ruling on use of reverse 9-1-1. The City also has access to public broadcasting on French and English weather networks (Made available thru agreement with province of Ontario and Weather channel) As well a local "travellers information" radio station is currently in place that will be utilized to incorporate emergency information, protocol to enable this will be in place by late 2007.
- If no, what method(s) are utilized by your community to alert citizens of an impending disaster or emergency? Currently local media
- If no, what changes would you make to this system or what would you do different? (For example, utilizing and entirely different approach) Steps are underway to enhance public notification as described above.
- If yes, how does the system works?
- If yes, are you satisfied with this system?
  - Yes   No

<center>[Please-click-here-to-insert-answer/comments]</center>

5c. <u>Does your community have the ability to interrupt local and national television and radio broadcasts in order to transmit emergency-related updates or instructions</u>?

- Yes X   No   **Local Weather Network/Stations only**
- Are you satisfied with this system?
  - Yes X   No

Ottawa

- If no, what changes would you make to this system? Or, what would you do different? (For example, employing an entirely different approach)

    The City has access to public broadcasting on French and English weather networks (Made available thru agreement with province of Ontario and Weather channel) additional capability in progress as identified in question 5B

6) First Responders

6a. <u>Do the first responders in your community have interoperable communications systems?</u>

- Yes   X   No
- If no, why not?
- If yes, are these communications systems purchases based on provincial or federal standards?
  - Yes   X   No
- How often are these systems tested and how much training is received by first responders in using interoperable channels?

    Training is conducted at point of hire and on an as needed basis. Interoperability channels are used on a regular basis by Emergency Services and are well utilized.

6b. <u>Are your communications systems interoperable with all departments and agencies in your province, other levels of government, and U.S. authorities where applicable?</u>

    All City departments, Airport, DND police at Dwyer hill and some RCMP utilize City's 800mgh trunked radio system and have interoperability) Other key partners are not linked to City of Ottawa radio system.   Work has been done to link/patch some key partners (example Ontario Provincial Police, local hospitals) but further work is required. Highlighted during major events in Ottawa such as G8/G20/ presidential visits communications with Municipal - City of Ottawa & Gatineau, Provincial - Ontario & Quebec Federal (RCMP, CSIS, NCR Military Police) is required as well due to the significant policing requirements police officers are brought in from other municipal services (Toronto, Peel, Durham) resulting in utilization of multiple radio systems, some of which are not interoperable. Efforts are currently underway to enhance interoperability however in the absence of provincial or federal leadership/standards The City of Ottawa will only be addressing local issues.

6c. <u>Does your community have the capacity to manage a Chemical, Biological, Radiological, Nuclear or Explosive (CBRNE) incident?</u>

- Yes   X   No

    Ottawa has level 3 capabilities. A multi-departmental approach is taken and further steps will be established in 2007 to enhance current capability/capacity/coordination.

6d. <u>Does your community have the capacity to manage a cyber attack?</u>

- Yes   X   No

    City of Ottawa IT branch has implemented security processes/measures and monitors cyber activity including responding to Government of Canada cyber advisories.

6e. <u>Have the emergency management personnel in your city received training at the Canadian Emergency Management College?</u>

- Yes   X   No
- Is the amount of training received sufficient?
- Yes   X   No

        The College is an excellent opportunity for municipalities to receive information/training. However additional leadership should be taken in defining and training to a specific standard (ICS/IMS, Site Management). Understanding the current reality and possibility of needing to share personal provincially, nationally and internationally a standard needs to exist. Conforming to standard could be a requirement to access federal funding.

7) Role of the Canadian Forces

7a. <u>Is there an expectation in your community that the Canadian Forces will provide assistance to your community in the event of an emergency or disaster if necessary?</u>

- Yes   X   No

7b. <u>Are community leaders or is your communities emergency management organization/ or person(s) charged with emergency preparedness aware of the existence of the Canadian Forces Canada Command?</u>

- Yes   X   No
- If yes, has your community liaised with Canada Command with regards to emergency preparedness?
  - Yes   X   No   At a basic level
  - If no, why not?

        [Please-click-here-to-insert-answer/comments]

7c. <u>Is there a Canadian Forces Reserve Unit located in your community?</u>

- Yes   X   No
- If yes, are community leaders or is your community's emergency management organization or person(s) charged with emergency preparedness aware of the services that can be provided by the Reserves in the event of an emergency or disaster?
  - Yes   X   No
  - If no, why not?
  - If yes, have Canadian Forces Reserves been included in your community's emergency planning process?
    - Yes   X   No

        To a limited degree as the province has indicated municipalities cannot formally establish agreements with military.

Ottawa

8) Heavy Urban Search and Rescue (HUSAR)

8a. <u>Does your community have HUSAR capability?</u>

- Yes No X currently developing Category 3 team for implementation 2008

8b. <u>At what level is your HUSAR deployment capability ranked?</u>

- Category 1
- Category 2
- Category 3
- Category4
- Category5

Not familiar with these classifications The City of Ottawa initial team development based on "Medium" USAR designation as identified by Canadian USAR classification guide. Team will not be operational until 2008

8c. <u>How much does it cost to sustain your HUSAR program?</u>

Annual projected operating cost 230-320K
Annual projected capital costs (equipment lifecycle) 90K

8d. <u>Are there agreements in place for your HUSAR team to provide regional support in case of disasters or emergencies?</u>

- Yes No X
- If no, why not?

Team not in currently operational

8e. <u>Is the goal of your HUSAR program to reach Category 5 deployment capability?</u>

- Yes X No
- If no, why?
- If yes, how long will it take for you to reach this level?

Achievement of "Heavy" deployment capability dependant on receiving federal designation and supporting funding.

8f. <u>Whose responsibility should it be to provide funding for HUSAR? (more than one can be selected)</u>

- Municipal
- Provincial
- Federal
- All three X
- Please you explain your choice

The development and maintenance of USAR capability should be initiated on the concept of the geographical distribution of teams based on probability of risk. The cost of USAR teams is a limiting factor and should be shared by all levels of government.

9) Critical Infrastructure Protection (CIP)

9a. Has your community identified critical infrastructure within its boundaries?

- Yes   X   No

The City of Ottawa has initiated studies to identify critical municipal infrastructure but there is no consolidated effort to look at all of the critical infrastructure within the municipality's boundaries (Energy and utilities, Communications and information technology, Finance, Health care, Food, Water, Transportation, Safety, Government, Manufacturing) and their interdependencies.

9b. Does your community have a plan in place to protect critical infrastructure?

- Yes   X   No

The City of Ottawa Departments responsible for the operation of services linked to critical infrastructure (i.e. water, wastewater) has implemented controls (engineering and administrative) to enhance protection of critical infrastructure assets. Some organizations have implemented continuity measures to ensure delivery of service (i.e. back up generators).

9c. Has the federal government identified federal critical infrastructure in your community?

- Yes   No   X

No formal discussions or planning between Federal organizations and municipality.

- If yes, is your community responsible for protecting federal critical infrastructure?
- Yes   No   X

No formal discussions or planning between Federal organizations and municipality.

  ▪ If yes, what assistance, financial or other, has the federal government provided your community to protect federal critical infrastructure?

  [Please-click-here-to-insert-answer/comments]

9d. Has your provincial government identified provincial critical infrastructure in your community?

Yes   No   X

 No formal discussions or planning between Provincial organizations and municipality.

- If yes, is your community responsible for protecting provincial critical infrastructure?

Yes   No   X

No formal discussions or planning between Federal organizations and municipality.

- If yes, what assistance, financial or other, has the provincial government provided your community to protect provincial critical infrastructure?

  [Please-click-here-to-insert-answer/comments]

Ottawa

9e. <u>How does your community work with the private sector to ensure the protection of critical infrastructure? Please provide concrete examples (Ex. Public-private partnerships, working groups, etc.)</u>

No formal activities in place with the private sector

Follow up Questions

1a.
Does your community have the **unilateral** ability to interrupt television and radio broadcasts in order to transmit emergency-related updates or instructions?
(Please check all that apply)
- Yes   (please see 1b)
  o Local radio
  o Local television
  o National radio
  o National television

- No, not unilaterally, media cooperation is needed X
- No, this is not necessary for my community

1b.
If yes, please indicate if the authority to unilaterally interrupt radio and television broadcasts has been officially granted to your community and through which mechanism:
- Provincial legislation
- Local legislation
- Other: Please elaborate

- No official authority needed

2a.
Has your community identified and/or stockpiled supplies that could be used in case of an emergency?
(Please check all that apply)
- Yes X
  o Provincial emergency supplies have been identified and agreements are in place on when and how they will be used in an emergency X
  o Local Private sector suppliers have been identified and agreements have been made regarding their role during an emergency
  o Stockpiled supplies X (please see 2b)
    ▪ Specialized emergency EquipmentX
      • Please specify CBRNE related equipment
    ▪ Medical SuppliesX
    ▪ Shelter Supplies (cots and beds)
    ▪ Food and Water
    ▪ Other

- Please specify
- None of the above

2b.
Are these stockpiled supplies the federal caches from the National Emergency Stockpile System (NESS)?

- Yes X (please see 2c)
- No

2c.
Health Canada informed the Committee that there are about 1, 600 National Emergency Stockpile System (NESS) caches strategically located across Canada.
Do you know of this program and do you have access to a cache?
(Please check all that apply)

- Yes, I know of the NESS program
  - o I have access to a NESS cache
  - o I have access to a cache and can confirm its usefulness X
  - o I was consulted on what supplies should be stockpiled in the caches
- None of the above

Emergency Management Questionnaire – 2007

Owen Sound
Ontario

There are 9 sections in this questionnaire. The questions are underlined. Please provide your answer under each question. In cases where a list of options for answers is given, please replace the " " with an "X". Please feel free to insert additional comments below each question.

1) You and Your Community

1a.   Please tell us who you are – name, title, and emergency management experience.

> Ed Nowak, Fire Chief and CEMC for the City of Owen Sound – 13 years of emergency management experience

1b.   How densely populated is your community (in square kilometres)

- Is your community:
  - Rural
  - Urban   X
  - Mixed

1c.   Is your community near or does it include a:

- Major industrial facility
- Border crossing
- Port / Airport, or transportation hub   X
- All of the above

[Bruce Nuclear generating is within one hour of Owen Sound]

1d.   Does your community have an emergency management organization?

- Yes   X   No

1e.   Has your community ever declared a state of local emergency as a result of a natural or human-induced event?

- Yes   No   X
- If yes, under what conditions did your community declare a state of emergency? For example, a flood, fire, tornado, snow/ice storm, other natural disaster or man-made event?

> [Please-click-here-to-insert-answer/comments]

1f.   Has your province declared a state of emergency as a result of a declaration in your community of a state of local emergency?

- Yes   No   X
- If yes, how many times has this occurred?

> [Please-click-here-to-insert-answer/comments]

2) Risk Assessment

2a. Does your community conduct a risk assessment to determine the likelihood that its citizens will be affected by a natural or human-induced disaster or state of local emergency?

- Yes X   No
- If no, why not?
- If yes, is this risk assessment based on:
  - A provincially standardized process?   X
  - A federally standardized process?

As per Emergency management Ontario HIRA

2b. How often does your community conduct a risk assessment?

Annually or when there are significant changes in the community

2c. Which departments, agencies or organizations are involved in conducting your community's risk assessment?

- Police X
- Fire..X
- Paramedic X
- Public Health X
- Local Emergency Management Organization X
- Municipal Government...X
- All of the above ....
- Is the province consulted? (Yes   No X)
- Is the federal government consulted? (Yes   No X)

2d. Does your community involve industry when conducting its risk assessment?

- Yes   No X
- If yes, how willing were they to share risk related information?

[Please-click-here-to-insert-answer/comments]

- How did this information (or lack of information) impact your risk assessment?

A good deal of information is received from our Fire Prevention Division as they on ongoing basis performance industrial inspections and maintains a database as well as performs an annual risk assessment in this regard.

2e. Is a disaster or state of local emergency caused by an act of terrorism a concern for your community?

- Yes   No
- If yes, does your community have a counter-terrorism response plan?
  - Yes X   No
  - If no, why not?
  - If yes, which organizations are involved?

This is in the realm of Police Services

Owen Sound

3) Response Capability

3a. How prepared is your community to respond to a major emergency or disaster?

- Prepared   X
- Somewhat prepared
- Unprepared
- Do not know

                  [Please-click-here-to-insert-answer/comments]

3b. How well prepared do you think the federal government is to respond to a major disaster such as Hurricane Katrina?

- Prepared   X
- Somewhat prepared
- Unprepared
- Do not know

3c. How confident are you that the provincial government will support municipal emergency response efforts in the event of a disaster or declaration of a state of local emergency?

- Very confident   X
- Confident
- No Confidence
- Do not know

3d. Does your community have a dedicated emergency operations centre?

- Yes   No   X
- If no, has your community specified a structure (the primary EOC is the fire department with the alternate site being the Police department) that will be used as an emergency operations centre?
  - Yes   No
  - If yes, please describe this structure?
  - If no, why not?

                  [Please-click-here-to-insert-answer/comments]

3e. Has your community established an incident command structure/incident management structure (ICS/IMS) which would be utilized in case of a disaster or state of local emergency?

- Yes   No   X
- If yes, what is it ICS/IMS, Site Management, Other

        [Please-click-here-to-insert-answer/comments]

- If no, why not?

      [We are awaiting the finalized version of the IMS developed by the Province of Ontario that will be used in the Province/ EMO to ensure compliance in the event of an

emergency. Fire, Police and EMS use the IMS. Once the final version has been adopted, then all that will be required is training].

3f. Does your community have agreements in place with surrounding communities to provide assistance or request assistance in the event of a disaster or state of local emergency?

- Yes   X   No
- If no, why not?
- Do you think such agreements are necessary?
  - Yes   X   No
  - If you do not think such agreements are necessary, can you explain why?

[Please-click-here-to-insert-answer/comments]

3g. If a disaster was to occur in your community, how long could your community sustain itself before outside help is required?

- 24 hrs
- 48 hrs
- 72 hrs   X
- 96 hrs

[Give our geographic location and incidents that have happened in the past, we are confident that we can sustain ourselves for at least 72 hours.]

3h. Has your community identified and stockpiled supplies that could be used in case of an emergency?

- Yes   No
- Which agencies were involved in the decision making process?
  - Public Health X
  - Paramedic X
  - Fire...
  - Police ....
  - Local Emergency Measures Organization...........................X
  - Provincial Emergency Measures Organization X

4) Funding

4a. Who serves as your community's chief resource for funding for emergency management?

- Municipal government   X
- Provincial government
- Federal government

4b. Are your communities funding needs for emergency management based on a needs/risk assessment?

- Yes   X   No
- If no, how are funding needs for emergency preparedness assessed?

[Please-click-here-to-insert-answer/comments]

Owen Sound

4c. <u>Is your community aware of the funding mechanisms for emergency management provided by your provincial government?</u>

- Yes   X   No

4d. <u>Has your community applied for funding for emergency management from the provincial government</u>?

- Yes   X   No
- If yes, for what purpose?
  - Training ....
  - To establish an emergency measures organization ....
  - To purchase emergency response equipment X
  - To build CBRNE-specific response capacity X
  - To build HUSAR-specific response capacity...........................
  - To build a cyber attack-specific response capacity ....
  - Other (please explain below)......................................X

<div align="center">[Interoperability, EOC, generator]</div>

4e. <u>How satisfied is your community with provincial funding mechanisms for emergency management?</u>

- Satisfied
- Somewhat Satisfied   X
- Not Satisfied
- If your community is "somewhat" or "not" satisfied, can you explain why?

<div align="center">[There is limited funding available, the elongated process to receive approval as well as other administrative factors. When we look at funding of a generator, the funding is not based on the size necessary, rather it is a flat $10,000].</div>

4f. <u>Is your community aware of the funding mechanisms for emergency management provided by the federal government?</u>

- Yes   X   No

4g. <u>Has your community applied for funding for emergency management from the federal government through the Joint Emergency Preparedness Program (JEPP)?</u>

- Yes   X   No
- If yes, how satisfied is your community with the JEPP?
  - Satisfied
  - Somewhat Satisfied   X
  - Not Satisfied
  - If you are "somewhat" or "not" satisfied with JEPP, what is wrong with the JEPP process and what changes to the process would best facilitate your community's needs?

<div align="center">[Please-click-here-to-insert-answer/comments]</div>

4h. <u>How often has your community applied for JEPP funding? How often has your community been successful in receiving funding through the JEPP?</u>

At least three times (ARES, generator, Interoperability)

4i. <u>What are your community's main concerns/challenges regarding funding for emergency management?</u>

The limited amount of funding, the narrow scope, timelines for confirmation, what is covered, limitations once approval and no action, then you must wait 3 years to apply.

5) Community Awareness

5a. <u>Does your local government have a program in place to educate its citizens on what to do in case of a disaster?</u>

- Yes X   No
- If no, why not?
- If yes, can you describe this program?

Web site, annual information display during EP week, publications in local newspapers, radio announcements, door-to-door and we are working on a guide for each household.

5b. <u>Does your community have in place an emergency broadcast system?</u>

- Yes   No X
- If no, why not? Still in the research phase and funding – exploring funding from federal/ provincial government for this ongoing cost.
- If no, what method(s) are utilized by your community to alert citizens of an impending disaster or emergency?
  [Through the radio media, we are constantly in contact and provide radio updates].
- If no, what changes would you make to this system or what would you do different? (A broad based system with funding or application provided by the provincial or federal governments].
- If yes, how does the system works?
- If yes, are you satisfied with this system?
  - Yes   No

The media are very cooperative and welling to provide any information and updates as provided.

5c. <u>Does your community have the ability to interrupt local and national television and radio broadcasts in order to transmit emergency-related updates or instructions?</u>

- Yes X   No
- Are you satisfied with this system?
  - Yes X   No
- If no, what changes would you make to this system? Or, what would you do different? (The only media that we have locally are radio and print media. Rogers the local cable affiliate will provide this service, but we do not have a television outlet such as CBC or CTV which may create difficulty. The local media is very support of providing emergency management information on a timely basis.))

Owen Sound

[Please-click-here-to-insert-answer/comments]

6) First Responders

6a. <u>Do the first responders in your community have interoperable communications systems?</u>

- Yes X   No
- If no, why not?
- If yes, are these communications systems purchases based on provincial or federal standards? Purchase through JEPP funding and work through a command module – it is now being purchased through JEPP funding.
  - ▪ Yes   No
- How often are these systems tested and how much training is received by first responders in using interoperable channels? Still awaiting the arrival of the system.

  {The Interoperability system is being purchased in June with JEPP funding].

6b. <u>Are your communications systems interoperable with all departments and agencies in your province, other levels of government, and U.S. authorities where applicable?</u>

As mention previously, we are awaiting the system to its capability

6c. <u>Does your community have the capacity to manage a Chemical, Biological, Radiological, Nuclear or Explosive (CBRNE) incident?</u>

- Yes X   No

To a limited extent as we have the equipment and training. Additional resources will however be required which are 2 – 3 hours away. We are also looking at other ways to provide additional capability locally,

6d. <u>Does your community have the capacity to manage a cyber attack?</u>

- Yes   No

[Please-click-here-to-insert-answer/comments]

6e. <u>Have the emergency management personnel in your city received training at the Canadian Emergency Management College?</u>

- Yes X   No
- Is the amount of training received sufficient? [The limited number of openings and scheduling of courses limits the opportunity for staff and members of the Emergency Control group to attend. We are attempting to send as many as possible given the restrictions.]
- Yes   No

[Please-click-here-to-insert-answer/comments]

7) Role of the Canadian Forces

7a. Is there an expectation in your community that the Canadian Forces will provide assistance to your community in the event of an emergency or disaster if necessary?

- Yes X   No   [Given the parameters and protocol for requesting assistance and working through the County Government, Provincial Government for requesting assistance and their resources].

7b. Are community leaders or is your communities emergency management organization/ or person(s) charged with emergency preparedness aware of the existence of the Canadian Forces Canada Command?

- Yes X   No
- If yes, has your community liaised with Canada Command with regards to emergency preparedness?
  - Yes X   No
  - If no, why not?

[Land Forces Base Meaford is within 20 minutes of our jurisdiction and has been used in 1995. Recently representatives from Land Forces base Meaford made a presentation on requesting their resources and the process(es) to follow.

7c. Is there a Canadian Forces Reserve Unit located in your community?

- Yes X   No
- If yes, are community leaders or is your community's emergency management organization or person(s) charged with emergency preparedness aware of the services that can be provided by the Reserves in the event of an emergency or disaster?
  - Yes   No X
  - If no, why not? Currently working on this opportunity to be better acquainted with opportunities and services that the reserves can provide.
  - If yes, have Canadian Forces Reserves been included in your community's emergency planning process?
    - Yes   No X

The Canadian Forces are under federal jurisdictional and given the structure for requesting assistance through the County and the Province. We have recently been made aware of the new structure and the requirements for requesting assistance. We are looking at introducing and changing our Emergency Response Plan to clearly define the manner and method to request resources.

8) Heavy Urban Search and Rescue (HUSAR)

8a. Does your community have HUSAR capability?

- Yes   No X - We have some limited capability through our fire department and the fire Mutual Aid system, but will rely on Toronto's

8b. At what level is your HUSAR deployment capability ranked?

- Category 1

Owen Sound

- Category 2
- Category 3
- Category4
- Category5

8c. How much does it cost to sustain your HUSAR program?

[Please-click-here-to-insert-answer/comments]

8d. Are there agreements in place for your HUSAR team to provide regional support in case of disasters or emergencies?

- Yes   No
- If no, why not?

   We would use the HUSAR team from the City of Toronto, again through EMO request.

8e. Is the goal of your HUSAR program to reach Category 5 deployment capability?

- Yes   No
- If no, why?
- If yes, how long will it take for you to reach this level?

[Please-click-here-to-insert-answer/comments]

8f. Whose responsibility should it be to provide funding for HUSAR? (more than one can be selected)

- Municipal
- Provincial   X
- Federal   X
- All three
- Please you explain your choice

   The Provincial and federal Government should designate which communities are capable of performing the HUSAR due to the cost of maintaining such a team and given that this team may be called upon to respond across Canada and possibly North America or worldwide.

9) Critical Infrastructure Protection (CIP)

9a.   Has your community identified critical infrastructure within its boundaries?

- Yes   X   No

9b.   Does your community have a plan in place to protect critical infrastructure?

- Yes   X   No

9c.   Has the federal government identified federal critical infrastructure in your community?

- Yes   No
- If yes, is your community responsible for protecting federal critical infrastructure?

212

- Yes   No
  - If yes, what assistance, financial or other, has the federal government provided your community to protect federal critical infrastructure?

[Please-click-here-to-insert-answer/comments]

9d.   Has your provincial government identified provincial critical infrastructure in your community?

- Yes   No
- If yes, is your community responsible for protecting provincial critical infrastructure?
  - Yes X   No
- If yes, what assistance, financial or other, has the provincial government provided your community to protect provincial critical infrastructure?

[Please-click-here-to-insert-answer/comments]

9e.   How does your community work with the private sector to ensure the protection of critical infrastructure? Please provide concrete examples (Ex. Public-private partnerships, working groups, etc.)

This is an area that we are beginning to explore. Currently information is available in print and on our Web site. Some organizations in the private sector have organizations/ groups that assist them in dealing with protection of their critical infrastructure i.e. DRIE

Follow up Questions

1a.
Does your community have the **unilateral** ability to interrupt television and radio broadcasts in order to transmit emergency-related updates or instructions?
(Please check all that apply)

- Yes   (please see 1b)
  - Local radio
  - Local television
  - National radio
  - National television

- No, not unilaterally, media cooperation is needed X
- No, this is not necessary for my community

1b.
If yes, please indicate if the authority to unilaterally interrupt radio and television broadcasts has been officially granted to your community and through which mechanism:

- Provincial legislation
- Local legislation
- Other: Please elaborate
- No official authority needed

Owen Sound

2a.
Has your community identified and/or stockpiled supplies that could be used in case of an emergency?
(Please check all that apply)

- Yes
  - o Provincial emergency supplies have been identified and agreements are in place on when and how they will be used in an emergency X
  - o Local Private sector suppliers have been identified and agreements have been made regarding their role during an emergency
  - o Stockpiled supplies   (please see 2b)
    - ▪ Specialized emergency Equipment
      - • Please specify
    - ▪ Medical SuppliesX
    - ▪ Shelter Supplies (cots and beds) X
    - ▪ Food and Water
    - ▪ Other
      - • Please specify
- None of the above

2b.
Are these stockpiled supplies the federal caches from the National Emergency Stockpile System (NESS)?

- Yes X (please see 2c)
- No

2c.
Health Canada informed the Committee that there are about 1, 600 National Emergency Stockpile System (NESS) caches strategically located across Canada.
Do you know of this program and do you have access to a cache?
(Please check all that apply)

- Yes, I know of the NESS program X
  - o I have access to a NESS cache X
  - o I have access to a cache and can confirm its usefulness
  - o I was consulted on what supplies should be stockpiled in the caches
- None of the above

Emergency Management Questionnaire – 2007

Penticton
British Columbia

1   Emergency Management Questionnaire – 2007
2
3   There are 9 sections in this questionnaire. The questions are underlined. Please provide your
4   answer under each question. In cases where a list of options for answers is given, please replace
5   the "☐" with an "X". Please feel free to insert additional comments below each question.
6
7   **1) You and Your Community**
8
9   1a. Please tell us who you are – name, title, and emergency management experience.
10   Glenn Robertson, Safety Coordinator/Emergency Program Coordinator with over 7 years of
11   emergency management experience
12
13   1b. How densely populated is your community (in square kilometres)
14   • Is your community:
15   ▪ Rural   ☐
16   ▪ Urban   ☐
17   ▪ Mixed   ☐ 19.6
18
19   1c. Is your community near or does it include a:
20   • Major industrial facility   ☐
21   • Border crossing   ☐
22   • Port / Airport, or transportation hub ☐ Airport
23   • All of the above   ☐
24
25   1d. Does your community have an emergency management organization?
26   • Yes x   No ☐
27
28   1e. Has your community ever declared a state of local emergency as a result of a natural or
29   human-induced event?
30   • Yes x   No ☐
31   • If yes, under what conditions did your community declare a state of emergency? For
32   example, a flood, fire, tornado, snow/ice storm, other natural disaster or man-made
33   event?
34   Fire, severe rain storm, and manmade event.
35   1f. Has your province declared a state of emergency as a result of a declaration in your
36   community of a state of local emergency?
37   • Yes ☐   No x
38   • If yes, how many times has this occurred?
39   [Please-click-here-to-insert-answer/comments]

1 **2) Risk Assessment**
2
3 2a. <u>Does your community conduct a risk assessment to determine the likelihood that its citizens</u>
4 <u>will be affected by a natural or human-induced disaster or state of local emergency?</u>

5 - Yes x   No ☐
6 - If no, why not?
7 - If yes, is this risk assessment based on:
8 ▪ A provincially standardized process? x
9 ▪ A federally standardized process? ☐

10 BCERMS model developed by members of the Provincial Emergency Program.
11
12 2b. <u>How often does your community conduct a risk assessment?</u>

13 Once every seven years with annual reviews.
14
15 2c. <u>Which departments, agencies or organizations are involved in conducting your</u>
16 <u>community's risk assessment?</u>

17 - Police .... ☐
18 - Fire .... ☐
19 - Paramedic .... ☐
20 - Public Health .... ☐
21 - Local Emergency Management Organization .... ☐
22 - Municipal Government .... ☐
23 - All of the above x
24 - Is the province consulted? (Yes x   No ☐)
25 - Is the federal government consulted? (Yes ☐   No x)
26
27 2d. <u>Does your community involve industry when conducting its risk assessment?</u>

28 - Yes ☐   No x
29 - If yes, how willing were they to share risk related information?
30 [Please-click-here-to-insert-answer/comments]
31 - How did this information (or lack of information) impact your risk assessment?

32 No large industries, however a process is needed to involve industry which is mostly
33 tourism, and small business.
34
35 2e. <u>Is a disaster or state of local emergency caused by an act of terrorism a concern for your</u>
36 <u>community?</u>

37 - Yes x   No ☐
38 - If yes, does your community have a counter-terrorism response plan?
39 ▪ Yes x   No ☐
40 ▪ If no, why not?
41 ▪ If yes, which organizations are involved?

42 Police, Fire, Agriculture & Health. Police would be the lead agency with fire,
43 agriculture, and health responding as necessary.

3) Response Capability

3a. <u>How prepared is your community to respond to a major emergency or disaster?</u>

- Prepared   x
- Somewhat prepared   ☐
- Unprepared   ☐
- Do not know   ☐

    Some disasters such as a hazmat incident would require outside assistance to respond to the actual incident. However the systems are in place to manage a major emergency or disaster.

3b. <u>How well prepared do you think the federal government is to respond to a major disaster such as Hurricane Katrina?</u>

- Prepared   x
- Somewhat prepared   ☐
- Unprepared   ☐
- Do not know   ☐

3c. <u>How confident are you that the provincial government will support municipal emergency response efforts in the event of a disaster or declaration of a state of local emergency?</u>

- Very confident   x
- Confident   ☐
- No Confidence   ☐
- Do not know   ☐

3d. <u>Does your community have a dedicated emergency operations centre?</u>

- Yes ☐   No x
- If no, has your community specified a structure (building, office space, etc.) that will be used as an emergency operations centre?
  - Yes x   No ☐
  - If yes, please describe this structure?
  - If no, why not?

    Council Chambers within city hall is the EOC with Firehall the alternate EOC. Both will be equipped with emergency generators for back-up power in 2007.

3e. <u>Has your community established an incident command structure/incident management structure (ICS/IMS) which would be utilized in case of a disaster or state of local emergency?</u>

- Yes x   No ☐
- If yes, what is it ICS/IMS, Site Management, Other

    Based on the ICS system, BC Emergency Response Management System

- If no, why not?

1 3f. Does your community have agreements in place with surrounding communities to provide
2   assistance or request assistance in the event of a disaster or state of local emergency?

3   ● Yes x   No □
4   ● If no, why not?
5   ● Do you think such agreements are necessary?
6   ▪ Yes x   No □
7   ▪ If you do not think such agreements are necessary, can you explain why?

8   [Please-click-here-to-insert-answer/comments]
9

10 3g. If a disaster was to occur in your community, how long could your community sustain itself
11   before outside help is required?

12   ● 24 hrs   □
13   ● 48 hrs   □
14   ● 72 hrs   □
15   ● 96 hrs   □

16   Difficult to answer, would depend on the incident and how wide spread the disaster is and
17   whether the resources within the City would be accessible.
18 3h. Has your community identified and stockpiled supplies that could be used in case of an
19   emergency?

20   ● Yes □   No x
21   ● Which agencies were involved in the decision making process?
22   ▪ Public Health ....□
23   ▪ Paramedic ....□
24   ▪ Fire ....□
25   ▪ Police ....□
26   ▪ Local Emergency Measures Organization ....□
27   ▪ Provincial Emergency Measures Organization ....□
28

4) Funding

4a. <u>Who serves as your community's chief resource for funding for emergency management?</u>

- Municipal government   x
- Provincial government   ☐
- Federal government   ☐

4b. <u>Are your communities funding needs for emergency management based on a needs/risk assessment?</u>

- Yes   x   No   ☐
- If no, how are funding needs for emergency preparedness assessed?

            [Please-click-here-to-insert-answer/comments]

4c. <u>Is your community aware of the funding mechanisms for emergency management provided by your provincial government?</u>

- Yes   x   No   ☐

4d. <u>Has your community applied for funding for emergency management from the provincial government?</u>

- Yes   x   No   ☐
- If yes, for what purpose?
  - Training x
  - To establish an emergency measures organization x
  - To purchase emergency response equipment..........................x
  - To build CBRNE-specific response capacity..........................☐
  - To build HUSAR-specific response capacity..........................☐
  - To build a cyber attack-specific response capacity.................☐
  - Other (please explain below)...☐

            [Please-click-here-to-insert-answer/comments]

4e. <u>How satisfied is your community with provincial funding mechanisms for emergency management?</u>

- Satisfied   x
- Somewhat Satisfied   ☐
- Not Satisfied   ☐
- If your community is "somewhat" or "not" satisfied, can you explain why?

            [Please-click-here-to-insert-answer/comments]

4f. <u>Is your community aware of the funding mechanisms for emergency management provided by the federal government?</u>

- Yes   x   No   ☐

1   **4g.** <u>Has your community applied for funding for emergency management from the federal</u>
2   <u>government through the Joint Emergency Preparedness Program (JEPP)?</u>

3   • Yes x   No ☐
4   • If yes, how satisfied is your community with the JEPP?
5   ▪ Satisfied   ☐
6   ▪ Somewhat Satisfied   x
7   ▪ Not Satisfied   ☐
8   ▪ If you are "somewhat" or "not" satisfied with JEPP, what is wrong with the JEPP
9   process and what changes to the process would best facilitate your community's
10   needs?

11   Expand allowable items referred to as "responsibility of local authority" to expand &
12   increase the capabilities of first response agencies i.e. Fire Departments
13

14   **4h.** <u>How often has your community applied for JEPP funding? How often has your community</u>
15   <u>been successful in receiving funding through the JEPP?</u>

16   Only once that EP coordinator is aware of?
17

18   **4i.** <u>What are your community's main concerns/challenges regarding funding for emergency</u>
19   <u>management?</u>

20   Education / Training / Equipment are important tools for response and lessen the recover
21   time but more work is need on mitigation efforts which aren't always funded as part of
22   emergency management.

5) Community Awareness

5a. Does your local government have a program in place to educate its citizens on what to do in case of a disaster?

- Yes ☐   No x
- If no, why not? No formal process, just web site info, EP Week activities etc.
- If yes, can you describe this program?

[Please-click-here-to-insert-answer/comments]

5b. Does your community have in place an emergency broadcast system?

- Yes ☐   No x
- If no, why not?
- If no, what method(s) are utilized by your community to alert citizens of an impending disaster or emergency? News releases, via media TV, radio, news paper, web sites.
- If no, what changes would you make to this system or what would you do different? (For example, utilizing and entirely different approach)
- If yes, how does the system works? Well, for 80% of the population
- If yes, are you satisfied with this system?
  - Yes ☐   No ☐

Adapting communication strategies for incident and location work the best even though the message may be the same.

5c. Does your community have the ability to interrupt local and national television and radio broadcasts in order to transmit emergency-related updates or instructions?

- Yes ☐   No x
- Are you satisfied with this system?
  - Yes x   No ☐
- If no, what changes would you make to this system? Or, what would you do different? (For example, employing an entirely different approach)

Media are always available and willing to provide assistance with getting messages to the public.

6) First Responders

6a. Do the first responders in your community have interoperable communications systems?

- Yes ☐   No x
- If no, why not? RCMP & BCAS have restrictions!
- If yes, are these communications systems purchases based on provincial or federal standards?
  - Yes ☐   No ☐
- How often are these systems tested and how much training is received by first responders in using interoperable channels?

[Please-click-here-to-insert-answer/comments]

6b. Are your communications systems interoperable with all departments and agencies in your province, other levels of government, and U.S. authorities where applicable?

No

6c. Does your community have the capacity to manage a Chemical, Biological, Radiological, Nuclear or Explosive (CBRNE) incident?

- Yes ☐   No x

We have the capability to respond and assist those the may need to be evacuated and monitor the situation until outside assistance arrived.

6d. Does your community have the capacity to manage a cyber attack?

- Yes x   No ☐

IT personnel are available, as COP staff, but other than that the answer is No

6e. Have the emergency management personnel in your city received training at the Canadian Emergency Management College?

- Yes ☐   No x
- Is the amount of training received sufficient?
- Yes ☐   No x

Personnel have received training in various BCERMS courses EOC related offered by PEP through the Justice Institute of BC. More training is needed in the area of ICS for first responders of various agencies.

7) Role of the Canadian Forces

7a. <u>Is there an expectation in your community that the Canadian Forces will provide assistance to your community in the event of an emergency or disaster if necessary?</u>

- Yes x   No ☐

7b. <u>Are community leaders or is your communities emergency management organization/ or person(s) charged with emergency preparedness aware of the existence of the Canadian Forces Canada Command?</u>

- Yes x   No ☐
- If yes, has your community liaised with Canada Command with regards to emergency preparedness?
  - Yes ☐   No x
  - If no, why not?

  > All outside assistance is coordinated through PEP and the province.

7c. <u>Is there a Canadian Forces Reserve Unit located in your community?</u>

- Yes ☐   No ☐ ???
- If yes, are community leaders or is your community's emergency management organization or person(s) charged with emergency preparedness aware of the services that can be provided by the Reserves in the event of an emergency or disaster?
  - Yes ☐   No ☐
  - If no, why not?
  - If yes, have Canadian Forces Reserves been included in your community's emergency planning process?
    - o Yes ☐   No x

  > [Please-click-here-to-insert-answer/comments]

8) Heavy Urban Search and Rescue (HUSAR)

8a. Does your community have HUSAR capability?

 • Yes ☐   No x

8b. At what level is your HUSAR deployment capability ranked?

 • Category 1   ☐
 • Category 2   ☐
 • Category 3   ☐
 • Category4   ☐
 • Category5   ☐

8c. How much does it cost to sustain your HUSAR program?

[Please-click-here-to-insert-answer/comments]

8d. Are there agreements in place for your HUSAR team to provide regional support in case of disasters or emergencies?

 • Yes ☐   No x
 • If no, why not?

[Please-click-here-to-insert-answer/comments]

8e. Is the goal of your HUSAR program to reach Category 5 deployment capability?

 • Yes ☐   No x
 • If no, why?
 • If yes, how long will it take for you to reach this level?

[Please-click-here-to-insert-answer/comments]

8f. Whose responsibility should it be to provide funding for HUSAR? (more than one can be selected)

 • Municipal   ☐
 • Provincial   ☐
 • Federal   ☐
 • All three   x
 • Please you explain your choice

Specialized Team that could be deployed where the need would arise.

9) Critical Infrastructure Protection (CIP)

9a. Has your community identified critical infrastructure within its boundaries?

- Yes x   No   ☐

9b. Does your community have a plan in place to protect critical infrastructure?

- Yes x   No   ☐

9c. Has the federal government identified federal critical infrastructure in your community?

- Yes ☐   No   x
- If yes, is your community responsible for protecting federal critical infrastructure?
  - Yes ☐   No   ☐
- If yes, what assistance, financial or other, has the federal government provided your community to protect federal critical infrastructure?

  [Please-click-here-to-insert-answer/comments]

9d. Has your provincial government identified provincial critical infrastructure in your community?

- Yes x   No   ☐
- If yes, is your community responsible for protecting provincial critical infrastructure?
  - Yes ☐   No   x
- If yes, what assistance, financial or other, has the provincial government provided your community to protect provincial critical infrastructure?

  [Please-click-here-to-insert-answer/comments]

9e. How does your community work with the private sector to ensure the protection of critical infrastructure? Please provide concrete examples (Ex. Public-private partnerships, working groups, etc.)

  Resources are identified in the community i.e. Vital Services Directory

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Emergency Management Questionnaire – 2007

Peterborough
Ontario

There are 9 sections in this questionnaire. The questions are underlined. Please provide your answer under each question. In cases where a list of options for answers is given, please replace the " " with an "X". Please feel free to insert additional comments below each question.

1) You and Your Community

1a.   Please tell us who you are – name, title, and emergency management experience.

Trent Gervais, Deputy Fire Chief and Community Emergency Management Coordinator. I have been involved in various large- scale emergencies such as the ice storm 98, the black out, SARS and the Flood of 2004. I have also 20 years in the fire service.

1b.   How densely populated is your community (in square kilometres)

- Is your community:
  - Rural
  - Urban   X
  - Mixed

1c.   Is your community near or does it include a:

- Major industrial facility   x
- Border crossing
- Port / Airport, or transportation hub   X
- All of the above

1d.   Does your community have an emergency management organization?

- Yes   X   No

1e.   Has your community ever declared a state of local emergency as a result of a natural or human-induced event?

- Yes   X   No
- If yes, under what conditions did your community declare a state of emergency? For example, a flood, fire, tornado, snow/ice storm, other natural disaster or man-made event?

<div align="center">MAJOR FLOODING TO MOST OF THE CITY</div>

1f.   Has your province declared a state of emergency as a result of a declaration in your community of a state of local emergency?

- Yes   X   No
- If yes, how many times has this occurred?

ONCE- SARS

2) Risk Assessment

2a. Does your community conduct a risk assessment to determine the likelihood that its citizens will be affected by a natural or human-induced disaster or state of local emergency?

- Yes   X   No
- If no, why not?
- If yes, is this risk assessment based on:
  - A provincially standardized process?   X
  - A federally standardized process?

[Please-click-here-to-insert-answer/comments]

2b. How often does your community conduct a risk assessment?

ONCE PER YEAR

2c. Which departments, agencies or organizations are involved in conducting your community's risk assessment?

- Police X
- Fire..X
- Paramedic ....
- Public Health X
- Local Emergency Management Organization X
- Municipal Government...X
- All of the above ....
- Is the province consulted? (Yes X   No   )
- Is the federal government consulted? (Yes   No X)

2d. Does your community involve industry when conducting its risk assessment?

- Yes   X   No
- If yes, how willing were they to share risk related information?

NOT VERY COOPERATIVE

- How did this information (or lack of information) impact your risk assessment?

LACK HINDERS PROPER PLANNING

2e. Is a disaster or state of local emergency caused by an act of terrorism a concern for your community?

- Yes   X   No
- If yes, does your community have a counter-terrorism response plan?
  - Yes   X   No
  - If no, why not?
  - If yes, which organizations are involved?

POLICE,FIRE, EMERGENCY MANAGEMENT

227

Peterborough

3) Response Capability

3a. How prepared is your community to respond to a major emergency or disaster?

- Prepared   X
- Somewhat prepared
- Unprepared
- Do not know
                VERY WELL SUPPORTED PROGRAM

3b. How well prepared do you think the federal government is to respond to a major disaster such as Hurricane Katrina?

- Prepared
- Somewhat prepared
- Unprepared   X
- Do not know

3c. How confident are you that the provincial government will support municipal emergency response efforts in the event of a disaster or declaration of a state of local emergency?

- Very confident
- Confident
- No Confidence   X
- Do not know

3d. Does your community have a dedicated emergency operations centre?

- Yes   X   No
- If no, has your community specified a structure (building, office space, etc.) that will be used as an emergency operations centre?
  - Yes   No
  - If yes, please describe this structure?
  - If no, why not?
                NEW PERMANENT STATE OF THE ART FACILITY

3e. Has your community established an incident command structure/incident management structure (ICS/IMS) which would be utilized in case of a disaster or state of local emergency?

- Yes   No   X
- If yes, what is it ICS/IMS, Site Management, Other

    [Please-click-here-to-insert-answer/comments]

- If no, why not?
    WAITING FOR THE PROVICE TO FINALIZE THE IMS MODEL

3f. <u>Does your community have agreements in place with surrounding communities to provide assistance or request assistance in the event of a disaster or state of local emergency?</u>

- Yes X   No
- If no, why not?
- Do you think such agreements are necessary?
  - Yes X   No
  - If you do not think such agreements are necessary, can you explain why?

[Please-click-here-to-insert-answer/comments]

3g. <u>If a disaster was to occur in your community, how long could your community sustain itself before outside help is required?</u>

- 24 hrs
- 48 hrs   X
- 72 hrs
- 96 hrs

CURRENTLY WORKING TO ESTABLISH A THRESHOLD ON HOW MANY
RESIDENTS WE CAN LOOK AFTER WITHOUT ANY OUTSIDE HELP

3h. <u>Has your community identified and stockpiled supplies that could be used in case of an emergency?</u>

- Yes X   No
- Which agencies were involved in the decision making process?
  - Public Health X
  - Paramedic X
  - Fire..X
  - Police X
  - Local Emergency Measures Organization...........................X
  - Provincial Emergency Measures Organization ....

4) Funding

4a. <u>Who serves as your community's chief resource for funding for emergency management?</u>

- Municipal government   X
- Provincial government
- Federal government

4b. <u>Are your communities funding needs for emergency management based on a needs/risk assessment?</u>

- Yes X   No
- If no, how are funding needs for emergency preparedness assessed?

[Please-click-here-to-insert-answer/comments]

4c. <u>Is your community aware of the funding mechanisms for emergency management provided by your provincial government?</u>

- Yes X   No

Peterborough

4d. Has your community applied for funding for emergency management from the provincial government?

- Yes   X   No
- If yes, for what purpose?
    - Training X
    - To establish an emergency measures organization X
    - To purchase emergency response equipment ....
    - To build CBRNE-specific response capacity ....
    - To build HUSAR-specific response capacity...........................
    - To build a cyber attack-specific response capacity ....
    - Other (please explain below)...

[Please-click-here-to-insert-answer/comments]

4e. How satisfied is your community with provincial funding mechanisms for emergency management?

- Satisfied
- Somewhat Satisfied
- Not Satisfied   X
- If your community is "somewhat" or "not" satisfied, can you explain why?

NOT ENOUGH MONEY TO SUPPORT PROVINCIAL REQUIREMENTS

4f. Is your community aware of the funding mechanisms for emergency management provided by the federal government?

- Yes   No   X

4g. Has your community applied for funding for emergency management from the federal government through the Joint Emergency Preparedness Program (JEPP)?

- Yes   X   No
- If yes, how satisfied is your community with the JEPP?
    - Satisfied
    - Somewhat Satisfied   X
    - Not Satisfied
    - If you are "somewhat" or "not" satisfied with JEPP, what is wrong with the JEPP process and what changes to the process would best facilitate your community's needs?

INADEAQATE FUNDING

4h. How often has your community applied for JEPP funding? How often has your community been successful in receiving funding through the JEPP?

EVERY 2 YEARS

4i. What are your community's main concerns/challenges regarding funding for emergency management?

DOES NOT ADDRESS IMPORTANT NEEDS LIKE EVACUATION SHELTER MANAGEMENT. ALSO VERY RESTRICTIVE, FOR EXAMPLE IT DOES NOT FUND TECHNOLOGY

5) Community Awareness

5a. Does your local government have a program in place to educate its citizens on what to do in case of a disaster?

- Yes   X   No
- If no, why not?
- If yes, can you describe this program?

PUBLIC MEETING PRESENTATIONS AND TRAINING AS WELL AS EMERGENCY PREPARDENESS DAY ONCE PER YEAR WITH ALL AGENCIES INVOLVED

5b. Does your community have in place an emergency broadcast system?

- Yes   No   X
- If no, why not?
- If no, what method(s) are utilized by your community to alert citizens of an impending disaster or emergency?
- If no, what changes would you make to this system or what would you do different? (For example, utilizing and entirely different approach)
- If yes, how does the system works?
- If yes, are you satisfied with this system?
  - Yes   No

THIS PROJECT IN THE WORKS, WE ARE PARTNERING WITH LOCAL MEDIA AND RESEARCHING OTHER TOOLS ON THE MARKET.

5c. Does your community have the ability to interrupt local and national television and radio broadcasts in order to transmit emergency-related updates or instructions?

- Yes   X   No
- Are you satisfied with this system?
  - Yes   No
- If no, what changes would you make to this system? Or, what would you do different? (For example, employing an entirely different approach)

THIS IS A NEW ARRANGEMENT WITH THE PROVINCE AND HAS YET TO BE TESTED.

6) First Responders

6a. Do the first responders in your community have interoperable communications systems?

- Yes   No   X
- If no, why not?

Peterborough

- If yes, are these communications systems purchases based on provincial or federal standards?
  - Yes   No
- How often are these systems tested and how much training is received by first responders in using interoperable channels?

NOT ENOUGH FUNDING

6b. Are your communications systems interoperable with all departments and agencies in your province, other levels of government, and U.S. authorities where applicable?

NO, WE ARE WORKING ON GETTING INTEROPERABILITY BETWEEN LOCAL AGENCIES NOW.

6c. Does your community have the capacity to manage a Chemical, Biological, Radiological, Nuclear or Explosive (CBRNE) incident?

- Yes X   No

OUR FIRE DEPARTMENT IS A LEVEL 2 RESPONSE TEAM

6d. Does your community have the capacity to manage a cyber attack?

- Yes   No   X

PLANS IN PROGRESS

6e. Have the emergency management personnel in your city received training at the Canadian Emergency Management College?

- Yes X   No
- Is the amount of training received sufficient?
- Yes X   No

EXCELLENT PROGRAMS!

7) Role of the Canadian Forces

7a. Is there an expectation in your community that the Canadian Forces will provide assistance to your community in the event of an emergency or disaster if necessary?

- Yes X   No

7b. Are community leaders or is your communities emergency management organization/ or person(s) charged with emergency preparedness aware of the existence of the Canadian Forces Canada Command?

- Yes X   No
- If yes, has your community liaised with Canada Command with regards to emergency preparedness?
  - Yes X   No
  - If no, why not?

[Please-click-here-to-insert-answer/comments]

7c. Is there a Canadian Forces Reserve Unit located in your community?

- Yes   No   X
- If yes, are community leaders or is your community's emergency management organization or person(s) charged with emergency preparedness aware of the services that can be provided by the Reserves in the event of an emergency or disaster?
    - Yes   X   No
    - If no, why not?
    - If yes, have Canadian Forces Reserves been included in your community's emergency planning process?
        o Yes   X   No

[Please-click-here-to-insert-answer/comments]

8) Heavy Urban Search and Rescue (HUSAR)

8a. Does your community have HUSAR capability?

- Yes   No   X

8b. At what level is your HUSAR deployment capability ranked?

- Category 1
- Category 2
- Category 3
- Category4
- Category5

8c. How much does it cost to sustain your HUSAR program?

[Please-click-here-to-insert-answer/comments]

8d. Are there agreements in place for your HUSAR team to provide regional support in case of disasters or emergencies?

- Yes   X   No
- If no, why not?

[Please-click-here-to-insert-answer/comments]

8e. Is the goal of your HUSAR program to reach Category 5 deployment capability?

- Yes   No   X
- If no, why?
- If yes, how long will it take for you to reach this level?

LOCAL HUSAR TEAM LESS THEN 125 KM AWAY

Peterborough

8f. Whose responsibility should it be to provide funding for HUSAR? (more than one can be selected)

- Municipal
- Provincial
- Federal
- All three   X
- Please you explain your choice

> THE EVENT COULD BE CAUSEDBY A HOST OF REASONS SUCH AS AN INTERNATIONAL PLANE CRASHING INTO A SUBDIVISION.

9) Critical Infrastructure Protection (CIP)

9a. Has your community identified critical infrastructure within its boundaries?

- Yes X   No

9b. Does your community have a plan in place to protect critical infrastructure?

- Yes X   No

9c. Has the federal government identified federal critical infrastructure in your community?

- Yes   No X
- If yes, is your community responsible for protecting federal critical infrastructure?
  - Yes   No
- If yes, what assistance, financial or other, has the federal government provided your community to protect federal critical infrastructure?

> [Please-click-here-to-insert-answer/comments]

9d. Has your provincial government identified provincial critical infrastructure in your community?

- Yes   No X
- If yes, is your community responsible for protecting provincial critical infrastructure?
  - Yes   No
- If yes, what assistance, financial or other, has the provincial government provided your community to protect provincial critical infrastructure?

> [Please-click-here-to-insert-answer/comments]

9e. How does your community work with the private sector to ensure the protection of critical infrastructure? Please provide concrete examples (Ex. Public-private partnerships, working groups, etc.)

WE DO CROSS TRAINING WITH INDUSTRY AND EMERGENCY PLANNING TOGETHER.

Follow up Questions

1a.
Does your community have the **unilateral** ability to interrupt television and radio broadcasts in order to transmit emergency-related updates or instructions?
(Please check all that apply)
- Yes   (please see 1b)
    o Local radio   X
    o Local television   X
    o National radio   X
    o National television   X

- No, not unilaterally, media cooperation is needed
- No, this is not necessary for my community

1b.
If yes, please indicate if the authority to unilaterally interrupt radio and television broadcasts has been officially granted to your community and through which mechanism:
- Provincial legislation
- Local legislation
- Other: Please elaborate
- No official authority needed

2a.
Has your community identified and/or stockpiled supplies that could be used in case of an emergency?
(Please check all that apply)
- Yes   X
    o Provincial emergency supplies have been identified and agreements are in place on when and how they will be used in an emergency   X
    o Local Private sector suppliers have been identified and agreements have been made regarding their role during an emergency   X
    o Stockpiled supplies   (please see 2b)X
        ▪ Specialized emergency Equipment   X
            • Please specify
        ▪ Medical Supplies
        ▪ Shelter Supplies (cots and beds)
        ▪ Food and Water
        ▪ Other
            • Please specify
- None of the above

2b.
Are these stockpiled supplies the federal caches from the National Emergency Stockpile System (NESS)?

- Yes   (please see 2c)X

Peterborough

- No

2c.
Health Canada informed the Committee that there are about 1, 600 National Emergency Stockpile System (NESS) caches strategically located across Canada.
Do you know of this program and do you have access to a cache?
(Please check all that apply)

- Yes, I know of the NESS program   X
    - o   I have access to a NESS cache
    - o   I have access to a cache and can confirm its usefulness   X
    - o   I was consulted on what supplies should be stockpiled in the caches
- None of the above

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Emergency Management Questionnaire – 2007

Prince Albert
Saskatchewan

</div>

There are 9 sections in this questionnaire. The questions are underlined. Please provide your answer under each question. In cases where a list of options for answers is given, please replace the " " with an "X". Please feel free to insert additional comments below each question.

1) You and Your Community

1a. <u>Please tell us who you are – name, title, and emergency management experience.</u>

Les Karpluk, Fire Chief of Prince Albert Fire & Emergency Services department, 25-year employee of the department

1b. <u>How densely populated is your community (in square kilometres)</u>

- Is your community:
  - Rural
  - Urban   X
  - Mixed

1c. <u>Is your community near or does it include a:</u>

- Major industrial facility
- Border crossing
- Port / Airport, or transportation hub   X
- All of the above

1d. <u>Does your community have an emergency management organization?</u>

- Yes   X   No

1e. <u>Has your community ever declared a state of local emergency as a result of a natural or human-induced event?</u>

- Yes   No   X
- If yes, under what conditions did your community declare a state of emergency? For example, a flood, fire, tornado, snow/ice storm, other natural disaster or man-made event?

I am not aware of any local states of emergency

1f. <u>Has your province declared a state of emergency as a result of a declaration in your community of a state of local emergency?</u>

- Yes   No
- If yes, how many times has this occurred?

I wouldn't know.

Prince Albert

2) Risk Assessment

2a. Does your community conduct a risk assessment to determine the likelihood that its citizens will be affected by a natural or human-induced disaster or state of local emergency?

- Yes   No   X
- If no, why not?
- If yes, is this risk assessment based on:
  - A provincially standardized process?
  - A federally standardized process?

This is something we are currently working towards as our recent Emergency Response Plan has been updated.

2b. How often does your community conduct a risk assessment?

Non at this time

2c. Which departments, agencies or organizations are involved in conducting your community's risk assessment?

- Police ....
- Fire...
- Paramedic ....
- Public Health ....
- Local Emergency Management Organization ....
- Municipal Government..
- All of the above ....
- Is the province consulted? (Yes   No   )
- Is the federal government consulted? (Yes   No   )

2d. Does your community involve industry when conducting its risk assessment?

- Yes   No
- If yes, how willing were they to share risk related information?

We have not formally conducted a true risk assessment yet.

- How did this information (or lack of information) impact your risk assessment?

[Please-click-here-to-insert-answer/comments]

2e. Is a disaster or state of local emergency caused by an act of terrorism a concern for your community?

- Yes   No   X
- If yes, does your community have a counter-terrorism response plan?
  - Yes   No
  - If no, why not?
  - If yes, which organizations are involved?

Have not given this serious thought.

3) Response Capability

3a. How prepared is your community to respond to a major emergency or disaster?

- Prepared   x
- Somewhat prepared
- Unprepared
- Do not know

  [Please-click-here-to-insert-answer/comments]

3b. How well prepared do you think the federal government is to respond to a major disaster such as Hurricane Katrina?

- Prepared
- Somewhat prepared
- Unprepared   x
- Do not know

3c. How confident are you that the provincial government will support municipal emergency response efforts in the event of a disaster or declaration of a state of local emergency?

- Very confident
- Confident
- No Confidence   x
- Do not know

3d. Does your community have a dedicated emergency operations centre?

- Yes   No   x
- If no, has your community specified a structure (building, office space, etc.) that will be used as an emergency operations centre?
  - Yes   x   No
  - If yes, please describe this structure? A specific board room has been set up for our Emergency Operations Center
  - If no, why not?

  [Please-click-here-to-insert-answer/comments]

3e. Has your community established an incident command structure/incident management structure (ICS/IMS) which would be utilized in case of a disaster or state of local emergency?

- Yes   No   x
- If yes, what is it ICS/IMS, Site Management, Other

  [Please-click-here-to-insert-answer/comments]

- If no, why not? This is part of where we are going with our communications plan and our risk assessment process.

  We are working towards this with Saskatchewan Environment and SK 911.

Prince Albert

3f. <u>Does your community have agreements in place with surrounding communities to provide assistance or request assistance in the event of a disaster or state of local emergency?</u>

- Yes   X   No
- If no, why not?
- Do you think such agreements are necessary?
  - Yes   X   No
  - If you do not think such agreements are necessary, can you explain why?

    [Please-click-here-to-insert-answer/comments]

3g. <u>If a disaster was to occur in your community, how long could your community sustain itself before outside help is required?</u>

- 24 hrs
- 48 hrs
- 72 hrs
- 96 hrs

    I am really not sure at this time. It is my hope that we are prepared to be self sustaining for the required 72 hours.

3h. <u>Has your community identified and stockpiled supplies that could be used in case of an emergency?</u>

- Yes   No   X
- Which agencies were involved in the decision making process?
  - Public Health ....
  - Paramedic ....
  - Fire...
  - Police ....
  - Local Emergency Measures Organization..........................
  - Provincial Emergency Measures Organization ....

4) Funding

4a. <u>Who serves as your community's chief resource for funding for emergency management?</u>

- Municipal government   X
- Provincial government
- Federal government

4b. <u>Are your communities funding needs for emergency management based on a needs/risk assessment?</u>

- Yes   X   No
- If no, how are funding needs for emergency preparedness assessed?

    [Please-click-here-to-insert-answer/comments]

4c. <u>Is your community aware of the funding mechanisms for emergency management provided by your provincial government?</u>

- Yes   X   No

4d. Has your community applied for funding for emergency management from the provincial government?

- Yes   X   No
- If yes, for what purpose?
  - Training ....
  - To establish an emergency measures organization ....
  - To purchase emergency response equipment X
  - To build CBRNE-specific response capacity ....
  - To build HUSAR-specific response capacity............................
  - To build a cyber attack-specific response capacity ....
  - Other (please explain below)..

[Please-click-here-to-insert-answer/comments]

4e. How satisfied is your community with provincial funding mechanisms for emergency management?

- Satisfied
- Somewhat Satisfied   X
- Not Satisfied
- If your community is "somewhat" or "not" satisfied, can you explain why?

Due to the associated costs of emergency response equipment we were not able to fully acquire what we feel is necessary to fully protect our community. The JEPP program is based upon a 50/50 cost agreement.

4f. Is your community aware of the funding mechanisms for emergency management provided by the federal government?

- Yes   X   No

4g. Has your community applied for funding for emergency management from the federal government through the Joint Emergency Preparedness Program (JEPP)?

- Yes   X   No
- If yes, how satisfied is your community with the JEPP?
  - Satisfied
  - Somewhat Satisfied   X
  - Not Satisfied
  - If you are "somewhat" or "not" satisfied with JEPP, what is wrong with the JEPP process and what changes to the process would best facilitate your community's needs?

See above comments

4h. How often has your community applied for JEPP funding? How often has your community been successful in receiving funding through the JEPP?

I believe we have applied twice and have been accepted twice. I am not completely sure on this.

Prince Albert

4i. <u>What are your community's main concerns/challenges regarding funding for emergency management?</u>

> In order to fully achieve a state or preparedness I believe our community requires more specialized training.

5) Community Awareness

5a. <u>Does your local government have a program in place to educate its citizens on what to do in case of a disaster</u>?

- Yes   No   X
- If no, why not?
- If yes, can you describe this program?

> Again, this is something we need to work towards achieving.

5b. <u>Does your community have in place an emergency broadcast system?</u>

- Yes   X   No
- If no, why not?
- If no, what method(s) are utilized by your community to alert citizens of an impending disaster or emergency?
- If no, what changes would you make to this system or what would you do different? (For example, utilizing and entirely different approach)
- If yes, how does the system works?
- If yes, are you satisfied with this system?
  - Yes   No

> We have the local radio station available to help us during a local disaster.

5c. <u>Does your community have the ability to interrupt local and national television and radio broadcasts in order to transmit emergency-related updates or instructions</u>?

- Yes   X   No
- Are you satisfied with this system?
  - Yes   No
- If no, what changes would you make to this system? Or, what would you do different? (For example, employing an entirely different approach)

> I believe the local television station can interrupt to provide emergency broadcasts.

6) First Responders

6a. <u>Do the first responders in your community have interoperable communications systems?</u>

- Yes   No   X
- If no, why not?
- If yes, are these communications systems purchases based on provincial or federal standards?
  - Yes   No

- How often are these systems tested and how much training is received by first responders in using interoperable channels?

Our department staff are trained as EMT's and First Responders.

6b. Are your communications systems interoperable with all departments and agencies in your province, other levels of government, and U.S. authorities where applicable?

No not at all.

6c. Does your community have the capacity to manage a Chemical, Biological, Radiological, Nuclear or Explosive (CBRNE) incident?

- Yes   No   X

[Please-click-here-to-insert-answer/comments]

6d. Does your community have the capacity to manage a cyber attack?

- Yes   No   X

[Please-click-here-to-insert-answer/comments]

6e. Have the emergency management personnel in your city received training at the Canadian Emergency Management College?

- Yes   X   No
- Is the amount of training received sufficient?
- Yes   No   X

We need more spots so we can send our department heads and key personnel to Ottawa for training.

7) Role of the Canadian Forces

7a. Is there an expectation in your community that the Canadian Forces will provide assistance to your community in the event of an emergency or disaster if necessary?

- Yes   No   X

7b. Are community leaders or is your communities emergency management organization/ or person(s) charged with emergency preparedness aware of the existence of the Canadian Forces Canada Command?

- Yes   No   X
- If yes, has your community liaised with Canada Command with regards to emergency preparedness?
  - Yes   No
  - If no, why not?

[Please-click-here-to-insert-answer/comments]

7c. Is there a Canadian Forces Reserve Unit located in your community?

Prince Albert

- Yes   X   No
- If yes, are community leaders or is your community's emergency management organization or person(s) charged with emergency preparedness aware of the services that can be provided by the Reserves in the event of an emergency or disaster?
  - Yes   No   X
  - If no, why not? Lack of education
  - If yes, have Canadian Forces Reserves been included in your community's emergency planning process?
    - Yes   No

<div align="center">

[Please-click-here-to-insert-answer/comments]

</div>

8) Heavy Urban Search and Rescue (HUSAR)

8a. <u>Does your community have HUSAR capability?</u>

- Yes   No   <u>X</u>

8b. <u>At what level is your HUSAR deployment capability ranked?</u>

- Category 1
- Category 2
- Category 3
- Category4
- Category5

8c. <u>How much does it cost to sustain your HUSAR program?</u>

<div align="center">

Not applicable

</div>

8d. <u>Are there agreements in place for your HUSAR team to provide regional support in case of disasters or emergencies?</u>

- Yes   No
- If no, why not?

<div align="center">

N/A

</div>

8e. <u>Is the goal of your HUSAR program to reach Category 5 deployment capability?</u>

- Yes   No
- If no, why?
- If yes, how long will it take for you to reach this level?

<div align="center">

N/A

</div>

8f. <u>Whose responsibility should it be to provide funding for HUSAR? (more than one can be selected)</u>

- Municipal   X
- Provincial

- Federal
- All three
- Please you explain your choice

[Please-click-here-to-insert-answer/comments]

9) Critical Infrastructure Protection (CIP)

9a.   Has your community identified critical infrastructure within its boundaries?

- Yes   No   X

9b.   Does your community have a plan in place to protect critical infrastructure?

- Yes   No   X

9c.   Has the federal government identified federal critical infrastructure in your community?

- Yes   No   X
- If yes, is your community responsible for protecting federal critical infrastructure?
  - Yes   No
- If yes, what assistance, financial or other, has the federal government provided your community to protect federal critical infrastructure?

[Please-click-here-to-insert-answer/comments]

9d.   Has your provincial government identified provincial critical infrastructure in your community?

- Yes   No
- If yes, is your community responsible for protecting provincial critical infrastructure?
  - Yes   No
- If yes, what assistance, financial or other, has the provincial government provided your community to protect provincial critical infrastructure?

I am not sure if the Provincial Government has identified critical infrastructure in our community.

9e.   How does your community work with the private sector to ensure the protection of critical infrastructure? Please provide concrete examples (Ex. Public-private partnerships, working groups, etc.)

Nothing in place as of yet

Follow up Questions

1a.
Does your community have the **unilateral** ability to interrupt television and radio broadcasts in order to transmit emergency-related updates or instructions?
(Please check all that apply)

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Prince Albert

- Yes   (please see 1b)
  - Local radio
  - Local television
  - National radio
  - National television

- No, not unilaterally, media cooperation is needed   x
- No, this is not necessary for my community

1b.
If yes, please indicate if the authority to unilaterally interrupt radio and television broadcasts has been officially granted to your community and through which mechanism:
- Provincial legislation
- Local legislation
- Other: Please elaborate

- No official authority needed

2a.
Has your community identified and/or stockpiled supplies that could be used in case of an emergency?
(Please check all that apply)
- Yes
  - Provincial emergency supplies have been identified and agreements are in place on when and how they will be used in an emergency
  - Local Private sector suppliers have been identified and agreements have been made regarding their role during an emergency
  - Stockpiled supplies   (please see 2b)
    - Specialized emergency Equipment
      - Please specify
    - Medical Supplies
    - Shelter Supplies (cots and beds)
    - Food and Water
    - Other
      - Please specify
- None of the above   x

2b.
Are these stockpiled supplies the federal caches from the National Emergency Stockpile System (NESS)?

- Yes   (please see 2c)
- No

2c.

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Health Canada informed the Committee that there are about 1, 600 National Emergency
Stockpile System (NESS) caches strategically located across Canada.
Do you know of this program and do you have access to a cache?
(Please check all that apply)

- Yes, I know of the NESS program
  - o I have access to a NESS cache   x
  - o I have access to a cache and can confirm its usefulness
  - o I was consulted on what supplies should be stockpiled in the caches
- None of the above

There are 9 sections in this questionnaire. The questions are underlined. Please provide your answer under each question. In cases where a list of options for answers is given, please replace the " " with an "X". Please feel free to insert additional comments below each question.

1) You and Your Community

1a. Please tell us who you are – name, title, and emergency management experience.

Kelly Gilday,
Chief Fire Prevention Officer/Deputy Emergency Program Coordinator
10 years Emergency Program coordinator experience:
- o 2 communities under 20,000 population
- o 1 community over 80,000 population

1b. How densely populated is your community (in square kilometres)

- Is your community:
  - Mixed **X**
    - 125 square miles, population 85,000
    - Considerable large land parcels within city boundary.
    - Population spread throughout large separated subdivisions.

1c. Is your community near or does it include a:

- Major industrial facility   X
  - Large refinery, several chemical facilities, several pulp mills, large rail yard

- Airport, or transportation hub   X
  - Airport with expansion under way to handle large shipping planes

1d. Does your community have an emergency management organization?

- Yes X
- Emergency Program coordinator and deputies, Emergency Planning Committee and Emergency Response and Recovery Plan

1e. Has your community ever declared a state of local emergency as a result of a natural or human-induced event?

- Yes X
  - Flood
    - To have powers to restrict travel, construct dikes, and evacuate residents.

1f. Has your province declared a state of emergency as a result of a declaration in your community of a state of local emergency?

- No   X

2) Risk Assessment

2a. Does your community conduct a risk assessment to determine the likelihood that its citizens will be affected by a natural or human-induced disaster or state of local emergency?

- Yes X
    - Some risk assessment done as part of our planning review of our emergency response plan; However more advanced assessment will be required.
- If yes, is this risk assessment based on:
    - A provincially standardized process?   X
    - A federally standardized process?

[Please-click-here-to-insert-answer/comments]

2b. How often does your community conduct a risk assessment?

Just finished plan review in 2003, risk assessment should be undertaken within next 2 years.

2c. Which departments, agencies or organizations are involved in conducting your community's risk assessment?

- Police ....
- Fire...
- Paramedic ....
- Public Health ....
- Local Emergency Management Organization ....
- Municipal Government...
- All of the above X
- Is the province consulted? (Yes X   )
- Is the federal government consulted? (Yes X)

2d. Does your community involve industry when conducting its risk assessment?

- Yes X   No
- If yes, how willing were they to share risk related information?

    - Excellent participation from industry in our community.

- How did this information (or lack of information) impact your risk assessment?

    - Provide details needed to respond and expertise in area responding. We have a Industrial Manufacturing Committee which works close with our Response Agencies in planning and response.

2e. Is a disaster or state of local emergency caused by an act of terrorism a concern for your community?

- Yes   X   but not to a large degree.
- If yes, does your community have a counter-terrorism response plan?

Prince George

- ▪ Yes X   No X
- ▪ The RCMP do have a terrorism plan
- ▪ The city does not.

3) Response Capability

3a. How prepared is your community to respond to a major emergency or disaster?

- Prepared
- Somewhat prepared   X
- Unprepared
- Do not know

[Please-click-here-to-insert-answer/comments]

3b. How well prepared do you think the federal government is to respond to a major disaster such as Hurricane Katrina?

- Prepared
- Somewhat prepared
- Unprepared   X
- Do not know

3c. How confident are you that the provincial government will support municipal emergency response efforts in the event of a disaster or declaration of a state of local emergency?

- Very confident
- Confident   X ↓
- No Confidence
- Do not know

3d. Does your community have a dedicated emergency operations centre?

- Yes   No X
- If no, has your community specified a structure (building, office space, etc.) that will be used as an emergency operations centre?
  - ▪ Yes X   No
  - ▪ If yes, please describe this structure?

  The structure, has the room , communications, aux power, facilities. It has been used and works well.

3e. Has your community established an incident command structure/incident management structure (ICS/IMS) which would be utilized in case of a disaster or state of local emergency?

- Yes X   No
- If yes, what is it ICS/IMS, Site Management, Other

      BCERMS

- If no, why not?

[Please-click-here-to-insert-answer/comments]

3f. Does your community have agreements in place with surrounding communities to provide assistance or request assistance in the event of a disaster or state of local emergency?

- Yes   No   X
- No communities of and size, our community is the host for others
- Do you think such agreements are necessary?
  - Yes   No   X
  - If required any resources will be gathered on a fee for service.

3g. If a disaster was to occur in your community, how long could your community sustain itself before outside help is required?

- 24 hrs
- 48 hrs
- 72 hrs   X
- 96 hrs

[Please-click-here-to-insert-answer/comments]

3h. Has your community identified and stockpiled supplies that could be used in case of an emergency?

- Yes   No   X
- Which agencies were involved in the decision making process?
  - Public Health X
  - Paramedic X
  - Fire...X
  - Police X
  - Local Emergency Measures Organization..........................X
  - Provincial Emergency Measures Organization ....

4) Funding

4a. Who serves as your community's chief resource for funding for emergency management?

- Municipal government   X
- Provincial government   X
- Federal government   X

4b. Are your communities funding needs for emergency management based on a needs/risk assessment?

- Yes   X   No
- If no, how are funding needs for emergency preparedness assessed?

[Please-click-here-to-insert-answer/comments]

4c. Is your community aware of the funding mechanisms for emergency management provided by your provincial government?

- Yes   X   No

Prince George

4d. Has your community applied for funding for emergency management from the provincial government?

- Yes   X   No
- If yes, for what purpose?
  - Training X
  - To establish an emergency measures organization ....
  - To purchase emergency response equipment ....
  - To build CBRNE-specific response capacity ....
  - To build HUSAR-specific response capacity...........................
  - To build a cyber attack-specific response capacity ....
  - Other (please explain below)..

  [Please-click-here-to-insert-answer/comments]

4e. How satisfied is your community with provincial funding mechanisms for emergency management?

- Satisfied
- Somewhat Satisfied
- Not Satisfied   X
- If your community is "somewhat" or "not" satisfied, can you explain why?

  Most major funding for projects come from JEPP grants

4f. Is your community aware of the funding mechanisms for emergency management provided by the federal government?

- Yes   X   No

4g. Has your community applied for funding for emergency management from the federal government through the Joint Emergency Preparedness Program (JEPP)?

- Yes   X   No
- If yes, how satisfied is your community with the JEPP?
  - Satisfied   X
  - Somewhat Satisfied
  - Not Satisfied
  - If you are "somewhat" or "not" satisfied with JEPP, what is wrong with the JEPP process and what changes to the process would best facilitate your community's needs?

  [Please-click-here-to-insert-answer/comments]

4h. How often has your community applied for JEPP funding? How often has your community been successful in receiving funding through the JEPP?

  Each time we have applied we have been successful. In the past 5 years we have applied twice and received funding twice.

4i. What are your community's main concerns/challenges regarding funding for emergency management?

No enough for some projects based on the 50/50 model.

5) Community Awareness

5a. Does your local government have a program in place to educate its citizens on what to do in case of a disaster?

- Yes   X   No
- If no, why not?
- If yes, can you describe this program?

    Public education programs through, person to person, media and service groups

5b. Does your community have in place an emergency broadcast system?

- Yes   X   No
- If no, why not?
- If no, what method(s) are utilized by your community to alert citizens of an impending disaster or emergency? radio, television, and print
- If no, what changes would you make to this system or what would you do different? (For example, utilizing and entirely different approach)
- If yes, how does the system works?
- If yes, are you satisfied with this system?
    - Yes   X   No

        [Please-click-here-to-insert-answer/comments]

5c. Does your community have the ability to interrupt local and national television and radio broadcasts in order to transmit emergency-related updates or instructions?

- Yes   X   No
- Are you satisfied with this system?
    - Yes   X   No
- If no, what changes would you make to this system? Or, what would you do different? (For example, employing an entirely different approach)

        [Please-click-here-to-insert-answer/comments]

6) First Responders

6a. Do the first responders in your community have interoperable communications systems?

- Yes   X   No
- If no, why not?
- If yes, are these communications systems purchases based on provincial or federal standards?
    - Yes   X   No
- How often are these systems tested and how much training is received by first responders in using interoperable channels?

        Not enough training

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Prince George

6b. <u>Are your communications systems interoperable with all departments and agencies in your province, other levels of government, and U.S. authorities where applicable?</u>

<div align="center">unknown</div>

6c. <u>Does your community have the capacity to manage a Chemical, Biological, Radiological, Nuclear or Explosive (CBRNE) incident?</u>

- Yes   No   X

<div align="center">Support only</div>

6d. <u>Does your community have the capacity to manage a cyber attack?</u>

- Yes   No

<div align="center">unknown</div>

6e. <u>Have the emergency management personnel in your city received training at the Canadian Emergency Management College?</u>

- Yes   X   No
- Is the amount of training received sufficient?
- Yes   No

<div align="center">Never enough but the training from the emergency management college was excellent.</div>

7) Role of the Canadian Forces

7a. <u>Is there an expectation in your community that the Canadian Forces will provide assistance to your community in the event of an emergency or disaster if necessary?</u>

- Yes   No   X

7b. <u>Are community leaders or is your communities emergency management organization/ or person(s) charged with emergency preparedness aware of the existence of the Canadian Forces Canada Command?</u>

- Yes   No   X
- If yes, has your community liaised with Canada Command with regards to emergency preparedness?
  - Yes   No   X
  - If no, why not?

<div align="center">Not heard of it.</div>

7c. <u>Is there a Canadian Forces Reserve Unit located in your community?</u>

- Yes   No   X

- If yes, are community leaders or is your community's emergency management organization or person(s) charged with emergency preparedness aware of the services that can be provided by the Reserves in the event of an emergency or disaster?
  - Yes   No
  - If no, why not?
  - If yes, have Canadian Forces Reserves been included in your community's emergency planning process?
    - o Yes   No   X

[Please-click-here-to-insert-answer/comments]

8) Heavy Urban Search and Rescue (HUSAR)

8a. Does your community have HUSAR capability?

- Yes   No   X

8b. At what level is your HUSAR deployment capability ranked?

- Category 1
- Category 2
- Category 3
- Category4
- Category5

8c. How much does it cost to sustain your HUSAR program?

[Please-click-here-to-insert-answer/comments]

8d. Are there agreements in place for your HUSAR team to provide regional support in case of disasters or emergencies?

- Yes   No
- If no, why not?

[Please-click-here-to-insert-answer/comments]

8e. Is the goal of your HUSAR program to reach Category 5 deployment capability?

- Yes   No
- If no, why?
- If yes, how long will it take for you to reach this level?

[Please-click-here-to-insert-answer/comments]

8f. Whose responsibility should it be to provide funding for HUSAR? (more than one can be selected)

- Municipal
- Provincial
- Federal

Prince George

- All three
- Please you explain your choice

[Please-click-here-to-insert-answer/comments]

9) Critical Infrastructure Protection (CIP)

9a.   Has your community identified critical infrastructure within its boundaries?

- Yes   X   No

9b.   Does your community have a plan in place to protect critical infrastructure?

- Yes   X   No

9c.   Has the federal government identified federal critical infrastructure in your community?

- Yes   No   X
- If yes, is your community responsible for protecting federal critical infrastructure?
  - Yes   No
- If yes, what assistance, financial or other, has the federal government provided your community to protect federal critical infrastructure?

[Please-click-here-to-insert-answer/comments]

9d.   Has your provincial government identified provincial critical infrastructure in your community?

- Yes   No   X
- If yes, is your community responsible for protecting provincial critical infrastructure?
  - Yes   No
- If yes, what assistance, financial or other, has the provincial government provided your community to protect provincial critical infrastructure?

[Please-click-here-to-insert-answer/comments]

9e.   How does your community work with the private sector to ensure the protection of critical infrastructure? Please provide concrete examples (Ex. Public-private partnerships, working groups, etc.)

As mentioned previously we have a working committee made up from private industry and municipal agencies how work together in planning and response to various emergency situations, most has mat.

Follow up Questions

1a.
Does your community have the **unilateral** ability to interrupt television and radio broadcasts in order to transmit emergency-related updates or instructions?
(Please check all that apply)

- Yes   (please see 1b)

- o Local radio
- o Local television
- o National radio
- o National television

- No, not unilaterally, media cooperation is needed   X
- No, this is not necessary for my community

1b.
If yes, please indicate if the authority to unilaterally interrupt radio and television broadcasts has been officially granted to your community and through which mechanism:
- Provincial legislation
- Local legislation
- Other: Please elaborate

- No official authority needed

2a.
Has your community identified and/or stockpiled supplies that could be used in case of an emergency?
(Please check all that apply)
- Yes
    - o Provincial emergency supplies have been identified and agreements are in place on when and how they will be used in an emergency
    - o Local Private sector suppliers have been identified and agreements have been made regarding their role during an emergency
    - o Stockpiled supplies   (please see 2b)
        - Specialized emergency Equipment
            - Please specify
        - Medical Supplies
        - Shelter Supplies (cots and beds)
        - Food and Water
        - Other
            - Please specify
- None of the above   X

2b.
Are these stockpiled supplies the federal caches from the National Emergency Stockpile System (NESS)?

- Yes   (please see 2c)
- No   X

2c.
Health Canada informed the Committee that there are about 1, 600 National Emergency Stockpile System (NESS) caches strategically located across Canada.

Prince George

Do you know of this program and do you have access to a cache?
(Please check all that apply)

- Yes, I know of the NESS program
    - o I have access to a NESS cache
    - o I have access to a cache and can confirm its usefulness
    - o I was consulted on what supplies should be stockpiled in the caches
- None of the above   X

Emergency Management Questionnaire – 2007

Quebec City
Quebec

There are 9 sections in this questionnaire. The questions are underlined. Please provide your answer under each question. In cases where a list of options for answers is given, please replace the " " with an "X". Please feel free to insert additional comments below each question.

1) You and Your Community

1a. Please tell us who you are – name, title, and emergency management experience.

Alain Moreau, Director, Public Safety Office, Quebec City

1b. How densely populated is your community (in square kilometres)

- Is your community:
  - Rural
  - Urban
  - Mixed   543 km^2

1c. Is your community near or does it include a:

- Major industrial facility   X
- Border crossing
- Port / Airport, or transportation hub   X
- All of the above

1d. Does your community have an emergency management organization?

- Yes   X   No

1e. Has your community ever declared a state of local emergency as a result of a natural or human-induced event?

- Yes   No   X
- If yes, under what conditions did your community declare a state of emergency? For example, a flood, fire, tornado, snow/ice storm, other natural disaster or man-made event?

[Please-click-here-to-insert-answer/comments]

1f. Has your province declared a state of emergency as a result of a declaration in your community of a state of local emergency?

- Yes   No   X
- If yes, how many times has this occurred?

[Please-click-here-to-insert-answer/comments]

Quebec City
[Translation]

2) Risk Assessment

2a. Does your community conduct a risk assessment to determine the likelihood that its citizens will be affected by a natural or human-induced disaster or state of local emergency?

- Yes X No
- If no, why not?
- If yes, is this risk assessment based on:
  - A provincially standardized process? X risk coverage model
  - A federally standardized process? X Environment Act

[Please-click-here-to-insert-answer/comments]

2b. How often does your community conduct a risk assessment?

In progress

2c. Which departments, agencies or organizations are involved in conducting your community's risk assessment?

- Police X
- Fire...X
- Paramedic ....
- Public Health X
- Local Emergency Management Organization ....
- Municipal Government..
- All of the above ....
- Is the province consulted? (Yes X No)
- Is the federal government consulted? (Yes X No)

2d. Does your community involve industry when conducting its risk assessment?

- Yes X No
- If yes, how willing were they to share risk related information?

Exercise, Emergency Plan for industry

- How did this information (or lack of information) impact your risk assessment?

Good cooperation in the private sector

2e. Is a disaster or state of local emergency caused by an act of terrorism a concern for your community?

- Yes X No
- If yes, does your community have a counter-terrorism response plan?
  - Yes X No
  - If no, why not?
  - If yes, which organizations are involved?

Provincial document of March 14, 2007

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3) Response Capability

3a. How prepared is your community to respond to a major emergency or disaster?

- Prepared   X
- Somewhat prepared
- Unprepared
- Do not know

Evolving

3b. How well prepared do you think the federal government is to respond to a major disaster such as Hurricane Katrina?

- Prepared
- Somewhat prepared   X   Reaction time
- Unprepared
- Do not know

3c. How confident are you that the provincial government will support municipal emergency response efforts in the event of a disaster or declaration of a state of local emergency?

- Very confident
- Confident   X
- No Confidence
- Do not know

3d. Does your community have a dedicated emergency operations centre?

- Yes   X   No
- If no, has your community specified a structure (building, office space, etc.) that will be used as an emergency operations centre?
  - Yes   No
  - If yes, please describe this structure?
  - If no, why not?

[Please-click-here-to-insert-answer/comments]

3e. Has your community established an incident command structure/incident management structure (ICS/IMS) which would be utilized in case of a disaster or state of local emergency?

- Yes   X   No
- If yes, what is it ICS/IMS, Site Management, Other

    ICS

- If no, why not?

[Please-click-here-to-insert-answer/comments]

Quebec City
[Translation]

3f. Does your community have agreements in place with surrounding communities to provide assistance or request assistance in the event of a disaster or state of local emergency?

- Yes   No   X
- If no, why not?
- Do you think such agreements are necessary?
  - Yes   No   X
  - If you do not think such agreements are necessary, can you explain why?

  Quebec City includes almost all the surrounding communities

3g. If a disaster was to occur in your community, how long could your community sustain itself before outside help is required?

- 24 hrs
- 48 hrs
- 72 hrs
- 96 hrs   X

[Please-click-here-to-insert-answer/comments]

3h. Has your community identified and stockpiled supplies that could be used in case of an emergency?

- Yes   X   No
- Which agencies were involved in the decision making process?
  - Public Health X
  - Paramedic ....
  - Fire...X
  - Police X
  - Local Emergency Measures Organization...........................X
  - Provincial Emergency Measures Organization X

4) Funding

4a. Who serves as your community's chief resource for funding for emergency management?

- Municipal government   X
- Provincial government
- Federal government

4b. Are your communities funding needs for emergency management based on a needs/risk assessment?

- Yes   No
- If no, how are funding needs for emergency preparedness assessed?

  Being examined

4c. Is your community aware of the funding mechanisms for emergency management provided by your provincial government?

- Yes   X   No

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4d. <u>Has your community applied for funding for emergency management from the provincial government</u>?

- Yes   X   No
- If yes, for what purpose?
    - Training ....
    - To establish an emergency measures organization ....
    - To purchase emergency response equipment ....
    - To build CBRNE-specific response capacity X
    - To build HUSAR-specific response capacity ....
    - To build a cyber attack-specific response capacity ....
    - Other (please explain below)..

[Please-click-here-to-insert-answer/comments]

4e. <u>How satisfied is your community with provincial funding mechanisms for emergency management?</u>

- Satisfied
- Somewhat Satisfied   X
- Not Satisfied
- If your community is "somewhat" or "not" satisfied, can you explain why?

Bureacracy slow

4f. <u>Is your community aware of the funding mechanisms for emergency management provided by the federal government?</u>

- Yes   X   No

4g. <u>Has your community applied for funding for emergency management from the federal government through the Joint Emergency Preparedness Program (JEPP)?</u>

- Yes   X   No
- If yes, how satisfied is your community with the JEPP?
    - Satisfied   X
    - Somewhat Satisfied
    - Not Satisfied
    - If you are "somewhat" or "not" satisfied with JEPP, what is wrong with the JEPP process and what changes to the process would best facilitate your community's needs?

[Please-click-here-to-insert-answer/comments]

4h. <u>How often has your community applied for JEPP funding? How often has your community been successful in receiving funding through the JEPP?</u>

Three times

4i. <u>What are your community's main concerns/challenges regarding funding for emergency management?</u>

Not enough funding

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5) Community Awareness

5a. Does your local government have a program in place to educate its citizens on what to do in case of a disaster?

- Yes   X   No
- If no, why not?
- If yes, can you describe this program?

Pamphlets and exercise

5b. Does your community have in place an emergency broadcast system?

- Yes   X   No
- If no, why not?
- If no, what method(s) are utilized by your community to alert citizens of an impending disaster or emergency?
- If no, what changes would you make to this system or what would you do different? (For example, utilizing and entirely different approach)
- If yes, how does the system works? Communications department
- If yes, are you satisfied with this system?
  - Yes   X   No

[Please-click-here-to-insert-answer/comments]

5c. Does your community have the ability to interrupt local and national television and radio broadcasts in order to transmit emergency-related updates or instructions?

- Yes   X   No
- Are you satisfied with this system?
  - Yes   X   No
- If no, what changes would you make to this system? Or, what would you do different? (For example, employing an entirely different approach)

[Please-click-here-to-insert-answer/comments]

6) First Responders

6a. Do the first responders in your community have interoperable communications systems?
- Yes   X   No
- If no, why not?
- If yes, are these communications systems purchases based on provincial or federal standards?
  - Yes   X   No
- How often are these systems tested and how much training is received by first responders in using interoperable channels?

In progress

6b. <u>Are your communications systems interoperable with all departments and agencies in your province, other levels of government, and U.S. authorities where applicable?</u>

no

6c. <u>Does your community have the capacity to manage a Chemical, Biological, Radiological, Nuclear or Explosive (CBRNE) incident?</u>

- Yes   X   No

[Please-click-here-to-insert-answer/comments]

6d. <u>Does your community have the capacity to manage a cyber attack?</u>

- Yes   No

In progress

6e. <u>Have the emergency management personnel in your city received training at the Canadian Emergency Management College?</u>

- Yes   X   No
- Is the amount of training received sufficient?
- Yes   No   X

Must be in French

7) Role of the Canadian Forces

7a. <u>Is there an expectation in your community that the Canadian Forces will provide assistance to your community in the event of an emergency or disaster if necessary?</u>

- Yes   X   No   Provincial request

7b. <u>Are community leaders or is your communities emergency management organization/ or person(s) charged with emergency preparedness aware of the existence of the Canadian Forces Canada Command?</u>

- Yes   X   No   Valcartier
- If yes, has your community liaised with Canada Command with regards to emergency preparedness?
  ▪ Yes   No
  ▪ If no, why not?

[Please-click-here-to-insert-answer/comments]

7c. <u>Is there a Canadian Forces Reserve Unit located in your community?</u>

- Yes   X   No
- If yes, are community leaders or is your community's emergency management organization or person(s) charged with emergency preparedness aware of the services that can be provided by the Reserves in the event of an emergency or disaster?

Quebec City
[Translation]

- Yes   X   No
- If no, why not?
- If yes, have Canadian Forces Reserves been included in your community's emergency planning process?
  - Yes   X   No

[Please-click-here-to-insert-answer/comments]

8) Heavy Urban Search and Rescue (HUSAR)

8a. <u>Does your community have HUSAR capability?</u>

- Yes   No   X

8b. <u>At what level is your HUSAR deployment capability ranked?</u>

- Category 1
- Category 2
- Category 3
- Category4
- Category5

8c. <u>How much does it cost to sustain your HUSAR program?</u>

[Please-click-here-to-insert-answer/comments]

8d. <u>Are there agreements in place for your HUSAR team to provide regional support in case of disasters or emergencies?</u>

- Yes   No
- If no, why not?

[Please-click-here-to-insert-answer/comments]

8e. <u>Is the goal of your HUSAR program to reach Category 5 deployment capability?</u>

- Yes   No
- If no, why?
- If yes, how long will it take for you to reach this level?

[Please-click-here-to-insert-answer/comments]

8f. <u>Whose responsibility should it be to provide funding for HUSAR? (more than one can be selected)</u>

- Municipal
- Provincial
- Federal   X
- All three
- Please you explain your choice

[Please-click-here-to-insert-answer/comments]

9) Critical Infrastructure Protection (CIP)

9a.   Has your community identified critical infrastructure within its boundaries?

- Yes   X   No   In progress

9b.   Does your community have a plan in place to protect critical infrastructure?

- Yes   X   No   In progress

9c.   Has the federal government identified federal critical infrastructure in your community?

- Yes   No
- If yes, is your community responsible for protecting federal critical infrastructure?
  - Yes   No   X   To be determined
- If yes, what assistance, financial or other, has the federal government provided your community to protect federal critical infrastructure?

[Please-click-here-to-insert-answer/comments]

9d.   Has your provincial government identified provincial critical infrastructure in your community?

- Yes   X   No
- If yes, is your community responsible for protecting provincial critical infrastructure?
  - Yes   No   X
- If yes, what assistance, financial or other, has the provincial government provided your community to protect provincial critical infrastructure?

[Please-click-here-to-insert-answer/comments]

9e.   How does your community work with the private sector to ensure the protection of critical infrastructure? Please provide concrete examples (Ex. Public-private partnerships, working groups, etc.)

In progress

Follow up Questions

1a.
Does your community have the **unilateral** ability to interrupt television and radio broadcasts in order to transmit emergency-related updates or instructions?
(Please check all that apply)

- Yes   (please see 1b)
  - o   Local radio
  - o   Local television
  - o   National radio
  - o   National television

Quebec City
[Translation]

- No, not unilaterally, media cooperation is needed X
- No, this is not necessary for my community

1b.
If yes, please indicate if the authority to unilaterally interrupt radio and television broadcasts has been officially granted to your community and through which mechanism:

- Provincial legislation
- Local legislation
- Other: Please elaborate

- No official authority needed

2a.
Has your community identified and/or stockpiled supplies that could be used in case of an emergency?
(Please check all that apply)

- Yes
  - X Provincial emergency supplies have been identified and agreements are in place on when and how they will be used in an emergency
  - X Local Private sector suppliers have been identified and agreements have been made regarding their role during an emergency
  - o Stockpiled supplies   (please see 2b)
    - Specialized emergency Equipment
      - Please specify
    - Medical Supplies
    - Shelter Supplies (cots and beds) X
    - Food and Water X
    - Other
      - Please specify
- None of the above

2b.
Are these stockpiled supplies the federal caches from the National Emergency Stockpile System (NESS)?

- Yes   (please see 2c)
- No

2c.
Health Canada informed the Committee that there are about 1, 600 National Emergency Stockpile System (NESS) caches strategically located across Canada.
Do you know of this program and do you have access to a cache?
(Please check all that apply)

- Yes, I know of the NESS program X
  - o I have access to a NESS cache X

- o I have access to a cache and can confirm its usefulness X
- o I was consulted on what supplies should be stockpiled in the caches X
- None of the above

Emergency Management Questionnaire – 2007

Regina
Saskatchewan

There are 9 sections in this questionnaire. The questions are underlined. Please provide your answer under each question. In cases where a list of options for answers is given, please replace the " " with an "X". Please feel free to insert additional comments below each question.

1) You and Your Community

1a. Please tell us who you are – name, title, and emergency management experience.

> Marco Deiana A/Manager OH&S Emergency Planning, I have five years experience in Emergency Planning at the municipal level.

1b. How densely populated is your community (in square kilometres)   1600 per sq KM

- Is your community:
  - Rural
  - Urban   x
  - Mixed

1c. Is your community near or does it include a:

- Major industrial facility   X
- Border crossing
- Port / Airport, or transportation hub   X
- All of the above

1d. Does your community have an emergency management organization?

- Yes X   No

1e. Has your community ever declared a state of local emergency as a result of a natural or human-induced event?

- Yes   No X
- If yes, under what conditions did your community declare a state of emergency? For example, a flood, fire, tornado, snow/ice storm, other natural disaster or man-made event?

> [Please-click-here-to-insert-answer/comments]

1f. Has your province declared a state of emergency as a result of a declaration in your community of a state of local emergency?

- Yes   No X
- If yes, how many times has this occurred?

> [Please-click-here-to-insert-answer/comments]

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2) Risk Assessment

2a. Does your community conduct a risk assessment to determine the likelihood that its citizens will be affected by a natural or human-induced disaster or state of local emergency?

- Yes X   No
- If no, why not?
- If yes, is this risk assessment based on:
  - A provincially standardized process?
  - A federally standardized process?

I would say that we have utilized both .

2b. How often does your community conduct a risk assessment?

We conduct periodic risk assessments within the municipality which include industry

2c. Which departments, agencies or organizations are involved in conducting your community's risk assessment?

- Police X
- Fire...X
- Paramedic X
- Public Health X
- Local Emergency Management Organization X
- Municipal Government..X
- All of the above X
- Is the province consulted? (Yes X   No   )
- Is the federal government consulted? (Yes X   No)

2d. Does your community involve industry when conducting its risk assessment?

- Yes X   No
- If yes, how willing were they to share risk related information?

There have been no issues

- How did this information (or lack of information) impact your risk assessment?

It enables us to be better prepared

2e. Is a disaster or state of local emergency caused by an act of terrorism a concern for your community?

- Yes X   No
- If yes, does your community have a counter-terrorism response plan?
  - Yes X   No
  - If no, why not?
  - If yes, which organizations are involved?

The Regina Police Service and The RCMP

3) Response Capability

3a. How prepared is your community to respond to a major emergency or disaster?

Regina

- Prepared   X
- Somewhat prepared
- Unprepared
- Do not know

<div align="center">[Please-click-here-to-insert-answer/comments]</div>

3b. <u>How well prepared do you think the federal government is to respond to a major disaster such as Hurricane Katrina?</u>

- Prepared   X
- Somewhat prepared
- Unprepared
- Do not know

3c. <u>How confident are you that the provincial government will support municipal emergency response efforts in the event of a disaster or declaration of a state of local emergency?</u>

- Very confident   X
- Confident
- No Confidence
- Do not know

3d. <u>Does your community have a dedicated emergency operations centre?</u>

- Yes X   No
- If no, has your community specified a structure (building, office space, etc.) that will be used as an emergency operations centre?
  - Yes   No
  - If yes, please describe this structure?
  - If no, why not?

<div align="center">We have a dedicated EOC at City Hall</div>

3e. <u>Has your community established an incident command structure/incident management structure (ICS/IMS) which would be utilized in case of a disaster or state of local emergency?</u>

- Yes X   No
- If yes, what is it ICS/IMS, Site Management, Other

  ESM

- If no, why not?

<div align="center">[Please-click-here-to-insert-answer/comments]</div>

3f. <u>Does your community have agreements in place with surrounding communities to provide assistance or request assistance in the event of a disaster or state of local emergency?</u>

- Yes X   No
- If no, why not?

- Do you think such agreements are necessary?
  - Yes   X   No
  - If you do not think such agreements are necessary, can you explain why?

[Please-click-here-to-insert-answer/comments]

3g. <u>If a disaster was to occur in your community, how long could your community sustain itself before outside help is required?</u>

- 24 hrs
- 48 hrs
- 72 hrs
- 96 hrs

> This question is unfair without knowing the extent and or type of disaster. We could sustain ourselves for all the lengths of time listed or longer dependant on what it is.

3h. <u>Has your community identified and stockpiled supplies that could be used in case of an emergency?</u>

- Yes   X   No
- Which agencies were involved in the decision making process?
  - Public Health X
  - Paramedic X
  - Fire...X
  - Police X
  - Local Emergency Measures Organization...........................X
  - Provincial Emergency Measures Organization X

4) Funding

4a. <u>Who serves as your community's chief resource for funding for emergency management?</u>

- Municipal government   X
- Provincial government
- Federal government

4b. <u>Are your communities funding needs for emergency management based on a needs/risk assessment?</u>

- Yes   X   No
- If no, how are funding needs for emergency preparedness assessed?

[Please-click-here-to-insert-answer/comments]

4c. <u>Is your community aware of the funding mechanisms for emergency management provided by your provincial government?</u>

- Yes   X   No

4d. <u>Has your community applied for funding for emergency management from the provincial government?</u>

- Yes   X   No
- If yes, for what purpose?

Regina

- Training X
- To establish an emergency measures organization ....
- To purchase emergency response equipment ....
- To build CBRNE-specific response capacity X
- To build HUSAR-specific response capacity............................X
- To build a cyber attack-specific response capacity ....
- Other (please explain below)..

[Please-click-here-to-insert-answer/comments]

4e. How satisfied is your community with provincial funding mechanisms for emergency management?

- Satisfied   X
- Somewhat Satisfied
- Not Satisfied
- If your community is "somewhat" or "not" satisfied, can you explain why?

[Please-click-here-to-insert-answer/comments]

4f. Is your community aware of the funding mechanisms for emergency management provided by the federal government?

- Yes   X   No

4g. Has your community applied for funding for emergency management from the federal government through the Joint Emergency Preparedness Program (JEPP)?

- Yes   X   No
- If yes, how satisfied is your community with the JEPP?
  - Satisfied   X
  - Somewhat Satisfied
  - Not Satisfied
  - If you are "somewhat" or "not" satisfied with JEPP, what is wrong with the JEPP process and what changes to the process would best facilitate your community's needs?

[Please-click-here-to-insert-answer/comments]

4h. How often has your community applied for JEPP funding? How often has your community been successful in receiving funding through the JEPP?

It has happened a couple of times there have never been any issues.

4i. What are your community's main concerns/challenges regarding funding for emergency management?

As it stands right now the municipality is committed to funding within the confines of the municipal budget. However any additional funding that we may be able to access would be helpful there is always more that can be done in terms of training and awareness.

5) Community Awareness

5a. Does your local government have a program in place to educate its citizens on what to do in case of a disaster?

- Yes X   No
- If no, why not?
- If yes, can you describe this program?

> We have utilized the media ,publications and City or Regina website

5b. Does your community have in place an emergency broadcast system?

- Yes X   No
- If no, why not?
- If no, what method(s) are utilized by your community to alert citizens of an impending disaster or emergency?
- If no, what changes would you make to this system or what would you do different? (For example, utilizing and entirely different approach)
- If yes, how does the system works? Radio and television
- If yes, are you satisfied with this system?
  - Yes X   No

> [Please-click-here-to-insert-answer/comments]

5c. Does your community have the ability to interrupt local and national television and radio broadcasts in order to transmit emergency-related updates or instructions?

- Yes X   No
- Are you satisfied with this system?
  - Yes X   No
- If no, what changes would you make to this system? Or, what would you do different? (For example, employing an entirely different approach)

> [Please-click-here-to-insert-answer/comments]

6) First Responders

6a. Do the first responders in your community have interoperable communications systems?

- Yes X   No
- If no, why not?
- If yes, are these communications systems purchases based on provincial or federal standards?
  - Yes X   No
- How often are these systems tested and how much training is received by first responders in using interoperable channels? Tested and maintained on annual, monthly and weekly basis.

> [Please-click-here-to-insert-answer/comments]

Regina

6b. <u>Are your communications systems interoperable with all departments and agencies in your province, other levels of government, and U.S. authorities where applicable?</u>

No

6c. <u>Does your community have the capacity to manage a Chemical, Biological, Radiological, Nuclear or Explosive (CBRNE) incident?</u>

- Yes   X   No

[Please-click-here-to-insert-answer/comments]

6d. <u>Does your community have the capacity to manage a cyber attack?</u>

- Yes   X   No

[Please-click-here-to-insert-answer/comments]

6e. <u>Have the emergency management personnel in your city received training at the Canadian Emergency Management College?</u>

- Yes   X   No
- Is the amount of training received sufficient?
- Yes   X   No

As these courses fill up quickly and our province is only allotted so many spaces it would be beneficial to train more staff.

7) Role of the Canadian Forces

7a. <u>Is there an expectation in your community that the Canadian Forces will provide assistance to your community in the event of an emergency or disaster if necessary?</u>

- Yes   X   No

7b. <u>Are community leaders or is your communities emergency management organization/ or person(s) charged with emergency preparedness aware of the existence of the Canadian Forces Canada Command?</u>

- Yes   X   No
- If yes, has your community liaised with Canada Command with regards to emergency preparedness?
  - Yes   X   No
  - If no, why not?

[Please-click-here-to-insert-answer/comments]

7c. <u>Is there a Canadian Forces Reserve Unit located in your community?</u>

- Yes   X   No
- If yes, are community leaders or is your community's emergency management organization or person(s) charged with emergency preparedness aware of the services that can be provided by the Reserves in the event of an emergency or disaster?

- Yes X   No
- If no, why not?
- If yes, have Canadian Forces Reserves been included in your community's emergency planning process?
  - Yes X   No

> [Please-click-here-to-insert-answer/comments]

8) Heavy Urban Search and Rescue (HUSAR)

8a. Does your community have HUSAR capability?

- Yes   No

8b. At what level is your HUSAR deployment capability ranked?

- Category 1
- Category 2
- Category 3
- Category4
- Category5

8c. How much does it cost to sustain your HUSAR program?

> [Please-click-here-to-insert-answer/comments]

8d. Are there agreements in place for your HUSAR team to provide regional support in case of disasters or emergencies?

- Yes   No
- If no, why not?

> [Please-click-here-to-insert-answer/comments]

8e. Is the goal of your HUSAR program to reach Category 5 deployment capability?

- Yes   No
- If no, why?
- If yes, how long will it take for you to reach this level?

> [Please-click-here-to-insert-answer/comments]

8f. Whose responsibility should it be to provide funding for HUSAR? (more than one can be selected)

- Municipal
- Provincial
- Federal
- All three
- Please you explain your choice

> [Please-click-here-to-insert-answer/comments]

Regina

9) Critical Infrastructure Protection (CIP)

9a. Has your community identified critical infrastructure within its boundaries?

- Yes   X   No

9b. Does your community have a plan in place to protect critical infrastructure?

- Yes   X   No

9c. Has the federal government identified federal critical infrastructure in your community?

- Yes   X   No
- If yes, is your community responsible for protecting federal critical infrastructure?
  - Yes   No   X
- If yes, what assistance, financial or other, has the federal government provided your community to protect federal critical infrastructure?

> [Please-click-here-to-insert-answer/comments]

9d. Has your provincial government identified provincial critical infrastructure in your community?

- Yes   X   No
- If yes, is your community responsible for protecting provincial critical infrastructure?
  - Yes   No   X
- If yes, what assistance, financial or other, has the provincial government provided your community to protect provincial critical infrastructure?

> [Please-click-here-to-insert-answer/comments]

9e. How does your community work with the private sector to ensure the protection of critical infrastructure? Please provide concrete examples (Ex. Public-private partnerships, working groups, etc.)

> We meet on a regular basis to discuss their plans. Co-OP Refine

Emergency Management Questionnaire – 2007

Richmond
British Columbia

There are 9 sections in this questionnaire. The questions are underlined. Please provide your answer under each question. In cases where a list of options for answers is given, please replace the " " with an "X". Please feel free to insert additional comments below each question.

1) You and Your Community

1a.   Please tell us who you are – name, title, and emergency management experience.

Deborah Procter
Manager, Emergency Programs
10 months in my current position at the City of Richmond, 4 years as Emergency Programs
Coordinator at Vancouver International Airport Authority

1b.   How densely populated is your community (in square kilometres) population of 185,400
over 129.666 square km

- Is your community:
  - Rural
  - Urban
  - Mixed   x

1c.   Is your community near or does it include a:

- Major industrial facility   x
- Border crossing
- Port / Airport, or transportation hub   x
- All of the above

1d.   Does your community have an emergency management organization?

- Yes   x   No

1e.   Has your community ever declared a state of local emergency as a result of a natural or human-induced event?

- Yes   No   Other   x
- If yes, under what conditions did your community declare a state of emergency? For example, a flood, fire, tornado, snow/ice storm, other natural disaster or man-made event?

Sinkhole appeared January 2005.
Declaration required for mandatory evacuation order of neighbouring properties.

1f.   Has your province declared a state of emergency as a result of a declaration in your community of a state of local emergency?

Richmond

- Yes   No   x
- If yes, how many times has this occurred?

[Please-click-here-to-insert-answer/comments]

2) Risk Assessment

2a. Does your community conduct a risk assessment to determine the likelihood that its citizens will be affected by a natural or human-induced disaster or state of local emergency?

- Yes   x   No
- If no, why not?
- If yes, is this risk assessment based on:
    - A provincially standardized process?   x
    - A federally standardized process?

[Please-click-here-to-insert-answer/comments]

2b. How often does your community conduct a risk assessment?

Unknown. See response to question 1a. No history available on frequency of risk assessment.

2c. Which departments, agencies or organizations are involved in conducting your community's risk assessment?

- Police ....
- Fire..
- Paramedic ....
- Public Health ....
- Local Emergency Management Organization ....
- Municipal Government.. x
- All of the above ....
- Is the province consulted? (Yes   No   x)
- Is the federal government consulted? (Yes   No   x)

2d. Does your community involve industry when conducting its risk assessment?

- Yes   xNo
- If yes, how willing were they to share risk related information?

unknown

- How did this information (or lack of information) impact your risk assessment?

Last risk assessment was the online tool done in spring 2007. We will be contracting a consultant to conduct a comprehensive assessment. This will include input from police, fire, ambulance, public health, City staff and others.

2e. Is a disaster or state of local emergency caused by an act of terrorism a concern for your community?

- Yes   x   No
- If yes, does your community have a counter-terrorism response plan?
    - Yes   x   No
    - If no, why not?

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▪ If yes, which organizations are involved?

We have a draft CBRNE Plan which we believe will be approved in the fall.

3) Response Capability

3a. How prepared is your community to respond to a major emergency or disaster?

- Prepared
- Somewhat prepared   x
- Unprepared
- Do not know

[Please-click-here-to-insert-answer/comments]

3b. How well prepared do you think the federal government is to respond to a major disaster such as Hurricane Katrina?

- Prepared
- Somewhat prepared   x
- Unprepared
- Do not know

3c. How confident are you that the provincial government will support municipal emergency response efforts in the event of a disaster or declaration of a state of local emergency?

- Very confident   x
- Confident
- No Confidence
- Do not know

3d. Does your community have a dedicated emergency operations centre?

- Yes   x=   No   x
- If no, has your community specified a structure (building, office space, etc.) that will be used as an emergency operations centre?
  ▪ Yes   x   No
  ▪ If yes, please describe this structure? Municipal offices
  ▪ If no, why not?

[Please-click-here-to-insert-answer/comments]

3e. Has your community established an incident command structure/incident management structure (ICS/IMS) which would be utilized in case of a disaster or state of local emergency?

- Yes   x   No
- If yes, what is it ICS/IMS, Site Management, Other

  ICS

- If no, why not?

[Please-click-here-to-insert-answer/comments]

Richmond

3f. <u>Does your community have agreements in place with surrounding communities to provide assistance or request assistance in the event of a disaster or state of local emergency?</u>

- Yes   x (verbal) No
- If no, why not?
- Do you think such agreements are necessary?
  - Yes   No   x
  - If you do not think such agreements are necessary, can you explain why?

      It's a given that we would help neighbouring communities in an emergency.

3g. <u>If a disaster was to occur in your community, how long could your community sustain itself before outside help is required?</u>

- 24 hrs
- 48 hrs
- 72 hrs   x
- 96 hrs

    Depends on the disaster. We expect residents and businesses to be self sufficient for at least 72 hours.

3h. <u>Has your community identified and stockpiled supplies that could be used in case of an emergency?</u>

- Yes   No   x
- Which agencies were involved in the decision making process?
  - Public Health ....
  - Paramedic ....
  - Fire...
  - Police ....
  - Local Emergency Measures Organization...........................
  - Provincial Emergency Measures Organization ....

However, we have identified suppliers within the community and established 24/7 contact information so that we can access their supplies for use in an emergency. There is no need to stockpile supplies as we could use a declaration of a state of local emergency to obtain the use of the those supplies or establish reasonable prices for same.

4) Funding

4a. <u>Who serves as your community's chief resource for funding for emergency management?</u>

- Municipal government   x
- Provincial government
- Federal government

  + JEPP grants applications for projects as needed.

4b. <u>Are your community's funding needs for emergency management based on a needs/risk assessment?</u>

- Yes   x   No
- If no, how are funding needs for emergency preparedness assessed?

    Maintenance of ongoing program + requests for additional funding for specific projects.

4c. Is your community aware of the funding mechanisms for emergency management provided by your provincial government?

- Yes   x   No

Only the JEPP funding

4d. Has your community applied for funding for emergency management from the provincial government?

- Yes   x   No
- If yes, for what purpose?
  - Training x
  - To establish an emergency measures organization ....
  - To purchase emergency response equipment x
  - To build CBRNE-specific response capacity ....
  - To build HUSAR-specific response capacity ....
  - To build a cyber attack-specific response capacity ....
  - Other (please explain below) ....

<div align="center">JEPP funding</div>

4e. How satisfied is your community with provincial funding mechanisms for emergency management?

- Satisfied
- Somewhat Satisfied
- Not Satisfied   x
- If your community is "somewhat" or "not" satisfied, can you explain why?

<div align="center">See 4g</div>

4f. Is your community aware of the funding mechanisms for emergency management provided by the federal government?

- Yes   x   No

Only the JEPP funding

4g. Has your community applied for funding for emergency management from the federal government through the Joint Emergency Preparedness Program (JEPP)?

- Yes   x   No
- If yes, how satisfied is your community with the JEPP?
  - Satisfied
  - Somewhat Satisfied
  - Not Satisfied   x
  - If you are "somewhat" or "not" satisfied with JEPP, what is wrong with the JEPP process and what changes to the process would best facilitate your community's needs?

The limitations (e.g. every five years for emergency plan, exercises every three years or $40K for specialized vehicles and equipment, etc.) are just not reasonable. Plans and exercises should take place yearly. Additionally, all work related to an emergency plan have the same five year limitation. Consequently, if a grant is provided for an emergency plan in year 1, then in year 2, the community would not be eligible for another grant for an evacuation plan, a dangerous goods spill response plan, a recover plan, a business continuity plan, etc.

<div align="center">283</div>

Richmond

This limitation means a manic year of plans and then four years of limping along. It would be much more reasonable to complete 1 – 2 plans per year, rather than try and get them all done in one year. The cap of $40 K is ridiculous. What can you get for $40K? We would like to get a new mobile command vehicle which will probably run around $500K. Greater assistance is required. It's very difficult to try and get $500K from a community budget.

4h. <u>How often has your community applied for JEPP funding? How often has your community been successful in receiving funding through the JEPP?</u>

I think the community has been quite successful in past years.

4i. <u>What are your community's main concerns/challenges regarding funding for emergency management?</u>

There's never enough money for emergency management.

5) Community Awareness

5a. <u>Does your local government have a program in place to educate its citizens on what to do in case of a disaster</u>?

- Yes   x   No
- If no, why not?
- If yes, can you describe this program?

Preparedness presentations upon request. Training through the community centres. Considerable information on the City website. Printed brochures and guides.

5b. <u>Does your community have in place an emergency broadcast system?</u>

- Yes   No   x
- If no, why not? Problems with last request for proposal. Would like to get one this year.
- If no, what method(s) are utilized by your community to alert citizens of an impending disaster or emergency? Currently, media and door to door.
- If no, what changes would you make to this system or what would you do different? (For example, utilizing an entirely different approach)
- If yes, how does the system works?
- If yes, are you satisfied with this system?
  - Yes   No

[Please-click-here-to-insert-answer/comments]

5c. <u>Does your community have the ability to interrupt local and national television and radio broadcasts in order to transmit emergency-related updates or instructions</u>?

- Yes   x   No
- Are you satisfied with this system?
  - Yes   x   No

- If no, what changes would you make to this system? Or, what would you do different? (For example, employing an entirely different approach)

[Please-click-here-to-insert-answer/comments]

6) First Responders

6a. Do the first responders in your community have interoperable communications systems?

- Yes   x   No
- If no, why not?
- If yes, are these communications systems purchases based on provincial or federal standards?
  - Yes   No   x
- How often are these systems tested and how much training is received by first responders in using interoperable channels?

Used regularly in multi-agency incidents by fire, police and ambulance

6b. Are your communications systems interoperable with all departments and agencies in your province, other levels of government, and U.S. authorities where applicable?

no

6c. Does your community have the capacity to manage a Chemical, Biological, Radiological, Nuclear or Explosive (CBRNE) incident?

- Yes   No   x

The RCMP would request their EDU team respond. If they were not available, then samples would be delivered to BC CDC. The equipment and resources to deal with a CBRNE incident are not in the community, but would be available regionally.

6d. Does your community have the capacity to manage a cyber attack?

- Yes   x   No

[Please-click-here-to-insert-answer/comments]

6e. Have the emergency management personnel in your city received training at the Canadian Emergency Management College?

- Yes   No   x
- Is the amount of training received sufficient?
- Yes   No   x

The training offered by the Canadian Emergency Management College is inadequate. They have basic emergency management, EOC management, site management and basic CBRN training. There's a whole lot more to emergency management than that.

Richmond

7) Role of the Canadian Forces

7a. Is there an expectation in your community that the Canadian Forces will provide assistance to your community in the event of an emergency or disaster if necessary?

- Yes   x   No   Request through province for federal assistance.

7b. Are community leaders or is your community's emergency management organization/ or person(s) charged with emergency preparedness aware of the existence of the Canadian Forces Canada Command?

- Yes   x   No
- If yes, has your community liaised with Canada Command with regards to emergency preparedness?
  - Yes   No   x
  - If no, why not?

See 7a.

7c. Is there a Canadian Forces Reserve Unit located in your community?

- Yes   x   No
- If yes, are community leaders or is your community's emergency management organization or person(s) charged with emergency preparedness aware of the services that can be provided by the Reserves in the event of an emergency or disaster?
  - Yes   x   No   See 7a.
  - If no, why not?
  - If yes, have Canadian Forces Reserves been included in your community's emergency planning process?
    - o   Yes   x   No

[Please-click-here-to-insert-answer/comments]

8) Heavy Urban Search and Rescue (HUSAR)

8a. Does your community have HUSAR capability?

- Yes   No   x

There is a regional HUSAR based in Vancouver for regional support. Requests for HUSAR would be through the province. If there were a regional incident, like an earthquake, the HUSAR would be clearly inadequate.

8b. At what level is your HUSAR deployment capability ranked?

- Category 1
- Category 2
- Category 3
- Category4
- Category5   x

8c. How much does it cost to sustain your HUSAR program?

The City of Richmond does not contribute to the HUSAR program. I believe this is
funded by the province.

8d. Are there agreements in place for your HUSAR team to provide regional support in case of disasters or emergencies?

- Yes   No
- If no, why not?

See 8a.

8e. Is the goal of your HUSAR program to reach Category 5 deployment capability?

- Yes   No
- If no, why?
- If yes, how long will it take for you to reach this level?

[Please-click-here-to-insert-answer/comments]

8f. Whose responsibility should it be to provide funding for HUSAR? (more than one can be selected)

- Municipal
- Provincial   x
- Federal   x
- All three
- Please explain your choice

I believe the HUSAR team should be a regional resource, not based or funded by any one
municipality.

9) Critical Infrastructure Protection (CIP)

9a. Has your community identified critical infrastructure within its boundaries?

- Yes   x   No

9b. Does your community have a plan in place to protect critical infrastructure?

- Yes   x   No

9c. Has the federal government identified federal critical infrastructure in your community?

- Yes   No
- If yes, is your community responsible for protecting federal critical infrastructure?
  - Yes   No   x
- If yes, what assistance, financial or other, has the federal government provided your community to protect federal critical infrastructure?

If the federal government has identified federal critical infrastructure in our
community, it would be their responsibility to protect it and they have not contacted
our community to my knowledge.

Richmond

9d. <u>Has your provincial government identified provincial critical infrastructure in your community?</u>

- Yes   x   No
- If yes, is your community responsible for protecting provincial critical infrastructure?
  - Yes   No   x
- If yes, what assistance, financial or other, has the provincial government provided your community to protect provincial critical infrastructure?

  If the provincial government has identified provincial critical infrastructure in our community, it would be their responsibility to protect it and they have not contacted our community to my knowledge.

9e. <u>How does your community work with the private sector to ensure the protection of critical infrastructure? Please provide concrete examples (Ex. Public-private partnerships, working groups, etc.)</u>

[Please-click-here-to-insert-answer/comments]

Follow up Questions

1a.
Does your community have the **unilateral** ability to interrupt television and radio broadcasts in order to transmit emergency-related updates or instructions?
(Please check all that apply)
- Yes x   (please see 1b)
  - Local radio   x
  - Local television   x
  - National radio   x
  - National television   x

- No, not unilaterally, media cooperation is needed
- No, this is not necessary for my community

1b.
If yes, please indicate if the authority to unilaterally interrupt radio and television broadcasts has been officially granted to your community and through which mechanism:
- Provincial legislation
- Local legislation
- Other: Please elaborate   x CRTC decision for emergency alert messages to issue warnings to the public where there is "an imminent or unfolding danger to life".

- No official authority needed

2a.

Has your community identified and/or stockpiled supplies that could be used in case of an emergency?
(Please check all that apply)

- Yes
    - o Provincial emergency supplies have been identified and agreements are in place on when and how they will be used in an emergency
    - o Local Private sector suppliers have been identified and agreements have been made regarding their role during an emergency   x
    - o Stockpiled supplies   (please see 2b)
        - Specialized emergency Equipment
            - Please specify
        - Medical Supplies   x
        - Shelter Supplies (cots and beds)   x for EOC staff only
        - Food and Water   x for EOC staff only
        - Other
            - Please specify
- None of the above

2b.
Are these stockpiled supplies the federal caches from the National Emergency Stockpile System (NESS)?

- Yes   (please see 2c)x
- No

2c.
Health Canada informed the Committee that there are about 1, 600 National Emergency Stockpile System (NESS) caches strategically located across Canada.
Do you know of this program and do you have access to a cache?
(Please check all that apply)

- Yes, I know of the NESS program   x
    - o I have access to a NESS cache   x
    - o I have access to a cache and can confirm its usefulness
    - o I was consulted on what supplies should be stockpiled in the caches
- None of the above

Emergency Management Questionnaire – 2007

Rimouski
Quebec

There are 9 sections in this questionnaire. The questions are underlined. Please provide your answer under each question. In cases where a list of options for answers is given, please replace the " " with an "X". Please feel free to insert additional comments below each question.

1) You and Your Community

1a. <u>Please tell us who you are – name, title, and emergency management experience.</u>

Jean Matte, directeur général (chief administrative officer)
Ville de Rimouski
35 years with the City of Rimouski
Has occupied a number of positions in public works, including as its Director
Provided support to emergency services
Acts as emergency services coordinator

Bertin Santerre, directeur
Service de sécurité incendie fire safety department)
Ville de Rimouski
25 years experience in firefighting.
Has managed response to floods, major fires, hazardous materials, suspicious package, major power failure, assistance during simulations and at a plane crash.

1b. <u>How densely populated is your community (in square kilometres)</u>

- Is your community:
  - Rural
  - Urban
  - Mixed   X   Our community has 163.8 inhabitants per square kilometre

1c. <u>Is your community near or does it include a:</u>

- Major industrial facility
- Border crossing
- Port / Airport, or transportation hub   X
- All of the above

1d. <u>Does your community have an emergency management organization?</u>

- Yes   X   No

1e. <u>Has your community ever declared a state of local emergency as a result of a natural or human-induced event?</u>

- Yes   No   X
- If yes, under what conditions did your community declare a state of emergency? For example, a flood, fire, tornado, snow/ice storm, other natural disaster or man-made event?

Major fire downtown
Wind storm resulting in many calls
Overturned trailer spilling organic peroxide
Overturned trailer of propane
Only parts of the plan were put into effect

1f.   Has your province declared a state of emergency as a result of a declaration in your community of a state of local emergency?

- Yes   No   X
- If yes, how many times has this occurred?

[Please-click-here-to-insert-answer/comments]

2) Risk Assessment

2a.   Does your community conduct a risk assessment to determine the likelihood that its citizens will be affected by a natural or human-induced disaster or state of local emergency?

- Yes   X   No
- If no, why not?
- If yes, is this risk assessment based on:
  - A provincially standardized process?   X
  - A federally standardized process?

    The analysis is being done and when the Securité publique model is operational, we will have to conform to it

2b.   How often does your community conduct a risk assessment?

Everything will be integrated with the program we will put in place using the Securité publique model

In addition, the Securité publique model will be in place in the coming years and our services will be part of it

2c.   Which departments, agencies or organizations are involved in conducting your community's risk assessment?

- Police ....
- Fire..X
- Paramedic ....
- Public Health ....
- Local Emergency Management Organization ....
- Municipal Government...X
- All of the above ....
- Is the province consulted? (Yes   No X)   Not at this stage
- Is the federal government consulted? (Yes   No X) Not at this stage

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Rimouski
[Translation]

At this stage, we are in the process of validating our fact-finding questionnaire

Then we will begin the fact-finding

Plans for threats 3 and 4 in City buildings are almost complete

For other kinds of major emergencies, we rely on the procedures already established by the Ministère de la Sécurité publique (provincial public safety ministry)

2d. <u>Does your community involve industry when conducting its risk assessment?</u>

- Yes   No   X
- If yes, how willing were they to share risk related information?

> No major industry is located in our region

- How did this information (or lack of information) impact your risk assessment?

> N/A at the moment; no industry with major threats

2e. <u>Is a disaster or state of local emergency caused by an act of terrorism a concern for your community?</u>

- Yes   X   No
- If yes, does your community have a counter-terrorism response plan?
    - Yes   No   X
    - If no, why not?
    - If yes, which organizations are involved?

> We are not yet ready to produce a plan of this kind; we are sill studying the matter

3) Response Capability

3a. <u>How prepared is your community to respond to a major emergency or disaster?</u>

- Prepared   X
- Somewhat prepared
- Unprepared
- Do not know
-

> At the moment, the City of Rimouski has the capability to respond to any threat that might arise within its boundaries. We are finalizing the committees, we have built an emergency coordination centre, we are training newly recruited staff and, for several weeks, we have had a new communications tower with two emergency frequencies: one repeater frequency and one simplex frequency

3b. <u>How well prepared do you think the federal government is to respond to a major disaster such as Hurricane Katrina?</u>

- Prepared
- Somewhat prepared   X
- Unprepared
- Do not know

3c. <u>How confident are you that the provincial government will support municipal emergency response efforts in the event of a disaster or declaration of a state of local emergency?</u>

- Very confident
- Confident   X   each time we have had a situation that has required significant response, someone from the Sécurité civile du Québec (from the Lower Saint Lawrence regional office) has been in contact about the situation and has offered their assistance if we felt it necessary
- No Confidence
- Do not know

3d. <u>Does your community have a dedicated emergency operations centre?</u>

- Yes X   No
- If no, has your community specified a structure (building, office space, etc.) that will be used as an emergency operations centre?
  - Yes X   No   An alternate centre has been designated in case the permanent coordination centre becomes impossible to use.
  - If yes, please describe this structure?
  - If no, why not?

The City of Rimouski has one of the most up-to-date permanent emergency coordination centres and keeps it fully maintained. It will be opened in a few weeks, on June 7, 2007.

3e. <u>Has your community established an incident command structure/incident management structure (ICS/IMS) which would be utilized in case of a disaster or state of local emergency?</u>

- Yes X   No
- If yes, what is it ICS/IMS, Site Management, Other

The City of Rimouski has a flexible command structure that is able to adapt to all situations or disasters to which it is our responsibility to respond

The City of Rimouski has a deployment plan for the threats it is likely to meet and is also able to request support from other communities and governments if our operational capacity is exceeded

- If no, why not?

    [Please-click-here-to-insert-answer/comments]

3f. Does your community have agreements in place with surrounding communities to provide assistance or request assistance in the event of a disaster or state of local emergency?

- Yes   X   No
- If no, why not?
- Do you think such agreements are necessary?
  - Yes   X   No
  - If you do not think such agreements are necessary, can you explain why?

    [Please-click-here-to-insert-answer/comments]

3g. If a disaster was to occur in your community, how long could your community sustain itself before outside help is required?

- 24 hrs   X
- 48 hrs   to
- 72 hrs   X
- 96 hrs

    It will depend on the nature and scope of the disaster

3h. Has your community identified and stockpiled supplies that could be used in case of an emergency?

- Yes   X   No
- Which agencies were involved in the decision making process?
  - Public Health ....
  - Paramedic ....
  - Fire..X
  - Police X
  - Local Emergency Measures Organization...........................X
  - Provincial Emergency Measures Organization ....
  - Public Works and all City of Rimouski operational levels

4) Funding

4a. Who serves as your community's chief resource for funding for emergency management?

- Municipal government   X
- Provincial government
- Federal government

4b. Are your communities funding needs for emergency management based on a needs/risk assessment?

- Yes   X   No
- If no, how are funding needs for emergency preparedness assessed?

    [Please-click-here-to-insert-answer/comments]

4c. Is your community aware of the funding mechanisms for emergency management provided by your provincial government?

- Yes   X   No

4d. <u>Has your community applied for funding for emergency management from the provincial government</u>?

- Yes   X   No
- If yes, for what purpose?
  - Training ....
  - To establish an emergency measures organization ....
  - To purchase emergency response equipment ....
  - To build CBRNE-specific response capacity ....
  - To build HUSAR-specific response capacity ....
  - To build a cyber attack-specific response capacity ....
  - Other (please explain below) ....

Communications tower

Computer hardware and software specifically for emergency measures

4e. <u>How satisfied is your community with provincial funding mechanisms for emergency management?</u>

- Satisfied
- Somewhat Satisfied   X
- Not Satisfied
- If your community is "somewhat" or "not" satisfied, can you explain why?

Long waits for grants to be paid

Grants too small for the exorbitant costs of buying some emergency response and public safety equipment

For example, for a hazardous material (CNRBE) response vehicle, the maximum grant is $40,000 when a fully-equipped unit can cost $400,000 or more

4f. <u>Is your community aware of the funding mechanisms for emergency management provided by the federal government?</u>

- Yes   X   No

4g. <u>Has your community applied for funding for emergency management from the federal government through the Joint Emergency Preparedness Program (JEPP)?</u>

- Yes   X   No
- If yes, how satisfied is your community with the JEPP?
  - Satisfied   X   50% of the equipment costs were paid by the JEPP program
  - Somewhat Satisfied
  - Not Satisfied
  - If you are "somewhat" or "not" satisfied with JEPP, what is wrong with the JEPP process and what changes to the process would best facilitate your community's needs?

[Please-click-here-to-insert-answer/comments]

4h. How often has your community applied for JEPP funding? How often has your community been successful in receiving funding through the JEPP?

??????????

4i. What are your community's main concerns/challenges regarding funding for emergency management?

Having staff available to answer calls at all times

5) Community Awareness

5a. Does your local government have a program in place to educate its citizens on what to do in case of a disaster?

- Yes X   No   X
- If no, why not?
- If yes, can you describe this program?

In progress; we are presently establishing the best way to effectively broadcast this information and to ensure public cooperation

5b. Does your community have in place an emergency broadcast system?

- Yes   No   X
- If no, why not?
  We are presently studying the best way to make sure that we can broadcast the message to the public

- If no, what method(s) are utilized by your community to alert citizens of an impending disaster or emergency?

At the moment, by radio and television

- If no, what changes would you make to this system or what would you do different? (For example, utilizing and entirely different approach)
- If yes, how does the system works?
- If yes, are you satisfied with this system?
  - Yes   No   N/A

[Please-click-here-to-insert-answer/comments]

5c. Does your community have the ability to interrupt local and national television and radio broadcasts in order to transmit emergency-related updates or instructions?

- Yes X   No
- Are you satisfied with this system?
  - Yes X   No

- If no, what changes would you make to this system? Or, what would you do different? (For example, employing an entirely different approach)

[Please-click-here-to-insert-answer/comments]

6) First Responders

6a. Do the first responders in your community have interoperable communications systems?

- Yes X   No
- If no, why not?
- If yes, are these communications systems purchases based on provincial or federal standards?
  - Yes X   No
- How often are these systems tested and how much training is received by first responders in using interoperable channels?

Every day in the fire department; 5 days per week for other departments, including emergency measures

6b. Are your communications systems interoperable with all departments and agencies in your province, other levels of government, and U.S. authorities where applicable?

[Please-click-here-to-insert-answer/comments]

6c. Does your community have the capacity to manage a Chemical, Biological, Radiological, Nuclear or Explosive (CBRNE) incident?

- Yes X   No

Yes, for hazardous material except nuclear.
We are able to stabilize the situation until experts arrive

6d. Does your community have the capacity to manage a cyber attack?

- Yes   No X

[Please-click-here-to-insert-answer/comments]

6e. Have the emergency management personnel in your city received training at the Canadian Emergency Management College?

- Yes   No X
- Is the amount of training received sufficient?
- Yes   No

[Please-click-here-to-insert-answer/comments]

Rimouski
[Translation]

7) Role of the Canadian Forces

7a. Is there an expectation in your community that the Canadian Forces will provide assistance to your community in the event of an emergency or disaster if necessary?

- Yes X   No

7b. Are community leaders or is your communities emergency management organization/ or person(s) charged with emergency preparedness aware of the existence of the Canadian Forces Canada Command?

- Yes   No X
- If yes, has your community liaised with Canada Command with regards to emergency preparedness?
  ▪ Yes   No X

  We have to follow the procedure for requesting assistance in a major disaster by going through Sécurité publique du Québec (our regional office)

  ▪ If no, why not?

  [Please-click-here-to-insert-answer/comments]

7c. Is there a Canadian Forces Reserve Unit located in your community?

- Yes X   No
- If yes, are community leaders or is your community's emergency management organization or person(s) charged with emergency preparedness aware of the services that can be provided by the Reserves in the event of an emergency or disaster?
  ▪ Yes X   No

We have to follow the procedure for requesting assistance in a major disaster by going through Sécurité publique du Québec (our regional office)

  ▪ If no, why not?
  ▪ If yes, have Canadian Forces Reserves been included in your community's emergency planning process?
  o Yes   No X

We have to follow the procedure for requesting assistance in a major disaster by going through Sécurité publique du Québec (our regional office).

  [Please-click-here-to-insert-answer/comments]

8) Heavy Urban Search and Rescue (HUSAR)

8a. Does your community have HUSAR capability?

- Yes   No X

8b. At what level is your HUSAR deployment capability ranked?

- Category 1
- Category 2
- Category 3
- Category4
- Category5

8c. <u>How much does it cost to sustain your HUSAR program?</u>

[Please-click-here-to-insert-answer/comments]

8d. <u>Are there agreements in place for your HUSAR team to provide regional support in case of disasters or emergencies?</u>

- Yes   No
- If no, why not?

[Please-click-here-to-insert-answer/comments]

8e. <u>Is the goal of your HUSAR program to reach Category 5 deployment capability?</u>

- Yes   No
- If no, why?
- If yes, how long will it take for you to reach this level?

[Please-click-here-to-insert-answer/comments]

8f. <u>Whose responsibility should it be to provide funding for HUSAR? (more than one can be selected)</u>

- Municipal
- Provincial   X
- Federal   X
- All three
- Please you explain your choice

    The City of Rimouski does not have this equipment and governments should pay for these units that cost a small fortune to operate and especially to maintain

9) Critical Infrastructure Protection (CIP)

9a. <u>Has your community identified critical infrastructure within its boundaries?</u>

- Yes   X   No

9b. <u>Does your community have a plan in place to protect critical infrastructure?</u>

- Yes   X   No

9c. <u>Has the federal government identified federal critical infrastructure in your community?</u>

- Yes   No   X We do not have this information
- If yes, is your community responsible for protecting federal critical infrastructure?

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[Translation]

        ▪ Yes   No   X We do not have this information
- If yes, what assistance, financial or other, has the federal government provided your community to protect federal critical infrastructure?

<div align="center">N/A</div>

9d. <u>Has your provincial government identified provincial critical infrastructure in your community?</u>

- Yes   No   X We do not have this information
- If yes, is your community responsible for protecting provincial critical infrastructure?
  - ▪ Yes   No   X We do not have this information
- If yes, what assistance, financial or other, has the provincial government provided your community to protect provincial critical infrastructure?

<div align="center">N/A</div>

9e. <u>How does your community work with the private sector to ensure the protection of critical infrastructure? Please provide concrete examples (Ex. Public-private partnerships, working groups, etc.)</u>

<div align="center">N/A</div>

Follow up Questions

1a.
Does your community have the **unilateral** ability to interrupt television and radio broadcasts in order to transmit emergency-related updates or instructions?
(Please check all that apply)
- Yes   (please see 1b)
  - o Local radio
  - o Local television
  - o National radio
  - o National television

- No, not unilaterally, media cooperation is needed
- No, this is not necessary for my community

1b.
If yes, please indicate if the authority to unilaterally interrupt radio and television broadcasts has been officially granted to your community and through which mechanism:
- Provincial legislation
- Local legislation
- Other: Please elaborate

- No official authority needed

2a.
Has your community identified and/or stockpiled supplies that could be used in case of an emergency?
(Please check all that apply)

- Yes X
  - o Provincial emergency supplies have been identified and agreements are in place on when and how they will be used in an emergency
  - o Local Private sector suppliers have been identified and agreements have been made regarding their role during an emergency
  - o Stockpiled supplies X (please see 2b) Alimentation Paul Émile Dubé
    - ▪ Specialized emergency Equipment X Red Cross and camp beds
      - • Please specify
    - ▪ Medical Supplies
    - ▪ Shelter Supplies (cots and beds) X
    - ▪ Food and Water
    - ▪ Other
      - • Please specify
- None of the above

2b.
Are these stockpiled supplies the federal caches from the National Emergency Stockpile System (NESS)?

- Yes   (please see 2c)
- No   Don`t know

2c.
Health Canada informed the Committee that there are about 1, 600 National Emergency Stockpile System (NESS) caches strategically located across Canada.
Do you know of this program and do you have access to a cache?
(Please check all that apply)

- Yes, I know of the NESS program
  - o I have access to a NESS cache
  - o I have access to a cache and can confirm its usefulness
  - o I was consulted on what supplies should be stockpiled in the caches
- None of the above X

Emergency Management Questionnaire – 2007

Rouyn-Noranda
Quebec

There are 9 sections in this questionnaire. The questions are underlined. Please provide your answer under each question. In cases where a list of options for answers is given, please replace the " " with an "X". Please feel free to insert additional comments below each question.

1) You and Your Community

1a. Please tell us who you are – name, title, and emergency management experience.

<div align="center">

Stephen Valade
Chief of Training and Prevention
Service de la sécurité incendie Rouyn-Noranda
239 rue Murdoch
Rouyn-Noranda, Québec
J9X 1E8

Phone 819-797-7124
Fax 819-797-7106

Experience in emergency response since 1984
Mainly in pre-hospital emergencies and fire

</div>

1b. How densely populated is your community (in square kilometres)

- Is your community:
  - Rural
  - Urban
  - Mixed   X

  6,600 km^2 with a population of 30,340

1c. Is your community near or does it include a:

- Major industrial facility   X
- Border crossing
- Port / Airport, or transportation hub   X
- All of the above

1d. Does your community have an emergency management organization?

- Yes   X   No

1e. Has your community ever declared a state of local emergency as a result of a natural or human-induced event?

- Yes   X   No
- If yes, under what conditions did your community declare a state of emergency? For example, a flood, fire, tornado, snow/ice storm, other natural disaster or man-made event?

Over the last 10 years, the local emergency measures committee was put on partial alert about 10 times. Incidents included major fires, an explosion, flooding, snow storms, and accommodating people evacuated from forest fires in the north

1f. Has your province declared a state of emergency as a result of a declaration in your community of a state of local emergency?

- Yes   No   X
- If yes, how many times has this occurred?

[Please-click-here-to-insert-answer/comments]

2) Risk Assessment

2a. Does your community conduct a risk assessment to determine the likelihood that its citizens will be affected by a natural or human-induced disaster or state of local emergency?

- Yes   X   No
- If no, why not?
- If yes, is this risk assessment based on:
  - A provincially standardized process?   X
  - A federally standardized process?

Priority is established based on the probability with which incidents are likely to occur and the consequences for the public

2b. How often does your community conduct a risk assessment?

Every three to five years

2c. Which departments, agencies or organizations are involved in conducting your community's risk assessment?

- Police X
- Fire...X
- Paramedic X
- Public Health X
- Local Emergency Management Organization X
- Municipal Government...X
- All of the above X
- Is the province consulted? (Yes X   No   )
- Is the federal government consulted? (Yes   No X)

2d. <u>Does your community involve industry when conducting its risk assessment?</u>

- Yes   X   No
- If yes, how willing were they to share risk related information?

> Some industries show great interest when they realize that their participation has a beneficial effect on the public. The industries that do not participate are reluctant to do so for fear of alarming the public

- How did this information (or lack of information) impact your risk assessment?

> A good and well-documented analysis allows threats to be better evaluated and quantified. This allows time and energy to be directed appropriately

2e. <u>Is a disaster or state of local emergency caused by an act of terrorism a concern for your community?</u>

- Yes   No   X
- If yes, does your community have a counter-terrorism response plan?
  - Yes   No   X
  - If no, why not?
  - If yes, which organizations are involved?

> This is not presently seen as a threat for the region, except for the dams. This determination was made by the Sécurité civile (provincial public safety ministry).
> Hydro-Québec has emergency plans for the dams. In a terrorist attack, the designated responder is the Sureté du Québec

3) Response Capability

3a. <u>How prepared is your community to respond to a major emergency or disaster?</u>

- Prepared
- Somewhat prepared   X
- Unprepared
- Do not know
-

> The structure is presently being reorganized precisely in order to improve what is already in place

3b. <u>How well prepared do you think the federal government is to respond to a major disaster such as Hurricane Katrina?</u>

- Prepared
- Somewhat prepared   X
- Unprepared
- Do not know

3c. How confident are you that the provincial government will support municipal emergency response efforts in the event of a disaster or declaration of a state of local emergency?

- Very confident
- Confident   X
- No Confidence
- Do not know

3d. Does your community have a dedicated emergency operations centre?

- Yes X   No
- If no, has your community specified a structure (building, office space, etc.) that will be used as an emergency operations centre?
  - Yes X   No
  - If yes, please describe this structure?
  - If no, why not?

   City Hall is the designated emergency command centre. The building has a generator and a communications system is set up there. Two other buildings have been designated as emergency command centres #2 and #3

3e. Has your community established an incident command structure/incident management structure (ICS/IMS) which would be utilized in case of a disaster or state of local emergency?

- Yes X   No
- If yes, what is it ICS/IMS, Site Management, Other

  The City of Rouyn-Noranda uses a two-level command structure with an Emergency Operations Centre (COU) and an Emergency Measures Coordination Centre (CCMU)

- If no, why not?

  [Please-click-here-to-insert-answer/comments]

3f. Does your community have agreements in place with surrounding communities to provide assistance or request assistance in the event of a disaster or state of local emergency?

- Yes   No X
- If no, why not?
- Do you think such agreements are necessary?
  - Yes   No X
  - If you do not think such agreements are necessary, can you explain why?

  The City of Rouyn-Noranda has taken the place of what was once the regional county municipality.

3g. If a disaster was to occur in your community, how long could your community sustain itself before outside help is required?

- 24 hrs
- 48 hrs

Rouyn-Noranda
[Translation]

- 72 hrs   X
- 96 hrs

[Please-click-here-to-insert-answer/comments]

3h. Has your community identified and stockpiled supplies that could be used in case of an emergency?

- Yes   X   No
- Which agencies were involved in the decision making process?
  - Public Health X
  - Paramedic ....
  - Fire...X
  - Police ....
  - Local Emergency Measures Organization...........................X
  - Provincial Emergency Measures Organization X

4) Funding

4a. Who serves as your community's chief resource for funding for emergency management?

- Municipal government   X
- Provincial government
- Federal government

4b. Are your communities funding needs for emergency management based on a needs/risk assessment?

- Yes   X   No
- If no, how are funding needs for emergency preparedness assessed?

[Please-click-here-to-insert-answer/comments]

4c. Is your community aware of the funding mechanisms for emergency management provided by your provincial government?

- Yes   X   No

4d. Has your community applied for funding for emergency management from the provincial government?

- Yes   No   X
- If yes, for what purpose?
  - Training ....
  - To establish an emergency measures organization ....
  - To purchase emergency response equipment ....
  - To build CBRNE-specific response capacity ....
  - To build HUSAR-specific response capacity............................
  - To build a cyber attack-specific response capacity ....
  - Other (please explain below)...

[Please-click-here-to-insert-answer/comments]

4e. How satisfied is your community with provincial funding mechanisms for emergency management?

- Satisfied
- Somewhat Satisfied   X
- Not Satisfied
- If your community is "somewhat" or "not" satisfied, can you explain why?

> The government could establish projects that would focus on the development of emergency services

4f. <u>Is your community aware of the funding mechanisms for emergency management provided by the federal government?</u>

- Yes   X   No

4g. <u>Has your community applied for funding for emergency management from the federal government through the Joint Emergency Preparedness Program (JEPP)?</u>

- Yes   No   X
- If yes, how satisfied is your community with the JEPP?
    - Satisfied
    - Somewhat Satisfied
    - Not Satisfied
    - If you are "somewhat" or "not" satisfied with JEPP, what is wrong with the JEPP process and what changes to the process would best facilitate your community's needs?

> [Please-click-here-to-insert-answer/comments]

4h. <u>How often has your community applied for JEPP funding? How often has your community been successful in receiving funding through the JEPP?</u>

> Never

4i. <u>What are your community's main concerns/challenges regarding funding for emergency management?</u>

> [Please-click-here-to-insert-answer/comments]

5) Community Awareness

5a. <u>Does your local government have a program in place to educate its citizens on what to do in case of a disaster?</u>

- Yes   No   X
- If no, why not?
- If yes, can you describe this program?

> It is one of the next steps

5b. <u>Does your community have in place an emergency broadcast system?</u>

- Yes   X   No

Rouyn-Noranda
[Translation]

- If no, why not?
- If no, what method(s) are utilized by your community to alert citizens of an impending disaster or emergency?
- If no, what changes would you make to this system or what would you do different? (For example, utilizing and entirely different approach)
- If yes, how does the system works?

A radio transmitter for this purpose is in place in a local business. In addition, we have an agreement with a local radio station

A siren is also installed in a local business to warn the public about a gas leak

- If yes, are you satisfied with this system?
  - Yes   X   No

> [Please-click-here-to-insert-answer/comments]

5c. <u>Does your community have the ability to interrupt local and national television and radio broadcasts in order to transmit emergency-related updates or instructions</u>?

- Yes   X   No
- Are you satisfied with this system?
  - Yes   X   No
- If no, what changes would you make to this system? Or, what would you do different? (For example, employing an entirely different approach)

> [Please-click-here-to-insert-answer/comments]

6) First Responders

6a. <u>Do the first responders in your community have interoperable communications systems?</u>

- Yes   X   No
- If no, why not?
- If yes, are these communications systems purchases based on provincial or federal standards?
  - Yes   X   No
- How often are these systems tested and how much training is received by first responders in using interoperable channels?

> The systems are tested and used on an on-going basis

6b. <u>Are your communications systems interoperable with all departments and agencies in your province, other levels of government, and U.S. authorities where applicable?</u>

> In some areas, yes (ambulance and fire)

6c. <u>Does your community have the capacity to manage a Chemical, Biological, Radiological, Nuclear or Explosive (CBRNE) incident?</u>

- Yes   No   X

[Please-click-here-to-insert-answer/comments]

6d. Does your community have the capacity to manage a cyber attack?

- Yes   No   X

[Please-click-here-to-insert-answer/comments]

6e. Have the emergency management personnel in your city received training at the Canadian Emergency Management College?

- Yes   No   X
- Is the amount of training received sufficient?
- Yes   No

[Please-click-here-to-insert-answer/comments]

7) Role of the Canadian Forces

7a. Is there an expectation in your community that the Canadian Forces will provide assistance to your community in the event of an emergency or disaster if necessary?

- Yes   X   No

7b. Are community leaders or is your communities emergency management organization/ or person(s) charged with emergency preparedness aware of the existence of the Canadian Forces Canada Command?

- Yes   X   No
- If yes, has your community liaised with Canada Command with regards to emergency preparedness?
  - Yes   No   X
  - If no, why not?

      This is one of the next steps to be undertaken with the local Reserve Unit

7c. Is there a Canadian Forces Reserve Unit located in your community?

- Yes   X   No
- If yes, are community leaders or is your community's emergency management organization or person(s) charged with emergency preparedness aware of the services that can be provided by the Reserves in the event of an emergency or disaster?
  - Yes   No
  - If no, why not?
  - If yes, have Canadian Forces Reserves been included in your community's emergency planning process?
    - Yes   No   X

      Not at the moment. The city intends to do so in the next stages

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Rouyn-Noranda
[Translation]

8) Heavy Urban Search and Rescue (HUSAR)

8a. Does your community have HUSAR capability?

- Yes   X   No   X

We have a team of firefighters trained in rope rescue and confined spaces

8b. At what level is your HUSAR deployment capability ranked?

- Category 1
- Category 2
- Category 3
- Category4
- Category5

Levels unknown

8c. How much does it cost to sustain your HUSAR program?

To maintain equipment and staff skills (3 x 3-hour training sessions per year), the cost is about $10,000 per year

8d. Are there agreements in place for your HUSAR team to provide regional support in case of disasters or emergencies?

- Yes   No   X
- If no, why not?

There are no other teams, or they are too far away

8e. Is the goal of your HUSAR program to reach Category 5 deployment capability?

- Yes   No
- If no, why?
- If yes, how long will it take for you to reach this level?

Levels 1 to 5 are not terms we currently use

8f. Whose responsibility should it be to provide funding for HUSAR? (more than one can be selected)

- Municipal
- Provincial
- Federal   X
- All three
- Please you explain your choice

If reaching these levels is a federal priority, it must be accompanied by the necessary funding. If the teams presently in place are representative of the needs, funding at the moment is 80%

9) Critical Infrastructure Protection (CIP)

9a. Has your community identified critical infrastructure within its boundaries?

- Yes   No   X

9b. Does your community have a plan in place to protect critical infrastructure?

- Yes   No   X

9c. Has the federal government identified federal critical infrastructure in your community?

- Yes X   No
- If yes, is your community responsible for protecting federal critical infrastructure?
  - Yes X   No
- If yes, what assistance, financial or other, has the federal government provided your community to protect federal critical infrastructure?

No assistance

9d. Has your provincial government identified provincial critical infrastructure in your community?

- Yes X   No
- If yes, is your community responsible for protecting provincial critical infrastructure?
  - Yes X   No
- If yes, what assistance, financial or other, has the provincial government provided your community to protect provincial critical infrastructure?

No assistance

9e. How does your community work with the private sector to ensure the protection of critical infrastructure? Please provide concrete examples (Ex. Public-private partnerships, working groups, etc.)

The City is presently working with some businesses on emergency planning, on threats and on their impact on the public

Follow up Questions

1a.
Does your community have the **unilateral** ability to interrupt television and radio broadcasts in order to transmit emergency-related updates or instructions?
(Please check all that apply)
- Yes   (please see 1b)

Rouyn-Noranda
[Translation]

- o Local radio
- o Local television
- o National radio
- o National television

- No, not unilaterally, media cooperation is needed X
- No, this is not necessary for my community

1b.
If yes, please indicate if the authority to unilaterally interrupt radio and television broadcasts has been officially granted to your community and through which mechanism:
- Provincial legislation
- Local legislation
- Other: Please elaborate

- No official authority needed

2a.
Has your community identified and/or stockpiled supplies that could be used in case of an emergency?
(Please check all that apply)
- Yes X
  - o Provincial emergency supplies have been identified and agreements are in place on when and how they will be used in an emergency
  - o Local Private sector suppliers have been identified and agreements have been made regarding their role during an emergency
  - o Stockpiled supplies (please see 2b)
    - Specialized emergency Equipment
      - Please specify
    - Medical Supplies
    - Shelter Supplies (cots and beds)
    - Food and Water
    - Other X Federal Field Hospital
      - Please specify
- None of the above

2b.
Are these stockpiled supplies the federal caches from the National Emergency Stockpile System (NESS)?

- Yes X (please see 2c)
- No

2c.
Health Canada informed the Committee that there are about 1, 600 National Emergency Stockpile System (NESS) caches strategically located across Canada.

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Do you know of this program and do you have access to a cache?
(Please check all that apply)

- Yes, I know of the NESS program
    - o I have access to a NESS cache
    - o I have access to a cache and can confirm its usefulness
    - o I was consulted on what supplies should be stockpiled in the caches
- None of the above   X

Emergency Management Questionnaire – 2007

Saanich
British Columbia

There are 9 sections in this questionnaire. The questions are underlined. Please provide your answer under each question. In cases where a list of options for answers is given, please replace the " " with an "X". Please feel free to insert additional comments below each question.

1) You and Your Community

1a. <u>Please tell us who you are – name, title, and emergency management experience.</u>

Frank Macdonald, Deputy Emergency Program Coordinator. 6 mos. Experience in this capacity, 15 years as a fire fighter.

1b. <u>How densely populated is your community (in square kilometres)</u>

- Is your community:
  - Rural
  - Urban
  - Mixed   x

1c. <u>Is your community near or does it include a:</u>

- Major industrial facility
- Border crossing   x near
- Port / Airport, or transportation hub   x near
- All of the above

1d. <u>Does your community have an emergency management organization?</u>

- Yes x   No

1e. <u>Has your community ever declared a state of local emergency as a result of a natural or human-induced event?</u>

- Yes   No   x
- If yes, under what conditions did your community declare a state of emergency? For example, a flood, fire, tornado, snow/ice storm, other natural disaster or man-made event?

[Please-click-here-to-insert-answer/comments]

1f. <u>Has your province declared a state of emergency as a result of a declaration in your community of a state of local emergency</u>?

- Yes   No   x
- If yes, how many times has this occurred?

[Please-click-here-to-insert-answer/comments]

2) Risk Assessment

2a. Does your community conduct a risk assessment to determine the likelihood that its citizens will be affected by a natural or human-induced disaster or state of local emergency?

- Yes   x   No
- If no, why not?
- If yes, is this risk assessment based on:
    - A provincially standardized process?
    - A federally standardized process?

[Please-click-here-to-insert-answer/comments]

2b. How often does your community conduct a risk assessment?

Once every 5 years

2c. Which departments, agencies or organizations are involved in conducting your community's risk assessment?

- Police x
- Fire..x
- Paramedic ....
- Public Health ....
- Local Emergency Management Organization ....
- Municipal Government..x
- All of the above ....
- Is the province consulted? (Yes   No x)
- Is the federal government consulted? (Yes   No x)

2d. Does your community involve industry when conducting its risk assessment?

- Yes   No   x
- If yes, how willing were they to share risk related information?

[Please-click-here-to-insert-answer/comments]

- How did this information (or lack of information) impact your risk assessment?

[Please-click-here-to-insert-answer/comments]

2e. Is a disaster or state of local emergency caused by an act of terrorism a concern for your community?

- Yes   No   x
- If yes, does your community have a counter-terrorism response plan?
    - Yes   No
    - If no, why not?
    - If yes, which organizations are involved?

[Please-click-here-to-insert-answer/comments]

Saanich

3) Response Capability

3a.   How prepared is your community to respond to a major emergency or disaster?

- Prepared
- Somewhat prepared   x
- Unprepared
- Do not know

    [Please-click-here-to-insert-answer/comments]

3b.   How well prepared do you think the federal government is to respond to a major disaster such as Hurricane Katrina?

- Prepared
- Somewhat prepared   x
- Unprepared
- Do not know

3c.   How confident are you that the provincial government will support municipal emergency response efforts in the event of a disaster or declaration of a state of local emergency?

- Very confident
- Confident
- No Confidence
- Do not know   x

3d.   Does your community have a dedicated emergency operations centre?

- Yes   x   No
- If no, has your community specified a structure (building, office space, etc.) that will be used as an emergency operations centre?
  - Yes   No
  - If yes, please describe this structure?
  - If no, why not?

    Our EOC is built to post disaster standards and doubles as a Fire Department /Emergency Program Training room when not being utilized as an EOC. The facility is attached to our #1 Fire Station..

3e.   Has your community established an incident command structure/incident management structure (ICS/IMS) which would be utilized in case of a disaster or state of local emergency?

- Yes   x   No
- If yes, what is it ICS/IMS, Site Management, Other

    BCERMS, ICS

- If no, why not?

    [Please-click-here-to-insert-answer/comments]

3f. <u>Does your community have agreements in place with surrounding communities to provide assistance or request assistance in the event of a disaster or state of local emergency?</u>

- Yes   x   No
- If no, why not?
- Do you think such agreements are necessary?
  - Yes   x   No
  - If you do not think such agreements are necessary, can you explain why?

    [Please-click-here-to-insert-answer/comments]

3g. <u>If a disaster was to occur in your community, how long could your community sustain itself before outside help is required?</u>

- 24 hrs
- 48 hrs
- 72 hrs
- 96 hrs

    Undetermined, may be hazard/event driven.

3h. <u>Has your community identified and stockpiled supplies that could be used in case of an emergency?</u>

- Yes   x   No
- Which agencies were involved in the decision making process?
  - Public Health ....
  - Paramedic ....
  - Fire..x
  - Police ....
  - Local Emergency Measures Organization...........................x
  - Provincial Emergency Measures Organization ....

4) Funding

4a. <u>Who serves as your community's chief resource for funding for emergency management?</u>

- Municipal government   x
- Provincial government
- Federal government

4b. <u>Are your communities funding needs for emergency management based on a needs/risk assessment?</u>

- Yes   x   No
- If no, how are funding needs for emergency preparedness assessed?

    Based on funding program needs. ie, training for staff/volunteers.

4c. <u>Is your community aware of the funding mechanisms for emergency management provided by your provincial government?</u>

- Yes   x   No

Saanich

4d. <u>Has your community applied for funding for emergency management from the provincial government</u>?

- Yes   x   No
- If yes, for what purpose?
  - Training x
  - To establish an emergency measures organization ....
  - To purchase emergency response equipment ....
  - To build CBRNE-specific response capacity ....
  - To build HUSAR-specific response capacity...........................
  - To build a cyber attack-specific response capacity ....
  - Other (please explain below)..x

    Tsunami Awareness, tsunami risk assessment and mapping.

4e. <u>How satisfied is your community with provincial funding mechanisms for emergency management?</u>

- Satisfied
- Somewhat Satisfied   x
- Not Satisfied
- If your community is "somewhat" or "not" satisfied, can you explain why?

    [Please-click-here-to-insert-answer/comments]

4f. <u>Is your community aware of the funding mechanisms for emergency management provided by the federal government?</u>

- Yes   x   No

4g. <u>Has your community applied for funding for emergency management from the federal government through the Joint Emergency Preparedness Program (JEPP)?</u>

- Yes   x   No
- If yes, how satisfied is your community with the JEPP?
  - Satisfied
  - Somewhat Satisfied
  - Not Satisfied
  - If you are "somewhat" or "not" satisfied with JEPP, what is wrong with the JEPP process and what changes to the process would best facilitate your community's needs?

    [Please-click-here-to-insert-answer/comments]

4h. <u>How often has your community applied for JEPP funding? How often has your community been successful in receiving funding through the JEPP?</u>

    We've applied twice and were successful once.

4i. <u>What are your community's main concerns/challenges regarding funding for emergency management?</u>

    [Please-click-here-to-insert-answer/comments]

5) Community Awareness

5a. <u>Does your local government have a program in place to educate its citizens on what to do in case of a disaster</u>?

- Yes   x   No
- If no, why not?
- If yes, can you describe this program?

> Neighbourhood Emergency Preparedness Program, training at the individual, family and neighbourhood level.

5b. <u>Does your community have in place an emergency broadcast system?</u>

- Yes   No   x
- If no, why not?
- If no, what method(s) are utilized by your community to alert citizens of an impending disaster or emergency?
- If no, what changes would you make to this system or what would you do different? (For example, utilizing and entirely different approach)
- If yes, how does the system works?
- If yes, are you satisfied with this system?
  - Yes   No

> Large area with spread out population with different risk issues. Cost issues, previous lack of a good , economical system.   Public Notice via local media. Door to Door and vehicle PA system.   Investigating Reverse 911 and Canalert Options.. Systems do not work if phone network is down.   Still investigating.

5c. <u>Does your community have the ability to interrupt local and national television and radio broadcasts in order to transmit emergency-related updates or instructions</u>?

- Yes   No   x
- Are you satisfied with this system?
  - Yes   No
- If no, what changes would you make to this system? Or, what would you do different? (For example, employing an entirely different approach)

> Investigating Reverse 911, Canalert options, currently rely on media to distribute public notices.

6) First Responders

6a. <u>Do the first responders in your community have interoperable communications systems?</u>

- Yes   x   No
- If no, why not?
- If yes, are these communications systems purchases based on provincial or federal standards?
  - Yes   x   No

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- How often are these systems tested and how much training is received by first responders in using interoperable channels?

> The system is not tested and training is inadequate.

6b. Are your communications systems interoperable with all departments and agencies in your province, other levels of government, and U.S. authorities where applicable?

> NO!

6c. Does your community have the capacity to manage a Chemical, Biological, Radiological, Nuclear or Explosive (CBRNE) incident?

- Yes   No   x

> [Please-click-here-to-insert-answer/comments]

6d. Does your community have the capacity to manage a cyber attack?

- Yes   No   x

> [Please-click-here-to-insert-answer/comments]

6e. Have the emergency management personnel in your city received training at the Canadian Emergency Management College?

- Yes   No   x
- Is the amount of training received sufficient?
- Yes   No   x

> You can never be over prepared/trained

7) Role of the Canadian Forces

7a. Is there an expectation in your community that the Canadian Forces will provide assistance to your community in the event of an emergency or disaster if necessary?

- Yes   x   No

7b. Are community leaders or is your communities emergency management organization/ or person(s) charged with emergency preparedness aware of the existence of the Canadian Forces Canada Command?

- Yes   x   No
- If yes, has your community liaised with Canada Command with regards to emergency preparedness?
  - Yes   No   x
  - If no, why not?

> Time/staffing constraints

7c. Is there a Canadian Forces Reserve Unit located in your community?

- Yes x   No
- If yes, are community leaders or is your community's emergency management organization or person(s) charged with emergency preparedness aware of the services that can be provided by the Reserves in the event of an emergency or disaster?
  - Yes   No   x
  - If no, why not?
  - If yes, have Canadian Forces Reserves been included in your community's emergency planning process?
    - Yes   No

As a result of this survey, we have just learned that 2 reserve units are based in our area. We are in the process of establishing contact with them. (Thanks)

8) Heavy Urban Search and Rescue (HUSAR)

8a. Does your community have HUSAR capability?

- Yes   No   x

8b. At what level is your HUSAR deployment capability ranked?

- Category 1
- Category 2
- Category 3
- Category4
- Category5

8c. How much does it cost to sustain your HUSAR program?

[Please-click-here-to-insert-answer/comments]

8d. Are there agreements in place for your HUSAR team to provide regional support in case of disasters or emergencies?

- Yes   No
- If no, why not?

[Please-click-here-to-insert-answer/comments]

8e. Is the goal of your HUSAR program to reach Category 5 deployment capability?

- Yes   No
- If no, why?
- If yes, how long will it take for you to reach this level?

[Please-click-here-to-insert-answer/comments]

8f. Whose responsibility should it be to provide funding for HUSAR? (more than one can be selected)

- Municipal

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- Provincial   x
- Federal   x
- All three
- Please you explain your choice

Too expensive to take on and maintain at municipal level. Resource becomes a regional, provincial and federal resource.

9) Critical Infrastructure Protection (CIP)

9a.   Has your community identified critical infrastructure within its boundaries?

- Yes   x   No

9b.   Does your community have a plan in place to protect critical infrastructure?

- Yes   x   No

9c.   Has the federal government identified federal critical infrastructure in your community?

- Yes   No   (unaware)
- If yes, is your community responsible for protecting federal critical infrastructure?
  - Yes   No
- If yes, what assistance, financial or other, has the federal government provided your community to protect federal critical infrastructure?

[Please-click-here-to-insert-answer/comments]

9d.   Has your provincial government identified provincial critical infrastructure in your community?

- Yes   No   (unaware)
- If yes, is your community responsible for protecting provincial critical infrastructure?
  - Yes   No
- If yes, what assistance, financial or other, has the provincial government provided your community to protect provincial critical infrastructure?

[Please-click-here-to-insert-answer/comments]

9e.   How does your community work with the private sector to ensure the protection of critical infrastructure? Please provide concrete examples (Ex. Public-private partnerships, working groups, etc.)

Municipal Business Continuity Plan completed or in the process of being completed by all Municpal Departments. Working with local business to increase awareness requirement for Emergency Preparedness and need for business continuity plans.

Follow up Questions

1a.
Does your community have the **unilateral** ability to interrupt television and radio broadcasts in order to transmit emergency-related updates or instructions?
(Please check all that apply)
- Yes   (please see 1b)
    - Local radio
    - Local television
    - National radio
    - National television

- No, not unilaterally, media cooperation is needed (X - Local media organizations do have an agreement amongst themselves to support remaining communication infrastructure/services in the region they are severely impacted by a major emergency or disaster)
- No, this is not necessary for my community

1b.
If yes, please indicate if the authority to unilaterally interrupt radio and television broadcasts has been officially granted to your community and through which mechanism:
- Provincial legislation
- Local legislation
- Other: Please elaborate

- No official authority needed

2a.
Has your community identified and/or stockpiled supplies that could be used in case of an emergency?
(Please check all that apply)
- Yes
    - Provincial emergency supplies have been identified and agreements are in place on when and how they will be used in an emergency   X
    - Local Private sector suppliers have been identified and agreements have been made regarding their role during an emergency   X
    - Stockpiled supplies   (please see 2b)
        - Specialized emergency Equipment   X
            - Please specify:
            - Infectious Disease Protective Clothing/equipment
            - Reception Center Activation equipment/supplies
            - Search and Rescue supplies/equipment located at most Municipal facilities.
        - Medical Supplies   X – First aid supplies stockpiled at most municipal facilites.

Saanich

- ▪ Shelter Supplies (cots and beds)   X – Limited stockpile of 30 mats/blankets
- ▪ Food and Water
- ▪ Other
    - • Please specify
- • None of the above

2b.
Are these stockpiled supplies the federal caches from the National Emergency Stockpile System (NESS)?

- • Yes   (please see 2c)
- • No   X

2c.
Health Canada informed the Committee that there are about 1, 600 National Emergency Stockpile System (NESS) caches strategically located across Canada.
Do you know of this program and do you have access to a cache?
(Please check all that apply)

- • Yes, I know of the NESS program   X, I've heard of it but do not know where the closest cache is, during an event we would gain access through the BC Provincial Emergency Program who control access to external resources including Provincial and Federal.
    - o I have access to a NESS cache
    - o I have access to a cache and can confirm its usefulness
    - o I was consulted on what supplies should be stockpiled in the caches
- • None of the above

Emergency Management Questionnaire – 2007

Saint John
New Brunswick

There are 9 sections in this questionnaire. The questions are underlined. Please provide your answer under each question. In cases where a list of options for answers is given, please replace the " " with an "X". Please feel free to insert additional comments below each question.

1) You and Your Community

1a.   Please tell us who you are – name, title, and emergency management experience.

Yvonne Huntington,
Director, Emergency Management
Saint John Emergency Management Organization
City of Saint John
Saint John, New Brunswick

3.5 years' emergency management experience

1b.   How densely populated is your community (in square kilometres)

- Is your community:
  - Rural
  - Urban   **X**
  - Mixed

1c.   Is your community near or does it include a:

- Major industrial facility   **X**
- Border crossing
- Port / Airport, or transportation hub   **X**
- All of the above

1d.   Does your community have an emergency management organization?

- Yes   **X**
- No

1e.   Has your community ever declared a state of local emergency as a result of a natural or human-induced event?

- Yes   **X**
- No
- If yes, under what conditions did your community declare a state of emergency? For example, a flood, fire, tornado, snow/ice storm, other natural disaster or man-made event?

Saint John

Major Explosion - underground gas pipelines – 1985

1f. Has your province declared a state of emergency as a result of a declaration in your community of a state of local emergency?

- Yes **X**
- No
- If yes, how many times has this occurred?

    Once

2) Risk Assessment

2a. Does your community conduct a risk assessment to determine the likelihood that its citizens will be affected by a natural or human-induced disaster or state of local emergency?

- Yes **X**
- No
- If no, why not?
- If yes, is this risk assessment based on:
  - A provincially standardized process?
  - A federally standardized process?

    Based on History, Vulnerability, Maximum Threat & Probability

2b. How often does your community conduct a risk assessment?

    Risk Analysis conducted in 2004 on 20 hazards; a comprehensive Risk Analysis on Liquefied Natural Gas was conducted in 2006. The various hazards are being revisited on an on-going basis.

2c. Which departments, agencies or organizations are involved in conducting your community's risk assessment?

- Police   **X**
- Fire **X**
- Paramedic   **X**
- Public Health ....
- Local Emergency Management Organization   **X**
-
- Municipal Government   **X**
-
- All of the above ....
- Is the province consulted? (Yes   **X**
- No   )
- Is the federal government consulted? (Yes ....**X**   No

2d. Does your community involve industry when conducting its risk assessment?

- Yes **X**
- No

- If yes, how willing were they to share risk related information?

  This varies – some industries are very forthcoming with information; others are considerably more reluctant. We continue to work on bringing down those barriers.

- How did this information (or lack of information) impact your risk assessment?

  It has caused embarrassment to our organization; and it has required that we pressure these organizations for information

2e. Is a disaster or state of local emergency caused by an act of terrorism a concern for your community?

- Yes **X**
-      No
- If yes, does your community have a counter-terrorism response plan?
- Yes **X**
  -      No
  - If no, why not?
  - If yes, which organizations are involved?

  Local Fire Department, Local Police Force, Emergency Medical Services

3) Response Capability

3a. How prepared is your community to respond to a major emergency or disaster?

- Prepared
- Somewhat prepared **X**
- Unprepared
- Do not know

  [Please-click-here-to-insert-answer/comments]

3b. How well prepared do you think the federal government is to respond to a major disaster such as Hurricane Katrina?

- Prepared
- Somewhat prepared **X**
- Unprepared
- Do not know

3c. How confident are you that the provincial government will support municipal emergency response efforts in the event of a disaster or declaration of a state of local emergency?

- Very confident   **X**
- Confident
- No Confidence
- Do not know

3d. Does your community have a dedicated emergency operations centre?

- Yes **X**

Saint John

- No
- If no, has your community specified a structure (building, office space, etc.) that will be used as an emergency operations centre?
    - Yes   No
    - If yes, please describe this structure?
    - If no, why not?

    [Please-click-here-to-insert-answer/comments]

3e. Has your community established an incident command structure/incident management structure (ICS/IMS) which would be utilized in case of a disaster or state of local emergency?

- Yes **X**
- No
- If yes, what is it ICS/IMS, Site Management, Other

    Incident Management System/Emergency Site Management

- If no, why not?

    [Please-click-here-to-insert-answer/comments]

3f. Does your community have agreements in place with surrounding communities to provide assistance or request assistance in the event of a disaster or state of local emergency?

- Yes **X**
- No
- If no, why not?
- Do you think such agreements are necessary?
- Yes **X**   No
    - If you do not think such agreements are necessary, can you explain why?

    [Please-click-here-to-insert-answer/comments]

3g. If a disaster was to occur in your community, how long could your community sustain itself before outside help is required?

- 24 hrs
- 48 hrs   **X**
- 72 hrs
- 96 hrs

    This would depend on the type of disaster, the time of year, etc.

3h. Has your community identified and stockpiled supplies that could be used in case of an emergency?

- Yes **X**
- No
- Which agencies were involved in the decision making process?
- Public Health   **X**

- Paramedic   **X**
  - Fire..
  - Police ....
  o Local Emergency Measures Organization   **X**
  - Provincial Emergency Measures Organization ....**X**

4) Funding

4a. Who serves as your community's chief resource for funding for emergency management?

- Municipal government   **X**
- Provincial government
- Federal government

4b. Are your communities funding needs for emergency management based on a needs/risk assessment?

- Yes   **X**
-       No
- If no, how are funding needs for emergency preparedness assessed?

[Please-click-here-to-insert-answer/comments]

4c. Is your community aware of the funding mechanisms for emergency management provided by your provincial government?

- Yes   **X**
- No

4d. Has your community applied for funding for emergency management from the provincial government?

- Yes   **X**
-       No
- If yes, for what purpose?
- Training   **X**
- To establish an emergency measures organization **X**
  - To purchase emergency response equipment...........................**X**
  o To build CBRNE-specific response capacity   **X**
  - To build HUSAR-specific response capacity............................
  - To build a cyber attack-specific response capacity ....
  - Other (please explain below)...

[Please-click-here-to-insert-answer/comments]

4e. How satisfied is your community with provincial funding mechanisms for emergency management?

- Satisfied
- Somewhat Satisfied **X**
- Not Satisfied
- If your community is "somewhat" or "not" satisfied, can you explain why?

....

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4f. Is your community aware of the funding mechanisms for emergency management provided by the federal government?

- Yes **X**
-      No

4g. Has your community applied for funding for emergency management from the federal government through the Joint Emergency Preparedness Program (JEPP)?

- Yes **X**
-      No
- If yes, how satisfied is your community with the JEPP?
  - ▪ Satisfied
  - o Somewhat Satisfied   **X**
  - ▪ Not Satisfied
  - ▪ If you are "somewhat" or "not" satisfied with JEPP, what is wrong with the JEPP process and what changes to the process would best facilitate your community's needs?

Funds are not always easy to access – excessive amounts of information are required in the application; often our needs do not "qualify" for JEPP funding; the amount of JEPP monies allocated to the Province is very small.

4h. How often has your community applied for JEPP funding? How often has your community been successful in receiving funding through the JEPP?

Approximately 6 times
- ♦ **Initial establishment of Emergency Operations Centre-successful**
- ♦ **Acquisition of Mobile Command Unit-successful**
- ♦ **Acquisition of electronic signage for public alerting – not successful**
- ♦ **Acquisition of EMNet equipment – successful**
- ♦ **Just approved – funds for the acquisition of telecommunications equipment to provide redundancy in EOC & Mobile Command Unit**

4i. What are your community's main concerns/challenges regarding funding for emergency management?

- ♦ **Sufficient funding for planning resources (ie., for Evacuation Plans, Contingency Plans, etc.)**
- ♦ **The vast number of hazards in the community, including the pending arrival of Liquefied Natural Gas**

5) Community Awareness

5a. Does your local government have a program in place to educate its citizens on what to do in case of a disaster?

- Yes **X**

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- No
- If no, why not?
- If yes, can you describe this program?

The Program is quite limited in scope at this time, due to insufficient financial and human resources. We have developed some information for our municipal web site; Emergency Preparedness Week is customarily marked with a variety of activities including presentations to groups/organizations, schools, electronic & print media campaign, etc.

5b. Does your community have in place an emergency broadcast system?

- Yes   No   **X**
- If no, why not? **We are working with NBEMO to support an emergency broadcast system.   We currently are participating in a pilot program – Emergency Management Network with the Province and a local radio broadcaster.**
- If no, what method(s) are utilized by your community to alert citizens of an impending disaster or emergency? **We will rely primarily on local broadcast media, and would utilize other communications tools ……**
- If no, what changes would you make to this system or what would you do different? (For example, utilizing and entirely different approach)
- If yes, how does the system works?
- If yes, are you satisfied with this system?
  - Yes   No

[Please-click-here-to-insert-answer/comments]

5c. Does your community have the ability to interrupt local and national television and radio broadcasts in order to transmit emergency-related updates or instructions?

- Yes   No **X**
- Are you satisfied with this system?
  - Yes   No
- If no, what changes would you make to this system? Or, what would you do different? (For example, employing an entirely different approach)

[Please-click-here-to-insert-answer/comments]

6) First Responders

6a. Do the first responders in your community have interoperable communications systems?

- Yes **X***   No
- If no, why not?   ***There is interoperability within the community; however, that does not extend to include neighbouring communities and other external agencies.**
- If yes, are these communications systems purchases based on provincial or federal standards?
  - Yes   No   **X**
- How often are these systems tested and how much training is received by first responders in using interoperable channels?

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6b. Are your communications systems interoperable with all departments and agencies in your province, other levels of government, and U.S. authorities where applicable?

No – the various agencies (Local Police, RCMP, etc.) use different purchasing protocols. Further, there are issues around permanent versus volunteer fire departments, resource funding (ie., equipment), and separate dispatch/911 centres within the province.

6c. Does your community have the capacity to manage a Chemical, Biological, Radiological, Nuclear or Explosive (CBRNE) incident?

- Yes **X**
- No

6d. Does your community have the capacity to manage a cyber attack?

- Yes **X**   No

   We have passed all certification for CPIC RCMP; have two mainframes, both of which are backed up at two different sites.

6e. Have the emergency management personnel in your city received training at the Canadian Emergency Management College?

- Yes **X**
- No
- Is the amount of training received sufficient? **To some degree, it is; however, refresher or "re-certification" training is required.**
- Yes   No

7) Role of the Canadian Forces

7a. Is there an expectation in your community that the Canadian Forces will provide assistance to your community in the event of an emergency or disaster if necessary?

- Yes **X**
- No

7b. Are community leaders or is your communities emergency management organization/ or person(s) charged with emergency preparedness aware of the existence of the Canadian Forces Canada Command?

- Yes **X**
- No
- If yes, has your community liaised with Canada Command with regards to emergency preparedness?
- Yes **X**
  - No

- ▪ If no, why not?

[Please-click-here-to-insert-answer/comments]

7c. Is there a Canadian Forces Reserve Unit located in your community?

- Yes **X**
- No
- If yes, are community leaders or is your community's emergency management organization or person(s) charged with emergency preparedness aware of the services that can be provided by the Reserves in the event of an emergency or disaster?
- Yes **X**
  - ▪ No
  - ▪ If no, why not?
  - ▪ If yes, have Canadian Forces Reserves been included in your community's emergency planning process?
    - o Yes   No   **X**
      - o [Please-click-here-to-insert-answer/comments]

8) Heavy Urban Search and Rescue (HUSAR)

8a. Does your community have HUSAR capability?

- Yes   No   **X**
-

8b. At what level is your HUSAR deployment capability ranked?

- Category 1
- Category 2
- Category 3
- Category4
- Category5

8c. How much does it cost to sustain your HUSAR program?

[Please-click-here-to-insert-answer/comments]

8d. Are there agreements in place for your HUSAR team to provide regional support in case of disasters or emergencies?

- Yes   No
- If no, why not?

[Please-click-here-to-insert-answer/comments]

8e. Is the goal of your HUSAR program to reach Category 5 deployment capability?

- Yes   No
- If no, why?
- If yes, how long will it take for you to reach this level?

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[Please-click-here-to-insert-answer/comments]

8f.   Whose responsibility should it be to provide funding for HUSAR? (more than one can be selected)

- Municipal
- Provincial
- Federal
- All three
- Please you explain your choice

[Please-click-here-to-insert-answer/comments]

9) Critical Infrastructure Protection (CIP)

9a.   Has your community identified critical infrastructure within its boundaries?

- Yes   **X**
-       No

9b.   Does your community have a plan in place to protect critical infrastructure?

- Yes   **X**
-       No

9c.   Has the federal government identified federal critical infrastructure in your community?

- Yes   **X**   No
- If yes, is your community responsible for protecting federal critical infrastructure?
  - Yes   No   **X**
- If yes, what assistance, financial or other, has the federal government provided your community to protect federal critical infrastructure?

[Please-click-here-to-insert-answer/comments]

9d.   Has your provincial government identified provincial critical infrastructure in your community?

- Yes   **X**
-        No
- If yes, is your community responsible for protecting provincial critical infrastructure?
- Yes   No   **X**
  - If yes, what assistance, financial or other, has the provincial government provided your community to protect provincial critical infrastructure?
    [Please-click-here-to-insert-answer/comments]

9e.   How does your community work with the private sector to ensure the protection of critical infrastructure? Please provide concrete examples (Ex. Public-private partnerships, working groups, etc.)

  Working groups as required

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Follow up Questions

1a.
Does your community have the **unilateral** ability to interrupt television and radio broadcasts in order to transmit emergency-related updates or instructions?
(Please check all that apply)
- Yes   (please see 1b)
  o Local radio
  o Local television
  o National radio
  o National television

- No, not unilaterally, media cooperation is needed
- No, this is not necessary for my community

While we do not, at this particular point in time, have the "unilateral ability to interrupt …broadcasts….to transmit emergency-related updates or instructions", we have entered into a pilot program with the Provincial Emergency Measures Organization. We are partnering with NB EMO and one local radio broadcaster; we have been able to acquire the equipment for EMNet (Emergency Management Network Emergency Alerting System). It is currently being installed and training will be conducted. The intent is that this program will be rolled out to other municipalities and broadcasters.

1b.
If yes, please indicate if the authority to unilaterally interrupt radio and television broadcasts has been officially granted to your community and through which mechanism:
- Provincial legislation
- Local legislation
- Other: Please elaborate

The Province of New Brunswick operates the EMNet EAS - as explained above, this system has not yet been extended to municipalities.
- No official authority needed

2a.
Has your community identified and/or stockpiled supplies that could be used in case of an emergency?
(Please check all that apply)
- Yes
  o Provincial emergency supplies have been identified and agreements are in place on when and how they will be used in an emergency
  o Local Private sector suppliers have been identified and agreements have been made regarding their role during an emergency
  o Stockpiled supplies   (please see 2b)
    ▪ Specialized emergency Equipment
      • Please specify
    ▪ Medical Supplies
    ▪ Shelter Supplies (cots and beds)
    ▪ Food and Water

Saint John

- ▪ Other
    - • Please specify
- • None of the above

The Regional Health Authority, with the Provincial Department of Health and Health Canada has identified emergency supplies. However, the this is currently under review by the RHA, the agency responsible in this area.

2b.
Are these stockpiled supplies the federal caches from the National Emergency Stockpile System (NESS)?

- • Yes X (please see 2c)
- • No

2c.
Health Canada informed the Committee that there are about 1, 600 National Emergency Stockpile System (NESS) caches strategically located across Canada.
Do you know of this program and do you have access to a cache?
(Please check all that apply)

- • Yes, I know of the NESS program X
    - o I have access to a NESS cache
    - o I have access to a cache and can confirm its usefulness
    - o I was consulted on what supplies should be stockpiled in the caches
- • None of the above

As stated above, the Regional Health Authority is examining the contents and locations of the NESS caches in this area. While we have not been directly consulted as to contents and the specific locations, the RHA has committed to keeping us advised as to the outcome of the review they are currently undertaking.

Emergency Management Questionnaire – 2007

Saint-Georges
Quebec

There are 9 sections in this questionnaire. The questions are underlined. Please provide your answer under each question. In cases where a list of options for answers is given, please replace the " " with an "X". Please feel free to insert additional comments below each question.

1) You and Your Community

1a. Please tell us who you are – name, title, and emergency management experience.

Robert Poulin Directeur Service Incendie, Mesures d'Urgence (fire and emergency measures director)

1b. How densely populated is your community (in square kilometres)

- Is your community:
  - Rural
  - Urban   X
  - Mixed

1c. Is your community near or does it include a:

- Major industrial facility   X
- Border crossing   X
- Port / Airport, or transportation hub   X
- All of the above   X

1d. Does your community have an emergency management organization?

- Yes   X   No

1e. Has your community ever declared a state of local emergency as a result of a natural or human-induced event?

- Yes   X   No
- If yes, under what conditions did your community declare a state of emergency? For example, a flood, fire, tornado, snow/ice storm, other natural disaster or man-made event?

During the calamity caused by spring floodwaters, and also by torrential rain (three times in the last five years)

1f. Has your province declared a state of emergency as a result of a declaration in your community of a state of local emergency?

- Yes   X   No

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- If yes, how many times has this occurred?

Four times in the last five years

2) Risk Assessment

2a. Does your community conduct a risk assessment to determine the likelihood that its citizens will be affected by a natural or human-induced disaster or state of local emergency?

- Yes X   No
- If no, why not?
- If yes, is this risk assessment based on:
  - A provincially standardized process?
  - A federally standardized process?

Based on documents from various sources with expertise in the area

2b. How often does your community conduct a risk assessment?

The city is presently involved in the process of revising the emergency measures plan. This happens twice a year, in the winter and in the fall. This time, we are looking at threats and their probability

2c. Which departments, agencies or organizations are involved in conducting your community's risk assessment?

- Police X
- Fire..X
- Paramedic ....
- Public Health ....
- Local Emergency Management Organization X
- Municipal Government...X
- All of the above ....
- Is the province consulted? (Yes X   No   )
- Is the federal government consulted? (Yes   No X)

2d. Does your community involve industry when conducting its risk assessment?

- Yes X   No
- If yes, how willing were they to share risk related information?

Together with the industries, we have prepared a list of the main threats and how they are likely to affect neighbouring businesses and local residents

- How did this information (or lack of information) impact your risk assessment?

The information is used to establish action plans for the businesses, which also helps us in assessing our ability to respond.

2e. Is a disaster or state of local emergency caused by an act of terrorism a concern for your community?

- Yes X   No
- If yes, does your community have a counter-terrorism response plan?

- ▪ Yes   No   X   Not specifically for counter-terrorism
- ▪ If no, why not?
- ▪ If yes, which organizations are involved?

Lack of time and resources to prepare one. However, the city has response plans for other emergency situations

3) Response Capability

3a. <u>How prepared is your community to respond to a major emergency or disaster?</u>

- Prepared   X
- Somewhat prepared
- Unprepared
- Do not know

Always in the context of the financial and human resources that the community has at its disposal

3b. <u>How well prepared do you think the federal government is to respond to a major disaster such as Hurricane Katrina?</u>

- Prepared   X
- Somewhat prepared
- Unprepared
- Do not know

3c. <u>How confident are you that the provincial government will support municipal emergency response efforts in the event of a disaster or declaration of a state of local emergency?</u>

- Very confident
- Confident   X
- No Confidence
- Do not know

3d. <u>Does your community have a dedicated emergency operations centre?</u>

- Yes X   No
- If no, has your community specified a structure (building, office space, etc.) that will be used as an emergency operations centre?
  - ▪ Yes   No
  - ▪ If yes, please describe this structure?
  - ▪ If no, why not?

We have a command post as well as a duplicate post in case the first one is affected by the incident; we also have a mobile command post. The command post contains all communications and all documents vital to city operations, maps, computer and telephone systems etc.

3e. <u>Has your community established an incident command structure/incident management structure (ICS/IMS) which would be utilized in case of a disaster or state of local emergency?</u>

Saint-Georges
[Translation]

- Yes   X   No
- If yes, what is it ICS/IMS, Site Management, Other

     An integrated command structure, and a site structure

- If no, why not?

     [Please-click-here-to-insert-answer/comments]

3f. Does your community have agreements in place with surrounding communities to provide assistance or request assistance in the event of a disaster or state of local emergency?

- Yes   X   No
- If no, why not?
- Do you think such agreements are necessary?
   - Yes   X   No
   - If you do not think such agreements are necessary, can you explain why?

     [Please-click-here-to-insert-answer/comments]

3g. If a disaster was to occur in your community, how long could your community sustain itself before outside help is required?

- 24 hrs
- 48 hrs   X
- 72 hrs
- 96 hrs

     Everything depends on the situation at the time

3h. Has your community identified and stockpiled supplies that could be used in case of an emergency?

- Yes   X   No
- Which agencies were involved in the decision making process?
   - Public Health X
   - Paramedic X
   - Fire..X
   - Police X
   - Local Emergency Measures Organization...........................X
   - Provincial Emergency Measures Organization X

4) Funding

4a. Who serves as your community's chief resource for funding for emergency management?

- Municipal government   X
- Provincial government
- Federal government

4b. Are your communities funding needs for emergency management based on a needs/risk assessment?

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- Yes   X   No
- If no, how are funding needs for emergency preparedness assessed?

[Please-click-here-to-insert-answer/comments]

4c. <u>Is your community aware of the funding mechanisms for emergency management provided by your provincial government?</u>

- Yes   X   No

4d. <u>Has your community applied for funding for emergency management from the provincial government</u>?

- Yes   No X
- If yes, for what purpose?
  - Training ....
  - To establish an emergency measures organization ....
  - To purchase emergency response equipment ....
  - To build CBRNE-specific response capacity ....
  - To build HUSAR-specific response capacity ....
  - To build a cyber attack-specific response capacity ....
  - Other (please explain below)..

[Please-click-here-to-insert-answer/comments]

4e. <u>How satisfied is your community with provincial funding mechanisms for emergency management?</u>

- Satisfied
- Somewhat Satisfied
- Not Satisfied
- If your community is "somewhat" or "not" satisfied, can you explain why?

Not applicable

4f. <u>Is your community aware of the funding mechanisms for emergency management provided by the federal government?</u>

- Yes   No   X

4g. <u>Has your community applied for funding for emergency management from the federal government through the Joint Emergency Preparedness Program (JEPP)?</u>

- Yes   No   X
- If yes, how satisfied is your community with the JEPP?
  - Satisfied
  - Somewhat Satisfied
  - Not Satisfied
  - If you are "somewhat" or "not" satisfied with JEPP, what is wrong with the JEPP process and what changes to the process would best facilitate your community's needs?

[Please-click-here-to-insert-answer/comments]

4h. How often has your community applied for JEPP funding? How often has your community been successful in receiving funding through the JEPP?

<div align="center">n/a</div>

4i. What are your community's main concerns/challenges regarding funding for emergency management?

<div align="center">n/a</div>

5) Community Awareness

5a. Does your local government have a program in place to educate its citizens on what to do in case of a disaster?

- Yes   X   No
- If no, why not?
- If yes, can you describe this program?

<div align="center">Every residence in Saint-Georges has received an information package on what to do in an emergency and we have a warning system for residents whose homes are susceptible to flooding</div>

5b. Does your community have in place an emergency broadcast system?

- Yes   X   No
- If no, why not?
- If no, what method(s) are utilized by your community to alert citizens of an impending disaster or emergency?
- If no, what changes would you make to this system or what would you do different? (For example, utilizing and entirely different approach)
- If yes, how does the system works?
- If yes, are you satisfied with this system?
  - Yes   X   No

<div align="center">Automatic telephone call system</div>

5c. Does your community have the ability to interrupt local and national television and radio broadcasts in order to transmit emergency-related updates or instructions?

- Yes   No   X
- Are you satisfied with this system?
  - Yes   No
- If no, what changes would you make to this system? Or, what would you do different? (For example, employing an entirely different approach)

<div align="center">[Please-click-here-to-insert-answer/comments]</div>

6) First Responders

6a. Do the first responders in your community have interoperable communications systems?

- Yes X   No
- If no, why not?
- If yes, are these communications systems purchases based on provincial or federal standards?
  - Yes X   No
- How often are these systems tested and how much training is received by first responders in using interoperable channels?

Monthly; satisfactory to date

6b. Are your communications systems interoperable with all departments and agencies in your province, other levels of government, and U.S. authorities where applicable?

no

6c. Does your community have the capacity to manage a Chemical, Biological, Radiological, Nuclear or Explosive (CBRNE) incident?

- Yes   No X

We have no expertise in this area

6d. Does your community have the capacity to manage a cyber attack?

- Yes X   No

[Please-click-here-to-insert-answer/comments]

6e. Have the emergency management personnel in your city received training at the Canadian Emergency Management College?

- Yes X   No
- Is the amount of training received sufficient?
- Yes X   No

[Please-click-here-to-insert-answer/comments]

7) Role of the Canadian Forces

7a. Is there an expectation in your community that the Canadian Forces will provide assistance to your community in the event of an emergency or disaster if necessary?

- Yes X   No

7b. Are community leaders or is your communities emergency management organization/ or person(s) charged with emergency preparedness aware of the existence of the Canadian Forces Canada Command?

Saint-Georges
[Translation]

- Yes   X   No
- If yes, has your community liaised with Canada Command with regards to emergency preparedness?
  - Yes   No   X
  - If no, why not?

[Please-click-here-to-insert-answer/comments]

7c. Is there a Canadian Forces Reserve Unit located in your community?

- Yes   X   No
- If yes, are community leaders or is your community's emergency management organization or person(s) charged with emergency preparedness aware of the services that can be provided by the Reserves in the event of an emergency or disaster?
  - Yes   X   No
  - If no, why not?
  - If yes, have Canadian Forces Reserves been included in your community's emergency planning process?
    - Yes   X   No

However, we have to have permission in advance from the provincial government before we can call on these services

8) Heavy Urban Search and Rescue (HUSAR)

8a. Does your community have HUSAR capability?

- Yes   X   No

8b. At what level is your HUSAR deployment capability ranked?

- Category 1
- Category 2
- Category 3   X
- Category4
- Category5

8c. How much does it cost to sustain your HUSAR program?

About $40,000

8d. Are there agreements in place for your HUSAR team to provide regional support in case of disasters or emergencies?

- Yes   No   X
- If no, why not?

We are waiting for the Quebec government to establish our obligations

8e. Is the goal of your HUSAR program to reach Category 5 deployment capability?

- Yes   No   X

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- If no, why?
- If yes, how long will it take for you to reach this level?

See previous answer

8f. <u>Whose responsibility should it be to provide funding for HUSAR? (more than one can be selected)</u>

- Municipal
- Provincial
- Federal
- All three   X
- Please you explain your choice

[Please-click-here-to-insert-answer/comments]

9) Critical Infrastructure Protection (CIP)

9a. <u>Has your community identified critical infrastructure within its boundaries?</u>

- Yes X   No

9b. <u>Does your community have a plan in place to protect critical infrastructure?</u>

- Yes X   No

9c. <u>Has the federal government identified federal critical infrastructure in your community?</u>

- Yes   No X
- If yes, is your community responsible for protecting federal critical infrastructure?
  - Yes   No
- If yes, what assistance, financial or other, has the federal government provided your community to protect federal critical infrastructure?

[Please-click-here-to-insert-answer/comments]

9d. <u>Has your provincial government identified provincial critical infrastructure in your community?</u>

- Yes X   No
- If yes, is your community responsible for protecting provincial critical infrastructure?
  - Yes X   No
- If yes, what assistance, financial or other, has the provincial government provided your community to protect provincial critical infrastructure?

None

9e. <u>How does your community work with the private sector to ensure the protection of critical infrastructure? Please provide concrete examples (Ex. Public-private partnerships, working groups, etc.)</u>

N/A

Follow up Questions

1a.
Does your community have the **unilateral** ability to interrupt television and radio broadcasts in order to transmit emergency-related updates or instructions?
(Please check all that apply)
- Yes   (please see 1b)
    o Local radio
    o Local television
    o National radio
    o National television

- No, not unilaterally, media cooperation is needed X
- No, this is not necessary for my community

1b.
If yes, please indicate if the authority to unilaterally interrupt radio and television broadcasts has been officially granted to your community and through which mechanism:
- Provincial legislation
- Local legislation
- Other: Please elaborate

- No official authority needed

2a.
Has your community identified and/or stockpiled supplies that could be used in case of an emergency?
(Please check all that apply)
- Yes
    o Provincial emergency supplies have been identified and agreements are in place on when and how they will be used in an emergency
    o Local Private sector suppliers have been identified and agreements have been made regarding their role during an emergency
    o Stockpiled supplies   (please see 2b)
        ▪ Specialized emergency Equipment X
            • Please specify
        ▪ Medical Supplies
        ▪ Shelter Supplies (cots and beds) X
        ▪ Food and Water
        ▪ Other X
            • Please specify
- None of the above

2b.

Are these stockpiled supplies the federal caches from the National Emergency Stockpile System (NESS)?

- Yes   (please see 2c)
- No X

2c.
Health Canada informed the Committee that there are about 1, 600 National Emergency Stockpile System (NESS) caches strategically located across Canada.
Do you know of this program and do you have access to a cache?
(Please check all that apply)

- Yes, I know of the NESS program
    o I have access to a NESS cache X
    o I have access to a cache and can confirm its usefulness
    o I was consulted on what supplies should be stockpiled in the caches
- None of the above

Emergency Management Questionnaire – 2007

Saint-Jean-sur-Richelieu
Quebec

There are 9 sections in this questionnaire. The questions are underlined. Please provide your answer under each question. In cases where a list of options for answers is given, please replace the " " with an "X". Please feel free to insert additional comments below each question.

1) You and Your Community

1a.   <u>Please tell us who you are – name, title, and emergency management experience.</u>

Michel Larivière, Economic Development Coordinator and assistant coordinator for emergency measures for the City of Saint-Jean-sur-Richelieu

1b.   <u>How densely populated is your community (in square kilometres)</u>

- Is your community: 225.61 km^2
  - Rural
  - Urban
  - Mixed   X

1c.   <u>Is your community near or does it include a:</u>

- Major industrial facility   X
- Border crossing   X   about 18 to 20 km away
- Port / Airport, or transportation hub   X
- All of the above

1d.   <u>Does your community have an emergency management organization?</u>

- Yes   X   No

1e.   <u>Has your community ever declared a state of local emergency as a result of a natural or human-induced event?</u>

- Yes   X   No
- If yes, under what conditions did your community declare a state of emergency? For example, a flood, fire, tornado, snow/ice storm, other natural disaster or man-made event?

Lead contamination (over a wide perimeter), ice storm (1 month without electricity in the city in January 1998), spring flood waters along the flood plain of the Richelieu River, major fire in a swimming pool company

1f.   <u>Has your province declared a state of emergency as a result of a declaration in your community of a state of local emergency?</u>

- Yes   X   No
- If yes, how many times has this occurred?

Ice storm in January 1998

2) Risk Assessment

2a. Does your community conduct a risk assessment to determine the likelihood that its citizens will be affected by a natural or human-induced disaster or state of local emergency?

- Yes   X   No
- If no, why not?
- If yes, is this risk assessment based on:
  - A provincially standardized process?   X
  - A federally standardized process?

[Please-click-here-to-insert-answer/comments]

2b. How often does your community conduct a risk assessment?

About every three years

2c. Which departments, agencies or organizations are involved in conducting your community's risk assessment?

- Police X
- Fire..X
- Paramedic ....
- Public Health X
- Local Emergency Management Organization X
- Municipal Government...X
- All of the above ....
- Is the province consulted? (Yes X   No   )
- Is the federal government consulted? (Yes X   No   )

2d. Does your community involve industry when conducting its risk assessment?

- Yes   X   No
- If yes, how willing were they to share risk related information?

[Please-click-here-to-insert-answer/comments]

- How did this information (or lack of information) impact your risk assessment?

[Please-click-here-to-insert-answer/comments]

2e. Is a disaster or state of local emergency caused by an act of terrorism a concern for your community?

- Yes   X   No
- If yes, does your community have a counter-terrorism response plan?
  - Yes   X   No
  - If no, why not?
  - If yes, which organizations are involved?

Municipal services: police, fire, communications

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Saint-Jean-sur-Richelieu
[Translation]

3) Response Capability

3a. How prepared is your community to respond to a major emergency or disaster?

- Prepared   X
- Somewhat prepared
- Unprepared
- Do not know

> [Please-click-here-to-insert-answer/comments]

3b. How well prepared do you think the federal government is to respond to a major disaster such as Hurricane Katrina?

- Prepared
- Somewhat prepared   X
- Unprepared
- Do not know   X

3c. How confident are you that the provincial government will support municipal emergency response efforts in the event of a disaster or declaration of a state of local emergency?

- Very confident   X
- Confident
- No Confidence
- Do not know

3d. Does your community have a dedicated emergency operations centre?

- Yes   X   No
- If no, has your community specified a structure (building, office space, etc.) that will be used as an emergency operations centre?
  - Yes   No
  - If yes, please describe this structure?
  - If no, why not?

> [Please-click-here-to-insert-answer/comments]

3e. Has your community established an incident command structure/incident management structure (ICS/IMS) which would be utilized in case of a disaster or state of local emergency?

- Yes   X   No
- If yes, what is it ICS/IMS, Site Management, Other

    Site management

- If no, why not?

    [Please-click-here-to-insert-answer/comments]

3f. Does your community have agreements in place with surrounding communities to provide assistance or request assistance in the event of a disaster or state of local emergency?

- Yes   X   No
- If no, why not?
- Do you think such agreements are necessary?
  - Yes   X   No
  - If you do not think such agreements are necessary, can you explain why?

> [Please-click-here-to-insert-answer/comments]

3g. If a disaster was to occur in your community, how long could your community sustain itself before outside help is required?

- 24 hrs
- 48 hrs
- 72 hrs
- 96 hrs   X

> [Please-click-here-to-insert-answer/comments]

3h. Has your community identified and stockpiled supplies that could be used in case of an emergency?

- Yes   No   X
- Which agencies were involved in the decision making process?
  - Public Health X
  - Paramedic ....
  - Fire...X
  - Police X
  - Local Emergency Measures Organization...........................X
  - Provincial Emergency Measures Organization ....

4) Funding

4a. Who serves as your community's chief resource for funding for emergency management?

- Municipal government
- Provincial government   X
- Federal government

4b. Are your communities funding needs for emergency management based on a needs/risk assessment?

- Yes   X   No
- If no, how are funding needs for emergency preparedness assessed?

> [Please-click-here-to-insert-answer/comments]

4c. Is your community aware of the funding mechanisms for emergency management provided by your provincial government?

- Yes   X   No

4d. Has your community applied for funding for emergency management from the provincial government?

- Yes   No   X
- If yes, for what purpose?
  - Training ....
  - To establish an emergency measures organization ....
  - To purchase emergency response equipment ....
  - To build CBRNE-specific response capacity ....
  - To build HUSAR-specific response capacity...........................
  - To build a cyber attack-specific response capacity ....
  - Other (please explain below)..

[Please-click-here-to-insert-answer/comments]

4e. How satisfied is your community with provincial funding mechanisms for emergency management?

- Satisfied   X
- Somewhat Satisfied
- Not Satisfied
- If your community is "somewhat" or "not" satisfied, can you explain why?

[Please-click-here-to-insert-answer/comments]

4f. Is your community aware of the funding mechanisms for emergency management provided by the federal government?

- Yes   No   X

4g. Has your community applied for funding for emergency management from the federal government through the Joint Emergency Preparedness Program (JEPP)?

- Yes   No   X
- If yes, how satisfied is your community with the JEPP?
  - Satisfied
  - Somewhat Satisfied
  - Not Satisfied
  - If you are "somewhat" or "not" satisfied with JEPP, what is wrong with the JEPP process and what changes to the process would best facilitate your community's needs?

[Please-click-here-to-insert-answer/comments]

4h. How often has your community applied for JEPP funding? How often has your community been successful in receiving funding through the JEPP?

[Please-click-here-to-insert-answer/comments]

4i. What are your community's main concerns/challenges regarding funding for emergency management?

[Please-click-here-to-insert-answer/comments]

5) Community Awareness

5a. Does your local government have a program in place to educate its citizens on what to do in case of a disaster?

- Yes   X   No
- If no, why not?
- If yes, can you describe this program?

[Please-click-here-to-insert-answer/comments]

5b. Does your community have in place an emergency broadcast system?

- Yes   X   No
- If no, why not?
- If no, what method(s) are utilized by your community to alert citizens of an impending disaster or emergency?
- If no, what changes would you make to this system or what would you do different? (For example, utilizing and entirely different approach)
- If yes, how does the system works?
- If yes, are you satisfied with this system?
  - Yes   X   No

17 – by alarm system

5c. Does your community have the ability to interrupt local and national television and radio broadcasts in order to transmit emergency-related updates or instructions?

- Yes   No   X
- Are you satisfied with this system?
  - Yes   No
- If no, what changes would you make to this system? Or, what would you do different? (For example, employing an entirely different approach)

[Please-click-here-to-insert-answer/comments]

6) First Responders

6a. Do the first responders in your community have interoperable communications systems?

- Yes   X   No
- If no, why not?
- If yes, are these communications systems purchases based on provincial or federal standards?
  - Yes   X   No
- How often are these systems tested and how much training is received by first responders in using interoperable channels?

Satellite telephone – checked twice per year

6b. Are your communications systems interoperable with all departments and agencies in your province, other levels of government, and U.S. authorities where applicable?

<div align="center">No</div>

6c. Does your community have the capacity to manage a Chemical, Biological, Radiological, Nuclear or Explosive (CBRNE) incident?

- Yes   X   No

<div align="center">[Please-click-here-to-insert-answer/comments]</div>

6d. Does your community have the capacity to manage a cyber attack?

- Yes   No   X

<div align="center">[Please-click-here-to-insert-answer/comments]</div>

6e. Have the emergency management personnel in your city received training at the Canadian Emergency Management College?

- Yes   No   X
- Is the amount of training received sufficient?
- Yes   No   X

<div align="center">[Please-click-here-to-insert-answer/comments]</div>

7) Role of the Canadian Forces

7a. Is there an expectation in your community that the Canadian Forces will provide assistance to your community in the event of an emergency or disaster if necessary?

- Yes   X   No

7b. Are community leaders or is your communities emergency management organization/ or person(s) charged with emergency preparedness aware of the existence of the Canadian Forces Canada Command?

- Yes   No   X
- If yes, has your community liaised with Canada Command with regards to emergency preparedness?
  - Yes   No
  - If no, why not?

<div align="center">[Please-click-here-to-insert-answer/comments]</div>

7c. Is there a Canadian Forces Reserve Unit located in your community?

- Yes   X   No   X
- If yes, are community leaders or is your community's emergency management organization or person(s) charged with emergency preparedness aware of the services that can be provided by the Reserves in the event of an emergency or disaster?
  - Yes   No

- If no, why not?
- If yes, have Canadian Forces Reserves been included in your community's emergency planning process?
  - o Yes　　　　No

[Please-click-here-to-insert-answer/comments]

8) Heavy Urban Search and Rescue (HUSAR)

8a.　Does your community have HUSAR capability?

- Yes　　　　No　X

8b.　At what level is your HUSAR deployment capability ranked?

- Category 1
- Category 2
- Category 3
- Category4
- Category5

8c.　How much does it cost to sustain your HUSAR program?

[Please-click-here-to-insert-answer/comments]

8d.　Are there agreements in place for your HUSAR team to provide regional support in case of disasters or emergencies?

- Yes　　　　No
- If no, why not?

[Please-click-here-to-insert-answer/comments]

8e.　Is the goal of your HUSAR program to reach Category 5 deployment capability?

- Yes　　　　No
- If no, why?
- If yes, how long will it take for you to reach this level?

[Please-click-here-to-insert-answer/comments]

8f.　Whose responsibility should it be to provide funding for HUSAR? (more than one can be selected)

- Municipal
- Provincial
- Federal
- All three
- Please you explain your choice

[Please-click-here-to-insert-answer/comments]

9) Critical Infrastructure Protection (CIP)

9a.   Has your community identified critical infrastructure within its boundaries?

- Yes   X   No

9b.   Does your community have a plan in place to protect critical infrastructure?

- Yes   X   No

9c.   Has the federal government identified federal critical infrastructure in your community?

- Yes   X   No
- If yes, is your community responsible for protecting federal critical infrastructure?
  - Yes   No   X
- If yes, what assistance, financial or other, has the federal government provided your community to protect federal critical infrastructure?

[Please-click-here-to-insert-answer/comments]

9d.   Has your provincial government identified provincial critical infrastructure in your community?

- Yes   X   No
- If yes, is your community responsible for protecting provincial critical infrastructure?
  - Yes   No   X
- If yes, what assistance, financial or other, has the provincial government provided your community to protect provincial critical infrastructure?

[Please-click-here-to-insert-answer/comments]

9e.   How does your community work with the private sector to ensure the protection of critical infrastructure? Please provide concrete examples (Ex. Public-private partnerships, working groups, etc.)

[Please-click-here-to-insert-answer/comments]

Follow up Questions

(Community did not provide responses to the follow up questions)

Emergency Management Questionnaire – 2007

Saint-Jérôme
Quebec

There are 9 sections in this questionnaire. The questions are underlined. Please provide your answer under each question. In cases where a list of options for answers is given, please replace the " " with an "X". Please feel free to insert additional comments below each question.

1) You and Your Community

1a. Please tell us who you are – name, title, and emergency management experience.

Serge Forget, Directeur général adjoint (deputy chief administrative officer) and coordinator of emergency measures (emergency measures coordinator since 1975)

1b. How densely populated is your community (in square kilometres)

- Is your community:
  - Rural
  - Urban
  - Mixed   X

1c. Is your community near or does it include a:

- Major industrial facility   X
- Border crossing
- Port / Airport, or transportation hub   X
- All of the above

1d. Does your community have an emergency management organization?

- Yes   X   No

1e. Has your community ever declared a state of local emergency as a result of a natural or human-induced event?

- Yes   X   No
- If yes, under what conditions did your community declare a state of emergency? For example, a flood, fire, tornado, snow/ice storm, other natural disaster or man-made event?

Major water main break

1f. Has your province declared a state of emergency as a result of a declaration in your community of a state of local emergency?

- Yes   No   X
- If yes, how many times has this occurred?

[Please-click-here-to-insert-answer/comments]

2) Risk Assessment

2a. Does your community conduct a risk assessment to determine the likelihood that its citizens will be affected by a natural or human-induced disaster or state of local emergency?

- Yes X   No
- If no, why not?
- If yes, is this risk assessment based on:
  - A provincially standardized process?   X
  - A federally standardized process?

[Please-click-here-to-insert-answer/comments]

2b. How often does your community conduct a risk assessment?

annually

2c. Which departments, agencies or organizations are involved in conducting your community's risk assessment?

- Police X
- Fire..X
- Paramedic ....
- Public Health X
- Local Emergency Management Organization X
- Municipal Government...X
- All of the above X
- Is the province consulted? (Yes X   No   )
- Is the federal government consulted? (Yes   No X)

2d. Does your community involve industry when conducting its risk assessment?

- Yes X   No
- If yes, how willing were they to share risk related information?

Very good cooperation on major industrial threats
- How did this information (or lack of information) impact your risk assessment?

[Please-click-here-to-insert-answer/comments]

2e. Is a disaster or state of local emergency caused by an act of terrorism a concern for your community?

- Yes X   No
- If yes, does your community have a counter-terrorism response plan?
  - Yes X   No
  - If no, why not?
  - If yes, which organizations are involved?

City police service

3) Response Capability

3a. How prepared is your community to respond to a major emergency or disaster?

- Prepared
- Somewhat prepared   X
- Unprepared
- Do not know

[Please-click-here-to-insert-answer/comments]

3b. How well prepared do you think the federal government is to respond to a major disaster such as Hurricane Katrina?

- Prepared
- Somewhat prepared   X
- Unprepared
- Do not know

3c. How confident are you that the provincial government will support municipal emergency response efforts in the event of a disaster or declaration of a state of local emergency?

- Very confident
- Confident   X
- No Confidence
- Do not know

3d. Does your community have a dedicated emergency operations centre?

- Yes   No   X
- If no, has your community specified a structure (building, office space, etc.) that will be used as an emergency operations centre?
  - Yes   X   No
  - If yes, please describe this structure?
  - If no, why not?

  Not necessary and it depends on the location of the disaster. We also have a main centre and two alternate centres, but they are not permanent

3e. Has your community established an incident command structure/incident management structure (ICS/IMS) which would be utilized in case of a disaster or state of local emergency?

- Yes   X   No
- If yes, what is it ICS/IMS, Site Management, Other

  We have a public safety committee that becomes active when requested by the city coordinator

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- If no, why not?

    [Please-click-here-to-insert-answer/comments]

3f. <u>Does your community have agreements in place with surrounding communities to provide assistance or request assistance in the event of a disaster or state of local emergency?</u>

- Yes   X   No
- If no, why not?
- Do you think such agreements are necessary?
    - Yes   X   No
    - If you do not think such agreements are necessary, can you explain why?

                    [Please-click-here-to-insert-answer/comments]

3g. <u>If a disaster was to occur in your community, how long could your community sustain itself before outside help is required?</u>

- 24 hrs
- 48 hrs
- 72 hrs   X
- 96 hrs

                    [Please-click-here-to-insert-answer/comments]

3h. <u>Has your community identified and stockpiled supplies that could be used in case of an emergency?</u>

- Yes   No   X
- Which agencies were involved in the decision making process?
    - Public Health ....
    - Paramedic ....
    - Fire...
    - Police ....
    - Local Emergency Measures Organization...........................
    - Provincial Emergency Measures Organization ....

4) Funding

4a. <u>Who serves as your community's chief resource for funding for emergency management?</u>

- Municipal government   X
- Provincial government   X
- Federal government

4b. <u>Are your communities funding needs for emergency management based on a needs/risk assessment?</u>

- Yes   X   No
- If no, how are funding needs for emergency preparedness assessed?

                    [Please-click-here-to-insert-answer/comments]

4c. Is your community aware of the funding mechanisms for emergency management provided by your provincial government?

- Yes   X   No

4d. Has your community applied for funding for emergency management from the provincial government?

- Yes   No   X
- If yes, for what purpose?
  - Training ....
  - To establish an emergency measures organization ....
  - To purchase emergency response equipment ....
  - To build CBRNE-specific response capacity ....
  - To build HUSAR-specific response capacity ....
  - To build a cyber attack-specific response capacity ....
  - Other (please explain below)..

[Please-click-here-to-insert-answer/comments]

4e. How satisfied is your community with provincial funding mechanisms for emergency management?

- Satisfied
- Somewhat Satisfied   X
- Not Satisfied
- If your community is "somewhat" or "not" satisfied, can you explain why?

  The underfunding of communications and of grants to set up emergency centres etc. is particularly regrettable

4f. Is your community aware of the funding mechanisms for emergency management provided by the federal government?

- Yes   X   No

4g. Has your community applied for funding for emergency management from the federal government through the Joint Emergency Preparedness Program (JEPP)?

- Yes   X   No
- If yes, how satisfied is your community with the JEPP?
  - Satisfied   X
  - Somewhat Satisfied
  - Not Satisfied
  - If you are "somewhat" or "not" satisfied with JEPP, what is wrong with the JEPP process and what changes to the process would best facilitate your community's needs?

[Please-click-here-to-insert-answer/comments]

4h. How often has your community applied for JEPP funding? How often has your community been successful in receiving funding through the JEPP?

The application was made at regional level (Basses Laurentides) for the purchase of equipment for all cities in the region. The initiative was led by the city of Boisbriand

4i. What are your community's main concerns/challenges regarding funding for emergency management?

[Please-click-here-to-insert-answer/comments]

5) Community Awareness

5a. Does your local government have a program in place to educate its citizens on what to do in case of a disaster?

- Yes X   No
- If no, why not?
- If yes, can you describe this program?

In December 2006, we published and distributed to every home the first in a series of three pamphlets to educate and prepare residents in case of the loss of power, a snow or ice storm, high winds, violent storms and a lack of drinking water. This publication prepared residents to be self-sufficient for a period of 72 hours. The two other publications will be done in 2007 and 2008 respectively

5b. Does your community have in place an emergency broadcast system?

- Yes X   No
- If no, why not?
- If no, what method(s) are utilized by your community to alert citizens of an impending disaster or emergency?
- If no, what changes would you make to this system or what would you do different? (For example, utilizing and entirely different approach)
- If yes, how does the system works?
- If yes, are you satisfied with this system?
  - Yes X   No

By local and national radio, and, if one area is involved, house to house, either in person or by distributing information in community newspapers

5c. Does your community have the ability to interrupt local and national television and radio broadcasts in order to transmit emergency-related updates or instructions?

- Yes X   No
- Are you satisfied with this system?
  - Yes X   No
- If no, what changes would you make to this system? Or, what would you do different? (For example, employing an entirely different approach)

[Please-click-here-to-insert-answer/comments]

6) First Responders

6a. Do the first responders in your community have interoperable communications systems?

- Yes X   No
- If no, why not?
- If yes, are these communications systems purchases based on provincial or federal standards?
  ▪ Yes X   No
- How often are these systems tested and how much training is received by first responders in using interoperable channels?

Annually

6b. Are your communications systems interoperable with all departments and agencies in your province, other levels of government, and U.S. authorities where applicable?

Yes

6c. Does your community have the capacity to manage a Chemical, Biological, Radiological, Nuclear or Explosive (CBRNE) incident?

- Yes X   No

[Please-click-here-to-insert-answer/comments]

6d. Does your community have the capacity to manage a cyber attack?

- Yes   No X

[Please-click-here-to-insert-answer/comments]

6e. Have the emergency management personnel in your city received training at the Canadian Emergency Management College?

- Yes   No X
- Is the amount of training received sufficient?
- Yes   No X

[Please-click-here-to-insert-answer/comments]

7) Role of the Canadian Forces

7a. Is there an expectation in your community that the Canadian Forces will provide assistance to your community in the event of an emergency or disaster if necessary?

- Yes X   No

7b. Are community leaders or is your communities emergency management organization/ or person(s) charged with emergency preparedness aware of the existence of the Canadian Forces Canada Command?

- Yes   No X

- If yes, has your community liaised with Canada Command with regards to emergency preparedness?
  - Yes   No
  - If no, why not?

    [Please-click-here-to-insert-answer/comments]

7c. Is there a Canadian Forces Reserve Unit located in your community?

- Yes   No   X
- If yes, are community leaders or is your community's emergency management organization or person(s) charged with emergency preparedness aware of the services that can be provided by the Reserves in the event of an emergency or disaster?
  - Yes   No
  - If no, why not?
  - If yes, have Canadian Forces Reserves been included in your community's emergency planning process?
    - Yes   No

    [Please-click-here-to-insert-answer/comments]

8) Heavy Urban Search and Rescue (HUSAR)

8a. Does your community have HUSAR capability?

- Yes   No   X

8b. At what level is your HUSAR deployment capability ranked?

- Category 1
- Category 2
- Category 3
- Category4
- Category5

8c. How much does it cost to sustain your HUSAR program?

    [Please-click-here-to-insert-answer/comments]

8d. Are there agreements in place for your HUSAR team to provide regional support in case of disasters or emergencies?

- Yes   No
- If no, why not?

    [Please-click-here-to-insert-answer/comments]

8e. Is the goal of your HUSAR program to reach Category 5 deployment capability?

- Yes   No
- If no, why?

- If yes, how long will it take for you to reach this level?

[Please-click-here-to-insert-answer/comments]

8f. <u>Whose responsibility should it be to provide funding for HUSAR? (more than one can be selected)</u>

- Municipal
- Provincial
- Federal
- All three
- Please you explain your choice

[Please-click-here-to-insert-answer/comments]

9) Critical Infrastructure Protection (CIP)

9a.   <u>Has your community identified critical infrastructure within its boundaries?</u>

- Yes   X   No

9b. <u>Does your community have a plan in place to protect critical infrastructure?</u>

- Yes   X   No

9c. <u>Has the federal government identified federal critical infrastructure in your community?</u>

- Yes   No   X
- If yes, is your community responsible for protecting federal critical infrastructure?
  - Yes   No
- If yes, what assistance, financial or other, has the federal government provided your community to protect federal critical infrastructure?

[Please-click-here-to-insert-answer/comments]

9d. <u>Has your provincial government identified provincial critical infrastructure in your community?</u>

- Yes   No   X
- If yes, is your community responsible for protecting provincial critical infrastructure?
  - Yes   No
- If yes, what assistance, financial or other, has the provincial government provided your community to protect provincial critical infrastructure?

[Please-click-here-to-insert-answer/comments]

9e. <u>How does your community work with the private sector to ensure the protection of critical infrastructure? Please provide concrete examples (Ex. Public-private partnerships, working groups, etc.)</u>

[Please-click-here-to-insert-answer/comments]

Saint-Jérôme
[Translation]

<u>**Follow up Questions**</u>

(Community did not submit responses to follow up questions)